

HS7000

**HeatSafe™**

*Flat Panel* HEATER



**OWNER'S GUIDE**

**PLEASE READ AND SAVE THESE INSTRUCTIONS**

# PLEASE READ AND SAVE THESE

## IMPORTANT SAFEGUARDS

When using electrical appliances, basic precautions should always be taken to reduce the risk of fire, electric shock, and injury to persons, including the following:

- 1) Read all instructions before using the appliance.
- 2) To avoid fire or shock hazard, plug the appliance directly into a 120 V AC electrical outlet.
- 3) The heater is hot when in use. To avoid burns, DO NOT let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft (0.9 m) from the front of the heater and keep them away from the sides and rear.
- 4) DO NOT run cord under carpeting. DO NOT cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- 5) This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. NEVER locate heater where it may fall into a bathtub or other water container.
- 6) This unit is wall mountable, but DO NOT mount heater on ceilings.
- 7) Extreme caution is necessary when any heater is used by, or near children or invalids, and whenever the heater is left operating and unattended.
- 8) Always unplug the heater when not in use.
- 9) When unplugging, be sure to pull by the plug and not the cord.
- 10) DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- 11) DO NOT operate heater with a damaged cord or plug, or after the heater malfunctions, has been damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
- 12) A heater has hot and arcing or sparking parts inside. DO NOT use it in areas where gasoline, paint, or flammable liquids are used or stored.
- 13) Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by The Holmes Group may cause hazards.
- 14) DO NOT use outdoors.
- 15) To prevent a possible fire, DO NOT block air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where openings may become blocked.
- 16) To disconnect heater, turn controls to OFF, then remove plug from outlet.
- 17) Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No. 14 AWG minimum size and rated not less than 1875 watts.
- 18) If the heater will not operate, see specific instructions on Auto Safety Shut-off.
- 19) DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of

the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.

Thank you for choosing a Holmes heater. To ensure the best performance from your heater, please read and save the following instructions.

## PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

### AUTO SAFETY SHUT-OFF WITH INSTANT TIP-OVER PROTECTION:

This heater is equipped with a patented, technologically-advanced safety system that requires the user to reset the heater if there is a potential overheat situation. When a potential overheat temperature is reached, the system will automatically shut the heater off. It can only resume operation when the user resets the unit.

To Reset the Heater:

1. Turn the Selector Control to the OFF position and thermostat to HI
2. Unplug the heater and wait 10 minutes for the unit to cool down
3. After the 10 minutes, plug the unit in again and operate normally.

Tip-Over Shut Off:

When the unit is accidentally knocked over, it will instantly shut off. To reset, simply place the heater in an upright position.

### PRE-OPERATING INSTRUCTIONS:

1. Carefully remove your heater from the box. (please save the carton for off-season storage).
2. Make sure the unit is in the OFF position before plugging the heater into the outlet.
3. Place heater on firm level surface after attaching base (see below for assembly)
4. Avoid overloading your circuit by not using other high wattage appliances in the same outlet. At 1500 Watts, this unit draws 12.5 Amps.

FOR FLOOR OR WALL MOUNT USE ONLY

### ASSEMBLY INSTRUCTIONS:

There are 4 casters and 1 base provided within the packaging that you will need to assemble the heater.

Note: Casters are not necessary for the unit to run properly. If you wish to install the base without casters skip to step 3.

1. Carefully remove the base and 4 casters from the box.
2. Turn the base upside down and push caster shafts into the 4 corresponding holes on ends of the base.
3. Carefully remove the heater from the box and turn it upside down with grill facing you. The control panel will be on your left.
4. Place the base (with the tab on the left) on what now is the top of the heater directly onto the corresponding locators and slide the base to the left. This will secure the unit and the base together.
5. To remove the heater from the base, turn the heater upside down (with the grill facing you), and slide the base to the right and lift it up.

