

**Application Note** 

#### Abstract

This application note describes how to mirror user data from one HA3969U system to another through the Pool Mirror feature, and in the event of a disaster, how to recover data from the target system when data loss occurred on the source system.

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## **Product Models Covered by This Document**

This document applies to the following product models:

• HA3969U Systems

For more information about deduplication (dedupe), compression, virtualization, snapshot, remote replication, ZFS, backup, storage, network-attached storage (NAS), file sharing and WORM (Write Once, Read Many) folder, please read the user manual.

## HA3969U Family of Unified Storage Systems

IT environments often feature multiple types of storage infrastructures to accommodate various types of data and achieve different service levels. The scattered boxes for DAS (Direct-Attached Storage), SAN (Storage Area Network), and NAS (Network-Attached Storage) configurations often lead to poor utilization and complicated management.

Storageflex HA3969U brings a thorough solution to simplify the situation: it simultaneously serves file and block-based applications on a unified storage platform, and features easy management, optimized resource utilization, high availability, flexible scalability, and competitive price/performance. In addition, HA3969U offers a comprehensive set of advanced software features at no additional costs. HA3969U systems help businesses effectively meet diverse and changing data demand while staying within budget.



### Setting up Pool Mirror and Recovering Data upon Disaster

To mitigate a disaster's impact on business continuity, data loss and downtime have to be minimized. The built-in Pool Mirror function on HA3969U helps users perform real-time data replication between two different systems. When the primary system goes down, the standby system, which features exactly the same data, can seamlessly take over services at minimized downtime.

Mirroring is conducted on storage pool basis. Users need to establish a pool mirror pair between two HA3969U systems (the source and the target) and start syncing user data. When a disaster hits the source system, resulting in the loss of important user data, users can recover the original data from the target system by importing the mirrored pool.

**Note:** Pool Mirror over WAN is not supported, meaning the feature is only available for HA3969U systems located within the same LAN.

#### **Procedure Overview**

- 1. Prepare two HA3969U systems, the source and the target, with identical hard drive configurations.
- 2. Create a pool mirror pair and start syncing user data between the source and the target.
- 3. Monitor the source system to see if a disaster has affected important data.
- 4. If data on the source system requires recovering, disconnect the pool mirror pair.
- 5. Import data from the target system's mirrored pool to the source system to recover the original data.

#### Step 1: Preparing the Environment

- 1. In the source HA3969U system, specify or create a storage pool that is going to be mirrored to the target system.
- **2.** Prepare the target HA3969U system that meets the following conditions:
  - The target and the source systems must be of the same model.
  - The target and the source systems must contain identical hard drive configuration. For example, if the source storage pool consists of six 1TB hard drives, the target system must be installed with six 1TB hard drives as well.
  - There should be no storage pool created on the target system.
  - The target and the source systems should NOT share the same host name. To configure the host name, log in to the web interface of HA3969U, and then go to *Configuration > System > Host Settings*.
  - Both systems should be connected to the same LAN.

**3.** Note down the IP address of the target system.

#### Step 2: Creating a Pool Mirror Pair

1. Log in to the web interface of the source system, go to *Backup > Pool Mirror*, and then click *Add* to create a pool mirror task.

**Note:** If you want to set the connection timeout period for all your pool mirror tasks, click *Options* to configure the timeout period.

🖃 🌉 Backup		
🔯 Snapshot		
\delta Pool Mirror		
$\mathbf{\Lambda}$		
Pool Mirror		?
Data Mirroring over the Network		
· · · ·	n on the network to keep an identical copy of all your data. Choose synchronous (always ly mirrored) depending on your network traffic and the priority of data protection. After o schedule the backup task.	
Pool Local Host L	.ocal Remote Host Remo Auto Split Difference State	
Option	ns Add Edit Delete Start Stop	

- 2. The Pool Mirror configuration window will appear. Specify the parameters:
  - A. Select the storage pool to be mirrored from the *Pool* drop-down menu.

Select the source pool.	
Backup Source	
Pool	Pool-1
Specify the target NAS device.	
Backup Target	
IP Address	
Automatically pause mirror whe	n I/O busy

**B.** Enter the IP address of the target system in the *IP address* field, and select or deselect the checkbox to decide whether to pause ongoing mirroring tasks when the source system is busy with other I/O operations.

