

User's Manual



802.3af PoE SIP IP Phone

VIP-256PT



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CE mark Warning

The is a class B device, In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

Energy Saving Note of the Device

This power required device does not support Stand by mode operation.

For energy saving, please remove the DC-plug or push the hardware Power Switch to OFF position to disconnect the device from the power circuit.

Without remove the DC-plug or switch off the device, the device wills still consuming power from the power circuit. In the view of Saving the Energy and reduce the unnecessary power consuming, it is strongly suggested to switch off or remove the DC-plug for the device if this device is not intended to be active.

WEEE Warning



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should



understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

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Revision

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Chapter 1 1 Introduction

Overview

Cost-effective, High-performance PoE VoIP Phone

To build high-performance VoIP communications at a low cost, PLANET now introduces the latest member of its IP Phone family, the VIP-256PT 802.3af PoE 2-Line Business IP Phone. Compliant with IEEE 802.3af PoE interface for flexible deployment. The VIP-256PT makes it simple for the enterprise featuring voice and data system or expanding voice system to new locations. It helps the company to save money on long distance calls; for example, the remote workers can dial in through a Unified VoIP Communication System just like an extension call but no long distance charge would occur. The VIP-256PT also allows call to be transferred to anyone at any location within the voice system, which enables the enterprise to communicate more effectively and is helpful to streamline business processes.





Based on the Session Initiation Protocol 2.0 (RFC3261), the VIP-256PT ensures comprehensive interoperability with equipment from other VoIP infrastructure providers, With the Session Initiation Protocol 2.0 (RFC3261), The VIP-256PT is able to broadly interoperate with equipment provided by VoIP infrastructure providers, thus enabling them to provide their customers with better multi-media exchange services.



Compliant with standard SIP RFC 3261

Enhanced, Full-Featured Business IP Phone

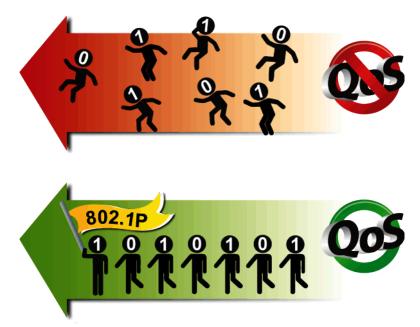
The VIP-256PT is a full-featured enhanced business IP Phone that addresses the communication needs of the enterprises. It provides 2 voice lines and dual 10/100Mbps Ethernet. Furthermore, the VIP-256PT delivers user-friendly design containing a 128x32 Graphic LCD with white backlight, 2 Line keys and 4 soft keys, and 10 multi-functional keys with dual-color LED. The VIP-256PT supports all kinds of SIP based phone features including Call Waiting, Auto Answer, Music on Hold, Caller ID and Call Waiting ID, 3-Way Conference, Call Hold, Call Forwarding, Black List, Hotline, DTMF Relay, In-band, Out-band (RFC 2833) and SIP INFO, among others. Besides for office use, the VIP-256PT is also the ideal solution for VoIP service offered by Internet Telephony Service Provider (ITSP).





Secure, High-Quality VoIP Communication

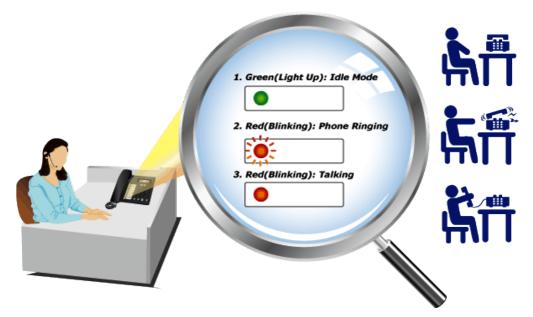
The VIP-256PT supports SIP v2 for easy integration with general voice over IP system. It can also effortlessly deliver secured toll voice quality by utilizing cutting-edge 802.1p QoS (Quality of Service), 802.1Q VLAN tagging, and IP TOS technology.



Professional Application

The VIP-256PT supports Busy Lamp Field (BLF) function that, via the lights on the phone, enables users to easily identify the status of other phones which connected to the same IP PBX, such as busy, idle, ringing, etc. The connected IP PBX must also support BLF feature. The BLF function is helpful for a receptionist on the front desk to route all incoming calls.

BLF (Busy Lamp Field)





Product Features

Highlights

- 2-Line business-class IP phone
- IEEE 802.3af (Power over Ethernet) compliant
- Connects directly to an Internet telephone service provider or to an IP PBX
- Dual switched Ethernet ports, speakerphone, caller ID, call hold, conferencing, and more
- Easy installation and highly secure remote provisioning, as well as menu-based and web-based configuration

Telephony Features

- Two voice lines
- Pixel-based display: 128 x 32 monochrome graphical liquid crystal display (LCD)
- Caller ID and call waiting ID
- 3-Way call conferencing
- SMS Functions
- Busy Lamp Field (BLF)
- Do not disturb (DND)
- Full-Duplex Speakerphone
- Call Transfer: Blind transfer and Attended transfer
- Call Mute, Redial, Speed Dial, Pick Up, Call Park, Dial Plan, DND, Call Hold, Call Forwarding

Management

- SIP v2 (RFC 3261, 3262, 3263, 3264)
- STUN (RFC 3489)
- Automated provisioning and upgrade via HTTPS, HTTP, TFTP
- Message Waiting Indicator (RFC 3842)
- IEEE 802.1Q VLAN / 802.1p and IP TOS
- TR069 / SNMP v2



Specifications

-	VIP-256PT	
Product	802.3af PoE SIP IP Phone	
Hardware		
Lines (Direct Numbers)	2-Line business-class IP phone	
Display	128 x 32 Graphic LCD with white backlight	
Feature Keys	2 line keys and 4 soft keys 12 Dialing Buttons (0~9, *, #) 9 x Fixed Function Buttons 10 Multi-functional key with dual-color LED	
Physical Interfaces	Two 10/100BASE-T RJ-45 Ethernet ports (IEEE 802.3 / 802.3af Power over Ethernet compliant) Handset: RJ-9 connector Built-in speakerphone and microphone	
Protocols and Standard		
Data Networking	MAC address (IEEE 802.3) IPv4 (RFC 791) Address Resolution Protocol (ARP) DNS: A record (RFC 1706), SRV record (RFC 2782) Dynamic Host Configuration Protocol (DHCP) client (RFC 2131) Internet Control Message Protocol (ICMP) (RFC 792) TCP (RFC 793) User Datagram Protocol UDP (RFC 768) Real Time Protocol RTP (RFC 1889, 1890) Real Time Control Protocol (RTCP) (RFC 1889) Differentiated Services (DiffServ) (RFC 2475) Type of service (ToS) (RFC 791, 1349) VLAN tagging 802.1p / 802.1Q: Layer 2 quality of service (QoS) Simple Network Time Protocol (SNTP) (RFC 2030) Backward compatible with RFC 2543 Session Timer (RFC 4028) SDP (RFC 2327) NAPTR for SIP URI Lookup (RFC 2915)	
Voice Gateway	SIP version 2 (RFC 3261, 3262, 3263, 3264) SIP support in NAT networks [including STUN (RFC 3489)] Message Waiting Indicator (RFC 3842) Voice algorithms: - G.711 (A-law and μ -law) - G.726 (16/24/32/40 kbps) - G.722 - G.723 Dual-tone multifrequency (DTMF), in-band and out-of-band (RFC 2833) (SIP INFO) Voice activity detection (VAD) with silence suppression Adaptive Jitter Buffer Management Comfort Noise Generation Echo Cancellation Message	
Provisioning, Administration, and Maintenance	Integrated web server provides web-based administration and configuration Telephone keypad configuration via display menu/navigation Automated provisioning and upgrade via HTTPS, HTTP, TFTP User Authentication for configuration pages Local and Remote Syslog (RFC 3164) SNTP Time Synchronization Multi User Level SNMP v2 TR069	
Features		
Telephony Features	Two voice lines Call Waiting Auto Answer	



	Music on hold Caller ID and call waiting ID 3-Way call conferencing Call Hold, Call Forwarding, Call Mute Call Transfer: blind transfer and attended transfer Call log: redial list, answered calls and missed calls Volume Adjustment: Handset/Headset, Speaker and Ringer Delayed Hotline Redial, Speed Dial Busy Lamp Field (BLF) Pick up, Call park, Dial Plan Black List Message-waiting indicator (MWI) Do not disturb (DND) Full-Duplex Speakerphone Customized Ring Tone SMS (100 records) Call History (100 records) - Most Recently Missed Calls - Most Recently Received Calls - Most Recently Dialed Numbers Phone book (100 records) Speed Dial (10 records)
Environment	
Power Requirement	5V DC, 1A IEEE 802.3af
Operating Temperature	0 ~ 50 Degrees C
Operating Humidity	10 ~ 90% (non-condensing)
Weight	720g
Dimensions (W x D x H)	191 x 205 x 75 mm
Emission	CE, FCC
Connectors	Two 10/100 Mbps Ethernet, RJ-45 RJ-9 handset connector DC power jack DND Switch

