

# User Manual

GW10K/12K/15K/17K/20K-DT  
SERIES

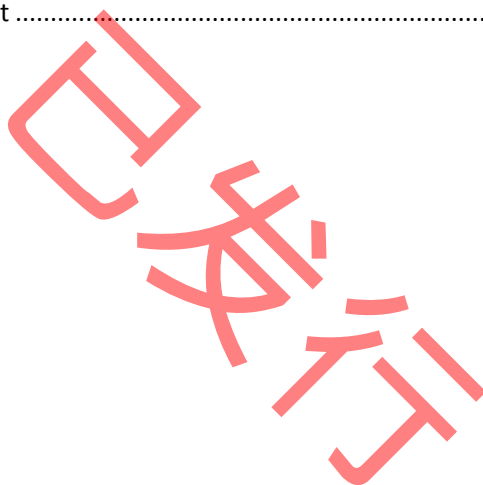
Ver 04

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



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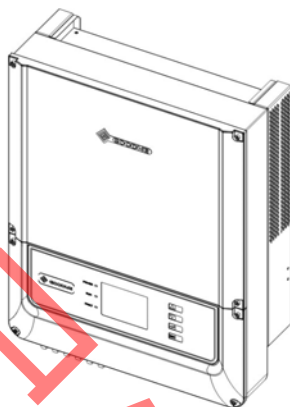
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## 1. Symbols

	Caution! - Failure to observe a warning indicated in the manual may result in minor or moderate injury.
	Danger of high voltage and electric shock!
	Danger of hot surface!
	Product should not be disposed as normal household waste.
	This side up - The package must always be transported, handled and stored in such a way that the arrows always point upwards.
	Components of the product can be recycled.
	Fragile-The package/product should be handled carefully and never be tipped over or slung.
	Stack Limitation - 6 units of identical packages that may be stacked in maximum.
	Keep Dry – The package/product must be protected from excessive humidity and must accordingly be stored under cover.
	CE Mark
	Refer to the operating instructions

## 2. Safety



DT series inverter of Jiangsu GoodWe Power Supply Technology Co.,Ltd. ( hereinafter referred to as GoodWe ) strictly conforms to related safety rules in design and test. As electric and electronic equipment, Safety Regulation shall be followed during installation and maintenance. Improper operation may bring severe damage to the operator, the third party and other properties.

- ▶ The installation and maintenance of the inverters must be performed by qualified personnel only in compliance with national and local standards and regulations.
- ▶ Before installation and maintenance, DC input and AC output of the inverter should be cut off beforehand and the inverter cannot be touched within 10 minutes after power cut-off in case of electric shock.
- ▶ Partial temperature of the inverter may exceed 60℃ during operation, please do not touch in case of scalding.

- ▶ All electric installation should conform to local electric standard and permission has to be obtained from local power supply department before synchronization by qualified personnel.
- ▶ Children must be kept away from inverters.
- ▶ Please do not open the front cover of inverter. Apart from wiring terminal, touching or changing components without authorization may cause damage to people and inverters. GoodWe may deny the obligation of warranty service accordingly.
- ▶ Static electricity may damage electronic components and proper measures shall be adopted to avoid static electricity.
- ▶ The output voltage of proposed PV array should be lower than the inverter maximum rated input voltage; otherwise, GoodWe will not undertake any obligations and warranty services.
- ▶ Please switch off the breaker between PV-Inverter and Grid (utility) firstly before any service. Or else electric hazards will be caused.
- ▶ When the photovoltaic array is exposed to light, it supplies a d.c. voltage to the inverter.
- ▶ PV modules should have an IEC61730 classA rating. If the maximum AC mains operating voltage is higher than the PV array maximum system voltage, PV modules should have a maximum system voltage rating based upon the AC mains voltage.
- ▶ If the inverter is used in a manner not specified by the manufacturer, the protection provided by the inverter may be impaired.
- ▶ Prohibit inserting and pulling the AC and DC terminals when the inverter is working.
- ▶ Completely isolate the inverter should: switch off the DC switch, disconnect the DC terminals, and disconnect the AC terminals or AC breaker.

## 3. Installation

### 3.1. Mounting Instruction

- A In order to achieve optimal performance, the ambient temperature should be lower than 45 °C.
- B For the convenience of checking the LCD display and possible maintenance activities, please install the inverter at eye level.
- C Inverters should **NOT** be installed near inflammable and explosive items. Any electro-magnetic equipment should be kept away from installation site.
- D Product label and warning symbol shall be clear to read after installation.
- E Please avoiding direct sunlight, rain Exposure, snow lay up when installing, this is better for extended inverter lifetime.

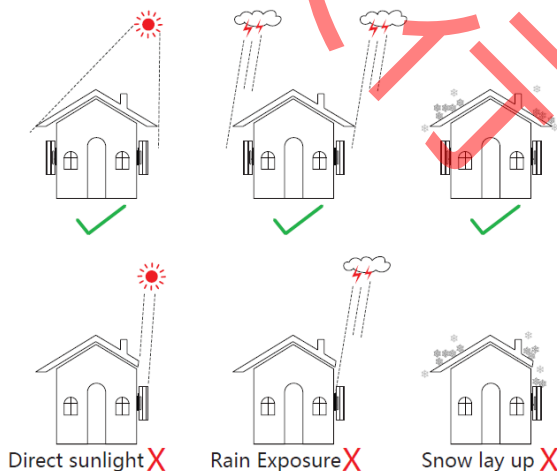


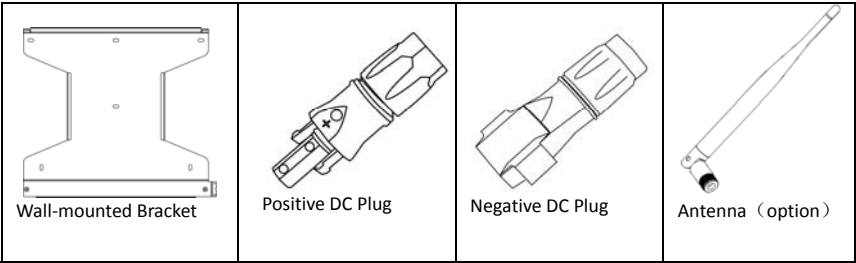
Figure 3.1-1

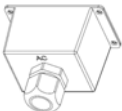

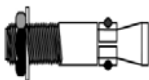







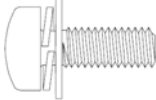


### 3.2. Unpacking

When you receive GoodWe inverter, please check if there is any visible external damage on the inverter or any accessories. Please also check if there is anything missing according to the list below.

Inverter.....	1
Wall-mounted Bracket.....	1
Positive DC Plug (GW10K/12K-DT).....	4
Negative DC Plug (GW10K/12K-DT).....	4
Positive DC Plug (GW15K/17K/20K-DT).....	6
Negative DC Plug (GW15K/17K/20K-DT).....	6
AC Junction Box.....	1
USB Data Cable.....	1
Expansion Bolt.....	6
Flat Head Screw.....	5
Pan Head Screw.....	5
User Manual.....	1
Warranty Card.....	1
Lock Plate.....	1
AC Terminal.....	5
DC Terminal Protection Cap (GW10K/12K/15K/17K/20K-DT).....	2



 <p>AC Junction box</p>	 <p>USB Data Cable</p>	 <p>Expansion Bolt</p>	 <p>Flat Head Screw</p>
 <p>User Manual</p>	 <p>Warranty Card</p>	 <p>PV Inverter</p>	 <p>Lock Plate</p>
 <p>AC Terminal</p>	 <p>DC Terminal Protection Cap</p>	 <p>Pan Head Screw</p>	

**NOTES:** 1. While install the inverter, it is demanded to use the accessory kit provided by GOODWE, otherwise the inverter may not be able to work properly, and neither GoodWe be responsible for the liability and warranty.

2. GW10K-DT and GW12K-DT have 4 DC input terminals, among which 3 terminals belongs to PV1 and the 4th one belongs to PV2, while GW15K/17K/ 20K-DT have 6 DC input terminals, among which 3 belongs to PV1 and another 3 belongs to PV2.

3. GoodWe provide 2 pairs DC terminal protection covers for GW10K/12K/15K/17K/20K-DT.

During installation, if those unused terminals are not plugged, thus causing water and moisture goes into the inverters and inverters not work, GOODWE will not bare the liability and warranty.

### 3.3. Equipment Installation

#### 3.3.1 Selecting the installation position

Installation position should be selected based on the following aspects:

- ▶ The installation method and mounting location must be suitable for the inverter's weight and dimensions.
- ▶ Mount on a solid surface.
- ▶ Select a well ventilated place sheltered from direct sun radiation.
- ▶ Install vertically or tilted backward by max 15°. The device cannot be installed with a sideways tilt. The connection area must point downwards.

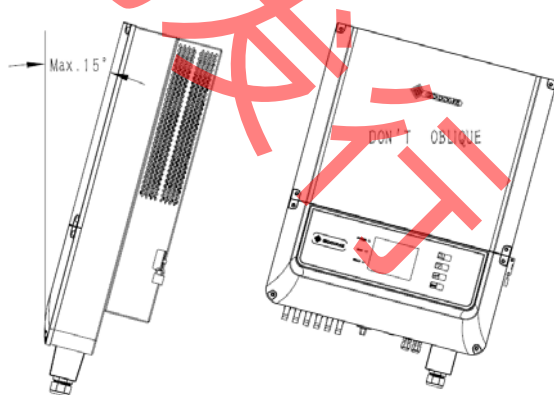


Figure 3.3.1-1

- ▶ In consideration of heat dissipation and convenient dismantlement, the minimum clearances around the inverter should be no less than the following value:

Upward	200mm
Downward	500mm
Front	300mm
Both sides	500mm

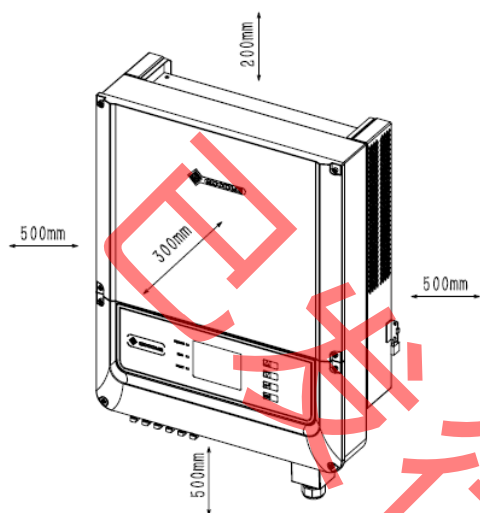


Figure 3.3.1-2

### 3.3.2 Mounting Procedure

**A** Use the wall-mounted bracket as a template and drill 6 holes on the wall, 10 mm in diameter and 80 mm deep.

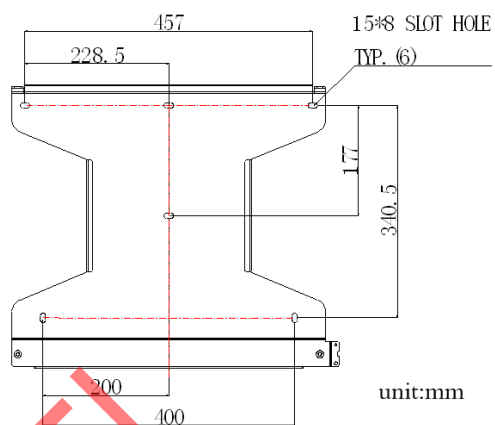


Figure 3.3.2-1

- B** Fix the wall mounting bracket on the wall with six expansion bolts in accessory bag.
- C** Carry the inverter by holding the four handles shown as below

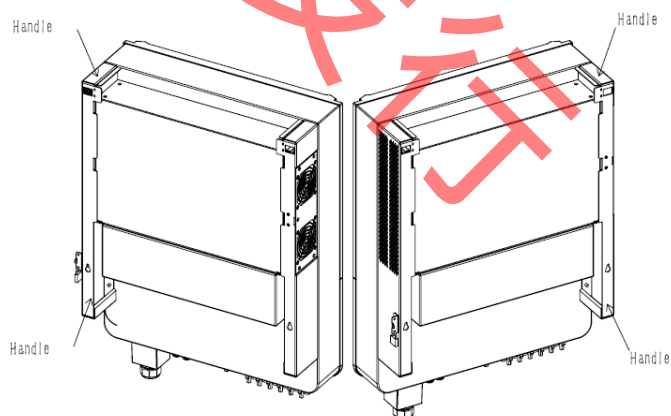


Figure 3.3.2-2

- D** Place the inverter on the wall-mounted bracket (as illustrated below).

