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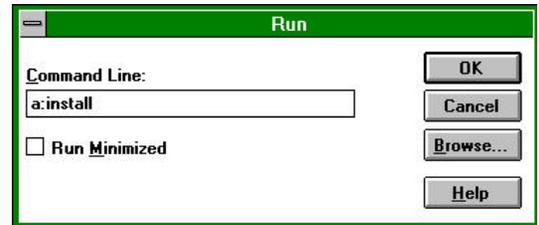
Revision 1.5, 11/28/95 P/N 50-00018-01  
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Healdsburg, CA 95448



# Chapter 1: Working With OIBuild

## 1.1: Installation of OIBuild™

- 1 Start windows.
- 2 Close any applications that are running in the background.
  1. This is important, OIBuild will not install properly if other applications are open during installation.
3. Insert disk 1 of the OIBuild installation disks into drive A (or B).
  1. From Program Manager, select Run... from the File menu.
  2. Type a:\install (or b:\install) and press Enter.
  3. Follow the prompts.



## 1.2: A Step by Step Guide to Creating an Application

1. Set up the PLC type
  1. Select Builder from the Setup menu.
  2. Select the PLC type that you wish to interact with.
  3. Select the other options for your application (i.e. com port, tool prompts).
  4. Select close
  5. If the firmware has not been loaded, or you are changing the plc type, then you must download new firmware. See the section titled Downloading New Firmware.
2. Choose the Registers
  1. Press the Registers... button on the main screen.
  2. Enter a description of the register in the tag name area.
  3. Enter the address of the register, if you type in an invalid register name a dialog box showing the valid registers will be displayed.
  4. The register type should come up automatically.
    - a. Enter any scaling information for register number display (i.e. unit conversion and bar graph scaling) in the edit areas of the screen.
3. Define the Screens
  1. Display screens
    - a. Select Display from the New menu selection under the Screens menu, or click on the new display screen tool button.
    - b. Enter the screen name.
    - c. Select the update rate for any PLC register information that is displayed on the screen. Zero is used for screens that do not display any register information.
    - d. Use the buttons to choose what is to be displayed, clockwise starting from the

upper left. They are:

- i. Display static text -displays static text
- ii. Draw static box -draws a graphic box
- iii. Draw line -displays a line
- iv. Display bitmap -puts a .bmp file to the screen
- v. Define softkey -acts on a register or jumps to a different screen
- vi. \*Display line chart -graphically plots a register value
- vii. Bar Graph -ties a register value to a bar graph
- viii. Display register value -displays the numeric value of a register

## 2. Password screens

- a. Select Password from the New menu selection under the Screens menu, or click on the Password screen tool button.
  - b. Type in the password to be used at the password: editing box.
  - c. Select the previously defined screens to jump to in the event of accepting and denying the password.
3. \*Recipe screens
4. Alarm screens

\*These features will be added in subsequent updates to OIBuild.

## 4. Compile and Download the program!

- 1. Note that any red bargraphs or line charts mean that a register has not been defined for that object. Also, red password text shows that screens have not yet been defined as a jump to on password acceptance and denial.
- 2. Select Compile from the Setup menu. Note that the program must be compiled after any changes for those changes to take effect on the next download.
- 3. Select Download from the Setup menu when you are all ready to go.

## 1.3: Downloading New Firmware

<b>Setup</b> Screens Help
Registers and Alarms...
Alarm Masks...
Builder...
Compile Program
Download Program
Firmware Update...

When the 950 is powered up for the first time, or whenever you change the PLC type, new firmware must be downloaded to the unit. To do so, select the PLC type and PC communications port from Builder... under the Setup menu. If you have trouble communicating to the model 950, or you want to update the firmware using a computer that only has DOS, follow the steps below. See the section on downloading new firmware and software to the 950 using only DOS.

- 1. Return to the DOS prompt. Note that this can be done from windows by running MS-DOS prompt from the Main program group in Program Manager.
- 2. Change the directory to \OIBUILD.
- 3. Type in `FIRMWARE commport M950plc.BIN 1`  
Where *commport* is the PC's com port (typically 1 or 2), and *plc* is the PLC type (see table below). For example, to download the firmware for a GE90-30 to the 950 over communications port 2, you would type:

FIRMWARE 2 M950GE9.BIN 1  
at the DOS prompt.

