Gigaset

E310 - E310A

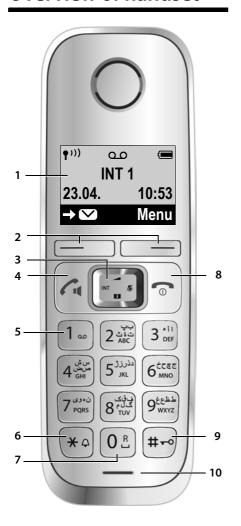
Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

To learn more, visit www.gigaset.com.



Overview of handset



- 1 **Display** in idle status (→ page 17)
- 2 Display keys (→ page 4)
- 3 Control key (→ page 5)
- 4 Talk/speaker key

Accept call; start dialling; toggle between earpiece and speaker mode (→ page 27);

Lights up: speaker mode activated; Flashes: incoming call

5 **Key 1**

Call the answering machine (E310A only) (→ page 35)/ network mailbox (→ page 40)

6 Star key

Ringers on/off (press and **hold**); with an open connection: switch from pulse dialling to tone dialling (press **briefly**, → page 51)

- 7 **0 key/recall key**Consultation call (flash): press and hold
- 8 End call key, on/off key
 End call; cancel function; go back
 one menu level (press briefly);
 back to idle status (press and hold);
 activate/deactivate handset
 (press and hold in idle status)
- 9 Hash key

Keypad lock on/off (press and **hold**, → page 20); upper/lower case and digits (→ page 63); enter dialling pause (press and **hold**)

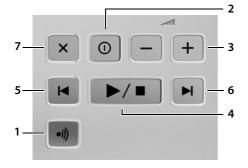
10 Microphone

Please note

To change the display language, proceed as described on page 45.

Overview of Gigaset E310A base

You can use the keys on the base to operate the integrated answering machine (Gigaset E310 A only), search for handsets ("paging" → page 44) and register handsets to the base → page 43.



- 1 Registration/paging key: Search for handsets (press briefly, paging → page 44). Register handsets (press and hold → page 43).
- 2 On/off key: switch answering machine on and off.
 Lights up: answering machine is activated.
 Flashes: message is being played.

Flashes: message is being played back or recorded.

3 Volume keys:

(- = quieter; + = louder.)
During message playback: adjust the speaking volume.
While phone is ringing: adjust ringer melody volume.

4 Play/Stop key:

Play back new messages from answering machine (press briefly), play back all messages (press and hold), cancel playback.
Flashes: at least one new message is present.
Flashes very quickly: memory is full.

During message playback:

- 5 Skip to the start of the current message (press once) or go to the previous message (press twice).
- 6 Go to the next message.
- 7 Delete current message.

Please note

If the answering machine is being operated from a handset or if it is recording a message, it cannot be operated from the base at the same time.

Overview of Gigaset E310 base



Registration/paging key

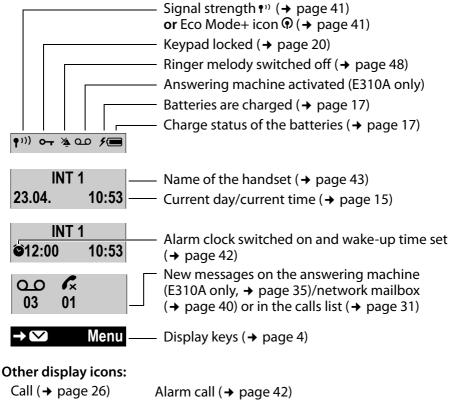
Press **briefly**: search for handsets ("paging" → page 44).

Press and **hold**: register handsets and DECT devices (→ page 43).

Icons and keys

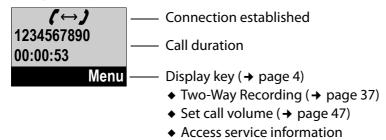
Display icons

The display depends on the phone's settings and operating status.





Display during external call:



Icons and keys

Main menu icons

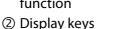


For information on using the menu and the menu tree, see page 19 and page 23.

Display keys

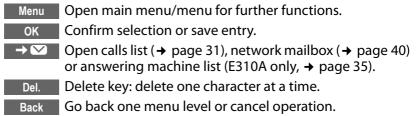
The functions of the display keys change depending on the particular operating situation. **Examples:**

① Current display key function





Examples:



Control key

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black e.g., for "press the right edge of the control key".



The control key has a number of different functions:

- Open the main menu.
- Open the directory.
- Open the list of handsets.
- Call up the menu for setting the handset's call volume.

In menus and in lists

Scroll up/down a line at a time.

In input fields

Use the control key to move the cursor to the left or right.

During an external call

- Mute the microphone.
- Open the directory.
- Initiate an internal consultation call.
- Adjust the loudspeaker volume for earpiece and speaker mode.

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Safety precautions

Warning

Read the safety precautions and the user manual before use. Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied, as indicated on the underside of the base.



Fit only the recommended, rechargeable batteries (→ page 62), i.e., never use a conventional (non-rechargeable) battery or other battery type as this could result in significant health risks and personal injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, for example doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The handset may cause interference in analogue hearing aids. If you require assistance, please contact your hearing aid supplier.



Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof.



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your phone to a third party, make sure you also give them the user manual.



Remove faulty bases from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- Not all of the functions described in this user guide are available in all countries.
- The device cannot be used in the event of a power failure. It is also not possible to transmit emergency calls.

First steps

Checking the package contents

- ◆ One Gigaset E310/E310A base
- One power adapter
- One Gigaset handset
- ◆ Two batteries
- One battery cover
- ◆ One phone cord
- ♦ One user guide

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charger with power adapter for each additional handset.

Setting up the base and charger (if included)

The base and charger are designed for use in dry rooms in a temperature range of $+5^{\circ}$ C to $+45^{\circ}$ C.

➤ Set up the base at a central point in the building on a level, nonslip surface or mount the base (Gigaset E310 only) and charger on the wall (→ page 66).

Please note

Pay attention to the range of the base.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ page 41).

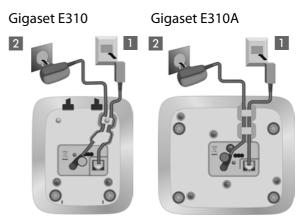
The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

- Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

- ▶ First, connect telephone jack1.
- Then connect the power adapter 2 and insert the cables into the cable ducts.



Please note:

- ◆ The power adapter must always be connected, as the phone will not operate without a mains connection.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.
- ◆ The answering machine is ready for use approx. 15 seconds after the base has been connected or reset.

Connecting the charger (if included)



- Connect the flat plug on the power adapter 1.
- Plug the power adapter into the plug socket 2.

To disconnect the plug from the charger, press the release button 3 and disconnect the plug 4.



Setting up the handset for use

The display is protected by a plastic film. Please remove the protective film!

Inserting the batteries and closing the battery cover

Warning

Use only rechargeable batteries (→ page 62) recommended by Gigaset Communications GmbH i.e., never use a conventional (non-rechargeable) battery, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

 Insert the batteries with the polarity in the correct direction.
 The polarity is indicated in/on the battery compartment.





▶ Slide the battery cover back into the main casing until it clicks into place.

To reopen the battery cover, for instance to replace the batteries, press the grooved area at the top of the cover and slide it downwards.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

▶ Charge the handset in the base for **7.5 hours**.



Please note

The handset must only be placed in the designated Gigaset E310/E310A base or the corresponding charger.

▶ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

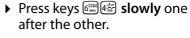
- ◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handsets again.
 - However, if a handset is not registered with the base (**Register Handset** or **Place handset** into base flashes on the display), please register the handset manually (→ page 43).
- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

Change the display language if you do not understand the language currently set.



Press the right-hand display key.





The display for setting languages appears and the current language (e.g., English) is selected.



▶ Press down on the control key ...



... until the language you wish to use is displayed e.g., French.

Press the key below OK to select this language.



The selection is marked with \square .



Setting the date/time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

Please note

Depending on your network provider, the date and time may be displayed automatically.



Press the key below Time on the display screen.
 (If you have already set the date/time, open the input field via the menu → page 23.)



 Press the key below OK on the display screen to open the submenu.

Enter Date: [04.04.2012]

The input field opens. The active position flashes.

