



Veezy Gear

Smart Watch

User Guide

Please read the manual before use.

*** For further information, please visit www.veezy.us**

Quick Start Guide

To power the watch on, please install the battery back (find it in watch box) on the watch, then hold the power button (the only button on the side) for 3 seconds. There might be a chance the battery is drained, if it doesn't turn on, please charge the watch for an hour and attempt to power it on again. The watch can be used in two different modes:

To Use Gear in the Companion Mode (Paired with a smartphone):

Step 1: Download Mediatek Smart Device from Google Play

*Mediatek App is only available to Android Devices. iOS device will not get push notifications. *Please note that app sometimes has unexpected bugs. Our technical team will try our best to reach you when it happens. If you are experiencing issues, email us at info@veezy.us immediately, our customer support team will get back to you at the earliest time possible.

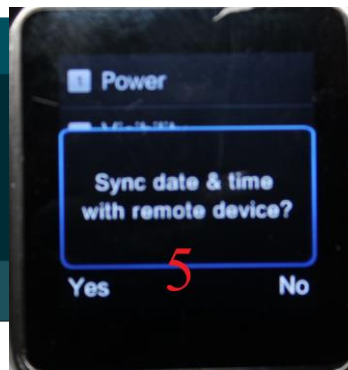
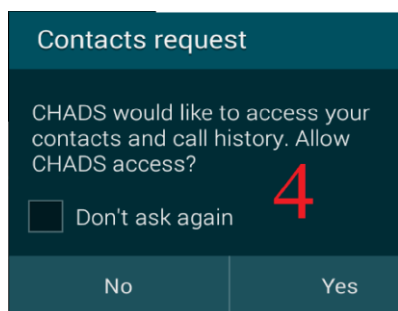
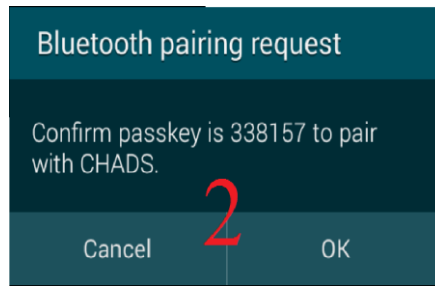
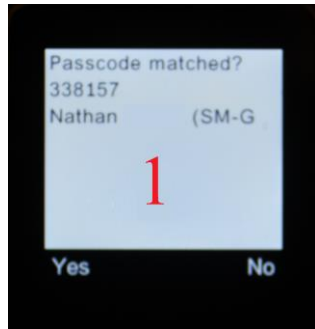
Step 2: Turn on notification for Mediatek

*When Mediatek App is turned on the first time, please confirm the pop up that ask to turn on notifications. If you missed this pop up, please go to your smartphone's setting --- accessibility --- services --- check Mediatek.

Step 3: Turn on phone Bluetooth and Search for Watch

*If the phone can't find the watch, please refer to troubleshooting second of this manual.

Step 4: Pair the watch with your phone



***Confirm all the pop ups from Watch to Phone one after another slowly to ensure a complete pairing.** You should confirm a total of 5 pop ups. In the end, the Mediatek should push a message confirming a successful pairing. If this message doesn't pop up, refer to trouble shooting section in this manual.

To Use Gear in the Standalone Mode (Turn watch into a phone):

Step 1: Insert the SIM card



*SIM Card slot is #1 in the picture. Slide the metal door upwards to open it, then place the SIM card on the slot (metal part of the sim face down), close the metal door, and slide it down to latch it.

*#2 is the SD card slot. You don't need a SD card to use the watch in standalone mode unless extra storage room is needed.

Step 2: Power the watch on.

*The watch should automatically recognize the SIM and the home screen should reflect your carrier's name. If it doesn't, please refer to the troubleshooting section in this manual.

Common Troubleshooting Tips

1. My Phone can't find the watch:

- a. Check if watch's Bluetooth power and visibility are both turned on: Go to Bluetooth --- Power, and Visibility
- b. Try change the watch name. It helps the Bluetooth searching.
- c. Go to BT Dialer on the watch, tap 'search new device, and then select your phone from the search result.