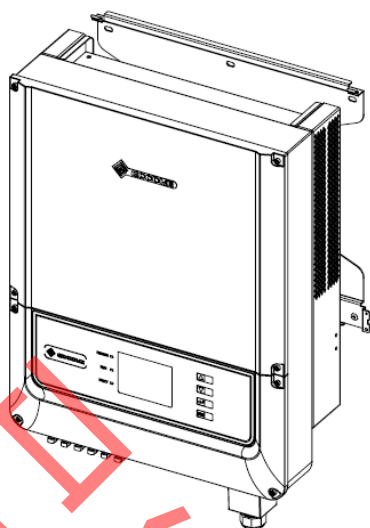


Figure 3.3.2-3

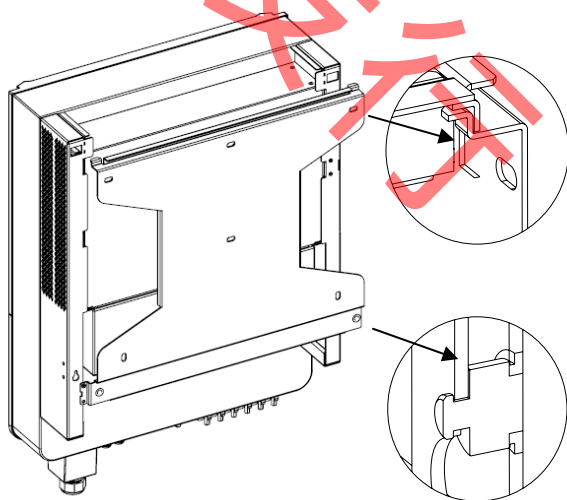


Figure 3.3.2-4

- E** Fix the inverter on the wall-mounted bracket with the lock plate in accessory bag (as illustrated below)

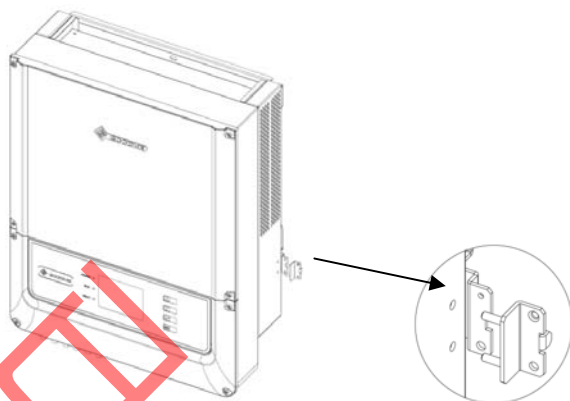


Figure 3.3.2-5

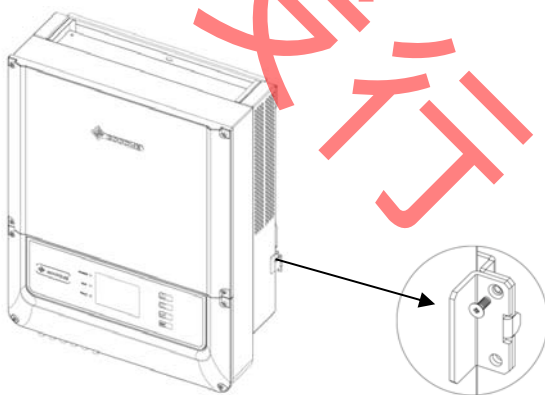


Figure 3.3.2-6

- F** Use M3\*0.5 screw in accessory bag and a padlock to fix the lock plate on the wall-mounted bracket (as illustrated below)

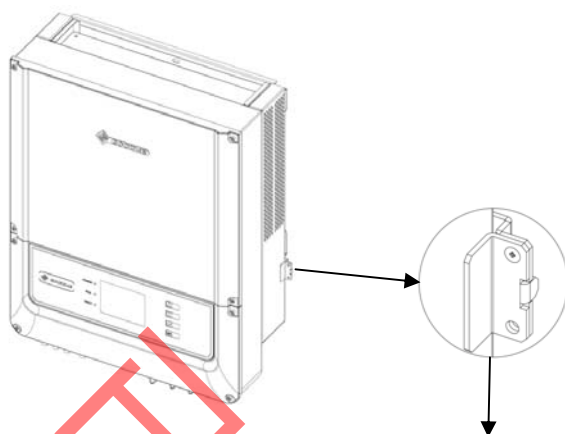


Figure 3.3.2-7

Padlock hole  $\varnothing 5.0$

### 3.4 Electrical Connection

You must comply with the connection requirement of local regulations.

The inverter is integrate with an RCMU according to VDE0126-1-1/A1. It monitors residual current from the solar module to grid side of inverter. The inverter can automatically differentiate between fault current and normal capacitive leakage currents.

It must be included a breaker or a fuse at the AC side, ac breaker's nominal voltage is 400Vac, the melting current is not larger than 32A (GW10K-DT, GW12K-DT, GW15K-DT, GW17K-DT) or 40A (GW20K-DT).

The inverter should have a protective earthing attached to earth conductor.

#### 3.4.1 Connection to Grid (AC Side Connection)



- A** Check the grid (utility) voltage and frequency at the connection point of the inverter. It should be phase to phase 400VAC, 50Hz and three phases.
- B** Check the rating of branch circuit breaker. For installing one unit of 10K or 12K inverter, the recommended breaker rating is 400V/32A. For installing one unit of 15K ,17K or 20K inverter, the recommended breaker rating is 400V/40A.
- C** Disconnect the breaker or fuse between PV-Inverter and utility.
- D** Connect the inverter to the grid as follows:
  - ▶ Switch off the AC Breaker.
  - ▶ Strip the AC wire as below specification:

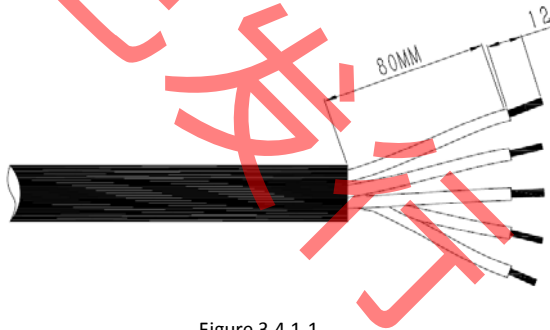


Figure 3.4.1-1

- ▶ Open the output cable connection box and loose the remove the screw cap of the cable gland, than use crimping pliers connect the terminal to the cable as below picture.

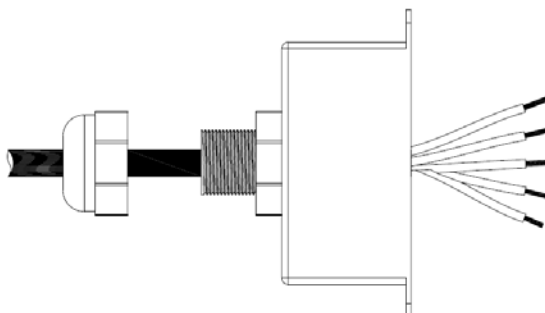


Figure 3.4.1-2

► Connect the AC wire as below figure shows:

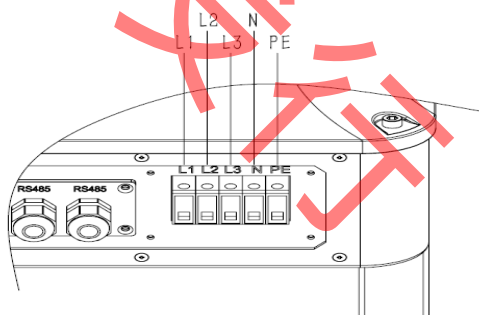


Figure 3.4.1-3

- Tighten the cables with a torque of 2.5N.m.
- Reconnect the AC junction box o the PV inverter

**E** Specifications of the AC wires:



Figure 3.4.1-4

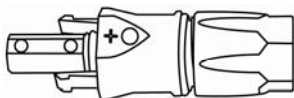
Depiction	Size
<b>A</b> External diameter of the wire	11-20mm
<b>B</b> Sectional area of conducting materials	4~10mm <sup>2</sup>
<b>C</b> Length of bare wire	Approx.12mm

**Remarks:** Specifications of AC cables should be type of H05VV-F or similar.

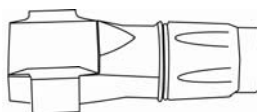
### 3.4.2 DC Side Connection

- A** Make sure the maximum open circuit voltage (Voc) of each PV string does not exceed the inverter input voltage Vmax under any condition.
- B** Use Phoenix or Multi-contact connectors for PV array terminals.
- C** Connect the positive and negative terminals of the PV panel to corresponding terminals on the Inverter. The DC terminal on each Inverter can bear 20A DC current

#### Phoenix Contact Connectors



Male side connector(PV+)

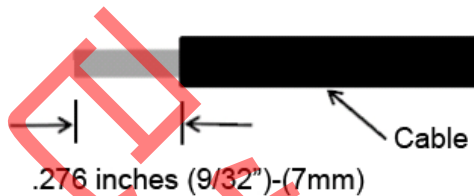


Female side connector(PV-)

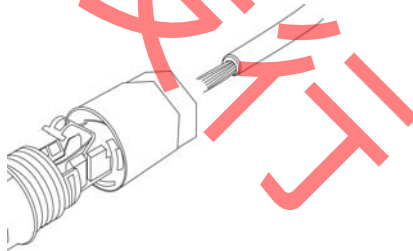
Both types of connectors must be equipped in pair strictly according to

above graphs.

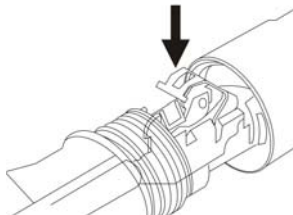
Strip 7mm length by using wire stripper, and use 4 mm<sup>2</sup> wire crimpers with terminals to compress on bare line. To connect red wire with positive DC terminal, it is ready when you heard 'crack'; To connect black wire with negative DC terminal, it is ready when you heard 'crack'; To connect the positive, negative DC terminal respectively to inverter's positive, negative input terminal, the connector is ready when you heard 'crack'.



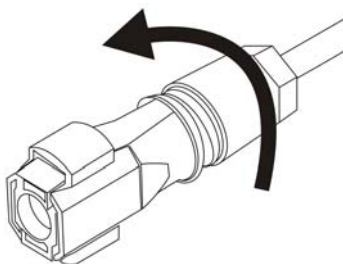
1. Insert the stripped PV conductor.



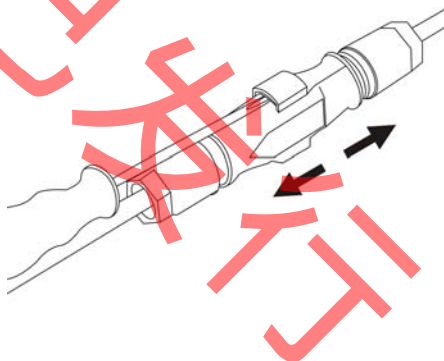
2. Press down on the spring and snap in.



3. Tighten the screw connection. Then the terminal can be connected to the inverter side.

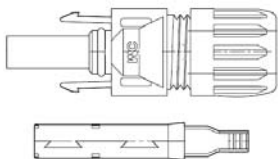


4. The connection can only be released using a screwdriver

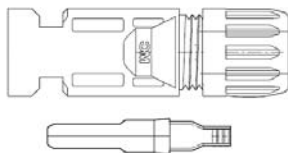


#### Multi-Contact connector

If using Multi-contact connectors for the PV array terminals, install as follows:

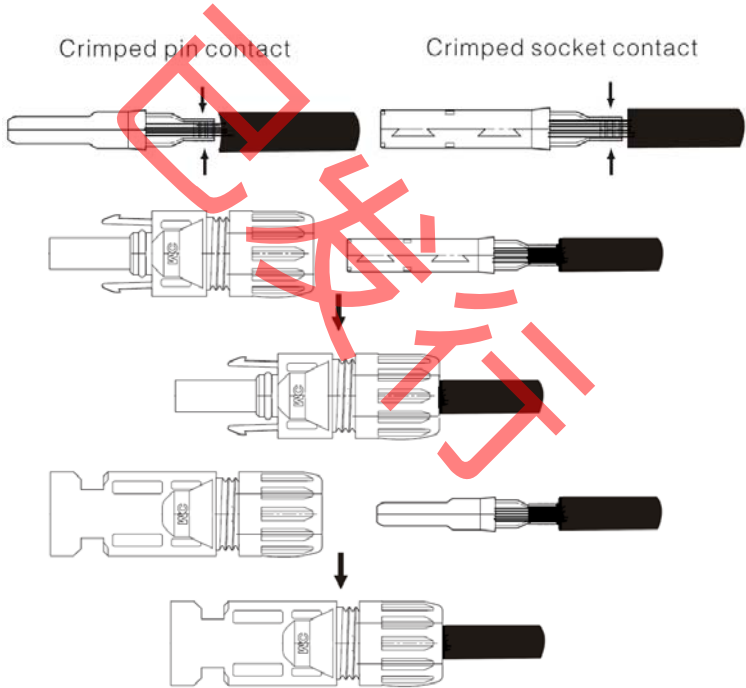
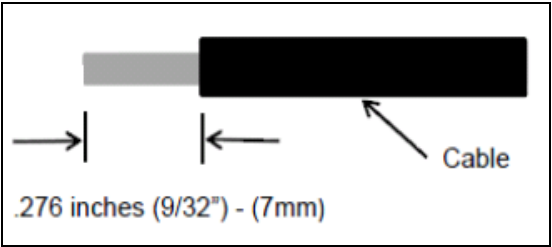


Male side connector (PV+)



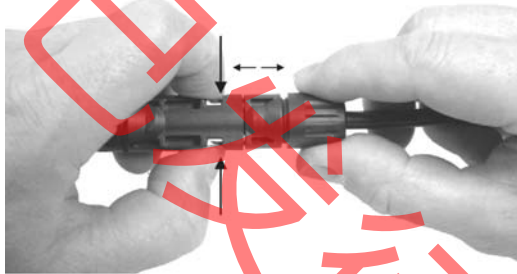
Female side connector (PV-)

Connectors must be installed as a pair, and each cable stripped and installed as shown above.