▶ Enter the day, month and year as a 8-digit number via the keypad e.g.,

© ♣️ © ♠️ © 1- ©

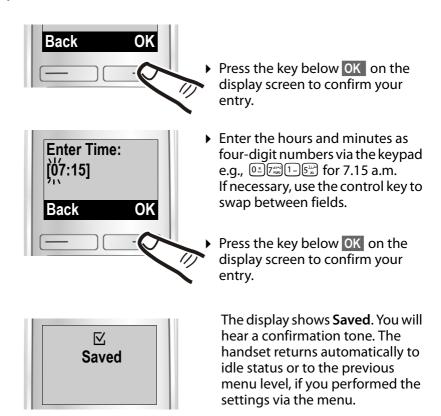
for 4 April 2012.



To correct errors: Press on the left or right edge of the control key to change the position of the cursor.



First steps



You can set the gregorian or the persian calendar type (→ page 46).

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

▶ Press the following keys in sequence:



You will see the following display and the current setting will flash:

973 SET: [0]

▶ Press one of the following keys to determine when the date should be copied across:

0.ª Never

Or 1- Once, in case the date/time is not set on your phone

Or Mays

Your selection is displayed (e.g., 2 for Always):

973 SET: [2]

▶ Press the display key OK.

Display in idle status

Once the phone is registered and the time set, the idle status is shown as in this example.

Screen display

- Reception between the base and the handset:
 - Good to poor: '') '' •
 - No reception: ^(*)
- ◆ Activating the answering machine:
 - Your answering machine is set with a pre-recorded announcement
- ◆ Battery charge status:
 - Batteries charged to over 66%
 - Batteries charged to between 34% and 66%
 - Batteries charged to between 11% and 33%
 - Batteries charged below 11%
 - Flashes: battery almost empty (less than 10 minutes of talktime)
 - ∮□ ∮□ ∮■ Charging



What would you like to do next?

If **Eco Mode+** (\rightarrow page 41) is activated, the \odot icon is displayed in the top left corner of the display.

Your phone is now ready for use.

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers" \rightarrow page 58) or contact our Customer Care team (\rightarrow page 53).

What would you like to do next?

Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Operating the phone	page 19
Changing the ringers and volume on the handset	page 47
Changing the ringers and volume on the base (Gigaset E310A only)	page 49
Changing the call volume on the handset	page 47
Activating Eco Mode / Eco Mode+	page 41
Transferring an old directory to a new handset	page 30
Registering other handsets	page 43
Recording an announcement for the answering machine (Gigaset E310A only)	page 34
Storing numbers in the directory	page 28

Using the phone

Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels (menu overview → page 23).

Main menu (first menu level)

▶ When the handset is in idle status, press the display key Menu to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.

Selecting a function:

- You can scroll between functions using the control key ♣. The relevant function is shown in the display.
- Press the display key OK to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key Back, left on the control key or briefly press the end call key , the display returns to idle status.

Submenus

The functions in the submenu are indicated by name.

Selecting a function:

- ▶ You can scroll between functions using the control key 🗘. The relevant function is shown in the display.
- Press the display key OK to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key Back, left on the control key or **briefly** press the end call key , the display will return to the previous menu level.

Any settings you have not confirmed by pressing OK will be discarded.



Settings

Returning to idle status

From any point in the menu:

- ▶ Press and **hold** the end call key **o** or
- ▶ Do not press any key: after 2 minutes, the display will automatically revert to idle status.



Keys on the keypad

Press the corresponding key on the handset.

75

Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- ◆ Use the display key Del. to delete the character before the cursor
- ◆ Insert characters at the cursor position
- ◆ Overwrite the highlighted (flashing) character e.g., when entering time and date

Activating/deactivating the handset



In idle status, press and **hold** the end call key (confirmation tone).

If you place a deactivated handset in the base or charger, it will automatically be activated after a specific period of time (approx. 30 seconds).

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.



In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the or icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

Understanding the operating steps

An example of a procedure is as follows:

Menu ► ♠ Settings ► OK ► ♠ Telephony ► OK

► Auto Answer ► OK (☑ = on)

This means you should proceed as follows:

Please note

Scroll upwards if you wish to select one of the last entries in a menu level with numerous entries.



Menu:

Press the key below Menu on the display screen to open the main menu.



Press up or down on the control key until ...



Settings:

... the menu entry **Settings** appears on the screen.

► OK:

Press the key below OK on the display screen to open the submenu.



Press up or down on the control key until ...

Understanding the operating steps









Telephony:

... the menu entry **Telephony** appears on the screen.

▶ OK:

Press the key below OK on the display screen to open the submenu.

(:

Press up or down on the control key until ...

Auto Answer:

... the menu entry **Auto Answer** appears on the screen.

► OK:

Press the key below OK on the display screen to switch the function on or off (V = on).

The change is effective immediately and does not need to be confirmed.

Press the key below Back on the display screen to jump back to the previous menu level or

Press and **hold** the end call key

to return to idle status.

Menu tree

If you press the Menu display key in idle status, a list appears with menu entries. You can scroll through the list by pressing .

Alarm Clock
Voice Mail

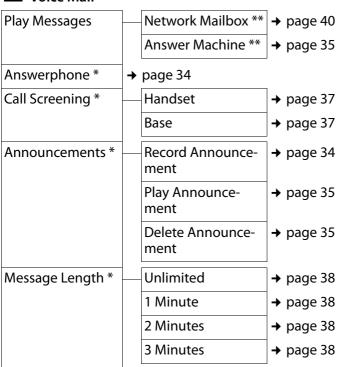
Settings

Some of these menu entries contain submenus. The page numbers refer to the relevant description in the user guide.

Alarm Clock

Activation	→ page 42		
Wake up time	→ page 42		

Voice Mail

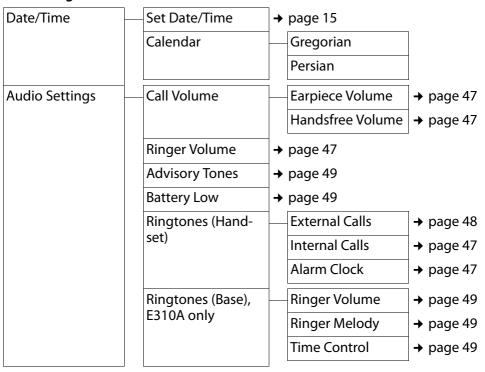


Menu tree

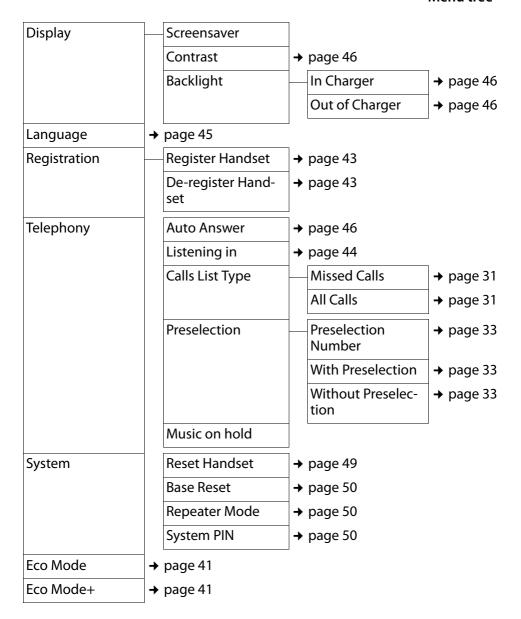
Ring Delay *		Immediately	→	page 38
		10 sec	→	page 38
		18 sec	→	page 38
		30 sec	→	page 38
		Auto	→	page 38
Network Mailbox	→	page 40	_	
Set Key 1 *		Answer Machine	→	page 35
		Network Mailbox	→	page 41
Language			-	

- * Base with answering machine only
- ** Only base with answering machine and number of network mailbox entered

Settings



Menu tree



Making calls

When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed.

Making external calls and ending calls

External calls are calls using the public telephone network.

Enter the phone number **#** and press the talk key **.** The number is dialled.

You can also **first** press and **hold** the talk key (dial tone) and then enter the number.

Press and **hold** the hash key to enter a dialling pause.

During the call, you can access the menu for adjusting the earpiece volume with and adjust the volume using .

Ending a call/cancelling dialling: Press the end call key **or** place the handset in the base or charger.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk/speaker key .

Press the talk/speaker key 🖪 to accept the call.

If the handset is in the base and the **Auto Answer** function is activated (→ page 46), the handset will accept

a call automatically when you lift it out of the base.

If the ringer is intrusive, press

Menu ▶ Silent ▶ OK

You can accept the call as long as it is displayed on the screen.

Calling Line Identification

When you receive a call, the caller's number is displayed on the screen if the following prerequisites are met:

- Your network provider supports CLIP, CLI
 - CLI (Calling Line Identification): the caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): the caller's number is displayed.
- You have requested CLIP from your network provider.
- ◆ The caller has requested CLI from the network provider.