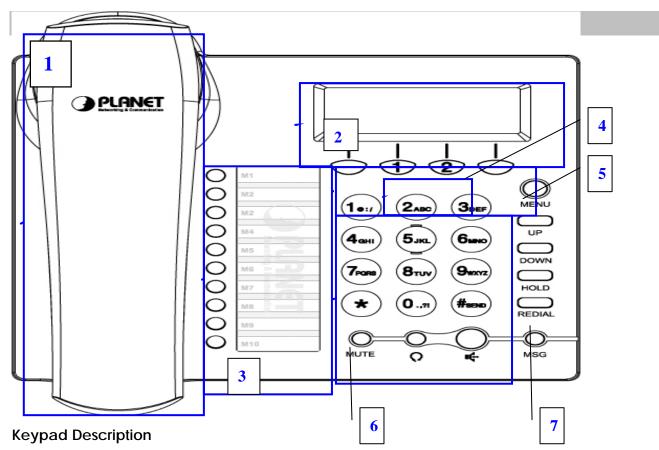


Package Content

- SIP IP Phone unit
- Power Adapter
- Quick Installation Guide
- CD-ROM containing the on-line manual.
- RJ-45 cable x1

Physical Details

The following figure illustrates the front/rear panel of IP Phone.

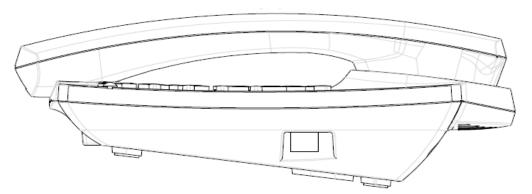


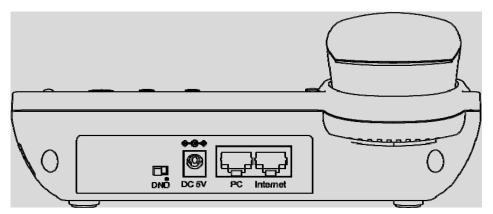
1	Handset top cradle	For the placement of handset (Receiver end)
	Hook switch	For hang-up and hang-off of handset
	Cradle latch	To prevent the handset from dropping when it is wall-mounted.
	Handset bottom cradle	For the placement of handset (Transmitter end)
	Handset cord port	RJ-11 jack on the left side of the IP phone
	Headset wire port	RJ-11 jack on the bottom of the handset



	Headset	To mount mouthpiece and earpiece on the single handle.
2	LCD screen	The LCD screen is for displaying your settings, such as phone number, line status and so on.
3	Multi-Functional Key	These keys can be used as speed dial, BLF, shortcut key, pick up and call park.
4	Line Keys	In standby: These keys are used as line keys; you can press the line button to select the corresponding line, and then user can make call or do other functions. The LED under the keys used to display the status of each extension.
5	Soft keys	These keys are used as soft keys. These can be used for item selection or control on the LCD screen. The Soft key function depends on their corresponding content displayed on the LCD at that time.
6	Numeric Keypad	Enters numeric digits for initiating a call or for entering configuration information.
7	Other Function and numeric key	Include MENU, UP, DOWN, REDIAL, and numeric keys

Rear View







Keypad Description

1	Headset	Headset console, connect to headset
2	DND Switch	The Switch is used to turn on or turn off DND. Under the character DND is a dot. When the switch near the dot, DND is on, otherwise DND is off. Taking the left picture for example, DND is on.
3	DC 5V	Power port
4	PC	Connects to a PC.
5	Internet	Connects to the Ethernet switch, router or Internet.

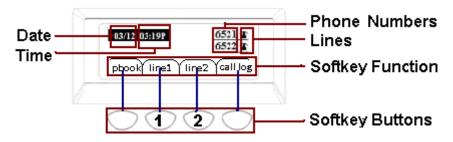


Please don't connect PoE injector and AC adapter to VIP-256PT at the same time, this may make the effect of current pulse and then cause device damage. Be noted to power the SIP IP phone either from 802.3af PoE or AC adapter.



Phone Screen Features

This is what your main phone screen might look like with an active call.



Graphic Icon Description

1	Date	To display the current date.	
	Dale	Date format is mm/dd	
2	Time	To display the current time.	
		Time format is mm:ss (A or P)	
3	Phone Numbers	To display the phone number of lines.	
		To display the status of lines.	
4	Lines	The icon 🎩 means unregistered.	
		The icon 🏝 mean registered.	
5	Softkey Function	To display the current softkey function.	
		User can use the softkey button to highlight the item displayed on	
⁶ Softkey Buttons	Softkov Buttons	the LCD screen and then configuration.	
	Bullons	One button directs to one softkey function, the blue line in the left	
		picture displays the corresponding relationship.	



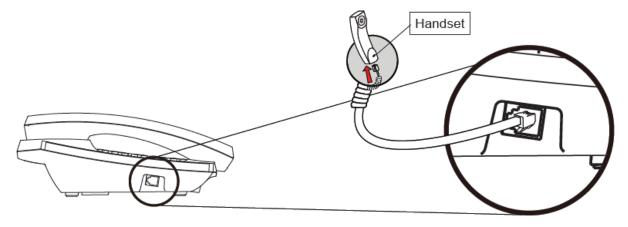
Chapter 2 Preparations & Installation

Physical Installation

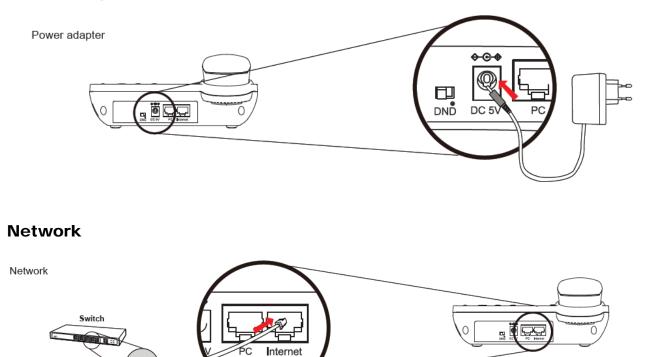
VIP-256PT: Enterprise PoE SIP IP Phone (2 x RJ-45, 1 x PoE for Internet interface)

Step 1. Handset Connection

Plug Handset Core with Handset and Handset Jack



Step 2a. Connecting Power Adapter and Network Power adapter



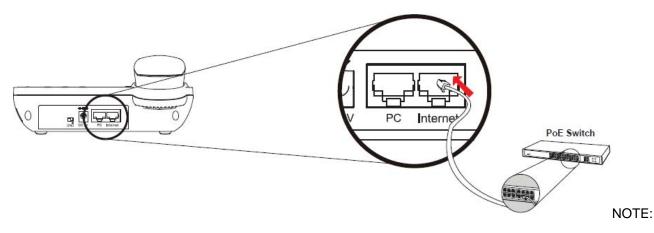


NOTE: Use only the power adapter shipped with the unit to ensure correct functionality

Step 2b. Connecting Power via PoE interface and Network

In the VIP-256PT can be configured without external power, if connecting to an IEEE802.3af PSE devices such as 802.3af POE injector/hub or 802.3af POE Switch.

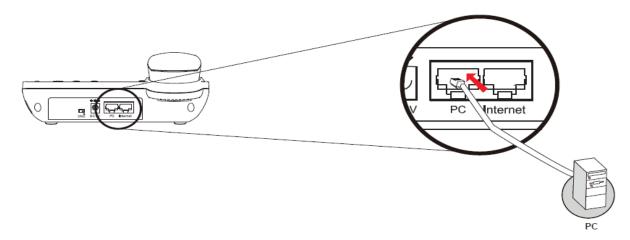
Note: Only internet port of the VIP-256PT support 802.3af power injection, use of any non-standard POE injector could damage the device



only WAN support POE.

Step 3. Computer Network Setup

Set your computer's IP address to 192.168.0.x, where x is a number between 2 to 254 (except 1 where is being used for the IP Phone by default). If you don't know how to do this, please ask your network administrator.



Step 4. Login Prompt

Use web browser (Internet Explorer 6.0 or above) to connect to 192.168.0.1 (type this address in the address bar of web browser).

You'll be prompted to input user name and password: admin / 123



Administration Interface

The IP Phone provides GUI (Web based, Graphical User Interface) for machine management and administration. Key pad administration also available for simple configuration.

Web configuration access

To start IP Phone web configuration, you must have one of these web browsers installed on computer for management

• Microsoft Internet Explorer 6.0.0 or higher with Java support

Default IP address of IP Phone is **192.168.0.1**. You may now open your web browser, and insert *http://192.168.0.1* in the address bar of your web browser to logon IP Phone web configuration page. IP Phone will prompt for logon username/password, please enter: *admin* / **123** to continue machine administration.



