



# **SGH-E830**

## **User's Guide**





# Important safety precautions



Failure to comply with the following precautions may be dangerous or illegal.

## Copyright information

- Bluetooth<sup>®</sup> is a registered trademark of the Bluetooth SIG, Inc. worldwide.
- Java<sup>™</sup> is a trademark or registered trademark of Sun Microsystems, Inc.

## Drive safely at all times

Do not use a hand-held phone while driving. Park your vehicle first.

## Switch off the phone when refuelling

Do not use the phone at a refuelling point (service station) or near fuels or chemicals.

## Switch off in an aircraft

Wireless phones can cause interference. Using them in an aircraft is both illegal and dangerous.

## Switch off the phone near all medical equipment

Hospitals or health care facilities may be using equipment that could be sensitive to external radio frequency energy. Follow any regulations or rules in force.

## Interference

All wireless phones may be subject to interference, which could affect their performance.

## Be aware of special regulations

Meet any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.


## Water resistance

Your phone is not water-resistant. Keep it dry.

## Sensible use

Use only in the normal position (held to your ear). Avoid unnecessary contact with the antenna when the phone is switched on.

## Emergency calls

Key in the emergency number for your present location, then press .

## Keep your phone away from small children

Keep the phone and all its parts, including accessories, out of the reach of small children.

## Accessories and batteries

Use only Samsung-approved batteries and accessories, such as headsets and PC data cables. Use of any unauthorised accessories could damage you or your phone and may be dangerous.

- The phone could explode if the battery is replaced with an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions.



At very high volumes, prolonged listening to a headset can damage your hearing.

## Qualified service


Only qualified service personnel may repair your phone.

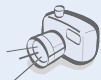
For more detailed safety information, see "Health and safety information" on page 37.

# About this Guide

This User's Guide provides you with condensed information about how to use your phone. To quickly learn the basics for your phone, please refer to "Get started" and "Step outside the phone."

In this guide, the following instruction icons appear:

- Indicates that you need to pay careful attention to the subsequent information regarding safety or phone features.
- Indicates that you need to press the Navigation keys to scroll to the specified option and then select it.
- [ ] Indicates a key on the phone.  
For example, [  ]
- < > Indicates a soft key, whose function is displays on the phone screen. For example, <Menu>



- **Camera and camcorder**

Use the camera module on your phone to take a photo or record a video.

## *Special features of your phone*



- **Music player**

Play music files on your phone. You can enjoy high quality music.



- **Java**

Enjoy Java™-based embedded games and download new games.



- **FM radio**

Listen to your favourite radio stations anytime, anywhere.



- **Offline mode**

Switch your phone to Offline mode to use its non-wireless functions while on an airplane.



- **Bluetooth**

Transfer media files and personal data, and connect to other devices using wireless Bluetooth technology.



- **Web browser**

Access the wireless web to get up-to-the-minute information and a wide variety of media content.



- **SOS message**

Send SOS messages to your family or friends for help in an emergency.



- **Voice recorder**

Record memos or sounds.



- **Calendar**

Keep track of your daily, weekly, and monthly schedule.

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## Overview of menu functions

To access Menu mode, press **<Menu>** in Idle mode.

### 1 Call log

- 1 Recent contacts
- 2 Missed calls
- 3 Dialed calls
- 4 Received calls
- 5 Delete all
- 6 Call time
- 7 Call costs<sup>1</sup>

### 2 Phonebook

- 1 Contact list
- 2 FDN contacts<sup>1</sup>
- 3 Create contact
- 4 Group
- 5 Speed dial
- 6 My namecard
- 7 Own number
- 8 Management
- 9 Service number<sup>1</sup>

### 3 Applications

- 1 Music player
- 2 Voice recorder

### 3 Applications

- 3 Image editor
- 4 FM radio
- 5 Bluetooth
- 6 Java world
- 7 SIM application toolkit<sup>1</sup>

### 4 Browser

- 1 Home
- 2 Bookmarks
- 3 Enter URL
- 4 Clear cache
- 5 Profile settings
- 6 Current profile

### 5 Messages

- 1 Create new message
- 2 My messages
- 3 Templates
- 4 Delete all
- 5 Settings
- 6 SOS messages
- 7 Broadcast messages
- 8 Memory status

### 6 My files

- 1 Images
- 2 Videos
- 3 Music
- 4 Sounds
- 5 Other files
- 6 Memory card<sup>2</sup>
- 7 Memory status

### 7 Planner

- 1 Alarm
- 2 Calendar
- 3 Memo
- 4 World clock
- 5 Calculator
- 6 Converter
- 7 Timer
- 8 Stopwatch

### 8 Camera

- 1 Take photo
- 2 Record video
- 3 Go to My photos
- 4 Go to My video clips

### 9 Settings

- 1 Time and date
- 2 Phone settings
- 3 Display settings
- 4 Sound settings
- 5 Light settings
- 6 Network services
- 7 Security
- 8 Memory status
- 9 Reset settings
- 10 Key management
- 11 VOD settings<sup>3</sup>

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1. Available only if supported by your SIM card.

