

## USE & CARE GUIDE

### MEDICAL, LABORATORY AND SCIENTIFIC REFRIGERATORS AND FREEZERS

#### MODELS:

- CP171MED – *AccuCold brand*  
*Two-door refrigerator-freezer with two compressors*
- FCL44 / SCF401SS MED Series – *AccuCold brand*  
*Chest freezers*
- SCFF55 / SCFF51OSWH MED Series – *AccuCold brand*  
*Built-in frost-free freezers*
- SCFF/ SCFR Series – *AccuCold brand*  
*Frost-free chest freezers and refrigerators*
- SCUF18/20 / SCUR18/20 Series – *Summit Commercial*  
*Full-size frost-free all-freezers and all-refrigerators*
- VT/ VLT Series – *AccuCold brand*  
*Low temperature freezers*

If you need service or call with a question, please have this information ready. We advise you to keep this *Use & Care Guide* in your possession.

Model: \_\_\_\_\_ Serial number: \_\_\_\_\_

Options added: \_\_\_\_\_

Date of purchase: \_\_\_\_\_ Dealer: \_\_\_\_\_

*For parts: visit our website [www.summitappliance.com/support](http://www.summitappliance.com/support)*

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Bronx, New York 10474  
[www.medicalrefrigerators.com](http://www.medicalrefrigerators.com)

# APPLIANCE SAFETY

Your safety and the safety of others are very important to us.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

You can be seriously injured or even killed if you don't follow instructions.

Safety messages will tell you what the potential hazard is, how to reduce the chance of injury, and what can happen if the instructions are not followed.



## **IMPORTANT SAFETY INSTRUCTIONS**

**WARNING: To reduce the risk of fire, electric shock, or injury when using your appliance, follow these basic precautions:**

- Plug into a grounded 3-prong outlet.
- Do not remove ground prong, nor use a 3/2 adapter.
- Do not use an extension cord.
- Use care not to plug into outlets controlled by wall switches.
- Disconnect power before servicing.
- After servicing, replace all parts and panels before operating.
- Use nonflammable cleaners.
- Keep flammable materials and vapors, such as gasoline, away from appliances.
- Use two or more people to move and install appliance.

Drawer refrigerators are provided with anti-tip brackets. Always install prior to use.

## **Proper Disposal of Your Old Appliance**

**Old appliances can represent a suffocation hazard to children.**

Remove doors from your old appliance.

Leave shelves in place.

If an old appliance contains refrigerants, it must be recycled by a licensed service or disposal company.

# **INSTALLATION INSTRUCTIONS**



## ***Excessive Weight Hazard !***

***Use two or more people to move and install your appliance.  
Failure to do so can result in back or other injury.***

**CAUTION: YOU MUST ALLOW APPLIANCE TO SIT UPRIGHT FOR 24 HOURS BEFORE TURNING ON, TO ALLOW THE COMPRESSOR LUBRICANT TO DRAIN. FAILURE TO DO SO MAY ADVERSELY AFFECT PERFORMANCE AND THE LIFETIME OF THE UNIT.**

1. Remove packaging materials.
2. Remove tape and glue residue from surfaces before turning on the appliance. Rub a small amount of liquid dish soap over the adhesive with your fingers. Rinse with warm water and dry.
3. Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your appliance.
4. When Moving Your Appliance:  
Your appliance is heavy. When moving the appliance for cleaning or service, be sure to protect the floor. Always pull the appliance straight out when moving it. Do not wiggle or “walk” the appliance when trying to move it, because floor damage can occur.
5. Clean Before Using:  
After you remove all of the packaging materials, clean the inside of your appliance before using it. See cleaning instructions in *Appliance Care*.
6. Some upright models have leveling legs. Level as necessary for best operation.
7. If your appliance has casters, after moving into place, lock the brakes on those casters supplied with brakes. Always unlock before moving the appliance for cleaning.

## **Key Eject Lock (some models)**

To lock or unlock the appliance, you must hold the key in the lock while turning. The lock is spring loaded, so the key cannot be left in the lock.

