

# Release Notes

Wyse® P Class PColP® Firmware

Release 4.x

Products: P20, P25, P45

Issue: 101212 Rev. B  
General Release



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## About this Guide

This guide is intended for administrators of Wyse P class zero clients. This document is updated periodically as more information becomes available.

### Finding the Information You Need in this Guide

You can use either the Search window or Find toolbar to locate a word, series of words, or partial word in an active PDF document. For detailed information on using these features, refer to the Help in your PDF reader.

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## Wyse Technical Support

To access Wyse technical resources, visit <http://www.wyse.com/support>. If you still have questions, you can submit your questions using the Wyse Self-Service Center at <http://support.wyse.com/selfservice.html> or call Customer Support at 1-800-800-WYSE (toll free in U.S. and Canada). Hours of operation are from 6:00 A.M. to 5:00 P.M. Pacific Time, Monday through Friday.

To access international support, visit <http://www.wyse.com/global>.

### Wyse Online Community

Wyse maintains an online community where users of our products can seek and exchange information on user forums. Visit the Wyse Online Community forums at: <http://community.wyse.com/forum>.



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# 1

## Introduction

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### Purpose

This document contains new feature information for Tera1 and also the new release of firmware for Tera2. A brief summary describes the feature additions and issues resolved in each firmware release starting with release 4.0. The sections in this document are organized according to release date with the most recent releases listed first.

**IMPORTANT:** Wyse has leveraged Teradici release notes with permission by Teradici for the creation of release notes for Wyse P class zero clients (P20, P25, and P45). Any reference to *Host Cards* is not applicable to the Wyse P20, P25, or P45 zero client products.

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### Definitions

CAC	Common Access Card (smart card technology used in the U.S. Department of Defense)
CMI	Connection Management Interface - Interface provided by the Zero Client or Host, used to communicate with an external connection management server
CMS	Connection Management Server (also referred to as Connection Broker)
EDID	Extended Display Identification Data - Information provided by a monitor that describes the capabilities of the monitor. This information is typically used by the graphics card in the host computer.
FW	Firmware
GSC-IS	Government Smart Card Interoperability Specification
HPDET	Hot Plug Detect - HDMI signal used to sense when a display is plugged in or unplugged
OID	Object identifier - a numerical value used to identify objects in a certificate.
OS	Operating System
OSD	On Screen Display on the PCoIP Zero Client

OTP	One-Time Password - security system that requires a new password every time a user is authenticated
PCoIP®	Personal Computer over Internet Protocol (PC-over-IP®)
PCoIP Host	Host side of PCoIP system
PCoIP MC	PCoIP Management Console - Tool provided by Teradici that gives IT personnel the ability to access and to manage all PCoIP Hosts and zero clients from a single location in a deployment
PCoIP Zero Client	User or client side of PCoIP system in the form of a standalone desktop device or integrated display based on a PCoIP processor
PIV	Personal Identity Verification
SSO	Single Sign-On - Authentication process that lets a user enter one username and password and grants access to multiple applications
Software Client	VMware View™ software application that can establish a PCoIP session with a PCoIP Host
Tera1 product	Wyse P20
Tera2 product	Wyse P25, Wyse P45
URI	Uniform Resource Identifier
USB	Universal Serial Bus
VCS	View Connection Server
WDM	Dell Wyse Device Manager software

# 2

## Release 4.0.2

This chapter provides a brief summary of the feature additions and issues resolved in release 4.0.2 versus release 4.0.1.

**NOTE:** The fixes and enhancements made to release 4.0.1 are also included in the 4.0.2 release.

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### Compatibility

VMware View™ 5.0 or later deployments using zero client devices to connect to View virtual desktops should install release 4.0.2 on the zero client devices.

It is highly recommended that remote workstation deployments using zero clients with PCoIP host cards install release 4.0.2 on *both* the host card and client devices. While mixed firmware release operation is not tested, firmware release 4.0.2 is compatible with 4.0.1, 4.0.0, 3.5.x, 3.4.x, 3.3.x, 3.2.x and 3.1.x releases. Firmware 4.0.2 is not interoperable with releases 3.0, 2.x, 1.x or 0.x. An **“Unable to connect (0x1002). Please contact your IT administrator.”** error message appears on the display if trying to connect to a PCoIP host card running an incompatible release.

Deployments using Dell Wyse Device Manager (WDM) to manage PCoIP endpoints must use WDM 4.9.1 hotfix (HF) or later with this firmware release.

Deployments using the PCoIP Management Console (MC) to manage PCoIP endpoints must use PCoIP MC version 1.7.0 or later with this firmware release.

**NOTE:** Applicable to Tera1 only, this firmware release can only be installed on TERA1x00 PCoIP processors running firmware release 1.4 or later. If the processor is loaded with a firmware release prior to version 1.4, first download one or more intermediate firmware releases. The following table lists the installation steps for each version of firmware that may be installed on a PCoIP processor. To view the firmware version, go to the device **Info > Version** web page.

