MOXA EtherDevice Switch

EDS-405 User's Manual

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EDS-405 User's Manual

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Introduction

Welcome to MOXA EDS-405 Series, the new generation of EtherDeviceTM Switch that comes with "MOXA Turbo Ring," developed by Moxa for industrial Ethernet switches. With this plug-n-play ring redundancy solution, your industrial automation and control applications can operate non-stop.

The following topics are covered in this chapter:

| Overview |
|---|
| Package Checklist |
| Product Features |
| Top/Front/Rear Panel Views of EDS-405 |
| Top/Front/Rear Panel Views of EDS-405-MM-SC |
| Top/Front/Rear Panel Views of EDS-405-SS-SC |

Overview

EDS-405 Series, the new generation of EtherDeviceTM Switch, includes 3 models: EDS-405, EDS-405-MM-SC and EDS-405-SS-SC. EDS-405 Series is a 5-port Ethernet switch specially designed for industrial automation and control systems. It comes with plug-n-play MOXA Turbo Ring, which is used to establish Ethernet redundant ring topology. Turbo Ring can automatically transmit over a redundant path segment in less than 300 ms, increasing the reliability of your system.

The built-in relay output function helps you monitor each port's link status, each power input's status, and the health of the Turbo Ring topology. This relay output warning function enables your maintenance engineers to react promptly to emergency situations.

Commercial Ethernet switches need 3 to 5 minutes to recover your connection when you unplug your device form one port and plug to another port for field diagnosis. The Line-Swap Fast Recovery feature responds in less than 1 second, making your diagnosis more efficient.

These products have a wide operating temperature range, from -40 to 75°C, and are designed to withstand a high degree of vibration and shock. The rugged hardware design makes EDS-405 Series perfect for ensuring that your Ethernet equipment can withstand critical industrial applications, such as in hazardous locations (UL/cUL Class 1 Division 2 and ATEX Class 1 Zone 2), and complies with FCC, TÜV, UL, and CE Standards.

The redundant dual DC power inputs give you extra assurance of non-stop operation. And flexible installation by DIN-Rail or wall mounting makes it easy for you to fit EDS-405 into any environment.

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Package Checklist

MOXA EDS-405 products are shipped with the following items:

Standard Accessories

- 1 EDS-405, 1 EDS-405-MM-SC or 1 EDS-405-SS-SC
- EDS-405 User's Manual
- Product Warranty Booklet
- Protected caps for unused ports

Optional Accessories

• WK-46 Wall Mounting Kit

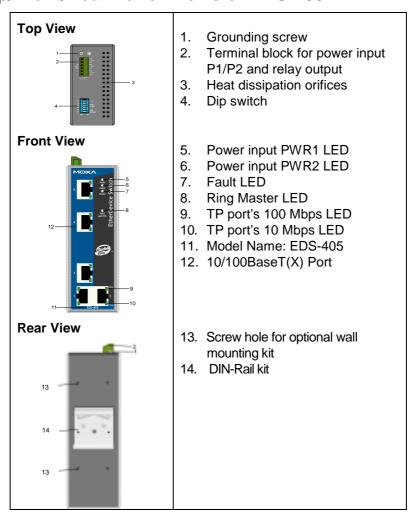
NOTE: Notify your sales representative if any of the above items is missing or damaged.

Product Features

EDS-405 products have the following features:

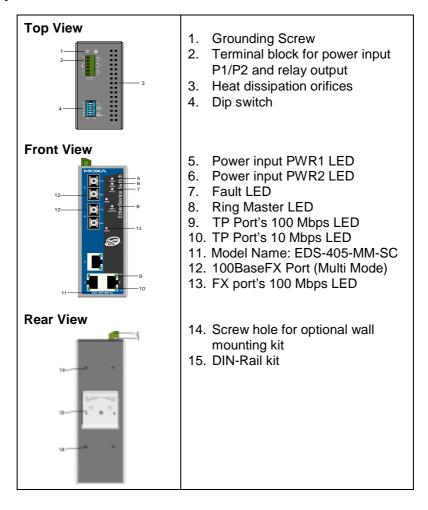
- Plug-n-play, ring redundancy solution (recovery time < 300 ms)
- Relay output alarm for power failure, port break, or Turbo Ring break.
- 10/100M, full/half-duplex, MDI/MDI-X auto-sensing for 100BaseT(X) port
- Redundant dual DC power inputs
- Line-Swap Fast Recovery (patent pending)
- DIN-Rail or optional wall mounting
- Operating temperature ranges from 0 to 60°C, or extended operating temperature from -40 to 75°C for "-T" models

