

===== **General FAQs** =====

Why MQ8200?

MQ8200 is the first mobile device that ever seen in the mobile market having unique features that are not competed by other Mobile Devices e.g,

- Islamic Applications
  - Quran in Sudais & Suram Audio with 7 translation languages
  - Authentic Tafseer Books
  - Authentic and Famous Hadees Books
  - Prayer Times and Qibla Direction for more than 1000 famous cities of the world.
  - Azzan Prayer Alarm at prayer times.
- Mobile Device Features
  - High resolution Camera.
  - Audio and Video recorders
  - MP3 Audio player
  - MP3 Ring Tones.
  - Phone Book
  - Messaging (SMS, MMS, Email, Chat).
  - Daily Life applications like Calculator, Currency converter, etc.
- High speed internet access using GPRS.
- WAP website supported.
- Java Executable supported.
- Touch Panel.
- Soft Keyboard using Touch panel.
- Handwriting Recognition for different languages.
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How much is MQ8200's Talk Time?

Talk Time refers to the length of time you can talk on your phone without battery recharge. In simple mobile present in market normally talk time ranges to 2 ~ 3 hours. Due to MQ8200's low battery consumption MQ8200 have 5 hours Talk time.

What is the warranty information for MQ8200?

Enmac Engineering LTD offers 1 Year Warranty for its products. For further Warranty information view our website.

How can I get the latest prices for MQ8200?

For latest and Quantity prices you can view our web site or can email at [sales@enmac.com.hk](mailto:sales@enmac.com.hk)

What are the package contents in MQ8200 Box?

MQ8200 customer box includes:

1. MQ8200 Mobile Device
2. Batteries
3. Mobile charger

4. Separate battery charger
5. MQ8200 User Manual in different languages
6. Compass
7. Hand free
8. Data Cables

===== Usage FAQs=====

How can I listen Quran Audio?

From Quran Menu item in Main Menu's Islamic Applications Tab press OK touch icon by pen to enter in Quran Application.

How can I select my desired Surat and ayat to start listen and read Quran?

In Quran Surat & Ayat selection menu select your desired Surat and ayat using left right and up down keys and press ok to start playing Quran from that place.

How can I only read Quran Text?

How can I read translation text in Quran?

Press 0=>Arabic, 1=>English, 2=>French, 3=>German, 4=>Turkish, 5=>Indonesian, 6=>Malay, 7=>Urdu.

Can I listen Quran Audio outside of Quran application?

Yes play Quran form your desired surat & ayat and go out of Quran by Back buttons or by simply pressing Call End Key. Now u can listen Quran at every screen of the mobile.

How can I navigate between Quran Ayats?

Press Right key for next ayat and Left key for previous Ayat.

I only want to read Quran text?

Pressing stop in Quran text screens will stop the audio now u can only read and navigate between ayats.

How can I read Islamic books?

In main menu select Islamic books menu item and press ok or touch it by pen to enter in Islamic Books Menu, Select the desired book and select chapter and section to read and navigate text screens using left right keys.

How can I see prayer times?

In main menu select prayer time's icon in Islamic Applications Tab to see the prayer times of a city for current date.

How can I ON/OFF Azzan Prayer Alert for any prayer

Press 1~6 keys to toggle between alarm on and off for the prayer respectively.

Can I Change Juristic?

Press key 7 to change juristic.

What are the differences in prayer times with respect to Justices?

There are 4 famous Juristic in Islam. Only Asar prayer time is different for Hanfi and other Juristic.

How can I enter in Location Setting?

Pressing setting button in Prayer Screen by OK, Left soft key or touch pen you can enter in Location setting scene.

How can I select my location to see prayer times for my city/town?

In Location screen u can change Continent, Country, City using left, right key and can change selection using up, down keys after selecting your city press select to see prayer times of your city.

How can I get Qibla direction for my city/town?

In main menu select Qibla Direction icon in Islamic Applications Tab to see the Qibla Direction of selected city.

I can not find my city in the list?

We have added the more than 1000 famous cities of the world if you can not able to find your city then see the prayer times of a big city near your location or you can request to add your city at [support@enmac.com.hk](mailto:support@enmac.com.hk)

What information present in Qibla direction.

Qibla direction Screen is giving information for the direction of Qibla of your city from North Clock wise.

How can I locate Qibla for my location using MQ8200's Qibla direction information?

You can read the degree value from Qibla Screen, for example it is 10 degree now put the compass included in the Box at praying place and mark the direction by counting 10 degrees from north. At the end you will get direction of Qibla which is 10 degree from north clock wise.

How can I select my location to get my town/city's Qibla direction?

Pressing setting button in Qibla Direction Screen by OK, Left soft key or touch pen you can enter in Location setting screen.

How can I use phone book in MQ8200?

Select Phone Book icon in PIM tab of main menu and press ok or touch it by pen to enter in Phone Book menu. Here you can use the given options like search, add new entry, delete entry etc.

Is there any Shortcut for Phone book?

Yes at Idle Screen press right soft key to enter in the names list.

What types of messaging options are supported by MQ8200?

MQ8200 Supports SMS, MMS, Email, Chat, Broadcast etc.

What is SMS?

SMS is a Simple Messaging Service by this Mobile Subscriber can send text message to other Mobile Subscriber(s).

How can I write SMS?

From Main Menu => PIM => Messages => SMS => Write Message now u will see an editor you can enter text using keys or soft keyboard or handwriting.

How can I change input language and method?

Press # key to change input language and input methods for a language or go to Option Menu by pressing option and go into Input method to select input method for list.

How can I use soft key pad to type text?

In Write Message Screen u will see  simple touch that by using touch pen a keyboard will pop up you can use that with touch pen.

