

Gigaset

A31008-M2013-R101-4-3T43

A580 IP

GIGASET. INSPIRING CONVERSATION.
MADE IN GERMANY

Warning:

Read the safety precautions and the user guide on the CD before use.

Explain their content and the potential hazards associated with using the telephone to your children.

- > Only use the mains adapters supplied, as indicated on the underside of the base station or charging cradle.
- > Only use the **recommended, rechargeable batteries**, i.e. never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.
- > Insert rechargeable batteries with the correct polarity, and use them in accordance with the user guide (polarity symbols are displayed in or on the handset's battery compartment).
- > Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.
- > The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.
- > Do not hold the rear of the handset to your ear when it is ringing or when the handsfree function is activated. Otherwise you risk serious and permanent damage to your hearing.
The handset may cause an unpleasant humming noise in hearing aids.
- > Do not install the base station or charging cradle in bathrooms or shower rooms. The handset, base station and charging cradle are not splashproof.
- > The charging cradle and base station are designed for use in enclosed dry rooms with a temperature range of +5°C to +45°C.
- > Do not use the phone in environments with a potential explosion hazard, e.g. paint shops.
- > Never expose the telephone to any of the following: heat sources, direct sunlight or other electrical appliances.
- > Protect your Gigaset from moisture, dust, corrosive liquids and vapours.
- > If you give your Gigaset to someone else, make sure you also give them the user guide.
- > Please remove faulty base stations from use or have them repaired by our Service Centre, as they could interfere with other wireless services.
- > All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



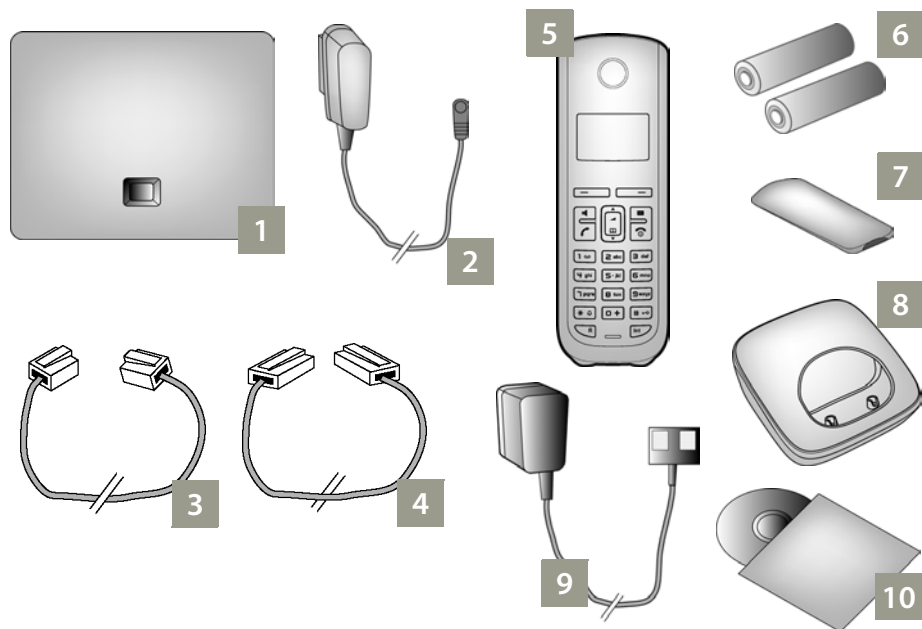
If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Warning:

When the keypad lock is active, you cannot call emergency numbers.



- 1 Gigaset A580 IP **base station**
 - 2 Mains adapter for connecting the base station to the mains power supply
 - 3 Phone cord for connecting the base station to the fixed line network
 - 4 Ethernet (LAN) cable for connecting the base station to the router (LAN/Internet)
 - 5 Gigaset A58H **handset**
 - 6 Two batteries for the handset (uncharged)
 - 7 Battery compartment cover for the handset
 - 8 Handset **charging cradle**
 - 9 Mains adapter for connecting the charging cradle to the mains power supply
 - 10 CD with the user guide for your Gigaset.
- If the firmware for your base station is updated, the user guide will also be updated and made available for download on the Internet at www.gigaset.com.