2. Mediatek doesn't push any messages even Bluetooth are paired. Only calling works.

- a. First making sure notification is turned on for Mediatek. Go to settings on the phone --- accessibility --- services --- check Mediatek
- b. This is a result of incomplete pairing. Please unpair the watch from your phone.
- c. Reset Watch: go to settings --- phone settings --- restore settings --- password 1122.
- d. Pair again, and make sure you confirmed the pop ups from watch to phone slowly one after another to ensure a complete pairing.
- e. Go to Mediatek, the watch should show up connected. If not, please send us an email at info@veezy.us with your order number.

3. How to change military time, am/pm settings:

- a. When paired, the watch's time will stay snyc with your phone's time. When used in standalone mode, the time stays at the time you set.
- b. To change time format: go to Settings --- Time and Date --- Set format

4. How to change the watch to vibrate

- a. Go to Profiles --- Meeting

5. How to hook up a Bluetooth headset with the watch

- a. Go to BT Dialer --- Search for new device

6. Watch doesn't stay connected with phone

- a. The watch feature s Bluetooth V3.0. Most phones nowadays are V4.0 and up, and majority of them are backtrack compatible. However some phone's

Bluetooth are not very friendly to lower version Bluetooth, and it will cause the connection to drop.

- b. Kindly try it with another phone, if the Bluetooth still doesn't stay connect very well, please send us an email at info@veezy.us with your order number.

7. SIM doesn't read. The watch doesn't pick up internet from my SIM card.

- a. The watch needs a 2G capable GSM based micro SIM card to operate in standalone mode. Most SIM card should be backtrack compatible. If you are using above described SIM, kindly ask to try one of your friends' SIM. If the problem persists, please send us an email at info@veezy.us with your order number.
- b. The watch's IMEI number can't be burned to CDMA network.

8. Reset passcode

- a. The passcode is default to 1122.

9. All other inquiries

- a. Please send us an email at info@veezy.us
- b. Our customer service representative will get back to you at the earliest time possible.
- c. Our office hour is M-F 9-6 PST
- d. We maintain a troubleshoot blog for updated troubleshooting tips on www.veezy.us.

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About Gear

You can use this Gear as a companion device to some Android™ and IOS mobile devices. This user manual is specially designed to explain applications and features that are available when the Gear is connected to a mobile device.

- Please read this manual before using the Gear to ensure safe and proper use.
- Descriptions are based on the Gear's default settings.
- Images and screenshots may differ in appearance from the actual product.
- Available features and additional services may vary by software and device.
- Applications and their functions may vary by country, region, or hardware specifications. Veezy is not liable for performance issues caused by applications from unapproved apps.
- Veezy is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customize the operating system may cause the Gear or applications to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this Gear are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- Default applications that come with the Gear are subject to updates and may no longer be supported without prior notice.
- Modifying the Gear's operating system or installing softwares from unofficial sources may result in Gear malfunctions and data corruption or loss. These actions are violations of your Veezy license agreement and will void your warranty.

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User manual and Maintenance Guide

About Veezy Gear

Use as a Bluetooth Device

When you connect the Veezy Gear (also referred to as Gear) to your mobile device, you can use the Gear to view call logs or set alarms. You can use mobile devices more conveniently by connecting to various applications with the Gear. Set your exercise goal and monitor the data on the Gear.

For Android devices, download and install “**Mediatek Smart Device**” from **Google Play** on the mobile device to connect your Gear to a mobile device. If the install requires update, please delete the previous version APP upon successfully install the update package.

For IOS mobile device, the Gear works as a Bluetooth device. Turn on Bluetooth on both mobile device and the Gear, and simply search and pair. You can use the Gear to receive and make calls via Bluetooth. “Mediatek Smart Device” software is currently unavailable for IOS devices, thus applications including “Remote Notification” (Notification Push), “Remote Capture” and “Anti-lost” will not work with IOS mobile devices.