Top/Front/Rear Panel Views of EDS-405

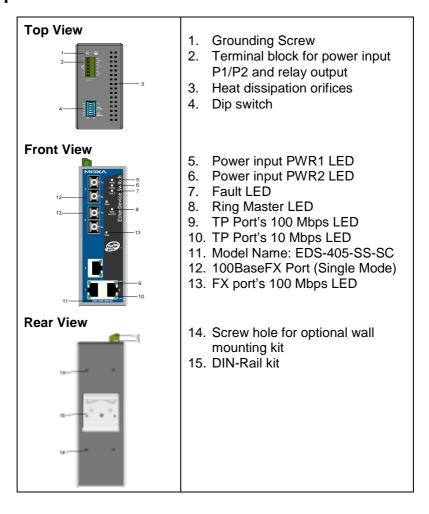


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Top/Front/Rear Panel Views of EDS-405-MM-SC



Top/Front/Rear Panel Views of EDS-405-SS-SC



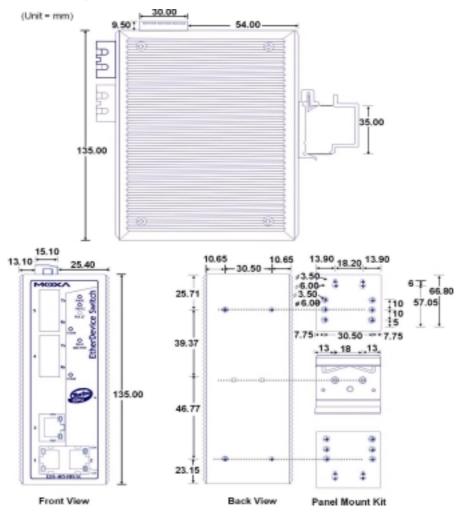
1-6

Installing EDS-405

| This chapter includes information | about how to | o install | EDS-405. | The |
|-----------------------------------|--------------|-----------|----------|-----|
| following topics are covered: | | | | |

- □ Mounting Dimensions
- □ DIN-Rail Mounting
- □ Wall Mounting (Optional)

Mounting Dimensions

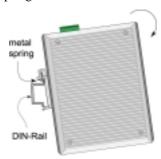


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DIN-Rail Mounting

The aluminum DIN-Rail attachment plate should already be fixed to the back panel of EDS-405 when you take it out of the box. If you need to reattach the DIN-Rail attachment plate to EDS-405, make sure the stiff metal spring is situated towards the top, as shown in the figures below.

1. Insert the top of the DIN-Rail into the slot just below the stiff metal spring.



2. The DIN-Rail attachment unit will snap into place as shown below.

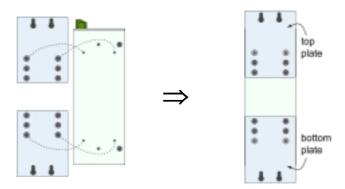


3. To remove EDS-405 from the DIN-Rail, simply reverse Steps 1 and 2 above.

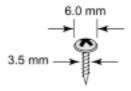
Wall Mounting (Optional)

For some applications, you will find it convenient to mount EDS-405 on the wall, as illustrated below.

1. Remove the aluminum DIN-Rail attachment plate from EDS-405's rear panel, and then attach the wall mounting plates, as shown in the diagram below.



2. Mounting EDS-405 on the wall requires 4 screws. Use EDS-405, with wall mount plates attached, as a guide to mark the correct locations of the 4 screws. The heads of the screws should be less than 6.0 mm in diameter, and the shafts should be less than 3.5 mm in diameter, as shown in the figure below. Do not screw the screws in all the way—leave about 2 mm to allow room for sliding the wall mount panel between the wall and the screws.

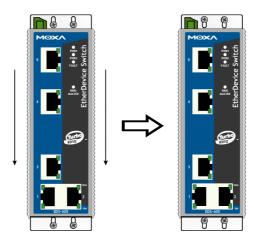


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NOTE

Before tightening the screws into the wall, make sure the screw head and shank size are suitable by inserting the screw into one of the keyhole-shaped apertures of the Wall Mounting Plates.

3. Once the screws are fixed in the wall, insert the four screw heads through the large parts of the keyhole-shaped apertures, and then slide MOXA EDS-405 downwards, as indicated below. Tighten the four screws for stability.



Wiring EDS-405

This chapter includes information about wiring EDS-405. The following topics are covered:

- □ Wiring Requirements
- □ Grounding EDS-405
- □ Wiring the Alarm Contact
- □ Wiring the Redundant Power Inputs
- □ Communication Connections
 - ➤ 10/100BaseT(X) Ethernet Port Connection
 - ➤ 100BaseFX Fiber Port Connection

Wiring Requirements

In this section, we point out several items that you should pay attention to before proceeding with your installation.

