

# Motorola Baby Monitor

## Trouble Shooting

### ***If either unit does not turn on***

- . The power button needs to be pressed and held in for a moment when turning on or off.
- . Check placement of batteries and that the unit has had initial 15 hours charge.

### ***If the parent unit is not holding its charge***

- . It is advised that the parent unit is charged up for 15 hours before first use – if this is not done initially the battery life will be reduced.
- . Check the charging contacts on both the parent unit and the charging cradle are clean and wipe with a dry cloth.

### ***If the baby unit has lost its link with the parent unit***

- . Try recharging or replacing the battery pack.
- . If the baby unit is too far away it may be going out of range, so move the baby unit closer to the parent unit.
- . Reset the units by unplugging the units. electrical power. Wait for around 15 seconds and plug them back in again. Allow up to one minute for the baby unit and the parent unit to synchronize

### ***Re-Registering***

- . The baby monitor is already pre-registered upon your purchase. You do not need to register it again unless the baby unit loses its link with the parent unit.
- If the Parent unit loses the link to the baby unit you will need to re-register the units – details of this are specific to each model and are detailed in the user manual

### ***Important Guidelines for installation***

- . To use your video monitor baby and parent unit together you must be able to establish a radio link between them, and the range will be affected by environmental conditions.
- . Any large metal object, like a refrigerator, a mirror, a filing cabinet, metallic doors or reinforced concrete, between the baby and parent monitor unit may block the radio signal.
- . The signal strength may also be reduced by other solid structures, like walls, or by radio or electrical equipment, such as TVs, computers, cordless or mobile phones, fluorescent lights or dimmer switches.
- . Use of other 2.4GHz products, such as wireless networks, Bluetooth systems or microwave ovens may cause interference with this product, so keep the baby monitor away from these types of products, or turn them off if they appear to be causing interference.
- . If the signal is poor, try moving the parent and/or the baby unit to different positions in the rooms.

**Motorola Helpdesk 0508 663 4255**



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