Call display

When you receive a call, the phone number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.



The following is displayed instead of the number:

- External Call, if no number is transmitted.
- Withheld, if the caller has suppressed Calling Line Identification.
- Unavailable, if the caller has not requested Calling Line Identification.

Notes on phone number display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- You have not requested CLIP from your network provider
- Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and home connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

 Briefly disconnect the PABX power plug. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

▶ Check the CLIP (phone number display) settings of your PABX and activate this function if necessary. In the user manual for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number identification", "caller ID" etc.). If necessary, contact the device manufacturer

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number.

Have you requested the phone number display service from your network provider?

Check whether your provider supports phone number display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset website at:

www.gigaset.com/service

Speaker mode operation

In speaker mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

Please note

Inform your caller before you use speaker mode so that they know a third party may be listening.

Using the directory and lists

Activating/deactivating speaker mode

Switching between earpiece and speaker mode

Press the speaker key.

During a call and when listening to the answering machine

to the answering machine (Gigaset E310A only), activate or deactivate speaker mode.

If you wish to place the handset in the charger during a call:

▶ Press and hold the speaker key while placing the handset in the charger and for a further 2 seconds. Otherwise, the call is cancelled.

For instructions on adjusting the loudspeaker volume, see page 47.

Muting

You can deactivate your handset's microphone during a call.

Press the **right-hand** control key during the call to activate/deactivate the function.

Using the directory and lists

The telephone offers a directory, redial list, answering machine list, network mailbox list and calls list. You can save up to 150 entries in the directory.

You can create a personalised directory for your own individual handset. You can copy all of the entries or individual entries to other handsets

(→ page 30). It is also possible to copy entries from old handsets providing they are registered to your (new) base.

Directory

You can store numbers and the associated names in the **directory**. With the handset in idle status, open the directory by pressing the control key.

Length of an entry

Number: max. 32 digits
Name: max. 16 characters

Saving the first number in the directory

- Dir. empty New Entry? ▶ OK
- ▶ (Enter number) ▶ OK
- ► (Enter name) ► OK

Storing further numbers in the directory

- Menu ▶ New Entry ▶ OK
- ► 🚰 (Enter number) ► OK
- ► (Enter name) ► OK

Please note

- Refer to the character set chart to see how to enter names
 (→ page 63).
- ◆ Press and **hold** the hash key ■ to enter a dialling pause.

Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

- 1 Space
- 2 Digits (0-9)
- 3 Letters (alphabetical)
- 4 Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

Open the directory.

You have the following options:

- Use to scroll through the entries until the required name is selected.
- Enter the first character of the name, if necessary scroll to the entry with the key.

Dialling with the directory

Select an entry.

/4

Managing directory entries

Select an entry.

The following functions can be selected with Menu • (\$\frac{1}{2}\$):

New Entry

Save new phone number.

VIP Caller Melody

Mark a directory entry as a VIP (Very Important Person) by assigning a specific ringtone to it. You recognise VIP calls by the ringtone.

Edit Entry

Edit selected entry.

Use Number

Edit or add to a stored number. Then dial or select other functions using Menu.

Delete Entry

Delete selected entry.

Send Entry

Send an individual entry to another handset (→ page 30).

Delete List

Delete all directory entries.

Send List

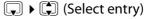
Send the complete directory to another handset.

Shortcut

For creating shortcuts by assigning the current entry to a key, see the following section.

Using shortcuts

You can assign directory entries to the keys (2) to (2):



- ▶ Menu ▶ Shortcut
- ▶ ∰ (Press the key to which you want to assign the entry)

To dial, press and **hold** the required shortcut key.

Transferring the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- The sending and receiving handsets must both be registered to the same base.
- The other handset and the base can send and receive directory entries.
- (Select entry) ▶ Menu
 - ► Send Entry/Send List ► OK
- ▶ (Select the internal number of the receiving handset)▶ OK

A message appears on the display to confirm a successful transfer. You will hear the confirmation tone.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the calls list or redial list, to the directory.

A number is displayed.

Menu ▶ 🗘 Copy to Directory ▶ OK

▶ Complete the entry (→ page 28).

The message playback is interrupted while numbers are copied from the answering machine list (Gigaset E310A only).

Redial list

The redial list contains the ten numbers last dialled with the handset. If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list

- Press the talk key.
- Select an entry.
- Press the talk key. The number is dialled.

Managing entries in the redial list

- Press the talk key.
- Select an entry.
- Menu Press the display key.

The following functions can be selected with 🖨:

Use Number

Edit or add to the number. Then dial or select other functions from the Menu.

Copy to Directory

Copy an entry to the directory.

Delete Entry

Delete selected entry.

Delete List

Delete all entries.

Using the directory and lists

Answering machine list (Gigaset E310A only)

The answering machine list contains all the calls recorded by the answering machine. You can use the list to listen to messages on the answering machine (→ page 35).

Network mailbox list

You can use this list to listen to messages on the network mailbox (→ page 40).

Calls list

Prerequisite: CLIP (→ page 27)

Depending on the type of list set, the calls list contains:

- All calls
 - Accepted calls
 - Unanswered calls
 - Calls recorded by the answering machine (Gigaset E310A only)
- Missed calls
 - Unanswered calls
 - Calls not recorded by the answering machine (Gigaset E310A only)

Setting the call list type

Menu ▶ 🖨 Settings ▶ OK

- ▶ 🗘 Telephony ▶ OK
- ► Calls List Type ► OK
- ▶ ♠ Missed Calls /All Calls
- \blacktriangleright OK (\checkmark = selected)



Press and hold (idle status).

The calls list entries are retained when you change the list type.

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

Opening the calls list



→ ✓ → 🗘 Calls List:

The calls list is displayed as follows:

Calls List: 01+02

Number of new entries + number of old, read entries.

OK

Press the display key to open the list.

The last incoming call is displayed. Example of list entries:

New Call 02 123456789 28.06. 08:34

Back Menu

- ♦ Status of entry
 - New Call: New missed call.
 - Old Call: Entry already read.
 - Call recv.: Call was answered.
 - Answer M (Gigaset A510A): the answering machine accepted the call. A message was left.
- ◆ Entry number
- Number or name of caller
- ◆ Call date and time (if set, → page 15).

If necessary, use 🗘 to select another entry.

Automatic network provider preselection

The following functions can be selected with Menu • 🔃:

Delete Entry

Delete current entry.

Copy to Directory

Copy an entry to the directory.

Delete List

Caution! All **old and new** entries will be deleted.

After exiting the calls lists, all viewed entries are assigned the status "old".

Calling back a caller from the calls list



Opening lists

When you press $\rightarrow \bigvee$, the list selection opens. You can scroll through the available lists by pressing \clubsuit . Only the lists containing messages and the network mailbox list are displayed.

An **advisory tone** sounds as soon as a **new message** appears in a list.

Depending on the type of the new

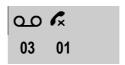
Depending on the type of the new entry, an icon appears in the display while in **idle status**:

Icon New message ...

... in the answering machine list (Gigaset A510A only) or on the network mailbox

... in the missed calls list

The number of **new** entries is displayed under the corresponding icon.



Please note

If calls are saved in the network mailbox, you will receive a message if the list type has been set accordingly (see your network provider user guide).

Automatic network provider preselection

You can store a call-by-call number (preselection number), which is automatically placed in front of numbers when you dial them. If, for example, you wish to make international calls via special network providers, you can save the relevant dialling code here.

In the **With Preselection** list, specify the dialling codes or the first digits of the dialling codes that you wish to assign to the preselection number.

In the Without Preselection list, enter the exceptions to the With Preselection list.

Examples:

Preselection Number	0999
With Preselection	08
Without Preselection	081
	084

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

Phone number		Dialled number
07112345678	•	07112345678
08 912345678	•	0999 08912345678
084 12345678	•	08412345678

Storing preselection numbers

- Menu ▶ 🗘 Settings ▶ OK
- ▶ 🗘 Telephony ▶ OK
- ▶ ♣ Preselection ▶ OK
- ▶ ♣ Preselection Number ▶ OK
- ► (Enter or edit preselection number) ► OK
- Press and **hold** (idle status).

Saving or editing entries in preselection lists

Each of the two lists can contain 11 entries with 4 digits.

Depending on the country, numbers may be preset in the With Preselection list. This means e.g., that all national calls or calls to the mobile network are automatically linked to the preselection number you have saved previously.

