

Growatt GBLI5001 Lithium Ion Battery Warranty

Growatt New Energy Technology Co., Ltd provide a warranty for a period of 5 years for the integrated lithium-ion batteries GBLI 5001 (hereinafter refers to as "battery") . The battery warranty is provided by Growatt only for cooperating usage with Growatt storage plus device SP2000 (hereinafter refers to as "SP2000"). This standard warranty validate from the date of purchase, and no more than 5 and half years from the date of delivery from Growatt.

This warranty includes defects of design, components and manufacturing. Excluded from warranties are damages due to:

- Breaking the product seal (opening the casing);
- Transport damage, or other kind of physical damage, example, damage from falls;
- Use with other devices instead of Growatt SP2000, constantly or temporarily; For example, charge with other devices instead of SP2000, use as DC source for other devices;
- Outdoor installation, outdoor usage;
- Failure to observe the user manual, the installation guide, and the maintenance regulations;
- Unauthorized Modifications, changes, or attempted repairs;
- Incorrect use or inappropriate operation;
- Insufficient ventilation of the device;
- Fail to meet the storage temperature requirement as specified on battery user manual;
- Fail to meet the operating temperature requirement: -10°C to +45°C;
- Failure to observe the applicable safety regulations;
- Force majeure (e.g., lightning, over voltage, storm, fire).

Warranty condition

A warranty case occurs when the battery shows a malfunction which no longer enables the intended use. Please report defective devices with a detailed error description and the error code displayed on SP2000 LCD screen. If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected at discretion of Growatt:

- repaired by Growatt, or
- repaired on-site, or
- exchange for a replacement device of equivalent value according to the model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new certificate since your entitlement is documented at Growatt.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growatt would be unreasonable

- in view of the value that the device would have without the defect,
- taking into account the significance of the defect, and
- after consideration of alternative workaround possibilities that Growatt customers could revert to without significant inconvenience.

The distributor, installer, and system operator, and the owner is obliged to ensure that the batteries are operated only with the device SP2000; to ensure indoor installation, ensure the ambient temperature of the battery is between -10°C and 45°C;

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ensure to treat the battery properly. The warranty does not apply if the obligations and exclusions described above are not complied or not observed.

All other claims are excluded. Claims that go beyond to get a warranty replacement, in particular claims for compensation for direct or indirect losses including (by not limited to) labor cost and other kind of expenditures for carrying out the battery warranty, logistics fees, loss of electricity profits, etc, are not covered by this warranty.

This warranty does not restrict the warranty claims of the purchaser arising from the purchasing contract entered into with the seller of the batteries.

Please store this warranty certificate in a safe place together with the original purchasing & installation invoice, and other related materials for the warranted battery. To determine the warranty entitlement, please submit a copy of the purchasing invoice or a copy of this warranty certificate. Otherwise, Growatt is entitled to refuse warranty services.

All claims arising from or in connection with this warranty are subject to laws of People's Republic of China. ShenZhen, China is the exclusive place of jurisdiction for all disputes arising from or in connection with this warranty.

Please note Growatt reserve the ultimate explanation right on this battery warranty card.

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