



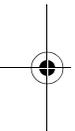
**READ FIRST!**



# Kensington

## PCKey USB Access Key with Extension Cable User Manual

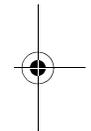
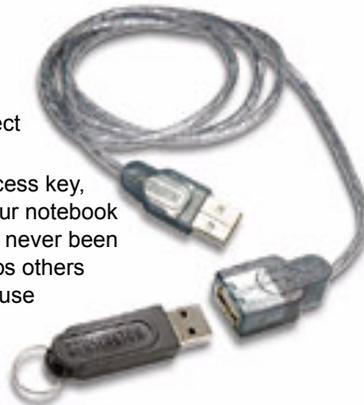
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### **Congratulations!**

Your new Kensington PCKey is the simplest, most secure way to protect your data and network.

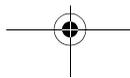
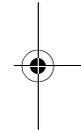
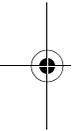
With the PCKey USB access key, protecting the data on your notebook or desktop computer has never been easier. It lets you in, keeps others out, and it's as simple to use as your car key.





### **Important: Please Read Before Installation**

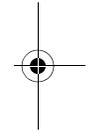
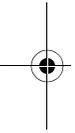
1. Do not insert your PCKey until asked to do so by the installation software.
2. Please ensure all other applications are closed before beginning the installation process.
3. Remove or disconnect ALL drives or storage media that you do not want to encrypt, including - any second, third or fourth internal (IDE) drive installed in your computer; all ZIP, Jaz, Iomega, Syquest or other removable drive cartridges; all external drives connected by USB, Firewire, PCMCIA, or parallel port; and all USB or other Flash memory drives and storage media. You can reinstall or re-attach all drives or storage media after PCKey installation and encryption. They will not be encrypted and will work as normal.
4. Decompress and decrypt all data on your hard drive. See the PCKey User Guide or Windows documentation.
5. Keep a record of installed drives. If you ever add or remove internal drives and you want to uninstall PCKey, you must reconfigure your computer back to the original configuration at the time of installation.
6. After installation, register your product at [www.pckey.kensington.com](http://www.pckey.kensington.com), or you may NEVER be able to recover your data files in the event you lose your key or forget your password.





### Recommended Steps Before You Install

1. Empty the Recycle Bin to increase the free space available for installation.
2. Back up your data for installation safety, and for data recovery if you lose an unregistered PCKey or password.
3. Run Check Disk, and Defrag. See Windows documentation.
4. Disconnect any wired or wireless network connections to help ensure that there will be no disk reads or writes during encryption. You do not need to uninstall networking software or adapters.

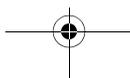
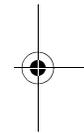




## Kensington PCKey System Requirements

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1. Windows XP - Home Edition or Professional.
  2. Install on a single operating system computer - PCKey is not supported on a multi-operating system computer.
  3. Installation must be on the local system. Network or remote installation is not supported.
  4. Installation must be by an administrator. PCKey must be installed by a user that has full local administrative privileges. (After installation, any user with an existing Windows user account can use PCKey.)
  5. The computer must have 200 MB free hard drive space per drive or partition (each drive letter.) If any drive has less than 200 MB free space, installation will not occur.
  6. Free space on the hard drive must be bigger than the largest file. PCKey will not encrypt any file that is bigger than the free space available on the drive. A 450 MB media clip will not encrypt if there is only 300 MB free space on your drive.
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## PCKey Software Installation Prerequisites

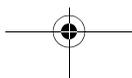
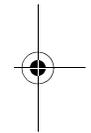
### Uncompress and Decrypt all Data on Your Hard Drive

#### Step 1: See Which Folders and Files are Compressed

1. In Windows Explorer, click *Tools*, *Folder Options*, and the *View* tab.
2. In the *Folder Options* window (below), select the following three options:
  - Show encrypted or compressed NTFS files in color
  - Show hidden files and folders
  - Display the contents of system folders
3. Click *Apply*, then *OK* to close the *Folder Options* window.

#### Step 2: Uncompress and Decrypt Folders

1. In Windows Explorer, *right-click* on each folder displayed with an alternate color.
2. In the context menu, click *Properties*.
3. Click *Advanced*.
4. Unselect *Compress contents to save disk space*, or *Encrypt Contents to secure data*.
5. Click *OK*.
6. Click *Apply*.



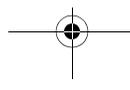
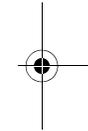


## Installing Kensington PCKey Software Phase

### USB Driver and Software Installation

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1. Insert the Kensington PCKey Installation CD.
  2. Click Yes at the advice message.
  3. Click Yes to empty your Recycle Bin. Click Yes.
  4. Click Next in the Welcome screen.
  5. Read the PCKey Driver Installation message and click Next.
  6. Click Yes to agree with the PCKey End User License Agreement.
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## Installing Kensington PCKey Software Phase

### Connecting your Kensington PCKey

1. When requested, insert your Kensington PCKey.

Do not click OK.

