

# USER

# MANUAL

www.equineforlife.com © 2011 EquineForLife admin@equineforlife.com (507) 533-5853

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## <u>Getting Started</u>

Welcome to Equine For Life! We are excited to provide you with a cutting edge data tracking service for your therapeutic horse-back riding program! We hope you enjoy this service and find it both user-friendly and efficient. If at any time you are unsatisfied with the system or have questions comments or suggestions, please contact <u>admin@equineforlife.com</u>. Because we are constantly working on new improvements and updates, including added features, we welcome all suggestions you might have on how to make the system better, more flexible and customized specifically for therapeutic riding programs!

If this is your first time logging in to Equine For Life, you will need to update your profile. You can do this by clicking on the "profile" tab on the top menu bar. When on the profile page, update the following information:

- Contact Name
- Phone Number
- Address
- Name of your organization
- Email address

# Profile

The profile page is also where you will update and/or change your password. Remember, passwords should never be given out to other people and should not be written down or stored in locations where others could find them. Choose passwords that you can remember but cannot be easily guessed by others. A good example of a password is one the uses both alpha and numerical characters. To change your password, click on the "Change Password" button on the top left corner of the profile page. You will then be prompted to enter a new password. Equine For Life does not store user passwords. If you forget your password, click on the "reset password" button on the login screen. A message will be sent to the email address entered on your profile page with instructions on setting a new password.

Please enter your old password, fo correctly.	security's sake, and then enter your new password twice	ce so we can verify you typed it in
Old password:		
New password:		
Password (again):		
change my password		

On the profile page, you can also change your payment status. By click on "payments", you can subscribe or unsubscribe to automatic monthly payments.

# <u>Home</u>

The home page is where you will automatically come to when first logging in to the program. The items shown on this page are informational and are designed to give you a quick glimpse or summary at a glance of your program.



#### 30 Day Summary:

The pie charts show a summary of activity for the last 30 days. As you enter new information in the system, the 30 day summary will update to include your entries. Please note, these graphs are informational only and are not meant for reporting purposes.

#### Announcements:

The announcement box will be used by the administrators of Equine For Life to post memos and updates for you. This is where we will notify you of any scheduled system down time for maintenance and updates, recent changes that you will notice, and any other information that we feel needs to be passed along to our members. Simply click on any of the messages to read its content.

## <u>Setup</u>

To setup participants, staff, volunteers, horses, categories and programs, click on the "setup" tab on the top menu bar.

Home	Sessions	Reporting	Setup	Profile	Contact	Help
Participa	nts Staff	Volunteers	Horses	Categories	Programs	
		To set up a pers requested infor	son, horse, c mation. Whe	ategory or pro n finished, clic	gram, click on :k "Submit".	the link above. Click on "New" and enter the

#### Participants:

To enter a new participant, click on the "participants" tab and then "Enter New Participant". You can then enter all of the information regarding the participant, including important notes. If the participant you are entering has already been entered in a different area, type their name in the "choose existing person" box to select their record. An example of this situation would be if someone is already set up as a volunteer for your program, but is now also enrolling as a participant rider. When you are finished entering all of the information, click submit to save the record.

Home Sessions R	eporting Setup	Profile	Contact	Help
Participanta Staff V	olunteers Horses	Categories	Programa	
	Choose exis	ing person		1
First nar	ne			Email
Last nar	me			Address
Pho	ne 🤇	ext		City
Alt pho	ne 🗌	ext		State Zipcode
Start Da	ate			Birth date
End Da	ate			Gender
	Inactive			
				11
Not	A.0			
100				
			Submit	

To edit an existing participant, enter the name in boxes provided. The list of participants will automatically filter to anyone entered with that name. Simply click on the "edit" button next to the person you wish to edit. You may make a participant inactive by marking the "inactive" button. After updating information on the record, click "submit" to save your changes.

ciper	ta Stat	T Volunteera	Horses	Categories	Programs		
	Cotor	New Participant					
	-	17772500 HE HE HE HE HE					
	Existing	Participant Data					
	Sec. 1	First Name		Lest N	ame *	Email	Phone
	efft	Participant		Eight		80www.com	000-000-0000
	edit	Participant		Rive		50www.com	123-123-1234
	sedit.	Participant.		Four		40 mmm.com	123-123-1234
	(wdit)	Participant		Nine		90www.com	123-456-7654
	edit,	Participant		One		10mmm.com	222-333-4444
	100	Participant		Seven		7@www.com	111-111-1111
	edit	Participant		504		6@www.com	555-545-5345
	edit	Participant		Tin		10.0 нин.com	654-654-6543
	-	Participant		Three		30 www.com	098-709-8700
	edit	Participant		Two.		20www.com	333-222-1111
	ф.:			92 - E	Page 1 of 1		View 1 - 10 of 10