If the key is lost, contact your dealer or SUMMIT APPLIANCE for a replacement. Always give the model and serial number of your appliance when requesting a replacement key. Keys for most models can be ordered online at [www.summitappliance.com/support](http://www.summitappliance.com/support)

# LOCATION REQUIREMENTS



***Keep flammable materials and vapors, such as gasoline, away from appliances. Failure to do so can result in fire, explosion or death.***

**IMPORTANT:** Do not install the appliance near an oven, radiator, or other heat source, nor in a location where the temperature will fall below 40°F (5°C). Do not place in direct sunlight.

Check the strength of the floor before installing your appliance. It should hold the weight of a fully loaded appliance. Allow at least 1" (2.5 cm) of airspace at the top and on both sides of the appliance and 1" (2.5 cm) between the back of the appliance and the wall. If the appliance is going to be placed against a wall, leave extra space on the hinge side so the door can open wider than its width.

**Note:** This appliance may be installed side by side with another appliance or appliances. Allow for a 3" (7.5 cm) clearance at the top and sides and a ¼" (0.64 cm) clearance between the appliances. **IF YOUR MODEL HAS THE LETTERS "BI" IN THE SUFFIX, IT IS DESIGNED FOR BUILT-IN USE, AND DOES NOT REQUIRE CLEARANCE EXCEPT IN THE BACK.**



## **Electrical Shock Hazard !**

- ***Plug into a grounded 3-prong outlet.***
- ***Do not remove ground prong.***
- ***Do not use an adapter.***
- ***Do not use an extension cord.***

***Failure to follow these instructions can result in fire, electrical shock or death.***

## **Recommended grounding method**

A 115 Volt (AC only) 60 Hz grounded electrical supply with a 15- or 20-amp fuse or circuit breaker is required. It is recommended that a separate circuit serving only your appliance be provided. Use outlets that cannot be turned off by a switch or pull chain. Do not use an extension cord.

## Level your appliance (some upright models)

1. Locate the two front leveling legs that may be taped among the packing materials. In many models these legs are already mounted into the underside of the appliance.
2. Screw these legs into the front holes on the bottom of the appliance. The back of the appliance rests on two fixed supports. (Built-in models also have rear level legs that can provide more precise leveling).
3. Adjust the front legs just enough to lift the cabinet up off the floor.  
**Note:** If your model is equipped with front rollers, the front legs should be lowered enough to lift the rollers off of the floor to ensure the appliance does not roll forward when the door is opened.
4. Place a leveling tool on top of the appliance, first side to side, then front to back. Turn leg counterclockwise to raise a corner. Turn leg clockwise to lower a corner.
5. Repeat Step 4 until appliance is level.
6. After appliance is fully loaded, recheck with level as in Step 4.
7. If your appliance is equipped with casters, the two front casters have brakes to prevent rolling. Keep brakes locked, and unlock for moving only.

## APPLIANCE USE

In order to ensure proper temperature, you need to permit proper airflow in the appliance. Do not block off any air vents. If the vents are blocked, airflow will be prevented, and temperature and moisture problems may occur. Always position contents to allow some airflow between shelves or baskets.

Allow the appliance to cool at least 6 to 8 hours before adding contents. Allow 24 hours for temperature to stabilize.

**Note:** When the appliance is first started, the compressor will run constantly until the appliance is cooled. It may take 6 to 8 hours (or longer), depending on room temperature and the number of times the appliance door is opened. After the appliance is cooled, the compressor will turn on and off as needed to keep the appliance at the proper temperature.

**For optimum temperature performance, it is recommended that this unit be at least 30% full during use. If you are only using this unit to store small loads, we recommend adding some water bottles or freezer packs to ensure temperature stability.**

The outside of your appliance may feel warm. This is normal. The appliance's design and main function is to remove heat from packages and air space inside the appliance. The heat is transferred to the room air, making the outside of the appliance feel warm. *(In some models the condenser that gets warm is just inside the side walls, making these walls warm to the touch.)*

### **ENERGY-SAVING TIPS**

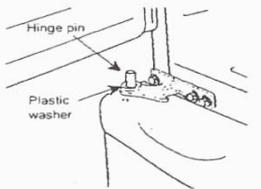
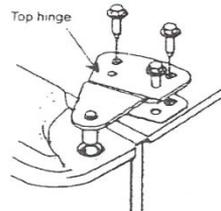
- The more airflow provided around an appliance, the less energy it will use.
- If your appliance requires manual defrosting, keep ice build-up to less than 1/2".
- Keep doors open a minimum of time, and shut securely.

