Healthsolve

Release Notes 3.2.4

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Overview

These release combine release notes for several releases from 3.1.8 up to the current release 3.2.4.

A number of new features and improvements have been included in each of the releases as well as bug fixes.

The application is now compatible with Internet Explorer (IE) 7.0 or greater

A significant amount of work has been done “under the hood” to upgrade underlying platforms.

Help files have been updated and a new user manual has been uploaded to the Knowledge Base.

Tracker	Log Number	Module / Page	Description
Release 3.1.8			
Feature		Medicare On Line – Aged On Line Claiming **** NEW MODULE****	HealthSolve has received a formal Notice of Integration from Medicare Australia. We are now able to offer full B2B claiming direct from the HealthSolve Application. If you would like to save time and receive your funding faster, please contact us for a quote to add this important module to your application.
Feature	2239	Observations & Measurements	The Observation & Measurements function has been completely overhauled, As part of the upgrade process we will combine your Blood Pressure readings into one graph. You can now do the following - Set global "normal ranges" - Set individual client overrides for normal ranges - Choose preferred colours for graphs - See exact readings when you "mouse over" the graph - Set up measurements with up to 4 values per measurement - View by 24 hrs / 7 days/ 28 days or ALL
Bug	597	Appointment Length	An issue setting appointment lengths has been resolved
Bug	1560	eCare References	HealthSolve has renamed the Care Management system "**CareRight"** – references to "eCare have been removed.
Bug	1706	Discharge anomalies	An anomaly showing the discharge or transfer link when a client is on leave has been corrected. You must complete or cancel an episode of leave before you transfer or discharge them
Feature		Field Customisations	Admin – System Options - An additional level of field / tab configuration has been added which will allow you to rename some tabs, hide some grids , turn off the time field for DOB - Check the help link on that page for more details, there are currently about 17 items that can be customized *NB: We will adding to this area over the coming releases*
Feature	3012	Care Plan Printing	The format for printing care plans has been changed to improve paper use and page breaks. Care plans export to PDF.

Tracker	Log Number	Module / Page	Description
			You can select from Portrait or Landscape In standards, you can set page break overrides – either page break before or after the Activity or Activity Set
Feature		Clinical Notes Approval	An additional level of security has been added to Clinical Notes for Clinical Note approval. Users with Approval will see an Approval link against other users entries who do not have approval. - Unapproved notes are the usual blue colours - Approved notes are GREEN When a user with approval rights saves a note, the note is automatically approved. Notes page shows Date/ Time & User Written by and Approval Date / time / user
Bug	2568	Security – Users - Issue editing users	An issue with security roles has been corrected that was causing multiple log in boxes to appear
Feature		Reports – Assessment Report	Additional level of configuration has been added to the Assessment Reports - Fields in the assessment can be filtered - In the filter list there is an option “assessment expression” – add this filter and you will have similar options “condition builder” in Forms builder to further define your report.
Features		Reports - Audit Trail	A new report has been added to provide an Audit Trail on user activity.
Features		Forms Builder	The forms builder includes an archive option to remove superseded forms form the main view. Archived forms can be restored if required A filter has been added to make searching for forms easier
Feature		Rosters - Leave Planner	The Leave Planner enables you to book staff leave into the future – leave imports when you create a new roster. Leave overrides staff templates Booked leave stays with the staff member if they relocate to another Location You can set demands for the Leave Planner to monitor bookings
Feature		Rosters - Define Master Rosters	You can now select different shift types for each master roster for counting demands
Feature		Rosters - Define Master Shifts – Shift Overlaps	By default, no two shifts may overlap at all, even by one minute. However, shifts that represent Annual Leave or days off may need to allow other shifts to