**Display keys**

Start function displayed to the left or right of the bottom display line

**Press up: handsfree key**

Switch between earpiece and handsfree mode (key lights up)

**Press down: talk key**

After entering number: start dialling via VoIP/fixed line network (press briefly/press and hold); accept call

Control key:

Press up: Set call volume, ringer and advisory tones

Press down: Open directory

Press up/down: Navigate menus and text

Press up: message key

Open calls and messages lists;

Flashes: new message/new call or

New base station firmware/new provider profile available

**Press down: end call, on/off key**

End call, cancel function (press briefly)

Return to idle status (press and hold)

Switch handset on/off (press and hold)

**Fast access key** (press and hold):

Messages on the network mailbox



*** key:** Ringer on/off (press and hold)



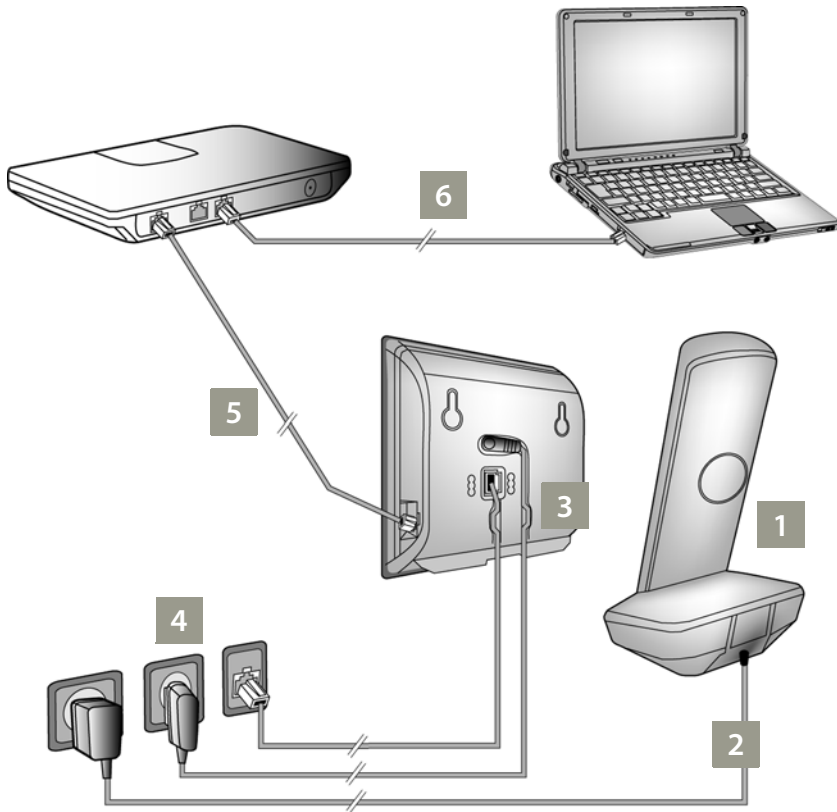
key: Keypad lock on/off (press and hold)



Recall/pause key (fixed line network)



Open **internal list**



- 1 Preparing the handset: inserting the batteries
- 2 Connecting the charging cradle to the mains power supply and charging the batteries
- 3 Connecting the phone cord and power lead to the base station
- 4 Connecting the base station to the fixed line network and the mains power supply
- 5 To connect the base station to the Internet, first connect the base station to the router (connection via router and modem or via router with integrated modem)
- 6 PC in LAN (optional) – for advanced configuration of the Gigaset A580 IP base station

1 Inserting the supplied batteries and closing the battery cover

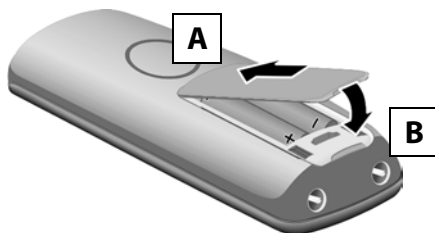


- > Check the polarity when inserting the batteries (see symbols in or on the battery compartment).
- > Only use the recommended rechargeable batteries.

Once the batteries have been inserted, the handset switches on automatically.

