

Zebora Wireless Camera

Quick Setup Guide

Email: support@zeboragroup.com

Cellphone/Tablet Setup

*Must be the first step to connect the camera with Wi-Fi.

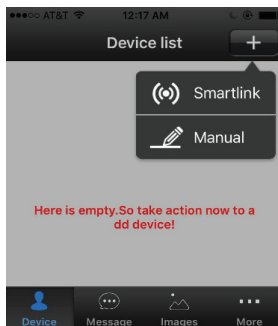
Set up by Wireless

1. Install the camera antenna. Make sure your cellphone/tablet is connected with Wi-Fi.
 2. Search **“Yoosee”** App from **Apple Store** (for iOS user) or **Play Store** (for Android user) and install in your cellphone/tablet. Register an account and log in. (Or for android users, just go to **www.zeboragroup.com**, in **“Download Center”** to download the “software for android”)
 3. On the top right corner, click **“+”** and choose **“Smartlink”**. Now plug in your camera and wait for ~20 sec until **you hear “Di-Di-” from the camera (Must hear the voice before next step). Click “Next”**.
 4. Manually input the Wi-Fi password correctly (*in case, if you choose the default wireless password, make sure to delete an empty space at the end). Click **“Next”**.
 5. You will hear **“Ding”** once the camera detects the Wi-Fi. About 25 sec, **“Setting Success”** pops up. Click **“Ok”**, and camera ID pops up.
 6. Please input camera default password **“123”**. Click **“Save”**. Your camera now is connected to Wi-Fi. Click **image icon** to play video. Swipe the screen to control the camera remotely.
- **If the Wi-Fi connection failed, reset the camera: press the reset button for 5 sec. After 30 sec, you will hear “Di-Di-”, then repeat step 3 to 6.**

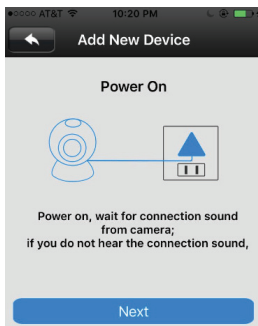
Change the Camera Password (Highly Recommended):

For your security, please change your camera password immediately after your camera is set up. Go to device list and click the camera name. **“Playback, Settings, Edits”** will pop up. Click **“Settings”** >> **“Security Settings”** >> **“Admin Password”**. Input default password: 123, then input the new password that you want to set. The new password should be more than six but less than nine digits.

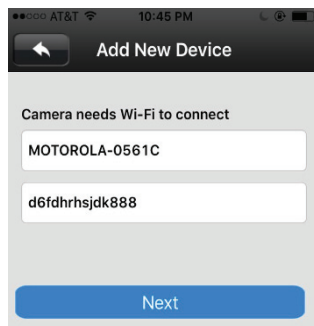
Setup by Wireless



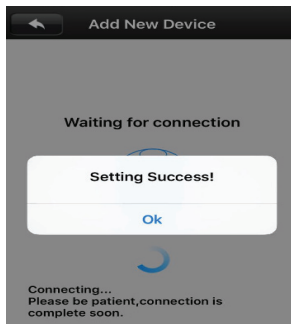
1. Click "Smartlink"



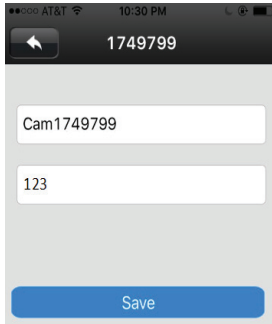
2. Plug in camera, and wait until you hear "Di-Di-" from the camera.



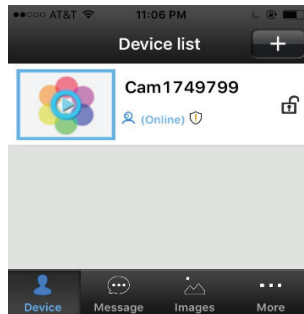
3. Input Wi-Fi password, click "next" to start Wi-Fi configuration.



