

WARRANTY INFORMATION

SERVICE INSTRUCTIONS

- DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the warranty.
- If you have any questions regarding this unit's operation or believe any repair is necessary, please write to our Consumer Service Department.
- If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store where you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed warranty.
- If you have any other questions or comments, see our correspondence below or visit our website at www.holmesproducts.com.

HOLMES
JCS/THG, LLC
303 NELSON AVENUE
NEOSHO, MO 64850

For your own records, staple or attach your sales receipt to this manual. Also, please take a moment to write the store name/location and date purchase below.

STORE NAME: _____

LOCATION: _____

DATE PURCHASED: _____

(STAPLE RECEIPT HERE)

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WARRANTY INFORMATION

THREE (3) YEAR(S) LIMITED WARRANTY

SAVE THIS WARRANTY INFORMATION

- A. This Warranty applies only to the original purchaser of this product.
- B. This Warranty applies ONLY to repair or replacement of any supplied or manufactured parts of this product that, upon inspection by JCS/THG, LLC authorized personnel, is shown to have failed in normal use due to defects in material or workmanship. JCS/THG, LLC will determine whether to repair or replace the unit. This Warranty does not apply to installation expenses.
- C. Operating this unit under conditions other than those recommended or at voltages other than the voltage indicated on the unit, or attempting to service or modify the unit, will render this WARRANTY VOID.
- D. Unless otherwise proscribed by law, JCS/THG, LLC shall not be liable for any personal injury, property or any incidental or consequential damage of any kind resulting from malfunctions, defects, misuse, improper installation or alteration of this product.**
- E. All parts of this product excluding filters, which are covered under separate warranty, are guaranteed for a period of 3 year(s) as follows:
- Within the first 30 days from date of purchase, the store from which you purchased your product should replace this product if it is defective in material or workmanship (provided the store has in-stock replacement.) If you intend to assert any claim in connection with the product, please follow the instructions in paragraph F.
 - Within the first 36 months from date of purchase, JCS/THG, LLC will repair or replace the product if it is defective in material or workmanship, subject to the conditions in paragraph G.
- F. If you have any other problem or claim in connection with this product, please write to our Consumer Service Department.
- G. **IMPORTANT RETURN INSTRUCTIONS.** Your Warranty depends on your following these instructions if you are returning the unit to JCS/THG, LLC:
- Carefully pack the item in its original carton or other suitable box to avoid damage in shipping.
 - Before packing your unit for return, be sure to enclose:
 - Your name, full address with zip code and telephone number
 - A dated sales receipt or PROOF OF PURCHASE,
 - Your \$12.50 check for return shipping and handling, and
 - The model number of the unit and the problem you are having. (Enclose in an envelope and tape directly to the unit before the box is sealed.)
 - JCS/THG, LLC recommends you ship the package U.P.S. ground service for tracking purposes.
 - All shipping charges must be prepaid by you.
 - Mark the outside of your package:

HOLMES
JCS/THG, LLC
303 NELSON AVENUE
NEOSHO, MO 64850

SHIPPING AND HANDLING CHARGES: \$12.50

This Warranty gives you specific legal rights, and you may have other rights which vary from state to state. The provisions of this Warranty are in addition to and not a modification of, or subtraction from, the statutory warranties and other rights and remedies contained in any applicable legislation. To the extent that any provision of this Warranty is inconsistent with any applicable law, such provision shall be deemed voided or amended, as necessary, to comply with such law.

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Printed In China

Holmes®

Owner's Guide

HFH6250



To Learn
More About Our New
FamilySafe™
Technologies Visit Us At:
www.holmesproducts.com

FamilySafe™

Heater Fan

PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

Thank you for purchasing this Holmes® product. We understand the value of quality and are committed to making superior products that stand the test of time. We trust this product will exceed your expectations of quality and reliability. We hope that you enjoy this product and will consider purchasing another Holmes® product in the future. To see our full product line or if you have any questions or comments about this product, please visit our website at: www.holmesproducts.com.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. The heater is hot when in use. To avoid burns, DO NOT let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft (0.9 m) from the front of the heater and keep them away from the sides and rear.
4. DO NOT run cord under carpeting. DO NOT cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
5. This heater is not intended for use in bathrooms, laundry areas and similar indoor location. NEVER locate heater where it may fall into a bathtub or other water container.
6. Extreme caution is necessary when any heater is used by, or near children or invalids, and whenever the heater is left operating and unattended.
7. Always unplug the heater when not in use.
8. When unplugging, be sure to pull by the plug and not the cord.
9. DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an

electric shock or fire, or damage the heater.

10. DO NOT operate heater with a damaged cord or plug, or after the heater malfunctions, has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
11. A heater has hot and arcing or sparking parts inside. DO NOT use it in areas where gasoline, paint, or flammable liquids are used or stored.
12. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by JCS/THG, LLC may cause hazards.
13. DO NOT use outdoors.
14. To prevent a possible fire, DO NOT block air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where openings may become blocked.
15. To disconnect heater, turn controls to OFF, then remove plug from outlet.
16. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No. 14 AWG minimum size and rated not less than 1875 watts.
17. If the heater will not operate, see specific instructions on Auto Safety Shut-off.
18. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
19. Discontinue use if plug or outlet is hot. It is recommended that the outlet be replaced if plug or outlet is hot to touch.