Do not disconnect modules or wires unless the power supply has been switched off or the area is known to be non-hazardous.

Warning

The devices may only be connected to the supply voltage shown on the type plate.

The devices are designed for operation with a safety extra-low voltage. Thus, they may only be connected to the supply voltage connections and to the signal contact with the safety extra-low voltages (SELV) in compliance with IEC950/ EN60950/ VDE0805.



Substitution of components may impair suitability for Class I, Division 2 and Zone 2.

These devices must be supplied by a SELV source as defined in the Low Voltage Directive 73/23/EEC and 93/68/EEC.



This equipment has been evaluated as EEx nC IIC T4 equipment under DEMKO Certificate No. 03 ATEX 0324537U. Each module is marked II 3G and is suitable for use in Zone 2 Explosive Atmospheres. The device must be installed in a minimum IP 54 enclosure as defined in IEC 60529 and EN 60529.



This unit is a building-in type. The installation into a certain end equipment shall comply with fire enclosure request of IEC 60950/EN60950 or similar sentence.



Safety First!

Be sure to disconnect the power cord before installing and/or wiring your MOXA EtherDevice Switch.

Wiring Caution!



Calculate the maximum possible current in each power wire and common wire. Observe all electrical codes dictating the maximum current allowable for each wire size.

If the current goes above the maximum ratings, the wiring could overheat, causing serious damage to your equipment.

You should also pay attention to the following items:

- Use separate paths to route wiring for power and devices. If power wiring and device wiring paths must cross, make sure the wires are perpendicular at the intersection point.
- NOTE: Do not run signal or communication wiring and power wiring in the same wire conduit. To avoid interference, wires with different signal characteristics should be routed separately.
- You can use the type of singnal transmitted through a wire to determine which wires should be kept separate. The rule of thumb is that wiring that sjares similar electrical characteristics can be bundled together.
- Keep input wiring and output wiring separate.

• Where necessary, it is strongly advised that you label wiring to all devices in the system.

Grounding EDS-405

Grounding and wire routing help limit the effects of noise due to electromagnetic interference (EMI). Run the ground connection from the ground screw to the grounding surface prior to connecting devices.

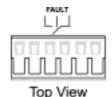


This product is intended to be mounted to a well-grounded mounting surface such as a metal panel.

Wiring the Alarm Contact

The Alarm Contact consists of the two middle contacts of the terminal block on EDS-405's top panel. To wire the Alarm Contact, use 2 wires and connect one end of the wires to EDS-405's alarm contract. The other end of the 2 wires should be connected to your alarm devices.

We will explain the meaning of the two contacts used to connect the Alarm Contact in the following section.



FAULT: The two middle contacts of the 6-contact terminal block connector are used to detect both power faults and port faults. The two wires attached to the Fault contacts form an open circuit when:

1. EDS-405 has lost power from one of the DC power inputs.

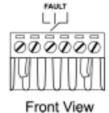


2. One of the ports for which the corresponding PORT ALARM Dip Switch is set to ON is not properly connected.

OR

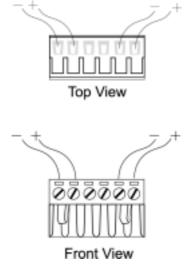
3. EDS-405 becomes the Ring Master of this Turbo Ring and Turbo Ring was broken.

If none of these 3 conditions occur, the Fault circuit will be closed.



Wiring the Redundant Power Inputs

The top right and left two contacts and the bottom two contacts of the 6-contact terminal block connector on EDS-405's top panel are used for EDS-405's two DC inputs. Top and front views of one of the terminal block connectors are shown here.



STEP 1:

Insert the negative/positive DC wires into the V-/V+ terminals.

STEP 2:

To keep the DC wires from pulling loose, use a small flat-blade screwdriver to tighten the wire-clamp screws on the front of the terminal block connector.

STEP 3:

Insert the plastic terminal block connector prongs into the terminal block receptor, which is located on EDS-405's top panel.

EDS-405 Series has dual power inputs that can be connected simultaneously to live DC power sources. If one power source fails, the other live source acts as a backup, and automatically supplies all of MOXA EDS-405's power needs.

Communication Connections

Model EDS-405-MM-SC has 3 10/100BaseT(X) Ethernet ports, and 2 100BaseFX, multi-mode fiber ports (SC-type connector). EDS-405-SS-SC has 3 10/100BaseT(X) Ethernet ports and 2 100BaseFX, single-mode fiber ports (SC-type connector). EDS-405 has 5 10/100BaseT(X) Ethernet ports.

10/100BaseT(X) Ethernet Port Connection

The 10/100BaseT(X) ports located on the front panel of EDS-405 Series products are used to connect to Ethernet-enabled devices.

