

Instructions for Upgrading DynaSCAPE Design & Quote to Windows Vista®

This guide applies to anyone currently using Design & Quote on Windows XP® or 2000® Operating System

Note: Current DynaSCAPE Design & Quote users, please review instructions for backing up your data and customizations. Failing to back up properly will result in the loss of data or customizations you may have in your current software.

Choose one of the following scenarios that applies to you and then follow the detailed instructions in this guide:

A. If you are installing DynaSCAPE on a computer that already has Windows Vista®, you will need to:

1. Install Design & Quote on your Windows Vista® computer from the disk
2. Restore your Design customizations from backups
3. Restore your Quote database and reports from backups
4. Update your restored Quote database

B. If you are upgrading an operating system to Windows Vista®, you will need to:

1. Back up your Design Customizations
2. Back up your Quote database and reports
3. Uninstall Design & Quote
4. Update your operating system to Windows Vista®
5. Reinstall Design & Quote on your Windows Vista® from the latest disk
6. Restore your Design customizations from backups
7. Restore your Quote database and reports from backups
8. Update your restored Quote database

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Note:

This Guide Applies to DynaSCAPE Design versions previous to, or preceding version 4.2

Questions?

If you have any questions about upgrading your system to Windows Vista® call DynaSCAPE Support at 1-800-710-1900 x278



Backing up DynaSCAPE Design

These steps go through the process of backing up any custom figures or prototypes you may have created, as well as backing up the directory that holds the plant images from the online plant encyclopedia that you have placed on drawings.

Note: Referenced throughout this section is the default installation path for installation CDs shipped after November 2005, which is

C:\Program Files\DynaSCAPE\Design

Installation CDs shipped pre-November 2005 will have the default installation path of

C:\Program Files\Garden Graphics\DynaSCAPE

Note: If you have installed to a custom location, the following instructions should be adjusted accordingly.

To backup your Design customizations follow these steps:

1. Exit all running instances of **DynaSCAPE Design, Quote|Manage**
2. Back up any custom **FIGURES** - these are in the **Symbols** folder located at

C:\Program Files\DynaSCAPE\Design\Symbols

Copying the folder to the Windows Desktop is a good option for creating a backup

3. Back up any custom **PROTOTYPES** - these are in the **Seeds** folder located at

C:\Program Files\DynaSCAPE\Design\Seeds

Copying the folder to the Windows Desktop is a good option for creating a backup

4. Back up any **Online Plant Encyclopedia IMAGES** that have been placed on drawings – these are in the **Rasters** folder located at

C:\Program Files\DynaSCAPE\Design\Rasters

Copying the folder to the Windows Desktop is a good option for creating a backup

5. Make sure all Design **DRAWINGS** are stored in a safe location and/or backed up (the default drawing save location at **My Documents/My Drawings** is safe)

WARNING: Drawings should never be saved to the installation directory for DynaSCAPE Design & Quote|Manage located at the **C:\Program Files\DynaSCAPE** or **C:\Program Files\Garden Graphics** folders. This is not a safe location because it can be overwritten when reinstalling. If this has been done, copy them to a safe location before uninstalling.

Backing up DynaSCAPE Quote | Manage

These steps go through the process of backing up your Quote|Manage data. The Quote|Manage database should be backed up if it contains any customer, pricelist (softscape, hardscape, labour, equipment etc.), kits, quotes, contracts, invoices, or other information that you may have created in DynaSCAPE Quote|Manage. The Reports directory should also be backed up if you have any customized Quote|Manage report templates.

Note: Referenced throughout this section is the default installation path for installation CDs shipped after November 2005, which is

C:\Program Files\DynaSCAPE\Quote|Manage

Installation CDs shipped pre-November 2005 will have the default installation path of

C:\Program Files\Garden Graphics\Iris | Iris Quotation

Note: If you have installed to a custom location, the following instructions should be adjusted accordingly.

To backup your Quote | Manage customizations follow these steps:

1. Back-up any Quote|Manage **DATABASE(s)** you wish to keep - do this as instructed in the user manual excerpt below:
 - i. Go to the DynaSCAPE Server computer, this will be your local computer if you do not connect to another computer or network to access the DynaSCAPE Database
 - ii. Exit all running instances of **DynaSCAPE Quote|Manage** or **Design**

- iii. Start the **DynaSCAPE Server & Database Maintenance** utility through -
Start > All Programs > DynaSCAPE > Quote|Manage > DynaSCAPE Server & Database Maintenance
- iv. Once the utility connects to the database and starts you will see a list of DynaSCAPE databases under the server name on the left partition panel; the name in **bold** indicates the currently active database.
- v. From the cascading 'pull-down' menus select **Tasks > Backup a Database..., Next >>**
- vi. At **Database to Backup**;, select the database that you want to backup from the combo list-box then click **Next >>**
- vii. For the save **Location** click on the **browse** button denoted by the ellipsis **...**, and specify a safe location that is **NOT** in the Quote|Manage installation directory to save the backup to (the Windows Desktop would be a good location), then click on **Next >>**, then **Finish**
- viii. A backup file of the database you selected will be created in the location you specified. The name format of the file will contain the Database name, date and time. e.g. **DYNASCAPE_Jan01_2007_2400.bak**
- ix. Repeat this process for each Quote|Manage database that you need or want to backup