2. Shows only if a memory card is inserted.

3. Shows only if supported by your service provider.

## Unpack

Make sure you have each item

- Phone
- Travel Adapter
- Battery
- User's Guide

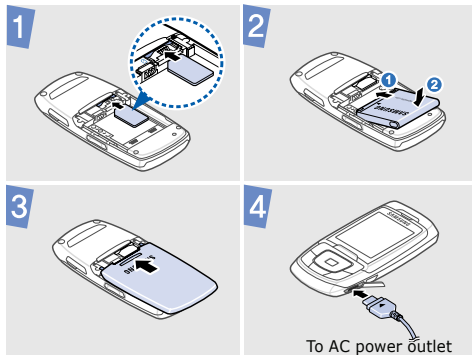
You can obtain various accessories from your local Samsung dealer.

- The items supplied with your phone and the accessories available at your Samsung dealer may vary, depending on your country or service provider.

## Get started

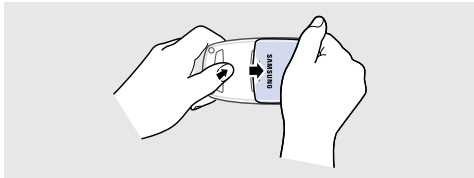
First steps to operating your phone

### Assemble and charge the phone






## Removing the battery cover




## Power on or off

### Switch on

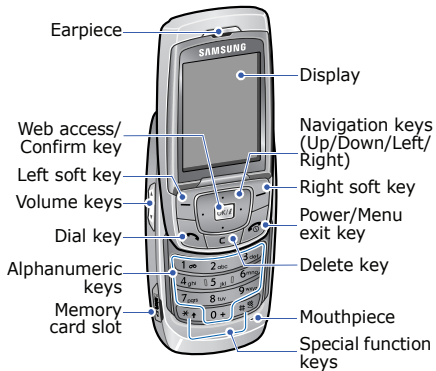
1. Open the phone.
2. Press and hold [  ].
3. If necessary, enter the PIN and press <OK>.

### Switch off

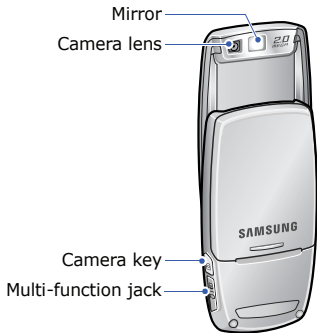
1. Open the phone.
2. Press and hold [  ].

## Phone layout

### Front view



## Rear view



- ✓ When you close the phone, it locks the exposed keys to prevent any unwanted phone operations, from accidentally pressing any of the keys. To unlock the keypad, press **<Unlock>** and then **<OK>**.

## Keys and icons

### Keys



Perform the function indicated on the bottom line of the display.



In Idle mode, access your favourite menus directly.  
In Menu mode, scroll through menu options.



In Idle mode, launch the web browser.  
In Menu mode, select the highlighted menu option or confirm input.



Make or answer a call.

In Idle mode, retrieve the numbers recently dialed, missed, or received.



Delete characters from the display or items in an application.



Press and hold to switch the phone on or off.  
End a call.

In Menu mode, cancel input and return the phone to Idle mode.



Enter numbers, letters, and some special characters.



Enter special characters or perform special functions.



Adjust the phone volume.









In Idle mode, press and hold to turn on the camera.  
In Camera mode, take a photo or record a video.

## Icons










The following icons may appear on the screen to indicate your phone's status. Depending on your country or service provider, the icons shown on the display may vary.