**NOTE:** Tera2 products are factory installed with firmware version 4.0.2.

Installed Firmware Version	Upgrade process for Tera1 (Wyse P20)
0.1 through 0.17	<ol style="list-style-type: none"><li>1. Install firmware release 0.18.</li><li>2. Install a 1.x firmware release (1.4 or greater).</li><li>3. Install the new firmware (4.0.2).</li></ol>
0.18 through 1.3	<ol style="list-style-type: none"><li>1. Install a 1.x firmware release (1.4 or greater).</li><li>2. Install the new firmware (4.0.2).</li></ol>
1.4 through 4.0.1	Install the new firmware (4.0.2).

## New Features

New Features	Zero Client used with:	
	VMware View	Host card
Added support for using the zero client in Imprivata OneSign Single Sign-On mode with the OMNIKEY 5427 proximity reader.	✓	
Added support for Wyse P25 and Wyse P45 zero clients.	✓	

## Fixes

Fixes	Zero Client used with:	
	VMware View	Host card
Resolved an analog calibration issue with P25 zero clients.	✓	✓

## Known Issues

Known Issues	Zero Client used with:	
	VMware View	Host card
See the Knowledge Base on the Teradici support website ( <a href="http://techsupport.teradici.com">http://techsupport.teradici.com</a> ) for known issues.	✓	✓
Audio gets distorted with live Webcam session. <b>NOTE:</b> Teradici supports one <i>isochronous</i> device per connection.	✓	
Incorrect Peer MAC Address on “Session Control” Page.	✓	
Display Resolution shows incorrect value under “Attached Device/ Current Resolution” field in the System Event log.	✓	
Alignment setting with dual monitors failing.	✓	
View5.1-Expired Certificate Connection failing Work In Progress 8/23/2012 3:43 PM PDT.	✓	
No connection and no feedback when Imprivata in lockdown mode.	✓	
<i>Event Logs are not clearly depicting the secure session state.</i>	✓	



The following tables describe the operating mode of USB devices connected to a zero client based on device type, session type, and device configuration.

**Table 1 Tera1 USB Device Modes (Wyse P20)**

EHCI Disabled (Devices operate in USB 1.1 mode only)			
	Root Port	Behind USB 1.1 and 2.0 Hub	
View Desktop	All devices operate in USB 1.1 mode.		
PCoIP Host Card	All devices operate in USB 1.1 mode.		
EHCI Enabled (USB 2.0 support is enabled)			
	Root Port	Behind USB 1.1 Hub	Behind USB 2.0 Hub
View Desktop	All devices operate in their native mode (USB 1.1 or USB 2.0) with the exception of USB 2.0 isochronous devices (i.e., audio devices, web cams). USB 2.0 isochronous devices operate in USB 1.1 mode.	All devices operate in USB 1.1 mode.	All non-isochronous devices operate in their native mode (USB 1.1 or USB 2.0).  Isochronous devices are not supported (a warning overlay may appear).
PCoIP Host Card	All devices operate in USB 1.1 mode.		

**Table 2 Tera2 USB Device Modes (Wyse P25, Wyse P45)**

EHCI Disabled (Devices operate in USB 1.1 mode only)			
	Root Port	Behind USB 1.1 and 2.0 Hub	
View Desktop	All devices operate in USB 1.1 mode.		
PCoIP Host Card	The EHCI disable flag does not apply to the PCoIP host card. See following section for PCoIP host card behavior.		
EHCI Enabled (USB 2.0 support is enabled) - Default			
	Root Port	Behind USB 1.1 Hub	Behind USB 2.0 Hub
View Desktop	All devices operate in their native mode (USB 1.1 or USB 2.0) with the exception of USB 2.0 isochronous devices (i.e., audio devices, web cams). USB 2.0 isochronous devices operate in USB 1.1 mode.	All devices operate in USB 1.1 mode.	All non-isochronous devices operate in their native mode (USB 1.1 or USB 2.0).  Isochronous devices are not supported (a warning overlay may appear).
PCoIP Host Card	All devices operate in their native mode (USB 1.1 or USB 2.0) with the exception of USB 2.0 isochronous devices (i.e., audio devices, web cams). USB 2.0 isochronous devices operate in USB 1.1 mode.	All devices operate in USB 1.1 mode.	All non-isochronous devices operate in their native mode (USB 1.1 or USB 2.0).  Isochronous devices are not supported (a warning overlay may appear).