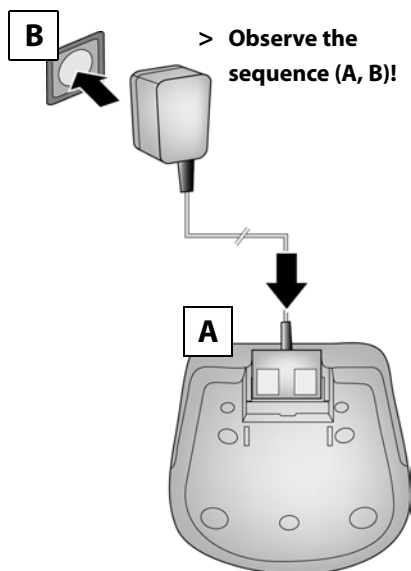
A Insert the battery compartment cover into the notches at the top of the battery compartment.

B Then press the battery compartment cover until it clicks into place.




> The display is protected by a plastic film. Please remove the protective film!

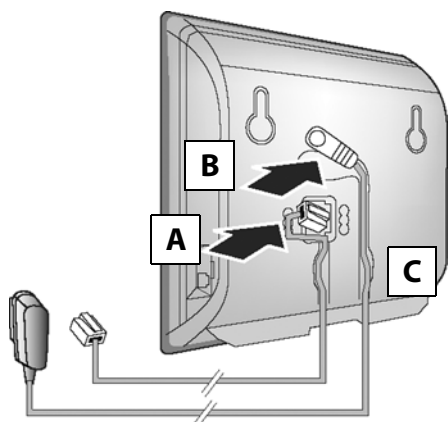
2 Connecting the charging cradle and charging the batteries



> Place the handset in the charging cradle and wait until the batteries are fully charged.

- > Do not put the handset back in the charging cradle until the batteries are fully discharged through use.
- > After the first battery charge **and** discharge, you may place your handset in the charging cradle after every call.
- > The battery charging status is displayed in the idle display:  (flat to full).

3 Connecting the phone cord and power lead to the base station



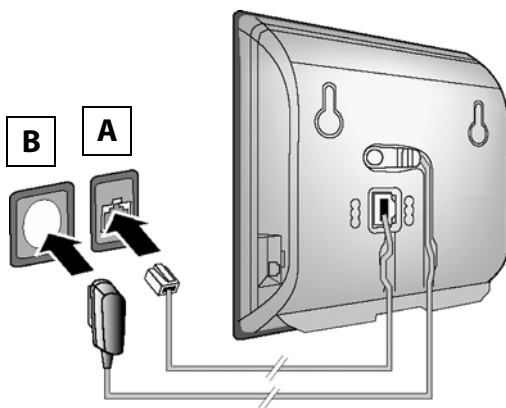
- A** Insert the phone cord into the lower connection socket at the rear of the base station.
- B** Insert the power lead of the mains adapter into the upper connection socket at the rear of the base station.
- C** Insert both cables into their respective cable recesses.


Only use the supplied phone cord and the supplied mains adapter.

4 Connecting the base station to the fixed line network and mains power supply

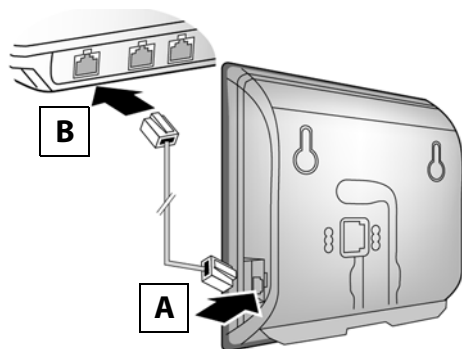
- A** Insert the phone cord into the fixed line network connection socket.
- B** **Then** insert the mains adapter into the mains socket.

Keep the mains adapter **plugged in at all times** for operation, as the phone does not work without a mains connection.



You can now use your phone to make calls via the fixed line network:
Enter the number using the handset, and then press and **hold** the talk key .

