Touch POS Monitor POS 120 Series Installation Guide



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Safety

IMPORTANT SAFETY INSTRUCTIONS

- 1. To disconnect the machine from the electrial power supply, turn off the power switch and remove the power cord plug from the wall socket. The wall socket must be easily accessible and in close proximity to the machine.
- 2. Read these instructions carefully. Keep these instructions for future reference.
- 3. Follow all warnings and instructions marked on the product.
- 4. Do not use this product near water.
- 5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- 6. Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.
- 7. This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- 8. Do not allow anything to rest on the power cord. Do not locate this product where persons will walk on the cord.
- 9. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.

FCC

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Caution on Lithium Batteries

There is a danger of explosion if the battery is replaced incorrectly. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

CE MARK

This device complies with the requirements of the EEC directive 89/336/EEC with regard to "Electromagnetic compatibility" and 73/23/EEC "Low Voltage Directive".

LEGISLATION AND WEEE SYMBOL

2002/96/EC Waste Electrical and Electronic Equipment Directive on the treatment, collection, recycling and disposal of electric and electronic devices and their components.



The crossed dustbin symbol on the device means that it should not be disposed of with other household wastes at the end of its working life. Instead, the device should be taken to the waste collection centres for activation of the treatment, collection, recycling and disposal procedure.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

Note:

The RS-232 interface <u>does not</u> support hot-plug.

This may cause the Touch Panel to stop responding under the following conditions:

- RS-232 connector is unplugged and then plugged in again, while the system is switched on (hot-plug).
- POS monitor AC power is removed and restored, while the system is switched on (hot-plug).
- POS monitor DC power is removed and restored, while the system is switched on (hot-plug).

If the touch panel stops responding due to one of the above conditions, please follow the flowchart below to restore the Touch Panel function.

POS 120 touch panel troubleshooting procedure



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1. Accessories



a. Optional Audio Cable



b. Driver CD



c. COM Port Cable (option for MSR)



e. USB Cable (for USB Touch)



d. Power Cord



f. VGA Cable

2. I/O Function

2.1 Front View



| # | Function |
|---|----------------------|
| 1 | Magnetic Card Reader |

2.2 Rear View



Note: The maximum current that can be drawn from each COM port is 500 mA.

| # | Function | Assignment |
|---|----------|--|
| 1 | VGA | VGA Input |
| 2 | COM1 | Magnetic Card Reader |
| 3 | COM2 | Touch Screen |
| 4 | USB | USB Type B |
| 5 | PWR1 | DC 19V IN |
| 6 | KB (IN) | Magnetic Card Reader (Keyboard type interface to PC) |
| 7 | KB (OUT) | PS/2 Keyboard |
| 8 | Audio-IN | Audio Input |

2.3 OSD Control Panel



| # | Function | Assignment |
|---|---------------|----------------------------------|
| 1 | Power Button | LCD Monitor on / off |
| 2 | Menu Button | To get into video setup mode |
| 3 | Left Button | Left and Right buttons for video |
| 4 | Right Button | function adjustment purpose |
| 5 | Select Button | Moves to the next sub-menu |

3. On-Screen Display

| OSD Menu | | | |
|----------|---------------------|------------------|--|
| Video | Brightness | | |
| | Contrast | | |
| | Hue | | |
| | Saturation | | |
| Color | Temperature | User defined RGB | |
| | | 4200K | |
| | | 5000K | |
| | | 6500K | |
| | | 7500K | |
| | | 9300K | |
| Image | Auto image | | |
| Position | H. Width | | |
| | Phase | | |
| | H. Position | | |
| | V. Position | - | |
| Tools | OSD. Control | Timer | |
| | | OSD H. Pos | |
| | | OSD V. Pos | |
| | Sharpness | | |
| | Overlapped | | |
| Language | English | | |
| | French | | |
| | Spanish | | |
| | German | | |
| | Italian | | |
| | Japanese | | |
| | Traditional Chinese | | |
| | Simplied Chinese | | |

Note:

- Press the "Menu" button to make adjustments, then press the "Menu" button to exit the menu, if you press the "Menu" button to exit the OSD window, the system will automatically save the adjustments. If you do not use or change any value of the control function, the OSD will exit in 16 seconds.
- 2. While the display is capable of other resolutions (as with all flat panel displays), it is a fixed matrix of pixels and best used at its native resolution 800 x 600 / 1024 x 768.

