Configurator Software Catalog Number 931U-C9C7C-BC User Manual







Allen-Bradley • Rockwell Software

Foreword

Revision history

Version	Date	Change
0.0	08/25/2011	First edition

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1. Approvals

1.1	CE	7
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1.1 CE

CE Declaration is available from Rockwell Automation.

1.2 UL

Listing approval cULus

1.3 ATEX

Approval according ATEX directive EN 60079-0 and EN 60079-15 for NON Sparking

1.4 Class 1 Division 2

Approval according C1D2 Zone 2: ISA121201

2. Notes on Safety

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2.1 Electrical precautions

DANGER!

This product may be connected to potentially lethal voltages! There are no procedures which involve the user removing the product electronics from its housing.

Set-up or Re-configuration (see chapter 6) is via a connector located behind the front cover, which is opened with the use of a small screwdriver (see Figure 1).

DANGER!

EX

The configuration plug jack must only be used for configuration in *non-hazardous* areas!

WARNING!

 Before you remove or mount the unit, turn-off the power supplies – i.e. to the instrument and to the relays, if used.

• Product electronics must not be removed from its enclosure without disconnecting power sources.

 Follow ESD installation regulations, including the EMI precautions given in chapter 5.



Figure 1 Handling

2.2 Handling

Check on receipt that the product received corresponds to the one ordered.

Unpack the 931U-C9C7C-BC carefully, and ensure the Installation instruction sheet is kept with the product until it is permanently mounted.

3. Introduction

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3.1 Symbol identification



DANGER!

Potentially lethal voltages.

CE The CE mark proves the compliance of the product with the requirements of the directives.

3.2 Types / article numbers

This User Manual covers the following products:

931U-C9C7C-BC	Signal Conditioner
	0

931U-CABLE Programming Cable

3.3 General description / applications / examples

The 931U-C9C7C-BC is an accurate and stable signal converter / isolator / alarm generator for use in measurement and control systems. A wide variety of input / output range and type settings can be configured, using the 931U-CABLE Programming Cable and the 931U-C9C7C-BC Configurator software. The 931U-C9C7C-BC can be powered from DC or AC sources between 18 and 264 volts.

The primary characteristic of the 931U-C9C7C-BC is its versatility of input / output configurability. Hence many of the standard functions performed by DIN rail mounted signal conditioners can be done by the 931U-C9C7C-BC, such as

- Conversion (current to voltage, and vice versa)
- Isolation of temperature sensor and DC inputs
- Linearization of temperature sensor inputs
- Transmission of sensor signals over long distance
- Characterizing signals from DC transmitters
- Process alarm generation
- Relay control between high and low values can be done by the 931U-C9C7C-BC

Typical Applications

Typical of applications for the 931U-C9C7C-BC is the conversion of thermocouple temperature input (low range of millivolts) into a high level (e.g. 4-20 mA) value for transmission to a control system.

In this type of installation the 931U-C9C7C-BC provides:

- Linearization of the standard thermocouple temperature/millivolts characteristic.
- Isolation of the input signal to the control system. This allows the user to use a thermocouple with a grounded hot junction for a quick response at the measurement point. This would otherwise convey electromagnetic influences (high frequency noise) into the control system.
- Selectable output value for a thermocouplebreak event.
- Flashing LED status indicator on the unit front on thermocouple-break.
- Relay alarm output if required on thermocouplebreak.
- Relay alarm output on high or low process temperature.



Figure 2 Installation overview

4. Operation

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4.1 Status & alarm LEDs

Status LED

Under normal conditions this (green) LED is on continuously.

Input short circuit	flashes at 5 Hz	
Cold Junction error	2 pulses, rests, 2 pulses	
Flash memory error	3 pulses, rests, 3 pulses	

Table 1 Status Indicators





- A Status LED
- B ALARM 2
- C ALARM 1

The following table shows how alarm conditions are displayed.

