

**Oracle® Hospitality Enterprise Back Office**  
Release Notes  
Release 8.4.4

June 2015

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# 1 Preface

This document describes the features and changes included in this Oracle Hospitality Enterprise Back Office release, which is comprised of:

- Reporting and Analytics Advanced
- Forecasting and Budget
- Gift and Loyalty Advanced
- Segmentation and Exports
- Inventory Management
- Labor Management

The Release Notes and product documentation describe the features and functionality in the Advanced version of the product. If you purchased the Standard version, you may not have access to some of the described features and functionality.

## Audience

This document is for all Enterprise Back Office users.

## Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com>

## Revision History

Date	Description of Change
May 29, 2015	Initial publication.
June 5, 2015	<ul style="list-style-type: none"><li>• Updated product names.</li><li>• Added disclaimer in Preface explaining that the documentation pertains to the Advanced version of the product.</li></ul>

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## 2 Features and Updates

This chapter describes the features and updates contained in this release. There are no new features or updates for the Reporting and Analytics Advanced, Forecasting and Budget, Gift and Loyalty Advanced, and Segmentation and Exports modules.

### Inventory Management

#### Enhanced Master Data Web Services API

CR ID#: N/A

TP ID#: 29827

The Master Data Web Services API interface now gives you the ability to:

- Import a single Master Data item.
- Import Over Groups and Major Groups.
- Deactivate existing groups, vendors, items, units, price quotes, and recipes.

For more information, see the *Inventory Management Master Data Web Services API*.

#### Enhanced Job Logs module

CR ID#: N/A

TP ID#: 29608

The Jobs Logs module now shows the following details for successfully completed Calculate Average Usage Jobs:

- The number of cost centers for which the job was executed.
- The number of records that were executed.
- The date and time the job completed.

If you configure the Calculate Average Usage job for a single location, then the Jobs Logs module also shows the cost center ID for which the job was completed.

#### Added Mobile Solutions client support with Microsoft Windows 8.1

CR ID#: N/A

TP ID#: 28775

The Mobile Solutions client now supports desktop PCs with the Microsoft Windows 8.1 operating system. To use the Mobile Solutions client on Microsoft Windows 8.1, make sure that:

- The C:\Temp folder exists in the system.
- You are an Authenticated User with full control over the C:\Temp and myinventory folders. Refer to <https://technet.microsoft.com/en-us/library> for information on authorization and access control.

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## Added support for longer menu item names

CR ID# N/A

TP ID#: 26274

Inventory Management now supports menu item names with up to 140 characters and shows the full menu item name at the following locations:

- Menu Item Linking module
- Menu Item Linking tab in the Recipe module.
- Unbooked Sales module

## Labor Management

### Enhanced editor support in the Approval/Rejection module

CR ID#: 35504

TP ID#: 69454

You can now review schedules in the Basic Schedule Editor and the Advanced Schedule Editor when approving and rejecting schedules on Microsoft Internet Explorer. The Mozilla Firefox browser only supports reviewing schedules in the Basic Schedule Editor.

For more information, see the *Oracle Hospitality Reporting and Analytics (mymicros.net) User Manual*.

### Added a notification for auto-clocked out time cards when closing a labor period

CR ID#: 35503

TP ID#: 69453

When you attempt to close a labor period, the system now shows a confirmation prompt if it detects time card records flagged as having been auto-clocked out.

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## 3 Self-Hosting Features and Updates

This chapter describes the features and updates contained in this release that affect self-hosted installations.

### Inventory Management

#### Added support for Database Maintenance on a 64-bit Microsoft SQL Server

CR ID #: NA

TP ID #: 29938

You can now run the Database Maintenance client on a 64-bit Microsoft SQL client or server.

#### Added multi-thread support for the Export Menu Item Cost job

CR ID #: NA

SCR ID #: 29780

You can now configure multiple Export Menu Item Cost jobs to run in parallel.

#### Added support for Microsoft SQL Server 2014

CR ID #: 87950

TP ID #: 29753

You can now run Inventory Management on the Microsoft SQL Server 2014 database server.