Below we show pinouts for both MDI (NIC-type) ports and MDI-X (HUB/Switch-type) ports, and also show cable wiring diagrams for straight-through and cross-over Ethernet cables.

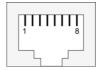
RJ45 (8-pin, MDI) Port Pinouts

| 8-Pin | Description | |
|-------|-------------|--|
| 1 | Tx+ | |
| 2 | Tx- | |
| 3 | Rx+ | |
| 6 | Rx- | |

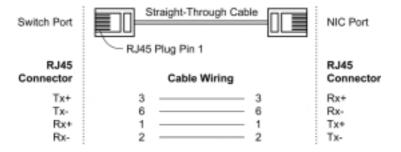


RJ45 (8-pin, MDI-X) Port Pinouts

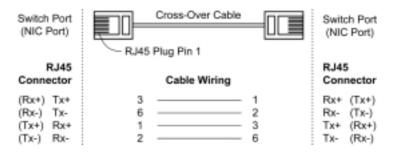
| 8-Pin | Description |
|-------|-------------|
| 1 | Rx+ |
| 2 | Rx- |
| 3 | Tx+ |
| | |



RJ45 (8-pin) to RJ45 (8-pin) Straight-Through Cable Wiring



RJ45 (8-pin) to RJ45 (8-pin) Cross-Over Cable Wiring



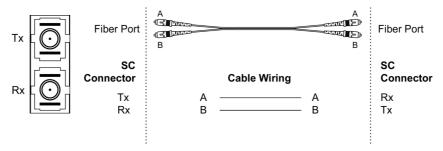
100BaseFX Fiber Port Connection

The concept behind the SC port and cable is quite straightforward. Let's suppose you are connecting devices I and II. Contrary to electrical signals, optical signals do not require a circuit in order to transmit data. Consequently, one of the optical lines is used to transmit data from device I to device II, and the other optical line is used to transmit data from device II to device I, for full-duplex transmission.

All you need to remember is to connect the Tx (transmit) port of device I to the Rx (receive) port of device II, and the Rx (receive) port of device I to the Tx (transmit) port of device II. If you are making your own cable, we suggest labeling the two sides of the same line with same letter (A-to-A and B-to-B, as shown below).

SC-Port Pinouts

SC-Port to SC-Port Cable Wiring





This is a Class 1 Laser/LED product. Do not stare into the Laser/LED Beam.

How to Use EDS-405

In this chapter, we give readers some general ideas about how to use EDS-405. Some users will simply want to plug in the power, connect the switch to their Ethernet-enabled devices, and then go to work right away. Other users will want to utilize EDS-405's basic device management functions, whereas some will want to make full use of EDS-405's advanced device management functions. This chapter includes the following sections:

□ Supported Ethernet Network Topologies

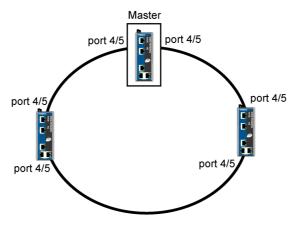
- ➤ Redundant Ring Topology
- ➤ Star-Wired Topology
- MOXA Turbo Ring Setup
- □ LED Indicators
- □ Dip Switch Settings
- □ Upgrading Firmware
- □ Basic Switching Function
 - ➤ Auto MDI/MDI-X Connection
 - ➤ Fiber Ports
 - ➤ Dual Speed Functionality and Switching
 - > Switching, Filtering, and Forwarding
 - > Switching and Address Learning
 - ➤ Auto-Negotiation and Speed Sensing

Supported Ethernet Network Topologies

Redundant Ring Topology

Moxa developed the proprietary Turbo Ring protocol for better network reliability and faster recovery time. MOXA Turbo Ring's recovery time is less than 300 ms compared to a 3- to 5-minute recovery time for commercial switches, decreasing the possible loss caused by the network failures in an industrial setting.

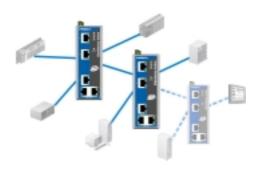
The Turbo Ring protocol identifies one switch as the "master" of the network, and then automatically blocks packets from traveling through any of the network's redundant loops. In the event that one branch of this ring becomes disconnected from the rest of the network, the Turbo Ring protocol automatically readjusts the ring (if possible) so that the part of the network that was disconnected can reestablish contact with the rest of the network. The actual topology of the redundant ring, i.e., which segment will be blocked, is determined by the number of EDS-405s that make up the ring.