## **REVERSING THE DOOR SWING (some models)**

If you find the direction of opening the door on your appliance inconvenient, you can change it. Holes on the opposite side have already been prepared in the factory.

### **For two-door units:**

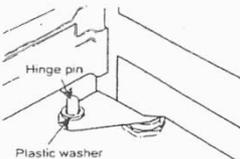
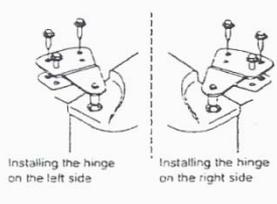
- Take off the upper hinge cover from the top door and remove the screws that hold the top hinge.
- Lift the hinge straight up to free the hinge pin from the socket in the top of the door.
- Lift the top door to free its bottom socket from the hinge pin on the central hinge bracket.
- Remove the screws to the central hinge to free its pin from the top of the lower door.



- Lift the door up and away from the bottom hinge pin.
  - Remove the screws to the bottom hinge.
  - Remove the decorative caps from the opposite side and install the bottom hinge. Plug the holes from the original side with the decorative caps.
  - Replace door onto the hinge pin on the bottom hinge, then install the central hinge into lower door.
  - Insert screws into the central hinge and plug the holes on the reverse side.
- Replace the upper door onto the central hinge pin.
  - Insert screws into the top hinge and tighten.

### **For one-door units:**

- Take off the upper hinge cover from the door and remove the screws that hold the top hinge.
- Lift the hinge straight up to free the hinge pin from the socket in the top of the door.
- Lift the door up and away to free its bottom socket from the hinge pin.
- Remove the screws to the bottom hinge.
- Remove the decorative caps from the opposite side



- original side with the decorative caps.
- Move the bottom hinge to the opposite side and tighten the screws. Install any lock washers or nuts if they were used in the original installation.
- Replace door onto the hinge pin on the bottom hinge. Place top hinge pin into door. Insert screws into the top hinge and tighten.

# APPLIANCE CARE

## Cleaning a frost-free appliance

(including models beginning with SCFF, SCFR, SCUF, SCUR)



**Use nonflammable cleaners.**

Frost-free means that you do not have to defrost your appliance. Frost is removed by air moving and collecting any moisture and depositing it on the cooling coil. The cooling coil periodically warms up enough to melt the frost, and the water then flows down to the drain pan (located behind the base grill) where it is evaporated.

Complete cleaning should be done at least once a year.

1. Unplug appliance or disconnect power.
2. Remove all substances.
3. Wash the inside walls with a solution of mild detergent in warm water or 2 tbs (26 g) baking soda to 1 qt (0.95 L) warm water.
  - Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage surfaces.
4. Rinse well and wipe dry with a clean soft cloth.
5. Use the appropriate cleaning method for the exterior finish.

Painted metal: Wash exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners designed for stainless steel. Dry thoroughly with a soft cloth. For additional protection against damage to painted metal exteriors, apply appliance wax (or auto paste wax) with a clean, soft cloth. Do not wax plastic parts.

6. Plug in appliance or reconnect power.
7. Replace all containers.

## Cleaning a cycle defrost or manual defrost appliance

Cycle defrost models utilize a system where ice builds up on the rear wall and melts when the compressor is off. Manual defrost models continually build ice on inner walls.

**NEVER USE A METAL OBJECT TO REMOVE ICE FROM THE REAR WALL.  
IF NEEDED, USE A PLASTIC ICE-SCRAPER OR A HAIR DRYER.**

Clean surfaces using the same instructions as for frost-free models.

***For CSS Models (completely stainless steel), only use cleaners especially made for stainless steel.***

## **APPLIANCE CARE (cont'd)**

### **Base Grill (some models only)**

*To Remove and Replace the Base Grill:*

1. Open the appliance door and remove the base grill by pulling down and out from the top.
2. Replace the base grill by putting the clips in the openings in the appliance panel. Push in until the base grill snaps into place.