THIS PRODUCT IS EQUIPPED WITH A POLARIZED PLUG (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact qualified personnel to install the proper outlet.



DO NOT DEFEAT THE SAFETY PURPOSE OF THIS POLARIZED PLUG IN ANY WAY

FEATURES - OPERATIONS

PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

TECHNICAL SPECIFICATIONS

- Wattage: 1500W
- Working voltage: 120V AC/60Hz

PRE-OPERATING INSTRUCTIONS

1. Carefully remove your heater from the box. (Please save the carton for off-season storage.)
2. Make sure the heater is OFF before plugging the heater into the outlet.
3. Place heater on firm, level surface.
4. Avoid overloading your circuit by not using other high wattage appliances in the same outlet. At 1500 Watts, this unit draws 12.5 Amps.

SAFETYMAX™ TECHNOLOGIES

Your heater features two new revolutionary safety technologies, the **SafetyMax™ SelfCheck Panel** and the **SafetyMax™ Invisible Contact Sensor**. Both safety features automatically activate when you turn on your heater.

SafetyMax™ SelfCheck Panel

The patented **SafetyMax™ SelfCheck Panel** verifies that the four safety features function, each time you plug in or turn on your heater. The icon for each safety feature will blink and turn off to indicate that the **SafetyMax™ SelfCheck Panel** verification is complete for that safety feature. In the unlikely event that one of the safety features is not functioning, an icon illuminates letting you know that a problem has occurred and the heater will not run. Please refer to the descriptions below or the safety sticker attached to your heater for corrective instructions.



SafetyMax™ Invisible Contact Sensor

The patented **SafetyMax™ Invisible Contact Sensor** is an invisible infrared beam that protects the front grill from potential hazards. If an object

interrupts the beam for three or more seconds, the heater turns off and the above icon illuminates. Once the obstruction is removed and the beam reconnects, the icon turns off and the heater restarts.

ADDITIONAL SAFETY TECHNOLOGIES

Auto Safety Shut-Off



This heater is equipped with a patented, technologically advanced, safety system that automatically shuts off the current to the heater when a potential overheat temperature is reached and illuminates the corresponding icon. When this occurs, you must reset the heater.

1. Turn the [Heat Control/Mode] to OFF (Power).
2. Unplug the heater and wait 30 minutes.
3. Plug in and turn ON (Power) the heater.

Back-Up Safety Fuse



This heater is equipped with a back-up safety fuse. In the unlikely event that the heater does not respond to an overheat situation, the back-up fuse engages, the heater turns off, and the above icon illuminates. If this occurs, the heater will not reset or operate. Refer to the Warranty for additional information.

Tip-Over Protection



This unit is equipped with tip-over protection. If the unit is accidentally knocked over, it instantly shuts off and the above icon illuminates. Place the heater in an upright position and the heater automatically restarts.

4-Hour Safety Timer

This unit is equipped with a 4-hour safety timer which is activated when you turn on the heater. The built-in LED light (Timer button) will illuminate letting you know the 4-Hour timing period had begun. After four hours have expired, the heater automatically shuts off. To turn the heater back on, follow normal operating instructions.

NOTE: To deactivate the timer press the button (Timer) so the LED light turns off, the heater will now run continuously at full power.

CLEANING / MAINTENANCE TROUBLESHOOTING

OPERATING INSTRUCTIONS

1. Plug heater into outlet. The heater will perform the **SafetyMax™ SelfCheck Panel** verification. (See **SafetyMax™ SelfCheck Panel** for more details about this feature.)
2. Press the Power Button (Power) to turn the heater ON. The Timer LED will illuminate indicating that the 4-Hour Safety Timer has been activated and the heater will perform the **SafetyMax™ SelfCheck Panel** verification. (See 4-Hour Safety Timer for more details about this feature.)
3. Press the Timer Button (Timer) to turn the 4-Hour Safety Timer and Timer LED OFF. The heater will operate continuously on full power.
4. Press the Power Button (Power) at any time to turn the heater OFF.
5. If a safety icon is illuminated, please follow the instructions associated with that icon.

CLEANING/MAINTENANCE

- Always unplug the heater before cleaning.
- Lightly run a vacuum cleaner nozzle over the heater grill to remove any dust or dirt that may have accumulated.
- Carefully wipe the heater with a soft, damp cloth. Please be very cautious near the motor and heating elements.
- The accumulation of dust or other substances on the contact sensor may cause the heater to function improperly. Keep the sensors clean by gently wiping them with a soft damp cloth.
- NEVER use abrasive or flammable solvents to clean the heater.
- After cleaning, be sure to completely dry the heater with a cloth or towel.
- Store your heater in its original carton in a cool, dry location.

TROUBLESHOOTING

If your heater fails to operate, unplug the heater and:

- Make sure the electrical outlet and circuit breaker are working.
- Check for obstructions. If you find an obstruction, turn OFF and UNPLUG the heater. Carefully remove the obstruction and follow the reset instructions.

NOTE: Remotes used for other household products may interfere with the contact sensor and cause the heater to shut off. The heater will automatically resume operation when the remote control is no longer being used.

Please DO NOT attempt to open or repair the heater. Please see the Warranty for Service Instructions or call our Consumer Service Department at 1-800-5-HOLMES.