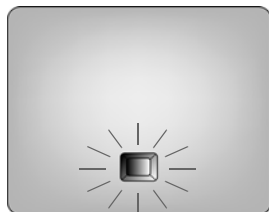
5 Connecting the base station with the router (Internet)



- A** Connect one Ethernet cable plug to the LAN socket at the side of the base station.
- B** Insert the second Ethernet cable plug into a LAN socket on the router.

Use the Ethernet cable supplied.

As soon as the cable connecting the phone and router is plugged in and the router is switched on, the key lights up on the front of the base station (paging key).



6 Connecting the PC to the router (optional)

You can change the settings on the phone's base station using a PC connected to your phone via the router.

> Connect the PC network connection to a free LAN socket on your router.

- > The procedure below requires that your phone is automatically assigned an IP address by the router (i.e. DHCP is enabled on router and phone).

In **exceptional cases** (e.g. if DHCP is not enabled on the router) you will have to assign a static IP address to the base station for LAN access. You must enter this IP address on the handset before carrying out the following steps. Further information can be found in the user guide on the enclosed CD.

The following handset menu can be used to make the entry:

Menu → **Settings** → **Base** → **Local Network** → (enter system PIN)

- > IP should be set as the default line for your phone (default setting). You will then immediately receive corresponding messages if a connection to the provider's VoIP server cannot be established due to incorrect/incomplete data.

Instead of using the following procedure, you can also enter the VoIP access data using your PC (steps 7 to 10):

- > Launch the Web browser on your PC.
- > Enter the URL **http://www.Gigaset-config.com** in the address field of the Web browser and press the return key.

You are connected to your base station's Web configurator. You can find a description of the Web configurator in the user guide on the enclosed CD.

Precondition for the following steps:

Before you can use VoIP to phone any other subscribers on the Internet, the fixed line network or the mobile phone network, you need a VoIP account.


- > Set up a VoIP account with a VoIP provider.
- > Have the VoIP account data you received from your VoIP provider to hand.

You will need:

- > Your registration name (login ID), your password and, if applicable (provider-dependent), a user name (often this is your VoIP phone number).*

7 Starting the configuration process



When your handset is sufficiently charged (approx. 20 minutes after you have placed it in the charging cradle), the message key  on the handset flashes.


- > Press the message key  on the handset.

*) Automatic configuration:

If your provider supports "automatic configuration", you will receive an "auto configuration code" instead of an authentication name and password.

VoIP configuration with an auto configuration code is described in the user guide on the enclosed CD. After configuration, please proceed as described in section 11.

If "Update firmware?" is shown in the display, an updated firmware is already available on the Internet for your phone. Press the right-hand display key **Yes**.

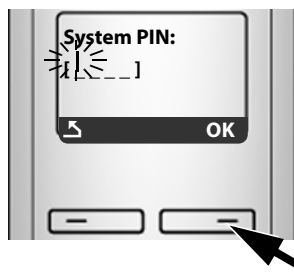
The new firmware is loaded. The process takes approx. 3 minutes. The message key  will now flash again.

> Press the message key  to start configuration.

8 Starting the connection assistant, entering the PIN



> Press the key below **Yes** on the display (= right display key).



> Using the number keys, enter the base station's system PIN. By default, the PIN is "0000".

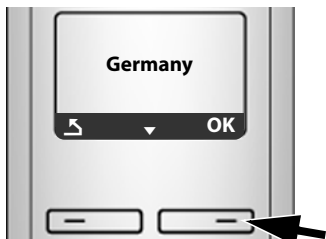
> Press the right-hand display key **OK**.


If the connection assistant does not start properly, you can start it via the menu:

Menu →  **Settings** → **Base** → **Telephony** → **Connection Assistant**

9 Selecting a provider and loading provider data to the base station


Select country is displayed briefly in the display. A list of countries is loaded and the first country in the list is shown in the display.





- > Press the bottom of the control key  repeatedly, until your country is displayed.
- > Press the display key **OK**.

Select provider is displayed briefly in the display. A list of providers is loaded and the first provider is shown in the display.



- > Press the bottom of the control key  repeatedly, until your provider is displayed.
- > Press the display key **OK**.