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Star-Wired Topology

EDS-405s can also be used to form a star-wired topology, as shown below. But since EDS-405's ports 4 and 5 are programmed to recognize the Turbo Ring topology immediately, when using a star-wired topology, you might have to wait for the EDS-405s to negotiate and recognize that port 4 and port 5 are not being used to form a Turbo Ring topology.



NOTE

EDS-405 is a switch that has the feature of plug-and-play ring redundancy. Ports 4 and 5 are designated ports for forming a Turbo Ring Topology. However, you can use port 4 or port 5 for other purposes. For example, when EDS-405 is connect to a star-wired topology. In this case, you might have to wait several seconds before data transmission begins, since EDS-405 needs to negotiate and recognize that port 4 and port 5 are not being used to form a Turbo Ring topology while it is booting up.

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MOXA Turbo Ring Setup

EDS-405 is the first plug-n-play unmanaged Ethernet switch in the world. EDS-405's ports 4 and 5 are designed to form the Turbo Ring. You can either connect each EDS-405's port 4 to the adjacent EDS-405's port 4, or to the adjacent EDS-405's port 5. EDS-405 Series does not support ring coupling.

There are 6 Dip Switches on the top panel of EDS-405. The default setting of the Dip Switches is **OFF**. Dip Switches 1 to 5 are for enabling Port Alarms.

Dip Switch 6 is for enabling the EDS-405 to be the **Ring Master** and enabling **Turbo Ring break alarm**. To designate a Ring Master, enable any of EDS-405s in the network to be the Ring Master in the Turbo Ring by setting Dip Switch 6 to **ON**. If you accidentally set more than one EDS-405's Dip Switch 6 to **ON**, then those EDS-405s whose Dip Switch 6 is set to **ON** will auto-negotiate to determine which one will be the Ring Master. If you don't enable any EDS-405 to be the Ring Master by setting Dip Switch 6 to **ON**, Turbo Ring protocol will choose the EDS-405 that has the smallest MAC address range to be the Ring Master. Another function for Dip Switch 6 is to enable the Turbo Ring break alarm.

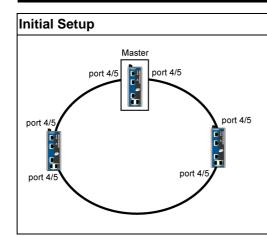
NOTE

All managed EDS Series and EDS-405 Series switches have the Turbo Ring feature. However, If you wish to use different models of switch in the same Turbo Ring, you will need to upgrade the firmware for the managed EDS Series switch, and EDS-405. To do this, download the latest version of firmware and utility for the managed EDS Series switch that is compatible with EDS-405, and the latest firmware and utility for EDS-405, from www.moxa.com, and then upgrade the firmware of all of the switches in the ring. If you have any questions about this procedure, contact the Moxa Technical Support Team.

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In order to give users a convenient and straightforward means of identifying which of Moxa's Industrial Ethernet products support Turbo Ring, we have designed an easily identifiable Turbo Ring logo. The catch phrase, "Self-Healing Ethernet," which appears at the bottom of the logo, emphasizes Turbo Ring's function. That is, when one segment of the network gets disconnected, Turbo Ring automatically re-establishes network connectivity.



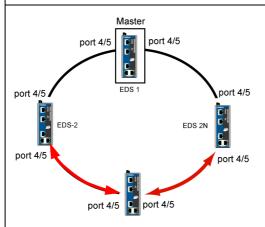
Use the Dip Switches to set up one EDS-405 as Ring Master (only one EDS-405 can be chosen as Ring Master for each Turbo Ring).

Connect each EDS-405's port 4 to the adjacent EDS-405's port 5 to form the Turbo Ring. Or you can connect each EDS-405's port 4 to the adjacent EDS-405's port 4, and port 5 to port 5.

NOTE

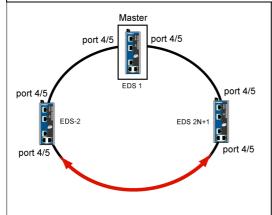
EDS-405's ports 4 and 5 are designed to form the Turbo Ring. You can either connect each EDS-405's port 4 to the adjacent EDS-405's port 4, or to the ad0jacent EDS-405's port 5.

When the number of EDS units in the Turbo Ring is even.



If there are 2N EDS units (an even number) in the Turbo Ring, then the backup segment is one of the two segments connected to the (N+1)st EDS (i.e., the EDS unit directly opposite the Master, as shown in the figure).

When the number of EDS units in the Turbo Ring is odd.



If there are 2N+1 EDS units (an odd number) in the Turbo Ring, then the backup segment is the segment directly opposite the Master, as shown in the figure.