Tracker	Log Number	Module / Page	Description
			overlap them, sometimes. By specifying that "Overlaps are allowed as per Annual Leave", for any given shift, it means that any prior shift can overlap over the start of this shift, so long as it is by no more than half of either shift. This allows for Leave shifts that can loosely blank out a whole day (i.e. a whole midnight-to-midnight 24-hour period), without strictly blocking shifts that run in from the previous day (i.e. night shifts).
Feature		Rosters - Leave Planner Shift Types	You can choose which leave shift types can be used on the Leave Planner
Feature		Rosters - Roster Creation	When loading a new roster period you are now presented with some choices about creating the worksheet You can choose to create the worksheet or not NB: Once the roster worksheet has been created the Leave Planner becomes read only and any further leave booked for that roster period should entered directly into the worksheet.
Bug		General - System Set Up	We will be making some changes in the system set up that will reduce the incidence of the system being unavailable after power cuts.
Release 3.2.1			
Bug	14180	Progress notes	Problem with strike through corrected
Bug	14247	Security	Issue with Locations set up corrected
Bug	17018	Scrolling	Issue in IE where using mouse to scroll causes a problem now corrected. Lists up to 45 characters now have standard arrow list Lists greater than 45 have the search/filter element – if no filter options this list will display the first 100 items and inform the user of total number available.
Bug	17226	Appointments	Incorrect appointment end time in location view corrected
Feature		Appointments	Ability to filter by Appointment Type in the Location View
Bug	17558	Patient tab	Error in simple search on MRN and new second identifier field corrected
Bug	18399	Referrals	Issue with Acknowledge by Date - If referral created in one step the Acknowledge by date defaults to NOW plus 24hours

Tracker	Log Number	Module / Page	Description
			- If referral is created in two steps user has the opportunity to nominate specific date and time - Correct date displays in referral message
Feature		Patient record	Ability to activate a second "identifier field" which you might use for their RAC number for example.
Feature	15613	Patient record	Ability to print a resident record (or parts of record) to PDF or hard copy with cover page and index
Feature	15610	Forms	Ability to set parameters to import data between forms – Appendix 1
Feature	15689	Patient record	Ability to merge patient records – Appendix 2
Feature	15691	Appointments	Ability to set appointments as Waiting Lists – Appendix 3
Feature		Forms Builder	Improved versioning which is now automated with a publish function
Feature		Forms Builder	Ability to set categories for forms for grouping
Feature		Forms Builder	Increased forms integrity
Bug		Appointment Notes	Strike function for appointments restricted to Progress notes for improved integrity
Feature		Messaging	"New message" flag now a hyperlink
Feature		Generic codes	Batch edit function now available
Bug		Generic codes	Default code ability fixed
Bug		Generic codes	Code order function fixed
Feature		Generic codes	New codes for Month and Short Month for use in Forms New codes for Hospital to use in forms
Release 3.2.2			
Feature	20642	Log in screen	Autojump cursor to user id field
Bug	20846 20849	Location description length	Error message fixed
Feature	20757	Observations	User interface further improved Added "strike" function for and removed ability to change recorded observations
Feature	20754	Appointment Details	Patient name, MRN, CRN now displayed on Edit appointment dialogue box
Feature	20751	Printing of assessments	New print button in Forms view mode – displays form in PDF format for printing or email – applies to all forms
New feature	18840	Add assessment details into	Assessment details can be configured to be added

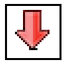
Tracker	Log Number	Module / Page	Description
		care plan	to a suggested care plan element.
Feature		Use of tabs	The opening of secondary tabs when completing assessments has been removed to prevent timeout issues occurring
Feature		Leaving unsaved work	Additional prompts have been added to remind users if they have not saved work on a page.
Bug		Appointment notes strike function	The appointment note strike function has been limited to the clinical notes due to a bug.
Feature		Templates	Additional items from the patient record are now available for adding to document templates
Release 3.2.4			
Feature	20252	Patient record	A new key word search for the within the client record has been added to the Summary page
General		Screens	A number of inconsistencies in screen layout have been corrected
Feature		Reports	New filter on assessment reports to enable user to find assessments that require approval
Feature	24526	Reports	New filter on Care Plan report to allow user to report on Confirmed and Unconfirmed care elements

KNOWN ISSUES or not fixed			
Care Plan	24794	Care plan notes strike function	Strike function in the care element details box not working correctly – note can be struck via Progress notes.
Print files	24125	Letters	Letters not being filtered out if printing by date range
Provider	24432	Add new provider	Date validation needs tightening up

APPENDIX 1 – Import Data between Assessment forms

Set up in Forms Builder

Two new element types have been created:

- **Prerequisite element** 
    - This element allows the creation of an assessment instance to be dependant on another assessment being performed. The user cannot proceed with the assessment if the pre-requisite assessment is not complete.
    - The **Assessment code** field contains the assessment name required and optionally the **Assessment version** field contains the minimum assessment version.
    - If the **Assessment version** field is not specified then any approved assessment will be used.
    - The **Message** field contains an optional message to be displayed if the required assessment is not found.
    - NB: if no custom message is entered a default message is entered telling the user of the FIRST pre-requisite assessment

    TIP: if more than one pre-requisite enter a custom message on the FIRST one to inform the user of all pre-requisite assessments that require completion.