Status indicator	Alarm conditions	
Normal status	continuously on	
Input open circuit	flashes at 0.5 Hz	

Analog Output status with alarm

- User may select output value under fault conditions
- Output compliant with NAMUR recommendations (NE43) can be set (< 3.6 mA or > 21 mA)

Input fault detection

Input faults such as short circuit or open circuit can be detected for most input types. These are shown in the table below.

Input type	Detection	
	Open cir- cuit	Short cir- cuit
Thermocouple	Yes	Yes
RTD	Yes	Yes
Millivolts	Yes	No
Volts (Positive)	Yes	No
Milliamps (Passive)	Yes*	No
Milliamps (Ac- tive)	Yes	Yes
Resistance	Yes	Yes
Potentiometer	Yes	Yes**

Table 2 Input fault detection

* Open circuit not detected for live zero ranges

** Short circuit for end-to-end



4.2 Functional block diagram

Figure 4 Functional block diagram

4.3 Specifications

Input types	
Thermocouple	Range -200+1820 °C Types B, E, J, K , L, N, R, S, T to IEC 60584 plus custom specific
RTD	2, 3, 4 wire, within the range -200+850 °C, for Pt100, Pt1000 to IEC 60571 and for Ni100 / Ni1000 to DIN 43760, for Cu10 and,100 plus custom specific
Potentiometer	10 Ω100 kΩ
Resistance	10 Ω5 kΩ
Frequency	2 Hz100 kHz
Voltage	within the range -200600 mV (min span 4 mV), within the range -2050 V DC (min span 0.5 V)
Current	within the range -2050 mA (min span 1 mA)
Current Loop supply	+24 V DC
Sensor break output	Selectable between -2% and 102% output
Analog Output	
DC voltage	05, 15, 010, 210 V or span-settable between -1010 V (min span 2.5 V)
DC current	020, 420, 010 mA, or span-settable between 020 mA (min span 5 mA)
Max load (current / voltage)	700 Ω / >10 kΩ (>20 kΩ for -10 V+10 V)
Action	Direct or Inverted Operation
Digital Output Relay	
Relays	2 x SPCO
Max voltage and current AC	250 V AC / 2 A
Max voltage and current DC	30 V DC / 2 A
General Data	
Rated voltage	24240 V AC/DC
	2436 V AC / 2450 V AC (ATEX Zone 2)

Min. / max. power supply	18264 V AC/DC
(according VDE)	1840 V AC / 1856 V DC (ATEX Zone 2)
Rated power	< 3,5 W
Ambient operating range	-40+70 °C
Isolation test	1,5 kVrms / 1 min. between PE and power supply, as well as between PE and input or output
	2,5 kVrms / 1 min between input and output
Rated insulation voltage	300 V protective separation between power supply and input or output, as well as between Relay output and all other circuits
	100 V protective separation between input and output
	300 V basic insulation between input and output
Performance	
Accuracy	DC, RTD inputs <0.1% span. Thermocouple inputs: 0.2% span (or 1 °C) + CJ error
	DC 9 DTD inputs < $0.010/J/$
Ambient temp effects	Thermocouple inputs < 0.01% of full scale/K + CJ error 0.07 °C/K
Ambient temp effects Step Response/ Cut-off Frequency	Thermocouple inputs < 0.01% of full scale/K + CJ error 0.07 °C/K Settable within 60 ms -1880 ms / 1 Hz (3 dB)
Ambient temp effects Step Response/ Cut-off Frequency Physical	Thermocouple inputs < 0.01% of full scale/K + CJ error 0.07 °C/K Settable within 60 ms -1880 ms / 1 Hz (3 dB)
Ambient temp effects Step Response/ Cut-off Frequency Physical Dimensions	DC & KTD inputs < 0.01%/K
Ambient temp effects Step Response/ Cut-off Frequency Physical Dimensions No. of connections	DC & KTD inputs < 0.01%/K
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Ambient temp effects Step Response/ Cut-off Frequency Physical Dimensions No. of connections Connection types Housing material Housing color	DC & KTD inputs < 0.01%/K
Ambient temp effects Step Response/ Cut-off Frequency Physical Dimensions No. of connections Connection types Housing material Housing color Ingress protection	DC & KTD Inputs < 0.01%/K
Ambient temp effects Step Response/ Cut-off Frequency Physical Dimensions No. of connections Connection types Housing material Housing color Ingress protection Approvals	DC & KTD Inputs < 0.01%/K