### **Changing the Light Bulb (some models only)**

**NOTE:** Not all appliance bulbs will fit your appliance. Be sure to replace the bulb with one of the same size, shape, base size and wattage. You can purchase bulbs from [www.summitappliance.com/support](http://www.summitappliance.com/support)

1. Unplug appliance or disconnect power.
2. Remove the light shield. Most models do not require tools.
3. Replace the light bulb with an appliance bulb of the same wattage.
4. Replace the light shield.
5. Plug in appliance or reconnect power.

### **Loss of Power**

After the power is restored, unplug the appliance for 30 minutes to allow the refrigeration system to equalize. During this time, keep the door closed as much as possible.

**Remember:** A full appliance stays cold longer than a partially filled one.

### **Moving Care**

1. Remove all containers.
2. Unplug the appliance.
3. Clean it thoroughly.
4. Tape the appliance shut and tape the electrical cord to the cabinet.

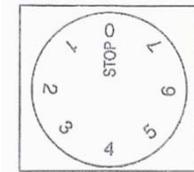
When you get to the new location, refer to the *Installation Instructions* and *Temperature Selection* sections for information on installation and setting the controls.

# TEMPERATURE SELECTION

**YOUR APPLIANCE MAY HAVE A MECHANICAL (DIAL) OR DIGITAL THERMOSTAT. DIAL INSTRUCTIONS ARE BELOW. DIGITAL INSTRUCTIONS ARE ON PAGE 10.**

## HOW TO ADJUST THE THERMOSTAT

Your appliance may be controlled with a thermostat knob located inside the unit, towards the right-hand corner. Turn the knob clockwise from the **STOP (0)** position toward the higher numbers for colder temperatures.



### Temperature Controls

- Higher settings on the knob (higher numbers) mean lower temperatures (colder) in all compartments of the appliance. The temperature inside a refrigerator may even drop below 32°F. Use higher thermostat settings only when required or recommended. When the ambient temperature is normal, we recommend a medium setting.
- Changes of the ambient temperature affect temperature in the interior of the appliance, so keep this in mind when choosing the setting of the thermostat knob.
- In **STOP (0)** position, the appliance does not operate (the cooling system is switched off), yet the power supply is not interrupted (the light is on when you open the refrigerator door).
- The temperatures in the refrigerator and in the freezer compartment also depend on how often you open the door.

*In all small refrigerators and freezers without interior fans, temperatures are coldest near the bottom, and occasionally near the rear. Place contents accordingly.*

**For optimum temperature performance, it is recommended that this unit be at least 30% full during use. If you are only using this unit to store small loads, we recommend adding some water bottles or freezer packs to ensure temperature stability.**

## DIGITAL THERMOSTAT INSTRUCTIONS

If you find that it is necessary to change the temperature setting for your digital-thermostat controlled appliance, please refer to the following instructions. The front panel of the thermostat is illustrated here:



### To see the **SET POINT**:

Push and immediately release the **SET** key. The display will show the **SET POINT** value. Wait 5 seconds and the probe value will display again.

### To change the **SET POINT**:

Push and hold the **SET** key for more than 3 seconds to change the **set point** value. The value of the **set point** will be displayed, and the "snowflake" LED will start blinking.

### To change the **SET** value:

Push the UP or DOWN arrow to the desired setting. The new setting will be memorized after 15 seconds, provided no other keys are pushed.

**Note: The minimum and maximum range of your thermostat is preset and locked by us, so it cannot easily be accidentally moved between freezer and refrigerator temperatures. To reset this range lock, either call us or find information on our website under *Troubleshooting*.**

## TRACEABLE THERMOSTAT / ALARM



Every unit is equipped with a Traceable Thermometer/Alarm that simultaneously displays minimum, maximum and current interior temperatures and provides a visual and audible signal when the temperature inside the unit falls outside the set temperature range.