## Additional Collateral

Additional Collateral	Zero Client used with:	
	VMware View	Host card
Refer to the latest <i>VMware View to PCoIP Zero Client Optimization Guide</i> (TER1003001) document for optimization guidelines for connecting PCoIP zero clients to VMware View virtual desktops.	✓	
Refer to the latest <i>VMware View to PCoIP Zero Client WAN Network Guidelines</i> (TER1007002) document for network optimization guidelines when connecting PCoIP zero clients to VMware View 4 virtual desktops over remote access WAN networks.	✓	
Refer to the Teradici support website ( <a href="http://techsupport.teradici.com">http://techsupport.teradici.com</a> ) for additional collateral for PCoIP zero client and PCoIP host card applications, implementation and management.	✓	✓
Refer to the Wyse website ( <a href="http://www.wyse.com">http://www.wyse.com</a> ) for information on Wyse Device Manager™ (WDM) network management services for the PCoIP zero client (complete user-desktop control—with features such as remote shadow, reboot, shutdown, boot rename, automatic check-in support, Wake-On-LAN, change device properties, and so on).	✓	

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# 3

## Release 4.0.1 (not released)

This chapter provides a brief summary of the feature additions and issues resolved in release 4.0.1 versus release 4.0.0.

**IMPORTANT:** Although it was not released to customers, Firmware 4.0.1 is included in this document. The 4.0.1 new features and fixes have been rolled into the Firmware Release 4.0.2.

### New Features

New Features	Zero Client used with:	
	VMware View	Host card
Added support for using the zero client in Imprivata OneSign Single Sign-On mode with the OMNIKEY 5127 proximity reader.	✓	
Added hotkey to disconnect support (Ctrl+Alt+F12). This feature is enabled by default and is available in Workstation and View deployments. <b>NOTE:</b> Workstation deployments require that the PCoIP host software be installed with the <b>local cursor</b> feature enabled.  The advanced options section of the session web page added a field to enable/disable the feature (see Figure 1).	✓	✓
Added pre-session support for the eToken 5205 Pro Anywhere and a eToken NG OTP.	✓	
Improved error indications in the View login flow. This change includes in-line error messages for bad username or password and a CAPS LOCK indicator.	✓	
Added support for configuring the SNMP community name (see Figure 2).	✓	✓
Removed network icon in the OSD and improved status indication in connect dialog.	✓	✓
Modified the View connection security text to match current View clients.	✓	
Event log is cleared when a reset to factory defaults is applied.	✓	✓
Added support for “Desktop Name to Select” configuration in “View Connection Server + Imprivata OneSign”. This field is available in the advanced options under session configuration (see Figure 3).	✓	

## Fixes

Fixes	Zero Client used with:	
	VMware View	Host card
Zero client now trusts intermediate and leaf certificates.	✓	
Zero client does not require the View Connection Server certificate to have the Server Authentication Enhanced Key Usage if the certificate does not have any Enhanced Key Usage entries.	✓	
Certificate with RFC3280 GeneralizedTime four-digit years are now supported.	✓	
Zero client can now handle any OID appearing in a certificate's subject or issuer fields. For example, Go Daddy certificates.	✓	
Improved robustness when accessing smart card readers from applications on a virtual machine including RDP sessions.	✓	
Improved handling of certificates with Subject Alternative Name data.	✓	
Zero client now accepts certificates with a critical Certificate Policies extension.	✓	
Improved Online Certificate Status Protocol (OCSP) error handling.	✓	
Zero client no longer generates duplicate keystrokes when typing quickly. <b>NOTE:</b> For workstation deployments, this fix only applies to systems running the PCoIP host software with the <b>Local Cursor</b> feature enabled.	✓	✓
Zero client no longer loses the first character typed on bridged keyboards.	✓	
Zero client no longer asserts when connecting to a disabled View Connection Server.	✓	
Certificate store is now cleared when resetting to factory defaults through the OSD, Web, and CMI interfaces (instead of only the Web interface).	✓	✓

## Known Issues

Known Issues	Zero Client used with:	
	VMware View	Host card
See the Knowledge Base on the Teradici support website ( <a href="http://techsupport.teradici.com">http://techsupport.teradici.com</a> ) for known issues.	✓	✓

See Table 1 and Table 2 for the operating mode of USB devices connected to a zero client based on device type, session type, and device configuration.

## Additional Collateral

Additional Collateral	Zero Client used with:	
	VMware View	Host card
Refer to the latest <i>VMware View to PCoIP Zero Client Optimization Guide</i> (TER1003001) document for optimization guidelines for connecting PCoIP zero clients to VMware View virtual desktops.	✓	
Refer to the latest <i>VMware View to PCoIP Zero Client WAN Network Guidelines</i> (TER1007002) document for network optimization guidelines when connecting PCoIP zero clients to VMware View 4 virtual desktops over remote access WAN networks.	✓	
Refer to the Teradici support website ( <a href="http://techsupport.teradici.com">http://techsupport.teradici.com</a> ) for additional collateral for PCoIP zero client and PCoIP host card applications, implementation and management.	✓	✓
Refer to the Wyse website ( <a href="http://www.wyse.com">http://www.wyse.com</a> ) for information on Wyse Device Manager™ (WDM) network management services for the PCoIP zero client (complete user-desktop control—with features such as remote shadow, reboot, shutdown, boot rename, automatic check-in support, Wake-On-LAN, change device properties, and so on).	✓	