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	Signal strength
	GPRS (2.5G) network status
	EDGE network status
	Call in progress
	Out of your service area or Offline mode
	SOS message feature active

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	Alarm set
	Call ringer set to vibrate
	Browsing Internet
	Call diverting active
	Home Zone
	Office Zone
	Bluetooth active
	Bluetooth hands-free car kit or headset connected
	Synchronised with PC

---







Connected to secured web page



One of the message Inboxes is full



New message:

-  : Text message
-  : Multimedia message
-  : Email
-  : Voicemail



Memory card inserted



Silent mode (Mute)









Silent mode (Vibration)

---



Ringer type

- None: Melody
-  : Increasing melody
-  : Vibration
-  : Melody and vibration
-  : Increasing and vibration
-  : Vibration then melody
-  : Melody then vibration



Battery power level

---

## Access menu functions

### Select an option

1. Press a desired soft key.
2. Press the Navigation keys to move to the next or previous option.
3. Press **<Select>** or [OK/↵] to confirm the function displayed or option highlighted.
4. Press **<Back>** to move up one level.  
Press [↶] to return to Idle mode.

### Use menu numbers

Press the number key corresponding to the option you want.

## Enter text

### Change the text input mode

- Press and hold [\*] to switch between T9 mode (T9 E Ab) and ABC mode (Abc).
- Press [\*] to change case or switch to Number mode (123).
- Press and hold [#] to switch to Symbol mode (SYM).

### ABC mode

#### To enter a word:

Press the appropriate key until the character you want appears on the display.

<b>T9 mode</b>	<p>To enter a word:</p> <ol style="list-style-type: none"><li>1. Press [<b>2</b>] to [<b>9</b>] to start entering a word.</li><li>2. Enter the whole word before editing or deleting characters.</li><li>3. When the word displays correctly, press [<b>#</b>] to insert a space. Otherwise, press [<b>0</b>] to display alternative word choices.</li></ol>
<b>Number mode</b>	Press the keys corresponding to the digits you want.

<b>Symbol mode</b>	Press the corresponding number key to select a symbol.
<b>Other operations</b>	<ul style="list-style-type: none"><li>• Press [<b>1</b>] to enter punctuation marks or special characters.</li><li>• Press [<b>#</b>] to insert a space.</li><li>• Press the Navigation keys to move the cursor.</li><li>• Press [<b>C</b>] to delete characters one by one.</li><li>• Press and hold [<b>C</b>] to clear the entire display.</li></ul>

## Customise your phone

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### Display language

1. In Idle mode, press <Menu> and select **Settings** → **Phone settings** → **Language**.
2. Select a language.

### Call ringer melody

1. In Idle mode, press <Menu> and select **Settings** → **Sound settings** → **Incoming call** → **Ring tone**.
2. Select a ringtone category.
3. Select a ringtone.
4. Press <Save>.

### Key tone volume

In Idle mode, press [▲/▼] to adjust the key tone volume.

### Idle mode wallpaper

1. In Idle mode, press <Menu> and select **Settings** → **Display settings** → **Wallpaper** → **Normal** → **Wallpaper**.
2. Select an image category.
3. Select an image.
4. Press <Select>.
5. Press <Save>.



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### Menu mode skin colour

1. In Idle mode, press <Menu> and select **Settings** → **Display settings** → **Skin**.
2. Select a colour pattern.

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### Menu shortcuts

1. In Idle mode, press <Menu> and select **Settings** → **Phone settings** → **Shortcuts**.
2. Select a key.
3. Select a menu to be assigned to the key.

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### Silent mode

You can switch the phone to Silent mode to avoid disturbing other people. In Idle mode, press and hold [#].

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### Phone lock



1. In Idle mode, press <Menu> and select **Settings** → **Security** → **Change password**.
2. Enter a new 4- to 8-digit password and press <OK>.
3. Enter the new password again and press <OK>.
4. Select **Phone lock**.
5. Select **Enable**.
6. Enter the password and press <OK>.

## Step outside the phone



Begin with call functions, camera, music player, web browser and other special features

### Make or answer calls

#### Make a call

1. In Idle mode, enter an area code and phone number.
2. Press [  ].
3. To end the call, press [  ].

#### Answer a call

1. When the phone rings, press [  ].
2. To end the call, press [  ].


#### Use the speakerphone feature

During a call, press [OK/⏏] and then <Yes> to activate the speaker.

Press [OK/⏏] again to switch back to the earpiece.

#### Make a multi-party call


1. During a call, call the second participant.  
The first call is put on hold.
2. Press <Options> and select **Join**.
3. Repeat step 1 and 2 to add more participants.