<u>PLC</u>	<u>Firmware</u>
AROMAT FP	M950FP.BIN
GE 90	M950GE9.BIN
TI 305	M950TI3.BIN
TI 315	M950TI3.BIN
DL340	M950TI3.BIN
DL230/240	M950TI3.BIN
TI 405	M950TI3.BIN
TI 505	M950TI5.BIN
Mitsubishi FX-Series	M950MIT1.BIN
Modicon	M950MOD.BIN
Allen-Bradley SLC 500™	M950SLC.BIN
Allen-Bradley PL5	M950AB.BIN
Omron	M950OMRN.BIN
Siemens S5	M950S5.BIN
Keyence	M950KV.BIN
Generic (no plc attached)	M950GEN.BIN

4. The screen should display a programming screen version 1.5. When the firmware is done downloading, the first line of the screen should read Eason Technology Model 950 Rev: 1.5.
5. Exit DOS and return to windows. Continue in OIBuild. Note: You can download the program files to the 950 from the menu (Download Program under Setup) or the tool button, there is no need to return to DOS.

## Chapter 2: Introduction to the 950

### 2.1: Features

- 8-line by 40-character back-lit black-on-white display
  - Superior visibility in all lighting conditions
  - Bar Graphs
  - Line Graphs
  - Bitmaps
- OIBuild™ configuration software
  - Windows™ based
  - Create custom screens intuitively
- NEMA 4 panel-mount housing
- Large full-travel, 30-key waterproof keypad
  - 9 soft keys
  - Tactile feedback

#### 2.1.1: Features Description

The Model 950 Smart Operator Interface allows you to quickly and easily set up and operate many types of industrial controllers. The Model 950 provides overall control and a user interface for most types of controllers or computers that need an easy-to-use, intelligent operator interface. With a Model 950, an operator can view and change machine parameters, or follow instructions to perform operations. Users no longer have to fumble about with clumsy switches, thumbwheels, and indicator lights. Instead, a back-lit, 8-line by 40-character black-on-white LCD display, and a large full-travel, 30-key waterproof keypad prompts and “listens” to the operator through machine operations.

#### 2.1.2: Functional Description

The Model 950 is housed in a rugged cast housing that is meant to be flush-mounted in an equipment panel. A full gasket and a rigid mounting system form a water tight seal about the opening. The display is sealed and the keypad is constructed of a water tight silicone rubber. The keypad on the front of the Model 950 is organized into three color coded groups.

- WHITE - NUMERIC ENTRY
- BLUE - ACTION- CURSOR, ENTER, INSERT, DELETE, HELP
- YELLOW - FUNCTION KEYS

The 8-line by 40-character LCD display serves as a display port, programming tool, and soft key label. The heart of the unit is a high speed 64180, 8-bit high integration CPU chip. The CPU communicates with UARTS (serial ports), EEPROM, RAM, and TIMERS. EEPROM stores programs even if power is removed. It can hold a program ten years without power applied. The opto-isolation circuitry is designed to provide a

barrier between the outside world and the CPU. This eliminates CPU errors in high noise environments.

### **2.1.3: Unpacking and Inspection**

Inspect the Model 950's shipping container. Is there evidence of damage or mishandling? If damage exists contact your shipping carrier immediately. Eason Technology cannot be held responsible for damage in shipment. Compare the contents of the container with the packing list that is attached to the exterior of the shipping container. Your Model 950 shipping container should include the following:

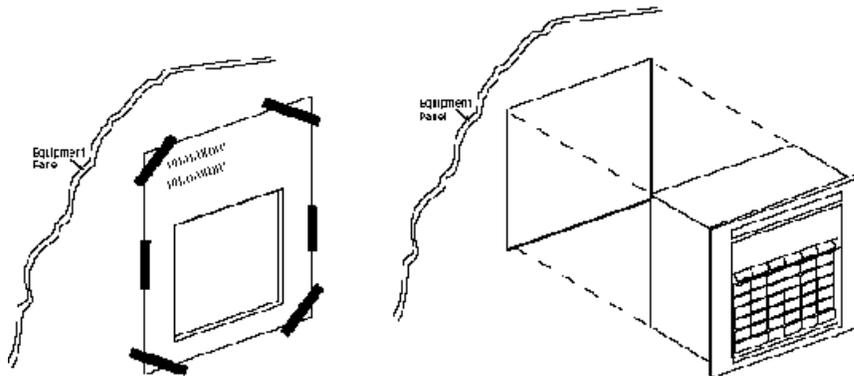
- 1. Model 950**
- 2. Power cable (attached to the Model 950).**
- 3. The Model 950 User Guide**
- 4. Null modem cable**
- 5. Mounting clips (four)**

## Chapter 3: Mounting the 950

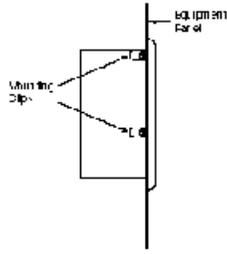
The Model 950 is designed to be mounted in an equipment panel or other flat metal surface. If mounted properly, the Model 950 will resist water, and seal the opening from water and dust. Improper installation could result in damage to the Model 950 and other equipment installed in or adjacent to the panel containing the Model 950. For safety reasons, follow the instructions below closely.