If your provider does not appear in the list, you have the following options:

- > Press the left display key  twice and continue as described in **10**. However, you can only make a call via VoIP once you have completed the provider details using the Web configurator. Your VoIP provider will supply you with this data.
- > Exit the connection assistant by holding the end call key  and entering the provider and VoIP account details via the Web configurator.


You will find more detailed information about this in the user guide on the enclosed CD.

10 Entering VoIP account data



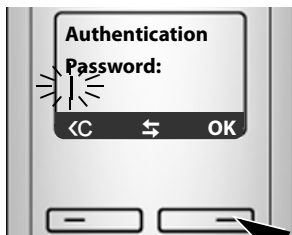
If your VoIP provider does not require a username, this step can be skipped.

- > Using the number keys, enter your username (user ID) that you received from your VoIP provider. This entry is case-sensitive.
- > Press the right-hand display key **OK**.

- > To switch between upper and lower case and digits, press the **# + °** key (several times if necessary).
- > Characters entered incorrectly can be deleted using the left display key **<C**. The character to the left of the cursor will be deleted.
- > You can navigate within the input field using the control key  (press up/down).



- > Using the number keys, enter your authentication name (user ID). This entry is case-sensitive.
- > Press the right-hand display key **OK**.



- > Using the number keys, enter your authentication password. This entry is case-sensitive.
- > Press the right-hand display key **OK**.

If you have made all the required entries, **Saved** will appear on the display.

You can enter five additional VoIP accounts (VoIP phone numbers) via your base station's Web configurator.

You will find more information in the user guide on the enclosed CD.

11 Completing and testing VoIP settings

The handset switches to idle status. The idle display status is displayed.

If all the settings are correct and if the phone can establish a connection to the VoIP server, the internal name of the handset will be displayed: (example)



You can now use your phone to make calls via the fixed line network and the Internet! Callers can contact you on your fixed line network number, your Gigaset.net number or your VoIP number!

To ensure that you can always be reached via the Internet, the router must be permanently connected to the Internet.

Testing your VoIP connection

If a message is displayed when you are trying to make a call via VoIP, you can check the base station's connection to the Internet by e.g. calling the Gigaset.net echo service:

> Enter one of the following phone numbers:

12341#9 (English)


12342#9 (Dutch)

12343#9 (Italian)

12344#9 (French)

12345#9 (German)

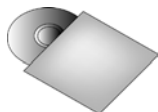
12346#9 (Spanish)

> Press the talk key .

> When prompted, speak into the microphone on the handset.

If you hear your own voice, your base station is connected to the Internet.

If you do not hear your voice, check your phone and router settings.






In the user guide on the enclosed CD, you will find detailed information about setting up and operating your phone, as well as possible solutions to frequently asked questions and common problems.

Entering your name in the Gigaset.net directory

Gigaset.net* is a VoIP service provided by Gigaset Communications GmbH, which you can use to make **free calls** to other Gigaset VoIP users.

The **first** time you open the Gigaset.net directory, complete the following steps and an entry will be created in the Gigaset.net directory for you.

- > Press down on the control key  to open the handset directory.
- > Press down on the control key  repeatedly until **Gigaset.net** is selected.
- > Press the green talk key .

A connection to the Gigaset.net online directory is established. You will see the following display:



- > Press the right-hand display key **Yes**.



- > Using the number keys, enter the name that you would like to be listed under in the Gigaset.net directory.
- > Press the right-hand display key **OK**.



If an entry already exists with this name, the message "**Please choose another name.**" will appear. You will be prompted to enter a name again.

If an entry in the Gigaset.net directory is successful, the message "**Name added to Gigaset.net**" will be shown.


*. Exclusion of liability


Gigaset.net is a voluntary service provided by Gigaset Communications GmbH with no liability or guarantee for the availability of the network. This service can be terminated at any time with a notice period of three months.

Making calls

- > Enter a phone number using your handset's number keys.
Please note that, even with local calls, you must always dial the area code for calls via VoIP (provider-dependent).
 - > **Briefly** press the talk key  if you want to make a call via **VoIP**.
- Or
- > Press and **hold** the talk key  if you want to make a call via the **fixed line network**.

An icon in the top right of the display tells you what line you are using for the call:

 is displayed if you are making a call via VoIP.

 is displayed if you are making a call via the fixed line network.