- 
4. During a multi-party call:
    - Press <**Options**> and select **Split** to have a private conversation with one participant.
    - Press <**Options**> and select **Remove** to drop one participant.
  5. Press [] to end the multi-party call.

## Use the camera

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### Take a photo






1. Open the phone.
2. In Idle mode, press and hold [] to turn on the camera.

- 
3. Aim the lens at the subject and make any desired adjustments.
  4. Press [] or [] to take a photo. The photo is saved automatically.
  5. Press <**Back**> to take another photo.

### View a photo

- 
1. In Idle mode, press <**Menu**> and select **My files** → **Images** → **My photos**.
  2. Select the photo you want.

### Record a video

1. In Idle mode, press and hold [  ] to turn on the camera.
2. Press [ **1** ] to switch to Record mode.
3. Press [ **OK/⏏** ] or [  ] to start recording.
4. Press [ **OK/⏏** ], <  >, or [  ] to stop recording. The video is saved automatically.
5. Press <  > to record another video.

### View a video

1. In Idle mode, press < **Menu** > and select **My files** → **Videos** → **My video clips**.
2. Select the video you want.

## Play music

### Copy music files to the phone

Use these methods:

- Download from the wireless web
- Download from a computer using the optional Samsung PC Studio. See Samsung PC Studio User's Guide.

- 
- Receive via Bluetooth
  - Copy to a memory card and insert the card into the phone

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### Create a playlist

1. In Idle mode, press <Menu> and select **Applications** → **Music player**.
2. Press <Options> and select **Add music from** → a memory location.
3. Press [OK/Enter] to select the files you want and press <Add>.

### Play music files

1. From the Music player screen, press [OK/Enter].
2. During playback, use the following keys:
  - OK/Enter: pause or resume playback.
  - Left: return to the previous file.
  - Right: skip to the next file.
  - Up: open the playlist.
  - ▲/▼: adjust the volume.
3. Press [Down] to stop playback.

## Listen to the FM radio

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### Listen to the radio

1. Plug the connector of the supplied headset into the jack on the right side of the phone.
2. In Idle mode, press <Menu> and select **Applications** → **FM radio**.
3. Press [OK/⌵] to turn on the radio.
4. Press [Left] or [Right] to find available radio stations.
5. To turn off the radio, press [OK/⌵] or disconnect the headset from the phone.

### Store radio stations

1. From the station list, press <Options> and select **Add**.
2. Enter a frequency of the station you want and press <Save>.

## Browse the web


Using the built-in web browser, you can easily access the wireless web to get a variety of up-to-date services and information and to download web content.

### Launch the web browser

In Idle mode, press [OK/⌵]. The homepage of your service provider opens.

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### Navigate the web

- To scroll through browser items, press [Up] or [Down].
- To select an item, press <✓> or [OK/↵].
- To return to the previous page, press <Back> or [C].
- To return to the homepage, press and hold [C].
- To access browser options, select  or press [\*].
- To access other phone menus, press [#].

## Use Phonebook

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### Add a contact

1. In Idle mode, enter a phone number and press <Options>.
2. Select **Save** → a memory location → **New**.
3. For **Phone**, select a number type.
4. Specify contact information.
5. Press <Save> or [OK/↵] to save the contact.

---

### Find a contact

1. In Idle mode, press <Contacts>.
2. Enter the first few letters of the name you want.

3. Select a contact.
4. Scroll to a number and press [↶] to dial, or press [OK/⌵] to edit contact information.

## Send messages

### Send a text message

1. In Idle mode, press <Menu> and select **Messages** → **Create new message** → **Text message**.
2. Enter the message text.
3. Press <Options> and select **Send only** or **Save and send**.

### Send a multimedia message

4. Enter destination numbers.
5. Press [OK/⌵] to send the message.

1. In Idle mode, press <Menu> and select **Messages** → **Create new message** → **Multimedia message**.
2. Select **Subject**.
3. Enter the message subject and press [OK/⌵].
4. Select **Image or video** and add an image or a video clip.
5. Select **Music or sound** and add a music or a sound clip.



- 
6. Select **Text**.
  7. Enter the message text and press [OK/↵].
  8. Press <**Options**> and select **Send**.
  9. Enter destination numbers or email addresses.
  10. Press [OK/↵] to send the message.