In order to connect machine for administration, please locate your PC in the same network segment (192.168.0.x) of IP Phone. If you're not familiar with TCP/IP, please refer to related chapter on user's manual CD or consult your network administrator for proper network configurations.



Chapter 3 Network Service Configurations

Configuring and monitoring your IP Phone from web browser

The IP Phone integrates a web-based graphical user interface that can cover most configurations and machine status monitoring. Via standard, web browser, you can configure and check machine status from anywhere around the world.

Manipulation of IP Phone via web browser

Log on IP Phone via web browser

After TCP/IP configurations on your PC, you may now open your web browser, and input <u>http://192.168.0.1</u> to logon IP Phone web configuration page.

IP Phone will prompt for logon username/password: admin / 123

Connect to 192	.168.0.1	? 🔀
R		
password. Warning: This serve	168.0.1 requires a use er is requesting that you n an insecure manner (b nnection).	ur username and
User name:	g	~
Password:		
	Remember my pa	ssword
	ОК	Cancel

When users login the web page, users can see the IP Phone system information like firmware version, company...etc in this main page.



Chapter 4 VoIP IP Phone Status

Status

You can check the basic phone status to find out more information about the phone. They include three parts Basic, DHCP and Syslog.

Basic

In this page include Product Information, Line Status, Network Status, and System Status.

Status SIP Account Ne	twork Phone Administration	Admin Mode Log
Basic DHCP Syslog		
Product Information		Help
Product Information		Product Information:
Product Name:	VIP-256PT	It shows the basic information of the product.
Internet(WAN) MAC Address:	00:30:4F:44:55:66	
PC(LAN) MAC Address:	00:30:4F:44:77:66	Line Status: It shows the registration state of eac
Hardware Version:	1.0.1	line.
Firmware Version:	1.3.5 (Hy0830010656)	Network Status:
DSP Version:	D2.63	It shows the information of WAN port, VPN and LAN port.
Line Status		System Status:
Line Status		It shows the current time and the
Line 1 Status:	Fail(Timeout)	running time of the product.
Line 2 Status:	Disable	



Network Status	
Internet Port Status	
Connection Status:	Connected
Connection Type:	Static IP
IP Address:	10.1.1.200
Subnet Mask:	255.255.255.0
Default Gateway:	10.1.1.254
Primary DNS:	168.95.1.1
Secondary DNS:	168.95.1.2
VPN Status	
VPN Type:	Disable
Virtual IP Address:	0.0.0
PC Port Status	
Connection Status:	Failed
Connection Type:	Bridge
IP Address:	192.168.252.1
Subnet Mask:	255.255.255.0
System Status	
System Status	
Current Time:	Aug 15 12:26:40 2011
Elapsed Time:	5 D/1 H/30 M
	Refresh

- Homes

Item	Descriptions
Product Information	It shows the basic information of the product.
Line Status	It shows the registration state of each line.
Network Status	It shows the information of Internet port, VPN and PC port.
System Status	It shows the current time and the running time of the product.
Refresh	Click Refresh button to refresh status of phone.



DHCP

This page displays the status about DHCP server enable/disable, start IP address, end IP address and client lease time. Click **Refresh** button to refresh status of DHCP server.

Status	SIP Account	Network	Phone	Administration			
Basic Di	ICP Syslog						
Dynamic Host Configuration Protocol							
DHCP Sta	tus						
DHCP Serv	DHCP Server: Enable						
Start IP Ad	Start IP Address: 192.168.1.2						
End IP Add	End IP Address: 192.168.1.254						
Client Lease Time: 48			Hr.				
ltem			Descriptio	ns			
DHCP	Status		It shows th	ne information of th	ne DHCP Server.		

Syslog

It shows all the log information of system.

Status	SIP Account	Network	Phone	Administration	
Basic	DHCP Syslog				
Syslog					
<01/01 00):00:04>***system	booting***			^
<01/01 00):00:07>ip.conflict				3
<01/01 00):00:08>Start Regis	ter Client			
<01/01 00):00:04>***system	booting***			
<01/01 00):00:10>Start Regis	ter Client			
<01/01 00):00:04>***system	booting***			
<01/01 00):00:07>ip conflict				
<01/01 00):00:08>Start Regis	ter Client			
<02/09 16	5:48:44>ip conflict				
<02/09-16	3:49:14>ip conflict				
<02/09 16	3:49:44>ip conflict				
<02/09-16	<02/09 16:50:14>ip conflict				
<02/09 16:50:44>ip conflict					
<02/09 16:51:15>ip conflict					
<01/01 00:00:04>***system booting***					
<01/01 00:00:09>Start Register Client					
<01/01 00):00:04>***system	booting***			~



Chapter 5 5

SIP Account

SIP is a request-response protocol, dealing with requests from clients and responses from servers. Participants are identified by SIP URLs. Requests can be sent through any transport protocol. SIP establishes call parameters at either end of the communication, and handles call transfer and termination.

SIP setting

Set your SIP server in the following interface. These parameters are related to registration and call.

Status SIP Account	Network Phone	e Admi	inistration				
SIP Settings Line 1 Line 2							
SIP Parameters							
SIP Parameters							
SIP T1:	500	MS	Max Forward:	70			
SIP Reg User Agent Name:			Max Auth:	2			
Mark All AVT Packets:	Enable 💌		RFC 2543 Call Hold:	Enable 💌			
SRTP:	Disable 🐱		SRTP Prefer Encryto:	AES_CM 💌			
NAT Traversal							
NAT Traversal							
NAT Traversal:	Disable 🔽		STUN Server Address:	stun.fwdnet.net			
NAT Refresh Interval(sec):	60		STUN Server Port:	3478			

Item	Descriptions			
SIP T1	RFC 3261 T1 value (RTT estimate), which can range from 0 to 64 second.			
	Defaults to .5 seconds			
Max forward	SIP Max Forward value, which can range from 1 to 255. Defaults to 70.			
SIP Reg User Agent User-Agent name to be used in a REGISTER request.				
Name	If this is not specified, the <sip agent="" name="" user=""> is also used for the RE</sip>			



	GISTER request. Defaults to blank		
Max Auth	Maximum number of times (from 0 to 255) a request may be challenged.		
	Default is 2.		
Make ALL AVT	For second dial tone, enable this item package Mark position is 1, disable		
Package	this item will be 0.		
RFC 254.3 Call Hold	If set to yes, unit will include c=0.0.0.0 syntax in SDP when sending a SIP		
	re-INVITE to the peer to hold the call. If set to no, unit will not include the c		
	=0.0.0.0 syntax in the SDP.		
	The unit will always include a=sendonly syntax in the SDP in either case		
	Defaults to yes		
SRTP	Enable/Disable SRTP(Secure Real-time Transport Protocol)		
SRTP Prefer	SRTP encryption type.		
Encryto			

NAT setting

Set your NAT Traversal parameters in the following interface. It is helpful for the device behind NAT

NAT Traversal

NAT Traversal NAT Traversal: NAT Refresh Interval(sec):	Disable 🔽	STUN Server IP: Port:	stun.fwdnet.net 3478
	Save Settings	Cancel Changes Reboot	

Item	Descriptions	
	Enable/Disable NAT.	
NAT Traversal	VIP-256PT supports STUN traversal, choose "STUN" in the "NAT	
	Traversal Mode" if you want traverse NAT/Firewall.	
STUN Server IP	STUN server IP address, default is stun.fwdnet.net	
NAT Refresh Interval (sec)	the interval to refresh	
Port	STUN port	



Line settings

In this webpage, users can configuration the information about SIP account1, including the following 4 parts: Basic, Audio Configuration, User and Advanced, user can program all the SIP parameters. For VIP-256PT it can support 2 lines registered.

Basic

Set the basic information provided by your VOIP Service Provider, such as Phone Number, Account, password, SIP Proxy and so on.

Basic			
Basic Setup Line Enable: Proxy DNS Type:	Enable 💌 A Type 💌	Peer To Peer: VPN:	Disable 💌 Disable 💌
Proxy and Registratio Domain Name: SIP Server: Outbound Proxy:	192.168.100.100	SIP Port: Outbound Port:	5060 5060
Subscriber Information Display Name: Account:	6588 6588	Phone Number: Password:	6588 ••••

Item	Descriptions
Line Enable	Enable/Disable SIP Line
	Enable/Disable PEER to PEER
Peer to Peer	If enable, SIP line will not send register request to SIP server;
	In System Status, SIP line Status is Registered;
	SIP-1 can make call out, but others can not call SIP line.
Proxy DNS Type	Choose DNS type from A Type and DNS SRV.
Use VPN	Enable/Disable VPN
Domain Name	The domain of SIP Server
SIP Server The IP address of SIP Server	
SIP Port	The port which SIP Server supports for VOIP service, default is 5060
Outbound Proxy	Outbound Proxy IP or domain name
Outbound Port	Outbound Proxy's Service port
Display Name	The number will display in callee
Phone Number	Number of telephone provided by SIP Proxy



Account	SIP account provided by SIP Proxy
Password	SIP password provided by SIP Proxy

Audio Configuration

Select the audio Codec you want to use ...