The temperature sensor, or probe, is enclosed in a glycol-filled bottle that you insert into the location to be monitored, such as inside a refrigerator or freezer, once the unit has been programmed. The thermometer/alarm itself can be attached to the door of the unit with the magnet on the back, or it can be placed on a convenient table or shelf.

Power to the Traceable Thermometer/Alarm is supplied with a lithium iron disulfide battery with a 10-year shelf life. When it is inserted correctly, the unit will beep and all segments of the LCD display will be temporarily activated. (Note that alarm temperatures will have to be reset after replacing the battery.)

The temperature display can be switched between Celsius (°C) and Fahrenheit (°F) by sliding the °C/°F button located on the back of the unit.

## **TRACEABLE THERMOSTAT / ALARM (cont'd)**

### ***Function of Controls:***

**MODE/RESET Key:** Press ONCE to reset Max/Min temperature record. When the unit is sounding an alarm, press ONCE to turn off the beeping sound.

**HIGH/LOW Key:** Press ONCE to display high alarm setting. Press TWICE to display low alarm setting. Press THREE TIMES to display current temperature reading.

**ALERT ON/OFF Key:** When the unit is sounding an alarm, press ONCE to turn off. However, the High-Alarm or Low-Alarm will still flash until the temperature goes back to normal or the Alarm function is turned off.

### ***Programming the Alarms:***

The thermometer displays the internal temperature of the unit being monitored, as well as the maximum and minimum temperatures reached. The maximum and minimum readings reflect the highest and lowest temperatures since the battery was inserted or since the MODE/RESET key was last pressed. If the temperature rises above or falls below the set temperature range, the alarm will sound. By default, the high alarm temperature setting is 8°C (46.4°F) and the low alarm temperature setting is 2°C (35.6°F). To reset these limits, follow these instructions:

**High Alarm Temperature Setting:** Press the HIGH/LOW key ONCE, then press MODE/RESET to enter the **High Alarm** temperature setting mode. Use the Up and Down arrows to adjust the temperature accordingly. Press MODE/RESET once again to confirm the setting.

**Low Alarm Temperature Setting:** Press the HIGH/LOW key TWICE, then press MODE/RESET to enter the **Low Alarm** temperature setting mode. Use the Up and Down arrows to adjust the temperature accordingly. Press MODE/RESET ONCE to confirm the setting.

By default, the low and high alarms should be audible. To turn alarms on/off:

**Audible High Alarm Setting:** To make sure the high alarm is audible, press HIGH/LOW key ONCE (to activate HI-SET on the screen). Then press the ALERT ON/OFF key ONCE to activate the HIGH-ALARM beeping sound. Press again to deactivate.

**Audible Low Alarm Setting:** To make sure that the low temperature alarm is audible, press the HIGH/LOW key TWICE to activate LOW-SET on the screen. Then press the ALERT ON/OFF key ONCE to activate the LOW-ALARM beeping sound. Press again to deactivate.

NOTE: For an activated high alarm and low alarm buzzer, the display should indicate HI-ALARM and LO-ALARM as shown here.



More details about the features and usage of the Traceable Thermometer/Alarm can be found in the User Manual accompanying the unit.

## **KEYPAD LOCK** (Optional on most models)

**Factory-set default password:** The factory-set default password is 0123. If the



default password is lost, press the  key (located inside the battery box) for 30 seconds, then wait for the warning sound which signifies the factory-set default password has been restored.

**To set the password:** While door is open, press the  key (located inside the battery box) until it jingles, enter the 0123 password, then # within 10 seconds to

confirm. Enter the password (1-16 digits), then press # again to confirm. A total of 10 passwords can be set.

**Note:** Each password starts with a number from 0 to 9 in order. The first password starting with 0 is the default password. For example, use 1xxx, then 2xxx etc. for 10 users.

**Changing password:** While the door is open, press the  key (located inside the battery box) until it jingles, enter the old password and press # within 10 seconds to confirm. Enter the new password, then press # to confirm.

**Note:** The first digit cannot be changed.

**To open the door:** While the door is closed, press the  key, enter the password, then press  again to confirm.

**To lock door manually:** Press #.

**Function setting of automatic lock:** Setting of the auto-lock time: Press the  key (inside the battery box), enter a number (any number between 10-99), then press # to confirm. The auto-lock time can be set between 10-99 seconds after opening the door. If the time is set less than 10 seconds, the door will not lock automatically, only manually.