4. Specification

| Main Name | POS122 | POS125 |
|-----------------------|---|-------------------------------------|
| LCD Touch Panel | | |
| LCD Size | 12.1" TFT LCD | 15" TFT LCD |
| Brightness | 150 – 400 cd/ m ² | 250 – 350 cd/ m ² |
| Resolution | 800 x 600 / 1024 x 768 | 1024 x 768 |
| Touch Screen | Resistive Type | |
| Tilt Angle | 0° - 70° | |
| External I/O Ports | | |
| Front I/O | | |
| Power USB | 1 (12V) | |
| USB | 1 (Default for touch) | |
| OSD Button | Power, Menu, Video Function | Adjustment, Exit |
| Rear I/O | | |
| PS/2 | 2 (for MSR & Keyboard) | |
| Serial / COM | 2 (For MSR & reserved for touch) | |
| Line Input | 1 port (Optional) | |
| Internal Speaker | 2 x 2W (Optional) | |
| Power Adapter | Internal 30W (12V / 2.5A) | |
| Environment | | |
| EMC & Safety | FCC Class A, CE, LVD | |
| Operating Temperature | 5°C ~ 35°C (41°F ~ 95°F) | |
| Storage Temperature | -10°C ~ 60°C (14°F ~ 140°F) | |
| Operating Humidity | 10% - 90% RH non condensing | |
| Storage Humidity | 10% - 90% RH non condensing | |
| Power | | |
| Customer Display | VFD / LCD type; Pole mounted | d type |
| Magnetic Card Reader | 3 Tracks (RS-232 / PS2 Interface) | |
| Dimension (W x D x H) | POS122: 310 x 200 x 282 mm / 12.1" x 7.9" x 11.1" | |
| | POS125: 386 x 200 x 340mm | / 15.2" x 7.9" x 13.4" |

- This specification is subject to change without prior notice.

5. Driver Installation

| Folder/File | File Description |
|-----------------------------------|----------------------------------|
| <cd>:\POS Monitor.htm</cd> | POS120 Series Driver List |
| <cd>:\COMMON\Elo_Touch</cd> | ELO Touch driver |
| <cd>:\COMMON\POS_Touch</cd> | POS Touch driver |
| <cd>:\COMMON\Card Reader</cd> | Card Reader Utility |
| <cd>:\datasheet\POS12XSeries</cd> | POS120 Series installation guide |

The following procedures s for Windows XP, other platforms are similar.

5.1 ELO Touch Driver Installation

Driver Path : \Common\ELO_Touch\





a. Click "Setup" on My Computer window.



c. Click "Yes" on the License Agreement window.

b. Click "Next" button on the Welcome window.

| Elo MonitorMouse for Windows 2000 Setup | | × |
|---|---|---|
| B TOUCHSYSTEMS | Choose one of the COM ports listed below to use with your touchmonitor. All COM ports reported by your system are listed. | |
| ARIO | Once you have selected a COM port, click Next to continue the installation. | |
| | < Back Next > Cancel | |

d. Select "COM1", then click "Next" button on the ELO MonitorMouse for Windows XP Setup window.



e. Click "Next" button on the ELO MonitorMouse for Windows XP Setup window.

| System S | Settings Change 🛛 🔀 |
|----------|--|
| ? | You must restart your computer before the new settings will take effect. |
| 4 | Do you want to restart your computer now? |
| | Yes No |
| | |



f. Click "Finish" button on the ELO MonitorMouse for Windows XP Setup window.

| ۲ | | |
|---|---|--|
| | Touch the targets from a position of normal use. | |
| | | |

g. Click "Yes" on the System Settings Change window.

| Check Video Alignment | X |
|---|---|
| Touch different areas on the screen. Does the cursor jump to your fingertip? | |
| | |
| Align will cancel in 30 seconds. | |
| Press Esc key to cancel now. | |
| Yes No | |

i. Click "Yes" on the Check Video Alignment window.

h. After the computer restarted, touch the targets with your finger for alignment.

| Elo TouchSystems Setup | | x |
|------------------------|--|---|
| Elo TouchSystems Setup | Setup Complete Setup has finished installing the Elo touchscreen driver. You can choose to view the Elo Touchscreen control panel to customize touchscreen settings after setup finishes. View Elo Touchscreen control panel. | X |
| | Click Finish to exit Setup. | |
| | < Back, Finish | |

j. Click "Finish" on the "ELO Touch Systems Setup window.





k. If the cursor is not in sync with your finger I. Now the ELO touch driver is installed. tip, click "Align..." to execute the alignment procedure again, or click "OK".