#### Staff:

To enter a new staff member, click on the "staff" tab and then "Enter New staff". You can then enter all of the information regarding the staff member, including important notes. If the person you are entering has already been entered in a different area, type their name in the "choose existing person" box to select their record. An example of this situation would be if someone is already set up as a volunteer for your program, but has just been hired as a new staff member. When you are finished entering all of the information, click submit to save the record.

Participante	84	* Vokations	Horses	Categories	Programs							
1 de resignar ele		10000000	1.014 (9010)	Gamgones	1102-0110							
	(Refer New staff)											
	Recenter	STOR Over		_	_		0					
	Example	First Name	8	Last Name -		Email	Phone					
	Reset						11					
	edit	Jane		Doe		jane@www.com	123-456-7890					
	edit	Staff		Five		Five@www.com	000-888-7777					
	edit	Staff		Four		<i>∓оиг</i> @ини.com	123-456-7890					
	edit	Staff		One		One@www.com	343-434-3434					
	adit,	Staff		Seven		Savan@erwei.com	987-987-9876					
	edit	Staff		Six		Six@www.com	123-123-1231					
	edit	Staff.		Three		Three@www.com	555-444-3333					
	edit.	Staff		Tieto		mco.www@avil	888-888-8888					
	6				Page 1 0º1	(19(2)	View 1 - 8 of 8					

To edit existing staff member data, enter the name in boxes provided. The list of staff members will automatically filter to anyone entered with that name. Simply click on the "edit" button next to the person you wish to edit. You may make a staff member inactive by marking the "inactive" button. After updating information on the record, click "submit" to save your changes.

#### Volunteers:

To enter a new volunteer, click on the "volunteers" tab and then "Enter New volunteer". You can then enter all of the information regarding the volunteer, including important notes. If the person you are entering has already been entered in a different area, type their name in the "choose existing person" box to select their record. An example of this situation would be if someone is already set up as a participant for your program, but will also be volunteering. When you are finished entering all of the information, click submit to save the record.

Participants	Stat	Volunteers	Horses	Categories	Programs			
	Enter	New volunteer						
	Existing	j Volunteer Data	_			0		
	_	First Name		Lest Name *		Email Phone		
	Reset	elestro.				NOTES - L	- Maria and a state	
	edit	Volunteer		Five		Vol5@www.com	333-333-3333	
	edit	Volunteer		Four		Vol4@www.com	567-567-5675	
	emt.	Participent		Gne.		1@www.com	222-333-4444	
	ent	Volunteer		One		Vol] @www.com	777-777-7777	
	edit.	Volunteer.		Seven		Vol7@www.com	545-454-5454	
	edit	Volunteer		Six		Vol6@www.com	888-777-8888	
	edit	Volunteer.		Three		Vol3@www.com	987-987-7777	
	edit.	Volunteer		Timu		Voi2@www.com	444-444-4444	
	di l				Page 1 of 1	(10(2)	View 1 - 8 of 8	

To edit existing volunteer data, enter the name in boxes provided. The list of volunteers will automatically filter to anyone entered with that name. Simply click on the "edit" button next to the person you wish to edit. You may make a volunteer inactive by marking the "inactive" button. After updating information on the record, click "submit" to save your changes.

#### Horses:

To enter a new horse, click on the "Horses" tab and then "Enter New Horse". You can then enter all of the information regarding the horse, including important notes. When you are finished entering all of the information, click submit to save the record.