To connect to a USB port	Do this:
	Plug the PCKey or extension cable into your computer's USB port. You may also use the spare USB port on your keyboard or a USB port on a hub connected to your computer. You do not need to turn off your computer before connecting or disconnecting a USB device.

The Found New Hardware Wizard appears.

2. Click Next.  
The driver installation will begin.  
A Warning dialog will appear saying that the software has not passed Windows Logo testing.
3. Click Continue Anyway and the drivers will continue to load.
4. Then click Finish.
5. Now, click OK in the Insert PCKey message dialog.
6. Click Next.
7. Click Next.





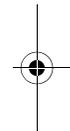
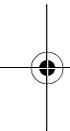
## Installing Kensington PCKey Software Phase

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1. When installation finishes, save all work, close all applications, and verify that you have correctly prepared your computer.  
If you click OK, you will not have a cancel option in the remaining steps, and you must encrypt your hard drive.
2. Click OK. Your computer automatically restarts.  
Do not remove your Kensington PCKey from the USB port.

### Password Setup

1. When your computer starts, click Continue in the dialog that automatically appears.
  2. Type a password
  3. Retype the password again on the next line.
  4. Click Continue. Your password is now programmed in the PCKey.
  5. Type your password to verify it to start encryption. Click Continue.  
Tip: If you want to quit now, enter the wrong password three times.
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## Installing Kensington PCKey Software Phase

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### Hard Drive Preparation

1. Click Yes to empty the Windows temp folder (recommended). Kensington PCKey deletes temporary files.
2. Click Yes, or No.

Your hard drive is now ready to be encrypted. Kensington PCKey closes any open applications, and encrypts the hard drive.

### Encryption

1. Click OK.

During the encryption process, Kensington PCKey displays a progress report. After the hard drive is encrypted, Kensington PCKey automatically restarts your computer.

2. Once your computer is restarted, be sure to reconnect:
  - Network connections (cable or DSL phone line Internet connection Ethernet, or other connection) that you disconnected during preparation.
  - Internal or external drives that you removed before encryption.

If you need to reconnect or reinstall drives or connections, you can turn off power to your computer as soon as PCKey shuts down your Windows session. When you power up again, PCKey installation will continue.





## Registration

Please ensure you register your PCKey at [www.pckey.kensington.com](http://www.pckey.kensington.com).

Registration allows you to setup a secure recovery process via the web in the event that you lose your PCKey or forget your password.

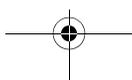
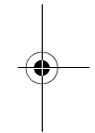
Registration is FREE for you to access at any time via the web.

## Technical Support

Technical support is available to all registered user of Kensington products. There is no charge for technical support except long distance charges where applicable. Technical Support Contact information can be found on page 12 of this manual.

## Technical Support Tips

- You may find the answer to your problem in the Frequently Asked Questions (FAQ) section of the Support area on the Kensington Web site: [www.support.kensington.com](http://www.support.kensington.com).
- Call from a phone where you have access to your computer.
- Be prepared to provide the following information:
  - Name, address, and telephone number
  - The name of the Kensington product.
  - Make and model of your computer
  - Your system software and version
  - Symptoms of the problem and what led to them



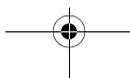
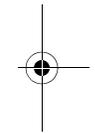


### 1-Year Warranty

KENSINGTON TECHNOLOGY GROUP (Kensington) warrants this PRODUCT against all defects in material and workmanship under normal use and service for one year from the original date of purchase. KENSINGTON, at its option, shall repair or replace the defective unit covered under this warranty. Please retain the dated sales receipt as evidence of the date of purchase. You will need it for any warranty service.

In order to keep this warranty in effect, the product must have been handled and used as prescribed in the instructions accompanying this warranty. This warranty does not cover any damage due to accident, misuse, abuse, or negligence. This warranty is valid only if the product is used on the computer or system specified on the product box. Please check product box for details or call technical support.

Repair or replacement, as provided under this warranty, is your exclusive remedy. KENSINGTON shall not be liable for any incidental or consequential damages. Implied warranties or merchantability and fitness for a particular purpose on this product are limited in duration to the duration of this warranty. Some states/countries do not allow the exclusion of incidental or consequential damages, so the above limitation of exclusion may not apply to you. Some states/countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and country to country.





## Contacting Kensington

Troubleshooting information and answers to frequently asked questions are available 24 hours a day on the Kensington Web site at [www.support.kensington.com](http://www.support.kensington.com).

## Support by Telephone

Technical Support is available by telephone.

Please visit [www.kensington.com](http://www.kensington.com)

US 800-235-6708 or 650-572-2700

Fax 650-572-9675

Canada 800-535-4242

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