### 3.1: Through Panel Mounting

1. Prepare the opening in the panel.
  - a. Tape the enclosed mounting template to the front of the panel in the desired location.
  - b. Drill 3/8 " inside the cutout to facilitate cutting.
  - c. Use a saber saw or some other type of sheet metal cutting device to cut out along the "cut here" line.
  - d. Using a file, carefully remove any burrs or rough edges that may cut or scratch during the remainder of the installation.
  - e. Remove the paper template and discard.
2. Carefully insert the Model 950 into the hole in the panel from the front side.



3. Hold the Model 950 to the panel, and insert the mounting pins.
  - a. If the Model 950 is to be used in continuously wet applications, apply a silicone sealer to the gasket prior to installation.
4. Tighten the mounting pins to secure the Model 950 to the front panel.
5. Ensure that the Model 950 fits snugly against the front panel, and that there are no gaps or holes that may allow water or dirt to enter the cabinet.

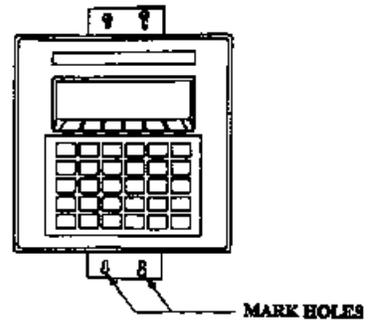
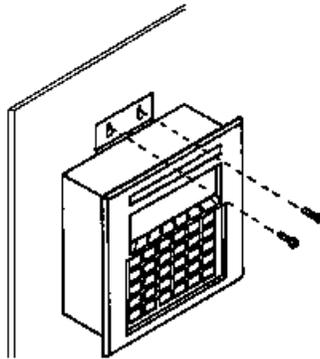


### 3.2: Flat Surface Mounting

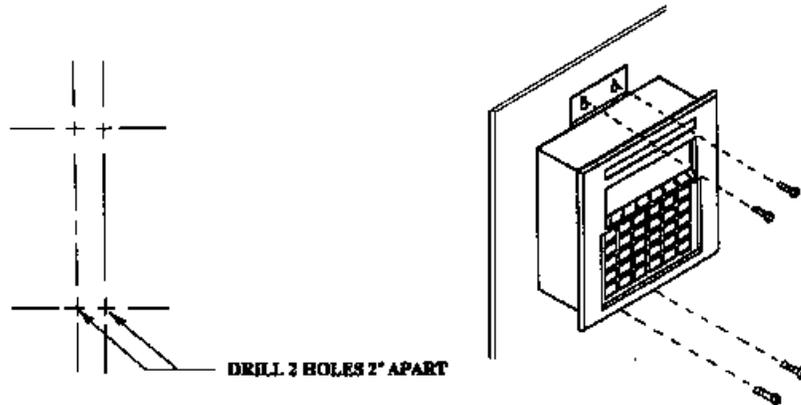
The Model 950 can be mounted on a flat surface in applications which do not require water-tight or dust proof operation. Examples of this type of environment are inside equipment cabinets, control rooms, or in “clean” factory environments. If you need to obtain NEMA 12 or NEMA 4 mounting, refer to *Through-Panel Mounting*. Locate the two mounting brackets. Attach them to the rear of the Model 950 with the four, 1/4" 8-32 screws.

Find a mounting location for the Model 950 that will allow eye-level viewing of the screen, unobstructed access to the keypad, and room for cables and connectors to exit at the bottom. The Model 950 should be installed away from moisture, oil, dust, and other flying debris.

1. Drill two holes at the top of the mounting location spaced 2" apart.
2. Insert two screws (#8 or #10 size) into the holes. Temporarily mount the Model 950 on these fasteners and mark the bottom holes.



3. Remove the Model 950 and drill the holes.
4. Re-install the Model 950

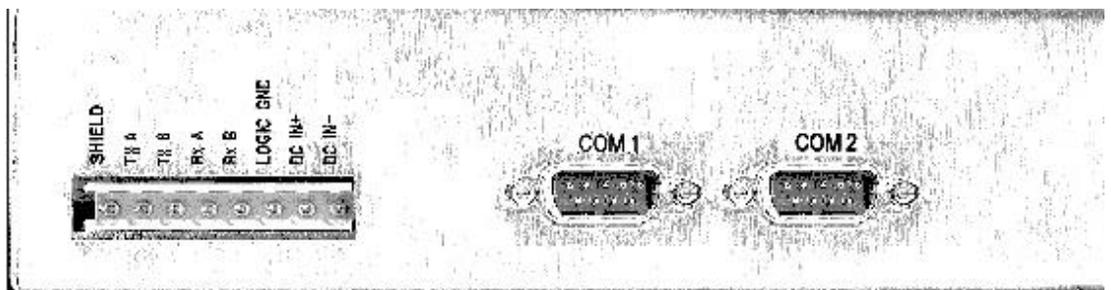


### 3.3: System Interconnect

The Model 950 is designed to meet a variety of applications. Therefore, it is impossible to describe a “standard” interconnect for the Model 950. This section describes each individual connector on the Model 950 and how to apply them.