Supplemental Information

Configuration > Session Direct to Host Advanced Web Page

Figure 1 Configuration > Session Direct to Host Advanced Web Page

### Session

Configure the connection to a device

Session Connection Type:

Direct to Host

DNS Name or IP Address:

10.200.2.37

Hide Advanced Options

Wake host from low power state:

Wake-On-LAN Enabled + Peer Address

Host Wake MAC Address:

00 - 30 - 04 - 0B - E1 - B6

Enable Auto-Reconnect:

☐

Enable Peer Loss Overlay:

☐

Enable Preparing Desktop Overlay:

☐

Enable Session Disconnect Hotkey:

☒ CTRL + ALT + F12

Session Negotiation Cipher:

Maximum Compatibility: TLS 1.0 with RSA keys and AES-256 or AES-128 encryption

Enabled Session Ciphers:

AES-128-GCM:

☒

Salsa20-256-Round12:

☒

Disconnect Message Filter:

Show All

Apply

Cancel

Configuration > SNMP Web Page

Figure 2 Configuration > SNMP Web Page

### SNMP

Change the SNMP configuration

Enable SNMP:

☒

Community Name:

public

Apply

Cancel



**Configuration > Session VCS + Imprivata OneSign Advanced Web Page****Figure 3 Configuration > Session VCS + Imprivata OneSign Advanced Web Page**

Session Connection Type:	View Connection Server + Imprivata OneSign ▼
Bootstrap URL:	<input type="text"/>
<div>Hide Advanced Options</div>	
OneSign Desktop Name Mode:	Ignore the Desktop Name to Select field ▼
Desktop Name to Select:	<input type="text"/>
OneSign Appliance Verification:	No verification: Connect to any appliance ▼
VCS Certificate Check Mode:	Warn before connecting to untrusted servers ▼
VCS Certificate Check Mode Lockout:	<input checked="" type="checkbox"/> Prevent users from changing the VCS Certificate Check Mode
Trusted View Connection Servers:	<div>Show</div>
Login Username Caching:	<input checked="" type="checkbox"/>
Use OSD Logo for View banner:	<input type="checkbox"/>
Prefer GSC-IS:	<input checked="" type="checkbox"/>
Enable Peer Loss Overlay:	<input type="checkbox"/>
Enable Preparing Desktop Overlay:	<input type="checkbox"/>
Enable Session Disconnect Hotkey:	<input checked="" type="checkbox"/> CTRL + ALT + F12
Enable Proximity Reader Beep:	<input checked="" type="checkbox"/>
Session Negotiation Cipher:	Maximum Compatibility: TLS 1.0 with RSA keys and AES-256 or AES-128 encryption ▼
Enabled Session Ciphers:	<div>AES-128-GCM: <input checked="" type="checkbox"/> Salsa20-256-Round12: <input checked="" type="checkbox"/></div>
Disconnect Message Filter:	Show All ▼
<div>Apply Cancel</div>	

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# 4

## Release 4.0.0

This chapter provides a brief summary of the feature additions and issues resolved in release 4.0.0 versus release 3.5.1.

**NOTE:** The 4.0.0 and prior releases are applicable to Tera1 only (Wyse P20).

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### Compatibility

VMware View™ 5.0 or later deployments using zero client devices to connect to View virtual desktops should install release 4.0.0 on the zero client devices.

It is highly recommended that remote workstation deployments using zero clients with PCoIP host cards install release 4.0.0 on *both* the host card and client devices. While mixed firmware release operation is not tested, firmware release 4.0.0 is compatible with 3.5.x, 3.4.x, 3.3.x, 3.2.x and 3.1.x releases. Firmware 4.0.0 is not interoperable with releases 3.0, 2.x, 1.x or 0.x. An **“Unable to connect (0x1002). Please contact your IT administrator.”** error message appears on the display if trying to connect to a PCoIP host card running an incompatible release.

Deployments using Dell Wyse Device Manager (WDM) to manage PCoIP endpoints must use WDM 4.9.1 HF or later with this firmware release.

Deployments using the PCoIP Management Console (MC) to manage PCoIP endpoints must use PCoIP MC version 1.7.0 or later with this firmware release.

**NOTE:** This firmware release can only be installed on TERA1x00 PCoIP processors running firmware release 1.4 or later. If the processor is loaded with a firmware release prior to version 1.4, first download one or more intermediate firmware releases. The following table lists the installation steps for each version of firmware that may be installed on a PCoIP processor. To view the firmware version, go to the device **Info > Version** web page.