Table 3 Specifications

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5.1 General (Competence Warning)

The 931U-C9C7C-BC should only be installed by technically qualified personnel with sufficient qualification or knowledge in the subject of instrumentation and control engineering.

5.2 Mounting / Environmental / EMI protection / warm up

Mounting

931U-C9C7C-BC is designed to be mounted onto a TS35 DIN rail.

It clips onto the rail via a spring-loaded mounting foot, and can be removed via a spring release on the edge of the product near the mounting rail.





Environment

The 931U-C9C7C-BC is designed for use either indoors (IP20) in a control panel, or in a weatherproof field enclosure. Its atmosphere should be dry, well ventilated and dust-free.

Avoid mounting in locations subject to vibration or physical impact.

The 931U-C9C7C-BC is suitable for EX applications and approved for installation in Zone 2. They shall be installed in an enclosure providing a degree of protection of at least IP54.

EMI protection

Do not install input, output and power supply cables close to sources of electrical interference. For example, such sources could include relays, contactors, motors and their controls, including thyristor drives, and the cables which connect these devices. Avoid installing 931U-C9C7C-BC cables in the same ducting as such cables.

Local electrical installation practices should be followed.

Warm-up

The product is designed to function as soon as power is supplied. However a warm-up period of 15 minutes is required before it performs to the specifications above.

NOTICE

When auxiliary power is switched on,
for the first 200 ms the 931U-C9C7C-BC
will consume up to 200 mA.

5.3 Electrical Connections

Input, output and power supply wiring is made via numbered, pluggable connectors, which may be screw clamp or tension clamp type, depending on the item article number.

The connectors are coded to prevent the power supply connector being fitted in the wrong position.

Test terminals are included to permit input and output currents to be monitored without disconnection of cables (see connection diagram below).



WARNING!

931U-C9C7C-BC and PC have to be fully de-energized, before the programming interfaces 931U-CABLE will be connected.

NOTICE

Ensure that the connectors are inserted into the correct position (see connection diagram).

5.4 Connection diagram

The connection diagram below is printed on the side of the 931U-C9C7C-BC housing.

Connection diagram – Power supply

Term. No.	
24	0 V
25	PE
26	24 - 240 V DC / AC

Table 4 Power supply

Connection diagram – Input

Torm	I _{Passive}	Active	V		R	esistor / F	RTD		
No.	<50 mA	<20 mA	<50 V	<600 mV	2- Wire	3-Wire	4-Wire	Poti	Freq
11	In-		In-	In-	R-	R-	R-	Start	In-
12				In+		Sense-	Sense-	End	
13					R+	R+	R+	Wiper	
14		+24 V							
15	In+ / TP+	I _{Return} / TP+							
16	TP-	TP-							
21			ln+						In+ (<50 V)
22									In+ (<30 V)
23							Sense+		

Table 5 Input

Connection diagram – Analog output

Term. No.	020 mA	010 V	-10 V+10 V
31	TP+		
32	Out+ / TP-		
33	Out-		
41			Out-
42		Out+	Out+
43		Out-	

Table 6 Analog output

Connection diagram – Digital output relay

Term. No.	Alarm 1	Alarm 2
34	N/C	
35	N/O	
36	СОМ	
44		N/C
45		N/O
46		СОМ

Table 7 Digital output

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6.1 Default setting

Input range	4-20 mA
ADS Speed	medium
Transfer function	Linear
Response time	0.25 s
Output range	4-20 mA
Action	direct
Low limit	0 mA
High Limit	20 mA
Output @ error	21.5 mA
Digital outputs 1 and 2	Disabled

6.2 931U-CABLE USB introduction

The 931U-CABLE is the configuration interface for the 931U-C9C7C-BC. This is the same interface as can be used for configuring the 931U-C9A2C-OP Signal conditioner.