- Menu ▶ 🖨 Settings ▶ OK
- ► Telephony ► OK
- ▶ ♣ Preselection ▶ OK
- **▶** ₩ith Preselection / Without

Preselection ▶ OK

- ▶ 🗘 (Select entry) ▶ OK
- ► (Enter or edit first digits of number) ► OK
- Press and **hold** (idle status).

Temporarily cancelling preselection

- (press and hold) ▶ Menu
- **▶** ♣ Automatic Preselect off
- ▶ OK ▶ 🖷 Dial number

Permanently deactivating preselection

Delete the preselection number with Del. and press OK.

Operating the answering machine

You can operate the (integrated) answering machine

- ◆ Via the handset or
- ◆ Via the keys on the base or
- ◆ Via external phone (→ page 39)

You will find information on operating the answering machine via the keys on the base on page 2.

The following sections describe operation via the handset.

Switching the answering machine on/off

Menu ▶ 🗘 Voice Mail ▶ OK

▶ \bigcirc Answerphone \blacktriangleright OK \bigcirc = on)

When the answering machine is switched on, the remaining memory time is announced. The **a** icon appears in the display. The on/off key lights up on the base.

The answering machine uses a prerecorded announcement. However, you can also record a personal announcement of your own.

Please note

If the memory is full the answering machine switches itself off automatically. It switches itself on again automatically when you delete old messages.

Recording a personal announcement

Menu ▶ 🗘 Voice Mail ▶ OK

- ► 🖨 Announcements ► OK
- ► Record Announcement ► OK
- ▶ Press OK, talk after tone ▶ OK

You will hear a short tone.

Now say your announcement (at least 3 seconds). Just as if you were making a call via the earpiece, place the telephone against your ear and speak into the microphone at a normal volume.

Cancel the recording with or Back. Restart the recording with OK.

OK

Press the display key to end the recording.

After recording, the announcement is played back for you to check.

Please note

- Your recording is ended automatically:
 - If the maximum message length of 170 seconds is reached or
 - If there is a pause lasting for longer than 2 seconds.
 - If answering machine memory gets full.
- If you cancel the recording, the pre-recorded announcement is used.
- The recording is stopped and seved if the answering machine memory is full.

Playing back an announcement

Menu ► Voice Mail ► OK

▶ ♣ Announcements **▶** OK

► 🖨 Play Announcement ► OK

If you have not recorded your own announcement, the pre-recorded announcement will be played.

Deleting your personal announcement

Menu ► 🗘 Voice Mail ► OK

► ♠ Announcements ► OK

▶ ♣ Delete Announcement **▶** OK

The pre-recorded announcement is used again after a personal announcement is deleted.

Playing back messages

There are three ways to start playing back messages on the answering machine.

◆ Start message playback via the Voice Mail menu:

Menu ➤ C Voice Mail ➤ OK
➤ Play Messages ➤ OK

If you have entered a number for the network mailbox you still need to select the answering machine:

► Answer Machine ► OK

◆ Start message playback via the answering machine list:

Answ. Mach.: (see also page 32)

Operating the answering machine

The list is displayed as follows:

Answ. Mach.: 01+02

Number of new messages + number of old, played back messages.

OK Press the display key to open the list.

 Fast access to the answering machine:

To access the answering machine, simply **press and hold** the 1- key – you do not have to select it via the menu.

The integrated answering machine has already been preset at the factory. However, if you have set the network mailbox for fast access (→ page 40), you can change this setting.

Menu ▶ 🗘 Voice Mail ▶ OK

▶ 🗘 Set Key 1 ▶ OK

▶ ♣ Answer Machine **▶** OK

The setting for fast access applies to all registered handsets.

If you have new messages, playback will start with the first new message, otherwise with the first old message. The loudspeaker on the handset switches on **automatically**. To switch it off, press the speaker key

A message comprises two parts:

- An info block, comprising number/date/time and
- ◆ The **content** (spoken message).

First, the info block is played back followed by the content.

Operating the answering machine

The status of the call, the callers number or the callers name and the date/time of the call is displayed.

Stopping and controlling playback

Controlling message playback depends on when you press the relevant key.

During message playback:



Stop playback. Press again to resume.



or **During the info block**

announcement: Skip to the start of the previous message.

During playback of the content: Skip to the start of the current message.



or Go to the start of the next message.



During the info block announcement: Skip info block.

During playback of the content: Skip to the content of the next message.

Skipping back from the first message means you skip to the last message, skipping forward from the last message means you skip to the first message.

If playback is interrupted for over a minute, the answering machine returns to idle status.

Additional functions during message playback



Press the display key. Playback stops.

Select the relevant function using 🖨:

Dial Number

Dial the number.

Continue

Continue message playback.

Volume

Set the speaker or earpiece volume.

Copy to Directory

Copy the caller's number to the directory.

Delete all

Delete all old messages.

Deleting an individual message

During playback:

Press key 0 or display key Del..

Accepting a call from the answering machine

You can still accept a call even when the answering machine has answered a call or is recording:

Press display key. Accept

You can also accept the call by:

• pressing the talk key 🖪

 removing the handset from the base/charger (if auto answer is activated, → page 46)

Please note
If Call Screening is activated via
the handset and the call can
already be heard on the handset, you can only accept the call
by pressing Accept. Pressing the
talk key/hands free key only
activates or deactivates the
handsfree mode

Recording stops and you can speak to the caller.

If three seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message.

Activating/deactivating call screening

While the caller is leaving a message on the answering machine, you can listen in via the loudspeaker on the base or handset.

Permanently activating/ deactivating call screening

Menu ▶ ♣ Voice Mail ▶ OK

► Call Screening ► OK

▶ ♣ Handset/Base

▶ OK (**□** = on)

Call screening can be simultaneously activated on the base and handset.

Operating the answering machine

Deactivating call screening on the handset for the current recording

Press the end call key. The loudspeaker on the handset is deactivated.

Diverting an external call to the answering machine

You can divert an incoming external call to the answering machine, even if it is deactivated.

Prerequisite: the answering machine has available memory.

An external call is signalled on the handset:

Menu ▶ Divert to AM ▶ OK

The answering machine starts immediately in answer & record mode and records the call. The set time for ring delay (→ page 38) is ignored.

Activating/deactivating two-way record

You can record an **external** call with the answering machine.

▶ Inform the caller that the call is being recorded.

During the conversation:

Menu ▶ ♠ Two-Way Recording

► OK

Two-way record is indicated on the display by an advisory text and is added to the answering machine list as a new message.

Operating the answering machine



Press the display key to stop two-way record.

The maximum recording time depends on the memory available on the answering machine. If the memory is full, you will hear an end tone, the recording is aborted, and the call recorded up to that point is listed in the answering machine list as a new message.

Setting up the answering machine

The answering machine has already been preset at the factory. You can configure individual settings via the handset.

Setting up ring delay

You can set the amount of time that elapses before the answering machine is to accept a call.

Menu ► Voice Mail ► OK
► Ring Delay ► OK



Select Immediately, 10 sec, 18 sec, 30 sec or Auto and press OK (V₁ = selected).

With **Auto** the ring delay is as follows:

- If there are no new messages, the answering machine answers a call after 18 seconds.
- If new messages are present, the answering machine answers a call after 10 seconds.

Setting the message length

You can set a maximum message length.

You can choose: 1 Minute, 2 Minutes, 3 Minutes or Unlimited.

Menu ► Voice Mail ► OK

- **▶** ♣ Message Length **▶** OK
- ▶ 🖨 Select the message length
- ► OK (=selected)

Changing the language for the voice prompt and pre-recorded announcement

Menu ▶ 🗘 Voice Mail ▶ OK

- **▶** ♣ Language **▶** OK
- ▶ 🖨 Select the language
- ► OK (<a> = selected)

Language 1: Farsi with persian calendar

Language 2: Farsi with gregorian calendar

Language 3: Arabic with gregorian calendar

Language 4: English with gregorian calendar

Operating when on the move (remote operation)

You can check your answering machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

- You have set a system PIN other than 0000 (→ page 50).
- The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys. Alternatively, you can use a code transmitter (available from retailers).

Calling the answering machine and playing messages



Dial your own number.



When you hear your announcement, press and enter the system PIN.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answering machine using the keypad.

Please note

The connection is terminated:

- ♦ When an incorrect system PIN is entered
- After playing back the message(s)

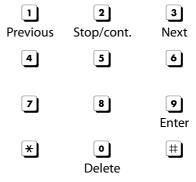
Operating the answering machine

Operating the answering machine via the keypad

The answering machine is operated using the following keys:

- During the number/date/time announcement: Skip to the start of the previous message.
 During message playback:
 Skip to the start of the current message.
- 2 Stop playback. Press again to resume.
- **3** Go to the next message.
- Delete current message.