### 3.4: Power/RS-422C Connector

The Power/RS-422C Connector is an 8-pin screw terminal type connector that provides the DC input power and the RS-422C connections. The Model 950 can accept from 10VDC to 30VDC at 7.5 watts. If you have the -HTR option, you are restricted to a 24VDC power supply with at least a 12W rating. The Model 950 actually begins working as soon as the power source passes 4.5V. This, coupled with the start-up current required by the CFL backlight, requires that the DC power supply is able to handle an in-rush current of 1.8 Amps (2.5A with the -HTR option) for 500ms. This current surge may cause some power sources to enter current limit rather than to begin working. For this reason, Eason Technology recommends that the Model 950 be used with a power source that is unaffected by this type of current surge. *Unregulated supplies, linear power supplies, or high-current (2 Amp) switching supplies are recommended.*



Only connect the DC power source to the **DC IN +** and the **DC IN -**. These inputs are reverse protected. **DO NOT connect the DC power ground to LOGIC GROUND.** Logic Ground is optically isolated from the power ground. *Connecting Logic Ground to DC IN - will result in lower noise immunity.* For further noise immunity, it is highly recommended that the shield terminal has a low impedance connection to earth ground (chassis ground).

### 3.5: COM1 and COM2 Connectors

COM1 and COM2 are the serial port connectors (DB-9 style, male). The pin-outs for these connectors are as follows:

---

***Pin Connection***

HOUSING SHIELD

2 RS-232C RECEIVE (INPUT)

3 RS-232C TRANSMIT (OUTPUT)

5 SIGNAL GROUND

***All other pins not connected***

---

Com1 provides communication between the PLC and the Model 950. Com2 is used as a programming port in-between the Model 950 and OIBuild, it is not meant for use as a general serial port. Connections made with this connector are most commonly referred to as SERIAL PORTS. Examine your application carefully, and make sure that you have the TRANSMIT on the Model 950 connected to the RECEIVE of the device under control, and the RECEIVE of the Model 950 connected to the TRANSMIT of the device under control.

### 3.6: RS-422C Communications

The Model 950 can communicate via RS-422 COM1. When the RS-422C mode selected, the RS-232C COM1 connector is disabled. To use the RS-422C connections, follow the same conventions outlined for RS-232C, connecting outputs on the Model 950 to inputs on the device under control, and inputs on the Model 950 to outputs on the device under control.