Use as a Smart Watch Phone

To use the Gear as an individual watch phone (meaning to use without connecting to a mobile device), you need to place your SIM card into it (only micro SIM card is suitable for the slot, if you are using full-size or Nano SIM card, please contact your service provider for a Micro SIM card). Remove your SIM card from your mobile device. Open the back cover, gently slide the metal cover upwards following the “OPEN” direction. Lift the metal cover up and place your micro SIM into the slot with the SIM chip facing down. Close the metal cover and slide it downwards following the “LOCK” direction. Insert the battery, and now the Gear is ready to use as a watch phone.

If the Gear can not find your mobile network provider, go to “Settings → Network Settings → Network Selection → Select Network”. The Gear will search your mobile network provider automatically. This will take a few seconds. When the searching is finished, select your service provider from the list result. Tap the provider and your Gear is connected to the network.

Note: the Gear only support 2G network: GSM 850/900/1800/1900 MHz. If you are using a 3G network, the Gear will automatically choose the 2G network. The Gear also does not support CDMA network such as Verizon® and Sprint®, which requires burning IMEI number to register. You can still use the watch when paired with your phone in this case. But to use it separately, a GSM network SIM card is needed.

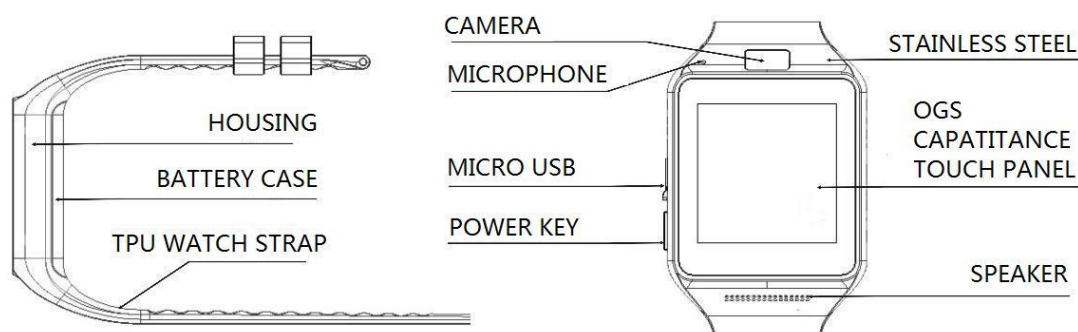
Package contents

Check the product box for the following items:

- Mediatek Smart Device
- Charging adapter
- USB cable
- User guide

Other accessories may not be compatible with your Gear. Malfunctions caused by using unapproved accessories are not covered by the warranty service.

Device layout



Cautions

- Humidity and liquids may damage your Gear. Keep your Gear dry.
- Ensure that the strap is kept clean. Contact with contaminants, such as dust and dye, can cause stains on the strap that may not be fully removed.
- Do not allow water to contact the touch screen. The touch screen may malfunction in humid conditions or when exposed to water.
- If the speaker is wet, sound may be distorted. Ensure that the speaker is dry.

Maintaining

The device may be damaged if water or dust enters the device. Follow these tips carefully to prevent damage to the device and to maintain the water- and dust-resistant performance of the device.

- Do not immerse the device in water.
- Do not expose the device to water moving with force, such as water running from a tap, ocean waves, or waterfalls.
- If the device or your hands are wet, dry them thoroughly before handling the device.
- If the device is exposed to freshwater, dry it thoroughly with a clean, soft cloth. If the device is exposed to any liquid other than freshwater, wipe the device with freshwater immediately and dry it thoroughly with a clean, soft cloth.

- If the device is dropped or receives an impact, the device may be damaged.
- If the device has been immersed in water or the microphone or the speaker is wet, sound may not be heard clearly during a call. Ensure that the microphone or the speaker is clean and dry by wiping it with a dry cloth.
- The touch screen and other features may not work properly if the device is used in water or in other liquids.