#### Added support for hosting multiple organizations on a Mobile Solutions web service

CR ID#: N/A

SCR ID#: 26294

This release adds support for hosting more than one organization on a single Mobile Solutions web service. This feature allows you to:

- Share infrastructure.
- Reduce maintenance and upgrade efforts through a centralized location.
- Improve scalability.

For example, if your Enterprise Back Office Suite portal hosts twenty organizations, you no longer need to create and maintain twenty separate Mobile Solutions web services. You can leverage this feature to maintain and update a single web service instance that provides hosting for the twenty organizations.

For more information on configuring the Mobile Solutions application on a hand-held terminal (HHT) to interface with a specific organization, see the *Oracle Hospitality Inventory Management User Manual*.

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## 4 System Requirements, Supported Systems, and Compatibility

### Operating Systems

- Microsoft Windows 8.1
- Microsoft Windows 8
- Microsoft Windows 7
- Microsoft Windows Vista

### Web Browsers

- Microsoft Internet Explorer 11
  - You may need to use the compatibility view for Interactive Reports, Dashboards, and Ad Hoc.
- Microsoft Internet Explorer 10
  - You may need to use the compatibility view for Interactive Reports, Dashboards, and Ad Hoc.
- Microsoft Internet Explorer 9
- Microsoft Internet Explorer 8
- Mozilla Firefox

### Software

- Adobe Acrobat Reader
- Microsoft Excel 2007 or later

### Mobile Handheld Devices (Inventory Management Only)

- Motorola MC70
- Motorola MC55A
- Motorola MC55
- Motorola MC40



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## Application Server Operating Systems (for Self-Hosting)

- Microsoft Server 2012 R2
- Microsoft Server 2008 R2

## Databases (for Self-Hosting)

- Oracle Database Server 11g
- Oracle Database Server 10g
- Microsoft SQL Server 2014 (Inventory Management Only)
- Microsoft SQL Server 2012 R2
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2008

## 5 Resolved Issues

This table describes resolved issues for this release.

Product	CRID	TPID	Description
Reporting and Analytics Advanced	36464	97972	The start and end date of the financial calendar no longer changes when you change the user preference time zone.
	36420	96595	You can now run published Audit and Analysis Reports without any error.
	36412	96492	You no longer see an error when attempting to run reports with the location parameter for a new business date if you are only assigned to a single location.
	36419	96594	The Menu Item Alignment page now loads when there are no master items defined for the menu items in the system.
	36388	96018	When you select a new business date, the previously selected date now deselects. If you want to select multiple business dates, you must select the dates while pressing the Ctrl key.
	36386	96008	Changing the location or the business date while drilled down into a report no longer causes the report to return to default view.
	36385	96006	Reports generated for the most recent business date no longer default to the day before the most recent date if your time zone is not set to the USA.
	36380	95917	You can now run the Tip Tracking Summary Report for multiple revenue centers.
	36377	95853	You no longer see an error when attempting to launch any of the Alignment portlets.
	36375	95846	If you are using Create New Item for the Menu Item Name Change alignment rule, then a new item is now created when you change the name of a menu item.
	36373	95643	The Business Dates calendar now opens on reports that use financial forms. Additionally, you can now use the date editor on the financial forms to select a date.
	36360	95240	The financial calendar view in reports now shows the weeks numbered based on their position in the financial year configured in the system and not their actual week number in the year.
	36303	94322	Reports that have the Pay Period drop-down list now run for the selected pay period and no longer default to the original date range. Additionally, the Pay Period drop-down list is now sorted in reverse chronological order by week and updates when the location is changed.