## WALL MOUNTING INSTRUCTIONS:

**CAUTION: PLEASE MAKE SURE THE HEATER IS UNPLUGGED AND COOLED DOWN TO ROOM TEMPERATURE BEFORE WALL MOUNTING THIS UNIT.**

This unit has the unique feature of using the base as the wall mount bracket. (Wall mounting hardware is not supplied.) Refer to Figure 2. To install the heater on the wall, follow these easy steps:

Note: If your unit has casters attached, you'll need to remove them. If the base is still attached to the bottom of the heater, you'll need to remove it (follow step 5 in assembly instructions).

1. Select a location on the wall where you would like to have the heater mounted.
2. Use the base as a template for hole locations
3. Use appropriate hardware for different mounting surfaces (see below). Selected hardware must be able to support a minimum of twenty-pound weight.
4. When securing the base/wall mount to the wall, keep the lock tab to your left.
5. Once the base/wall mount is in place, align the mounting tabs on the back of the heater with the holes in the base/wall mount and slide the heater to the right until it stops and is secure.
6. To remove the heater, simply slide it to the left.

NOTE: This unit is not to be mounted in ways other than shown in Figure 2.

There are many ways to attach your heater to vertical walls if desired. Please, use the applicable section of this manual to safely install your heater.

### For wood walls

You'll need a 1/8" drill bit and two #10-12 x 1 1/2" screws

1. Use the base of the heater as a template to outline the hole location
2. Using 1/8" drill bit, drill 1 1/4" deep pilot holes
3. Protrude the screws through the two outer holes in the base and secure the base to the wall
4. Slide the heater onto the base

### For drywalls with studs

We recommend that you use wooden studs behind the drywall for better support and performance of your heater. Remember that in most American homes, studs behind the wall are spaced 16" apart and the drywall is 1/2"-5/8" thick. Note that the distance between the two farthest holes of the base is 16" as well.

1. Find studs behind the drywall.
2. Use the base of the heater as a template to center the holes on studs
3. Using 1/8" drill bit, drill 1 3/4" deep pilot holes
4. Protrude #10-12 x 2" screws through the two outer holes in the base and screw them into pre-drilled holes
5. Slide the heater onto the base

### For drywalls without studs and other solid walls

1. Use the base of the heater as a template to outline the hole location
2. Using 1/4" drill bit, drill pilot holes through the wall
3. Insert 1/4" plastic anchors into the holes
4. Protrude #10-12 x 1 1/2" screws through the two outer holes in the base and screw them into the anchors

Slide the heater onto the base

## OPERATING INSTRUCTIONS:

1. Unless wall mounted, place heater on a firm level floor surface.
2. For heater operation, please set the Thermostat all the way to HI. (See Figure 1)
3. Turn the Selector Control to desired heat setting (LO for 750W or HI for 1500W).
4. The Power Light will remain lit during operation

Note: This unit does not have a fan. It warms the air by natural convection.

## THERMOSTAT INSTRUCTIONS:

1. You need to set thermostat on HI to start heater (See Figure 1). Allow heater to operate and warm up the room.
2. When the desired temperature/comfort level is reached, lower the thermostat setting until the heater stops operating.
3. The control will now automatically maintain the pre-set temperature level by turning the heater ON and OFF. The Temperature Range Display can be used as guidance, but will not provide exact measurement.

Note: It is normal for the heater to cycle ON and OFF as it maintains the preset temperature. To prevent the unit from cycling, you need to raise the thermostat setting.

Note: The LED Display shows approximate temperature settings.

## ILLUSTRATIONS

FIGURE 1



### SELECTOR CONTROL

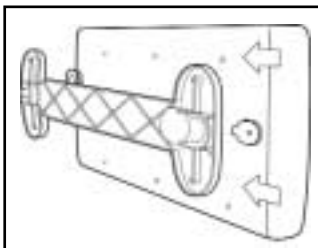
**O** = OFF

**II** = HI (1500 Watts)

**I** = LO (750 Watts)

### THERMOSTAT

FIGURE 2



## CLEANING/MAINTENANCE INSTRUCTIONS:

### During Season Care:

1. Before cleaning, be sure to turn off and unplug the heater.
2. Carefully wipe the unit with a soft, damp cloth. Please be very cautious near the heating elements.
3. After cleaning, be sure to completely dry the unit with a cloth or towel.