Installed Firmware Version	Upgrade process
0.1 through 0.17	<ol style="list-style-type: none"><li>1. Install firmware release 0.18.</li><li>2. Install a 1.x firmware release (1.4 or greater).</li><li>3. Install the new firmware (4.0.0).</li></ol>
0.18 through 1.3	<ol style="list-style-type: none"><li>1. Install a 1.x firmware release (1.4 or greater).</li><li>2. Install the new firmware (4.0.0).</li></ol>
1.4 through 3.5.1	Install the new firmware (4.0.0).

## New Features

New Features	Zero Client used with:	
	VMware View	Host card
<p>Security enhancement: Add support for configuring the <b>VCS Certificate Check Mode</b> and <b>VCS Certificate Check Mode Lockout</b> settings on the <b>Configuration &gt; Session</b> web page (see Figures 4 and 5). Three modes are supported.</p> <ul style="list-style-type: none"> <li>Reject the unverifiable connection (Secure) - requires a trusted, valid certificate.</li> <li>Warn if the connection may be insecure (Default) - warns when unsigned (View default), expired certificates or when the certificate is not self-signed and the zero client trust-store is empty.</li> <li>Allow the unverifiable connection (Not Secure) - connects even if the connection may be compromised</li> </ul> <p>The <b>VMware View</b> tab on the <b>OSD Options &gt; User Settings</b> screen lets users view and potentially modify the <b>VCS Certificate Check Mode</b>. Users cannot modify the mode when the <b>VCS Certificate Check Mode Lockout</b> setting is checked (see Figure 7).</p>	✓	✓
<p>Security enhancement: Add support for configuring the <b>Session Negotiation Cipher</b> setting on the <b>Configuration &gt; Session</b> web page. This setting applies to all session connection types (Direct to Host, View Connection Server and Connection Management System). Two cipher settings are supported. (See Figure 6.)</p> <ul style="list-style-type: none"> <li>Maximum Compatibility: TLS 1.0 with RSA keys and AES-256 or AES-128 encryption.</li> <li>Suite B: TLS 1.2 with Suite B-compliant 192-bit elliptic curve encryption (<b>NOTE:</b> At the time of writing this cipher setting is not supported by View 5.1 and earlier virtual desktops).</li> </ul>	✓	✓
<p>Updated the OSD look and feel:</p> <ul style="list-style-type: none"> <li>Revised color scheme</li> <li>Revised logo placement</li> </ul>	✓	✓
<p>OSD enhancement: Remove <b>Peer MAC Address</b> and add <b>Enable Preparing Desktop Overlay</b> settings on the <b>Advanced Session</b> settings for Direct to Host connections (see Figure 8).</p>		✓
<p>OSD enhancement: Add support for configuring the <b>Desktop Name to Select</b> and <b>Enable Preparing Desktop Overlay</b> settings on the <b>Advanced Session</b> settings for VCS connections (see Figure 9).</p>	✓	
<p>OSD enhancement: Add support for setting <b>Session Connection Type</b> equal to <b>View Connection Server + Auto-Logon</b> using the OSD. Previous releases support configuring this connection type through the web interface or the PCoIP MC (see Figures 10 and 11).</p>	✓	✓
<p>OSD enhancement: Add support for configuring the native resolution of each display when the display override feature is enabled (see Figure 12).</p>	✓	✓
<p>OSD enhancement: Modified the display topology setting page (see Figure 13).</p>	✓	✓
<p>OSD enhancement: Removed requirement to reboot zero client after changing display topology <b>Rotation</b> setting (see Figure 13).</p>	✓	✓

New Features	Zero Client used with:	
	VMware View	Host card
Add support for a newly defined Teradici SNMP MIB which adds an extensive set of read-only variables. See Knowledge Base #15134-203 on the Teradici support site for details on the new MIB.	✓	✓
Add support for configuring the PCoIP endpoint session timeout (from 5 to 60 seconds) using the CMI.	✓	✓
Changed default OSD screen saver timeout to 300 seconds. Previous releases disabled the OSD screen saver by default.	✓	✓
Updated the zero client Wake-On-LAN session configuration settings (see Figure 14). <b>NOTE:</b> This change affects deployments using PCoIP host cards configured to wake workstations from a low power state using Wake-On-LAN messages.		✓

## Fixes

Fixes	Zero Client used with:	
	VMware View	Host card
Resolved an issue where disabling <b>Login Username Caching</b> has no effect when using Imprivata OneSign.	✓	
Resolved an issue where the PCoIP endpoint would reset if DHCP Options 60 and 43 are not configured to identify the PCoIP Management Console. See the latest <i>PCoIP Management Console User Manual</i> (TER0812002) for configuration information.	✓	✓
Resolved an issue where the Omnikey 5325CL proximity card reader would not work with a zero client.	✓	
Resolved an issue where the zero client resets when logging out of a session authenticated with a smart card reader that uses an ALCOR AU9540A51-GBS-GR device.	✓	✓
Resolved an issue where the incorrect keyboard layout is used after downgrading firmware to a release that does not support the currently configured keyboard layout.	✓	✓
Resolved issues when using smart cards in-session with applications and middleware that make use of the SCardListReaders and SCardControl API functions.	✓	✓

