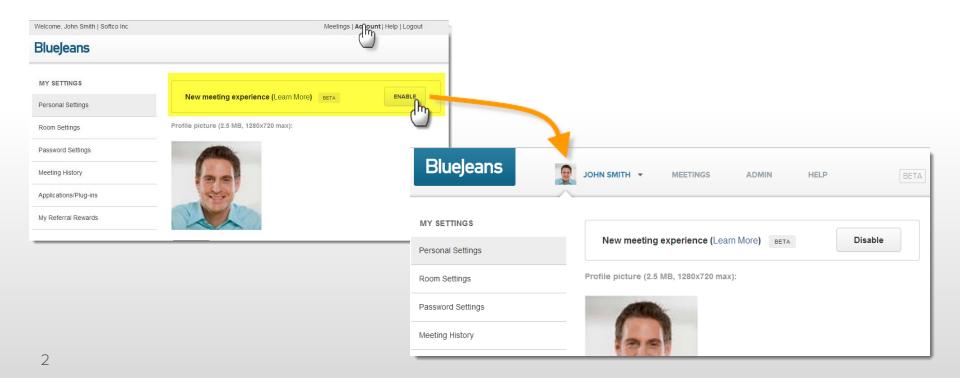
# **Getting Started Guide**

## New Meeting Experience – April 13, 2013



## How to Enable the New Experience

To test drive the new Meeting Experience, click the Enable button in your Account section. You can "disable" from the same page, if needed. Contact <u>support@bluejeans.com</u> if you don't see the Enable option.



## Chapters

#### 1. Scheduling Meetings

- Configuring Meeting Details
- Advanced Options
- Invitation Email, received by the Participants
- Invitation Email, sent to the Moderator (scheduler)
- Outlook Add-in

#### 2. Entering the Scheduled Meeting Room and Joining the Conference

- Two ways Moderator enters the meeting room
- Two ways Participants enters the meeting room
- Joining the conference:
  - Using Browser Access
  - Skype from your laptop
  - Using an H.323 Room System
  - Using a Telephone only
  - Using the Blue Jeans App on an iPhone or iPad

#### 3. Managing the Meeting

- Active Meeting View, and Moderator's Web Controls
- Moderator's Web Controls
- Changing Layouts (fin both video and screen share modes)
- \* (star) key brings up Menu Commands

#### 4. Personal Meetings

• Starting a Personal Meeting

# 1. Scheduling Meetings

## Scheduling Meetings – takes just seconds!

- 1. First, log into your account, at <u>bluejeans.com/login</u>.
- 2. Landing in your Meetings Room, click the **Schedule Meeting** button.

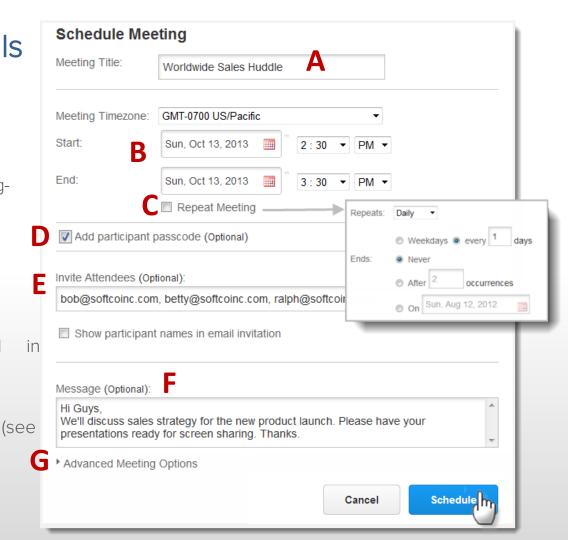
BlueJeans	JOHN SMITH - MEETINGS ADMIN HELP	BETA
John Smith Senior Product	Blue Jeans Test Call	Video Test
Manager Softco, Inc.	John's Meeting	Personal Meeting
Start Instant Meeting		

## Scheduling – Enter Details

3. Enter meeting details and click to save.



- A. Meeting Title (displayed in the waitingfor-meeting-to-begin welcome panel)
- B. Date/Time
- C. Repeat Meeting?\* (daily, weekly or monthly)
- D. Participant passcode \*
- E. Email invitations \* (addresses entered the past will "autocomplete")
- F. Message included in invite email \*
- G. Advanced Meeting Options \* next page)