Number codes for operation:



Using the network mailbox

The network mailbox is the answering machine in your provider's telephone network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

Entering the network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

Menu ► Voice Mail ► OK

► Network Mailbox ► OK

Enter the network mailbox number and press OK.

Accepting a new message from the network mailbox

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number is displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the calls list (→ page 31).

Please note

Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the calls list will then show this designation.

Playing back messages

There are three ways to call the network mailbox.

◆ Call the network mailbox via the Voice Mail menu:

Menu ▶ 🗘 Voice Mail ▶ OK

► Play Messages ► OK

► Network Mailbox (E310A only) ► OK

 Call the network mailbox via the network mailbox list:

Network MBX:
The list is displayed as follows:

Network MBX: 00+**

00: The number of new messages is only displayed correctly if your network provider transmits this information

**: The number of old messages is not available.

OK Press the display key to call the network mailbox.

 Fast access to the network mailbox:

To access the network mailbox, simply press and **hold** the 1- key – you do not have to select it via the menu.

Gigaset E310: The network mailbox is preconfigured for fast access.

Gigaset E310A: The integrated answering machine is preconfigured for fast access. You can switch to the network mailbox.

Menu ▶ 🗘 Voice Mail ▶ OK

▶ ♣ Set Key 1 ▶ OK

▶ ♠ Network Mailbox

► OK (\(\subseteq = \text{selected}\)

The setting for fast access applies to all handsets.

ECO DECT

You are helping to protect the environment with your Gigaset.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses <0.4 W when in idle status and when the batteries are not being charged.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

- Handset: The closer the handset is to the base, the lower the radiation.
- Base: The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation from the handset and the base even more by using **Eco Mode**:

Eco Mode

Reduces the radiation of the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. It is always better to use **Eco Mode** when a reduced range is sufficient.

Switching off radiation

Eco Mode+

When you activate **Eco Mode+**, the radiation (DECT transmission power) of base and handset is switched off automatically and only turns on when calls are made. This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.

Eco Mode/Eco Mode+ can be activated/deactivated independently of one another and can also be used with multiple handsets. The handset need not be placed in the base.

Activating/deactivating Eco Mode / Eco Mode+

Menu ▶ 🗘 Settings ▶ OK

▶ 🖨 Eco Mode / Eco Mode+

▶ OK (**V** = on)

Status displays

Display icon	
	Reception strength:
T '') T '' T ' T	Good to poor
®	– No reception
•	Eco Mode+ enabled (displays instead of the reception strength icon when in idle status)

Please note

- ◆ When using Eco Mode+ you can ensure that the range of the base is sufficient by pressing and holding the talk key ⚠. You hear the dialling tone if the base can be reached.
- ◆ When **Eco Mode**+ is enabled:
 - Call setup is delayed by approx. 2 seconds.
 - Handset standby time is reduced by approx. 50%.
- Registering handsets that do not support Eco Mode+ causes the mode to be deactivated on the base and all other handsets.
- Activating Eco Mode reduces the range of the base.
- ◆ Eco Mode / Eco Mode+ and repeater support (→ page 50) cancel each other out, i.e., if you use a repeater, you cannot use Eco Mode or Eco Mode+.

Using the handset as an alarm clock

Activating/deactivating the alarm clock

Prerequisite:

The time is set (\rightarrow page 15).



▶ ♣ Activation

▶ OK (☑ = activated)

After you activate the alarm clock, the menu for setting the wake-up time opens automatically.

Setting the wake-up time

Menu ▶ 🖨 Alarm Clock ▶ OK

▶ (♣) Wake up time **▶** OK

► (Enter wake-up time) ► OK

If the alarm clock is activated, you will see the icon in the display and the wake-up time after it.



When the alarm clock rings...

Off

Press the display key to deactivate the alarm clock for 24 hours.

Or

Snooze

Press the display key or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated for 24 hours.

Using multiple handsets

Registering handsets

You can register up to four handsets on the base.

Registering a Gigaset handset manually to the Gigaset E310/E310A

You must register the handset manually on both the handset (1) and the base (2).

Once registration is complete, the handset returns to idle status. The internal number of the handset appears in the display, e.g., **INT 1**.

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

1) On the handset

Menu ▶ 🗘 Settings ▶ OK

▶ ♣ Registration ▶ OK

► Register Handset ► OK

► Enter the base system PIN (default setting: 0000) ► OK
The display shows Handset is

The display shows **Handset is** registering.

2) On the base

Within **60 seconds** of entering the system PIN, press and **hold** the registration/paging key **③** on the base (→ page 2) (min. 3 seconds).

Registering other handsets

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

▶ Start to register the handset as described in its user guide.

2) On the base

 Press and hold the registration/ paging key → on the base
 (→ page 2) for approx. 3 seconds.

De-registering handsets

You can de-register any other registered handset from any registered Gigaset E310H handset.

Menu ▶ 🗘 Settings ▶ OK

► Registration ► OK

► De-register Handset ► OK

Select the internal party you wish to de-register and press OK.

(The handset you are currently using is indicated

by <.)
Enter the current system
PIN and press OK.

OK Confirm the security prompt.

Locating a handset ("paging")

You can locate your handset using the base.

- ▶ Briefly press the registration/paging key ③ on the base
 (→ page 2).
- All handsets will ring at the same time ("paging"), even if the ringer melodies are switched off.

Ending paging

Briefly press the registration/paging key ③ on the base (→ page 2) or press the talk key ④ or end call key ⑤ on the handset.

Listening in to an external call (conference)

You want to listen in to an existing external call.

Prerequisite: The **Listening in** function must be activated.

Activating/deactivating the function:

Menu ▶ 🗘 Settings ▶ OK

▶ (‡) Telephony **▶ OK**

► Listening in ► OK (V = on)

Listening in to the call:

Press and **hold** the talk key on the handset. All participants hear a signal tone. This handset displays the **Conference Call** message and it is not possible to dial another number from this handset.

Ending listening in:

Press the end call key on the handset; all participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Making internal calls

Internal calls are free calls between handsets that are registered with the same base.

Calling a specific handset

Initiate internal call.

Enter the number of the handset.

Or:

Initiate internal call.

Select handset.

Press the talk key.

Calling all handsets ("group call")

Press and **hold**.

Or:

Initiate internal call.

Press the star key.

Or:

Initiate internal call.

Call All Select

Press the talk key.

Ending a call

Press the end call key.

Accepting an internal call

Your telephone rings and the internal number of the caller appears in the display (e.g. INT 2).

Press the talk key <a>[3], to take the call.

Ending a call

Press the end call key .

Transferring a call to another handset/internal consultation

You are in conversation with an **external** participant.

Open the list of handsets.

The external participant hears the music on hold.

Select a handset or **Call All** and press **OK**.

When an internal participant answers:

▶ If necessary, announce the external call.

Either

Press the end call key. The external call is transferred to the other handset.

or

Press the display key. You are reconnected with the external participant.

When transferring a call, you can also press the end call key before the internal participant answers.

If the internal participant does not answer or the line is busy, the call will automatically return to you.

Accepting a waiting call

If you receive an external call while conducting an internal call, you will hear the call waiting tone (short beep). The caller's number will appear in the display if phone number identification is enabled.

- ▶ Press the end call key 🕤 to end the internal call.
- ▶ Press the talk key to accept the external call.

Setting the handset

You can change the settings on your handset to suit your individual requirements.

Changing the display language

You can view the display texts in different languages.

Menu ▶ 🖨 Settings ▶ OK

▶ C Language **▶** OK

► 🗘 (Select language) ► OK

The current language is indicated by a ∇_i .

If you accidentally choose a language you do not understand:

Menu ▶ 6 ﷺ

▶ (Select language)

▶ OK (**☑** = selected)

Setting the calender type

You can use the gregorian or the persian calendar type.

Menu ▶ 🖨 Settings ▶ OK

- ▶ Date/Time ▶ OK ▶ 🖨 Calendar
- **▶** OK **▶** Gregorian /Persian
- ► OK

The current setting is indicated by a ∇ .

Setting the display

You can set the display contrast, the screensaver and the backlight.

Menu ► Settings ► OK

► Display ► OK

You have the following options:

Screensaver

In idle status a digital clock can be displayed as a screensaver. This replaces the idle status display. You can choose between **No Screensaver** and **Digital Clock**.