Select the source pool.	
Backup Source	
Pool	Pool-1
Specify the target NAS device.	
Backup Target	
IP Address	192.168.5.3
Automatically pause mirror whe	n I/O busy

C.

Schedule the mirror tas	sk.
Schedule your backup task.	
Schedule	
Real-Time Backup	
Scheduled	
Settings	
Sync Duration :	Until Completion
	Hours
Period:	● Daily at 00 ▼ : 00 ▼
	Customize

- **Real-time backup:** Mirroring will occur continuously. Note that while this option is the safest of all, it consumes system resources and thus might lead to performance degradation.
- Backup daily at: Mirroring will occur on a daily basis at the specified time.
- **Customize:** Allows users to customize mirroring schedule. For more details on this option, refer to the Appendix section at the end of this document.
- **3.** Click Next to view the summary of the pool mirror schedule. Click *Back* to modify or *OK* to confirm.

Edit	t Schedule	ж
	Click Back to modify or OK to confirm the sched	luled backup task.
	Schedule Type:	Mirror
	Task:	Pool-1
	Period:	Daily
	Start Time:	18:20
		Back OK Cancel

**4.** The new pool mirror task will appear in the list. When the sync process starts, the progress will also be shown in the list.

Name         Directory         Type (*)         Status         Created on           PM_Schedule_20141209_182049         Pool-1001         Mirror         Enable         2014-12-09 19	Description 193729
	19.37.29
↓	
$\checkmark$	
$\bullet$	
Pool Local Host Local Volume Remote Host Remote Volume	Auto Split Difference State
Pool-1 NAS3016_2_A Slot 1 NAS3016_1_A Slot 1	Enabled 97.08% syncing
Pool-1 NAS3016_2_A Slot2 NAS3016_1_A Slot2	Enabled 97.11% syncing
Pool-1 NAS3016_2_A Slot 3 NAS3016_1_A Slot 5	Enabled 93.62% syncing
Pool-1 NAS3016_2_A Slot 4 NAS3016_1_A Slot 6	Enabled 93.57% syncing
Pool-1 NAS3016_2_A Slot 7 NAS3016_1_A Slot 9	Enabled 93.67% syncing

### Step 3: Recovering the Source Data from the Target System

1. If you suspect a disaster might have hit the source system, check the delta (differences) between the source HA3969U system and the target HA3969U system in the Pool Mirror list. If the percentage value shows there is a big difference between the source and the target systems, it is very likely that the source data might have been damaged. Click *Explorer* at the top-right corner and navigate to the pool to see if the original data has been damaged.

Pool	Local Host	Local Volume	Remote Host	Remote Volume	Sync	Difference
2004-1	NA83220	81011	NA83230	81011	yes	85.5%
1001-1	NA53220	5612	N453230	5612	yisi	05.54%
Pool-1	N463220	Siet2	NA\$3238	Siet3	yea	84.51%
Pool-1	N483220	Sigt 4	NA83230	Stat 4	765	84,51%
004-1	N483220	8015	N4X83230	8465	jes	84.54%
1001-1	N453220	Siet 6	NA53230	Sieto	yea	94.52%
looi-1	NA63220	Slet7	NA\$3230	Siet7	Yes	84,51%
0011	NA83220	Siet8	NA83230	State	yes	84,53%
		Ą	Short		2 plorer	di Home
		Ŷ	Short		niarer Logout	Home
Explorer		Ŷ	Short	tcut Ex		Home
	Management	Ŷ	Short	tcut Ex		Home
<b>Explorer</b> Volume#older#He	Management	+	Short	tcut Ex		Home
Volume/Folder/File	Management pad files through this explo		Short	kut Ex	🖶 Logout	
	ad files through this explo	rer window. Use the si	Short W	kut Ex Velcome admin olume/file hierard	🖶 Logout	Home
Volume/Folder/File	ad files through this explo		Short	kut Ex Velcome admin olume/file hierard	🖶 Logout	Home
Volume/Folder/File	and files through this explo	rer window. Use the si	debar to expand the vo	kut Ex Velcome admin olume/file hierard	🖶 Logout	Home

2. If the source data does need recovering, the existing pool mirror pair must be disconnected first. Log in to the web interface of the source system, go to Backup > Pool Mirror, select the pool mirror pair, and click the Delete button to disconnect the link between the source and the target systems.