\*optional

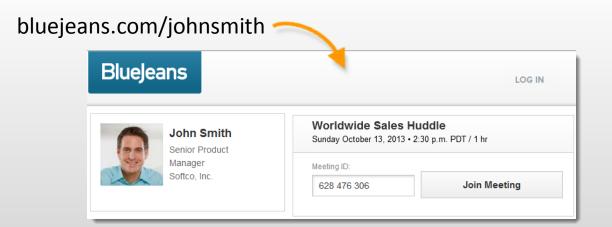
## Scheduling – Advanced Options



Publish Meeting List your meeting on the public My Blue Jeans web page	Encrypt Meeting Allow only encrypted end points to join. Video Conferencing Systems are required to have AES encryption turned on
Crop Video Crop video to best fit the room layout	Moderator-less Meeting Allow this meeting to be conducted without a moderator

**Crop Video** – a Stretch feature to help promote a 4:3 video to a 16:9 full screen video (Not recommended for most meetings).

Publish Meeting – check if you want meeting to appear in your "public" Blue Jeans web page:



## Scheduling – Advanced Options

moderator

Allow this meeting to be conducted without a

# Advanced Meeting Options Publish Meeting List your meeting on the public My Blue Jeans web page Conferencing Systems are required to have AES encryption turned on Crop Video Moderator-less Meeting

Crop video to best fit the room layout

#### Make Default Settings

Always use these settings for my meetings (View Configuration)

Click View Configuration to jump to two other options, located in Room Settings:

Disable Audible Alerts – turns off the alert tone when participants arrive or leave the meeting. Note: you can disable alerts in the middle of the meeting.

Disable Video Animations – disables the active speaker's animated video thumbnail (not recommended ).

**Encrypt Meeting** – requires each participant that connects to your meeting has encryption turned on. If they do not have it turned on, they will see a message telling them "encryption is required" to join the meeting. (Skype is encrypted by default)

Moderator-less Meeting – enable if you want participants to meet without the moderator having to start the meeting:

- Meeting begins after first 2 participants arrive.
- The person scheduling the meeting has the moderator controls (mute all, drop, etc.) available for use, should they decide to join.

Meeting Settings:	
Disable Audible Alerts Disable sounds when participants enter and leave the meeting	Disable Video Animations Disable active speaker's animated video thumbnail
Default Scheduling Options:	
Always Publish Meeting List your meeting on the public My Blue Jeans web page	Always Encrypt Meeting Allow only encrypted end points to join. Video

## Scheduling – Default Settings

- Finally, you may wish to change 3 other default settings, for all of your meetings (found in My Settings / Room Settings):
- A. Welcome Message (displayed in the waiting-for-meeting-to-begin welcome panel)
- B. Disable Audible Alerts turns off the beep when participants enter & leave.
- C. Default Video Layout for you and all participants
- D. Default Connection option will be the endpoint type participants will land in when they click "join meeting"

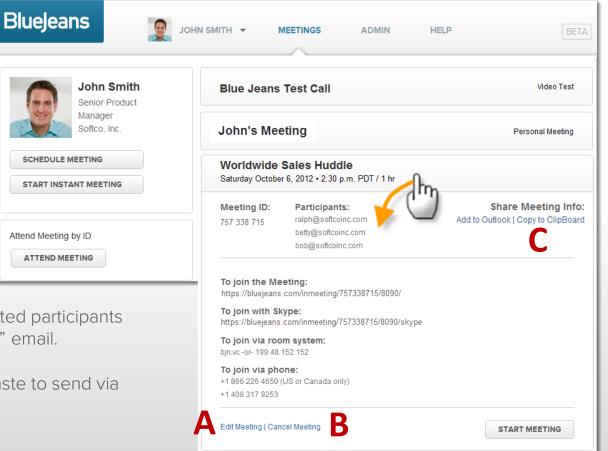
BlueJeans	JOHN SMITH - MEETINGS ADMIN HELP
MY SETTINGS	JOHN SMITH Softco Inc
Personal Settings	
Room Settings	U LOGOUT
Password Settings	Welcome message:
Meeting History	Welcome to John's Meeting Room
Applications/Plug-ins	Meeting Settings: Disable Audible Alerts Disable sounds when participants enter and leave the meeting
My Referral Rewards	
	Default Video Layout: C Active Speakers Active Presence Constant Presence
	Default Connection option: Browser

## Scheduling Meetings – Ready to Use!

That's it! Your scheduled meeting is now ready to use, at the scheduled time or anytime earlier.