Participants	Staff	Volunteers	Horses	ategories	Programs			
	Enter No	w Horse						
	Existing H	orse Data		_	_			
	-	2	Varme *	10	<u>Ö</u> r	eed	Owner	
	edit	Horse 2		Thora	ughbred		Staff Two	
edit Horse 4			Holste	sine:		Volunteer Three		
	edit. Horse 5			Holste	siner		Volunteer Six	
	edit	Horse Three		Quart	er Horse		Staff One	
	edit	Horsel		Thoroughbred Thoroughbred			Volunteer One	
	edit	Morse5					Voluniteer Tixo	
	edit	Horse?	Horse? Ponyl				Staff Four	
	edit	Ponyl					Staff Three	
	edit.	Pony2		Shetk	and Pony		Staff Three	
	Φ			P	age 1 of 1			Wew 1 - 9 of 9

To edit existing horse data, enter the name in boxes provided. The list of horses will automatically filter to any entered with that name. Simply click on the "edit" button next to the horse you wish to edit. You may make a horse inactive by marking the "inactive" button. After updating information on the record, click "submit" to save your changes.

Home	Ses	sions	Reporting	Setup	Profile	Contact	Help
Particip	anta	Staff	Volunteers Name: Breed: Birth date: Owner: Phone:	Horses	Categories	Programs	
						Sabirit	

#### Categories:

To setup a new category, click on the "Categories" tab and then "Enter New Category". Enter the name of the category you wish to setup. When finished, click "submit" to save the record.

Home	Sessions	Reporting	Setup	Profile	Contact	Help		
Participa	nts Staff	Volunteers	Horses	Categories	Programs			
	Enter Nev	v Category						
	Existing Ca	tegory Data	_	_	_		_	•
	R	teset				Name ~		
	1	edit	Ground Care	/Grooming				
		edit	Indoor Lesso	n				
		edit	Outdoor Less	ions				
		edit	Trail Ride					
	ø			1408	Page 1 of 1	PA- PE 10 *	View	1 - 4 of 4

The edit an existing category, type the name in the box provided. The list of categories will automatically filter to any with the name you entered. Simply click on the "edit" button to the left of the category you wish to edit. You can then change the name of the category and choose whether it is visible or not. When finished, click "submit" to save the record.

Ноте	Sessions	Reporting	Setup	Profile	Contact	Help
Participa	nta Staff	Volunteers	Horses	Categories	Programs	
		New Name: Visible: 📽	Category			

#### Programs:

To setup a new program, click on the "Programs" tab and then "Enter New Program". Enter the name of the program you wish to setup. When finished, click "submit" to save the record.

lome	Sessions	Reporting	Setup	Profile	Contact	Help						
Participant	s Staff	Volunteera	Horses	Categories	Programa							
	Enter New Program											
	Existing Program Data											
			1			Name =						
		laset										
		adit	Behavioral Program									
		edit.	Disabèlties									
	1	addt.	Emotional									
	1	edit;	Riding Lessons									
	1	edit.	Sports Thera	Рү								
	d)			14.00	Page 1 of 1							

The edit an existing program, type the name in the box provided. The list of programs will automatically filter to any with the name you entered. Simply click on the "edit" button to the left of the program you wish to edit. You can then change the name of the program and choose whether it is visible or not. When finished, click "submit" to save the record.

Home	Ses	sions	Reportin	ng Setup	Profile	Contact	Help
Participa	ants	Staff	Volunteer	rs Horses	Categories	Programs	
			Name: Visible:	ew Program			
				Submit			

### **Sessions**

Home	Sessions	Reporting	Setup	Profile	Contact	Help	_	
	Enter Nev	v Session						
	Existing Session Data							
	Existing Se	ssion Data						

To enter session data, click on the "Sessions" tab on the top menu bar, then click on the "Enter New Session" button. Enter all relevant information.

- Choose the participant
- Enter the date of the session
- Enter the staff and volunteers (you may enter more than one of each)
- Choose the category and program
- Enter the horse (you may enter more than one horse)
- Select the payment status
- Enter the length of the session
- Type and comments in the notes box

When finished entering information about the session, click "submit" to save the record.

Home	Sessions Rep	orting Setup	Profile	Contact	Help
	Participant Date Staff	(none) 2			Category Indoor Lesson
	Volunteer	[			Payment Paid Subpaid No Charge
	Notes				
				Salemit	

To edit information on an existing session, enter the participant name and date of the session in the boxes provided. The list of sessions will then automatically filter to that information. Click on the "edit" button next to the session you wish to change. You may then change any of the information entered for this session. When finished, click the "submit" button to save your changes.