Audio Configuration

Codec Setup			
Audio Codec Type 1:	G.711U 💌	Audio Codec Type 2:	G.711A 💌
Audio Codec Type 3:	G.729 💌	Audio Codec Type 4:	G.722 💌
Audio Codec Type 5:	G.723 💌	G.723 Coding Speed:	5.3k bps 💌
Packet Cycle(ms):	20ms 💌		
Silence Supp Enable:	Disable 💌	Echo Cancel:	Enable 💌

Item	Descriptions	
Audio Codec Type1	Choose the audio codec type from G.711U, G.711A, G.722, G.729,	
	G.723	
Audio Codec Type2	Choose the audio codec type from G.711U, G.711A, G.722, G.729,	
	G.723	
Audio Codec Type3	Choose the audio codec type from G.711U, G.711A, G.722, G.729,	
	G.723	
Audio Codec Type4	Choose the audio codec type from G.711U, G.711A, G.722, G.729,	
	G.723	
Audio Codec Type5	Choose the audio codec type from G.711U, G.711A, G.722, G.729,	
	G.723	
G.723 Coding Speed	Choose the speed of G.723 from 5.3kbps and 6.3kbps	
Packet Cycle	The RTP packet cycle time	



Supplementary Services Subscription

Call Waiting - This call feature allows your phone to accept other incoming calls during the conversation.

Supplementary Service Subscription			
_ Supplementary Services			
Call Waiting:	Enable 🗸		
Dial Prefix:		Delayed Hot Line:	
MWI Enable:	Disable 💌	Voice Mailbox Numbers:	

Item	Descriptions	
Call Waiting	Enable / Disable Call waiting.	
Call Pickup	Enable / Disable Call Pickup.	
	Fill in the hotline number.	
Delayed Hot Line	Pickup handset or press speaker/headset button, VIP-256PT will	
Delayed Hot Line	dial out the hotline number automatically. Ex: xxxT4 will delay 4	
	seconds, then transfer to xxx (set to T0 will not delay.)	
MWI Enable	Enable / Disable MWI (message waiting indicate).	
Voice Mailbox	Fill in the voice mollbox phone number	
Numbers	Fill in the voice mailbox phone number	

Advanced

IP phone make calls based on SIP accounts, IP phone can support 4 independent SIP account, and each account can be configured to different SIP server.

Advanced			
Advanced Setup			
Domain Name Type:	Disable 🔽	Carry Port Information:	Disable 🔽
Signal Port:	5060	DTMF Type:	RFC2833 💌
RFC2833 Payload(>=96):	101	Register Refresh Interval(sec):	3600
RTP Port:	0 (=0 auto select)	Cancel Message Enable:	Disable 💌
Prack Enable:	Disable 💌	SIP Ping Enable:	Disable 💌
Keep-alive Interval(10-60s):	15		



ltem	Descriptions	
Domain name Mode	If or not use domain name in the SIP URI	
Carry Port Information	If or not carry Port information in the SIP URI.	
Signal Port	The local port of SIP protocol, default is 5060	
DTMF Type	Choose the DTMF type from IN_band, RFC2833 and SIP INFO.	
RFC2833 Payload (>=96)	User can use the default setting	
Register Refresh	The interval between two normal Register messages. You can use the	
Interval	default setting.	
RTP Port	Set the port to send RTP. IP Phone will select one idle port for RTP if you set "0", otherwise use the value user set.	
Cancel Message Enable	When you set enable, an unregistered message will be sent before registration, while you set disable, unregistered message will not be sent before registration. You should set the option for different Proxy.	
Prack Enable	Enable / Disable prack.	
SIP Ping Enable	If this option enable, IP Phone will send SIP-PING to Server periodically instead of sending hello packet. The send interval is Keep-alive interval.	
Keep-alive interval (10-60s)	The interval that IP Phone will send an empty packet to Proxy.	



Chapter 6 Network Setting

Basic

In this item you can program all the Network parameters.

Status	SIP Account	Network	Phone	Administration
Basic	MAC Address Clone	VPN D	MZ QoS	
Intern	et Port (WAN)			
Interne	t Port (WAN)			
Internet	Connection Type	A	utomatic Cor	figuration - DHCP 🔽
DNS Type	e	ľv	Ianual 💌	
Primary (DNS		168 . 95	5. 1. 1
Second [DNS		168. 95	j. <u>1</u> . <u>2</u>
PC Por	t(LAN)			
PC Port	(LAN)			
PC Port (Connection Type	Ν	IAT 🔽	
Local IP a	Address:		192. 168	3. 1. 1
Subnet N	1ask:	2	55.255.255.0) 💌
Network Address Server Settings (DHCP)				
Local DH	CP Server	E	nable 💌	
Start IP (Address		192 . 168	. 1. 2
Number	of Address		253	
Client Le	ase Time		48 Hr(0) means one day).
Primary (ONS		219. 141	. 136. 10
Second D	ONS		219. 141	. 140. 10



Internet Port (WAN)

Internet Port WAN (Static IP)

Internet Port (WAN)

Internet Port (WAN) Internet Connection Type	Static IP
IP Address	192. 168. 20. 104
Subnet Mask	255. 255. 255. 0
Default Gateway	192. 168. 20. 1
Primary DNS	202. 96. 134. 33
Second DNS	202. 96. 128. 86

Item	Descriptions	
Internet Connection Type	Choose Static IP.	
IP Address	The IP address of Internet port	
Subnet Mask	The subnet mask of Internet port.	
Default Gateway	The default gateway of Internet port.	
Primary DNS	The primary DNS of Internet port.	
Second DNS	The second DNS of Internet port.	
Internet Connection Type	Choose Static IP.	

Internet Port WAN (DHCP)

Internet Port (WAN)

Internet Port (WAN) Internet Connection Type	Automatic Configuration - DHCP
DNS Type	Manual 💌
Primary DNS	202. 96. 134. 33
Second DNS	202. 96. 128. 86

Item	Descriptions	
Internet Connection Type	Choose Automatic Configuration-DHCP.	
DNS type	Choose DNS type from Manual and Automatic 1. In Manual: user should set the Primary DNS and Second DNS	



manually.	
2. In Automatic: IP Phone will get the Primary DNS and Second DNS	
from DHCP Server automatically.	

Internet Port WAN (PPPoE)

Internet Port (WAN)	
Internet Port (WAN) Internet Connection Type	PPPoe
PPPoE Account	
PPPoE Password	
MTU:	1500
MRU:	1500
PPPoE Auto Dial:	Enable 💌
DNS Type	Manual 💌
Primary DNS	202. 96. 134. 33
Second DNS	202. 96. 128. 86

Item	Descriptions			
Internet Connection				
Туре	Choose PPPoE.			
PPPoE Account	Fill in the PPPoE account which get from Internet Service Provider			
PPPoE Password	Fill in the PPPoE account get from Internet Service Provider			
PPPoE Auto-Dial	Enable / Disable PPPoE Auto-Dial.			
	Choose DNS type from Manual and Automatic			
	1. In Manual: user should set the Primary DNS and Second DNS			
DNS Type	manually.			
	2. In Automatic: IP Phone will get the Primary DNS and Second DNS			
	from DHCP Server automatically.			
Primary DNS	The primary DNS of Internet port.			
Second DNS	The second DNS of Internet port.			



PC Port(LAN)

Support Three mode disable,NAT, Bridge mode

PC Port(LAN)	
PC Port(LAN)	
PC Port Connection Type	NAT
Local IP Address:	192. 168. 252. 1
Local IP Address.	192, 100, 232, 1
Subnet Mask:	255.255.255.0 💌

Item	Descriptions			
	Choose the PC port connection type from disable, NAT and Bridge.			
	NAT - The product will be same as a router.			
PC Port	Bridge - The LAN port is same as the WAN port			
Connection Type	Disable - PC port switch to NAT mode, but Internet port and PC port			
	can't communication to each other.(The device behind the PC port still			
	can connect to each other)			
Local IP Address	Set the IP address of PC port.			
Local IF Address	Efficient when user choose NAT.			
Subnet Meek	Set the subnet mask of PC port.			
Subnet Mask	Efficient when user choose NAT.			



Network Address Server Settings (DHCP)

Support Three mode disables, NAT, Bridge mode,

DHCP Server - It will assign the IP Addressed set here to devices that connect to the LAN port.

Number of Address - You may limit the number of addresses your router hands out.