Note: Disconnecting the link between the paired systems will not delete the actual data.

🖃 🛃 Backup						
🕺 Snapshot						
\delta Pool Mirror						
Ţ						
•						
Pool	Local Host	Local Volume	Remote Host	Remote Volume	Sync	Otherenc
Post-1	N453220	Slot 1	NA53230	Slot 1	mo	0.0%
P064-1	14483220	86.2	N#83250	8012	- 90	0.0%
PopH1	NA\$3220	Stat 3	NK83280	Slot 3	-00	0.0%
						0.0%
PocH1	NA53220	Slot 4	NA\$3230	Slot-4	mo	
Pock1 Pock1	NA53220 NA53220	Sot 4 Sot 5	N453230 N453230	5614	no 110	0.0%
Poel-1	14453220	568.5	N453230	5015	no	0.0%

**3.** Go to *Storage > Pool*, select the pool that needs recovering, and click *Import*.

🗆 🗐 Storage					
😑 Poo	bl				
📋 Vol	ume				
	$\mathbf{\Psi}$				
Pool					?
Virtual Storag	e Pools				
					yond the physical limitations of ut reformatting or repartitioning.
Name	Used Space	Free Space	Utilization	Status	Deduplication Ratio
Pool-1	OMB	220GB	0.00%	Online	0%
	Create	Expand	Edit Delete	Details	Import Export

4. The mirrored pool should appear in the list of available pools. Select the pool, double-check the member drive configuration in the *Member Drives* section, and click *Import* to start importing the mirrored backup data into the source pool.

Name	ID	RAID Leve	l Status
Pool-1	4474955391444740794	RAID 6	ONLINE
/lember Drives —			
Slot 1		34.2GB	ONLINE
Slot 2		34.2GB	ONLINE
Slot 3		34.2GB	ONLINE
Slot 4		34.2GB	ONLINE
Slot 5		34.2GB	ONLINE
Slot 6		34.2GB	ONLINE
Slot 7		34.2GB	ONLINE
Slot 8		34.2GB	ONLINE

- 5. When the import process is complete, check whether the source pool is fully recovered:
  - **A.** Check the pool list to confirm that the original pool has been restored.

Name	Used Space	Free Space
Pool-1	OMB	1.77TB

**B.** Also, click *Explorer* at the top-right corner and navigate to the source pool to check the contents of the imported pool.

				Chortcut	Explorer	di Home
				Welcome ad	lmin 👍 Logout	Links 🔻
Explorer						?
Volume/Folder/File Management	nt					
Add, delete, or upload files thro	ugh this explorer wind	ow. Use the sid	iebar to expan	d the volume/file h	ierarchy.	
	Pool-1			· · · · · · · · · · · · · · · · · · ·		
B Pool-1	Name	Available	Used	Туре	Last Update	
	🛄 UserHome	22008	31KB	folder	2012-08-01 15	:05

## Appendix: Customizing Pool Mirroring Schedule

1. If the *Customize* option has been selected when scheduling a pool mirror task, the *Edit Schedule* window will appear.

Schedule			
🔍 Real-Time B	Эаскир		
Scheduled	qs		
Sync Du	- iration :	<ul> <li>Until Completion</li> <li>Hours</li> </ul>	
Period:		<ul> <li>Daily at 00 ▼ : 00 ▼</li> <li>Customize</li> </ul>	
		$\mathbf{\Psi}$	
Edit Schedule			×
Select the sou	rce directory, enter a des	scription, and set the backup time	9.
Directory	Pool-1		
Name	PM_Schedule_201412	09_234324	
Description			
Start Time	Daily <b>T</b> 23	3 ▼ : 43 ▼	Advanced
			Next Cancel

- 2. Specify the basic options:
  - **A.** Enter the optional description in the *Description* field to give the schedule a short description.
  - **B.** Choose any of the following from the *Start Time* drop-down menu to specify when to repeat a scheduled task:
    - Daily: The task will be scheduled to run every day.
    - *Weekly*: The task will be scheduled to run on specified days of a week. After this option is chosen, select the checkboxes in the Schedule Weekly Tasks to specify the day(s) you want.