**Tighten the screw connection. Then the terminal can be connected to the inverter side.**



**Compress the two snap-in springs by hand and release.**

#### **D Specifications of the DC wires**

The cable are used outdoor that must comply with PV cable standards, as TUV 2Pfg1169, Type PV1-F, 600V, 90°C wet. The wire diameters should be 2.5-6 mm<sup>2</sup>.

Remark: The solar energy system often works under harsh environmental conditions, such as high temperature and ultraviolet radiation. Therefore, the solar system and photovoltaic array must be connected using a specialist photovoltaic electric cable as the DC cable.



### Caution!

- ▶ Regarding the inverter equipped with DC switch, please ensure the switch is in "OFF" position before connecting the inverter with PV panels. Then switch to "ON" when finished connecting job.
- ▶ Before connecting the PV panels, please ensure the plug connectors have the correct polarity. Incorrect polarity connection could permanently damage the unit.
- ▶ Checks short-circuit current of the PV string. The total short-circuit current of the PV string cannot exceed the inverter's maximum DC current.
- ▶ High voltage exists when the PV panel is exposed to the sun. Please secure the terminal connection, and do **NOT** touch any exposed components in case of electric shock.
- ▶ If you choose the models without DC switch an external disconnection device should be used. It should be multi-pole switch-disconnector (all poles disconnected simultaneously), which has been approved according to standard IEC/EN 60947-3. The rated current should be between 20A and 25A.
- ▶ PV array should not be connected to the grounding conductor.
- ▶ The minimum array insulation resistance to ground that system designer or installer must meet when selecting the PV panel and system design, based on the minimum value that the design of the PV functional grounding in the inverter was based on. The minimum value of the total resistance 33.3k $\Omega$  that the system must meet. There



is a risk of shock hazard if the total minimum resistance requirement is not met.

### 3.4.3 RS485 Communication

RS485 interface is used for multipoint communication. EzLogger can monitor and communicate with 20 inverters at the same time. But the maximum length of the cable should not exceed 800 m. All the inverters which communicate through one cable should use provided RS485 interface (a piece of 10# cable is recommend to be connected for waterproofing without RS485 cable connection). The typical inverter connection graph through RS485 is shown below.

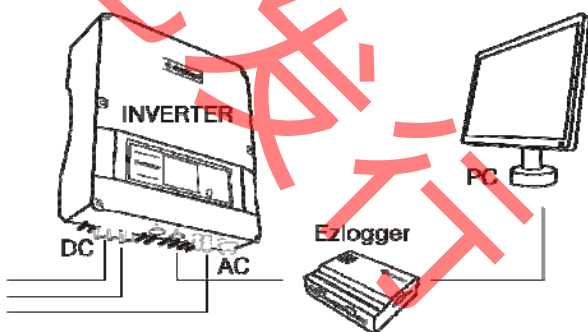


Figure 3.4.3-1

The graph below shows the monitoring system connection, in which inverters' multipoint communication can be realized through RS485 interface. The software 'EzExplorer' used in PC end can realize real-time monitoring of 16 EzLoggers at the same time.

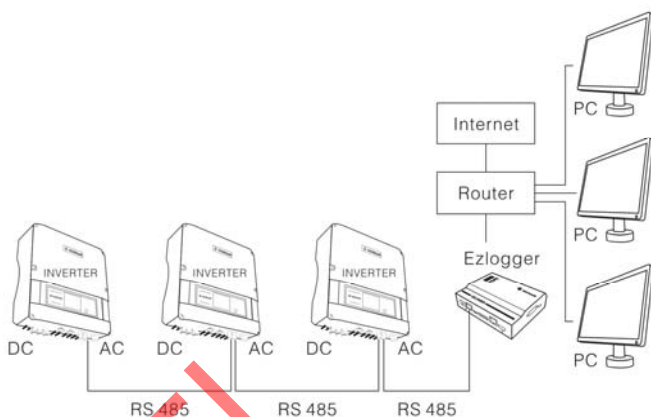



Figure 3.4.3-2

Pins of RS485 of GoodWe DT series:

Pin1-----+7V	 <p>RJ45 SOCKET</p>
Pin2-----+7V	
Pin3-----RX_RS485B	
Pin4-----GND	
Pin5-----GND	
Pin6-----RX_RS485A	
Pin7-----TX_RS485B	
Pin8-----TX_RS485A	

**A** Connection procedure:

- Remove the waterproof RS485 cover;
- Remove the screw cap of the cable gland;
- Remove the one-hole sealing ring;
- Put the RS485 cable through the components in this order:

- screw cap, one-hole sealing ring, gland body;
- e. Compress the crystal head and insert it into the corresponding interface;
  - f. Replace the waterproof RS485 cover;
  - g. Fasten the screw cap of the cable gland.

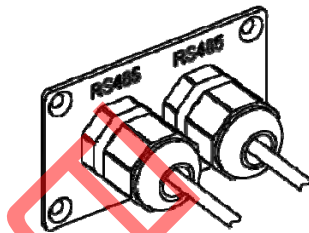


Figure 3.4.3-3

- B** RS485 cable is composed by eight wires with different colors. Chop the envelope outside to expose the eight wires, then straighten the end of every wire, and put them in order.

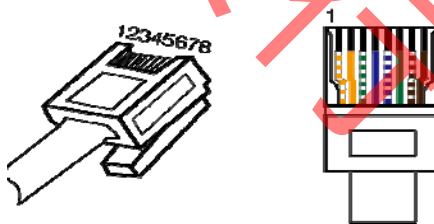


Figure 3.4.3-4

- C** The connection between crystal connectors and RS485 wires must be corresponding with each other.
- D** Plug the eight wires into corresponding slots of the crystal connector, and then fix them up using special tool.

- E** Connect the other end of RS485 cable to crystal connector according to procedure C and D.

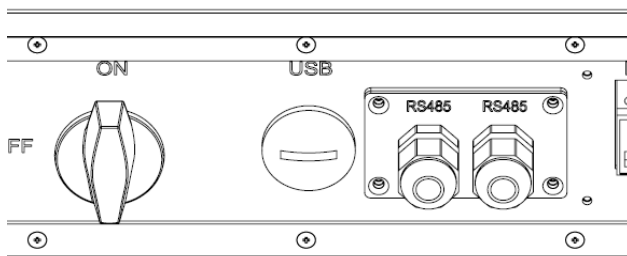


Figure 3.4.3-5

- F** The inverter can communicate with an EzLogger through RS485 cable. When EzLogger is connected to PC via Ethernet or USB interface, the inverter can communicate with PC directly.

#### **3.4.4 ZigBee Communication.**

Only for the inverter with ZigBee function(Monitored by EzBee device).

The ZigBee communication function is not compatible with the RS485 communication function.

For installation and detail information of wireless function please refer to User Manual of EzBee.

The typical inverter connection graph through Wireless is shown below.

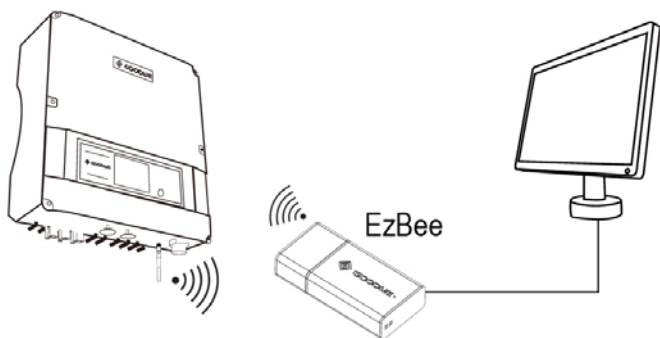


Figure 3.4.4-1

One EzBee could monitor up to 8pcs of inverter. The graph below shows the multi-inverters monitoring system connection through ZigBee function.

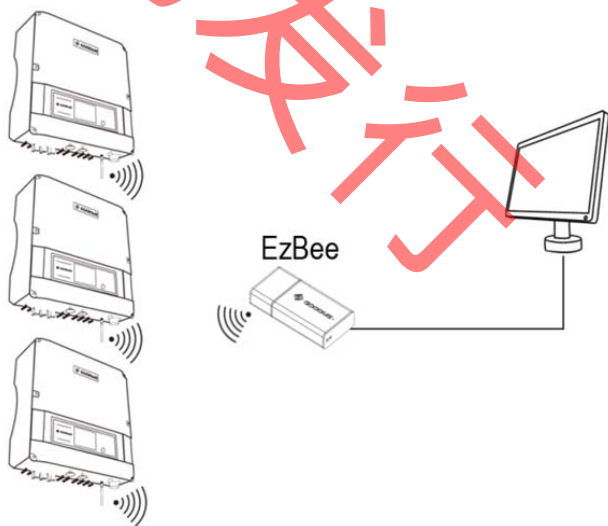


Figure 3.4.4-2

### 3.4.5 WIFI Communication

You can browse GoodWe global PV stations monitoring website (<http://www.goodwe-power.com>) to get data. The information includes energy generated yearly, monthly and daily, the total income and CO2 savings, etc. At the same time you can browse information of other PV stations if the setting is “shared”.

In order to achieve that you need to register in the website and create your PV station in advance.

A WIFI router device is essential for Internet connection. Be sure to keep the inverter in the area that WIFI signal could reach.

ONLY for the inverter with WIFI function:

#### Step1: Assemble the Antenna.

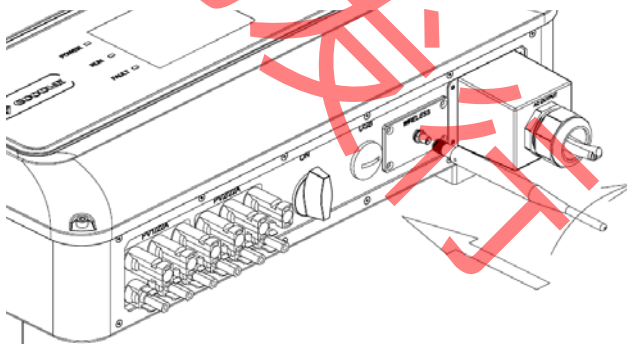


Figure 3.4.5-1

As the picture showed, assemble the antenna into the wireless plate.

#### Step2: Configure Inverter with WIFI

Please start up inverter before the configuration. And make sure the yellow Led light on the front cover is flickering. Otherwise please set the method to web referring to 4.6.5 at page 58.

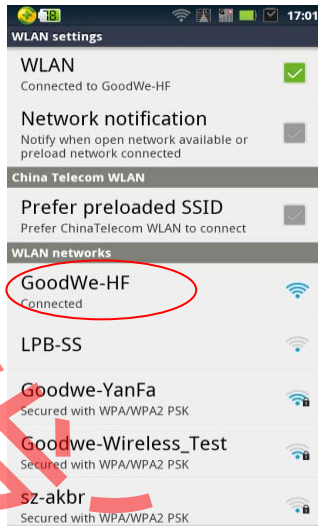
### Option I: Via App (for smart phone/pad)

Please download 'SolarMan Tool' from google play or app store and install it on smart phone or Pad. Run it.

