



A JOINT BULLETIN FROM CHESHIRE PATHOLOGY SERVICES

URGENT INFORMATION

FEBRUARY 2015

**UPGRADE TO PATHOLOGY SERVER
&
DOWNTIME OF LABORATORY COMPUTER SYSTEM**

Wednesday 4th February 01.00am – 11.00am

The essential upgrade to the Pathology server that was due to take place on Tuesday 13th January 2015 unfortunately failed due to a technical problem.

All of the systems that were put in place to enable samples to be processed and results communicated worked seamlessly and we would like to thank you all for your understanding and co-operation during this time.

The upgrade has to go ahead and will therefore now happen on **Wednesday 4th Feb from 01.00am until 11.00 am, during this time staff on the wards will not be able to access any results on the laboratory browser.**

- Results on the laboratory computer system will be available up until 01.00am on Wednesday 4th Feb.
- The requesting process will not be affected and samples will still be processed, however we will be unable to provide calculated parameters (e.g. eGFR, Adjusted calcium, globulin, Urine Protein Creatinine ratios).
- Please review as many results as possible before this time as it will not be possible for users to access previous records/results during the downtime. If you urgently require specific patient results during this time dedicated results lines have been set up as follows:

Biochemistry : Ext 1828

Haematology: Ext 1807

Microbiology: From 07:00h on Wednesday 4th there will be staff available for technical enquiries in the Department (01625 661 812)

- ALL urgent or critically abnormal Biochemistry and Haematology results will be phoned through to the requesting officer/ward.
- From 8pm on Tuesday 3rd until 11am on Wednesday 4th Feb the Transfusion department will have to return to issuing blood and blood components with relevant hand written paperwork. Please only make urgent requests during this time as this will slow the process. Due to the connectivity to Labcentre the **Bloodhound system** will also be **unavailable** during this time. The wards will have to return to signing out all blood products from the register and carrying out checks via the paperwork system. Please note that the critical care blood bank fridge will also not be in use during this period. Users may experience some delay in receipt of results from samples taken on the afternoon of 3rd February, but we aim to keep this to a minimum and results should be available for transmission by lunchtime 4th February.

- The Microbiology Department will only process urgent on call work as defined in the user manual. The results will be phoned.
- Cellular Pathology results (Histology, Diagnostic Cytology and Post Mortem) will not be available for the duration of the outages.
- The laboratory will not be able to process “additional requests” on samples taken on Tuesday 3rd Feb therefore a further sample will need to be taken.

Please limit / do not bleep the laboratory unless absolutely necessary during the downtime period as this may delay urgent enquires being dealt with.

If you have any questions or wish to discuss further please do not hesitate to contact the laboratory.

We apologise for any inconvenience this may cause and thank you for your co-operation.

Management on call can be contacted through switchboard:

- Marese O’Brien on call for Haematology or ECT issues
- Ian Johnson on call for Chemistry or MCHFT issues

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