# Working with OIBuild

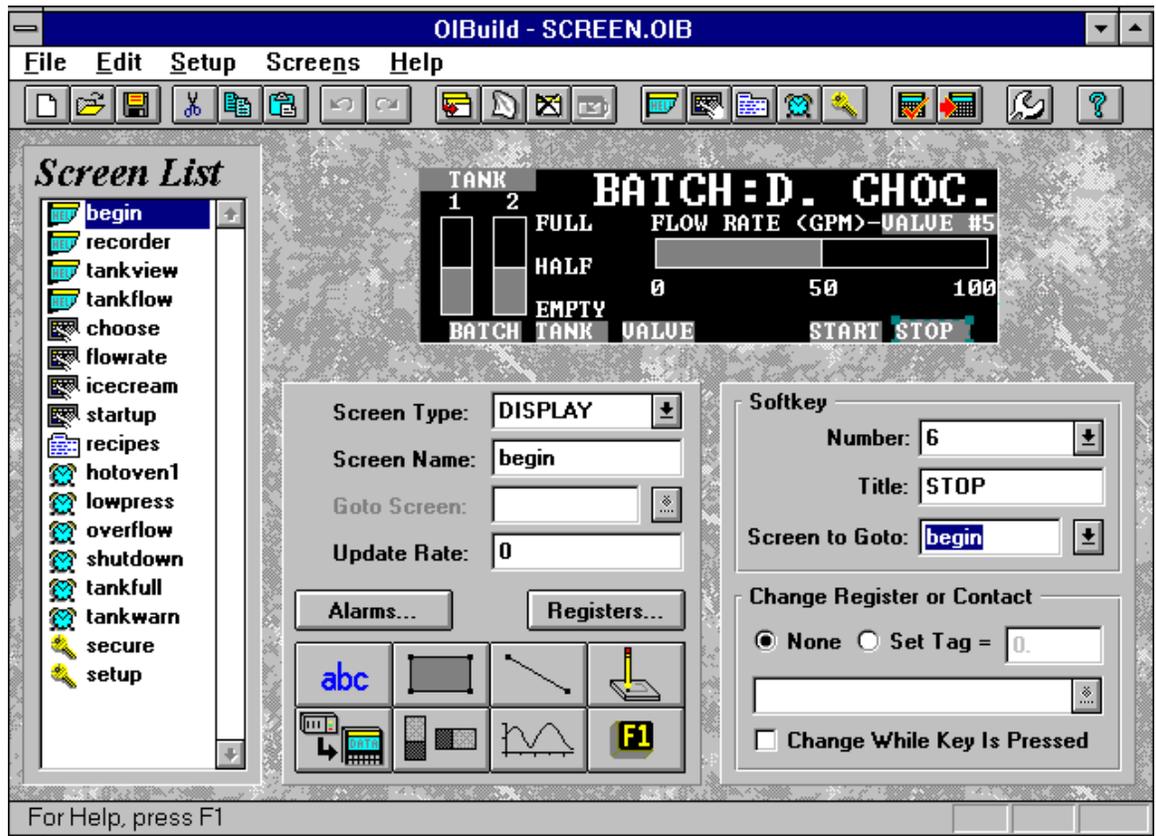
## Minimum System Requirements

OIBuild requires a computer with the following specifications:

- 386 or higher processor
- Windows 3.1
- 8 Meg of RAM
- 20 Megs of free disk space

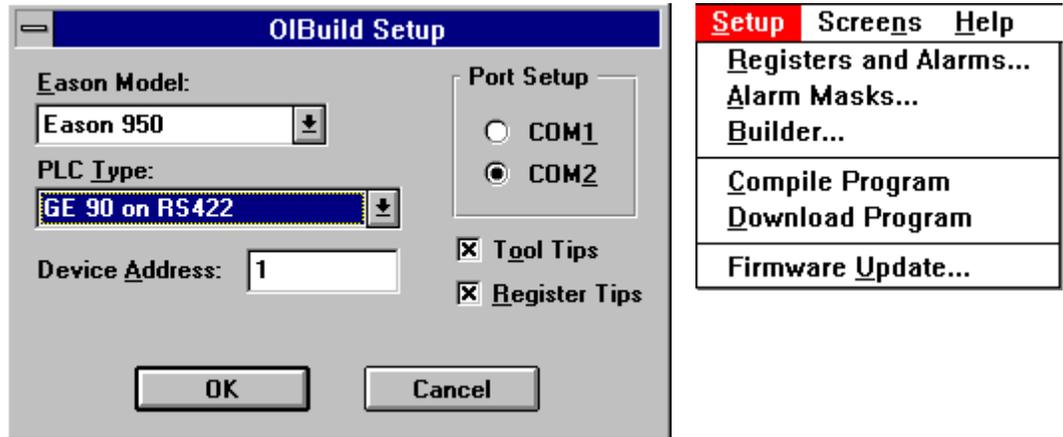
A 486 processor is recommended. For improved speed, the virtual memory settings under Enhanced in the Control Panel should be set to the highest recommended setting.

## Main Screen



## Configuring OIBuild

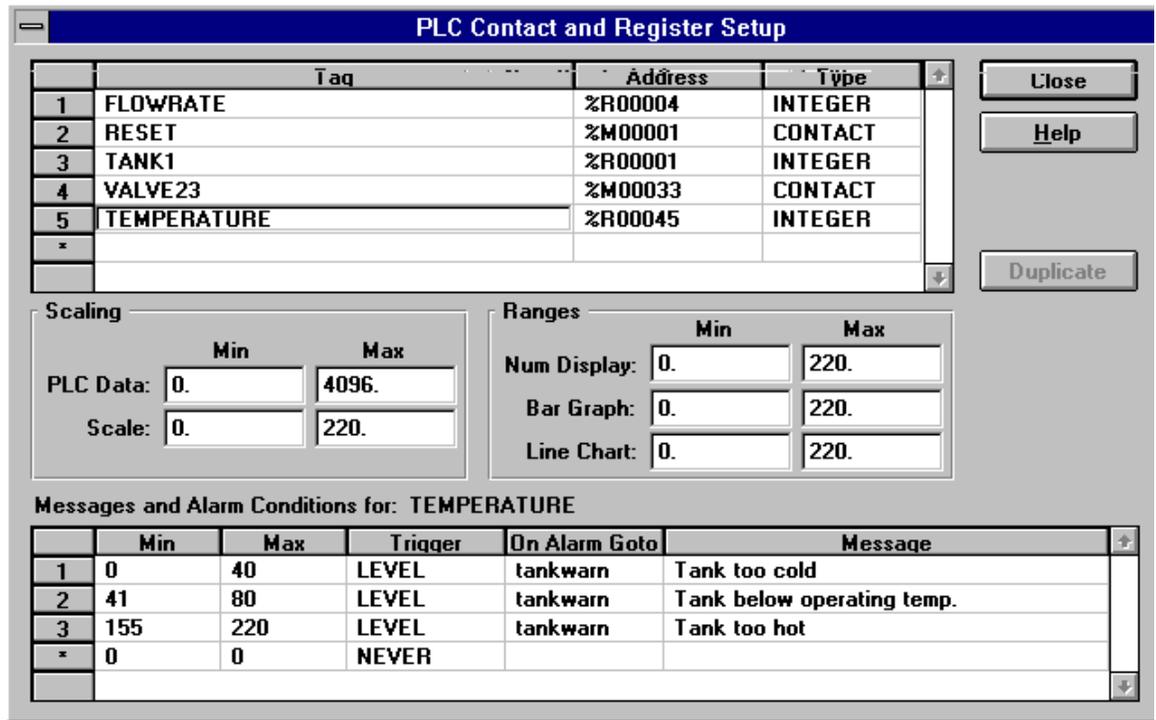
Before creating your OIBuild program, you should configure OIBuild for the PLC that you will be using. The configuration box can be found under the Builder selection of the Setup menu. A diagram of the setup dialog box is below.