Network Address Server Settings (DHCP)

Local DHCP Server	Enable 💌
Start IP Address	192, 168, 252, 2
Number of Address	253
Client Lease Time	48 Hr(0 means one day).
Primary DNS	219, 141, 136, 10
Second DNS	219, 141, 140, 10

Item	Descriptions			
Local DHCP	Enable / Disable DHCP Server.			
Server	If PC port is not in NAT mode, user can not enable DHCP server.			
	The starting IP address which IP phone will attribute to clients.			
Start IP Address	Note: The Network Sect of DHCP Server Start Address should be the			
Start IF Address	same with the one that VIP-256PT's PC port.			
	Generally speaking, you can use the default setting.			
Number of	Number of IP address will distribute to clients.			
Address	Number of IP address will distribute to clients.			
Client Lease Time	The interval of DHCP will send request to continue in period of validity.			
Chefit Lease Time	Unit is hour.			
Brimany DNS	Primary DNS that DHCP Server will distribute.			
Primary DNS	You can use the default setting.			
Secondary DNS	Secondary DNS that DHCP Server will distribute.			
Secondary DNS	You can use the default setting.			
Local DHCP	Enable / Disable DHCP Server.			
Server	If PC port is not in NAT mode, user can not enable DHCP server.			



MAC Address Clone

MAC Address Clone: Some ISPs will require you to register your MAC address. If you do not wish to re-register your MAC address, you can have the router clone the MAC address that is registered with your ISP.

MAC Address Clone	
MAC Clone Clone WAN MAC:	00: 00: 00: 00: 00: 00 Get Current PC MAC Address
	Save Settings Clear Reboot

ltem	Descriptions				
MAC Clone	MAC is the hardware address of network equipment. Sometimes,				
	network providers may bind network account with the network				
	equipment's MAC address. So you may not pass the provider's				
	authentication when you use a new VIP-256PT. In this case, you can				
	use MAC Clone to copy your PC's MAC address to VIP-256PT's				
	Internet port.				
	MAC is an important parameter for network equipments, so you should				
	make sure that the MAC is right, in order to prevent to make VIP-256PT				
	unusable.				
	You can login VIP-256PT's Web via PC port if you are incautious to				
	make it wrong. And then cloning the right MAC or resume the default				
	settings.				
MAC Clone Step	Step 1 Press Get Current PC MAC Address button to get the PC's MAC address				
	Step 2 Press Save Settings to save the changes				
	Step 3. Press Clear to cancel MAC address clone.				
	Step 4. Press Reboot to reboot VIP-256PT.				



VPN

A Virtual Private Network (VPN) is the extension of a private network that encompasses links across shared or public networks like the Internet. In short, by VPN technology, you can send data between two computers across a shared or public network in a manner that emulates the properties of a point-to-point private link.

VPN Settings	
Administration	
VPN Enable:	PPTP V
Initial Service IP:	0.0.0.0
Initial Service Port:	80
User Name:	d1
Password:	d1
Route Strategy:	All

Item	Descriptions		
	Enable / Disable VPN.		
VPN Enable	And user can choose the VPN mode from PPTP and L2TP.		
Initial Service IP	VPN server IP address.		
Initial Service	VPN server port.		
Port			
User Name	The user name for authentication.		
Password	Password for authentication.		
Route Strategy	Choose route mode from All or SIP.		



DMZ

Enabling this option will expose the specified host to the Internet. All ports between the DMZ Start Port and the DMZ End Port will be accessible from the Internet.

Status	SIP Account	Network	Phone	Administration		
Basic f	1AC Address Clone		1Z QoS			
Demili	arized Zone (D	MZ)				
DMZ						
Use DMZ		C	isable 💌			
DMZ Host	IP Address					
DMZ Star	t Port		1024			
DMZ End	Port		2024			

Item	Descriptions			
Use DMZ	Enable / Disable DMZ			
DMZ Host IP	act the ID address of DMZ heat			
Address	set the IP address of DMZ host			
DMZ Start Port	set the start port of DMZ host			
DMZ End Port	set the end port of DMZ host			
DMZ Example:				
For example, the DMZ computer's IP is "192.168.1.2", "DMZ start port" and "DMZ end port" is 20				
and 1023. The DMZ function is that DMZ computer can get the requests from the ports (20 to 1023)				
of VIP-256PT's Internet port.				



QoS

Layer 3 QoS: Set the IP TOS value of SIP and RTP Packets.

Layer 2 Qos: Set the value of 802.1Q and 802.1p priority

Status SIP Account	Network	Phone	Administration
Basic MAC Address Clone	VPN DMZ	QoS	
QoS Settings			
Layer 3 Qo5			
SIP QoS			0
RTP QoS			0
Data QoS			0
Layer 2 Qos			
802.1Q/VLAN ID			0
802.1p PRI			0

Item	Descriptions
	ervices. The QoS services can make the best of improving the quality of can get the settings from the ISP if they supply QoS services. Please need it.



Chapter 7 7 Phone Configurations

Performance

User can configuration the value of ring volume, speakerphone volume, handset volume and so on.

Volume

Volume Settings - Adjust the input gain or the volume of handset/speaker/ring

Preference		
Volume Settings		
Handset Input Gain:	5 💌	Speakerphone Input Gain: 5 💌
Handset Volume:	5 💌	Speaker Volume: 5
Ringer Volume:	5 💌	

Items	Description
Handset Input	Adjust the handset input gain from 0-7
Gain	Aujust the handset liput gain non 0-7
Handset Volume	Adjust the output gain from 0-7
Gain	Aujust the output gain nom 0-7
Speakerphone Input	Adjust the speakerphone input gain from 0-7
Gain	
Speaker Volume	Adjust the speaker volume form 0-7
Ringer Volume	Adjust the ringer volume form 0-7.



Regional

Modification the Tone type and tone parameters.

Regional			
Tone Type:	USA 🔽		
Dial Tone			
Busy Tone			
Off Hook Warning Tone			
Ring Back Tone			
Call Waiting Tone			
Min Jitter Delay(ms):	0	Max Jitter Delay(ms):	80
Ringing Time(Sec):	60		

Items	Description
Tana Tana	Choose tone type form China, US, Hong Kong and KRBeside
Tone Type	Custom item the other tone type already defin in the system.
Min litter Deley (me)	The Min value of VIP-256PT's jitter delay, VIP-256PT's jitter is an
Min Jitter Delay (ms)	adaptive jitter mechanism.
Mary litter Dalay (ma)	The Max value of VIP-256PT's jitter delay, VIP-256PT's jitter is an
Max Jitter Delay (ms)	adaptive jitter mechanism.
Hook-On Tone Delay	How long VIP-256PT will delay to sound hook-on tone when call party
(sec)	end call.
Ringing Time(Sec)	How long VIP-256PT will ring
Busy Tone	Before the busy tone VIP-256PT will send the delay tone (like di,di.),
Delay(Sec)	this parameter defind how long the delay tone is.



Call Forward

Call Forward - This feature allows you to forward an incoming call to another phone number.

Call Forward		
All Forward:	Busy Forward:	
No Answer Forward:	No Answer Timeout:	20

Items	Description
	The phone number which will be forwarded to.
All Forward	IP Phone will forward all calls to the phone number immediately when
	there is an incoming call.
Busy Forward	The phone number which will be forwarded to when line is busy.
	The phone number which will be forwarded to when there's no answer
No Answer Forward	at your phone.
	The seconds to delay forwarding calls, if there is no answer at your
No Answer Timeout	phone.

Miscellaneous

Auto Answer - All the incoming calls will be put through automatically.

Miscellaneous				٦
Auto Answer:	Disable 💌			
Dial Time Out:		Call Immediately Key:	# 💌	
ICMP Ping:	Disable 💌	Handsfree Key Mode:	Handsfree 💌	

Items	Description
	Enable / Disable auto answer. If enable, VIP-256PT will auto answer all
Auto Answer	incoming call immediately.
Dial Time Out	How long VIP-256PT to sound dial out tone when VIP-256PT dialing
Dial Time Out	number.
Call Immediately Key	Choose call immediately key form * or #.
	Enable / Disable ICMP Ping.
ICMP Ping	If enable this option, VIP-256PT will ping the SIP Server every interval
	time, otherwise, It will send "hello" empty packet to the SIP Server.