4. Waiting for connection until "Settings Success" pops up. Click "OK".



5. Input camera password. It is 123. Click "Save".



6. The camera is added into Device list. It is online now.

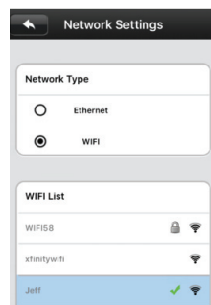
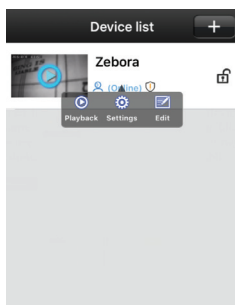
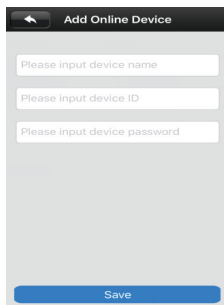
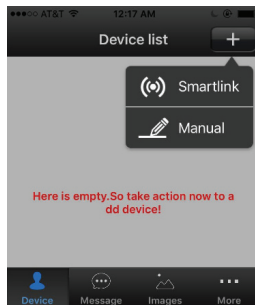
Cellphone/Tablet Setup

*Must be the first step to connect the camera with Wi-Fi.

Set up by Cable

*If you cannot set up the camera by wireless, just use an **Ethernet cable** to set it up.

1. Connect the camera to router using an Ethernet cable.
2. On the top right corner, click “+” and choose “**Manual**” to input the camera ID (at the bottom of the camera) and password 123. Click “**save**” to add the camera in device list.
3. In the device list, click the **camera name**. “Playback, Settings, Edit” pops up. Click “Settings” >> “Network Settings” to choose the Wi-Fi, then input the **Wi-Fi password**.
4. Wait until the Wi-Fi configuration is done. You can **disconnect** the Ethernet cable.



1. Click “Manual”

2. Input camera name, ID and password. Then Click “Save” to add the camera to device list.

3. Click camera name to pop up “Settings”. Click “Settings” >> “Network Settings”

4. Choose the network name, and input Wi-Fi password.

Add an Online Camera

Two conditions to add an online camera:

1. Add an online camera to a **second device**: you must register another Yoosee account. Make sure one Yoosee account is for one device only.
2. Your camera is online, but you delete the APP or the camera from your Yoosee account.

How to add an online camera

Log in Yoosee account:

- * If the device connects with the same Wi-Fi as the camera. **“Discover 1 new device”** pops up, click it and input the **camera password** (If you don't reset password, it is **“123”**). Click **“Save”** to add the camera to your Yoosee device list.
- * If your device does not connect with the same Wi-Fi as the camera. You can click **“+”** on the top right corner, choose **“Manual”** to add the camera. Input a camera name, the camera ID(located at the bottom) and **camera password**. Click **“Save”** to add the camera to device list.

Refresh the page of device list when the camera shows **“offline”** on Yoosee.

When you open the Yoosee again, you may find the camera is “offline”. It is because the the communication of Yoosee and camera is terminated after you log out Yoosee. Once you log in Yoosee again, it needs to reconnect to the camera. If it shows “Offline”, please **pull and hold the page of device list for 2 seconds, then release to refresh the page. It will start “loading...” to connect Yoosee to camera. If you don't see “loading...”, please refresh the page again.**

PC (Windows only) Setup

*You can only set up the PC after your camera is connected to Wi-Fi.

1. Go to **www.zeboragroup.com**, in “Download Center>>App Download”, download CMS for Windows PC (Not Mac) and install it. Click “CMSClient” icon from your desktop.
2. You can choose one of the two Login types:
 - ***Remote Login:** use your cellphone/tablet Yoosee account (**recommended**)
 - ***Local Login:** User: **admin (case sensitive)**
 Password: 00000000 (Eight “0”)
3. After log in, click  on the left to add device, then input your camera ID next to the 3C ID. The camera ID is located at the bottom of the camera (7 digits). Input your camera password (If you don't reset the password, it is “123”). Change the device name (Optional). Click “OK”.
4. Double click the device name under the device list on the left panel to start or stop connecting to your camera. Click the four arrow panel on the left to control the camera.
5. There are multiple monitor screens. One screen is for one camera. Double click to get full screen, and double click again to return.