Click the Meeting Bar to expand and show meeting details and edit/cancel options at the bottom:

- A. Edit meeting: change meeting options or invite additional participants
- B. **Cancel Meeting**: terminate the meeting reservation entirely. Invited participants will be sent a "meeting canceled" email.
- C. Share Meeting info: copy and paste to send via email or IM.



## Email sent to Participants

Participants receive an invitation to attend your meeting, which will be added to their calendar.

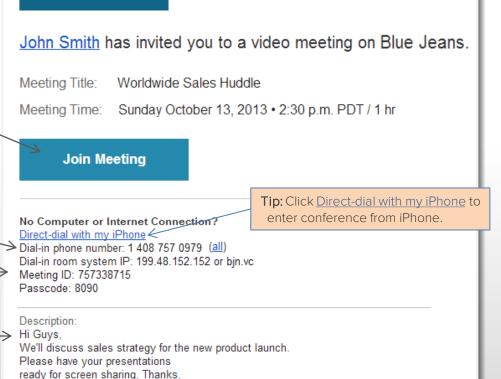
One Join Meeting Link sends them to your Meeting Room, where they can then choose to join via your listed endpoint options

Phone (audio only) dial-in instructions

Meeting information for Room System (IP, ID and participant passcode)

Meeting Message

## BlueJeans



## Email sent to Moderator

Moderator (or host ... the person who scheduled the meeting) receives a similar email. The one difference is the Moderator's passcode will be shown. This code is used exclusively by the moderator:

- If Host enters the meeting from a Room System or Telephone this Moderator passcode must be used to start the meeting. The exception is:
  - If the meeting was scheduled to be <u>moderator-less</u>, or
  - If moderator enters the meeting by logging into his account, then "starting" the meeting from the web interface (see page 14),
- Moderator's passcode can also be found in the Account > Room Settings section of their account.

## BlueJeans

You have scheduled a video meeting on Blue Jeans.

Meeting Title: Worldwide Sales Huddle Meeting Time: Sunday October 13, 2013 • 2:30 p.m. PDT / 1 hr

Join Meeting

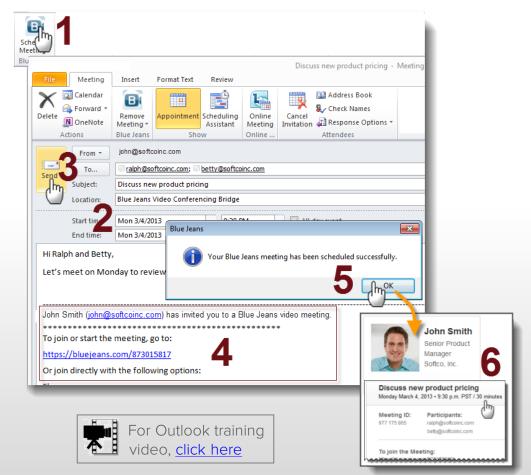
No Computer or Internet Connection? <u>Direct-dial with my iPhone</u> Dial-in phone number: 1 408 757 0979 (all) Dial-in room system IP: 199.48.152.152 or bjn.vc Meeting ID: 757338715 Moderator Passcode: 4567 (DO NOT SHARE)

Description: Hi Guys, We'll discuss sales strategy for the new product launch. Please have your presentations ready for screen sharing. Thanks.

## You can also Schedule Meetings from Outlook!

#### Click here to download the Add-in file

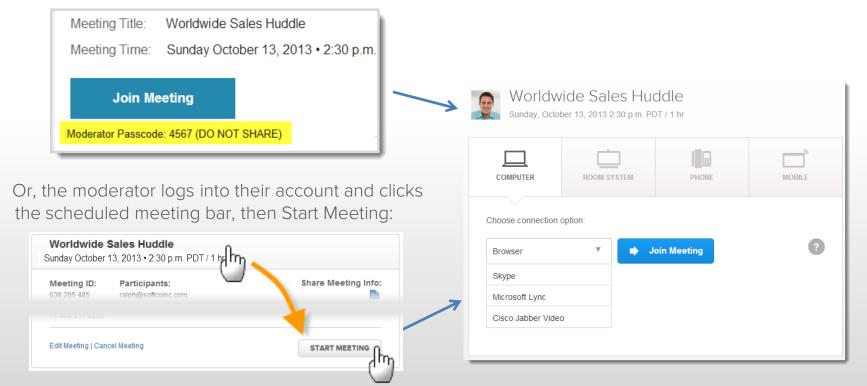
- 1. Click the Blue Jeans Add-in button at top to open a new event.
- 2. Fill in event details:
  - Change Subject (from "Blue Jeans Meeting Invite") if you wish
  - Enter date & time
  - Mark as Recurrence (if needed)
  - Insert the e-mail addresses of your meeting participants to invite.
  - Compose message (if needed)
- 3. Click Send.
- 4. Blue Jeans meeting details will appear in your message.
- 5. Click OK to send the invitation.
- 6. New Meeting ID will be added in your Blue Jeans account.