<b>Product</b>	<b>CRID</b>	<b>TPID</b>	<b>Description</b>
	36293	94143	XBR Loss Prevention now posts Closed Check Edits information without any error.
Forecasting and Budget	35709	74761	The Forecast Approval/Rejection page no longer times out if your organization has a large number of locations. Additionally, you can now view forecasts for selected locations using the Select Locations filter.
	N/A	34907	You now only see the Edit Restriction message if you enter a value out of the forecast component range when editing a forecast in Advanced View filtered by menu item, major group, or family group.
Inventory Management	36439	29986	The cost of a recipe no longer changes when you book its waste.
	36416	29973	Print preview of orders now show item names that are longer than 30 characters without truncating.
	36414	29972	You no longer see an error when attempting to compare vendor purchase items (VPI) from two different vendors.
	36389	29965	You no longer see an error when saving a recipe with Use for Weighed Menu Item selected.
	36382	29963	The system no longer takes a long time to process changes made in Menu Item Linking when there are many unbooked sales.
	36366	29957	The application no longer times out when saving changes to the item visibility in Master Data.
	N/A	29945	You can now change the unit of items while adding items to receipts in the Receiving module.
	36299	29932	You can no longer book receipts with items that exceed the maximum deviation quantity percentage configured in the Items module.
	N/A	29909	You no longer see an error when attempting to import a B2B receipt with vendor purchase items that receive in base units.
	36178	29867	You can no longer select vendor purchase items (VPI) from vendors not assigned to your cost center using the Mobile Solution client.
Inventory Management	36134	29814	You can no longer deactivate cost centers that have a stock on hand (SOH).
	N/A	29683	The Storage Locations module now takes all selected filters into consideration to narrow down the search results.
	36455	97612	When employees clock out from the point-of-sale (POS), it is now recorded in the portal. Enterprise labor no longer overwrites the clock out details.
Labor Management	36436	96961	You can now create Other Pay definitions for hourly pay on all supported versions of Microsoft Internet Explorer and Firefox web browsers.

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<b>Product</b>	<b>CRID</b>	<b>TPID</b>	<b>Description</b>
	N/A	90623	You can no longer create employee time cards for new locations until the location's Pay Period, Labor Pay Rules, and Wage and Tip Laws come in to effect.
	36159	90367	The Premium Pay Labor Date now updates when the date of a time card punch is adjusted.
	36149	90129	Changing the Pay Period Calendar no longer changes the Effective To date of Labor Pay Rules, Wage and Tip Laws, and Child Labor Laws to the same date as the previous Pay Period Calendar.
	36142	89947	If the total number of minutes equal 0.0n hrs. (for example, 5 minutes equal 0.08 hrs.), then the Bulk Edit Time Card Employee Detail page no longer shows the decimal values swapped in Total Hours.
	35937	81657	The Costed Employee Schedule by Job Code Report no longer uses mobile and secondary forecast information to calculate the Net Sales Total.
	N/A	34857	The following changes were made to the Time Cards module to improve its readability: <ul style="list-style-type: none"> <li>• Removed the payroll ID from showing next to the employee name.</li> <li>• Renamed all instances of Total Hrs: to Ttl Hrs:</li> <li>• Renamed the column headers: Overtime 1 Hour, Overtime 2 Hour, Reg \$, Overtime 1 Pay, and Overtime 2 Pay to OT 1 Hrs. OT 2 Hrs, Reg Pay, OT 1 Pay, and OT 2 Pay respectively.</li> <li>• Reduced the spacing between the Date, In, and Out columns.</li> <li>• Left justified the column headers.</li> <li>• Reduced the font size of the table content.</li> </ul>

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## Self-Hosting

This table describes the resolved issues for self-hosted deployments.

Product	CRID	TPID	Description
Reporting and Analytics Advanced	36467	98065	The correct job now deploys to the selected location when you use keyboard shortcuts to select locations and jobs in Download Org.
	36399	96313	Changes made to Deployment Variables of a GetHist job are now applied to the location that was selected instead of a different location.
Inventory Management	N/A	29939	The Database Maintenance client now correctly compiles database objects in the Oracle 10g database during reorganization.
Labor Management	36346	95029	The query, which updates employees point-of-sale (POS) configuration settings, now only executes once when the information is updated for a location and employee.
	NA	55911	The revenue center ID that is linked to an employee's job code is now written to the database when you add time cards.
Gift and Loyalty Advanced	36050	86959	If an ExactTarget email job takes more than eight hours to process, then ExactTarget now moves on to the next job and flags the unsent email so that you can send it manually.