Handsfree Key	Choose the hands free key mode from hands free and headset.
Mode	

Multi-Functional Key

In here user can program the Multi-Function Key like Speed dial , BLF, Shortcut Key, Call Pick up

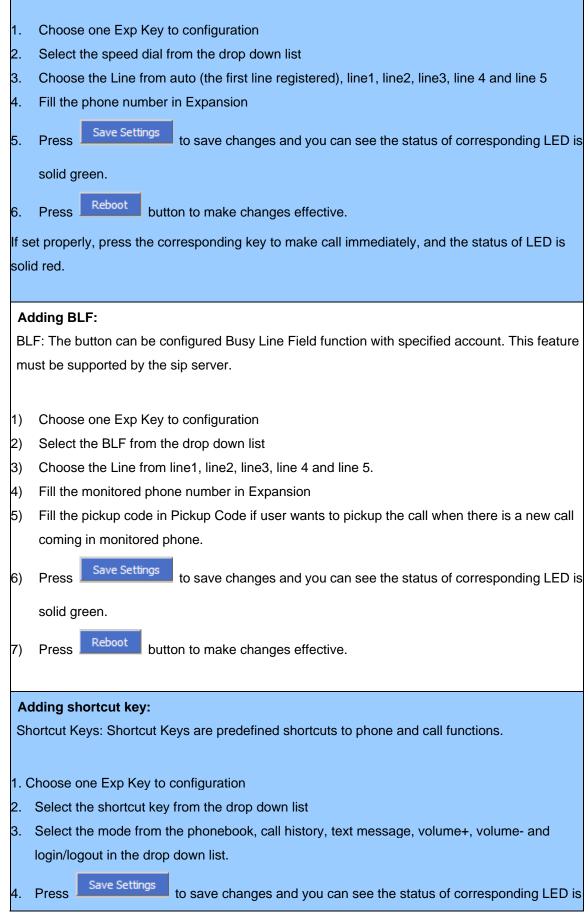
Status	SIP Account	Netw	ork P	hone	Admir	nistration
Preference	Multi-Function	al Key Dial Plan		Phor	nebook	Call Log

Multi-Functional Key

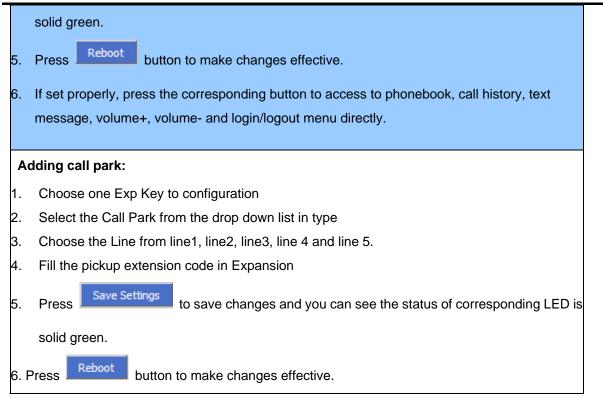
Кеу	Туре	Mode	Line	Expansion	Pickup Code
Exp Key 1	Disable 🛛 👻	Phonebook 🛛 💌	Line 1 💌		
Exp Key 2	Disable 🛛 👻	Phonebook 🛛 💌	Line 1 💌		
Ехр Кеу З	Disable 🛛 👻	Phonebook 🛛 💌	Line 1 💌		
Exp Key 4	Disable 🛛 👻	Phonebook 🛛 💌	Line 1 💌		
Exp Key 5	Disable 🛛 👻	Phonebook 🛛 💌	Line 1 💌		
Exp Key 6	Disable 🛛 👻	Phonebook 🛛 💌	Line 1 💌		
Exp Key 7	Disable 💌	Phonebook 🛛 💌	Line 1 💌		
Exp Key 8	Disable 🛛 👻	Phonebook 🛛 💌	Line 1 💌		
Exp Key 9	Disable 🛛 👻	Phonebook 🛛 💌	Line 1 💌		
Exp Key 10	Disable 🔽 💙	Phonebook 🛛 💌	Line 1 💌		

Items	Description		
Program Step:			
Step 1.Choose one curren	Step 1.Choose one current key board to configuration from Basic Board, Expansion Board 1,		
Expansion Board 2, Expan	ision Board 3, Expansion Board 4, Expansion Board 5 and Expansion		
Board 6.			
Step 2.Choose one Exp Ke	Step 2.Choose one Exp Key from Exp Key 1 to Exp Key 20.		
Step 3.Choose one functio	Step 3.Choose one function type from speed dial, BLF, shortcut key, call pickup and call park.		
Step 4.Set the other corres	Step 4.Set the other corresponding parameters.		
Step 5.Press Save Setting	s button to save changes, press Cancel Changes button to cancel		
changes.			
Adding speed dial:			
Speed Dial: You can configure the key as simplified speed dial key. This key function allows you to			
easily access the most frequently dialed numbers.			
	41		









Dial Plan

Dial Plan	
General Dial Plan	Disable 💌
No. Line	Digit Map Action Move Up Move Down
Line	Line 1
Digit Map	
Action	Deny
	OK Cancel
	Save Settings Cancel Changes Reboot

Items	Description
Dial Plan	Enable / Disable dial rule.
Line	Choose the call mode from line1, line2, line3, line4 and line5.
Digit Map	Fill in the sequence used to match input number



	The syntactic, please refer to the following Dial Plan Syntactic	
	Choose the dial plan mode from Deny and Dial Out.	
Action Deny means VIP-256PT will reject the matched number, w		
	means VIP-256PT allow dial out the matched number.	
Move Up	Press it to move up.	

Dial Plan

Gener Dial P		Disable 💌				
No.	Line	Digit Map	Action	Move Up	Move Down	
1	Line 1	<9:010>2010110	Dial Out	\land	\checkmark	
2	Line2	<5,:><:241333>8101	Dial Out		$\mathbf{\mathbf{v}}$	
3	Line3	<[4-6]:>22x<:333>	Dial Out	\wedge	\checkmark	
4	Line4	<9,8,:>711	Dial Out		$\mathbf{\vee}$	
5	Line5	<[2-5],:5>622.	Deny	\wedge	\checkmark	
Line Digit Ma Action	p	Line 1 Deny OK Cancel				
		Save Settings Cancel Changes	Reboot			

Items	Description		
Adding one dial plan:			
Step 1. Enable Dial Plan			
Step 2. Click Add button, and the configuration table			
Step 3. Fill in the value of parameters.			
Step 4.Press OK button to end configuration.			
Step 5. Press Save Settings button to save changes.			
Editing one dial plan:			
Step 1. Enable Dial plan			
Step 2. Choose one dial plan			



Step 3. Click Edit button, and the configuration table
Step 4. Change the value of parameters.
Step 5.Press OK button to end configuration.
Step 6. Press Save Settings button to save changes.
Deleting one dial plan:
Step 1. Enable Dial plan
Step 1. Enable Dial plan Step 2. Choose one dial plan

Dial Plan Syntactic

Items	Description	
0123456789*#	Legal characters	
x	Lowercase letter x stands for one legal character	
[sequence] To match one character form sequence. For example: 1.[0-9]: match one digit form 0 to 9 2.[23-5*]: match one character from 2 or 3 or 4 or 5 or *		
х.	Match to x ⁰ , x ¹ , x ² , x ³ x ⁿ For example: "01.": can match "0", "01", "011", "0111",, "01111"	
<dialed: substituted=""> Replace dialed with substituted. <dialed: substituted=""> For example : <8:1650>123456 : input is "85551212", output is "16505551212"</dialed:></dialed:>		
х,у	Make outside dial tone after dialing "x", stop until dialing character "y" For example : "9,1xxxxxxxxx":VIP-256PT make outside dial tone after inputting "9", stop tone until inputting "1" "9,8,010x": make outside dial tone after inputting "9", stop tone until inputting "0"	
T Set the delayed time. For example: "<9:111>T2": VIP-256PT will dial out the matched number seconds.		



Dial Plan			
General Dial Plan	Enable 💌		
No. Line	Digit Map	Action Move Up	Move Down
1 Line1	<:010>#12<#:%23>2	Dial Out \land	
2 Line2	<5,:><:241333>8101	Dial Out	
3 Line3	<[4-5]:>22xxxx<::333>	Dial Out 🔥	
4 Line4	<2-3,:5:>622.	Dial Out ∧	
5 Line5	777x.8	Deny	
mple 1			Exam
ample 2	Example 5		Example

Items	Description			
Example 1				
If user dials #12#2, VIP	-256PT will call 010#12%232 immediately.			
Example 2				
If user dials 5,8101, VIF	P-256PT will call 2413338101 immediately,			
And VIP-256PT will ma	ke outside dial tone after inputting "5", stop tone until inputting "8".			
Example 3				
If user dials 422xxxx or	522xxxx, VIP-256PT will call 22xxxx333 immediately.			
Example 4				
If user dials 2,622 or 2,6222 or 2,62222 or 2.62222 or 3.622222,				
VIP-256PT will call 5622 or 56222 or 562222 or 5622222 or 562222 or 56222 or 56220 or 56220 or 56220 or 56220 or 56200 or 562000 or 562000 or 5620000 or 5620000 or 562000 or 562000 or 562000 or 562000 or 5				
And VIP-256PT will make outside dial tone after inputting "2" or "3", stop tone until inputting "6".				
Example 5				
If user dials $777 \hat{\mathbf{x}8}$, VIP-256PT will reject the phone number out.				



Phonebook

Phonebook

The list Show all the directory entries. Please click "Save Settings" button to save this list after you edit or add an item.

Name	
Number	
	OK Cancel

Items	Description		
Name	Input the name		
Number	Input the phone number		

Phonebook

Inde>	Name	Number	
1	amm	111	
2	bob	112	
3	tom	113	Image: Second
4	alice	114	
5	lily	115	
6	arice	116	
7	jon	117	
8	wic	118	
9	wali	119	
10	luce	120	
<			>

Edit Add Delete Move to blacklist Download

Items Description	
Adding one phone book:	
Step 1. Click Add button, and the configuration table	
Step 2. Fill in the value of parameters.	
Step 3. Press OK button to end configuration.	