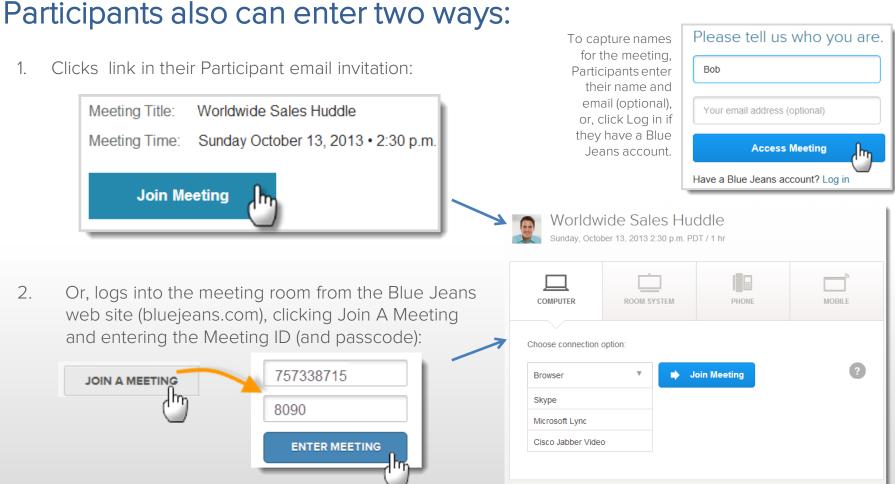
## 2. Entering the Scheduled Meeting Room and Joining the Conference

## Moderator can enter the Meeting Room two ways:

1. When it's time for the meeting to begin, the moderator clicks on the link in the email invitation that was sent to the Moderator (contains Moderator's unique passcode):



2.



Joining the Meeting using Browser Access, from your PC or Mac computer

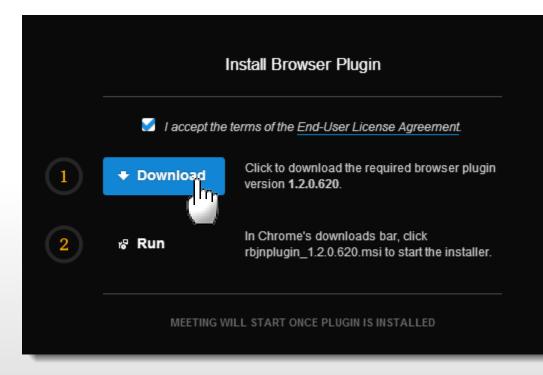
## **Browser Instructions**

1. In the meeting room, under the **Computer** tab, select **Browser**, then click **Join Meeting**.

	vide Sales Hud ber 13, 2013 2:30 p.m. PE			
COMPUTER	ROOM SYSTEM	PHONE	MOBILE	
Choose connection		bin Meeting	? 4	Click for Help with this page

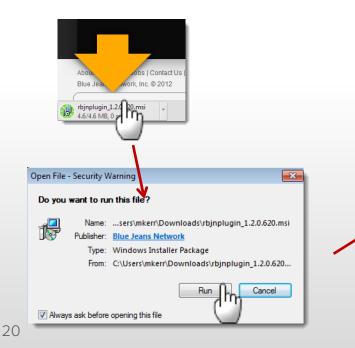
## **Browser Instructions**

- 2. A new window will launch. Click to accept the terms, then click the Download button to install the Plugin.
  - You'll only need to perform these download steps one time.
  - The message may appear different, depending on which browser you are using.