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LED Indicators

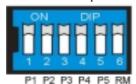
The front panel of EDS-405 contains several LED indicators. The function of each LED is described in the table below.

| LED | Color | Status | Description |
|----------------|------------|----------|---|
| PWR1 | Amber | On | Power is being supplied to power input PWR1 |
| | | Off | Power is not being supplied to power input PWR1 |
| PWR2 | PWR2 Amber | On | Power is being supplied to power input PWR2 |
| = | | Off | Power is not being supplied to power input PWR2 |
| | | On | When the corresponding PORT alarm is enabled, and the port's link is inactive |
| FAULT | Red | Off | When the corresponding PORT alarm is enabled and the port's link is active, or when the corresponding PORT alarm is disabled. |
| | | On | When EDS-405 becomes the Master of this Turbo Ring |
| RING MASTER | Green | Blinking | When this EDS-405 becomes Ring Master of this Turbo Ring and the Turbo Ring was broken. |

| LED | Color | Status | Description |
|-----------|-------|----------|---------------------------------------|
| | Green | On | TP port's 10 Mbps link is active |
| 10M(TP) | | Blinking | Data is being transmitted at 10 Mbps |
| | | Off | TP port's 10 Mbps link is inactive |
| | | On | TP port's 100 Mbps link is active |
| 100M (TP) | Green | Blinking | Data is being transmitted at 100 Mbps |
| | | Off | 100BaseTX Port's link is inactive |
| | | On | FX port's 100 Mbps is active |
| 100M (FX) | Green | Blinking | Data is being transmitted at 100 Mbps |
| | | Off | 100BaseFX port is inactive |

Dip Switch Settings

EDS-405 Series Dip Switches



Set to ON:

P1-P5 (Default Off)

Enables the corresponding PORT Alarm. If the port's link fails, the relay will form an open circuit and the fault LED will light up.

RM (Default Off)

Enables this EDS-405 to be the Ring Master in a Turbo Ring topology.

Enable the Turbo Ring break alarm. If the EDS-405 is the Master of this Turbo Ring, and the Turbo Ring is broken, the relay will form an open circuit.

Set to Off:

P1-P5 Disables the corresponding PORT Alarm. The relay

will form a closed circuit and the Fault LED will never light up.

RM Disables this EDS-405 from being the Ring Master in a Turbo Ring topology.

Disable the Turbo Ring break alarm. If the EDS-405 is the Master of this Turbo Ring, and the Turbo Ring is broken, the relay will form a closed circuit.

If you do not enable any of the EDS-405s to be the Ring Master, Turbo Ring will automatically choose the EDS-405 with the smallest MAC address range to be the Ring Master.

NOTE

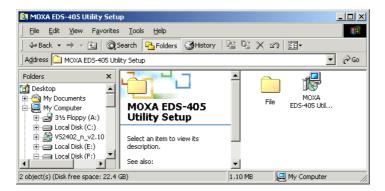
If you accidentally enable more than one EDS-405 to be the Ring Master, these EDS-405s will auto-negotiate to determine which one will be the Ring Master.

Upgrading Firmware

In order to provide the powerful MOXA Turbo Ring feature, EDS-405 is embedded with a processor. For this reason, you might need to upgrade the firmware to ensure that EDS-405's Turbo Ring has the optimal performance.

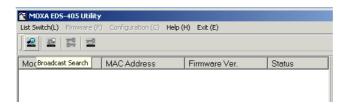
To upgrade EDS-405's firmware, follow the procedures below.

- 1. Download the EDS-405 Utility zip file from http://www.moxa.com/.
- 2. Unzip the EDS-405 Utility zip file.
- 3. Run the EDS-405 Utility Setup file.

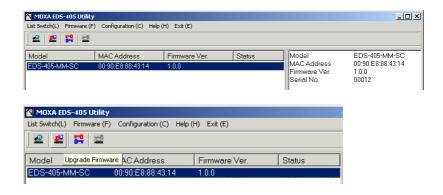


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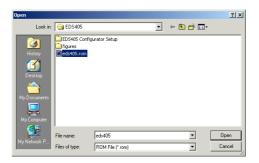
- 4. After the installing the EDS-405 Utility, make sure that the EDS-405 is correctly installed and connected as described in Chapter 3.
- 5. Select **Broadcast Search** from the EDS-405 Utility to locate the EDS-405.



6. After the EDS-405 has been located, and appears in the EDS-405 Utility window, select the EDS-405 and then select **Upgrade Firmware**.



7. After you click on the **Upgrade Firmware** button, the next window that opens will ask you to locate the EDS-405.rom file you just downloaded.



- 8. Locate the EDS-405.rom file and click on **OPEN** to start upgrading the new version of the firmware.
- 9. After the upgrading is finished, click on **OK** to refresh the information displayed in the EDS-405 Utility window.
- 10. In order to protect the EDS-405 from unauthorized modifications, you might want to change EDS-405's password. To do this, select the EDS-405, click on the **Change Password** icon, enter the new password as required, and then click on **OK**.