Charging the battery

Charge the battery before using the Gear for the first time. A computer can also be used to charge the Gear by connecting them via the USB cable.

- When the battery power is low, the battery icon appears empty.
- If the battery is completely discharged, the Gear cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the Gear.

Connecting the charger improperly may cause serious damage to the Gear. Any damage caused by misuse is not covered by the warranty.

- If the Gear receives an unstable power supply while charging, the touch screen may not function. If this happens, unplug the charger from the Gear.
- While charging, the Gear may heat up. This is normal and should not affect the Gear's lifespan or performance. If the battery gets hotter than usual, unplug the charger immediately.
- To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

About using battery

- Battery operating time is affected by device usage patterns and the condition of the battery.
- The battery is a consumable item. Battery life can be reduced when multiple applications or features are running simultaneously. Also, even if the device is not being used, battery life may be reduced.
- The battery is consumable and the useful charge will get shorter over time.
- Battery power can also be affected when you play high-definition video. The affects on battery power may vary depending on the situation.

Turning the Gear on and off

Press and hold the Power button for a few seconds to turn on the Gear. You can use the Gear either with SIM card inserted or as a Bluetooth device after 'Mediatek Smart Device' is installed on the mobile device. Refer to "Connecting the Gear to a mobile device" for details. Follow all posted warnings and directions from authorized personnel in areas where the use of wireless devices is restricted, such as aeroplanes and hospitals. To turn off the Gear, press and hold the Power button, and then tap "Yes" to Power off.

Notices for using Bluetooth

- To avoid problems when connecting your Gear to another mobile device, place the devices close to each other.
- Ensure that your Gear and the other Bluetooth device are within the Bluetooth connection range (10 m). The distance may vary depending on the environment the devices are used in.
- Ensure that there are no obstacles between your Gear and a connected mobile device, including human bodies, walls, corners, or fences.
- Do not touch the Bluetooth antenna of a connected mobile device.
- Bluetooth uses the same frequency as some industrial, scientific, medical, and low power products and interference may occur when making connections near these types of products.
- Veezy is not responsible for the loss, interception, or misuse of data sent or received via the Bluetooth feature.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with your Gear.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes). Veezy is not responsible for the repercussion of illegal use of the Bluetooth feature.

Connecting the Gear to a mobile device

Install ‘Mediatek Smart Device’ on the mobile device and connect the Gear to the device via Bluetooth.

- You can connect only one mobile device to one Gear. You cannot use multiple Gears at the same time.
- On mobile device, tap the app installed. Click the up right-hand corner and tap “Bluetooth Settings”. Activate Bluetooth in your phone and search for Gear. Select the Gear. When the Bluetooth pairing request window appears both on mobile phone and Gear, tap “Pair” on your phone screen and tap “Yes” on the Gear screen.
- On mobile device, follow the on-screen instructions.
- You can adjust the Gear’s configuration in ‘Mediatek Smart Device’.
- Connection methods may vary depending on the type of device and the device’s software version.

Locking and unlocking the Gear

When not in use, lock the Gear to prevent unwanted operation. Pressing the Power button on the Home screen turns off the screen and puts the Gear into lock mode. The Gear automatically gets locked if it is not used for a specified period. To unlock the Gear, press the Power button and flick down to go to the Home panel.

Basics

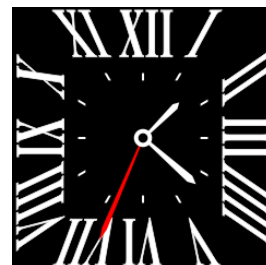
Using the touch screen

Use only fingers to operate the touch screen.

- Do not allow the touch screen to come into contact with other electrical devices. Electrostatic discharges can cause the touch screen to malfunction.
- To avoid damaging the touch screen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.
- The Gear may not recognize touch inputs close to the edges of the screen, which are outside of the touch input area.
- Leaving the touch screen idle for extended periods may result in afterimages (screen burn-in) or ghosting. Turn off the touch screen when you do not use the Gear.