**Deleting the door-opening passwords:** Press the  key, enter default password followed by 0000, then press # and all the door-opening passwords will be deleted except for the default password.

**Note:** To access the battery box you need to remove only the two small screws on the top and bottom of that cover. Do not remove the 4 screws holding the keypad and cover to the appliance door.

# OPERATION OF SPECIFIC MODELS

*NOTE: Models with BI in the model number are designed for built-in operation and need only minimal clearance on the sides and above the units. All other models require 4 inches of airflow on the sides and above the units. All models operate best when 2 inches is provided between the rear wall and the back of the unit.*

## **FCL44, SCF401SS Series**

These are manual defrost all-freezers. No internal fans are present, and ice will build up along the cooling coils. Periodically defrost the ice (recommended when the ice level reaches a thickness of 1/4 to 1/2 inch). **NEVER USE A METAL INSTRUMENT** as you can damage the cooling coils, which will void your warranty and often cannot be repaired. To defrost, disconnect from the power supply, empty the contents, provide a tray in the bottom to collect water, and use a hairdryer or other source of warm air to melt the ice (or leave the door open and the power off for 24 to 48 hours).

*For built-in (BI) models and clearance information, see Note above.*

## **SCFF Series / SCFR Series**

These models are chest freezers or chest refrigerators, all completely frost-free with forced air cooling. No defrosting is normally needed. For best operation, allow free airflow within the interior (do not overfill). The thermostat is located on the bottom rear on the right side of the unit. Large sizes may have lid-activated lights. The lights will generate some heat, so be careful to close lids securely to deactivate.

## **SCUF18, SCUF20, SCUR18, SCUR20**

The thermostat for these models is located on the exterior top of the units, and is always digital (see Page 10 for instructions). All units are fully frost-free and normally never require defrosting. If supplied with casters (standard), operate with at least two in the locked position, and never move units with contents inside. If supplied with 6-inch legs (optional), the hex nut on the bottom of the legs can be rotated to level the unit.

## **VT, VLT Low-Temperature Freezer Models**

These models are all manual defrost, upright or chest type freezers. Keep door closed for best operation, and follow defrosting instructions for *FCL44, SCF401SS Series* models above. The thermostats for these models are always digital, so follow directions on Page 10. **VERY LOW TEMPERATURE FREEZERS CAN DAMAGE UNPROTECTED SKIN, SO ALWAYS WEAR GLOVES WHEN OPENING FREEZERS, AND NEVER DISCARD THE WARNING LABELS ON THE FRONT OF THE FREEZER!** These freezers will operate best when adequate airflow is provided on the top, sides and rear of the unit. The compressor on some models is fan-cooled, so be sure not to block the air vents on the compressor housing. The refrigerant in low temperature freezers is different from that used in household appliances, so never have unqualified technicians attempt to repair these units. These units will operate best under some load, so try to avoid operating empty or nearly empty. If needed, fill with ice-packs to at least 25% of the volume of the freezer.

## **CP171MED**

This model has a separate refrigerator (top) section with automatic defrost, and a freezer (lower) section with manual defrost, each with its own compressor and thermostat for totally independent control. The thermostats are both located on the top, on the exterior of the unit, and are more easily accessed with the refrigerator door opened. This unit has no internal fans. Defrost as needed (see *FCL44, SCF401SS Series* above). *For clearance information, see Note at the top of this page.*

# TROUBLESHOOTING

If you notice a problem with your appliance, try these solutions first to avoid the cost of an unnecessary service call.

## *The appliance will not operate:*

- **Has a fuse blown or circuit breaker tripped?**  
Replace the fuse or reset the circuit breaker.
- **Is the appliance defrosting (on some models)?**  
Recheck to see whether the unit is operating in 30 minutes. Frost-free models will regularly run a defrost cycle.