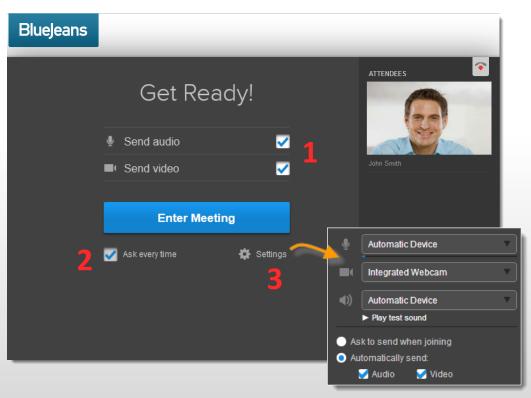


## **Browser Instructions**

- 3. Follow the installation steps:
  - Save the file
  - Download installer, if required.
  - Click Run to start installation



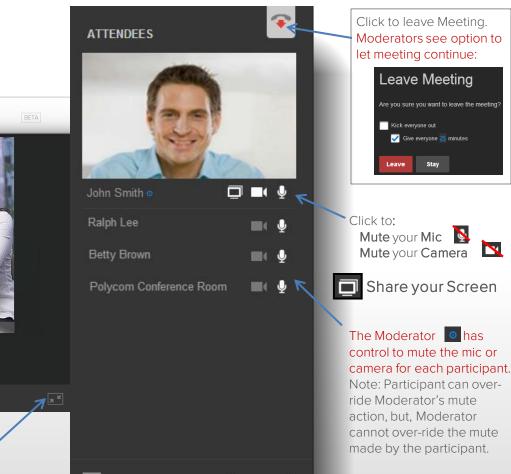
- 4. Browser window opens! Get ready to join!
  - 1. Click to unmute your audio or video
  - 2. Uncheck to skip "Get Ready" page next time
  - 3. Change your mic, camera or speaker setting, if needed, then click Enter Meeting to join.



## **Attendee Controls**

#### Moderator-only controls noted in $\ensuremath{\textit{red}}$

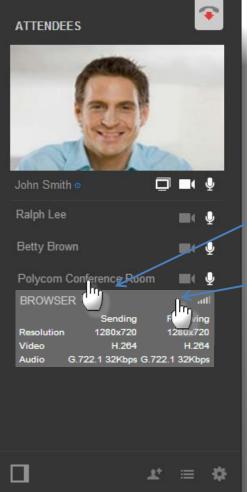




## Attendee Controls

#### Moderator-only controls noted in $\ensuremath{\textit{red}}$



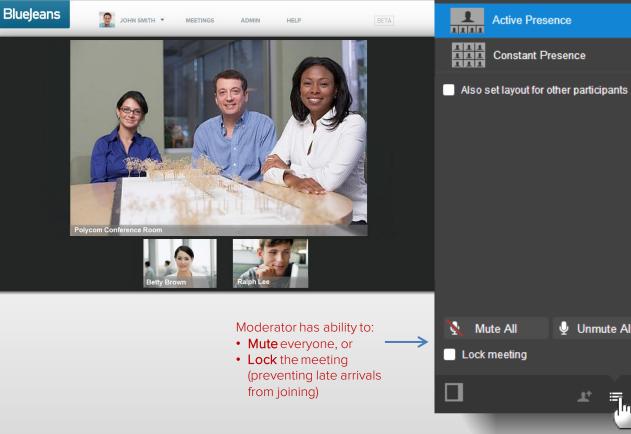


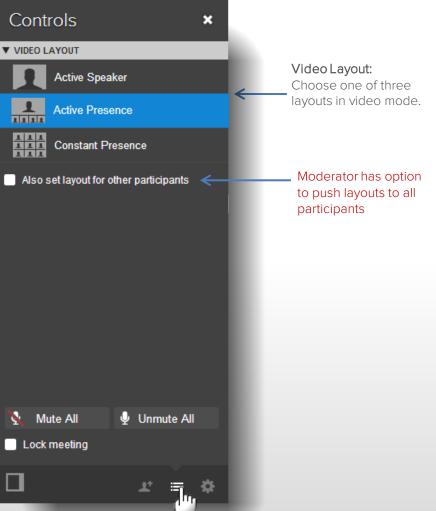
Click name to expand Device type and Quality indicator (bar). Moderator can Drop participant.

Click Quality indicator bar to expand for endpoint measurements

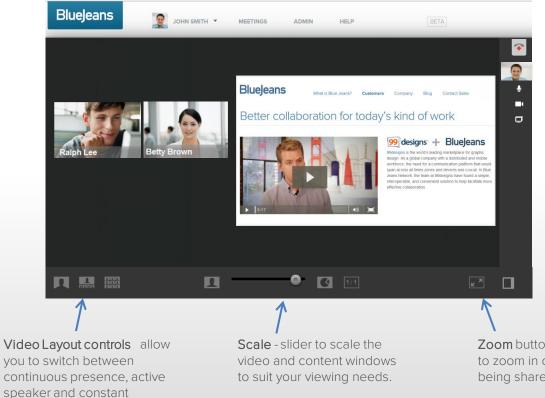
## Layout Controls

#### Moderator-only controls noted in $\ensuremath{\textit{red}}$





## Viewing a Screen being Shared



presence modes.