Using the Clock screen

While using the Gear, press the Power button to open the Clock screen. Tap screen to switch clock type.



Viewing the Home screen

View the Gear's Home screen when you connect it to the mobile device. It displays the clock, shortcuts to applications, and others. The Home screen can have multiple panels. To view other panels, scroll left or right.

Apps screen

The Apps screen displays icons for all applications. To view other panels, scroll left or right.

Changing the Theme

The Gear has three sets of theme. You can change the theme by tapping into the "Theme" icon.

Using calling features

Making a call

On the Home screen, tap Dialer, enter a number using the keypad, and then tap the green button to make a call. Alternatively, on the Home screen, tap Contacts → a contact → a phone number, or tap Menu → Logs → Missed/ Dialed / Received / All Calls → a contact.

During a call

You can select from the following actions:

- Adjust the volume.
- Turn off the microphone so that the other party cannot hear you.
- Open the keypad.
- Open settings to hold call, etc..
- End the current call.

Answering a call

When a call comes in, tap the green button.

Rejecting a call

When a call comes in, tap the red button.

Using notifications

Stay up-to-date with a variety of events, such as missed calls or new messages, received on the connected mobile device. If a message includes long text or attachments, check the message details on your connected mobile device.

Featured Applications

Anti-lost

Use this application to find or to be found by the connected mobile device. Tap “Anti-lost” on the Apps screen, and select “Looking Phone”. The mobile device rings. This feature is available only when the Gear and the mobile device are connected and both are on “Sound Mode”.

BT Dialer

Use this application to make Bluetooth calls. This feature is only available if the Gear Connected to the mobile device via Bluetooth.

Image Viewer

Use this application to view images stored in the Gear. Tap “Image Viewer” on the Apps screen. Scroll left or right to view the next or previous image.

Video Player

Use this application to view videos stored in the Gear.

Pedometer

On the step count screen, start the pedometer to count your steps and view the distance walked and burned calories.

Sleep Monitor

Use this application to monitor your sleep patterns and record how much sleep you get by detecting body movements while you sleep.

Sedentary Reminder

Use this application to set the time to remind to stand up and relax.

Audio Player

Use this application to play music stored in the Gear or the mobile device only if they are connected.

Sound Recorder

Use this application to record voice. The sound recorded are stored on the Gear.

Contacts

Use this application to view the connected mobile device's contacts list on the Gear.

Logs

Use this application to view the connected mobile device's call and message logs on the Gear.

Quick Response

Use this application to generate the QR code to download the 'Mediatek Smart Device'.

Camera

Use this application to take photos.

Remote Capture

Use this application to control your phone camera and take photos. Photos are stored in your phone.

Bluetooth

Configure settings for the Bluetooth feature.

On the Home screen, tap Menu → Bluetooth.

- Bluetooth: Turn the Bluetooth feature on or off.

- Make visible: Set the Gear to appear on other devices' lists when they search for Bluetooth devices.
- Name: Customize the name of your Gear.

Profile

Switch profiles by selecting different modes.

Browser

Use this application to browse website. The Gear needs an activated SIM card inserted to use the internet.

Settings

Use this application to set date and time, change system languages, call and notification settings, security and reset.

- Reset settings to the factory default values and delete all data. Default applications are not deleted. Security code is 1122 by default.

‘Mediatek Smart Device’

This application allows you to connect to a mobile device and customize your Gear's settings. Also, you can use it to access the connected mobile device's features. On the connected mobile device's Apps screen, tap 'Mediatek Smart Device'. Some features may not be available depending on the type of connected mobile device.

Connecting a new Gear

At the top of the 'Mediatek Smart Device' screen, tap the up right-hand corner → Bluetooth Settings → Search for new devices. Disconnect the currently-used Gear and connect another Gear.

Looking Watch

If you misplace the Gear, 'Mediatek Smart Device' can help you find it. Tap "Looking watch" on the 'Mediatek Smart Device' screen. The Gear emits sounds and turns on the screen, only if the mobile device and the Gear are connected, and both are on "Sound Mode".