Connection to the computer is via USB port, and to the 931U-C9C7C-BC via a jack connector. Tx and Rx status are indicated by LEDs on the 931U-CABLE.

Table 8 Default settings



6.3 Configuration / diagram wiring

Figure 6 Configuration / diagram wiring

7. 931U-C9C7C-BC Configurator Software

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7.1 Description

The Windows based 931U-C9C7C-BC Configurator software is used to set up the 931U-C9C7C-BC via the interface 931U-CABLE.

7.2 Installation

System Requirements

- Operation system Windows 2000 (SP4+), Windows XP, Windows Vista
- IBM PC with a spare USB port
- 931U-CABLE

- 1 Double-click on the icon AB 931U-C9C7C-BC CONFIGURATOR on your computer desktop.
- 2 Click on the Windows Start button, then select: Programs > Allen-Bradley > 931U-C9C7C-BC Configurator > 931U-C9C7C-BC Configurator

Exiting 931U-C9C7C-BC Configurator

You can exit 931U-C9C7C-BC Configurator in the following ways.

- 1 Click the Exit button.
- 2 Click the X on the window frame.

Installation note

NOTICE
In order to install the program you need
administrator rights on the computer
involved.

Installing 931U-C9C7C-BC Configurator:

The 931U-C9C7C-BC Configurator software can be installed with the file "setup.exe".

7.3 Starting/exiting 931U-C9C7C-BC Configurator

Starting 931U-C9C7C-BC Configurator

You can start 931U-C9C7C-BC Configurator in two different ways:

7.4	Title	bar
	11110	Nui

File	
New	Change the setting to default settings.
Open	Open a configuration file *.tta from the hard disk.
Save	Save the actually configuration to a file *.tta.
Print	Print the actually configuration.
Exit	Exit the software 931U-C9C7C- BC Configurator.

AB 931U-C9C7C-BC CONFIGURATOR File Language Settings Help New Open Save Print Exit

Figure 7 Title bar - File

Language

The menu text will be displayed depending on the selection in English or German language.

File	Language	Settings Help
Conf 931	✓ English German	

Figure 8 Title bar - Language

Settings

Temperature unit Set the unit of the temperature for the configuration. Celsius or Fahrenheit

			_	
File Language	Settings	Help		-
Configuration Ad	Temper	rature Unit	•	✓ Celsius
931U-Cable	Setpoir	t / Running Values	•	Fahrenheit



Setpoint /	Settings from the unit (percent
Running Values	or input units) of the trigger level
	of the digital outputs and the in-
	put unit of the running value in-
	dication.

File	Language	Settings	Help		
Cor	figuration & d	Temper	rature Unit		
931U-Cable	Setpoir	t / Running Values	•	✓ Percent of Range	
0010 0000					Input Units

Figure 10 Title bar - Settings - Set point unit

Info

About Open an information window about the software version and the contact address of Allen-Bradley