Authorisation

This device is intended for connection to analogue networks outside the EEA (with the exception of Switzerland) depending on national type approval.

Voice over IP telephony is possible with an additional modem via the LAN interface.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/CE.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

CE 0682

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

In our constantly updated online service you can find:

- > Extensive information about our products
- > FAQ compilations
- > Keyword search to help find topics quickly
- > Compatibility database: Find out which base stations and handsets can be combined.
- > Product comparison: Compare the features of several products with each other.
- > Downloads for user manuals and current software updates
- > E-mail contact form for customer service

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or an after sales query/issue/claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia 1300 780 878
 Austria 0043 1 311 3046
 Bahrain 97 31 73 11 173
 Belgium 0 78 15 66 79
 Bosnia Herzegovina 033 276 649
 Brazil 4003 3020
 (grandes cidades e regiões metropolitanas -
 Custo de uma ligação local)
 0800 888 3020
 (demais localidades - Gratuito)
 Bulgaria **+359 2 9710666**
 (0.50 евро на минута от всички държави за
 стационарни телефони. За обаждания от
 мобилни телефони може да има други цени).
 Canada 1-866 247-8758
 China 0 21 400 670 6007 (RMB 0.11)
 Croatia 01 2456 555 (0,23 Kn)
 Czech Republic 0 233 032 727
 Denmark +45 (0) 35 25 86 00
 Finland 09 231 134 25
 France **+33 170 706 181**
 Coût d'un appel local depuis une ligne fixe
 France Télécom.
 Germany 01805 333 222
 Der Anruf kostet Sie aus den deutschen Fest-
 netzen 0,14 € pro Minute. Anrufe aus den deut-
 schen Mobilfunknetzen kosten höchstens 0,42
 € pro Minute.
 Greece **801-100.0.500**
 (Χρέωση 0,0026 € το λεπτό για το σταθερό δίκτυο
 της Ελλάδας. Για κλήσεις από κινητό ίσως ισχύουν
 άλλες χρεώσεις)
 Hong Kong 2763 0203
 2389 7285
 Hungary 01 267 21 09 (27 Ft)
 India Please refer to your
 local warranty card
 Indonesia (62-21) 5673813
 (62-21) 888856000
 Ireland 18 50 77 72 77
 Italy **199.15.11.15**
 (€ cent 8,36 + IVA al minuto da telefono fisso
 della rete Telecom Italia senza scatto alla ris-
 posta mentre per le chiamate effettuate attra-

verso la rete di altri operatori fissi o mobili con-
 sultate le tariffe del vostro operatore)
 Jordan 00962 6 5625460/1/2
 Kuwait +965 -22458737/22458738
 Lebanon +9611240259/
 +9611236110
 Luxembourg +352 8002 3811
 Malaysia +603-8076 9696
 Malta +390 2360 46789 (0,10 €)
 Mexico
 01800 999 4442738 (01800 999 GIGASET)
 Netherlands **0900-3333102**
 (0,25 € per minuut (vast net). Voor oproepen uit
 het mobiele netwerk kunnen andere prijzen
 gelden.)
 New Zealand 0800 780 878
 Norway 22 70 84 00
 (Oppstartskost 89 øre + 15 øre pr minutt fra
 fasttelefon linje. For samtaler fra mobil vil det
 gjelde egne priser.)
 Oman +968 709281 Ext. 49/21/75
 Poland 801 140 160
 Portugal **(351) 808 781 223**
 (custo de uma chamada local)
 Qatar 00974 4257777 / 00974 4257844
 Romania +40 021 204 9130
 Russia 8 (495) 2281312
 Saudi Arabia 00966 2 6500282 Ext. 209
 Serbia 0800 222 111
 Singapore 6735 9100
 Slovak Republic 02 59 68 22 66 (4,428 sk)
 Slovenija 01 5644171
 South Africa +2711 46 13 181
 Spain 902 103935
 Sweden 87 50 99 11
 Switzerland 0848 212 000
 Taiwan 02 266 24343
 Turkey 0216 459 98 59
 Ukraine +380-44-451-71-72
 United Arab Emirates +97144458255/
 +97144458254
 United Kingdom 0 84 53 67 08 12
 USA 1-866 247-8758
 Vietnam 1900 545 416