## Known Issues

Known Issues	Zero Client used with:	
	VMware View	Host card
See the Knowledge Base on the Teradici support website ( <a href="http://techsupport.teradici.com">http://techsupport.teradici.com</a> ) for known issues when PCoIP zero clients are connected to VMware View virtual desktops.	✓	
Deployments using PCoIP MC releases earlier than 1.7.0 may experience a problem where the PCoIP MC daemon resets while communicating with a zero client running FW release 3.5.0 or later. This occurs if the zero client has more than five VCS entries. <b>Workaround:</b> Upgrade to PCoIP MC version 1.7.0 or later or limit the maximum number of VCS entries to five.	✓	✓
The desktop display resolution may change when a user resizes the software client window while a session is active with a PCoIP host card. This occurs if the client window becomes smaller than the current desktop or a larger resolution will fit within the client window. Sometimes when this change occurs, the graphics driver scales the image resulting in the desktop not fitting within the client window. <b>Workaround:</b> Resize the client window or configure the graphics driver to use the monitor's built in scaling feature.	✓	
The PCoIP MC cannot be used to configure the IPv6 Gateway Address field. <b>Workaround:</b> Enable and configure DHCPv6 or SLAAC to set this field or configure the field statically using the device web interface.	✓	✓
Zero clients always connect to port 443 of the Imprivata OneSign server. Users cannot override the port by configuring a port number in the <b>Bootstrap URL</b> field.	✓	✓
Zero clients may fail to establish Imprivata OneSign sessions when the <b>OneSign Appliance Verification</b> setting equals <b>no verification</b> . This happens when the zero client trust store contains a certificate issued by the OneSign server that does not match the certificate used by the OneSign server. <b>Workaround:</b> Ensure the zero client trust store does not contain certificates issued by the OneSign server or ensure certificates in the zero client trust store match the certificates used by the OneSign server.	✓	✓
Zero clients in session with View 5.1 desktops running XP-32 may experience brief audio outages while using USB speakers or headsets.	✓	
Customers connecting a zero client to both PCoIP host cards and View desktops may experience USB device connectivity problems when connected to the View desktop. <b>Workaround:</b> After ending a session with a PCoIP host card, reset the zero client before establishing a session with a View desktop.	✓	✓
Customers connecting a zero client to a View 5.0.1 (or earlier) desktop may experience USB device connectivity problems. <b>Workaround:</b> Unplug and re-plug the USB device.	✓	

The following table describes the operating mode of USB devices based on device type, session type, and device configuration.

**Table 3 Operating Mode of USB Devices**

EHCI Disabled (Devices operate in USB 1.1 mode only)			
	Root Port	Behind USB 1.1 and 2.0 Hub	
View Desktop	All devices operate in USB 1.1 mode.		
PCoIP Host Card	All devices operate in USB 1.1 mode.		
EHCI Enabled (USB 2.0 support is enabled)			
	Root Port	Behind USB 1.1 Hub	Behind USB 2.0 Hub
View Desktop	All devices operate in their native mode (USB 1.1 or USB 2.0) with the exception of USB 2.0 isochronous devices (i.e., audio devices, WebCams). USB 2.0 isochronous devices operate in USB 1.1 mode.	All devices operate in USB 1.1 mode.	All non-isochronous devices operate in their native mode (USB 1.1 or USB 2.0)  Isochronous devices are not supported (a warning overlay may appear).
PCoIP Host Card	All devices operate in USB 1.1 mode.		

## Additional Collateral

<b>Additional Collateral</b>	<b>Zero Client used with:</b>	
	<b>VMware View</b>	<b>Host card</b>
Refer to the latest <i>VMware View to PCoIP Zero Client Optimization Guide</i> (TER1003001) document for optimization guidelines for connecting PCoIP zero clients to VMware View virtual desktops.	✓	
Refer to the latest <i>VMware View to PCoIP Zero Client WAN Network Guidelines</i> (TER1007002) document for network optimization guidelines when connecting PCoIP zero clients to VMware View 4 virtual desktops over remote access WAN networks.	✓	
Refer to the Teradici support website ( <a href="http://techsupport.teradici.com">http://techsupport.teradici.com</a> ) for additional collateral for PCoIP zero client and PCoIP host card applications, implementation and management.	✓	✓
Refer to the Wyse website ( <a href="http://www.wyse.com">http://www.wyse.com</a> ) for information on Wyse Device Manager™ (WDM) network management services for the PCoIP zero client (complete user-desktop control—with features such as remote shadow, reboot, shutdown, boot rename, automatic check-in support, Wake-On-LAN, change device properties, and so on).	✓	

Supplemental Information

Configuration > Session VCS Advanced Web Page

Figure 4 Configuration > Session VCS Advanced Web Page

Session

Configure the connection to a device

vmware

PCoIP

VMware View™

Session Connection Type:

View Connection Server

DNS Name or IP Address:

Hide Advanced Options

Desktop Name to Select:

Port:

(Leave blank for default)

VCS Certificate Check Mode:

Warn if the connection may be insecure (Default)

VCS Certificate Check Mode Lockout:

☐ Prevent users from changing the VCS Certificate Check Mode

Trusted View Connection Servers:

Show

Auto Connect:

☐ Always connect to this server at startup

Connection Server Cache Mode:

Last servers used

Clear cache entries

Enable Self Help Link:

☐

Auto Launch If Only One Desktop:

☐

Login Username Caching:

☒

Use OSD Logo for View banner:

☐

Prefer GSC-IS:

☒

Enable Peer Loss Overlay:

☐

Enable Preparing Desktop Overlay:

☐

Session Negotiation Cipher:

Maximum Compatibility: TLS 1.0 with RSA keys and AES-256 or AES-128 encryption

Enabled Session Ciphers:

AES-128-GCM:

☒

Salsa20-256-Round12:

☒

Disconnect Message Filter:

Show All

Apply

Cancel

VCS Certificate Check Mode Options

Figure 5 VCS Certificate Check Mode Options

Port:

(Leave blank for default)

VCS Certificate Check Mode:

Warn if the connection may be insecure (Default)

VCS Certificate Check Mode Lockout:

Reject the unverifiable connection (Secure)

Warn if the connection may be insecure (Default)

Allow the unverifiable connection (Not Secure)

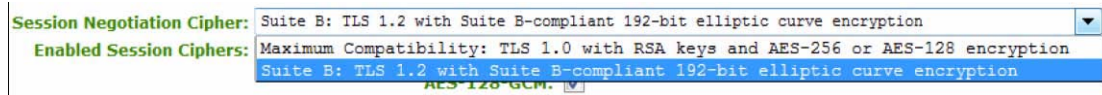
Trusted View Connection Servers:

Show



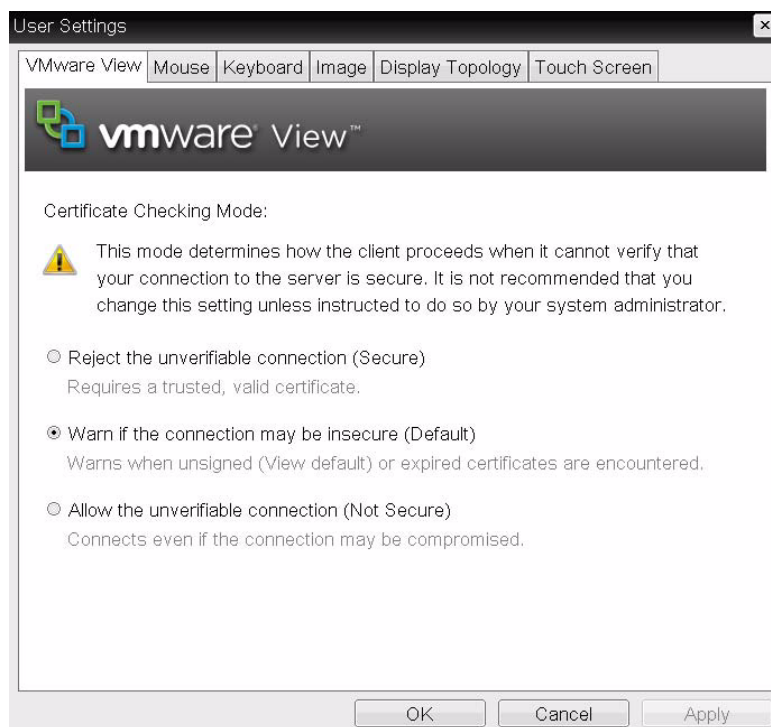
## Session Negotiation Cipher Options

**Figure 6 Session Negotiation Cipher Options**



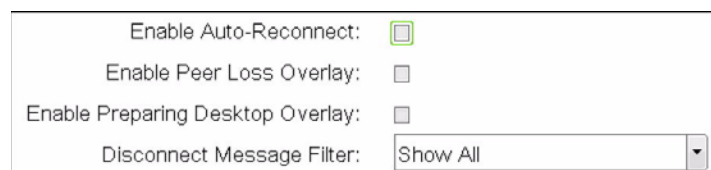
## OSD User Settings > VMware View Options