5.2 POS Touch Driver Installation

Driver Path : /COMMON/POS_Touch/



a. Click "Setup" on My Computer window.



b. Click "Next" button on the Welcome window.





c. Click "Yes" button on the License Agreement window.

| Select Components Choose the components Setup will insta | ı | 22 |
|---|--|---------|
| Select the components you want to inst install. | ill, and clear the components you do not v | vant to |
| Space Required on C: | 2756 K 2651016 K | |

e. Click "Next" on the Select Components Folder window.

| InstallShield Wizard | |
|--|---------------------------------------|
| Start Copying Files Review settings before copying files. | 2 |
| Start copy TouchUtility into your computer. | |
| Touch Utility Service Pitogram Utpapi dll Scan232.exe Monitors' Matching Utility RS232 Driver USB Driver | |
| InstallShield | <u>></u> |
| THORE IN THE THE | < <u>B</u> ack <u>Next></u> Cancel |

g. Click "Next" on the Start Copying files window.



d. Click "Next" button on the Choose Destination Location window.

| InstallShield Wizard | X |
|---|------------------|
| Select Program Folder Please select a program folder. | No. |
| Setup will add program icons to the Program Folder listed below. You may name, or select one from the existing folders list. Click Next to continue. Program Folders: | ype a new folder |
| TouchUtiity Egisting Folders: | |
| Administrative Tools Games Startup | |
| | |
| InstallShield | Cancel |

f. Click "Next" on the Select

Components Folder window.

| InstallShield Wizard | |
|--|--------|
| Setup Status | No. |
| TouchUtility Setup is performing the requested operations. | |
| Installing: | |
| 98% | |
| | |
| InstallShield | Cancel |

h. Driver is installing now.



i. Click "Finish" on the InstallShield Wizard Complete window.



k. Select "Yes, I want to restart my computer now.", then click "OK" button.



m. Click "Scale/Offset" button on the POS Touch Utility window.



j. Click "Continue Anyway" on the Hardware Installation window.



I. After the computer restarted, select the " Touch Utility" on the desktop.



n. Touch the flash point until it changes to yellow for alignment.

| Touch me to save calibration data. |
|--------------------------------------|
| Wat sett terms to abort calibrating. |
| Or press [Coc] to about. |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |

o. Touch any spot on the screen for saving calibration data.

| OSTouch Util | lity |
|---------------------------|---------------------------|
| eneral Settings Parameter | Tools Device |
| Active : RS232_DEVICE1 | Release COM port and Exit |
| No Device | Dispaly Number 🔥 |
| 1 RS232_DEVICE1 | No. #1 |
| < | > |
| Firmware Version : A32111 | APIMersion - 2.2.0.12(NT) |
| | 9 Pts Calibration |
| | |

p. Select "Device" on the POS Touch Utility window, then click "9 PIs Calibration"button on the POS Touch Utility window.



q. Touch the flash point on the screen until it changes to yellow for linearizing alignment.



r. Touch any spot on the screen for saving linearizing data.

| POSTouc | h Utility | [Version : 3.2.0 -14] | |
|---------|---------------------------|----------------------------|------|
| POS | STouch Uti | lity | |
| General | Settings Parameter | Tools Device | |
| Activ | ve : RS232_DEVICE1 | Release COM port and Exit | |
| No | Device | Dispaly Number 🧭 | |
| 1 | RS232_DEVICE1 | No. #1 | |
| < | | > | |
| | Firmware Version : A32111 | | |
| | DriverVersion : 3.0.0.3 | API Version : 3.2.0-12(NT) | |
| | | 9 Pts Calibration | |
| | | Scale/OffsetE | Éxit |

s. Click "Exit" button on the POS Touch Utility window, then the driver is installed now.

6.Jumper Settings



6.1 M/B Jumper Setting

1. Power Enable Selection

| Function | JP3 (1-2) |
|---------------|-----------|
| Power Enable | SHORT |
| Power Disable | OPEN |

2.MSR Power Selection

| Function | JP7 (1-2) | JP (3-4) |
|------------|-----------------|----------|
| PS2 MSR | SHORT (default) | N/C |
| SERIAL MSR | N/C | SHORT |







7. Appendix

7.1 Base Cover Cable Holder



Cables route through the holder gap for cable management.

| # | Assignment |
|---|--------------------|
| 1 | USB Cable (Type B) |
| 2 | PS2 Cable |
| 3 | PS2 Cable |
| 4 | COM Port Cable |
| 5 | COM Port Cable |
| 6 | VGA Cable |