The screensaver is not displayed in certain situations e.g., during a call or if the handset is de-registered.

To show the display in idle status, **briefly** press end call key **.**

Contrast

Nine contrast settings are available.

Backlight

Depending on whether or not the handset is in the charger, you can activate or deactivate the backlight ($\nabla = 0$).

- **▶** ☐ In Charger/Out of Charger
- **▶** OK (**□** = on)

If the display backlight In Charger is activated, the display is permanently dimmed, when the handset is in the charger.

If the display backlight **Out of Charger** is activated, the handset will switch the display brightness in two stages to 10% of the maximum brightness when the handset is not in the charger.

When the display backlight is switched off, pressing any key will activate the backlight and perform the relevant key function.

Please note

If the backlight is turned on outside the charger, the standby time for the handset is considerably reduced!

Auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base without having to press the talk key .

- Menu ▶ 🖨 Settings ▶ OK
- ► Telephony ► OK
- ► Auto Answer ► OK (V = on)

Changing the speaker/ earpiece volume

You can set the volume for speaker mode and earpiece mode to five different levels.

In idle status:

► Call Volume > OK

► Carpiece Volume/Handsfree Volume ► OK

Set the volume 1–5.

OK

Press the display key to save the setting.

During a conversation via the earpiece or in speaker mode:

Press the control key to open the menu for setting the volume. Set the earpiece or speaker volume 1–5 by pressing .

The setting 1–5 will automatically be saved after approximately 3 seconds or press the display key OK.

Please note

You can also set the call volume via the menu (→ page 24).

Changing ringers

Volume:

You can choose between five volumes (e.g., volume 3 = -1) and the "crescendo" ring (______, volume increases with each ring).

◆ Melody:

You can select from a list of preloaded ringtones and melodies. You can also set different ringer melodies for the following functions:

- ◆ External Calls
- ◆ Internal Calls
- ◆ Alarm Clock

For information on how to set the ringers for the base, see page 49.

Setting the ringer volume

The ringer volume is the same for all types of ring.

Set the volume.

In idle status:

△ ► **♦** Ringer Volume ► **OK**

©K

Press the display key to save the setting.

Please note

You can also adjust the ringer volume via the menu (→ page 24).

Setting the ringer melody

Set ringer melodies for External Calls, Internal Calls and the Alarm Clock separately.

For internal calls and the alarm clock

In idle status:

Ringtones (Handset)

► OK ► C Internal Calls/Alarm Clock ► OK

Select melody and press $\boxed{\mathsf{oK}}$ ($\boxed{\mathsf{C}}$ = selected).

Setting the handset

For external calls:

In idle status:

△ ► **♦** Ringtones (Handset)

► OK ► C External Calls ► OK

can be used for the following:

Melodies

You can set the ringtone as described above.

Time Control

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

Activation is switched on or off by pressing OK (\subseteq = activated).

Settings

Ringer off from: /Ringer off until: Enter time in 4-digit format.

Please note

During this period, you will continue to receive calls from numbers to which you have assigned a personalised melody in the directory (VIP).

Anonymous Calls Silent

You can set your handset so that it does not ring for calls where Calling Line Identification has been withheld (not answering machine). The call will only be signalled on the display.

Switch the Anonymous Calls Silent function on or off by pressing OK (\subseteq = activated).

Please note

You can also set the ringtones via the menu (→ page 24).

Activating/deactivating the ringer

You can:

- Permanently deactivate the ringer in idle status or when receiving a call
- Deactivate the ringer for the current call only

The ringer cannot be re-activated while a call is in progress.

Permanently deactivating the ringer

Press and **hold** the star key.

The 🏝 icon appears in the display.

Reactivating the ringer

Press and **hold** the star key.

Deactivating the ringer for the current call

Menu ▶ Silent ▶ OK

Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

Advisory Tones

- Key click: Every key press is confirmed.
- Confirmation tone (rising tone sequence): At the end of an entry/setting, when the handset is placed in the base and on arrival of a new entry in the

answering machine list or the call list.

- Error tone (descending tone sequence): When you make an incorrect entry.
- Menu end tone: When scrolling at the end of a menu.
- **◆** Battery Low

The battery needs charging.

The **menu end tone** when scrolling at the end of a menu cannot be deactivated.

Activating/deactivating advisory tones/battery low tone

- Menu ▶ 🖨 Settings
- ► Audio Settings ► OK
- ▶ ♣ Advisory Tones/ Battery Low
- **▶ OK** (**☑** = **on**)

Restoring the handset default settings

You can reset any individual settings and changes that you have made. This will not affect entries in the directory, calls list, date and time or the handset's registration to the base.

- Menu ▶ 🖨 Settings ▶ OK
- **▶** 🖨 System **▶** OK
- ► Reset Handset ► OK
- ▶ Reset to factory settings? ▶ OK

Setting the base

The base settings are made via registered handset.

Changing the ringers for the Gigaset E310A base

♦ Volume:

Five volume levels (1–5), "Off" (volume = 0) and **Crescendo** (volume increases with each ring) can be set.

◆ Melody:

List of pre-loaded ringer melodies. The first three melodies are the "classical" ring tones.

◆ Time Control:

You can specify when the base should not ring (e.g., during the night).

- Menu ▶ 🖨 Settings ▶ OK
- **▶** ♣ Audio Settings **▶** OK
- ▶ 🖨 Ringtones (Base) ▶ OK
- ► Ringer Volume/Ringer Melody/Time Control ► OK

For more information on adjusting the settings, see → page 47.

Activating/deactivating music on hold

- Menu ▶ 🖨 Settings ▶ OK
- **▶** ♣ Telephony **▶** OK
- ▶ ♣ Music on hold
- ▶ OK (= on)

Repeater support

You can increase the range and signal strength of the base using a repeater. You will need to activate repeater mode. This will terminate any calls that are in progress at the time.

- Menu ▶ 🖨 Settings ▶ OK
- **>** System **>** OK
- **▶ ♣** Repeater Mode
- ▶ OK (\subseteq = activated)

After activating or deactivating the repeater, switch your handset off and on again (→ page 20).

Please note

- ◆ Eco Mode / Eco Mode+

 (→ page 41) and repeater support cancel each other out, i.e., if you use a repeater, you cannot use Eco Mode or Eco Mode+.
- The default encrypted transmission setting is deactivated when repeater mode is activated.

Protecting against unauthorised access

Protect the system settings of the base with a system PIN known only to you. You will need to enter the system PIN when, for example, registering/de-registering a handset to/ from the base.

Changing the system PIN

You can change the base's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

Gigaset E310A: Setting a system PIN enables remote operation of the answering machine (→ page 39).

- Menu ▶ 🖨 Settings ▶ OK
- ► C System ► OK
- **>** System PIN **>** OK
- **▶** System PIN:

(Enter current system PIN) ▶ OK

▶ New PIN:

(Enter new system PIN) ▶ OK

Resetting the system PIN

If you have forgotten your system PIN, you can reset the PIN to the original code **0000 using the button on the base**. **This will also reset other settings**; see the section entitled "Resetting the base to the default settings".

Resetting the base to the default settings

When restoring default settings:

- ◆ Individual settings are reset
- ◆ All lists are deleted
- ◆ Eco Mode and Eco Mode+ are deactivated

The date and time are retained.

Please note

The answering machine is ready for use approx. 15 seconds after the base has been connected or reset.

Resetting the base via the menu

When resetting via the menu

- ◆ Handsets are still registered
- ◆ The system PIN is not reset.

Menu ▶ 🗘 Settings ▶ OK

- **▶** System **▶** OK
- **▶** □ Base Reset **▶** OK
- ▶ Reset to factory settings? ▶ OK

Resetting the base using the button on the base

When resetting the base using the button on the base

- All handsets are de-registered and
- ◆ The system PIN is reset to the original code 0000

Proceed as follows:

- Remove the mains cable from the base.
- ► Hold down the registration/paging key ③ on the base (→ page 2) while reconnecting the power cable to the base. Hold the key down for at least 5 seconds.

Please note

All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Operating the base on the PABX

The following settings are only necessary if your PABX requires them; see the PABX user manual.

Changing the dialling mode

Menu ▶ * \$ #-> 0 & 5 3333 #-> 1 ... 1 ...

► Enter the digit for the dialling mode: ① = tone dialling (DTMF);

1 = pulse dialling (PD) ► OK.

Temporarily switching to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

▶ Press the star key *****.

Tone dialling is now activated for this call only.