Step 4. Press Save Settings button to save changes.		
Editing one phone book:		
Step 1. Choose one phone book		
Step 2. Click Edit button, and the configuration table		
Step 3. Change the value of parameters.		
Step 4. Press OK button to end configuration.		
Step 5. Press Save Settings button to save changes.		
Deleting one phone book:		
Step 1. Choose one phone book		
Step 2. Click Delete button to delete the phone book		
Move one phone book to Black list:		
Step 1. Choose one phone book		
Step 2. Click Move to blacklist button to delete the phone book		

Black List

Calls from this list can not get through.

Name	
Number	
	OK Cancel

Items	Description		
Name	Input the name		
Number	Input the phone number		



black List				
Index	Name	Number		
1	k	122		
2	w	123		
з	q	124		
4	r	125		

Name	
Number	
	OK Cancel
	Save Settings Cancel Changes Reboot

Items	Description			
Adding one Black Lis	Adding one Black List:			
Step 1. Click Add butto	on, then the configuration table.			
Step 2. Fill in the value	of parameters.			
Step 3. Press OK butto	on to end configuration.			
Step 4. Press Save Se	ttings button to save changes.			
Editing one Black Lis	t:			
Step 1. Choose one bla	ack list			
Step 2. Click Edit butto	Step 2. Click Edit button, and the configuration table			
Step 3. Change the val	Step 3. Change the value of parameters.			
Step 4. Press OK butto	Step 4. Press OK button to end configuration.			
Step 5. Press Save Settings button to save changes.				
Deleting one Black Lis	st:			
Step 1. Choose one black list				
Step 2. Click Delete button to delete the black list				
Moving one Black List to phonebook:				
Step 1. Choose one bla	Step 1. Choose one black list			
Step 2. Click Move to	phonebook button to move the black list to the phonebook			

Call Log

To view the call log information such as redial list (incoming call), answered call and missed call



Status	SIP Account	Network	Phone	Administration
Preference	Multi-Functional	Key Dial Pla	in Phone	book Call Log
Redial	List			
Index	Name	Number		Start Time
1	1000	1000		09/02 17:56
2	1000	1000		09/02 17:54
з	1001	1001		09/02 17:54

Answered Calls					
Index	Name	Number	Start Time	Duration	
1	1000	1000	09/02 17:54	00:00:22	



Chapter 8 VoIP IP Phone Administration

Management

In this page can configuration the value of Time/Date, password, web access, and system log and so on

Time/Date	
Time/Date	
Time/Date	
NTP Server:	time.bora.net
Time Zone:	[GMT+09:00] -
Manual Time:	
Alarm Enable:	Disable 💌
Alarm Time:	17 : 40 : 00
Daylight Saving Time	Enable 💌
Offset	60 Min.
Start Month	March 💌
Start Day of Week	Sunday 💌
Start Day of Week Last in Month	Last in Month
Start Hour of Day	2
Stop Month	October 💌
Stop Day of Week	Sunday 💌
Stop Day of Week Last in Month	Last in Month
Stop Hour of Day	3

Items	Description
NTP Server	Fill in the NTP server IP address or Domain name
Time Zone	Choose the time zone
Manual Time	Adjust time by manual
Alarm Enable	If or not enable alarm
Alarm Time	Set alarm time
Daylight Saving	If or not enable daylight saving time.
Time	
Offset	Offset time, "-60" means advancing 60miniter, "60" means delaying
	60minite
Start Month	Choose starting month
Start Day of Week	Choose starting day
Start Day of Week	Choose starting week
Last in Month	



Start Hour of Day	Choose starting hour
Stop Month	Choose stopping month
Stop Day of Week	Choose stopping day
Stop Day of Week	Choose stopping week
Last in Month	
Stop Hour of Day	Choose stopping the function hour

Items	Description
Alarm Setting:	
Step 1. Enable alarm	
Step 2.Set alarm time	
Step 3. Press Save Settings button to save changes and then press Reboot button to active	
changes	

Alarm Enable: Alarm Time:	Enable •
Daylight Saving Time	Enable 💌
Offset	60 Min.
Start Month	March 🗨
Start Day of Week	Sunday 👤
Start Day of Week Last in Month	Last in Month 💌
Start Hour of Day	2
Stop Month	October 💌
Stop Day of Week	Sunday 🗨
Stop Day of Week Last in Month	Last in Month 🖃
Stop Hour of Day	3

Items	Description	
Daylight Saving Time	Daylight Saving Time:	
Step 1. Enable Dayligh	Step 1. Enable Daylight Saving Time.	
Step 2. Set value of offset,		
Step 3: Set staring Month/Week/Day/Hour in Start Month/Start Day of Week Last in		
Month/Start Day of Week/Start Hour of Day, analogously set stopping		
Month/Week/Day/Hour in Stop Month/Stop Day of Week Last in Month/Stop Day of		
Week/Stop Hour of Day.		
Step 5. Press Saving Settings button to save and press Reboot button to active changes.		



Password Reset

Password Reset	
Password Reset	
Passworu Reset	
User Type	admin 💌
Original Password:	
New Password:	
Confirm Password:	

Items	Description
User Type	Choose the user type from admin and user.
Original Password	Input original password
New Password	Input the new password
Password Confirm	Input the new password again

Items	Description
Change the password:	
Step 1. Choose the admin from the drop-down list.	
Step 2. Input original password, default setting is null.	
Step 3. Input a new password twice time in New Password and Confirm	



Web Access

Web Access:

Web Access:	
WAN Interface Login:	Enable 💌
Web Login Port:	8080
Web Idle Timeout:	5 Min.

Items	Description
WAN Interface	If or not enable user login WEB via Internet port.
Login	If enable, user can access Web to administration.
Web Login Dort	Set the port which used to login WEB via Internet port and PC port,
Web Login Port	Default is 8080, that is why URL should have 8080.
	Set the web idle timeout time.
Web Idle Timeout	The web page can be logged out after Web Idle Timeout without any
	operation.

System Log Setting

– System Log Setting –	
Syslog Server:	
Log Level:	DEBUG 💌

Items	Description
SysLog Server	Set the SysLog Server IP address or domain name for VIP-256PE.
	Choose log level from None/Error/Warn/INFO/Debug.
Log Level	The priority changes from left to right, left is the lowest, right is the
	highest; the higher priority, the more information in syslog.

System Log Setting	
System Log Setting	
Syslog Server:	
Log Level:	DEBUG 😒



802.3af PoE SIP IP Phone VIP-256PT

Status SIP Account Networ	k Phone	Administration	
Basic DHCP Syslog			
Syslog			
<01/01 00:00:04>***system booting***			
<01/01 00:00:07>ip conflict			
<01/01 00:00:08>Start Register Client .			
<01/01 00:00:04>***system booting***			
<01/01 00:00:10>Start Register Client .			
<01/01 00:00:04>***system booting***			
<01/01 00:00:07>ip conflict			
<01/01 00:00:08>Start Register Client .			
<02/09 16:48:44>ip conflict			
<02/09 16:49:14>ip conflict			
<02/09 16:49:44>ip conflict			
<02/09 16:50:14>ip conflict			
<02/09 16:50:44>ip conflict			
<02/09 16:51:15>ip conflict			
<01/01 00:00:04>***system booting***			
<01/01 00:00:09>Start Register Client .			
<01/01 00:00:04>****system booting***			

Local and remote Syslog

In local:

Step 1. Set syslog server null and choose one kind of Log Level.

Step 2. Press Saving Settings button to save and press Reboot button to active changes.

Step 3. User can view syslog in Status/Syslog webpage.

In remote:

Step 1. Fill in syslog server IP address or domain name

Step 2. Choose one kind of Log Level.

Step 3. Press Saving Settings button to save and press Reboot button to active changes.

Step 4. User can view syslog in syslog server, and you can also view the syslog in

Status/Syslog webpage.



Factory Defaults		
Factory Defaults:		
Reset to Factory Default:	Factory Default	
	Save Settings Cancel Changes Reboot	
Items	Description	
Factory Default	Press Factory Default button to set VIP-256PE to default.	

Update Firmware

Click on the Browse... button to select the firmware file to be uploaded to the router.

Firmware Man	agement		
Firmware Upgra			
Upgrade Types:	Upgrade Software	*	
Local Upgrade:		(Browse

Security

CA Certificate - The issuer of the certificate.

Client Certificate - user's certificate issued by CA.

Private Key - user's private key file.