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### Send an email

1. In Idle mode, press <**Menu**> and select **Messages** → **Create new message** → **Email**.
2. Select **Subject**.

3. Enter the email subject and press [OK/↵].
4. Select **Message**.
5. Enter the email text and press [OK/↵].
6. Select **File attach**.
7. Add image, video, sound, music, or document files.
8. Press <**Options**> and select **Send**.
9. Enter email addresses.
10. Press [OK/↵] to send the email.

## View messages

### View a text message

1. In Idle mode, press <**Menu**> and select **Messages** → **My messages** → **Inbox**.
2. Select a text message.

### View a multimedia message

1. In Idle mode, press <**Menu**> and select **Messages** → **My messages** → **Inbox**.
2. Select a multimedia message.

### View an email

1. In Idle mode, press <**Menu**> and select **Messages** → **My messages** → **Email inbox**.
2. Select **Check new mail**.
3. Select an email or a header.
4. If you selected a header, press <**Options**> and select **Retrieve** to view the body of the email.

## Use Bluetooth

Your phone is equipped with Bluetooth technology, enabling you to connect the phone wirelessly to other Bluetooth devices and exchange data with them, talk hands-free, or control the phone remotely.

---

### Turn on Bluetooth

1. In Idle mode, press <Menu> and select **Applications** → **Bluetooth** → **Activation** → **On**.
2. Select **My phone's visibility** → **On** to allow other devices to locate your phone.

---

### Search for and pair with a Bluetooth device

1. In Idle mode, press <Menu> and select **Applications** → **Bluetooth** → **My devices** → **Search new device**.
2. Select a device.

- 
3. Enter a Bluetooth PIN or the other device's Bluetooth PIN, if it has one, and press <OK>.

When the owner of the other device enters the same code, pairing is complete.

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### Send data

1. Access an application, **Phonebook**, **My files**, **Calendar**, or **Memo**.
2. Select an item.
3. Press <Options> and select **Send via** → **Bluetooth**.

4. For sending a contact, select which data you want to send.
5. Search for and select a device.
6. If necessary, enter the Bluetooth PIN and press **<OK>**.

---

**Receive data**

1. When a device attempts to access your phone, press **<Yes>** to permit the connection.
2. If necessary, press **<Yes>** to confirm that you are willing to receive.

## Menu functions

*All menu options listed*

This section provides brief explanations of menu functions on your phone.

### Call log

Menu	Description
Recent contacts, Missed calls, Dialled calls, Received calls	Check the most recent calls dialled, received, or missed.
Delete all	Delete all of the records in each call type.
Call time	Check the time record for calls made and received.

Menu	Description
Call costs	Check the cost of your calls, if supported by your SIM card.

### Phonebook

Menu	Description
Contact list	Search for contact information stored in Phonebook.
FDN contacts	Create a list of contacts to be used in FDN (Fixed Dialling Number) mode, in which the phone allows outgoing calls only to the specified phone numbers, if your SIM card supports this feature.

## Menu functions

Menu	Description
Create contact	Add a new contact to Phonebook.
Group	Organise your contacts in caller groups.
Speed dial	Assign a speed dial number for your most frequently dialled numbers.
My namecard	Create a name card and send it to other people.
Own number	Check your phone numbers, or assign a name to each of the numbers.
Management	Manage contacts in Phonebook or change the default settings for Phonebook.

Menu	Description
Service number	View the SDN (Service Dialling Number) list assigned by your service provider, if supported by your SIM card.

## Applications

Menu	Description
Music player	Listen to music.
Voice recorder	Record voice memos and any other sounds.
Image editor	Edit your photos using various editing tools.
FM radio	Listen to music or news via the FM radio on your phone.

Menu	Description
Bluetooth	Connect the phone wirelessly to other Bluetooth devices.
Java world	Access Java games and applications.
SIM application toolkit	Use a variety of additional services offered by your service provider.

## Browser

Menu	Description
Home	Connect your phone to the network and load the homepage of the wireless web service provider.

Menu	Description
Bookmarks	Save URL addresses in order to quickly access web pages.
Enter URL	Enter a URL address and access the associated web page.
Clear cache	Clear the cache, which is a temporary memory site that stores recently accessed web pages.
Profile settings	Create and customise the profiles containing the settings for connecting your phone to the network.
Current profile	Select a connection profile to be used for accessing the wireless web.

## Messages

Menu	Description
Create new message	Create and send text, multimedia, voice, email messages.
My messages	Access messages that you have received, sent, or that have failed during sending.
Templates	Make and use templates of frequently used messages or passages.
Delete all	Delete messages in each message folder all at once.
Settings	Set up various options for using the messaging services.

