

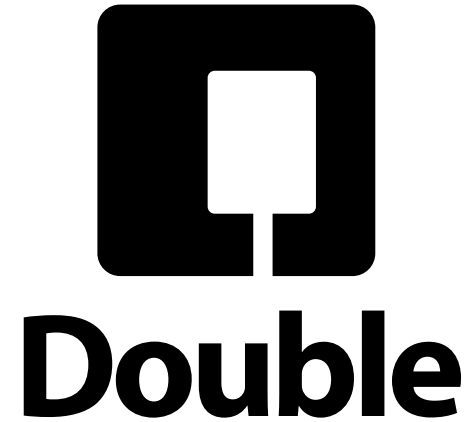
## LED Colors Guide

Status	Color	Steady	Blinking
Plugged In or Docked	Orange	Charging	
	Green	Fully Charged	
Unplugged or Not Docked	Green	Connected and Balancing	Not Connected, Discoverable, and Balancing
	Blue	Connected and Parked	Not Connected, Discoverable, and Parked
	Red		Low Battery
Either	Yellow		Pole lowering as power button is pressed

## Keyboard Controls for Chrome

Command	Action
Up / W	Forward
Down / S	Backward
Left / A	Turn Left
Right / D	Turn Right
M	Mute
P	Park
Esc	End Call
Space Bar	Look Down
R (hold)	Raise Pole
F (hold)	Lower Pole

For additional support, please email: [support@doublerobotics.com](mailto:support@doublerobotics.com)

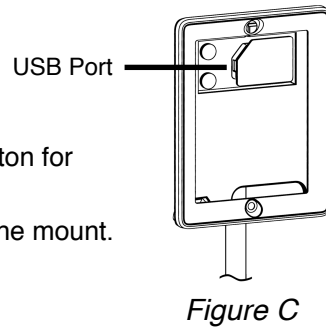
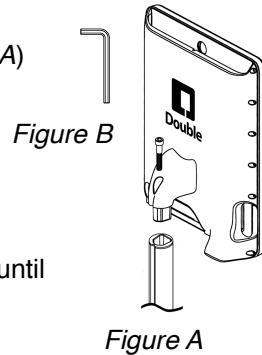


## User Manual

Revision 11

## Initial Setup

1. Take Double out of the box and stand it upright on a flat surface.
2. Insert the iPad® mount into the socket (Figure A) and screw in the bolt using the included hex wrench (Figure B).
3. Using the charging cable that came with your iPad, plug one end into the USB port inside the iPad mount (Figure C).
4. Continue to wrap the cord around the channel until there is about 4 in (10 cm) left to fit through the groove at the top.
5. Insert the iPad upside down (make sure Rotation Lock is turned off) and be sure not to pinch the charging cable.
6. Plug the Lightning (or 30-pin) connector into your iPad.
7. Turn on Double by holding the power button for three seconds (Figure D).
8. (Optional) Attach the lens to the front of the mount.



## Pair Bluetooth

To pair your iPad with Double:

1. Go to Settings (on your iPad) > Bluetooth.
2. Tap the row that says Double XX-XXXXXX.

## Create Account

1. On the iPad, download the Double app from the App Store (search “Double Robotics”).
2. Launch the app and create an account, if you don’t already have one.
3. The app will prompt you to allow Location Services. Approving this will enable the driver to see Double’s location on a map.
4. If not prompted, touch the gear icon in the upper right corner and switch from Driver Mode to Robot Mode.

5. Once you have successfully logged in, you will see the standby screen with the Drivers and Park buttons.



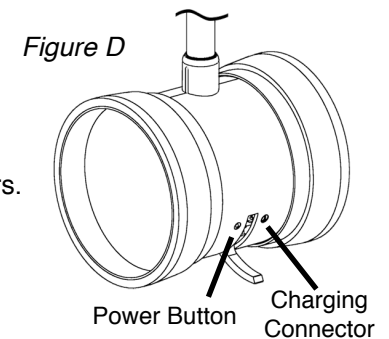
6. To adjust the height of your Double, swipe vertically anywhere on the right side of the screen. To adjust volume, swipe on the left side.

## Drive Double

1. From the Driver iPad or Google Chrome on Mac or PC (drive.doublerobotics.com), log in to the account you just created.
2. Your Double will appear on the map. Tap (or click) to start a call.

## Charge Double

1. Plug in the power cord to the back of your Double (Figure D).
2. The front LED will be orange while charging. Charging takes about 2-3 hours.
3. When Double has reached a full charge, the LED will turn green.



## Guided Access Mode

We recommend that you enable Guided Access mode on your Double’s iPad. This will:

- Prevent the iPad app from accidentally minimizing into the background if someone presses the iPad’s home button or if you get notifications.
- Restart the app automatically if it crashes.
- Suppress iPad pop-ups, which may interfere with an active call.

## Setup Guided Access Mode

1. On your Double’s iPad, launch Settings > General > Accessibility > Guided Access.
2. Go into the Double app and tap your iPad’s home button three times to activate Guided Access mode.

Note: While you don’t normally need to turn Double off, you can do so by holding the power button until the LED turns off (about 3 seconds).