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Basic Switching Function

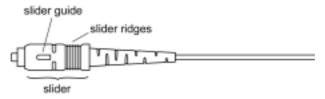
Auto MDI/MDI-X Connection

The Auto MDI/MDI-X function allows users to connect EDS-405's 10/100BaseTX ports to any kind of Ethernet device, without paying attention to the type of Ethernet cable being used for the connection. This means that you can use either a *straight-through* cable or *cross-over* cable to connect the EDS-405 to Ethernet devices.

Auto MDI/MDI-X can also help you to easily cascade or up-link two more switches. For some commercial products, a dedicated uplink port is required to cascade to another switch and you must swap the pin assignments by setting a dip switch to MDI-X mode. With auto MDI/MDI-X, you can cascade from any port, and use either a straight-through or cross-over cable to cascade from one switch to another.

Fiber Ports

The EDS-405-MM and EDS-405-SS's fiber switched ports operate at a fixed 100 Mbps speed and full-duplex mode to provide the best performance. The fiber ports are factory-built as a multi-mode or single mode SC connector. Consequently, you should use fiber cables that have SC connectors at both ends. When plugging the connector into the port, make sure the slider guide is positioned to the right side so that it fits snuggly into the port.



The 100 Mbps fiber ports are switched ports, and perform as a domain, providing a high bandwidth backbone connection that supports long fiber cable distances for installation versatility.

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Dual Speed Functionality and Switching

EDS-405's 10/100 Mbps switched RJ45 port auto negotiates with the connected device for the fastest data transmission rate supported by both devices. All models of EDS-405 Series are plug-and-play devices, so that software configuration is not required at installation, or during maintenance.

Switching, Filtering, and Forwarding

Each time a packet arrives at one of the switched ports, a decision is made to either filter or forward the packet. Packets with source and destination addresses belonging to the same port segment will be filtered, constraining those packets to one port, and relieving the rest of the network from the need to process them. A packet with destination address on another port segment will be forwarded to the appropriate port, and will not be sent to the other ports where it is not needed. Packets that are used in maintaining the operation of the network (such as the occasional multi-cast packet) are forwarded to all ports. EDS-405 Series products operate in the store-and-forward switching mode, which eliminates bad packets and enables peak performance to be achieved when there is heavy traffic on the network.

Switching and Address Learning

EDS-405 Series products have an address table that can hold up to 1 K node addresses, making them suitable for use with large networks. The address tables are self-learning, so that as nodes are added or removed, or moved from one segment to another, EDS-405 automatically keeps up with new node locations. An address-aging algorithm causes the least-used addresses to be deleted in favor of newer, more frequently used addresses. To reset the address buffer, power down the unit and then power it back up.

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Auto-Negotiation and Speed Sensing

All RJ45 Ethernet ports of EDS-405 Series products independently support auto-negotiation for speeds in the 10BaseT and 100BaseTX modes, with operation according to the IEEE 802.3u standard. This means that some nodes could be operating at 10 Mbps, while other nodes are simultaneously operating at 100 Mbps.

Auto-negotiation takes place when an RJ45 cable connection is made, and then each time a LINK is enabled. EDS-405 Series advertises its capability for using either 10 Mbps or 100 Mbps transmission speeds, with the device at the other end of the cable expected to similarly advertise. Depending on what type of device is connected, this will result in agreement to operate at a speed of either 10 Mbps or 100 Mbps.

If an EDS-405 RJ45 Ethernet port is connected to a non-negotiating device, it will default to 10 Mbps speed and half-duplex mode, as required by the IEEE 802.3u standard.

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AService Information

This appendix shows you how to contact Moxa for information about this and other products, and how to report problems.

In this appendix, we cover the following topics.

- □ MOXA Internet Services
- □ Problem Report Form
- □ Product Return Procedure

MOXA Internet Services

Customer satisfaction is our number one concern, and to ensure that customers receive the full benefit of our products, MOXA Internet Services has been set up to provide technical support, driver updates, product information, and user's manual updates.

| The following services are provided |
|---|
| E-mail for technical supportsupport@moxanet.com |
| World Wide Web (WWW) Site for product information:http://www.moxa.com |

Problem Report Form

MOXA EDS-405 Series

| Cu | Customer name: | | |
|------------|--|---|--|
| Cc | ompany: | | |
| Tel: | | Fax: | |
| En | nail: | Date: | |
| 1. 2. | Moxa Product: ☐ EDS-405 ☐ Serial Number: | □ EDS-405-MM-SC □ EDS-405-SS-SC | |
| cle des | arly as possible, including any err | escribe the symptoms of the problem as for messages you see. A clearly written or us to reproduce the symptoms, and | |
| | | | |
| | | | |
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Product Return Procedure