Viewing another participants screen share on the Browser provides:

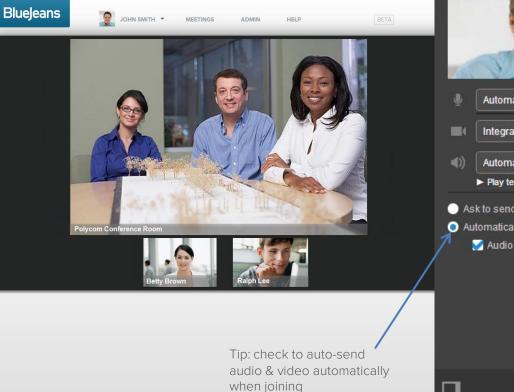
1080p screen sharing – high resolution content sharing on supported devices/systems.

Dual stream – the content being shared, far-end video and your picturein-picture (PIP) are all viewable on screen.

Zoom button that allows you to zoom in on the content being shared.

## Settings Controls

#### Moderator-only controls noted in **red**



Settings × Automatic Device Integrated Webcam Automatic Device Play test sound Ask to send when joining Automatically send: 🧭 Audio 📝 Video

If you have multiple mic, camera or speaker devices on your computer, choose the right one from the drop down list.

Click to make sure your speakers are working

Uncheck if you **don't** want your audio or video to be connected automatically when arriving into the meeting

Meeting Info		Invite / Mee	ting Info 🏼
	Moderator-only	Email addresses	
Bluejeans	SMITH Y MEETINGS ADMIN HELP	BETA	Cancel
Polycom Conference		Worldwide Sale Meeting URL https://bluejeans.co Meeting ID 757338715 Room Systems Dial- bjn.vc or 199.48.1 Phone Dial-In + 1 888 240 2560 + 1 408 740 7256 Copy Meeting Inf	com/757338715 In 52.152
			1 + = *

Participants

Moderators

#### Invite:

Moderator can send emails, inviting participants to join the meeting in progress

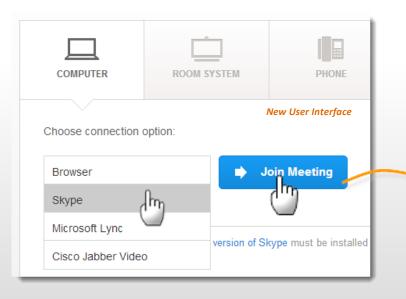
#### Meeting Info:

- Title
- URL
- Meeting ID
- Room System Dial in URLs
- Dial in Telephone numbers
- Click to copy and paste meeting instructions.

Joining the Meeting using **Skype** from your PC or Mac computer

## Joining a Meeting using Skype from your laptop

- 1. Sign into Skype on your computer.
- 2. In the **Computer** section of the Meeting page, select **Skype** from the drop down list then press **Join Meeting**:

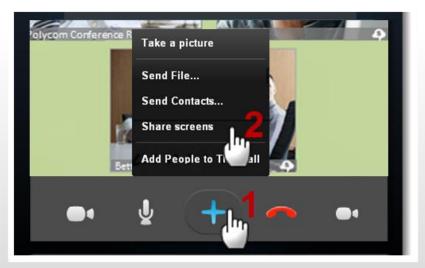


- 3. Skype will start ringing, with call coming from Blue Jeans. Click green Accept button to connect into the Blue Jeans meeting. Note: if Skype doesn't ring, look for "accept call" pop up which may be hidden behind a browser panel.
- 4. You are now in the audio portion of the meeting, via Skype! If you are first to arrive, the BJN Active Meeting View Welcome page is displayed.



## Sharing Content and Presentations from Skype on laptop

- 1. Click the Skype menu icon,
- 2. Click "Share Screens," and
- 3. Click the Start button when you're ready to share. The screen layout will automatically change to a presentation-friendly mode.
- 4. Message appears, announcing who is sharing



<u>Click here</u> to visit more information from our Knowledgebase.