How can I use Handwriting Recognition to enter text?

Simply place pen at Write Message Screen and move pen same as you are writing on a paper using pen you will see that your writing will be converted to text.

What is MMS?

MMS is Multimedia Mail Service by this a subscriber can send or receive text, audio & images to and from other subscribers.

How can I send and receive MMS?

From Main Menu => PIM => Messages => MMS => Write Message u can enter address or phone number and after that Edit contents and type text here or add image, audio or file attachment from Option Menu.

Can I send or receive Email using MQ8200

Yes Main Menu => PIM => Messages => Email you can send email. For Mail server settings you can contact to your Subscriber Service Provider.

Do MQ8200 have any call history management?

Yes MQ8200 manages complete History or in coming and out going calls u can see that histories from Main Menu => PIM => Call History.

My pen for touch screen does not work properly?

Can I change data and time at MQ8200?

From Main Menu => System => Settings => Phone Setup => Time and Date => Set Time/Date.

How can I select my phone's language?

MQ8200 supports 3 languages for its interface and texts. You can select desired language from Main Menu => System => Settings => Phone Setup => Language. Here you can select your desired language and then press OK to apply language change to your Mobile device.

How can I change wallpaper?

Main Menu => System => Settings => Phone Setup => Display Characteristics => Wallpaper. Now u can select from default images present in the mobile or select user images from Memory Card using File Manager.

How can I change Ring Tones?

Main Menu => System => User Profiles here select a profile and then press Option sleet customize => Tone Setup => Incoming Call. Here u will see a list of ring tones selecting one ring will play its audio. At the end of list u can see some Select items to select user audio as ring tone.

How many type of Ring tones are supported by MQ8200?

MQ8200 supports MIDI, MP3, AMR etc. formats as ring tones.

I want to use MP3 audio as a ring tone?

Main Menu => System => User Profiles General => Option=> Customize => Tone Setup => Incoming Call at the end of list press OK at select item and the press OK at Replace now u can select an audio file from Phone or Memory Card using File Manager. After that you will see that the Select Text will be changed by the selected file name in Incoming Call Ring tones menu now Press OK at your newly selected name and press OK at Set as Ring Tone.

What is the network setup supported by MQ8200?

In Network Setup a subscriber can manually select the setting of his local wireless radio network.

What is a file manager in MQ8200?

File manage is like a File Explorer in Windows Operating system, In File Manager you can explore between files and folders present in Mobile Phone Permanent Memory or Memory Card.

How can I use Calculator?

From Main Menu => PIM => Extra => Calculator. You can use calculator by keys and also by Touch Pen.

How to use MQ8200's camera?

In Main Menu => AV Zone => Multimedia => Camera or in Idle Screen Press OK button to enter in camera application.

I want to use MQ8200's Camera as a web cam?

Connect MQ8200's with PC using Data cable you will see USB Config menu here select Web cam to user MQ8200's camera as a web cam.

I want to zoom camera image?

In camera application press up and down keys to Zoom Out and Zoom In image.

I want to capture screen shots by camera?

Press OK button or touch camera icon in bottom center of the screen to capture image. Then Press Save to permanently save the captured image to permanent memory.

How can I select Storage Media?

In camera application press options to go to Options Menu now select here Storage and select your desired storage Media i.e., Phone or Memory Card to save the captured images.

How can I view images captured by camera?

Main Menu => Multimedia => Image Viewer. Here you will see your saved captured image in the list select that and press OK to see the image.

Can I record video using MQ8200?

Yes you can record Video clips using Camera by Main Menu => AV Zone => Video Recorder. Now press OK button to start recording. Press stop button to stop and press YES to save the recorded Movie Clips to Memory.

How can I watch the recorded video clips?

Main Menu => AV Zone => Video Player. You will see the list of video clip files select any one and press Option=>Play =>Play to play the Video Clip.

Can I record audio using MQ8200?

Yes you can record audio using MQ8200 by Main Menu => AV Zone => Multimedia => Sound Recorder. Now press Option => Record it will start Recording audio. Press stop button to stop and enter file name to save the recorded audio to permanent Memory.

How can I listen recorded audio?

Main Menu => AV Zone => Multimedia => Sound Recorder. Here select the desired file and press Option => Play it will start playing audio.

I can not able to see my recorded files in file list?

If you can not see your files in the file list of Sound Recorder, Image Viewer or Video Player press Option and select Storage and change your storage to Memory Card or Phone to see your files in the list.

Can I surf internet using MQ8200?

Yes using MQ8200 you can surf internet.

How to connect with internet at MQ8200?

Main Menu => System => Settings => Network Setup => GPRS Connection  
change to always to remain your device always connected to GPRS or Connect When  
Needed by this device is connected to internet when any website URL or any WAP item  
is requested.

What Communications standard MQ8200 can support?

MQ8200 Supports GSM 900 and DCS 1800.

Can I view websites at MQ8200?

Yes you can view websites by Main Menu => PIM => Extra => Services =>  
WAP => Enter Address here you can enter website's URL and press Option=>Done

How can I synchronize files with PC?

Connect MQ8200's with PC using Data cable you will see USB Config menu  
here select Mess Storage now you will see two USB drives in your file explorer at PC  
you can Copy, Paste Move or Edit any file at PC now.

How can I back up MQ8200' files

To make a backup of factory data connect MQ8200 with PC in USB Mode and  
make sure that you file explorer can show you the hidden files then copy all the data files  
to you local PC data storage.

How can I change Memory Card?

To change the Memory Card first make back up all the data to PC and then insert  
new Memory Card and paste backup data back to new Memory Card