Manufacturer warranty (Middle East)

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuine manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for two full years from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

This Certificate of warranty does not apply if the telephone has:

1. Been misused, mishandled, willfully damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
2. A defect arising out of any failure to follow instructions either in the manual or product specification.
3. In case repairs are carried out of by unauthorized personnel or unauthorized source warranty will be void.
4. A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
5. If this certificate of warranty is not signed and stamped by the authorised distributor.
6. Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

For Southern Africa:

In the event of an after-sales issue/warranty claim please refer back to your point of purchase.

Proof of purchase (receipt) has to be submitted.

Certificate of warranty (Middle East)

The warranty is not valid if it is not signed and stamped by the authorized distributor.

Please fill in the following details and stamp the card to calidate the warranty.

All details must be filled in by the dealer and retained by the customer.

This warranty shall apply to products purchased in the Middle East only.

Customer's Name: _____

Product / Model: _____

Dealer's Name: _____

Date of Purchase: _____ Invoice / Cash Memo Details: _____

Dealer's Stamp

Service Centres (Midde East)

UAE

Customer Service Hotline UAE

TEL: 00971-4-4458255 / 00971-4-4458254

Service Collection Point

www.technocare-prodigy.com

KARAMA

Sea Shell Electronics

Opp. Karama Centre

Dubai, UAE

Tel: 00971-4-3979228

Fax: 00971-4-3966205

Deira

Souvenir Mobiles,

Omar Bin Katab Road,

Oppst. Gulf Peral hotel (Tahir Hotel)

Al Baraha Street,

Tel: 00971-4-2731910 / 00971-4-2737377

Sharajah

Hotline Telecom

Sahara Centre

Sharjah, UAE

Tel: 00971-6-5312126

Al Ain

Phone Station

Al Ain Mall, Town Centre,

Tel: 00971-3-7515588

Fujairah

Al Manzil,

Al Gurfa Street,

Main market Road,

Tel: 00971-9-2233488

Oman

National Telephone Services Co. LLC
P.O. Box 2786 PC:112, Sultanate of Oman
Tel: +968-709281 Ext. 45/21/75
Fax: +968-791013
E-mail: isonts@omentel.net.om

Qatar

Modern Home,
51-East - Salwa Road,
Al-Maha Complex, Doha
Tel: 00974-4257844 / 00974-4257777
Fax: 00974-4314700

Bahrain

Authorized Service Center,
Bldg: 211, Rd: 339, Block: 321,
Old Place Road, Manama,
Tel: 00973-17311173
E-mail: servicemanager@ashrafs.com.bh

Saudi Arabian Service Centers: Ahmed Abdulwahed Trading Co.

Jeddah Service Center

Al-Amal Plaza, Hail Street,
Jeddeh, Saudi Arabia,
Tel: 02-6500282 Ext. 209

Riyadh Service Center

Olaya Street
Riyadh, Saudi Arabia,
Tel: 01-4622470 / 4623850

Khobar Service Centre

Al-Khobar Street,
Al-Khobar, Saudi Arabia,
Tel: 03-8944193/03-8952359

Madina Munawara

Al-Ayon Street,
Tel: 00966-4-8387931

Khamis Mushyat

Al-Khalidiya St.,
Tel: 00966-7-2230772

Tabuk

Main Street,

Tel: 00966-4-4219232

Kuwait**Customer Service Hotline Kuwait**

Tel: 00965-22458737 / 00965-22458738

Al-Baptain Service Center

Shop #: 247

Qibla, Block 11,

Avenue 11,

Souk al Kabeer,

Fahad Al Salem Street,

Tel: 00965-2464993

Jordan

SEDR Home & office Electronics

Co - Tronicom

Wasfi Al-Tal St.,

Building No. 80,

2nd floor,

Tel: 00962-6-5625460/1/2

Lebanon

306, Jdeideh Sin el Fil Blvd,

Tel: 00961-1240259 / 00961-1236110

For questions about VoIP access, please contact the respective service provider.