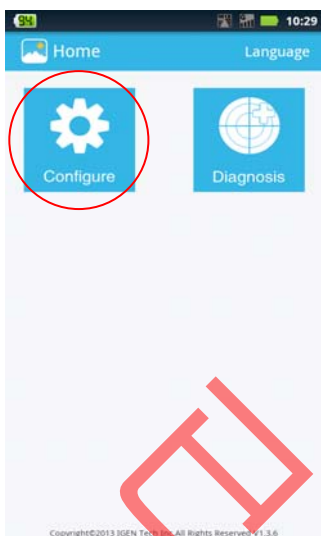
Below is for android device:



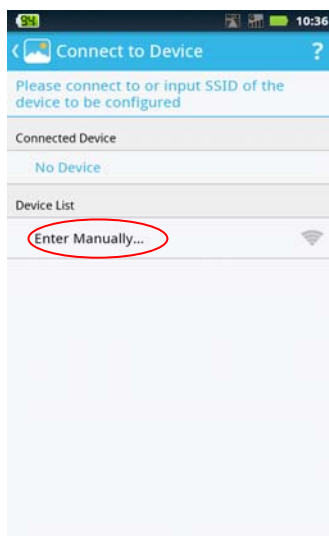
A. Click 'Settings'



B. Choose 'GoodWe-HF'



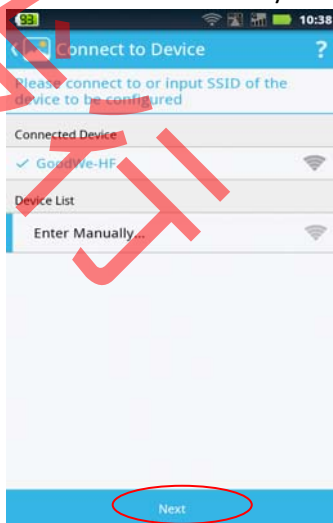
C. Press Configure Icon



D. Choose Enter Manually

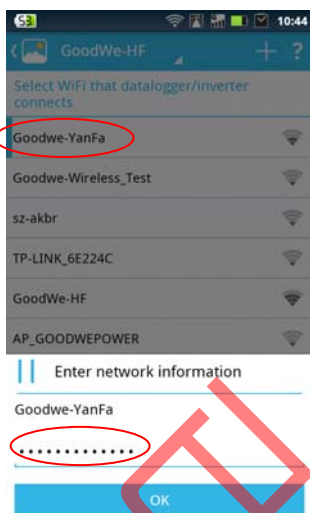


E. Input 'GoodWe-HF',  
(no password as default)

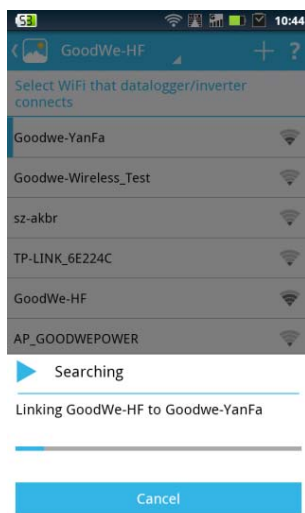


F. Press Next





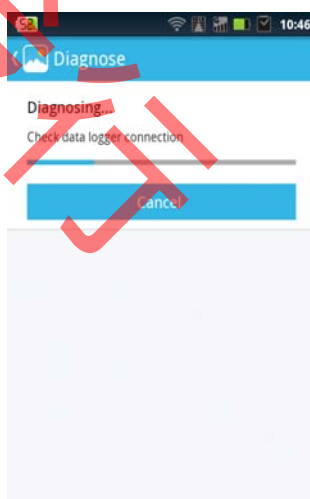
G. Choose WiFi network And Input password.



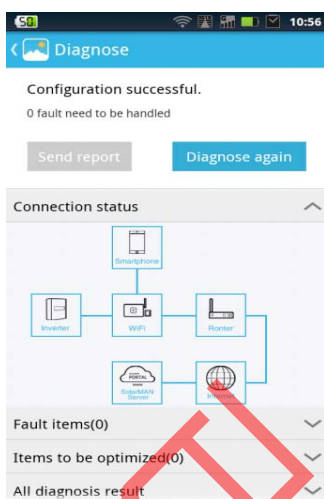
H. Linking...



I. Repeat A & B, then Press 'Diagnose'



J. Waiting Diagnose for Result.



K. OK or it will tell where there is problem

For iOS app as below:



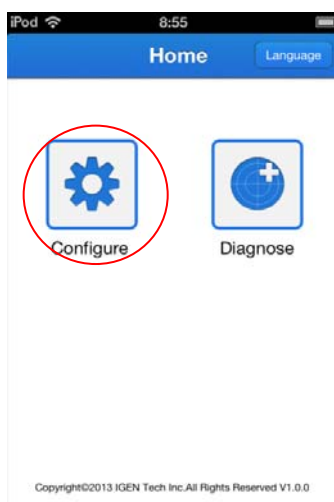
A. Click 'Setting'



B. Turn on Wi-Fi



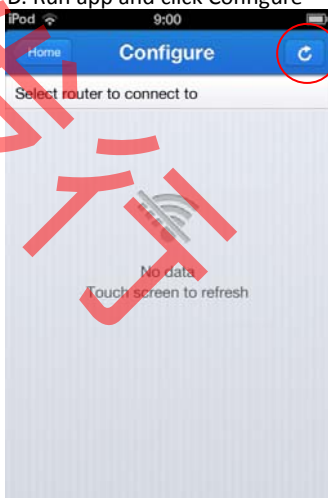
C. Choose 'GoodWe-HF'



D. Run app and click Configure



E. Don't care the 'Notice'



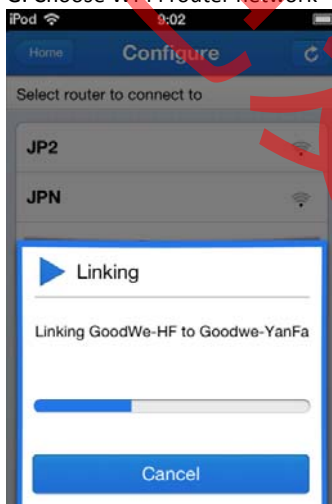
F. Press 'Refresh' Icon



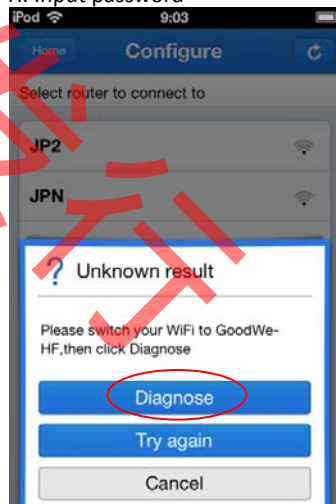
G. Choose Wi-Fi router network



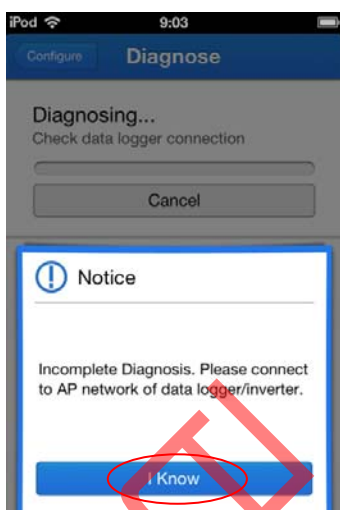
H. Input password



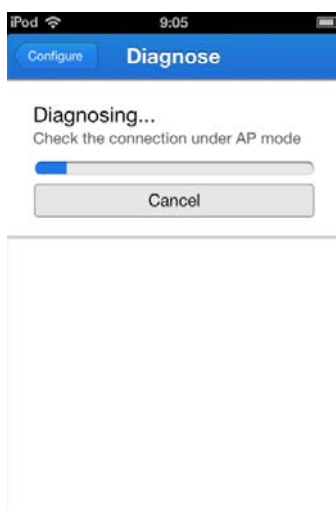
I. Linking



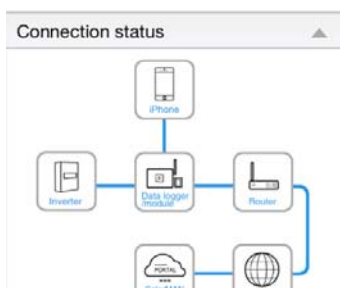
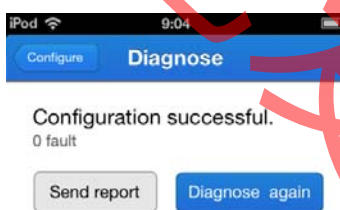
J. Repeat A to C before click to diagnose



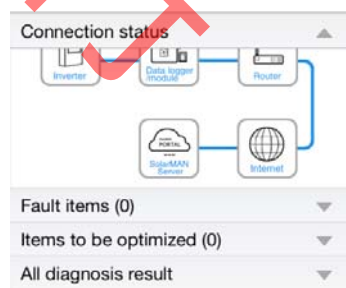
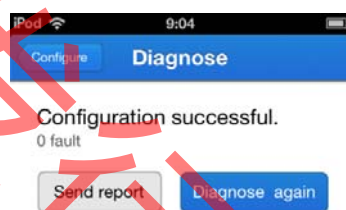
K. Click 'I Know' and Waiting



L. Diagnosing...



M. OK or it will tell where there is problem.



## Option II: Via Laptop

You need a PC with WIFI to search WIFI network and choose "GoodWe-

HF". Browse website <http://10.10.100.254> to set the configuration (user name and password is the same as "admin").

In order to avoid the configuration of WIFI module is modified by others, it's recommended that you modify the password of WIFI firstly. To implement it please make 'AP Interface Setting'. You can find it in the left side of webpage as below.

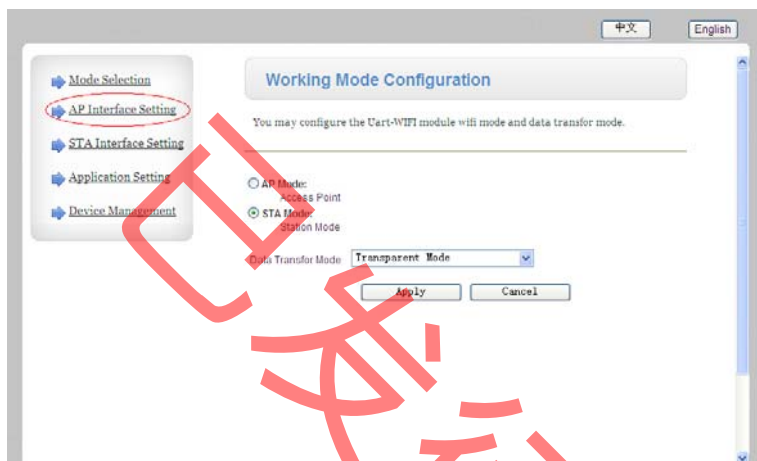


Figure 3.4.5-2

Click it and you will get a page and please make the settings which are marked as below:

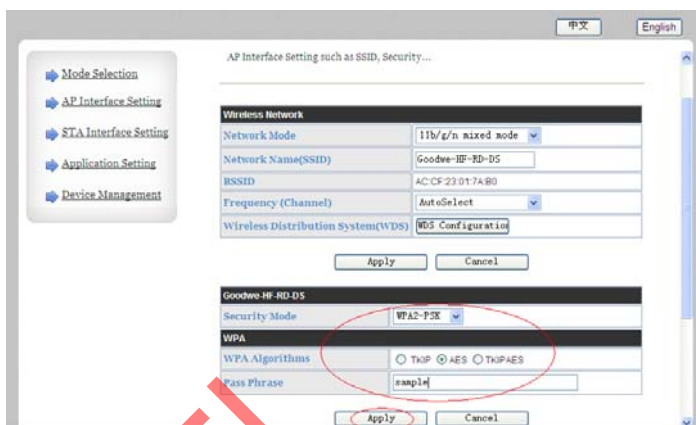


Figure 3.4.5-3

The word “sample” is just a sample, Please change it to your own password. Please don't change other settings.

NOTICE: Please do remember the password. Once you forget it and you want to access it, the only way is to reload the WIFI module. Please refer to 4.7.

Click the “Apply” button, you will get a page as below:

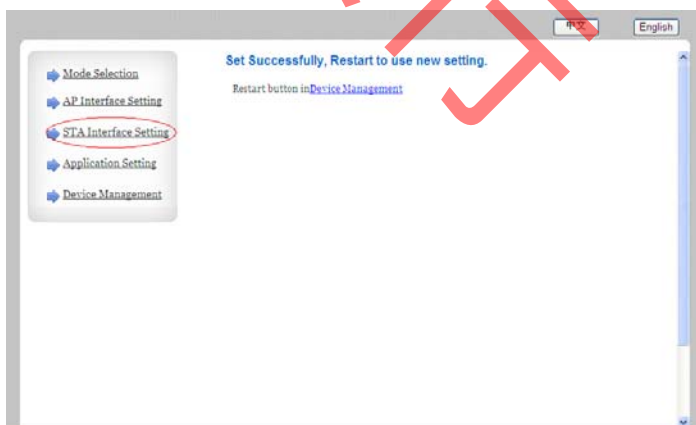


Figure 3.4.5-4

Then click “STA Interface Setting” and you will get a page as below:

STA Interface Setting

You could configure STA interface parameters here.

STA Interface Parameters

AP's SSID: GoodWe-Sample Search...