After log in CMSClient, if you cannot connect to the camera on PC:

1. Make sure that you input the correct camera password.
2. If you still cannot connect the camera, just select another login type to add your camera.

If you want to play the video in SD card (in camera) through CMSClient on PC:

Log in CMSClient using **remote login** mode. Click the “Playback” icon. In “Record file type”, choose “remote record file”. Select the camera where your SD card locates in. Input the begin and end recording time. Then click “**Search**”, and you can view the SD card records.

Video Record Setup

For Cellphone/Tablet

*You need to have a micro SD card, it supports up to 64GB.

1. Insert the SD card into the slot behind the camera.
2. Open “Yoosee”, click the camera name, and “ **Playback, Settings, Edit** ” pops up:
3. Click “**Settings**” >>Date and Time. Set the camera “date and time” to your local date and time, click “Apply”; Set the “Timezone” to your local timezone (refer to Page 8), click “Apply”.
4. Go to “**Settings**” >> “Storage info” to “Format/Erase SD card” (a must).
5. After format SD card, remove the SD card and insert again (**Very important step**).
6. Click “**Settings**” >> “Record Settings”, turn on “Record Switch”.
7. Click “**Playback**”, you can play the recorded videos after 30~60 min (Video will be saved automatically in “Playback” every 30 min).

Alarm Video Record Setup:

8. Go to “Settings” >> “Record Settings”. Choose “Alarm record”. Then go back to device list, Click the unlock icon  to arm the camera .

*** You should format the SD card on Yoosee for use. The “Record Switch” should be off when you format the SD card.**

*** You should remove the SD card and insert again after format, or you cannot turn on “Record Switch”.**

For PC

*No micro SD card needed for recording.

1. Log in CMSClient, click  and change the “File Save Path” for video recorded. Find the file where you saved the videos and play.
2. On the top panel of the video screen, you can choose the icon  for “talking, recording, snapshot” (from left to right).

Motion Detection Setup

Open “Yoosee”, click camera name, “**Playback, Settings, Edit**” pops up:

Click “**Settings**”. Turn on “Receive Alarm” and “Motion Detection”. If you need camera alarm, turn on “Buzzer”. Go back to device list, click  and switch to . Now motion detection has already set up.

*** To finalize alarm setup, You should always arm  your camera. If you want to clear the alarm, just disarm  the camera.**

Remote Control

In the device list, once the camera shows “online”, click the image play icon to start real-time video streaming. Swipe the device screen to control the camera remotely.

In your real-time video streaming, you will see the lower banner



*Press and hold  for talking (Two-way audio).

*Click  to arm the camera (alarm setup).

*Click  to snapshot.

*Click  to log out the real-time video.

Troubleshootings

Part 1: About Network Connection

Q: why it shows “offline” when I open the App?

- A: 1. Check if your camera is plugged in or Wi-Fi is connected .
 2. Pull the “device list” page and hold for seconds to refresh the page.
 3. Delete the camera, and manually add the camera again.

Q: Why I cannot connect the camera to Wi-Fi in camera setup?

- A: 1. Make sure you input the correct wireless password;
 2. Check if your router is 2.4 GHz but not 5.0 GHz, this device only supports 2.4 GHz.
 If your router is 2.4 GHz and 5.0 GHz switchable, contact your router carrier to turn off 5.0 GHz.
 3. Make sure you start to connect Wi-Fi during the beep “Di-Di-”;
 4. If the above steps still don’t work, please reset and reconnect your camera. Please also refer to Page 2 of Wi-Fi connection.

Q: After connect with my second cellphone to the camera, why does one of the cellphones show “offline”, or “ID busy”?