### After Season Care:

1. Store heater in a cool, dry location.
2. Holmes® recommends that you store the unit in its original carton.

## TROUBLESHOOTING

### If your heater fails to operate:

- UNPLUG THE UNIT
- Make sure the electrical outlet or circuit breaker is working.
- Make sure the grill and the rear air inlets are not blocked. If you find an obstruction turn the heater OFF, and unplug the unit. Carefully remove the obstruction and follow the reset instructions.
- The temperature may be set too low. Turn the thermostat knob clockwise until the heater restarts.
- Make sure selector is in LO or HI setting.

Please DO NOT attempt to open or repair the heater. Please see the Warranty for Service Instructions.

## SERVICE INSTRUCTIONS:

1. Do NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the warranty.
2. If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed warranty.
3. If you have any other questions or comments, feel free to write us:

Consumer Service Department

P.O. Box 769

Milford, MA 01757-0769

For your own records, staple or attach your sales receipt to this manual. Also, please take a moment to write the store name/location and date purchased below.

STORE NAME \_\_\_\_\_

LOCATION: \_\_\_\_\_

DATE PURCHASED: \_\_\_\_\_

(STAPLE RECEIPT HERE)

## FIVE (5) YEAR LIMITED WARRANTY:

### SAVE THIS WARRANTY INFORMATION

- A. The quality controls used in the manufacture of this Holmes® product are to ensure your satisfaction.
- B. This Warranty applies only to the original purchaser of this product.
- C. This Warranty applies ONLY to repair or replacement of any supplied or manufactured parts of this product that, upon inspection by Holmes authorized personnel, proves to have failed in normal use due to defects in material or workmanship. Holmes will determine whether to repair or replace the unit. This Warranty does not apply to installation expenses.
- D. Operating this unit under conditions other than those recommended or at voltages other than the voltage indicated on the unit, or attempting to service or modify the unit, will render this WARRANTY VOID.
- E. Unless otherwise proscribed by law, Holmes shall not be liable for any personal injury, property or any incidental or consequential damages of any kind. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
- F. All parts of this Holmes product are guaranteed for a period of 5 years as follows:
  - a. Within the first 30 days from date of purchase, the store from which you purchased your Holmes product should replace this product if it is defective in material or workmanship (provided the store has in-stock replacement.)
  - b. Within the first sixty months from date of purchase, subject to the conditions in paragraph H, Holmes will repair or replace the product if it is defective in material or workmanship providing it is returned to Holmes, freight prepaid, with PROOF OF PURCHASE date, together with \$10.00 for return shipping & handling charges.
- G. If you have any problem with this product, please write our Consumer Service Dept.
- H. IMPORTANT RETURN INSTRUCTIONS Your warranty depends on your following these instructions if you are returning the unit more than 30 days after the date of purchase:
  1. Carefully pack the item in its original carton or other suitable box to avoid damage in shipping.
  2. Before packing your unit for return; be sure to enclose:
    - a) Your name, full address with zip code and telephone number,
    - b) A dated sales receipt or PROOF OF PURCHASE,
    - c) Your \$10.00 check for return Shipping and Handling
    - d) The model number of the unit and the problem you are having. (in an envelope and tape directly to the unit before the box is sealed.)
  3. Holmes recommends sending the package UPS Ground for tracking purposes.
  4. All shipping charges must be prepaid by you (as noted in paragraph F).
  5. Mark the outside of your package :

CONSUMER RETURNS

THE HOLMES GROUP, INC.

2 PULLMAN ST.

WORCESTER, MA 01606

SHIPPING AND HANDLING CHARGES: \$10.00

This warranty gives you specific legal rights, and you may have other rights which vary from state to state. The provisions of this warranty are in addition to, and not a modification of, or subtraction from, the statutory warranties and other rights and remedies contained in any applicable legislation. To the extent that any provision of this warranty is inconsistent with any applicable law, such provision shall be deemed voided or amended, as necessary, to comply with such law.