MAC Address (Optional):

Security Mode: WPA2PSK

Encryption Type: TKIP

Pass Phrase: \*\*\*\*\*

Apply Cancel

WAN Connection Type: DHCP (auto config)

DHCP Mode

Hostname(Optional): GoodWe-IP

Apply Cancel

Figure 3.4.5-5

Left click “Search...” button, you will get a list of WIFI network and choose the network of your WIFI router. “Security Mode” and “Encryption Type” will change the same as your router automatically. Enter the password of your WIFI network in “Pass Phrase” column. Do not change the “MAC Address”, “WAN Connection Type” and “Hostname”, then click “Apply” button as shown in picture. You will get a page as below:

Set Successfully, Restart to use new setting.

Restart button in Device Management

Figure 3.4.5-6



Click the “Device Management”; you will get a page as below:

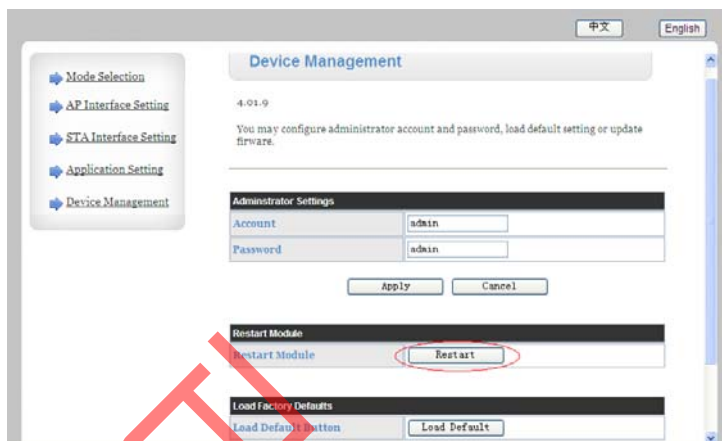


Figure 3.4.5-7

Click the “Restart” button, and several seconds later the configuration is completed.

### Step3: Registration

Disconnect the WIFI between your PC and inverter, reconnect to local router. Browse <http://www.goodwe-power.com>, and click the “Register” button. Select “End User” as user type, fill in the register table and the registration is completed.

### Step4: Create PV Station

Fill in the table of the “New Station” web page according to the actual location of your station. In the “Maintain WIFI Inverter” column, enter the information of the inverter including S/N, Check Code, Type and Description, and click “Add” button. Then you can browse the website.

If you have several WIFI type inverters in one PV station, you need to

enter their information one by one.

ONLY for non-WIFI type inverter connected with EzLogger

#### **Step1: Get EzLogger**

Check the user manual of EzLogger. Follow the steps and ensure your inverters are connected with EzLogger.

#### **Step2: Registration**

Browse <http://www.goodwe-power.com>, and click the "Register" button. Select "End User" as user type, fill in the register table and the registration is completed.

#### **Step3: Create PV Station**

Fill in the table of the "New Station" web page according to the actual location of your PV station. In the "Maintain EzLogger/EzMonitor" column, type the information of your EzLogger, including S/N and Check Code. Then click "Add" button. Type the information of your inverter such as S/N, Check Code, Type and Description and click "Add" button. If you got several non-WIFI type inverters for single PV station, you need to type the information of inverter one by one.

*NOTICE: ONLY THE DATA FROM INVERTER WITH THOSE INFORMATION ENTERED CORRECTLY IN THE WEBSITE CAN BE VIEWED.*

### **3.4.6 Communication with Solar-Log Device**

All GoodWe inverters can be monitored by Solar-Log200/500/1000.

#### **Work steps**

- ▶ Switch off the inverters and Solar-Log;

- ▶ Follow the steps in 3.4.3 connection procedure to install the RS485 interface in the inverters;
- ▶ Connect inverters to the Solar-Log;
- ▶ Connect the inverters to each other;

**CAUTION!**

Risk of damage to the Solar-Log!

The Solar-Log also has an RJ45 socket, which must never be connected to the RJ45 socket on the inverter!

ONLY connect Solar-Log via the RS485/422 B interface on the bottom of Solar-Log.

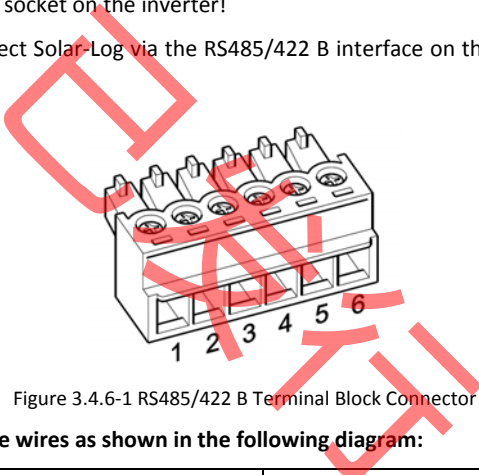


Figure 3.4.6-1 RS485/422 B Terminal Block Connector

**Connect the wires as shown in the following diagram:**

Solar-Log terminal block connector	RJ 45 socket of inverter Pin
1	Pin 6
4	Pin 3
5	Pin 8
6	Pin 7

- ▶ Insert the RJ45 plug into any RJ45 socket on the first inverter;
- ▶ If only one inverter is to be connected, terminate this;
- ▶ Insert the terminal block connector into the Solar-Log RS485/422 B

socket;

### Connecting the inverters to each other

- ▶ Connect using a network cable (patch cable);
- ▶ Where to connect: RJ45 socket on the outside of the inverter;

#### Procedure:

- ▶ Insert the RJ45 plug into any RJ45 socket on the first inverter;
- ▶ Insert the other end of the wire into any RJ45 socket on inverter 2;
- ▶ Connect the other inverters to each other in the same way;
- ▶ Terminate in the last inverter;

**Notice:** Before operation, please read the instruction of Solar-Log!

### 3.4.7 USB Communication.

USB communication function is available for all GoodWe inverters.

Before use the function please install software 'EzExplorer' which can be downloaded from GoodWe website.

USB data cable can be connected as below.

**A** Take off the USB socket cover.

**B** Insert USB cable as the arrow pointed out.

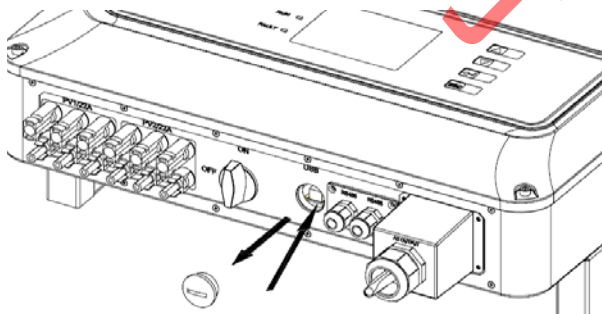


Figure 3.4.7-1

### 3.5 Troubleshooting

- ▶ If the Inverter is not able to work properly, please refer to the following instructions before contact your local service.
- ▶ Should any problems arise, the red (FAULT) LED indicator on the front panel lights up and the LCD screen will display relevant information. Please refer to the following table for a list of error message and associated solutions.

	Display	Possible actions
<b>System Fault</b>	Isolation Failure	<ol style="list-style-type: none"> <li>1. Check the impedance between PV (+) &amp; PV (-) and make sure the PV-Inverter is earthed. The impedance value must be greater than 2MΩ.</li> <li>2. Contact local service office for help if the problem still exists.</li> </ol>
	Ground I Failure	<ol style="list-style-type: none"> <li>1. The ground current is too high.</li> <li>2. Unplug the inputs from the PV generator and check the peripheral AC system.</li> <li>3. When the problem is cleared, reconnect the PV panel and check the Inverter status.</li> <li>4. Contact local service office for help if the problem still exists.</li> </ol>
	Vac Failure	<ol style="list-style-type: none"> <li>1. The PV Inverter will automatically restart within 5 minutes if the grid returns to normal.</li> <li>2. Make sure grid voltage is in conformity with the specification.</li> <li>3. Contact local service office for help if the problem still exists.</li> </ol>
	Fac Failure	<ol style="list-style-type: none"> <li>1. The PV Inverter will automatically restart within 5 minutes if the grid returns to normal.</li> <li>2. Make sure grid frequency is in conformity with the specification.</li> <li>3. Contact local service office for help if the problem still exists.</li> </ol>
	Utility Loss	<ol style="list-style-type: none"> <li>1. Grid is not connected.</li> <li>2. Check grid connection cables.</li> <li>3. Check grid usability.</li> </ol>

<b>Inverter Failure</b>	PV Over Voltage	<ol style="list-style-type: none"> <li>1. Check whether the PV open voltage is higher or too close to the maximum input voltage.</li> <li>2. If the problem still exists when PV voltage is less than the maximum input voltage, contact local service office for help.</li> </ol>
	Consistent Failure	<ol style="list-style-type: none"> <li>1. Disconnect PV (+) or PV (-) from the input and restart the PV Inverter.</li> <li>2. If the problem still exists, contact local service office for help.</li> </ol>
	Over Temperature	<ol style="list-style-type: none"> <li>1. The internal temperature is higher than normal value specified.</li> <li>2. Reduce ambient temperature.</li> <li>3. Move the inverter to a cool place.</li> <li>4. If the problem still exists, contact local service office for help.</li> </ol>
	Ext Fan Failure	<ol style="list-style-type: none"> <li>1. Disconnect all PV (+), PV (-) and Grid.</li> <li>2. Refer to Chapter 7 'Maintenance' to clean the external fans.</li> <li>3. Reassembly the fans and check again.</li> <li>4. If the message appears again, contact local service office for help.</li> </ol>
	Int Fan Failure	Please contact local service office for help.
	All Fans Failure	
	Relay-Check Failure	
	DC Injection High	
	EEPROM R/W Failure	<ol style="list-style-type: none"> <li>1. Disconnect all PV (+) or PV (-).</li> <li>2. Wait for a few seconds.</li> <li>3. After the LCD switches off, reconnect and check again.</li> <li>4. If the message appears again, contact local service office for help.</li> </ol>
	SCI Failure	
	DC Bus High	
	Ref 2.5V Failure	
	GFCI Failure	
WiFi Failure		<ol style="list-style-type: none"> <li>1. Check the yellow led light on front cover is flickering or not; If not, set protocol to web. Refer to 4.2.2;</li> <li>2. Make sure the configuration was made step by step follow the guide. Otherwise, please configure the WiFi properly.</li> <li>3. If you forget the password you set for WiFi module in inverter, and you want to access the WiFi module once again, you can use the button to reload WiFi module. Please refer to 4.6.8</li> <li>4. Check if the WiFi router can access to internet or not.</li> <li>5. Make sure the inverter is not far away from the WiFi router than 10 meters. If yes, please locate the WiFi router closer to inverter.</li> </ol>

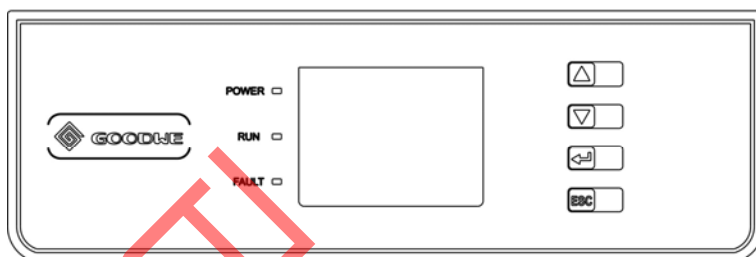
► If there is no display on the panel, please check PV-input connections.

- If the voltage is higher than 250V, contact local service office for help.
- ▶ When sunlight is insufficient, the PV Inverter may continuously start up and shut down automatically due to insufficient power generated by the PV panel. If the problem remains, please contact the local service office.



## 4. System Operation

### 4.1 Functions of Indicating Lights



#### **Yellow light:**

##### **For Non-WIFI type**

Light on indicates the inverter is electrified;

Light off indicates the inverter is not electrified.

##### **For WIFI type**

Light flashes on 1sec off 1sec indicates the WIFI module doesn't connect to the WIFI network; Light flashed on 2.5sec off 2.5sec indicates the WIFI module connect to the WIFI network but cannot receive data from Web Server; Always on indicates communication between Web Server is OK.

#### **Green light:**

If on, inverter is generating electricity; if off, inverter is not generating electricity. if flashing, inverter is self-checking.

#### **Red light:**

If on, abnormal conditions appear; if off, no abnormal conditions appear.



There are 4 keys in total: UP, DOWN, ESC, ENTER. Press one of them can alter the content to be displayed. The operation instruction of key will be described below in details.

