Thank you for purchasing the Valore Wireless Earpiece.

Go wireless and hands-free with the Valore Wireless Earpiece, connecting up to two mobile phones at the same time. Experience clear sound and communication with DSP noise reduction technology.

Enjoy up to 5.5 hours of wireless talking time with just 2 hours of charging time.

Important: Please read the user manual thoroughly before using your wireless earpiece.

Specifications:
- Model: BL-V1
- Bluetooth version: 4.0
- Wireless range: Up to 10m
- Battery type: Polymer lithium-ion
- Talking time: 5.5 hours
- Charging time: 2 hours
- Standby time: 260 hours
- Sleep time: 100 days
- Material: Acrylonitrile butadiene styrene (ABS) + Polystyrene (PS)
- Dimensions (L x W x H): 56 x 15 x 10mm
- Weight (Earpiece): 7.5g
- Weight (Docking station): 7g

Package contents:
- Wireless earpiece
- Micro USB charging cable
- Earpiece docking station

UNDERSTANDING THE PRODUCT

1. ON/OFF switch
2. LED indicator (earpiece)
3. Multifunctional button
4. Volume ' + ' button
5. Volume ' – ' button
6. Docking station
7. LED indicator (docking station)
8. Micro USB charging port

START USING THE WIRELESS EARPIECE

1) Charging the earpiece (1.0A USB adapter to wall plug)

Plug the micro USB cable into the charging port located at the back of the docking station and connect it to a USB adapter (1.0A) to a wall plug. To fully charge the earpiece, place it on the docking station to be fully charged for at least 2 hours.

The LED indicator of the wireless earpiece will turn solid Red when charging and turns off upon fully charged. The LED indicator of the docking station will turn solid Blue.

When the LED indicator of the wireless earpiece turns from Blue to flashing Red, it means that charging is required.

Note: Please charge the earpiece for at least 8 hours before first use. Make sure that the wireless earpiece is turned off before charging for the first time.

2) Turning ON the earpiece

Push the switch upwards to the '⏻' icon to turn on the earpiece and the LED indicator of the earpiece will flash Blue three times.

Once turned on, there will be a voice prompt playing, "Power on".

3) Pairing the wireless earpiece (switched off)

Step 1: Turn on the wireless earpiece.
Step 2: Press and hold the 'Multifunctional' button of the earpiece until the LED light flashes Blue & Red alternately (about 4 seconds).
Step 3: Activate Bluetooth function on your mobile phone to begin pairing with earpiece.
Step 4: Connect to the earpiece by selecting 'Valore BL-V1' under the device list.

Note: If the pairing is not successful, please turn off wireless earpiece first, and then re-pair again. After pairing is successful, paired devices will remember each other.
Unless pairing information is deleted because of new pairing, no need to pair when using the next time.

4) Re-pairing the wireless earpiece

Each time the wireless earpiece is turned on, it will attempt to connect to the last device it was paired with automatically (mobile phone with Bluetooth function turned on).

The wireless earpiece will do as follows:
1. Connect to last connected devices automatically;
2. Be listed in the screen of devices as an output channel. Select 'Valore BL-V1' to connect.

Note: In some cases, the earpiece may need to be manually selected from your operating system sound or hardware output list.

5) Pairing the wireless earpiece with a second mobile phone
Repeat from Step 2 onwards as shown in "Pairing the wireless earpiece" section to pair and connect with the second mobile phone.

Note: Place the wireless earpiece in the docking station to enter sleep mode for energy conservation. When picked up from the docking station, it will automatically reconnect with the two mobile phones.

6) Wireless earpiece controls
a) Answering an incoming call
  • Press the multifunctional button once to pick up.
  • Press again to end a call or by placing it back to the docking station.

Note: When wireless earpiece is on the docking station, it will automatically pick up the incoming call after about 5 seconds. The LED indicator on the earpiece will flash Blue when there is an incoming call.

b) Rejecting an incoming call
  • Press and hold the multifunctional button for about 2 seconds to reject the call.

c) Answering a second call (2 mobile phones connected)
  • Press the 'Multifunctional' button twice to pick up the new incoming call and the first call would be put on hold
  • Press once to end the current call and answer the new incoming call.
  • Press again to end the call and resume the previous call (on hold).

d) Rejecting the second call (2 mobile phones connected)
Press and hold the 'Multifunctional' button for about 2 seconds to reject the second call.

e) Re-dial last called number
Press the 'Multifunctional' button twice to dial the last dialed number.