For detailed information on restoring a DynaSCAPE Quote|Manage database backup, and care instructions, refer to the section titled **Maintaining your database** in the **Design-Quote|Manage user manual**. If you do not have a copy of the user manual you can download it from the DynaSCAPE website at this URL:

<http://www.dynascape.com/manuals.html>

2. Back-up any customized **REPORT TEMPLATES** - these are in the **Reports** folder located at
C:\Program Files\DynaSCAPE\Quote|Manage\Reports
Copying the folder to the Windows Desktop is a good option for creating a backup
3. Back-up any customized **Microsoft WORD TEMPLATES** used in DynaSCAPE Quote|Manage - these are in the **Word Templates** located at:
C:\Program Files\DynaSCAPE\Manage\Word Templates
Copying the folder to the Windows Desktop is a good option for creating a backup

Uninstalling DynaSCAPE Design

These steps outline the process of uninstalling DynaSCAPE Design and all its components.

WARNING: Review the [Backing up of DynaSCAPE Design](#) section of this guide before proceeding. It is important that you backup Design before you attempt to uninstall. Once Design is uninstalled any customization you may have made that is not backed up will be permanently lost.

To uninstall DynaSCAPE Design and all of its components follow these steps:

1. From the Windows [Control Panel](#), [Add or Remove Programs](#), select and **Remove** ONLY the programs in the application list that match any of the following programs EXACTLY:

DynaSCAPE Design
DynaSCAPE Professional
DynaSCAPE Pro

If prompted select **Yes** to remove all components.

2. From the [Windows Explorer](#) or [My Computer](#), browse to the installation directory for [DynaSCAPE Design](#) and delete it;

If the installation path is

[C:\Program Files\DynaSCAPE](#) - delete the [Design](#) directory

If the installation path is

[C:\Program Files\Garden Graphics](#) - delete the [DynaSCAPE](#) directory

To delete a directory right-click the directory folder and select **Delete**

3. **Restart** the computer

Tip: If you need to uninstall any other DynaSCAPE programs and have made the appropriate backups, you may do so, then restart the computer after all relevant programs have been uninstalled

Uninstalling DynaSCAPE Quote | Manage

This section goes through the process of uninstalling DynaSCAPE Quote | Manage and all its components including the DynaSCAPE Quote | Manage Database Server instance.

WARNING: Review the [Backing up of DynaSCAPE Quote | Manage](#) section of this guide before proceeding. It is important that you backup your Quote | Manage database and report templates. Once Quote | Manage is uninstalled any information that is not backed up will be permanently lost.

To uninstall DynaSCAPE Quote | Manage and all of its components follow these steps:

1. From the Windows **Control Panel, Add or Remove Programs**, select and **Remove ONLY** the programs in the application list that match any of the following programs **EXACTLY**:

DynaSCAPE Quote | Manage
Iris
Iris Quotation

If prompted select **Yes** to remove all components.

2. From the **Windows Explorer** or **My Computer**, browse to the installation directory for DynaSCAPE Quote | Manage and delete it;

If the installation path is

C:\Program Files\DynaSCAPE - delete the **Quote | Manage** directory

If the installation path is

C:\Program Files\Garden Graphics - delete the **Iris | Iris Quotation** directory

To delete a directory right-click the directory folder and select **Delete**

3. **Restart** the computer

To uninstall the DynaSCAPE Quote | Manage Database Server instance follow these steps:

Important: The DynaSCAPE Quote | Manage database server instance may or may not have been uninstalled automatically when Quote | Manage was uninstalled

1. Uninstall DynaSCAPE Quote | Manage if you have not done so already
2. From the Windows **Control Panel, Add or Remove Programs**, select and **Remove ONLY** the program in the application list that matches the following program **EXACTLY**:

Microsoft SQL Server Desktop Engine (IRIS)

If prompted select **Yes** to remove all components.

If not found, skip the rest of this section.

3. From the **Windows Explorer** or **My Computer**, browse to the installation directory for the DynaSCAPE Quote | Manage Database Server instance and delete it; the install path is

C:\Program Files\Microsoft SQL Server

Delete the **MSSQL.\$IRIS** directory, right-click it and select **Delete**

4. If you see one or several directory folders in the server root directory **C:\Program Files\Microsoft SQL Server**, named **MSSQ.1**, **MSSQ.2**, **MSSQL.3...**, you will have to check if any of them are a DynaSCAPE instance and delete them
 - i. open each **MSSQL.X** (with the **X** representing a whole number integer) folder one at a time and browse to the **MSSQL\Binn** directory
 - ii. if you find one that contains a **perf-DYNASCAPesqlctr.ini** file, go back up to the server root directory, right-click the relevant **MSSQL.X** folder and select **Delete** to delete it
5. **Restart** the computer; if you need to uninstall any other DynaSCAPE programs you may wish to do so first, then restart the computer after all relevant programs have been uninstalled

Restoring DynaSCAPE Design Customizations

These instructions go through the process of restoring any backups of DynaSCAPE Design customizations you have made.