## 4.2 LCD Display Descriptions

The Figure of LCD display screen is shown as follow:

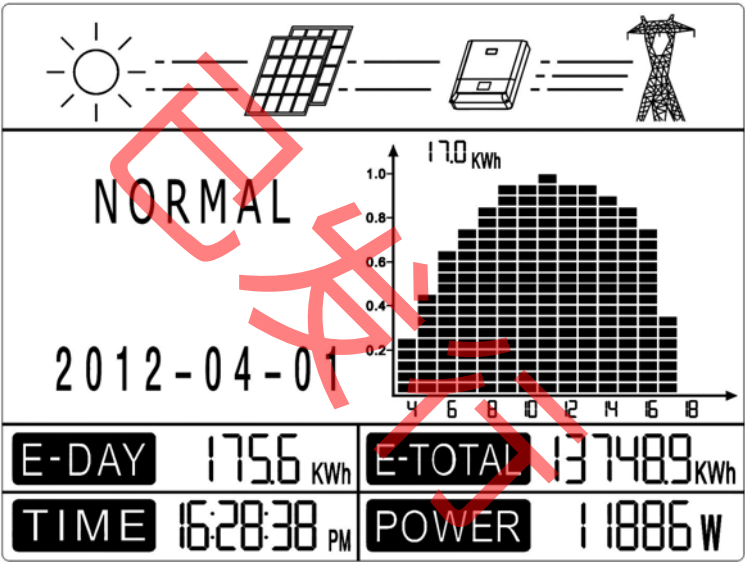


Illustration of the specific area of the display screen:

The display area is divided to four sectors: top, middle-left, middle-right, bottom.

About the settings of field adjustable setpoints shall be accessible from communications port.

### 4.2.1 Top Area – Flow of Power Generated

This area indicates the flow of energy. Flashing dash lines between the sun, modules and inverter means there is energy from the sun to modules and then from modules to inverter. Full line between inverter and the grid means the grid is available but inverter is not yet feeding power at the time. Flashing dashed lines mean inverter is feeding power to grid. No line means grid is not available.

### 4.2.2 Middle Left – Status Information

This area displays the status of power generated. Different inverter status could be displayed through the key operation.

In addition, settings such as languages, time and etc, could be altered, and error log could be displayed through the key operation.

There are 4 levels of menu. The contact below shows the diagram of menu, for the detail operation please see chapter 4.3-4.7

The following figure 4.2.2-1 and 4.2.2-2 is the diagram of level1 and two kind of level 2 menu.

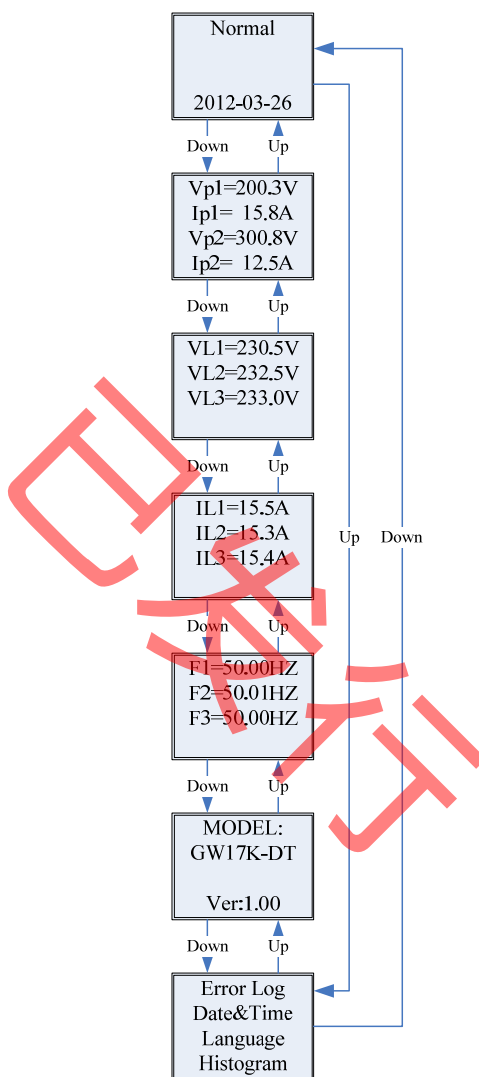


Figure 4.2.2-1 First level menu

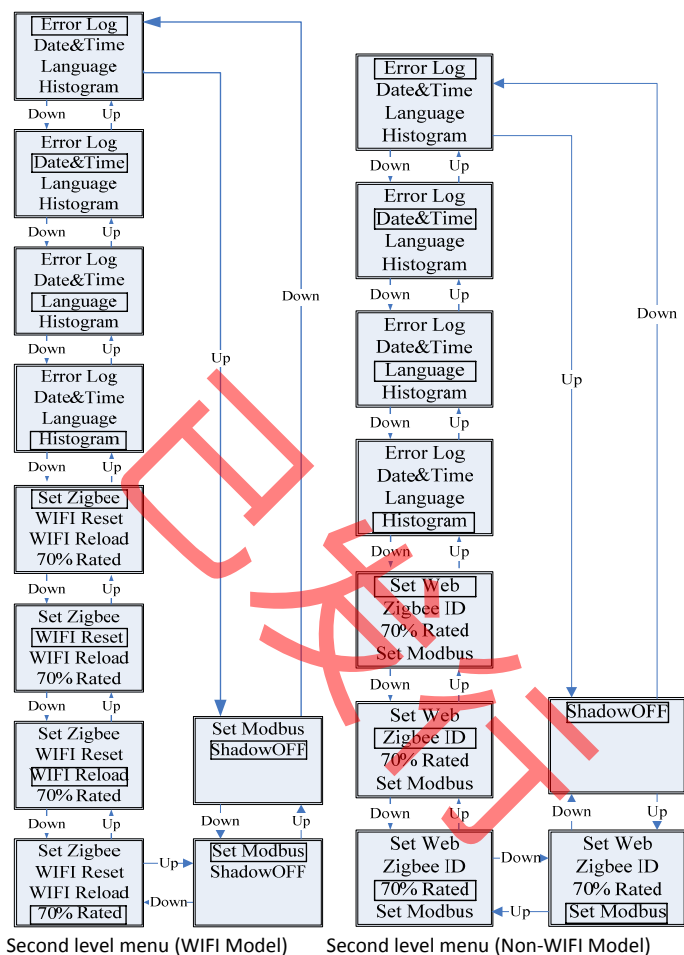


Figure 4.2.2-2

Items of the level 2 and level 3 regarding the 'Error Log' are listed and shown in the Figure 4.2.2-3. Right side of Figure 4.2.2-2 indicates the items of level 3.

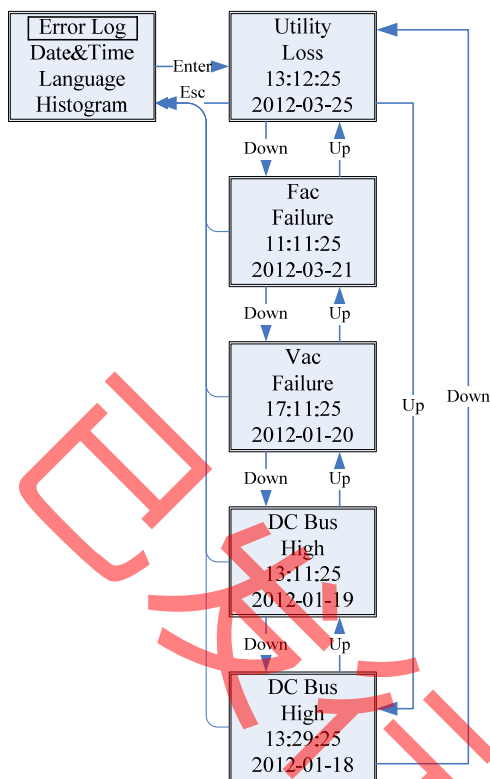


Figure 4.2.2-3

Items of the level 2 and level 3, regarding the 'Date & Time', are listed and shown in the Figure 4.2.2-3. Press 'ENTER' for 2 seconds to save the setting or press 'ESC' to discard the setting.

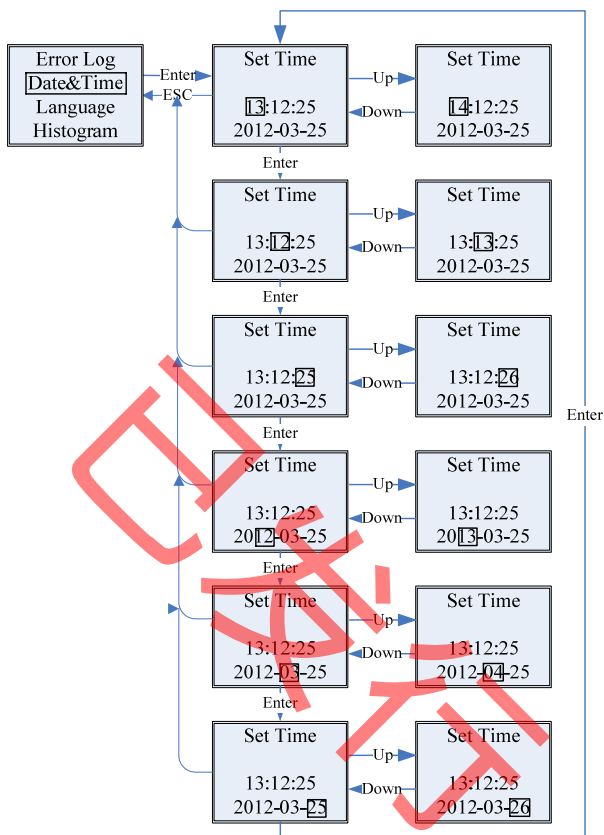


Figure 4.2.2-4

Items of the level 2 and level 3, regarding 'Language', are listed and shown in the Figure 4.2.2-5. Press 'ENTER' for 2 seconds to save the setting or press 'ESC' to discard the setting.

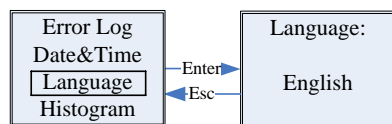


Figure 4.2.2-5

Items of the level 2, level 3 and level 4, regarding 'Histogram', are listed and shown in the Figure 4.2.2-6.

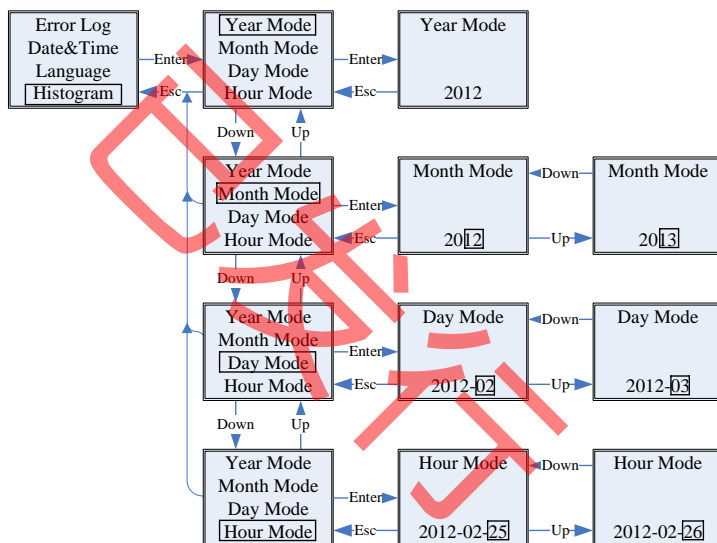


Figure 4.2.2-6

Items of the level 2, level 3, regarding 'Set Zigbee', are listed and shown in the Figure 4.2.2-7

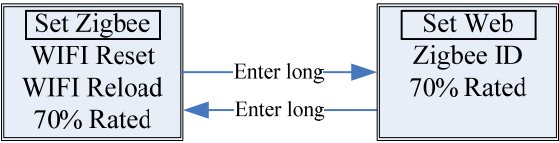


Figure 4.2.2-7

Items of the level 2, level 3, regarding ‘WIFI Reset’, are listed below in the Figure 4.2.2-8

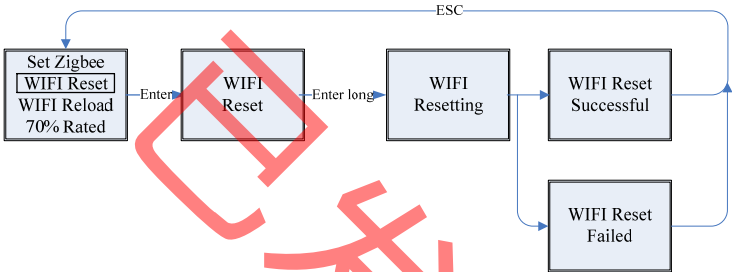


Figure 4.2.2-8

Items of the level 2, level 3, regarding ‘WIFI Reload’, are listed and shown in the Figure 4.2.2-9

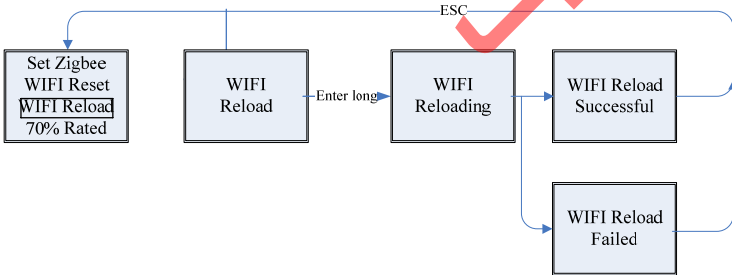


Figure 4.2.2-9

Items of the level 2, level 3, regarding for set 70% rated load, are



listed and shown in the Figure 4.2.2-9

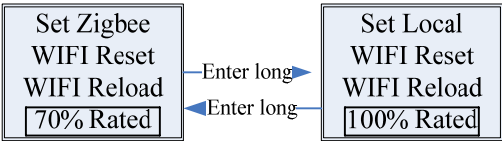


Figure 4.2.2-10

Items of the level 2, level 3, regarding for set 70% rated load, are listed and shown in the Figure 4.2.2-9

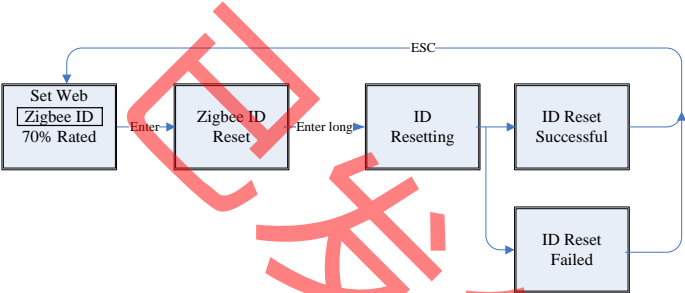


Figure 4.2.2-11

Items of the level 2, level 3, regarding for set Modbus mode, are listed and shown in the Figure 4.2.2-12.