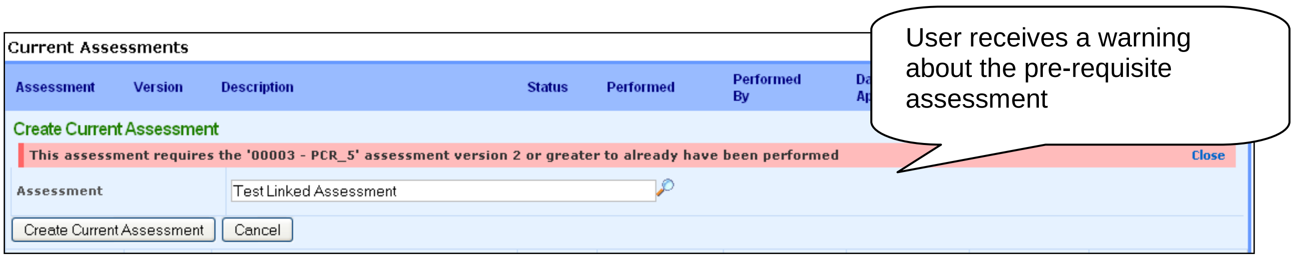
- **Import data element** 
    - This element allows data entered on previous assessments to be copied into the current assessment.
    - This element can be sued without the pre-requisite element if it is not required to enforce the order of assessments.
    - The values will be copied from the most recently performed instance of the chosen assessment.
    - The **Assessment code** field contains the assessment name to copy values from and optionally the **Assessment version** field contains the minimum assessment version.
    - If the **Assessment version** field is not specified then any approved assessment will be used.
    - Each field to be imported must be defined here with the name of the Source field and the Destination field (*NB: They can have the same name*)
    - The destination field should be the same element type as the source field e.g. if source is yes/no the destination should be Yes/No
- The following elements now have a flag to set as “Read Only”.
    - Text field
    - Text area
    - Yes/No
    - Date picker
    - Generic code
    - Radio group
    - Select list
    - Check box

- Patient picker
- Location picker
- Staff picker

Performing an Assessment that has a Pre-Requisite Assessment

1. Ensure the pre-requisite assessment has been completed
2. Create the target assessment as normal
3. Data from the Pre-requisite assessment will be imported.
4. Approve as normal

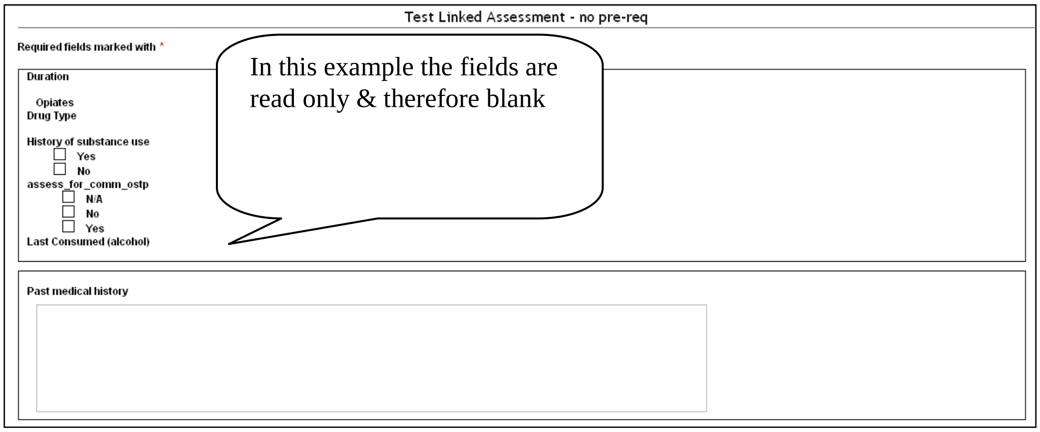
NB: Where a pre-requisite assessment has not been performed, the user will be prompted and cannot proceed.