Menu	Description
SOS messages	Specify options for sending and receiving an SOS message.
Broadcast messages	Change the settings for receiving broadcast messages.
Memory status	Check the amount of memory currently in use in each message folder.

## My files

Menu	Description
Images, Videos, Music, Sounds, Other files	Access media files and other files stored in the phone's memory.



Menu	Description
Memory card	Access the files stored on a memory card. This menu is only available when you insert a memory card into the phone.
Memory status	Check memory information for media items.

## Planner

Menu	Description
Alarm	Set alarms. The alert type for a normal alarm corresponds to the call alert type setting.
Calendar	Keep track of your schedule.

Menu	Description
Memo	Make memos for things that are important and manage them.
World clock	Set your local time zone and find out the current time in another part of the world.
Calculator	Perform arithmetic functions.
Converter	Do conversions, such as length and temperature.
Timer	Set a period of time for the phone to count down.
Stopwatch	Measure elapsed time.

## Camera

Menu	Description
Take photo	Take photos in various modes. The camera produces jpeg photos.
Record video	Record a video of what is displayed on the camera screen.
Go to My photos	Access a list of photos you have taken.
Go to My video clips	Access a list of videos you have recorded.

## Settings

Menu	Description
Time and date	Change the time and date displayed on your phone.
Phone settings → Language	Select a language for the display text.
Phone settings → Greeting message	Enter the greeting that is displayed briefly when the phone is switched on.
Phone settings → Slide settings	Set how the phone reacts when you open it for an incoming call, and when you close it while using a function.
Phone settings → Shortcuts	Use [Left], [Right], and [Down] as shortcuts to access specific menus directly from Idle mode. [Up] is fixed as a shortcut to <b>My menu</b> .

Menu	Description
Phone settings → My menu	Set up a menu of your own using your favourite menu items, which can be easily accessed by pressing [Up] in Idle mode.
Phone settings → Advanced shortcuts	Activate the advanced shortcut feature, which allows you to access SMS, alarm, calendar, converter, and calculator applications from the dialling screen. This menu may not be available, depending on the font type on the dialling screen.
Phone settings → Volume key	Set how the phone reacts if you press and hold [▲/▼] when a call comes in.

Menu	Description
Phone settings → USB settings	Select a USB mode that will be used when you connect your phone to a PC or printer via USB interface.
Phone settings → Extra settings	Change additional settings for using the phone.
Phone settings → Offline mode	Switch the phone to Offline mode, in which the phone functions requiring network connection are deactivated.
Display settings → Wallpaper	Change the background image that is displayed in Idle mode.

Menu	Description
Display settings → Main menu style	Select a display style for the main menu screen.
Display settings → Text display	Change the display settings for the text displayed on the idle screen.
Display settings → Skin	Select a skin colour pattern for Menu mode.
Display settings → Brightness	Adjust the brightness of the display for varying lighting conditions.
Display settings → Dialling display	Customise the settings for the display while dialling.

Menu	Description
Display settings → Calendar	Display the calendar of the current month on the idle screen. This menu may not be available, depending on the wallpaper type.
Display settings → Show caller ID	Set the phone to display missed call notifications with the most recently missed caller's information.
Sound settings → Incoming call	Change the sound settings for incoming calls.
Sound settings → Keypad tone	Select the tone that the phone sounds when you press a key. This menu may not be available, depending on the font type on the dialling screen.

Menu	Description
Sound settings → Message tone	Change the sound settings for incoming messages individually according to message type.
Sound settings → Power-on/off tone	Select the melody that the phone sounds when it is switched on or off.
Sound settings → Silent mode	Set how the phone acts to alert you to a specific event while in Silent mode.
Sound settings → Extra tones	Customise additional tones for the phone.
Light settings → Backlight time	Select the length of time the backlight or display stays on when the phone is not used.
Light settings → Keypad light	Set how the phone controls the use of the keypad light.

Menu	Description
Network services → Call diverting	Set the phone to reroute incoming calls to a phone number that you specify.
Network services → Call barring	Set the phone to restrict calls.
Network services → Call waiting	Set the phone to inform you when someone is calling you while on another call.
Network services → Network selection	Select the network to be used while roaming outside of your home area, or let the network be chosen automatically.
Network services → Caller ID	Set the phone to hide your phone number from the person you are calling.