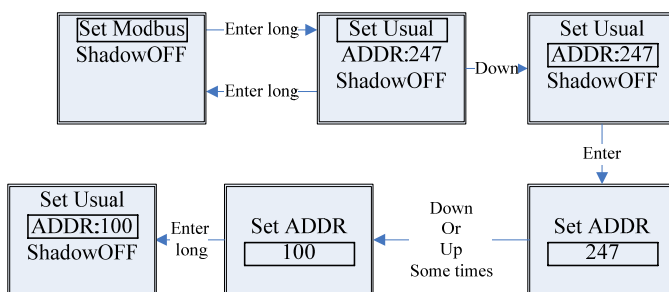


Figure 4.2.2-12

Items of the level 2, level 3, regarding for set Shadow mode, are listed and shown in the Figure 4.2.2-13.

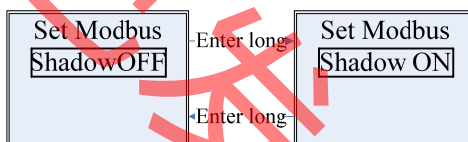


Figure 4.2.2-13

### 4.2.3 Right Middle Area—Histogram Display

This area use histogram to demonstrate the average power generation at each hour from 4:00am to 8:00pm on one day. Each columnar points 20 scale, the left top area shows the maximum rated power generation each hour for inverter.

This area can display information in different modes, such as power generation in recent 10 years; daily power generation of recent year, which can be realized through key operation. There are 5 display mode in

total: real-time mode, hour mode, day mode, month mode, year mode.

Real-time mode: display hourly power generation from 4:00am the current day;

Hour mode: display the hourly power generation in a specific day from recent 31 days;

Day mode: display the daily power generation in a specific month from recent 12 months;

Month mode: display the monthly power generation for 12 months in specific year;

Year mode: display annual power generation for recent 10 years.

Take day mode for example:



72kWh means the maximum power generation for one day during selected month, 0.2~1.0 on the left is scale factor, which is fixed display content; 17~31 are based on current mode which shows the bar chart label.

#### 4.2.4 Bottom Area

Displays total power generation, daily power generation, and power

generated at present and time information, described as follow:

Area	Description
E-DAY	Power generated the current day
E-TOTAL	Gross power generated from the first time use of inverter. The initial unit is “KWh”; When power generation exceeds 999.9kWh, the unit changes to “MWh”.
TIME	Current system time
POWER	Instant power generation of the system

Table 4.2.4-1

## 4.3 Key Operation and LCD Description

### 4.3.1 Key Description

There are 4 keys in total: UP, DOWN, ESC, ENTER.

**UP, DOWN:** move up/down at current menu or adjust figures in setting menu.

**ESC:** return to previous level menu; if exit from setting menu, the setting data will be discarded.

**ENTER:** enter to next level menu. Under setting menu, the data will be stored into the machine if this key is pushed longer than 2sec.

### 4.3.2 Key Operation and LCD Description

Key operation is mainly for LCD display of the switching information such as settings of time, language and histogram information display.

The menu in LCD display area has three levels; In the first-level menu, pressing ‘ENTER’ in the last menu can enter second-level menu. For the rest, press ‘ENTER’ to lock current interface, the backlight will be on for 3 minutes and turned off automatically afterwards; Press any key to

unlock the interface for information display, the backlight will be kept on for 20S and then enter the default initial interface.

In second-level menu, move the cursor to the setting area through 'DOWN' and 'UP' key operation. For the second-level menu which has three level menus, press 'ENTER' to get in and change the figures at cursor location through 'DOWN' and 'UP' key operation, in addition, the cursor location can be changed by pressing 'ENTER'.

In all levels of menu, it will automatically enter the first item of the first level menu if no action is taken within 20S, meanwhile, the modified data will be stored into internal memory.

#### **4.4 Menu Introduction**

When PV panel is feeding power to the inverter, the screen shows the first interface of first-level menu.

The interface displays current state of the system. It shows "Waiting" in the initial state; it shows "Normal" during power generation mode; if there is something wrong with the system, error message is shown. Please see chapter 4.7 for details.

Press any key once to turn on the LCD backlight when it is off; if the backlight is on, press 'DOWN' key to enter the next menu displaying data of Vpv and Ipv; press 'ENTER' to lock the current interface.

In the first level menu, the displayed information can be switched through 'DOWN' and 'UP' key operation, there are 7 interfaces in total, which are circulatory.

The second-level menu can only be selected through 'ENTER' from the seventh interface.

In the second-level menu, third-level menu can only be accessed through

'Histogram'.

## 4.5 Start up Introduction

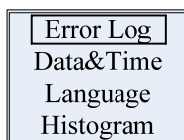
When the input voltage reaches inverter turn-on voltage, LCD starts to work immediately, LCD displays "waiting". If the grid is accessible, 'Checking xxx Sec'(The time is decided by the grid connection standards from different country) will be shown up in 3sec, During the counting, the inverter is self-checking, when it shows "00Sec" you can hear the relay triggered 4 times, LCD displays "Normal" afterwards. The instant power output will be shown at the right bottom of LCD.

## 4.6 Settings Description

The following examples will demonstrate the information display through key operation, given that the default initial menu is set as the first interface of first-level menu.

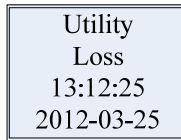
### 4.6.1 Error History Display

Step 1: press 'UP' or 'DOWN' key once to turn on the backlight; and then press 'UP' once, or 'DOWN' 6 times to enter the seventh interface of the first-level menu, press 'ENTER' enter the second-level menu, it displays as following:



Step 2: 'Error Log' flicking, which indicates the cursor current position,

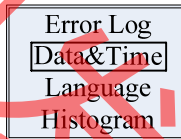
press 'ENTER' to enter the interface shown below:



This interface shows the latest error message and time; press 'DOWN' key switching to the next error message.

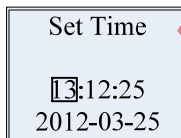
#### 4.6.2 Time Setting

Step 1: Enter the second-level menu, then press 'DOWN' key to enter following interface:

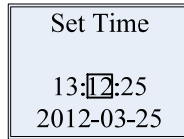


Step 2: Press 'ENTER' to enter following interface:

The square area is flicking.



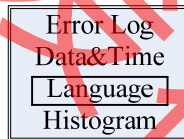
Step 3: Press 'UP' or 'DOWN' key to set the 'hours'. Press 'ENTER' to move the cursor to the minutes setting area as following interface if needed.



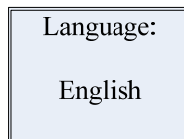
The years/months/days setting can be done in the same manner, when the setting is completed, press 'ENTER' for 2sec to store setting value and enter previous menu or press 'ESC' to discard setting value and enter previous menu, press 'ESC' again to enter first-level menu; The interface can also automatically enter first-level menu if key operation for 20S.

#### 4.6.3 Language Setting

Step 1: Enter the second-level menu, then press 'DOWN' key twice to enter the following interface:



Step 2: Press 'ENTER' to enter following interface: the flicking screen indicates the information displayed is able to be set.



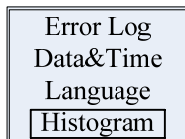
Step 3: Press 'DOWN' or 'UP' to select the language(As far as now, ONLY English is available), press 'ENTER' or 'ESC' to enter previous menu, press 'ESC' again to enter first-level menu; if no key operation for 20S, the interface will automatically enter first-



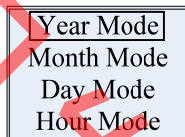
level menu.

#### 4.6.4 Set the Histogram Display in 'Year Mode'

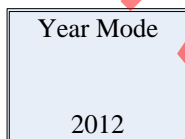
Step 1: Enter the second-level menu, then press 'DOWN' key thrice to enter following interface:



Step 2: Press 'ENTER' to enter following interface:



Step 3: Press 'ENTER' to enter following interface: The displayed information will not be flicking which indicates the current display is 'year mode' (10 years' data from 2012). The histogram now shows the data in year mode.

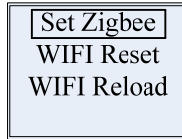


#### 4.6.5 Set Communication Method

**Caution!**

*This function is only used for the service person. Misuse will cause the communication failed.*

Enter the second-level menu, then press 'DOWN' key 4 times to enter the following interface:



'Set ZigBee' means inverter works under WIFI mode.

Long press 'Enter' it will change the communication method from WIFI mode to ZigBee mode, see the below:



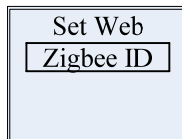
'Set Web' means inverter works under ZigBee mode

Long press 'Enter' it will change the communication method from ZigBee mode to WIFI mode.

#### 4.6.6 RESET Zigbee ID

Only for the Zigbee function inverter (with EzBee device).

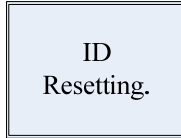
Enter second level manual, then press 'DOWN' key to select 'Zigbee ID' in the below interface:



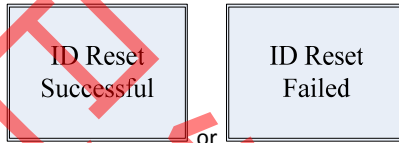
Short press 'Enter' to enter below interface:



Long press 'Enter' to start Zigbee ID reset:



After several seconds the screen will show the set is successful or failed:

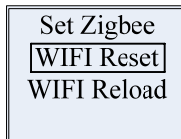


Press 'ESC' to quit.

#### 4.6.7 Reset WIFI

Only For WIFI function inverter.

Enter second level manual, then press 'DOWN' key to select 'WIFI Reset' in the below interface:



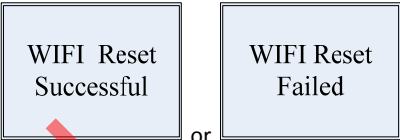
Short press 'Enter' to enter below interface:



Long press 'Enter' to start WIFI reset:



After several seconds the screen will show the set is successful or failed.



Press 'ESC' to quit.

#### 4.6.8 Reload WIFI

Only For WIFI function inverter.

Enter second level manual, then press 'DOWN' key to select 'WIFI Reload' in the below interface:



Then the same operations as 'WIFI Reset'.

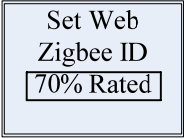
#### 4.6.9 Set 70% Rated Load

**CAUTION!**

*The function is only for using with VDE AR-N 4105 standard and only for service person. Misuse will cause the inverter derating. This menu is not shown for other standards.*

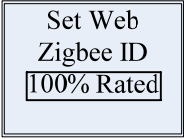
Enter second level manual, then press 'DOWN' key to select 'WIFI Reset'

in the below interface:



Set Web  
Zigbee ID  
70% Rated

Long press 'Enter' to enable 70% rated power.



Set Web  
Zigbee ID  
100% Rated

The interface shows '70% rated' means the inverter is 100% output power. Long press 'Enter' the output power will be limited to 70%.

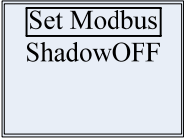
The interface shows '100% rated' means the inverter is 70% output power. Long press 'Enter' the output power will recover to 100%.