If a pre-requisite is not set the user will not receive a message but the target fields will be blank.

Performing an Assessment where a pre-requisite has not been defined

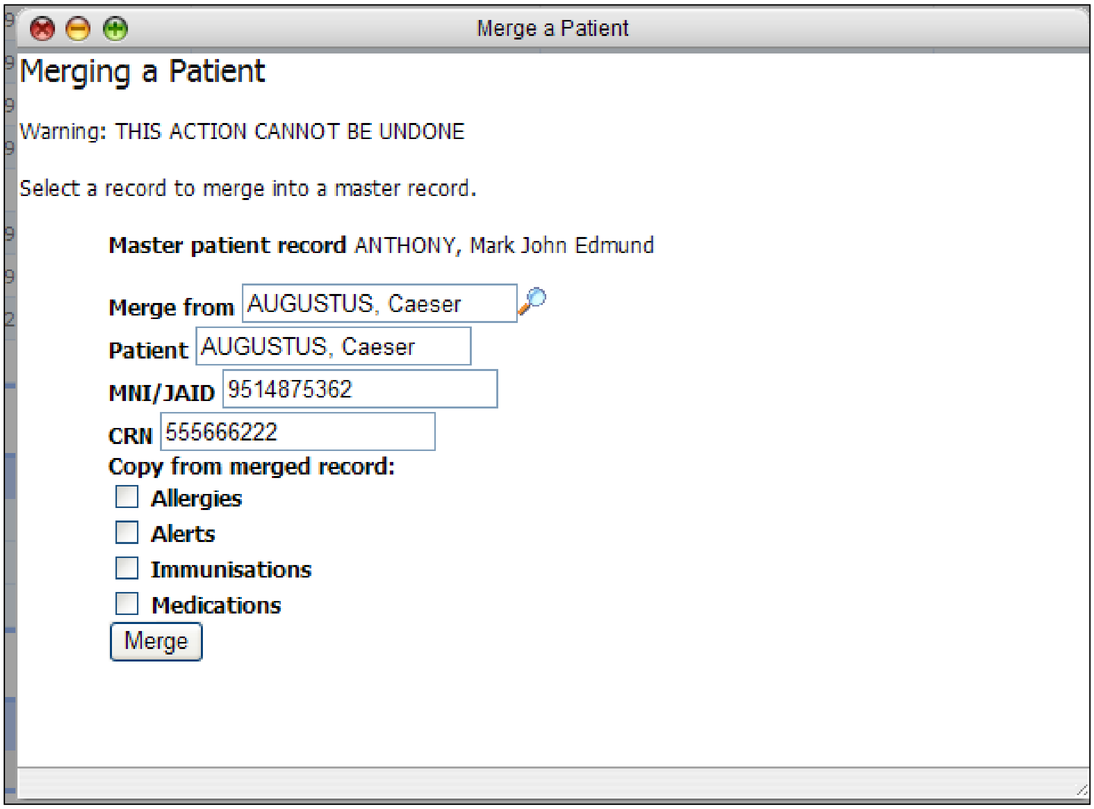
1. Create new assessment as normal
2. If the source assessment has been completed
    a. The fields that have been set to import will be populated with data from the source assessment
3. If the source assessment has Not been completed
    a. The user will be allowed to continue but the fields will not be populated with data
    b. Depending on set up the field will either be read only and therefore blank
    c. OR will be blank but available for editing.
4. Complete and Approve assessment as usual



APPENDIX 2 – - Merge Patient Records

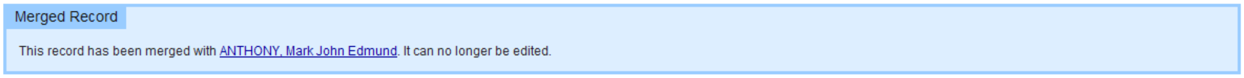
The system can merge electronic health records.
To merge one patient record with another go to:
Patient record -> Summary Tab of the MASTER record

1) On the Summary tab click Merged Records link
2) On the Merged Records grid click “Merge a patient”
3) Select the patient name to merge from once patient selected MNI and CRN displays – user is able to change selection if required