Setting recall

Menu ▶ *↑ #→ 0 ₺ 5 ₺₺ #→ 1 ₺ 2₺₺

▶ Enter digits for recall:

0.5 = 80 ms; 1... = 100 ms;

= 120 ms; = 400 ms;

4 = 250 ms; = 300 ms;

6500 ms; 7550 = 800 ms ▶ OK.

Operating the base on the PABX

Changing the pause after line seizure

You can set the length of the pause inserted between pressing the talk key 🖪 and transmitting the phone number.

Menu ▶ *****♠ #-• 0 ₺ 5 ₺₺₺ #-• 1 ₺ 9₺₺₺

▶ Enter digit for the current pause length:

 $\boxed{1}$ = 1 second

2 = 3 seconds

 $\mathfrak{I}_{\text{ne}}^{\text{(i)}} = 7 \text{ seconds } \triangleright \mathsf{OK}$

Changing the pause after recall key

Menu ▶ *• #-• 0 ₺ 5 ₺₺₺ #-• 1 • 4 ₺₺

► Enter digit for the current pause length:

1 = 800 ms;

2 = 1600 ms;

(3¹¹) = 3200 ms ▶ OK.

Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

In our constantly updated online service you can find:

- ◆ Extensive information about our products
- ◆ FAQ compilations
- ◆ Keyword search to help find topics quickly
- Compatibility database: Find out which base stations and handsets can be combined.
- Product comparison: Compare the features of several products with each other.
- ◆ Downloads for user manuals and current software updates
- ◆ E-mail contact form for customer service

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or an after sales query/issue/claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Customer Service & Assistance

Australia
(demais localidades - Gratuito) Bulgaria
Der Anruf kostet Sie aus den deutschen Fest- netzen 0,14 € pro Minute. Anrufe aus den deut- schen Mobilfunknetzen kosten höchstens 0,42
€ pro Minute.
Greece801-100.0.500
(Χρέωση 0,0031 € το λεπτό για το σταθερό δίκτυο της Ελλάδας. Για κλήσεις από κινητό
ίσως ισχύουν άλλες χρεώσεις)
Hong Kong

verso la rete di altri operatori fissi o mobili con-
sultate le tariffe del vostro operatore)
Jordan00962 6 5625460/1/2
Kuwait+965 -22458737/22458738
Lebanon+9611240259/
+9611236110
Luxembourg +352 8002 3811
Malaysia +603-8076 9696
Malta +390 2360 46789 (0,10 €)
Mexico
01800 999 4442738 (01800 999 GIGASET)
Netherlands 0900-3333102
(0,25 € per minuut (vast net). Voor oproepen uit
het mobiele netwerk kunnen andere prijzen
gelden.)
New Zealand0800 780 878
Norway22 70 84 00
(Oppstartskostnad 89 øre + 15 øre pr. minutt fra
fasttelefon. For samtaler fra mobiltelefon
gjelder egne priser.)
Oman+968 709281 Ext. 49/21/75
Poland801 140 160
Portugal(351) 808 781 223
(custo de uma chamada local)
(custo de uma chamada local)
(custo de uma chamada local) Qatar00974 4257777 / 00974 4257844
(custo de uma chamada local) Qatar00974 4257777 / 00974 4257844 Romania+40 021 204 9130
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Please have your record of purchase ready when calling. After sales service is not offered in countries where our product is not sold by authorised dealers.

Manufacturer warranty (Middle East)

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuie manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for two full years from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

This Certificate of warranty does not apply if the telephone has:

- 1. Been misused, mishandled, willfull damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
- 2. A defect arising out of any failure to follow instructions either in the manual or product specification.
- 3. In case repairs are carried out of by unauthorized personnel or unauthorized source warranty will be void.
- 4. A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
- 5. If this certificate of warranty is not signed and stamped by the authorised distributor.
- 6. Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

For Southern Africa:

In the event of an after-sales issue/warranty claim please refer back to your point of purchase.

Proof of purchase (receipt) has to be submitted.

Certificate of warranty (Middle East)

The warranty is not valid if it is not signed and stamped by the authorized distributor.

All details must be filled in by the dealer and retained by the customer. Please fill in the following details and stamp the card to validate the warranty. This warranty shall apply to products purchased in the Middle East only.

_____Invoice / Cash Memo Details:

Date of Purchase:

Product / Model:
Dealer's Name: _

Customer's Name:

Dealer's Stamp

Service Centres (Midde East)

UAE

Customer Service Hotline UAE

TEL: 00971-4-4458255 / 00971-4-4458254

Service Collection Point

www.technocare-prodigy.com

KARAMA

Sea Shell Electronics

Opp. Karama Centre

Dubai, UAE

Tel: 00971-4-3979228

Fax: 00971-4-3966205

Deira

Souvenier Mobiles,

Omar Bin Katab Road,

Oppst. Gulf Peral hotel (Tahir Hotel)

Al Baraha Street,

Tel: 00971-4-2731910 / 00971-4-2737377

Sharajah

Hotline Telecom

Sahara Centre

Sharjah, UAE

Tel: 00971-6-5312126

Al Ain

Phone Station

Al Ain Mall, Town Centre,

Tel: 00971-3-7515588

Fuiairah

Al Manzil,

Al Gurfa Street,

Main market Road.

Tel: 00971-9-2233488

Oman

National Telephone Services Co. LLC

P.O. Box 2786 PC:112. Sultanate of Oman

Tel: +968-709281 Ext. 45/21/75

Fax: +968-791013

E-mail: isonts@omentel.net.om

Oatar

Modern Home,

51-East - Salwa Road,

Al-Maha Complex, Doha

Tel: 00974-4257844 / 00974-4257777

Fax: 00974-4314700

Bahrain

Authorized Service Center,

Bldg: 211, Rd: 339, Block: 321,

Old Place Road, Manama,

Tel: 00973-17311173

E-mail: servicemanager@ashrafs.com.bh

Saudi Arabian Service Centers: Ahmed Abdulwahed Trading Co.

Jeddah Service Center

Al-Amal Plaza, Hail Street,

Jeddeh, Saudi Arabia,

Tel: 02-6500282 Ext. 209

Riyadh Service Center

Olaya Street

Riyadh, Saudi Arabia,

Tel: 01-4622470 / 4623850

Khobar Service Centre

Al-Khobar Street,

Al-Khobar, Saudi Arabia,

Tel: 03-8944193/03-8952359

Madina Munawara

Al-Ayon Street,

Tel: 00966-4-8387931

Khamis Mushyat

Al-Khalidiya St.,

Tel: 00966-7-2230772

Tabuk

Main Street.

Tel: 00966-4-4219232

Service Centres (Midde East)

Kuwait

Customer Service Hotline Kuwait

Tel: 00965-22458737 / 00965-22458738

Al-Baptain Service Center

Shop #: 247

Qibla, Block 11,

Avenue 11,

Souk al Kabeer,

Fahad Al Salem Street,

Tel: 00965-2464993

Jordan

SEDR Home & office Electronics

Co - Tronicom

Wasfi Al-Tal St.,

Building No. 80,

2nd floor,

Tel: 00962-6-5625460/1/2

Lebanon

306, Jdeideh Sin el Fil Blvd, Tel: 00961-1240259 / 00961-1236110

Questions and answers

If you have any questions about the use of your phone, you can contact us at www.gigaset.com/service for assistance 24/7.

In addition, the following table provides troubleshooting assistance.

The display is blank.

- 1. The handset is not activated.
 - ▶ Press and **hold** the end call key ⑤.
- 2. The battery is empty.
 - Charge or replace the battery (→ page 13).

"Base" flashes in the display.

- 1. The handset is outside the range of the base.
 - Move the handset closer to the base.
- 2. The range of the base is reduced because **Eco Mode** is activated.
 - Deactivate Eco Mode

 (→ page 41) or reduce the distance between the handset
 and base
- The base is not activated.
 - Check the base power adapter (→ page 11).

"Place handset into base" or "Register Handset" flashes in the display.

The handset has not been registered with the base or has been deregistered.

Place the handset in the base (automatic registration, may take up to 5 minutes) or register the handset manually (→ page 43).

The handset does not ring.

- 1. The ringer melody is deactivated.
 - Activate the ringer melody(→ page 48).
- 2. The phone only rings if the phone number has been transferred.
 - Activate the ringtone for unknown calls (→ page 48).

You cannot hear a ringer/dialling tone from the fixed line.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

 Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 63).

Each incoming call resets the date/ time incorrectly.

The date and time are sent via e.g., your network provider, a router or PABXs during calling line display. This data may be incorrect.