Note: You will not be able to share Screens when using Skype from a Mobile device (iPhone, iPad, Android)



John Smith has started screen sharing

# Joining the Meeting using an H.323 Room System





SONY

## Joining a Meeting using an H.323 Room System

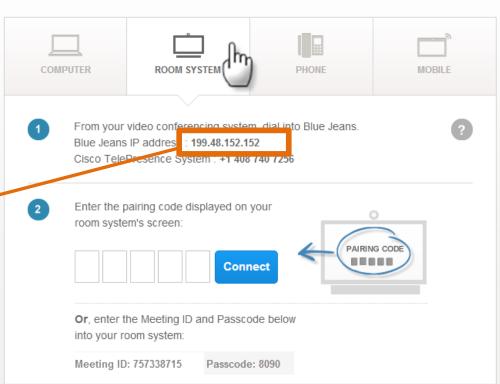
- 1. Click the Room System tab at the top panel to see the dialing instructions.
- 2. Per the instructions, from your Room System monitor dial the IP address:





#### Worldwide Sales Huddle

Sunday, October 13, 2013 2:30 p.m. PDT / 1 hr

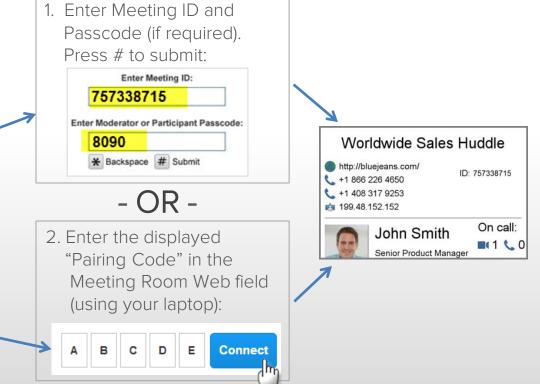


## Joining a Meeting using an H.323 Room System

 Blue Jeans delivers, into your room system monitor, an input field for Meeting ID and Passcode, and "pairing" code at the bottom:



4. In the final step, you connect into the meeting one of **two different ways**:



## Sharing Content and Presentations from H.323 Room System

Room systems can share by connecting laptops to the system, and enabling screen sharing from the room system remote control.

Connect your laptop to the room system via VGA/DVI/HDMI interface and enable sharing on that end. Blue Jeans will automatically relay the content sharing across to remote participants.



Joining the Meeting using a Telephone only

## Joining a Meeting using a Telephone only

Need to join the meeting, but, you're not at a video endpoint? Click the Phone tab, and dial the listed number. When connected, enter the meeting ID (and passcode, if required).

Worldwide Sales Huddle Sunday, October 13, 2013 2:30 p.m. PDT / 1 hr	When talking, the Phone participant will be shown as a thumbnail.
COMPUTER ROOM SYSTEM PHONE COMPUTER	BIRESEDBAGES BIRES
+1 888 240 2560 (US or Canada only)	
Meeting ID: 757338715	Argentina : +54 11 5917 6256 Japan : +81 3 4579 8425
Passcode: 8090	Australia : +61 2 8103 4256 Mexico: +52 55 4741 1411
	Austria : +43 7 208 83250 Netherlands : +31 20 808 2256
	Belgium : +32 3 808 4256 New Zealand : +64 9 801 1256
35	Brazil : +55 11 2059 7770 Nonway : +47 2 160 1925

Joining the Meeting using an **iPhone** or **iPad** 

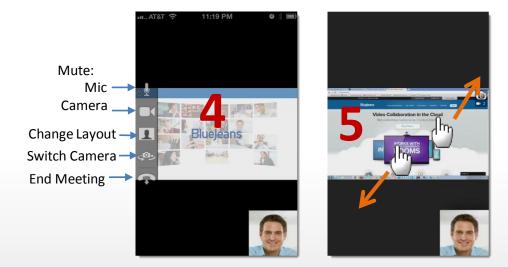
## Joining a Meeting using an iPhone or iPad

- 1. Download the Blue Jeans app from the App Store on your iPhone or iPad. Click the app to start.
- 2. Two ways to join a meeting:
  - If you have a Blue Jeans account, log in (must enter your username, not email address), or
  - If you don't have a Blue Jeans account, click Join
- 3. You'll land in the app, where you can:
  - Click to start your instant meeting, or
  - Join another user's Personal or Scheduled meeting, by entering the meeting ID (and passcode, if necessary).



## Joining a Meeting using an iPhone or iPad

- 4. You'll land in the meeting! Press an icon to:
  - Mute your mic or camera
  - Change video layouts (3 on-screen options)
  - Change your camera to front or back
  - End the call
- 5. When viewing screen sharing, you can stretch the image to zoom in. Double tap to return to the native scale.