#### 4.6.10 Set Modbus Mode

**CAUTION! This function is used to special requirements.**

**Please do not arbitrarily set.**

Enter second level manual, then press 'DOWN' key to select 'Set Modbus' in the below interface:



Set Modbus  
ShadowOFF

Long press 'Enter' to Set Modbus mode

Set Usual
ADDR:247
ShadowOFF

Press 'Down' to Set the Modbus addr

Set Usual
ADDR:247
ShadowOFF

Press 'Enter'

Set ADDR
247

Press 'Up' or 'Down',set the addr

Set ADDR
100

Press 'Enter' long to save addr

Set Usual
ADDR:100
ShadowOFF

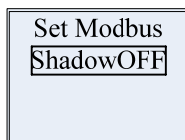
The addr range is 1-247

#### 4.6.11 Set Shadow Mode

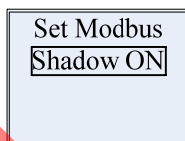
**CAUTION!** This function is used to special requirements.

**Please do not arbitrarily set.**

Enter second level manual, then press 'DOWN' key to select 'Shadow OFF' in the below interface:



Press 'Enter' long to set shadow mode



## 4.7 Error Message

An error message will be displayed on LCD interface when a disturbance occurs. The error message and its description are shown in table below:

Error Message	Description
Utility Loss	Grid disconnection/fault
Fac Failure	Grid frequency out of range
Consistent Failure	Machine parameter consistent fault
Int Fan Failure	Internal Fan Failure
Ext Fan Failure	External Fan Failure
All Fans Failure	Internal and External Fans Failure
PV Over Voltage	Overvoltage at DC input
Over Temperature	Overtemperature on the case
Isolation Failure	Ground insulation impedance is too low
Ground I Failure	Overhigh ground leakage current
RelayCheck Failure	Relay self-checking failure
DC Injection High	Overhigh DC injection

Error Message	Description
EEPROM R/W Failure	Memory chip failure
SPI Failure	Internal communication failure
DC Bus High	Overhigh BUS voltage
AC HCT Failure	Output current sensor failure
GFCI Failure	Detection circuit of ground leakage current failure
Vac Failure	Grid voltage no longer within permissible range
Ref 1.5V Failure	1.5V reference voltage failure

Table 4.7-1



## 5. Technical Parameters

### 5.1 Technical Parameters

Model Name	GW06K-DT	GW10K-DT	GW12K-DT	GW15K-DT	GW17K-DT	GW20K-DT
DC input Data						
Max. PV-generator power [W]	6200	10200	12300	15400	17500	20500
Max. DC Voltage [V]	1000					
MPPT voltage range [V]	260~850					
Turn on DC Voltage [V]	250					
Max. DC work current [A]	11/11	22/11	22/11	22/22	22/22	22/22
Isc PV [A]	16/16	27/20	27/20	27/27	27/27	27/27
Max Inverter backfeed current to the array[A]	0	0	0	0	0	0
Number of inputs/MPP trackers	4/2	4/2	4/2	6/2(can parrallel)	6/2(can parrallel)	6/2(can parrallel)
DC-connection	MC IV Connector(Optional)					
Turn on power [W]	10					
Power consumption at night [W]	1					
AC Output Data						
Normalal AC power	6000	10000	12000	15000	17000	20000
Max.AC power	6000	10000	12000	15000	17000	20000
Max.output current (A)	10	17	19	25	25	30
Inrush current[A]	0	0	0	0	0	0
Max. output fault current[A]	36	42	42	54	54	60
Max output Overcurrent protection[A]	36	42	42	54	54	60

Normal AC output	50/60Hz; 400Vac					
AC output range	45~55Hz/55~65Hz; 310~480Vac					
THD(AC output current)	<1.5%					
Power factor	0.90leading...0.90lagging					
AC Connector	3W/N/PE,230/400V					
Max. efficiency	98.0%	98.0%	98.0%	98.2%	98.2%	98.2%
Efficiency						
European efficiency	>97.5%					
MPPT adaptation efficiency	>99.5%					
Safty Equipment						
Residual current monitoring unit	Integrated					
DC switch	Option					
Islanding protection	AFD					
Grid Monitoring	According to VDE-AR-N 4105, VDE0126-1-1+A1, RD1699, G59/2, AS4777.2/3, EN50438, IEC62109-2, CNCA/CTS0004, NRS 097-2-1, MEA, PEA					
Normative Reference						
EMC-compliant according to	EN 61000-6-1,EN 61000-6-2,EN 61000-6-3,EN 61000-6-4					
Safety compliance	According to IEC62109-1&-2, AS3100, CNCA/CTS0006					
General Data						
Dimensions (WxHxD) [mm]	516*650*203					
Net Weight [kg]	32	39				
Environmental category	Outdoor and Indoor					
Mounting information	Wall bracket					

Ambient temperature range	-20~60°C (up 45°C derating)
Relative humidity	0~95%
Wet locations classification	4K4H
UV exposure rating	F1
AC Overvoltage category	III
DC Overvoltage category	II
Site altitude[m]	2000
IP protection type	IP65
Topology	Transformerless
Cooling concept	Fan cooling
Noise level[dB]	<45
Display	3LED; 5" LCD
Communication	USB2.0; RS485 or WiFi
Standard warranty [years]	5/10/15/20/25 (optional)

Note: For equipment or circuits energized from the MAINS, four categories are considered:

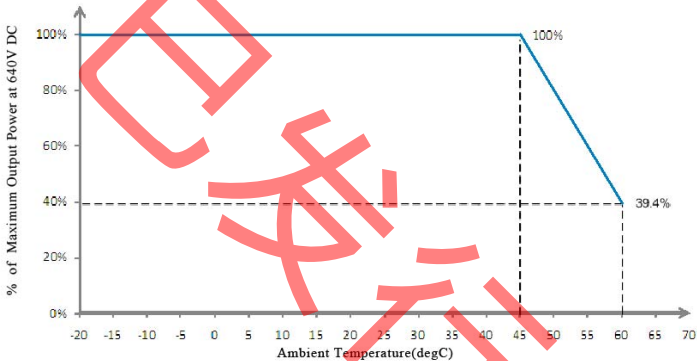
- Category IV applies to equipment permanently connected at the origin of an installation (upstream of the main distribution board). Examples are electricity meters, primary overcurrent protection equipment and other equipment connected directly to outdoor open lines. Outdoor PCE connected downstream of the main distribution board is not considered OV category IV.
- Category III applies to equipment permanently connected in fixed installations (downstream of, and including, the main distribution board). Examples are switchgear and other equipment in an industrial

installation;

- Category II applies to equipment not permanently connected to the fixed installation. Examples are appliances, portable tools and other plug-connected equipment;
- Category I applies to equipment connected to a circuit where measures have been taken to reduce transient overvoltages to a low level.

## 5.2 Temperature Derating Character

Typical temperature derating curve of GW17K-DT as follow:



## 6. Certificates



**ISO 9001:2008**



已失效

## 7.Maintenance

Regular maintenance ensures a long operating life and optimal efficiency of the entire PV plant.

Caution: Before maintains please disconnect the switch on AC and DC sides. Wait 10 seconds until the residual voltage has been drained.

### 7.1 Cleaning the Fans

DT series inverter is fitted with two fans on its left side. The fan intakes and handle covers should be cleaned yearly with a vacuum cleaner. For more thorough cleaning, completely remove the fans.

1. Disconnect the switch on AC and DC sides.
2. Wait 10 seconds until the residual voltage has been drained and the fans are no longer turning.
3. Disassembly the out fan assemble (indicated as below figures)
  - Loosen the five M4\*0.75 screws with a crosshead screwdriver, then remove the fan assemble out the cabinet about 50mm slowly
  - Open the lockers of the two fan connectors and remove them from housing, then take the fans assemble away
4. Clean the ventilation grid and the fan with a soft brush, a paint brush, a cloth, or compressed air.
5. Reassembly the out fan assemble into cabinet

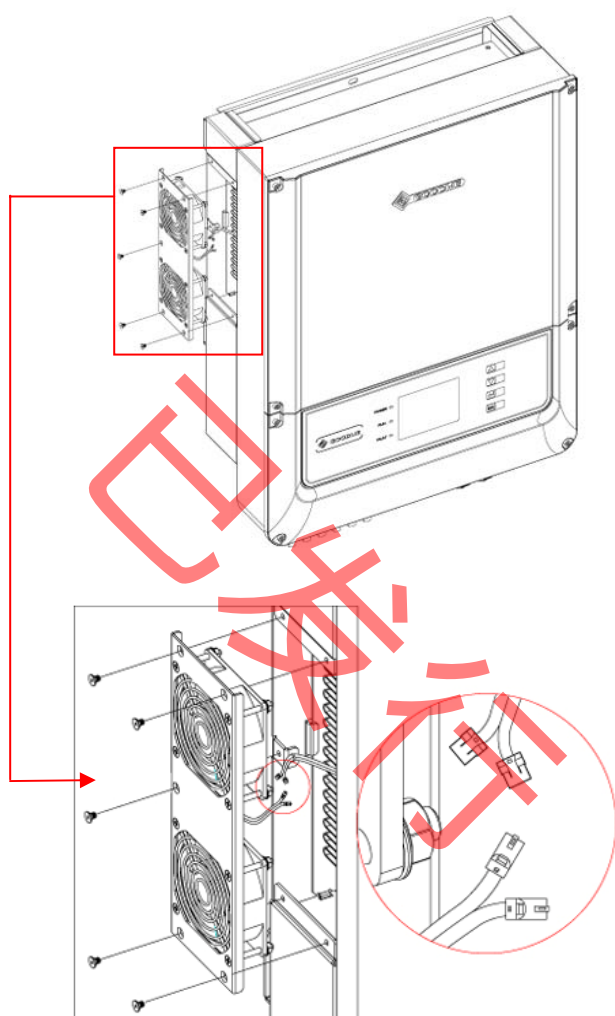


Figure 7.1.1

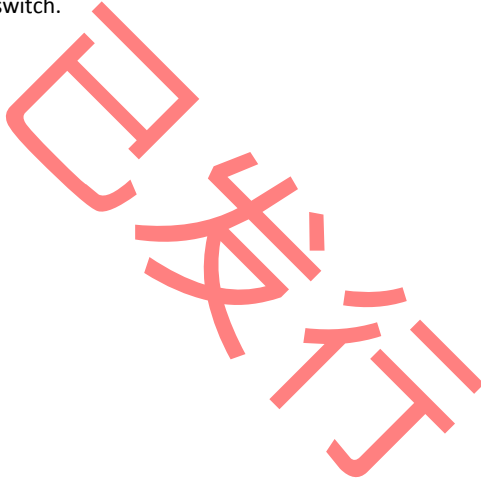
## 7.2 Checking the DC Switch

DC switch does not require any maintenance.

It is recommended, though not compulsory, to:

- Check the DC switch regularly.
- Activate the DC switch 10 times in a row once a year.

Operating the switch will clean the contacts and will extend the life of the DC switch.





## 8. Warranty

### 8.1 Warranty Period

GoodWe provides standard warranty period of 5 years for DT series products (Warranty period begins from the date on purchase invoice). Additional provision will be subject to contract.

### 8.2 Warranty Card

Warranty card and purchase invoice should be properly kept within product warranty period. Meanwhile, the nameplate on products shall be clear to read. Otherwise GoodWe may deny the warranty service or only provide paid service.

### 8.3 Warranty Conditions

According to GoodWe product description and instruction, if a device becomes defective within warranty period, and it is proved that further functional performance is impossible due to product quality problem, the device will be, as selected by GoodWe:

- A** Return to the factory for maintenance;
- B** Onsite maintenance;
- C** Products Replacement;

If the original model has stopped in production, GoodWe will provide a replacement device of equivalent value according to model and age.

## 8.4 Scope of Warranty

Warranty declaration is excluded in the following situations:

- ▶ Products or fittings exceed warranty period (exclude the warranty extension agreement signed beforehand).
- ▶ Fault or damage due to improper operation without following user manual, product instruction, and relevant safety regulations.
- ▶ Insufficient ventilation of the unit
- ▶ Fault or damage due to improper installation, repair, change or removal by persons who are not authorized by GoodWe.
- ▶ Fault or damage due to unpredictable accidental factors, human errors or force majeure.
- ▶ Fault or damage which is not caused due to products quality problem.

## 9. Contact

If you have any enquiries or technical problems concerning GoodWe DT series inverter, please contact our customer services.

Add: No.189 Kun Lun Shan Road, Suzhou New District, Jiangsu, China  
(Jiangsu GoodWe Power Supply Technology Co., Ltd.)

Tel: + 86 512 6239 6771

Fax: + 86 512 6239 7972

E-mail: [service@goodwe.com.cn](mailto:service@goodwe.com.cn)

Website: [www.goodwe.com.cn](http://www.goodwe.com.cn)