Figure 11 Title bar - Info

7.5 Overview parameters

Input para	ameters		
Type of input	Voltage - Range	V: -20 +50 V DC Min. Span 0.5 V mV: -200 +500 mV DC Min. Span: 4 mV	
	Current - Range	Passive Range mA: -20 +50 mA Min. Span: 1 mA	
		Active Range mA: 0 +20 mA Min. Span: 1 mA	
	Type of Thermocouple	K: -200 +1372 °C J: -210 +1200 °C T: -200 +400 °C E: -200 +1000 °C N: -200 +1300 °C	R: -50 +1767 °C S: -50 +1767 °C B: +50 +1820 °C L: -200 +900 °C U: -200 +600 °C User defined
	RTD	RTD type:	Connection type:
		PT100 PT1000 NI100 NI1000 NI120 Cu10 Ω at 25 °C Cu100 Ω at 0 °C User defined	2-wire 3-wire 4-wire
	Resistor - Range	10 Ω 5 kΩ	
	Potentiometer - Range	10-50 Ω 50-100 Ω 100-200 Ω 200-400 Ω	400-800 Ω 800-2 kΩ 2 k-6.5 kΩ 6.5 k-100 kΩ
	Frequency - Sensitivity	Frequency range:	2 Hz 100 kHz

Voltage range Pin21: Voltage range Pin22:		-50 V +50 \ -30 V +30 \	/ DC / DC
Pin	High noise reduction High Level	Low noise reduction Low Level	Max. voltage range
22	550 mV	140 mV	±30 V
21	7.8 V	1.9 V	±50 V

Transfer parameters

Transfer function Transfer function for the output signal:

Function	linear	SQRT	X^1.5	X^2	X^2.5
formula	Out = In	Out = In ^{0,5} x 10	Out = In ^{1,5} x 0.1	$Out = In^2 x$ 0.01	Out = $\ln^{2,5} x$ 0.001
Input in %	Output in %	Output in %	Output in %	Output in %	Output in %
0	0	0	0	0	0
10	10	32	3	1	0.3
20	20	45	9	4	2
30	30	55	16	9	5
40	40	63	25	16	10
50	50	71	35	25	18
60	60	77	46	36	28
70	70	84	59	49	41
80	80	89	72	64	57
90	90	95	85	81	77
100	100	100	100	100	100

In the SQRT function has low flow cut off. If the input Is smaller than 1% the out is zero.







Figure 13 User-defined transfer function

ADC Speed



Medium 5	50 - 60 Hz	60 ms
Slow 5	50 - 60 Hz	180 ms

Response

Response time is the time between an input step and the output step.

Time

ADC speed	Respons e time in ms	Voltage / Current	mV / Therm o	Potentiometer / RTD 3-Wire	RTD 2-Wire 4-Wire
East	min.	140	60	90	60
Fasi	max.	1000	1000	1000	1000
Medi-	min.	250	170	350	180
um	max.	1070	1000	950	1050
Slow	min.	525	460	1020	470
SIOW	max.	1350	1280	1880	900

Range response time

Analog o	utput parameters		
Type of output	_	Voltage	Current
		Voltage Max. Range: -10.1 +11 V DC	Max. Range: 0 mA to 20 mA DC
		Min. Span: 2.5 V DC	Min. Span: 5 mA DC
	Output – range	Lowest Value	Lowest Value
	low	This is the minimum voltage value at the output (related to 0% in- put).	This is the minimum current value at the output (related to 0% input).
	Output – range	Highest Value	Highest Value
	high	This is the value at the output (re- lated to 100% input).	This is the maximum current value at the output (related to 100% in- put).
	Direct or reverse function	Direct action is output increasing as input increases. Reverse action is output decreas- ing as input increases.	Direct action is output increasing as input increases. Reverse action is output decreas- ing as input increases.
	Output – low limit	Low Limit This is the lowest possible value at the output.	Low Limit This is the lowest possible value at the output.
	Output – high lim- it	High Limit This is the highest possible value at the output.	High Limit This is the highest possible value at the output.
	Output – for error condition	Output @ Error If an input or 931U-C9C7C-BC er- ror occurs the output is set to this value.	Output @ Error If an input or 931U-C9C7C-BC error occurs the output is set to this val- ue.