For product repair, exchange, or refund, the customer must:

- ♦ Provide evidence of original purchase.
- ♦ Obtain a Product Return Agreement (PRA) from the sales representative or dealer.
- ♦ Fill out the Problem Report Form (PRF). Include as much detail as possible for a shorter product repair time.
- ♦ Carefully pack the product in an anti-static package, and send it, pre-paid, to the dealer. The PRA should be visible on the outside of the package, and include a description of the problem, along with the return address and telephone number of a technical contact.

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Revision History

| Document Edition | Revision Date | Revision Details |
|---------------------|---------------|--|
| 2 nd | July 1, 2004 | Updated the edition of this manual on the title page. |
| | | Changed the Moxa logo on the title page. |
| | | Added several "Attention" messages. |
| | | 4. Added one product feature: |
| | | Operating temperature ranges from 0 to 60°C, or extended operating temperature from –40 to 75°C for "-T" models. |
| | | 5. Added EDS-405-SS-SC model. |
| | | Designate the backup path for Turbo Ring |

Product Specifications

| Item | EDS-405 | EDS-405-MM-SC | EDS-405-SS-SC |
|--------------------|---|---------------|---------------|
| Technology | | | |
| Standards | IEEE802.3, 802.3u, 802.3x | | |
| Processing Type | Store and Forward, with IEEE802.3x full duplex, non-blocking flow control | | |
| Address Table Size | 1K uni-cast addresses | | |

| Interface | | | |
|----------------|-----------------------|---|--|
| LED Indicators | Power, Fault, 10/1 | Power, Fault, 10/100M, Ring Master | |
| DIP Switch | Port break alarm r | Port break alarm mask, Ring master | |
| Alarm Contact | One relay output v | One relay output with current carrying capacity of 1A @ 24 VDC | |
| RJ45 Ports | 5 x 10/100BaseT(x) | 3 x 10/100BaseT(x) | |
| | | 10/100BaseT(x) auto negotiation speed, F/H duplex mode, and auto MDI/MDI-X connection | |
| Fiber Ports | N/A | 2 x 100BaseFX ports (SC connector) | |

| Item | EDS-405 | EDS-405-MM-SC | EDS-405-SS-SC |
|----------------|---------|----------------------|------------------------|
| Optic Fiber | | | |
| Distance | N/A | 2 KM (Multi Mode) | 15 KM (Single Mode) |
| Wavelength | N/A | 1310 nm | 1310 nm |
| Min. TX Output | N/A | -20 dBm | -15 dBm |
| Max. TX Output | N/A | -14 dBm | -6 dBm |
| Sensitivity | N/A | -34 to -30 dBm | -36 to -32 dBm |

| Power Requirements | |
|--------------------------------|--|
| Power Input | 12 to 48 VDC, redundant dual DC power inputs |
| Connection | Removable terminal block |
| Overload Current Protection | Present |
| Reverse Polarity Protection | Present |

| Mechanical | |
|--------------|---|
| Casing | IP30 protection, aluminum case |
| Dimensions | $53.6 \times 135 \times 105$ mm (W \times H \times D) |
| Weight | 0.65 kg |
| Installation | DIN-Rail, wall mounting (optional) |

| Environment | |
|------------------------------|--|
| Operating Temperature | 0 to 60°C (32 to 140°F), -40 to 75°C (-40 to 167°F) for –T models |
| Storage Temperature | -40 to 85°C (-4 to 185°F) |
| Ambient Relative Humidity | 5 to 95% (non-condensing) |

| Regulatory Approvals | | |
|----------------------|--|--|
| Safety | UL60950, UL 508, CSA C22.2 No. 60950, EN60950 | |
| Hazardous Location | UL/cUL Class I, Division 2, Groups A, B, C and D | |

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| Item | EDS-405 | EDS-405-MM-SC | EDS-405-SS-SC |
|-----------|--|---------------|---------------|
| | ATEX Class I, Zone 2, EEx nC IIC | | |
| EMI | FCC Part 15, CISPR (EN55022) class A | | |
| EMS | EN61000-4-2 (ESD), level 3; EN61000-4-3 (RS), level 3; EN61000-4-4 (EFT), level 3; EN61000-4-5 (Surge), level 3; EN61000-4-6 (CS), level 3 | | |
| Shock | IEC60068-2-27 | | |
| Freefall | IEC60068-2-32 | | |
| Vibration | IEC60068-2-6 | | |
| Warranty | 5 years | | |