# 3. Managing the Meeting

## Active Meeting View, and Meeting Web Controls

Participants meet in the Blue Jeans "Active Meeting View" window:





From the web interface, Participants and the Moderator can manage the meeting from this view (see next pages for details):

BlueJeans	Q	JOHN SMITH 🔻	MEETINGS	ADMIN	HELP	BETA		
Connected with roor	m system					ATTENDEES	ľ	Ŧ
						John Smith ●	] =(	Ŷ
								Ŷ
								₽
	You	are in the	Meeting	J				Ŷ
		Change Meeting Leave Meeting Call into the meeting						



## Controls: Screen Layouts, Mute All & Lock

#### Moderator-only controls noted in red

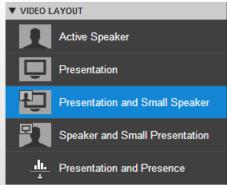
Choose one of three Video layouts to view the participants.

Connected with room system	Controls ×	
	▼ VIDEO LAYOUT Mode	
	Active Speaker	) [8
You are in the Meeting	Active Presence	
Change Meeting Layout	Constant Presence Shared	
C Leave Meeting	Also set layout for other participants	
Call into the meeting again		' V
	🔖 Mute All 🎍 Unmute All	
	Lock meeting	I
		C

Tip: Moderator can change meeting default layout (for both host and attendees), in Account / Room Settings. Participants will be able to change their layout after they have joined the meeting:

Moderator can **Mute** all participants (as needed), or, **Lock** the meeting (preventing anyone new from joining) Moderator has control to **push their chosen** Video layout to all participants.

When **content** or **presentations** are being shared, 5 screen share layouts are available. Note, moderator will not be able to push screen share layouts to others:



## Invite Participants

### Moderator-only controls

	Invite / Meeting Info 🛛 🗙	
Connected with room system New User Interface	Email addresses	Invite: Moderator can send emails, inviting participants to join the meeting in progress
You are in the Meeting	Invite Cancel	Meeting Info: • Title
Change Meeting Layout	Worldwide Sales Huddle Meeting URL https://bluejeans.com/757338715 Meeting ID	• URL
Call into the meeting again	757338715 Room Systems Dial-In bjn.vc or 199.48.152.152	Meeting ID
	Phone Dial-In + 1 888 240 2560 + 1 408 740 7256	<ul><li> Room System Dial in URLs</li><li> Dial in Telephone numbers</li></ul>
	I Copy Meeting Info <	<ul> <li>Click to copy and paste meeting instructions.</li> </ul>

## \* (star) key brings up Menu Commands

Need to mute your audio or video, or change layouts, and don't have access to the Blue Jeans Meeting Room web interface? Access the Blue Jeans meeting control menu by pressing the star/asterisk (\*) key from your room system remote. The blue menu panel will appear, letting you:

- 1. Switch layouts
- 2. (not used)
- 3. Bring up meeting information
- 4. Mute the Audio at your endpoint
- 5. Mute the Video at your endpoint
- 6. Hide the Overlay graphics (the BJN logo, and the name/icon bar at bottom of each participant see example below)
- 7. Add your own endpoint video to be seen by you, in the BJN m

Switch layouts
 Meeting information
 Mute audio
 Mute video
 Hide Overlay Graphics
 Include Self View
 Close menu

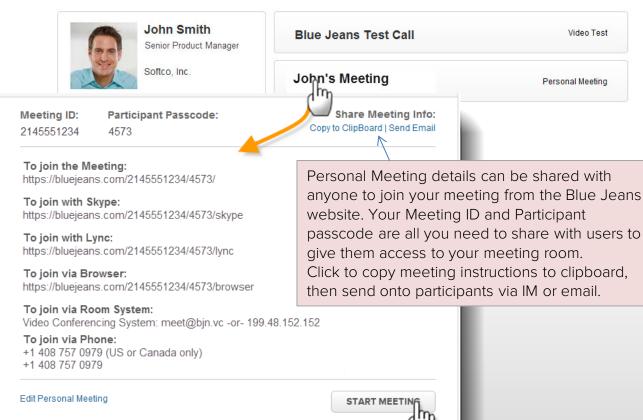


## 4. Personal Meetings

Instead of scheduling a meeting, you can also use a Personal Meeting for quick, one-time, on-the-fly video conferences.

## Starting a Personal Meeting

- Click the Personal Meeting bar to view ID, passcode and joining instructions.
- 2. Then, click the Start Meeting button.





To learn more about our service, please visit bluejeans.com/support