C.S.W.	ar www.section			
Ente	ting Session Data			
	Participant	Date * Paid	Program	Category
Res		AIL C A	11	: NB
ed	Participant Three	10/10/2011 Paid	Behaviorat Program	Indeor Lasson
[ed]	Participant Four	10/09/2011 Paid	Emotional	Ground Care/Grooming
ed	Participant Eight	10/08/2011 Paid	Disobilities	Indoor Lasson
ed	Participant Nine	10/07/2011 No Charge	Emotional	Trail Ride
(est	Participant Five	10/06/2011 Paid	Disabilities	Trail Ride
ed	Participant Eight	10/05/2011 Paid	Disabélties	Indoor Lesson
-	Participant Eight	10/04/2011 Paid	Emotional	Indoor Lesson
-	Participant Nine	10/03/2011 No Charge	Emotional	Trail Nide
ed	Participant Two	10/02/2011 No Charge	Sports Therapy	Trail Ride
ed	Participant Tan	10/01/2011 Paid	Sports Therapy	Outdoor Lessons
1D		- Page 1	(C.3) ++ ++ (0000)	View 1 - 10 of 23

## Reporting

To create reports based on your entered data, click on the "Reporting" tab and choose the type of information you want (i.e. participants, staff, volunteers, horses, categories, programs or sessions.)

Home	Sessions	Repo	orting	Setup	Profile	Contact	Help	
Participants	5tal	Volun	teers	Horses	Categories	Programs	Sessions	
	Staff LH	å		-				
		Fin	st Name		Last N	ame =	Email	Phone
	Reset						f.:	
	view	view Jane		Doe .		jane@www.com	123-456-7890	
	Second.	Staff			Five		Five@www.com	999-889-7777
	view Staff			Four		Four@www.com	123-450-7890	
	Yoke.	Staff			One		One@www.com	343-434-3434
	NOTE:	Staff			Seven		Seven@www.com	987-987-9876
	winne.	Staff			Six		Sic@www.com	123-123-1231

You can then filter the information to show only what you want. After you have entered a filter, click "submit" to view pie chart summaries. You can change the date range on this page to view data from a different timeframe by clicking "select date range" in the upper right corner.



To create a session report, click on the "sessions" sub-tab under reporting. Enter the filters that you would like to apply to your session data and click "search." Your list of session data will update to include only the sessions you requested via filters. To view or print this report, click on "printable version" in the upper right corner.

Home	Sessions	Reporting	Setup	Profile	Contact	Help		
Participa	ants Staff	Volunteers	Horses	Categories	Programs	Sessions	printable versio	
					Session D	ata		
	Ten	100	Date	Partic	ipant		Eaid Status	
	-		Der. 2, 2011	1 Partic	articipant Nine - Horse7		No Charge	
	from date		Dec. 2, 2011 Participant Two - Horse			5 Horse1 Horse7	No Charge Paid	
	to date	to mme		Dat. 1. 2011 Participant Four - Horse7				
	(all participants) •		Nov. 30. 2011 Participant Five - Pony2			2	Paid	
	(all volunt	eers) *	Nov. 29, 2011 Participant Eight - H		ipant Eight - Hors	e1	Paid	
	(all horses	(all horses) •		Nov. 28. 2011 Participant Eight - Horse Three			Paid	
	(all progra			Nov. 28. 2011 Participant Three - Horse 4		ie 4	Paid	
	(all catego	ories) 🔹	Nov. 25. 20	11 Partic	ipant Nine - Pony	1	No Charge	
	(all pay st	atus) 💌	Nov. 22. 20	11 Partic	ipant Eight - Hors	e 4	Paid	
	54	arch	Nov. 8, 201	1 Partic	ipant One -		Unpaid	

## <u>Contact</u>

To submit questions, comments, suggestions, complaints, etc. to the administrators of Equine For Life, click on the "Contact" tab on the top menu bar. Your email address (as recorded on your profile) will automatically be entered in the email address box. Please enter a subject and then type your message in the message box. When finished, click the "submit" button to send it to Equine For Life administration. You may also always email address day. We will make every attempt to respond to all messages and emails with one business day.

Home	Sessions	Reporting	Setup	Profile	Contact	Help
	Yo	ur Email:			Contact Fo	orm
	10	Subject:				
	Ν	Message:				
					Submit	

# <u>Help</u>

Use the "help" tab to look up answers to questions asked frequently by other users. We will continue to update this list of questions as they come. You will also find a copy of the user agreement and user manual on the help page. We encourage you to look up answers and directions on the frequently asked questions page as well as the user manual, but feel free to contact us at any time if you are unable to find the answers you need. We would be more than happy to help you at any time!