Select the Port that the PC uses to talk to the 950 in the Port Setup. Next, select the PLC type that the program will be for. The Device Address is the network ID of the PLC. You can also turn on and off the Tool and Register tips from this dialog box.

## Defining Registers

Registers are defined in the PLC Contact and Register Setup screen. This is accessed by pressing the Registers... button on the main OIBuild screen. A description of each section of the screen follows:



Defined Registers and Contacts

This scroll box lists the Registers/Contacts that are defined. The three-column list is divided by the sorting buttons Address, Tag, and Type.

The dialog initially appears with a blank highlighted line. This line fills in as data is entered in the Identification group.

New Register definitions are created by pressing the Add button and entering the data in the Identification group. Or, pressing the Duplicate button clones the highlighted line which is then edited in the Identification group.

Press the Delete button to erase a highlighted line.

#### **Add Button**

The Add Button adds a new blank line to the list.

#### **Delete Button**

The Delete Button removes the highlighted line.

#### **Help Button**

The Help Button displays a help topic related to the dialog box.

#### **Duplicate Button**

Press the Duplicate Button while on a highlighted line to add a new line that is the same. This is a time-saving shortcut for adding new lines that are similar. The new line is edited in the Identification group.

#### **Register Identification Group**

This group contains the Tag Name, Address and Type boxes for entering or editing the Register and Contact data displayed in the Defined Registers and Contacts listbox.

The line highlighted in the Defined Registers and Contacts listbox displays its data in the boxes in the Identification group.

Tag Name    Enter a name that describes the parameter that will be assigned to the address.

Address     Enter the desired address. The address will be validated for the PLC.

Type        The available selection is Integer or Contact.

#### **Register Scaling Group**

This group contains boxes for the minimum and maximum values for each PLC Register and whether that data is to be scaled for the Model 950. You determine and enter the values based on the PLC specifications.

#### **Register Ranges Group**

This group contains boxes for the minimum and maximum values for the Numeric Display, Bar Graph, and Line Chart. You determine and enter values based on how you want to scale each of the three Screen Objects in your Display Screen(s).

#### **Register Messages Group**

The Messages group contains a scroll box listing messages. Messages you create may be used instead of the Numeric Displays sent from the PLC. Messages, like a Numeric Display, use Dynamic Text objects to display on the Model 950 Screen.

A Message is attached to a Register Address by :

- Highlight the desired Address in the Defined Registers scrolling listbox.

- Press the group Add button to create (or Edit to change) the message in the New Messages dialog.
- The New Messages dialog has boxes for the minimum and/or maximum values to activate the Message and the message text. You can have multiple Messages and minimum/maximum values for a Register.

To Delete a Message, highlight it in the Messages group scroll box, then press the group Delete button.

## Screen Types



Screens	
New	Display
Duplicate	Data Entry
Delete	Recipe
Undo Delete	Alarm
	Password

New Screens are created in only two ways:

- Select Screens New from the main menu and choose from the cascade menu.
- Press a Toolbar button to select the type of Screen you wish to define.

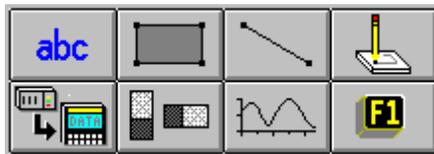
The types of Screens available are:



Once you have chosen which type of new Screen to define, place Objects on the Screen by pressing the desired Screen Object Button.

## Display Screens

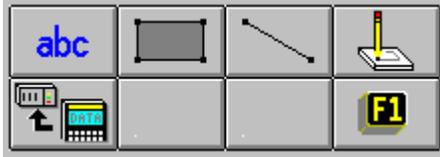
Display Screens are the most common Screens used with the Model 950. Use Display Screens for general information for Operators and for Screens that display dynamically updated information that is received from the PLC. Dynamic information (data) is displayed in numeric, message, bar graph, or line chart form. The dynamically changing information updates at the rate (in milliseconds) specified by the Update Rate parameter in the main OIBuild window.