- Certificate Up	date	
Update Type:	TR069 CA Certificat	~
Local Upload:	TR069 CA Certificat TR069 Client Certificat TR069 Private Key Provision CA Certificat Provision Client Certificat	<u></u>
	Provision Private Key	Update

Items	Description					
TR069 CA Certificate	The CA certificate file of TR069					
TR069 Client	The Client Certificate file of TR069					
Certificate						
TR069 Private Key	The Private Key file of TR069					



802.3af PoE SIP IP Phone VIP-256PT

Provision CA	The CA certificate file of provision			
Certificate				
Provision Client	The Client Certificate file of provision			
Certificate				
Provision Private Key	The Private Key file of provision			

Status	s	IP Account	Net	work	P	hone	Ad	ministrat	ion
Managemen	it	Firmware Upgi	rade	Secur	ity	Provi	sion	SNMP	TR069

Certificate Management

TR069			
	Issued To	Issued By	Expiration
CA Certificat	none	none	none
Client Certificat	none	none	none
Private Key		none	

Provision

	Issued To	Issued By	Expiration
CA Certificat	none	none	none
Client Certificat	none	none	none
Private Key		none	

Certificate Update

Update Type:	TR069 CA Certificat	~
Local Upload:		Browser

Upload TR069 and Provision
User can upload cert files for TR069 and Provision as follows:
Step 1. Choose one File Type from TR069 Private ke 🔽
Step 2. Press browser to browser file.
Step 3. Press Update to start upgrading.
Next is the webpage which all files have well uploaded.



Provision

Provision allow a device automatically resync to a specific configuration file on a TFTP server or a web server which use HTTP or HTTPS.

- 1) Provisioning allow VIP-256PT auto-upgrading or auto-configuring
- 2) VIP-256PT supports 3 ways to provision: TFTP, HTTP and HTTPS.
- Before testing or using TFTP, user should have tftp server and upgrading file and configuring file.
- Before testing or using HTTP, user should have http server and upgrading file and configuring file.
 - Before testing or using HTTPS, user should have https server and upgrading file and configuring file and CA Certificate file(should same as https server's) and Client Certificate file and Private key file
- User can uploading CA Certificate file and Client Certificate file and Private Key file in Equipment Manage/Cert Manage page.

Status SIP Account Ne	twork Phone	Administration	
Management Firmware Upgrade	Security Provi:	sion SNMP TR069	
Provision			
Configuration Profile			
Provision Enable	yes 🔽	Resync On Reset	yes 💌
Resync Random Delay	40	Resync Periodic	3600
Resync Error Retry Delay	3600	Forced Resync Delay	14400
Resync After Upgrade Attempt	yes 🔽		
Profile Rule			
Private Key Password:	whatever		
Phone Num1 for Config			
Phone Num2 for Config			
Firmware Ungrade			

Upgrade Enable	yes 💌	
Upgrade Error Retry Delay	3600	
Downgrade Rev Limit	0	
Upgrade Rule		

Items	Description	
Provision Enabled	If or not enable provision	
Resync On Reset	If or not enable resync after VIP-256PT restart	
Resync Random	Set the maximum delay for request the synchronization file	



Delay	
Resync Periodic	Set the periodic time for resync, default is 3600s
Resync Error Retry Delay	If the last resync was failure, VIP-256PT will retry resync after the "Resync Error Retry Delay" time, default is 3600s
Forced Resync Delay	If it's time to resync, but VIP-256PT is busying now, in this case, VIP-256PT will wait for a period time, the longest is "Forced Resync Delay", default is 14400s, when the time over, VIP-256PT will forced to resync
Resync After Upgrade Attempt	If or not enable firmware upgrade after resync, "yes" is enable
Profile Rule Phone Num1 for Config	URL of profile provision file The first phone number which used to reboot VIP-256PT in remote.
Phone Num2 for Config	The second phone number which used to reboot VIP-256PT in remote.
Auto-upgrade Enabled	If or not enable firmware upgrade.
Auto-upgrade Error Retry Delay	Set the time to retry upgrade, effective when the last upgrade was failure
Upgrade Rule	URL of upgrade file



SNMP

Allow the device to be managed by the Manager which is set in the SNMP Manager IP.

Status SIP Account	Network Phone Administration
Management Firmware Upg	grade Security Provision SNMP TR069
SNMP Configuration	
SNMP Configuration	
SNMP Service:	Enable 💌
Read Community Name:	
Write Community Name:	
SNMP Manager IP 1:	
SNMP Manager IP 2:	
SNMP Manager IP 3:	
SNMP Manager IP 4:	
SNMP Trap Server IP:	

Items	Description
SNMP Enable	If or not enable SNMP
Get Community	String, as an express password between management process and the
Get Community	agent process
Sot Community	String, as an express password between management process and the
Set Community	agent process
SNMP Manager IP 1-4	The IP address of SNMP Manager



TR 069

Allow the device to be managed by the ACS server which is set in the ACS URL.

Management	Firmware Upgra	ade Security	Provision	SNMP	TR069		
TR069 Con	figuration						
ACS							
TR069 Enable	:	Disable 🔽					
CWMP	ĺ	Enable 🔽					
ACS URL	[
User Name	[
Password							
Periodic Infor	m Enable	Enable 🔽					
Periodic Infor	m Interval	30					
Connect Req	juest						

User Name	
Password	
SSL Key	

Items	Description	
TR069 Enable	If or not enable TR069	
СММР	If or not enable TR069	
ACS URL	The URL of TR069 server	
User Name	The VIP-256PT's user name for connecting to TR069 server	
Password	The VIP-256PT's password for connecting to TR069 server	
Periodic Inform Enable	If or not enable periodic information	
Periodic Inform Interval	The interval to send information to TR069 server	
User Name	The TR069 server's user name for connecting to VIP-256PT	
Password	The TR069 server's password for connecting to VIP-256PT	
SSL Key	Fill in SSL key.	



Appendix A Frequently Asked Questions List

Q1: No Operation after Power On?

A1: Check if the power adapter is properly connected.

If applicable, check if the PoE (Power over Ethernet) switch behind the IP phone is set correctly.

Q2: No Dial Tone?

A2: Check if the handset cord is properly connected.

Q3: Can not Make a Call?

A3: Check the status of your SIP registration status or contact your administrator, supplier, or ITSP for more information or assistance.

Q4: Can not Receive Any Phone Call?

A4 : Check the status of your SIP registration status, or contact your administrator, supplier, or ITSP for more information or assistance

Q5: No Voice during an Active Call?

A5: Check if the servers support the current audio codec type, or contact your administrator, supplier,

or ITSP for more information or assistance.

Q6: Can not connect to the configuration Website?

A6: Check if the Ethernet cable is properly connected.

Check if the URL is right wrote, the format of URL is: http:// the Internet port IP address

Check if your firewall/NAT settings are correct.

Check if the version of IE is IE8, or use other browser such as Firefox or Mozilla, or contact your

administrator, supplier, or ITSP for more information or assistance.

Q7: Forget the Password?

A7: Default password of website and menu is null.

If user changed the password and then forgot, you can not access to the configuration website or the menu items which need password.

Solution:

Factory default: press Menu button and choose 16Factory Default, then a notice will appear, choose OK by using the corresponding softkey button.

If you choose factory default, you will return the phone to the original factory settings and will erase ALL current settings, including the directory and call logs.



Q7: How to switch to different line to dial out?

A7: Before dial out, press the correspondence line number you want to use, ex: want to use

Line 4 to dial out, must press 2, to switch to line 2 then dial out.



Q7: Why my MSG light would not show any information, when I receive the message?

A7: In SIP accounts / Lines / Supplementary service

Please enable the MWI (Message Waiting Indicate) and in Voice Mailbox numbers, please also assign the Voice mail number.

Supplementary Service Subscription				
Supplementary Services				
Call Waiting:	Enable 🔽			
Dial Prefix:		Hot Line:		
MWI Enable:	Enable 💌	Voice Mailbox Numbers:	1000	



EC Declaration of Conformity

For the following equipment:

*Type of Product	:	802.3af PoE SIP IP Phone (2-Line)
*Model Number	:	VIP-256PT

* Produced by:
Manufacturer's Name : Planet Technology Corp.
Manufacturer's Address: 10F., No.96, Minquan Rd., Xindian Dist., New Taipei City 231, Taiwan (R.O.C.)

is hereby confirmed to comply with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility Directive (2004/108/EC), For the evaluation regarding the Electromagnetic Compatibility (2004/108/EC), the following standards are applied:

EN 5502	2006+A1:2007
EN 55024	1998+A1:2001+A2:2003
EN 61000-3-2	2006+A2:2009
EN 61000-3-3	2008

Responsible for marking this declaration if the:	
🗵 Manufacturer	Authorized representative established within the EU
Authorized representative established within the EU (if applicable):	
Company Name:	Planet Technology Corp.
Company Address:	10F., No.96, Minquan Rd., Xindian Dist., New Taipei City 231, Taiwan
	(R.O.C.)
Person responsible for making this declaration	
Name, Surname	Jonas Yang
Position / Title :	<u>Product Manager</u>

<u>Taiwan</u> Place <u>30th Mar., 2012</u> Date

Legal Signature

PLANET TECHNOLOGY CORPORATION