There will be a voice prompt playing, "Last number re-dial" before calling.

f) Voice dialing
  • Press and hold the 'Multifunctional' button for about 2 seconds and tell the phone who you wish to call.
  • Press and hold the 'Multifunctional' button for about 2 seconds again to cancel this function.

Note: This function only supports mobile phones with voice dialing function.

g) Volume
- Control the volume by pressing the Volume '+' button to increase the volume; press the Volume '–' button to decrease the volume.
- To mute the microphone of the earpiece, press the Volume '+' & '–' buttons simultaneously.
- A low tone will be played to indicate that the microphone is being muted.

Note: When the microphone is muted, an alert would be played repeatedly every 10 seconds.

h) Play and Pause music
While playing music from your mobile phone and there is an incoming call, the music will automatically pause, allowing you to pick up the call.

When the call has ended, the music will also automatically resume playback.

7) Turning OFF the earpiece
Push the switch downwards to 'OFF' to turn off the earpiece and the LED indicator at the back will flash Red three times.

There will be a voice prompt playing, "Power off" before shutting down.

TROUBLESHOOTING

Issue 1: Earpiece is unable to connect successfully to your mobile device
Problem 1: Earpiece's battery is flat
Solution: Fully charge the earpiece (2 hours) and retry connection with your mobile phone.

Problem 2: Earpiece not paired to your mobile phone
Solution: Make sure that the earpiece is successfully paired upon selecting 'Valore BL-V1' in the device list.

Problem 3: Earpiece and mobile phone too far apart
Solution: Make sure that the earpiece is within a metre range during pairing and connection.

Problem 4: Earpiece is already connected to two mobile phones
Solution: Make sure that the earpiece has already been disconnected from one or both mobile phones before making a new connection with a new phone.

Issue 2: Sound from the earpiece is too soft or silent
Problem 1: Earpiece's battery is low / flat
Solution: Fully charge the earpiece (2 hours) and retry connection with your mobile phone.

Problem 2: Earpiece or mobile phone's volume is too low
Solution: Turn the volume of the earpiece or mobile phone up to increase the volume.

Problem 3: Music track may not be audible
Solution: Make sure that the music track is of a playable format for the mobile phone.

Problem 4: Earpiece and mobile phone might not be connected properly.
Solution: Repeat the connection step via Bluetooth again to make sure that it is connected properly and try again.

Issue 3: The user manual instructions does not work
Solution: Contact the manufacturer or the staff at the store of purchase for assistance.

Issue 4: Unable to hear from both side of the answered call via the earpiece
Problem 1: Earpiece not paired properly
Solution: Make sure the earpiece is properly paired.

Problem 2: Earpiece volume may be too low
Solution: Turn up the volume of the earpiece and phone.

Problem 3: Microphone may be obstructed
Solution: Make sure the microphone is not being obstructed by other objects.

TECHNICAL SUPPORT & WARRANTY
- For Technical Support, email us at v.info@valore.sg.
- For Warranty Registration, visit www.valore.sg.

Cautions:

Read all the instructions and warnings carefully prior to using this product.
- Do not store the earpiece in a high temperature environment.
- Do not place the earpiece near a fire or other excessively hot environments.
- Do not expose the earpiece to moisture or submerge it in liquid. Keep earpiece dry at all times.
- Do not attempt to charge the earpiece using any other method or connection other than the earpiece's provided charging cable.
- Do not disassemble this earpiece or attempt to repair or modify it in any manner.
- Be cautious of excessive drops, bumps, abrasions or other impacts to this earpiece. If there is any damage to the earpiece such as dents, punctures, tears, deformities or corrosion, stop using the earpiece and contact us immediately via email at v.info@valore.sg, or return this product to the store where you have purchased it from.
- If the product produces an abnormal smell, high temperature (low temperature during normal use), discolours or changes shape abnormally, stop using the product and contact us immediately via email at v.info@valore.sg.

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