Digital output parameters						
Alarm output		Function				
Operating modes		Disabled The alarm is disabled. Low Type	if the incut velocial success			
		High Type The alarm is switched on Window The alarm is switched on window range = setpoint e.g.: setpoint 40%, windo Input Error If an input or 931U-C9C7 ON	, if the input value is lower , if the input value is outside : ± window value ow 10% = window value is fr C-BC error occurs the outpu	than the setpoint. than the setpoint. the window value: rom 30-50%. It is set to this value.		
		The alarm relay is activat	ed after power on.			
Function cir- cuit	Alarm Relay	Normally energised	No alarm 34 - 35 - - 35 - - 35 - - - 35 - - - - - - - -	Alarm		
		Normally de-energised	No alarm	Alarm		
Settings	Setpoint	This is the relay switch or	n value 0100%			
	Deadband	Switch off hysteresis in p	ercent			
		e.g. high type, setpoint 5 the value reaches 50% ar	0% and deadband 2%: the and switches off if the value of	llarm switches on if decreases to 48%.		

ON Delay	Switch on delay in seconds In 0.1 second steps
OFF Delay	Switch off delay in seconds
	In 0.1 second steps
Window	Set a range around the Setpoint in percent
Error Action	Alarm ON
	The alarm relay is activated when an error is detected.
	Alarm OFF
	The alarm relay is deactivated when an error is detected.
	Hold
	The alarm relay hold the actually status.
	None
	No reaction on an error.



High Alarm



Deadband

Signal



Figure 14 High Alarm

Figure 15 Low Alarm

Reset

Low Alarm

Reset point

Setpoint

Alarm

Reset

time



Window Alarm

Figure 16 Window Alarm





Figure 17 Alarm Time Delay

In this example the time delay is set for 20 seconds. At t_1 the measurement exceeds the alarm value, but this only lasts for 10 seconds so there is no trip. At t_2 the measurement again exceeds the alarm trip value and this lasts for longer than 20 seconds so the alarm trip occurs after 20 seconds.

7.6 Run mode

Start communication with the 931U-C9C7C-BC

- 1 Connect the 931U-C9C7C-BC to a Power supply.
- 2 Connect the 931U-C9C7C-BC with the 931U-CABLE to an available USB port on the PC.
- **3** Start the 931U-C9C7C-BC Configurator Software.
- 4 Input configuration Select the input value.
- 5 Output configuration Select the output value.
- 6 Alarm configurationSet the alarm relay behaviour.
- Send configuration to 931U-C9C7C-BC.
 The button "Save to Instrument" transmits the new configuration to the 931U-C9C7C-BC.
- 8 Enter Password Enter your password (the default password is 0000).
- 9 Read Values With the button "Read Values" the actual values of the 931U-C9C7C-BC are displayed in the window "Running values".

If the button "Read Continuous" is activated the values are updated every second (monitoring).

10 Read from Instrument

To check the current configuration in the connected 931U-C9C7C-BC click on the "Read from instrument" button.

- **Running values**
- Input: 931U-C9C7C-BC input value in percent.

- Output: 931U-C9C7C-BC output value in percent.
- CJC Temperature: This the temperature in Centigrade or Fahrenheit at the cold junction point in the 931U-C9C7C-BC.
- Alarm1: Shows the status of the first alarm relay
 - LED = red = relay switched on (alarm)
 - LED = off = relay switched off (no alarm)

- Alarm2: Shows the status of the second alarm relay
 - LED = red = relay switched on (alarm)
 - LED = off = relay switched off (no alarm)

7.7 Product identification

Unit Type:	Description of the module
Serial No.:	The serial number is printed on the side of the module.
Firmware No.:	The firmware number of the 931U-C9C7C-BC which is connected.
Configured by:	The company name of the person who last config- ured the module.
Initials:	Initials or the name of the person who last config- ured the module.
Date:	The date when the mod- ule was last configured the module.
ID Tag:	Typically, the user's plant reference
User Reference:	User descriptor
Version:	The Version of the soft- ware
Terminals:	Shows the terminal num- ber where the sensor and output signals are con- nected.