Directory	Pool-1				
Name	PM_Schedul	e_2014120	9_234324		
Description					
Start Time	Weekly	• 23	▼ : 43 ▼		Advanced
Sched	jule Weekly Ta	sks ——			
🔲 Mo	n 🗆	Tue	Wed	🔲 Thu	🔲 Fri
Sa Sa	t 🗆	Sun			

• *Monthly*: The task will be scheduled to run on the selected day of a month. After this option is chosen, do the following:

**1.** Choose the time from the drop-down menus next to *Start Time*.

**2.** Select *Day\_\_\_\_of the month(s)* and choose a date ranging from *01* to *31*, or select *The\_\_\_\_\_of the month(s)* and choose from the drop-down menus to specify a day as the start date (such as *first Monday*).

**3.** Click *Select Month* and select the month(s) in which the task will be scheduled to run. By default, all months are selected.

Select the sou	rce directory, ente	r a description, a	nd set the backup tim	e.		
Directory	Pool-1					
Name	Name PM_Schedule_20141209_234324					
Description	Description					
Start Time	Monthly •	23 🔻 : 4	13 ▼	Advanced		
Scheo	lule Monthly Tasks					
💿 Day	01 🔻 of the	month(s)				
🔍 The	first 🔻 M	onday 🔻	of the month(s)			
Select	Month					
	-					
🗹 Select All						
🗹 January 🗹 May	🗹 February 🗹 June	March July	<ul> <li>April</li> <li>August</li> </ul>			
September	Cctober	November	December			

**C.** Specify the hour and minute of a day to run the task using the two drop-down menus next to *Start Time*.

Start Time Monthly 🔻 23 🔻 : 43 🔻	Advanced
----------------------------------	----------

3. Click *Advanced* to set the advanced scheduling options.

Schedule - Advanced Settings	×
Start Date 2014-12-09	
End Date	
Repeat	
Every: 10 V Minutes V	
Until:  Time: 00  Until: 00  Unti	
Ouration: 00 ▼ Hour(s) 00 ▼ Minute(s)	
ОК	]

**A.** To set the start date and end date, click in the *Start Date* and *End Date* fields, and then choose the dates from the calendar pop-ups.

Schedule - Advanced	l Settings							×
Start [	Date	l D	ecemb	er, 2014	4	•		
🖉 End D	ate w	9 1	<b>Tu We</b> 2 3	<b>Th Fr</b> 4 5	_	<b>Su</b> 7		
Repea	at 5		9 10 16 17	18 19		21		
Every:	10 🔻 🛯	1 29		1 2	3	4		
Until:	Time.	2 5	6 7	8 9	10	11	J	
	Duration	: 00	тн	our(s)	00	۲	Minute(s)	
							ОК	

**B.** The *Repeat* section, once selected, allows you to configure the duration of the backup job.

🗹 Rep	at
Every:	10 V Minutes V
Until:	D Time: 23 ▼ : 08 ▼
	Duration: 00 V Hour(s) 00 V Minute(s)

- *Every*: Depending on your choices, the mirroring task will be scheduled to run every few hours or minutes.
- Until: Specifies when to stop an ongoing mirroring task. If *Time* is selected, the task will run until the specified moment. If *Duration* is selected, the task will run for the specified period of time.
- **4.** Click *Next* to view the summary of your mirroring schedule. Click *Back* to modify or *OK* to confirm.

Edit	Schedule		×
	Click Back to modify or OK to confirm the schedu	led backup task.	
	Schedule Type:	Mirror	
	Task:	Pool-1	
	Period:	Daily	
	Start Time:	18:20	
		Back OK Cancel	

5. The new pool mirroring schedule will appear in the list.

Name	Directory	Туре 💌	Status	Created on	Description
PM_Schedule_20141209_182049	Pool-1001	Mirror	Enable	2014-12-09 19:37:29	