- Set the date/time correctly e.g., on the router or PABX.
- Do not automatically copy the date/time → page 17.

The connection always terminates after approx. 30 seconds.

Repeater activated/deactivated (→ page 50).

 Activate/deactivate the handset (→ page 20).

When you try to activate Eco Mode / Eco Mode+, "Not possible!" appears in the display.

- A handset is registered to the base that does not support Eco Mode+.
- You use a repeater. Eco Mode / Eco Mode+ and repeater support cancel each other out.

Error tone sounds after system PIN prompt.

You have entered the wrong system PIN.

Reset the system PIN to 0000(→ page 50).

Forgotten system PIN.

Reset the system PIN to 0000 (→ page 50).

The other party cannot hear you.

You pressed the mute key during a call. The handset is "muted".

Unmute the microphone
 (→ page 28).

The number of the caller is not displayed although CLIP has been set.

Calling Line Identification is not enabled.

▶ The caller should ask the network provider to enable Calling Line Identification (CLI).

Refer to the notes on calling line display (→ page 27).

You hear an error tone when keying an input.

Action has failed/invalid input.

 Repeat the process.
 Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

 Set your PABX to tone dialling (→ page 51).

Gigaset E310A only:

No time is specified for a message in the calls list.

Date/time have not been set.

Set the date/time (→ page 15).

During remote operation the answering machine does not respond to key 2.

The system PIN is still set to 0000.

➤ Set the system PIN to something other than 0000 (→ page 50).

The answering machine reports "Incorrect PIN!" during remote operation.

You have entered the wrong system PIN. The connection is terminated.

▶ Call answering machine again.

The answering machine will not record any messages/stopps the recording of a personal announcement.

The memory is full.

- ▶ Delete old messages.
- Play back and delete new messages (→ page 36).

Exclusion of liability

Some displays may contain pixels (picture elements) which remain activated or deactivated. This is completely normal and does not indicate a fault.

Authorisation

This device is intended for analogue phone lines outside the European Economic Area (with the exception of Switzerland) depending on national type approval.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the Declaration of Conformity is available at this Internet address: www.gigaset.com/docs

(€ 0682

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and

ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TüV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority. All electrical and electronic products

should be disposed of separately from general household waste using designated local authority sites.



If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

Correct disposal and separate collection of

used equipment will help to prevent potential negative consequences

for the environment and human health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Appendix

Caring for your telephone

Wipe the unit with a damp cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

Contact with liquid /!\



If the handset has come into contact with liquid:

- 1. Deactivate the handset and remove the battery immediately.
- 2. Allow the liquid to drain from the handset.
- 3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place for at least 72 hours (not in a microwave, oven etc.).
- 4. Do not switch on the handset again until it is completely dry.

When it has fully dried out, you will usually be able to use it again.

Specifications

Batteries

Technology: Nickel-metal-hydride

(NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550 - 1000 mAh The device is supplied with two approved batteries.

Handset operating times/ charging times

Your handset can charge batteries up to a capacity of 1000 mAh. Using special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way it is used. (Standby times/talktimes/operating times are maximum possible times, charging times are typical values.)

	Capacity (mAh) approx.							
	550	700	800	1000				
Standby time (hours) *		220/ 176		310/ 250				
Talktime (hours)	17	20	23	28				

Operating time for 1.5 hrs of calls per day (hours) **				
- Without - With Eco Mode+	110 85	130 95	150 110	185 135
Charging time in base (hours)	6.5	7.5	8.5	11
Charging time in charger (hours)	6	7	8	9.5

^{*} Without/with display backlight

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is updated regularly:

www.gigaset.com/service

Base power consumption

	E310	E310A
In standby mode *	approx. 0.6 W	approx. 0.6 W
Base in standby mode **	< 0.4 W	< 0.4 W
During a call	approx. 0.5 W	approx. 0.6 W

^{*} Charged handset in base

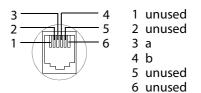
^{**} Without display backlight (Backlight → page 46)

^{**} Handset not in base

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1881MHz- 1897MHz
Duplex method	Time multiplex, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 μs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m out- doors, up to 50 m indoors
Base power supply	230 V ~/50 Hz
Ambient conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dial- ling)/PD (pulse dialling)

Pin connections on the telephone jack



Writing and editing names

The following rules apply when writing names:

- ◆ Each key between ② and is assigned several letters and characters.
- ◆ Control the cursor with **□ □**.
- ◆ Characters are inserted at the cursor position.
- Press the display key Del. to delete the character before the cursor.
- The first letter of the name is automatically capitalised and then followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key to change the text input mode.

123	Digits
Abc	Upper case *
abc	Lower case

^{*} First letter in capitals, all others in lower case

Appendix

Writing names

Enter the individual letters/characters by pressing the corresponding key.

Briefly press the key several times in succession to select the required letter/character.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x	16x
1	1	€	£	\$	¥	¤										
2	а	b	С	2	ä	á	à	â	ã	ç						
3.11	d	e	f	3	ë	é	è	ê								
4	g	h	i	4	ï	í	ì	î								
الرزد 5 س 5	j	k	I	5												
6tcee	m	n	0	6	ö	ñ	ó	ò	ô	õ						
7 mm	р	q	r	S	7	ß										
8***	t	u	٧	8	ü	ú	ù	û								
9, was 2	w	Х	у	z	9	ÿ	ý	æ	Ø	å						
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**	*	/	()	<	-	>	%								
#			#	@	\	&	§									

- 1) Space
- 2) Line break

Arabic

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
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3.11	1	í	ļ	Ĩ	وَ	ی	ئ	۶	٣	d	е	f		
4	ق	ش	ص	ض	٤	g	h	i						
5 m.	1	٤	ر	ز	۲,	٥	j	k	ı					
6tcec	٥	€	۲	Ż	۲	m	n	0						
7 roms	ن	٥	و	ي	ی	٧	р	q	r	S				
8 👑	او.	ق	ك	ک	گ	ل	م	٨	t	u	٧			
9 ⁶ / _{we/2}	А	ظ	3	غ	٩	W	Х	у	Z					
0.5	_1)		c	۶	!	4 2)	٠	+	-	:	"	1	ç	_
*•	*	/	()	٧	=	۸	%						
#			#	@	\	&								

- 1) Space
- 2) Line break

Persian

		1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x
	1	١	\$												
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	3°11	١	ĵ	ļ	Ĩ	و	ی	ئ	ş	٢	d	υ	f		
	4హ్ల	ڙ	الله	ص	ض	۴	g	h	i						
	هنرزد 5 عد	1	٠.	ر	ز	رب	۵	j	k	-					
	6 ^{¢cee}	ы	w	ح	خ	Ŷ	m	n	0						
	7 mm	ن	٥	و	ي	ی	٧	р	q	r	S				
	8號	.9	و،	ك	۲	٣	J	م	٨	t	u	٧			
	9 ^{££±1}	н	財	ع	غ	٩	W	Х	у	Z					
	0.5	1)		c	?	!	1		+	-	:	"	1	٠	_
Ī	*•	*	/	()	<	=	>	%						
	#			#	@	\	&								

- 1) Space
- 2) Line break

Accessories

Upgrade your Gigaset to a cordless PABX.

Gigaset E310H handset

- ◆ Hear whom the call is for with VIP ringtones
- ◆ Handsfree operation with brilliant voice quality
- ◆ Hearing aid compatible (HAC)
- ◆ High-contrast, large b/w display
- ◆ Battery charge status and reception signal indicator
- ◆ Large font for outstanding legibility
- ◆ Green illuminated handsfree key
- ◆ High-quality, large, illuminated and clear keypad
- ◆ Directory for 150 entries
- ◆ Automatic redialling of the last 10 numbers
- ◆ Talk/standby time of up to 20/240 hours
- Standard batteries

www.gigaset.com/gigasete310h



Gigaset repeater

The Gigaset repeater can be used to increase the reception range between your Gigaset handset and the base. www.gigaset.com/gigasetrepeater



Compatibility

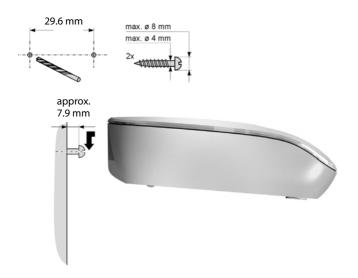
You can find more information about the handset functions in connection with the individual Gigaset bases at: www.gigaset.com/compatibility

All accessories and batteries are available from your phone retailer.



Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

Mounting the E310 base on the wall



Mounting the charger on the wall



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