**Figure 7 OSD User Settings > VMware View Options**



## OSD Configuration > Session Direct to Host Advanced Options

**Figure 8 OSD Configuration > Session Direct to Host Advanced Options**



OSD Configuration > Session VCS Advanced Options

Figure 9 OSD Configuration > Session VCS Advanced Options

Configure the advanced View Connection Server settings for the device

Desktop Name to Select:	<input type="text"/>	
Port:	<input type="text"/>	Leave blank for default
Auto Connect:	<input type="checkbox"/>	Always connect to this server at startup
Remember Username:	<input checked="" type="checkbox"/>	
Auto Launch If Only One Desktop:	<input type="checkbox"/>	
Use OSD logo for View banner:	<input type="checkbox"/>	
Prefer GSC-IS:	<input checked="" type="checkbox"/>	
Enable Peer Loss Overlay:	<input type="checkbox"/>	
Enable Preparing Desktop Overlay:	<input type="checkbox"/>	
Disconnect Message Filter:	<input type="text" value="Show All"/>	

OSD Configuration > Session VCS + Auto-Logon Options

Figure 10 OSD Configuration > Session VCS + Auto-Logon Options

Configure the connection to a peer device

Connection Type:	<input type="text" value="View Connection Server + Auto-Logon"/>
DNS Name or IP Address:	<input type="text" value="192.168.48.18"/>
User name:	<input type="text"/>
Password:	<input type="password"/>
Domain:	<input type="text"/>

OSD Configuration > Session VCS + Auto-Logon Advanced Options

Figure 11 OSD Configuration > Session VCS + Auto-Logon Advanced Options

Configure the advanced View Connection Server settings for the device

Desktop Name to Select:	<input type="text"/>	
Port:	<input type="text"/>	Leave blank for default
Auto Connect:	<input type="checkbox"/>	Always connect to this server at startup
Auto Launch If Only One Desktop:	<input type="checkbox"/>	
Use OSD logo for View banner:	<input type="checkbox"/>	
Enable Peer Loss Overlay:	<input type="checkbox"/>	
Enable Preparing Desktop Overlay:	<input type="checkbox"/>	
Disconnect Message Filter:	<input type="text" value="Show All"/>	

## OSD Configuration > Display Options

**Figure 12** OSD Configuration > Display Options

The screenshot shows a window titled "Configuration" with a tabbed interface. The "Display" tab is selected. The window contains the following elements:

- Navigation tabs: Network, IPv6, Label, Discovery, Session, Language, OSD, Display, Reset.
- Text: "Advertise default EDID if no monitor is detected"
- Text: "WARNING: Only enable when display EDID not available"
- Text: "Enable display override:" followed by a checkbox.
- Text: "Specify native resolution to use when default EDID is used"
- Text: "WARNING: If the monitor screen stays black after overriding the native resolution, unplug and plug the monitor cable to reset back to default resolution"
- Text: "Enable native resolution override:" followed by a checkbox.
- Text: "Default EDID native resolution 0:" followed by a dropdown menu showing "Default".
- Text: "Default EDID native resolution 1:" followed by a dropdown menu showing "Default".
- Buttons at the bottom: Unlock, OK, Cancel, Apply.

## OSD User Settings > Display Topology Options

**Figure 13** OSD User Settings > Display Topology Options

The screenshot shows a window titled "User Settings" with a tabbed interface. The "Display Topology" tab is selected. The window contains the following elements:

- Navigation tabs: VMware View, Mouse, Keyboard, Image, Display Topology, Touch Screen.
- Text: "Configure the displays position, rotation and resolution"
- Text: "Enable Configuration:" followed by a checked checkbox.
- Text: "Display Layout:" followed by two radio buttons: "Horizontal" (selected) and "Vertical".
- Diagram: Two diagrams illustrating display layouts. The "Horizontal" diagram shows two monitors labeled "A" and "B" side-by-side. The "Vertical" diagram shows two monitors labeled "A" and "B" stacked vertically.
- Text: "Alignment:" followed by a dropdown menu showing "Top".
- Table for display configuration:

Primary:	Port:	Position:	Rotation:	Resolution:
<input checked="" type="radio"/>	1	A	No rotation	Native
<input type="radio"/>	2	B	No rotation	Native

- Text: "Revert" button.
- Buttons at the bottom: OK, Cancel, Apply.

Configuration > Session Direct to Host Advanced Web Page

Figure 14 Configuration > Session Direct to Host Advanced Web Page

Session

Configure the connection to a device

Session Connection Type: Direct to Host

DNS Name or IP Address: 10.200.2.64

Hide Advanced Options

Wake host from low power state: Wake-On-LAN Disabled

Enable Auto-Reconnect: Wake-On-LAN Disabled

Enable Peer Loss Overlay: Wake-On-LAN Enabled + Peer Address

Enable Peer Loss Overlay: Wake-On-LAN Enabled + Custom Address

Enable Preparing Desktop Overlay: ☐

Session Negotiation Cipher: Maximum Compatibility: TLS 1.0 with RSA keys and AES-256 or AES-128 encryption

Enabled Session Ciphers: AES-128-GCM: ☒

Enabled Session Ciphers: Salsa20-256-Round12: ☒

Disconnect Message Filter: Show All

Apply

Cancel

This page intentionally blank.

## **Release Notes**

**Wyse® PCoIP Firmware Release 4.x**  
**Issue: 101212**

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