To restore your Design customization backups follow these steps:

1. Exit all running instances of [DynaSCAPE Design, Quote|Manage](#)
2. For custom **FIGURES**—copy the backed up **Symbols** folder to the installation directory of Design
i.e. [C:\Program Files\DynaSCAPE\Design](#)
3. For custom **PROTOTYPES** - copy the backed up **Seeds** to the installation directory of Design
i.e. [C:\Program Files\DynaSCAPE\Design](#)
4. For **Online Plant Encyclopedia IMAGES** that have been placed on drawings - copy the backed up **Rasters** to to the installation directory of Design
i.e. [C:\Program Files\DynaSCAPE\Design](#)

Restoring a Quote | Manage Database

To restore a DynaSCAPE Quote|Manage database from a DynaSCAPE database backup file do the following:

1. Go to the DynaSCAPE Server computer, this will be your local computer if you do not connect to another computer or network to access the DynaSCAPE Database
2. Exit all running instances of [DynaSCAPE Quote|Manage](#) or [Design](#)
3. Start the [DynaSCAPE Server & Database Maintenance](#) utility through -

[Start > All Programs > DynaSCAPE > Quote|Manage > DynaSCAPE Server & Database Maintenance](#)
4. From the cascading pull-down menus go to [Tasks > Restore a Database...](#),

[Next >>](#)

5. At **File to restore**: click on the **browse** button denoted by the ellipsis **...**, and select the DynaSCAPE backup file you wish to restore, then click on **Next >>**
6. You now have two options for restoring your database:
 - i. **Restore As Existing Database** - this option allows you to select an existing database to overwrite with your database backup. This permanently erases the information in the existing database and replaces it with the information from the database backup file

Example: the default database name is **DYNASCAPE**; if you are restoring your database *backup* you can select the *existing* default **DYNASCAPE** database and overwrite it (this is the recommended method)
 - ii. **Restore as New Database** - this option allows you to specify a name to restore your database as (more advanced method)
7. Click on **Next >>**, then **Finish, Yes, Close**, the database backup will be restored under the database name you specified
8. After the database is restored, select it (left-click) its name on the left panel frame of the **DynaSCAPE Server & Database Maintenance** utility and confirm that the **DynaSCAPE database version**: is **4.2**. If it is not you will need to update your restored database; refer to the section on **Updating a DynaSCAPE Quote|Manage Database to Version 4.2**

Updating a DynaSCAPE Quote | Manage Database to Version 4.2

To update a database restored from a backup (BAK file), that was created on a version of Quote|Manage that is older than version 4.2 of Quote|Manage, follow these instructions:

1. Restore the database backup file (see the section Restoring a Quote|Manage Database)
2. Go to the DynaSCAPE Server computer, this will be your local computer if you do not connect to another computer to access the DynaSCAPE Database
3. Exit all running instances of DynaSCAPE Quote|Manage or Design

4. Insert the **DynaSCAPE Software v4.2 Install CD** into the computer CD drive
5. From **My Computer**, go to **X:\AutoPlay\Docs\Quote|Manage** (with **X** representing the letter of the drive that the install CD is in)
6. Open the **irisupdate.exe** file to start the Quote|Manage update wizard
7. When prompted click **Next >, then Full Update - Update Client and Server, Next >, Finish**

The update wizard will update all databases attached to the DYNASCAPE server to version 4.2

Restoring DynaSCAPE Quote | Manage Custom Report Template Backups

These instructions go through the process of restoring backups of DynaSCAPE Quote|Manage custom Report Templates that you may have made.

To restore your Quote | Manage custom Report Template backups follow these steps:

1. For customized **REPORT TEMPLATES** - copy the backed up **Reports** folder to the **DynaSCAPEQM** directory in the **Windows User Profile Documents** directory for each user that needs the reports

i.e. **C:\Users\User_Profile_Name\Documents\DynaSCAPEQM**

(where **User_Profile_Name** represents the name of the Windows User Profile the person(s) who will be using the reports)

2. For customized **Microsoft WORD TEMPLATES** used in DynaSCAPE Quote|Manage - copy the backed up **Word Templates** folder to the **DynaSCAPEQM** directory in the **Windows User Profile Documents** directory for each user that needs the reports

i.e. **C:\Users\User_Profile_Name\Documents\DynaSCAPEQM**

(where **User_Profile_Name** represents the name of the Windows User Profile the person(s) who will be using the reports)

Note: Due to new Windows Vista security settings you will need to restore the Report Template backups to the user profile for each user that needs to use the reports.

Questions?

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your system to Windows Vista® call
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