- A: Both of the cellphones may share the same account to login, make sure one cellphone/tablet should use one account. Please go to Account Login page to register a new account. If you see “error 6” during registration, it means that the account has been taken.

Q: There is a red exclamation mark  , I cannot connect to camera.

- A: Click the icon, if it becomes  , then you can connect to the camera. But if it shows **Device password error**, click camera name and choose “Edit”, input the correct camera password (If you don’t reset password, it is “123”); if it shows **Network error**, reset your router. (When you see Network error, it is because too many wireless networks interfere while lots of devices are using the Wi-Fi. The wireless may exist around your area.)

Part 2: About SD Card Video Recording

Q: I format the SD card, why I cannot turn on “Record Switch”?

- A: 1. Format the SD card on cellphone/tablet Yoosee (Settings>>Storage info >>format/erase SD card). Make sure SD Remainder Capacity is not “zero”.
 2. **You should remove the SD card and insert again.** if you still cannot turn on “record switch”, just eject and insert the card again.
 3. or you can keep the card in the slot, but unplug the camera and plug in again. Then you can turn on “Record Switch”.

Q: Why I cannot find the recorded video in “Playback”?

- A: You should Set the camera time to your local time/date and zone (Setting >> Date and Time Settings). This will help you capture the video **synchronously** when you record videos. Here is Timezone for your reference.

Time zone in US &CAN	UTC Offset (Standard Time)	UTC Offset (Daylight Saving Time)
Newfoundland (NST)	UTC-3	UTC-2
Atlantic (AST)	UTC-4	UTC-3
Eastern (EST)	UTC-5	UTC-4
Central (CST)	UTC-6	UTC-5
Mountain (MST)	UTC-7	UTC-6 (*N/A for AZ)
Pacific (PST)	UTC-8	UTC-7
Alaskan (AKST)	UTC-9	UTC-8
Hawaii-Aleutian (HST)	UTC-10	UTC-9
Samoa (SST)	UTC-11	UTC-11
Chamorro (ChST)	UTC+10	UTC+10
Time zone in EU	UTC+1	UTC+2

Q: My SD card is in the slot, why I cannot open “Storage info”?

A: Eject the SD card and insert again.

Q: The camera stops recording, and I can’t format the SD card either on Yoosee or computer, why?

A: It is probably that your SD card is defective.

Q: How can I delete the video if the SD card is full?

A: The SD card can be overwritten if it is full. You can also delete it manually. Turn off the “Record Switch” in “Record Settings”, then go to “Storage info” to “format/erase SD card”.

Q: Why the camera is video recording when I start monitoring on CMS?

A: Just click , and select “Close” for Auto start record when monitoring.

Part 3: About Camera Settings

Q: Why can’t I change camera settings?

A: Because your “Yoosee” is not connected with the camera. Only when the communication of camera and Yoosee is in good condition, you can change the camera settings. Please pull the page of device list to refresh.

Q: How can I side up the image if I install the camera on ceiling?

A: Just click “Settings>>Media Settings”, turn on “Images Reverse”.

Q: How can I change the camera password?

A: You can change it in “Settings>>Security Settings>>Admin password”. You can also set a guest password, so that people can use this password to add your camera to view the video, but they can’t change the camera settings.

About Zebora

Zebora Group Corp headquarters in Boston, MA. It is a growing company with a US registered trademark by the United States Patent and Trademark Office (USPTO). Zebora focuses on providing state-of-the-art household smart products that are company branded. Our aim is to make your life easier and more intelligent.

The focus of Zebora Group is to create and develop up-to-date intelligent products for daily uses. We have currently produced a series of high resolution surveillance cameras such as YSW15 (ZQF510), YSW8, and YSW10. In the Zebora community, our customer service and technical support team will always be there for you. We promise, all the cameras you ordered from Zebora are one year warranty! Your satisfaction and the high quality of our products is our No. 1 priority. Zebora Group provides people and products you can count on!

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