Eight objects are available for adding to Display Screens: Static Text, Box, Line, Bitmap, Dynamic Text, Bar Graph, Line chart, and Softkey. Press a Screen Object Button to place the object on the Screen.

## Data Entry Screens

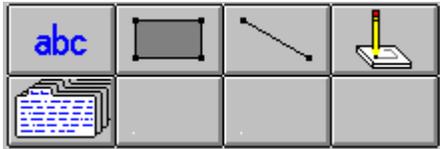
Use Data Entry Screens when you want the Operator to be able to input data that can then be scaled (or not) for loading into the PLC. Multiple Data Entry Fields can be defined on each Data Entry Screen.



Six objects are available for adding to Data Entry Screens: Static Text, Box, Line, Bitmap, Data Entry Field, and Softkey. Press a Screen Object Button to place the object on the Screen.

## Recipe Screens

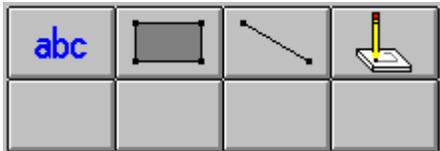
A 950 Recipe Screen is used to download a recipe to the PLC. Additionally, OIBuild and the 950 can be setup to allow the operator on-line privileges to edit, copy, delete, or add recipes to a Recipe Screen. Setting up a Recipe System is very easy because OIBuild takes care of most of the Screen layout and all of the Recipe Management for you. In fact, you define the entire bottom six lines of the Model 950 Recipe Screen by providing the information in the Recipe Setup dialog. You can add your own text and/or graphics to the top two lines of the display.



Six objects are available for adding to Recipe Screen: Static Text, Box, Line, Bitmap, and Recipe Setup. Press a Screen Object Button to place the object on the Screen.

## Alarm Screens

Alarm Screens display in response to an Alarm condition being met. Use Static Text and Graphic Objects to describe the Alarm condition to the operator. If no Softkeys are defined, pressing any key will return the operator to the Screen that was active when the Alarm occurred. Alternatively, you can define Softkeys that will allow the operator to choose how to respond to the Alarm.



Four objects are available for adding to Alarm Screens: Static Text, Box, Line, and Bitmap. Press a Screen Object Button to place the object on the Screen.

## Defined Alarms List

**PLC Contact and Register Setup**

	Tag	Address	Type	
1	Alarm Screen 1 Messages	%R00001	INTEGER	
2	Alarm Screen 1 Tests	%R00001	INTEGER	
3	Alarm Screen 2 Messages	%R00002	INTEGER	
4	Alarm Screen 2 Tests	%R00002	INTEGER	
5	Alarm Screen 3 Messages	%R00003	INTEGER	
6	Alarm Screen 3 Tests	%R00003	INTEGER	
7	Alarm Screen 4 Messages	%R00004	INTEGER	

**Scaling**

	Min	Max
PLC Data:	-32768.	32767.
Scale:	-32768.	32767.

**Ranges**

	Min	Max
Num Display:	-32768.	32767.
Bar Graph:	-32768.	32767.
Line Chart:	-32768.	32767.

**Messages and Alarm Conditions for: Alarm Screen 1 Tests**

	Min	Max	Trigger	On Alarm Goto	Message
1	1	14	Level	alarm	Alarm for Screen 1 Test
*	0	0	Never		

The Alarms dialog scrolling listbox shows the Alarms that are defined. The listbox is at the bottom of the diagram. The 5-column list is divided by the sorting buttons Tag and Screen, and the column titles Trigger, Min and Max. In the example shown when register %R0001 is between 1 and 14, the 950 will jump to the alarm screen 'alarm'.

The initial dialog appears with a highlighted line. This line fills in with data from the Alarm Information group. Press the Add button to move the highlight to a new line to define a new Alarm.

## Password Screens

Password Screens are used for access control. Put a Password Screen "before" any Screen that performs a function requiring limited access by authorized personnel. An initial Password Screen, or several Password Screens, may be assigned in OIBuild while configuring the Model 950 OI. However, you can choose to setup the capability to allow the operator to change Passwords at the Model 950.

# Updating the 950's Firmware and Program Using DOS

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## Updating the 950 in the field

There is an easy way to update the 950's firmware and software in the field. This method requires a computer with the following minimum configuration.

- 8086 processor running DOS 3.1 or higher
- 640K RAM
- One Floppy Drive

If you have a more powerful computer, that will work as well. Windows is not required for this method.