4) Note the warning " Warning: THIS ACTION CANNOT BE UNDONE "
5) Select items to merge from Alerts, Allergies. Immunisations and Medications
6) Click Merge button
7) A message in application banner "records successfully merged"
8) On master record - new alias entry for merged record with name as clickable link

9) On merged record - new box indicating merged record/s with MASTER record name as clickable link



10) All sections of the merged record are set to read only
11) Any Alerts, Allergies and Immunisations or Medications selected have been added to the MASTER record if they were not already present

APPENDIX 3 - Waiting Lists

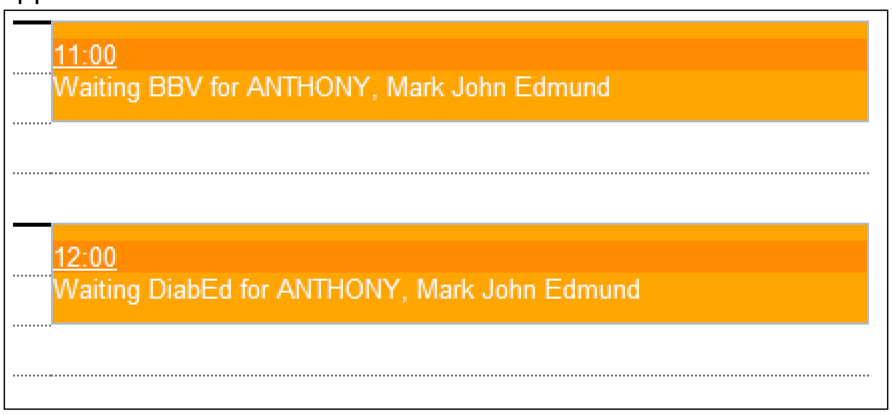
Waiting list can be managed using the appointments functionality with or without an associated form.

To create Waiting List appointments go to:-

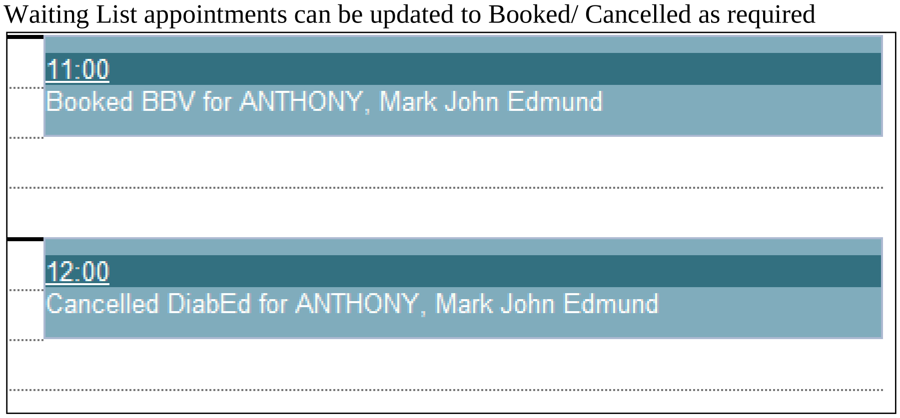
Patient Record -> Appointments -> Add new

Complete the required fields to denote what the patient is within for ensuring that the appointment status is set to "Waiting"

Waiting List appointments are coloured orange to clearly separate them from other appointment statuses.



Waiting List appointments can be updated to Booked/ Cancelled as required



Waiting List appointments cannot be deleted.

Only a user with patient editing right can create/edit appointments

Location View

All appointments including "Waiting" are displayed on the location view

Waiting List View

To retrieve specific Waiting Lists use reports and filter by status

- Depending on fields and filters Waiting List reports can show information based on:
    - Patient
    - Appointment type or clinic
    - Dates
-

Appointment Type BBV					
27/08/10 7:30 AM	30	555444777	Green	Olive	Waiting
27/08/10 7:30 AM	30	asdfghjklz	Asimov	Isaac	Waiting
27/08/10 7:30 AM	30	abc987456	Holmes	Sherlock	Waiting
27/08/10 7:30 AM	30	2	McPatient	Patient	Waiting
27/08/10 1:52 PM	30	8888888899	Anthony	Mark	Waiting
27/08/10 1:52 PM	30	8888888899	Anthony	Mark	Waiting