## Menu functions

Menu	Description
Network services → Voice mail server	Store the number of the voicemail server and access your voicemails.
Network services → Band selection	Change to an appropriate band when you travel abroad.
Security → PIN check	Activate your PIN to protect your SIM card against unauthorised use.
Security → Change PIN	Change the PIN.
Security → Phone lock	Activate your phone password to protect your phone against unauthorised use.

Menu	Description
Security → Change password	Change the phone password.
Security → Privacy	Lock access to call logs, contacts, messages, or files.
Security → SIM lock	Set the phone to work only with the current SIM card by assigning a SIM lock password.
Security → FDN mode	Set the phone to restrict calls to a limited set of phone numbers, if supported by your SIM card.
Security → Change PIN2	Change your current PIN2, if supported by your SIM card.

Menu	Description
Security → Mobile tracker	Set the phone to send the preset tracking message to your family or friends.
Memory status	View memory information for each items in the phone's memory or on a memory card.
Reset settings	Reset the phone's settings you have changed.
Key management	Manage the licence keys you have acquired to activate media files locked by DRM systems.
VOD settings	Select a connection profile to be used for accessing a video streaming server.

## *Health and safety information*

### **SAR certification information**

This phone meets European Union (EU) requirements concerning exposure to radio waves.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured to not exceed the limits for exposure to radio-frequency (RF) energy, as recommended by the EU Council. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines were developed by independent scientific organisations through the periodic and thorough evaluation of scientific studies. The limits include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as Specific Absorption Rate (SAR). The SAR limit recommended by the EU Council is 2.0 W/kg.<sup>1</sup>

The highest SAR value for this model phone was 0.493 W/kg.

SAR tests are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the phone.

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1. The SAR limit for mobile phones used by the public is 2.0 watts/kilogram (W/kg) averaged over ten grams of body tissue. The limit incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. The SAR values may vary, depending on national reporting requirements and the network band.

Before a new model phone is available for sale to the public, compliance with the European R&TTE Directive must be shown. This directive includes as one of its essential requirements the protection of the health and safety of the user and any other person.

### **Precautions when using batteries**

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- Never use a charger or battery that is damaged in any way.
- Use the battery only for its intended purpose.
- If you use the phone near the network's base station, it uses less power. Talk and standby time are greatly affected by the signal strength on the cellular network and the parameters set by the service provider.
- Battery charging time depends on the remaining battery charge, the type of battery, and the charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out. When the operation time is noticeably shorter than normal, it is time to buy a new battery.



- If left unused, a fully charged battery will discharge itself over time.
- Use only Samsung-approved batteries, and recharge your battery only with Samsung-approved chargers. Disconnect the charger from the power source when it is not in use. Do not leave the battery connected to a charger for more than a week, since overcharging may shorten its life.
- Extreme temperatures will affect the charging capacity of your battery: it may require cooling or warming first.
- Do not leave the battery in hot or cold places because the capacity and lifetime of the battery will be reduced. Try to keep the battery at room temperature. A phone with a hot or cold battery may not work temporarily, even when the battery is fully charged. Li-ion batteries are particularly affected by temperatures below 0° C (32° F).
- Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object like a coin, clip or pen causes a direct connection between the + and – terminals of the battery (metal strips on the battery). For example, do not carry a spare battery in a pocket or bag where the battery may contact metal objects. Short-circuiting the terminals may damage the battery or the object causing the short-circuiting.
- Dispose of used batteries in accordance with local regulations. Always recycle. Do not dispose of batteries in a fire.

## **Road safety**

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Your wireless phone gives you the powerful ability to communicate by voice, almost anywhere, anytime. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When you are driving a car, driving is your first responsibility. When using your wireless phone while driving, follow local regulations in the country or region you are in.

## **Operating environment**

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Remember to follow any special regulations in force in the area you are in, and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder).

## **Electronic devices**

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Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone. Consult the manufacturer to discuss alternatives.

## **Pacemakers**

Pacemaker manufacturers recommend that a minimum distance of 15 cm (6 inches) be maintained between a wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research and recommendations of Wireless Technology Research. If you have any reason to suspect that interference is taking place, switch off your phone immediately.

## **Hearing aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may wish to consult your hearing aid manufacturer to discuss alternatives.

## **Other medical devices**

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy.

Your physician may be able to assist you in obtaining this information.

Switch off your phone in health care facilities when regulations posted in these areas instruct you to do so.

### **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

You should also consult the manufacturer of any equipment that has been added to your vehicle.