## *There is water in the defrost drain pan (on some models):*

- **Is the appliance defrosting?**  
The water will evaporate. It is normal for water to drip into the defrost pan.
- **Is it more humid than normal?**  
When it is humid, expect that the water in the defrost pan will take longer to evaporate.

## *The motor seems to run too much:*

- **Is there excessive frost or a package preventing the door from closing?**  
Defrost and clean the appliance, or move the package so the door closes properly.
- **Is the room temperature warmer than normal?**  
The motor will run longer under warm conditions. At normal room temperatures, the motor will run about 40% to 80% of the time. Under warmer conditions, it will run even more.
- **Has a large amount of contents just been added to the appliance?**  
Adding a large number of items warms the appliance. The motor normally will run longer to cool the unit back down.
- **Is the door closed completely?**  
Push the door firmly shut. If it will not shut all the way, see *The door will not close completely* later in this section.
- **Are the condenser coils dirty (on some models)?**  
This prevents heat transfer and makes the motor work harder. Clean the condenser coils.
- **Is the door gasket sealed all the way around?**  
If not, contact a qualified technician.

## *Temperature is too warm:*

- **Are the air vents blocked?**  
This prevents cold air movement. Move objects away from the air vents.
- **Is the door opened often?**  
Be aware that the appliance will warm up when this occurs. In order to keep the unit cool, try to get everything you need out at one time. Keep contents organized so they are easy to find and close the door as soon as the items are removed.
- **Has a large amount of contents just been added to the freezer?**  
Adding a large number of items warms the unit. It can take several hours for it to return to normal temperature.

## **TROUBLESHOOTING** (cont'd)

***The door will not close completely or is difficult to open:***

- **Are any packages blocking the door?**  
Rearrange containers so that they fit more tightly and take up less space.
- **Are the shelves or drawers out of position (on some models)?**  
Put the shelves and drawers back into their correct positions.

Note: *If the problem is not due to any of the above, remember that the compressor on your new appliance will operate longer than your old one due to its high-efficiency motor.*

## **ASSISTANCE OR SERVICE**

Before calling for assistance or service, please check *Troubleshooting*. It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial numbers of your appliance. This information will help us to respond better to your request.

### **Replacement Parts**

If you need to order replacement parts, we recommend that you only use factory-specified parts. Factory-specified parts will fit right and work right because they are made with the same precision used to build every new SUMMIT® appliance.

*Call customer service toll free in the USA:*

*1-800-287-8799 Monday to Friday 9:00 a.m. – 5:00 p.m. (ET)*

**Order parts online at [www.summitappliance.com/support](http://www.summitappliance.com/support)**

# WARRANTY

## ONE YEAR LIMITED WARRANTY FOR APPLIANCE

Within the 48 contiguous United States, for one year from the date of purchase, when this appliance is operated and maintained according to instructions attached to or furnished with the product, warrantor will pay for factory-specified parts and repair labor to correct defects in materials or workmanship. Service must be provided by a designated service company. Outside the 48 states, all parts are warranted for one year from manufacturing defects. Plastic parts, shelves and cabinets are warranted to be manufactured to commercially acceptable standards, and are not covered from damage during handling or breakage.

## 5-YEAR COMPRESSOR WARRANTY

1. The compressor is covered for 5 years.
2. Replacement does not include labor.

### **ITEMS WARRANTOR WILL NOT PAY FOR:**

1. Service calls to correct the installation of your appliance, to instruct you how to use your appliance, to replace or repair fuses or to correct wiring or plumbing.
2. Service calls to repair or replace appliance light bulbs or broken glass shelves. Consumable parts (such as filters) are excluded from warranty coverage.
3. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by warrantor.
4. Replacement parts or repair labor costs for units operated outside the United States.
5. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
6. Expenses for travel and transportation for product service in remote locations.
7. The removal and reinstallation of your appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.

## DISCLAIMER OF IMPLIED WARRANTIES – LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR. WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

**WARNING!** This product may contain chemicals known to the state of California to cause cancer or birth defects or other reproductive harm. For more information, visit: [www.summitappliance.com/prop65](http://www.summitappliance.com/prop65)

Chemicals known by the manufacturer to be present in this product in concentrations higher than threshold limits: NONE.

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