Table 10Product identification

Configuration Adapter			
931U-Cable		Allen-Bradley	
Unit ID	Input Setup	Analog Output	
Unit Type	_ Input Potentiometer		
J931U-C9C/C-BC Serial No. Firmware	Endvalue 2k-6.5k0hm 👻	Output Current	
12P10027 V 1.00	Input Low 0.000 % FS	Lowest Value 4.000 mA	
Configured by	Input High 100.000 % FS	Highest Value 20.000 mA	
Initials Data		Action C direct C reverse	
24.08.2011	Transfer Function	Low_Limit 3.800 mA	
ID Tag		High_Limit 20.500 mA	
	ADC_Speed medium	Output @ Error 3.500 mA Read from Instrument	
User Reference	Response Time 0.35 • s		
	Terminals: 11(-) / 12(+) / 13(Wiper)	Terminats: 32(+) 7 33(-) Send to Instrument	
	Digital Output 1	Digital Output 2	
	Low Type 🔻	High Type 🔻	
	Normally Deenergized 🕶	Normally Deenergized 🕶	A
	Setpoint 🗘 10.0 🎗	Setpoint 10.50 %	
1	Deadband 1.0 %	Deadband 1.0 %	
	ON Delay 0.0 s	ON Delay	
	OFF Delay 0.0 s	OFF Delay 0.0 s	
	Terminale: 35 (N/O) / 35 (COM)	Terminals: 45 (N/O) / 45 (COM)	
	Burning Volume	Terristics: 40 (170) / 40 (2014)	
	nurring values	DestVolution 1	
	Input 0.000 %	Head Values	
	0.0	20.0 40.0 60.0 80.0 100.0 F Read continuous	
		วก่อ 4ก่อ 6ก่อ 8ก่อ 10ก่อ	
	CJC Temperature 0.0 °C At	arm 1 🙆 Alarm 2 🚱	
		Exit	

Figure 18 Unit-ID

A Terminals

8. Troubleshooting

8.1 Troubleshooting

If a 931U-C9C7C-BC is not working as expected, the best view of its complete set-up is via the 931U-C9C7C-BC Configurator Software.

Below are some examples of checks which can help the user overcome connection or configuration errors.

No communications

Configuration is being checked, 931U-C9C7C-BC Configurator soft-ware is installed, the 931U-C9C7C-BC is connected via the 931U-CABLE, but there is no communication.



Figure 19 Com Port configuration and settings

It could be a software or hardware problem.

- 1 Check your comport settings. The 931U-C9C7C-BC Configurator will show (on the top left) the current USB comport.
- 2 Check that the 931U-CABLE is connected between the 931U-C9C7C-BC and your computer.
- **3** Check that the 931U-C9C7C-BC is powered within the range given in the specifications.

No Status LED indication

The 931U-C9C7C-BC is installed, the wiring is done, but it shows no LED indication.

- 1 Check the power supply and consider the wiring diagrams and descriptions in chapter 4 and 5.
- 2 Ensure that the input / output connections are correct.

The green Status LED is flashing

It indicates sensor wiring (short circuit or open circuit) or internal fault.



See description in chapter 3 to identify fault source.

The DC output is incorrect

- 1 Ensure the input type and range are configured as required and wiring connections are correct.
- 2 Check the output configuration settings for correct range and transfer functions including direct or re-verse action.

The alarm relays have no function

- 1 Check the relay configuration settings including set-point, alarm type are as required and as described in chapter Error! Reference source not found..
- 2 Check the input type and range is as required.
- 3 Check the input connections are made correctly.

The alarm relays are on / off with the wrong values of input

- 1 Check the relay configuration settings including set-point, alarm type are as required and as described in chapter Error! Reference source not found..
- 2 Check the input type and range is as required.
- 3 Check the input connections are made correctly.

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