### **Posted facilities**

Switch off your phone in any facility where posted notices require you to do so.

### **Potentially explosive environments**

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Switch off your phone when in any area with a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone while at a refuelling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include the areas below decks on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas, such as propane or butane, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.


### **Emergency calls**

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This phone, like any wireless phone, operates using radio signals, wireless, and landline networks as well as user-programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications like medical emergencies.

To make or receive calls, the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

To make an emergency call:

1. Switch on the phone.
2. Key in the emergency number for your present location. Emergency numbers vary by location.
3. Press [  ].

Certain features like Call Barring may need to be deactivated before you can make an emergency call. Consult this document and your local cellular service provider.

### **Other important safety information**

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- Only qualified personnel should service the phone or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.
- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the phone, its parts, or accessories.
- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. Improperly installed wireless equipment could result in serious injury if the air bag inflates.
- Switch off your phone before boarding an aircraft. It is dangerous and illegal to use wireless phones in an aircraft because they can interfere with the operation of the aircraft.
- Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.

## Care and maintenance

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Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years.

- Keep your phone and all its parts and accessories out of the reach of small children and pets. They may accidentally damage these things or choke on small parts.
- Keep the phone dry. Precipitation, humidity, and liquids contain minerals that corrode electronic circuits.
- Do not use the phone with a wet hand. Doing so may cause an electric shock to you or damage to the phone.
- Do not use or store the phone in dusty, dirty areas, as its moving parts may be damaged.
- Do not store the phone in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the phone in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not drop, knock, or shake the phone. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone. Wipe it with a soft cloth.
- Do not paint the phone. Paint can clog the device's moving parts and prevent proper operation.
- Do not put the phone in or on heating devices, such as a microwave oven, stove, or radiator. The phone may explode when overheated.

## *Health and safety information*

- When the phone or battery gets wet, the label indicating water damage inside the phone changes colour. In this case, phone repairs are no longer guaranteed by the manufacturer's warranty, even if the warranty for your phone has not expired.
- If your phone has a flash or light, do not use it too close to the eyes of people or animals. This may cause damage to their eyes.
- Use only the supplied or an approved replacement antenna. Unauthorised antennas or modified accessories may damage the phone and violate regulations governing radio devices.
- If the phone, battery, charger, or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.



## Declaration of Conformity (R&TTE)

We, **Samsung Electronics**

declare under our sole responsibility that the product

**GSM Mobile Phone : SGH-E830**

to which this declaration relates, is in conformity with the following standards and/or other normative documents.

<b>SAFETY</b>	<b>EN 60950-1 : 2001</b>
<b>EMC</b>	<b>EN 301 489-01 V1.4.1 (08-2002)</b> <b>EN 301 489-07 V1.2.1 (08-2002)</b> <b>EN 301 489-17 V1.2.1 (08-2002)</b>
<b>SAR</b>	<b>EN 50360 : 2001</b> <b>EN 50361 : 2001</b>
<b>RADIO</b>	<b>EN 301 511 V9.0.2 (03-2003)</b> <b>EN 300 328 V1.6.1 (11-2004)</b>

We hereby declare that [all essential radio test suites have been carried out and that] the above named product is in conformity to all the essential requirements of Directive 1999/5/EC.

The conformity assessment procedure referred to in Article 10 and detailed in Annex<sup>[IV]</sup> of Directive 1999/5/EC has been followed with the involvement of the following Notified Body(ies):

**BABT, Balfour House, Churchfield Road,  
Walton-on-Thames, Surrey, KT12 2TD, UK<sup>®</sup>**  
**Identification mark: 0168**

The technical documentation kept at :

Samsung Electronics QA Lab.

**CE 0168**

which will be made available upon request.  
(Representative in the EU)

Samsung Electronics Euro QA Lab.  
Blackbushe Business Park, Saxony Way,  
Yateley, Hampshire, GU46 6GG, UK<sup>®</sup>

2007. 02. 22

(place and date of issue)

**Yong-Sang Park / S. Manager**

(name and signature of authorised person)

<sup>®</sup> It is not the address of Samsung Service Centre. For the address or the phone number of Samsung Service Centre, see the warranty card or contact the retailer where you purchased your phone.

- \* Depending on the software installed or your service provider or country, some of the descriptions in this guide may not match your phone exactly.
- \* Depending on your country, your phone and accessories may appear different from the illustrations in this guide.

**SAMSUNG ELECTRONICS**



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<http://www.samsungmobile.com>

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