The first step is to copy the required files to a floppy. If this is to be a boot-up disk, be sure it was formatted using the /s switch (i.e. format a:/f:1440/s). For firmware updates, you need the following files transferred to the disk (don't worry about the NEWPLC.BAT now, we'll create it later):

- FIRMWARE.EXE
- M950GEN.BIN
- NEWPLC.BAT

For software updates, you need the *filename.oic* and *filename.oid* file (in this example the OIBuild file is called DEMO.OIB) and any bitmap files that are included. The executable file used for the updates is oibcom.exe, it works in conjunction with OIBCOM.SRC. The files needed to update the file DEMO.OIB by floppy are the following:

- OIBCOM. EXE
- OIBCOM. SRC
- BIRD. BMP
- VLVH. BMP
- VLVHOFF. BMP
- DEMO. OIC
- DEMO.OID
- NEWPROG. BAT

Again, don't worry about the .BAT files yet. The complete directory of the update disk for both the firmware and program update looks like this...

```
Volume in drive A is DISK1
Volume Serial Number is 235A-18FD
Directory of A:\
```

```
FIRMWARE.EXE  23247    05-25-95  1:30p
OIBCOM. EXE   192526    07-13-95  2:04p
M950GEN. BIN  131072    07-13-95  4:19p
NEWPLC.BAT    307       08-02-95  11:34a
BIRD. BMP     574       06-30-95  1:40a
VLVH. BMP     126       06-27-95  10:40p
VLVHOFF. BMP  126       06-27-95  10:42p
NEWBOTH. BAT  505       08-02-95  11:34a
DEMO. OIC     1910     08-02-95  8:33a
```

```

NEWPROG. BAT    361    08-02-95  11:33a
DEMO.OID        4795   08-02-95   8:33a
OIBCOM. SRC     10078  06-30-95   3:17p
  13 file(s)  370130 bytes
                1084416 bytes free

```

Once the files are copied onto the disk, the batch file can now be created.

For updating the program file, only one line is required. For example, to load the program DEMO.OIB to the 950 using com 2 of the PC, the only line in the batch file that you need is:

```
oibcom 2 demo 1
```

In the above line, 2 is the com port on the PC that you are using, demo is the name of the oibuilder program (with no extension), and 1 is always used. In the example above, the batch file was saved as NEWPROG.BAT onto the A: drive.

For updating the firmware, only one line is required as well. For example, to change the firmware on the 950 to the GENERIC plc using com one of the computer and then to load the program DEMO.OIB, the batch file would be:

```
firmware 2 m950gen.bin 1
```

PLC	Firmware
GE 90	M950GE9.BIN
TI 305	M950TI3.BIN
TI 315	M950TI3.BIN
TI 405	M950TI4.BIN
TI 505	M950TI5.BIN
Mitsubishi FX-Series	M950MIT1.BIN
Modicon	M950MOD.BIN
Allen-Bradley SLC 500™	M950SLC.BIN
Allen-Bradley PL5	M950AB.BIN
Omron	M950OMRN.BIN
Square D	M950SQD.BIN
Aromat FP1	M950FP.BIN
Keyence	M950KV.BIN
Generic (no plc attached)	M950GEN.BIN

In the above line, 2 is the com port on the PC that you are using, M950GEN.BIN is the name of the firmware file (see above table for the list of the filenames to use for each plc), 1 is always used. In the example above, the batch file was saved as NEWFIRM.BAT onto the A: drive.

In the next batch file example, the above two lines are combined to update the firmware and the software of the 950 in one operation. Note that the firmware is updated first, and then the program. The echo, cls, and pause statements are added to make the operation more friendly. See the DOS users guide for more information on those commands.

```

@echo off
cls
echo.
echo  This will update the firmware of the 950 for the Generic
echo  PLC over com 2, and then load in the program Demo.oib.
echo.
echo  Please make sure the 950 is hooked up to the PC correctly
echo  before proceeding.

```

```
echo.  
pause
```

```
firmware 2 m950gen.bin 1  
oibcom 2 demo 1 a:
```

In the example above, the batch file was saved as NEWFIRM.BAT onto the A: drive.

Now that your disk is created, all you need to do is run the batch file on the PC hooked to com 2 of the 950 via a null modem cable.

# Troubleshooting Programs

---

## Things That Will Generate an Error

- ★ Changing the PLC type and downloading a program without downloading new firmware first.
- ★ Changing the begin screen name to any other name. Also, using symbols such as ‘\_’ in the screen name (i.e. MANUAL\_1) will generate a syntax error (error 1).
- ✱ Creating a display screen for a register, and then redefining it as a data entry screen. It sounds like a good way to display data while you update a register, but it doesn’t work.
- ✱ Including a function key 7-10 without a full definition. Note that these function keys do not show up on the 950 screen, but they may still be active on any screen!
- ⊞ Defining a softkey to goto an alarm screen directly, if you must jump to the alarm screen, do it by duplicating the alarm screen, then redefining the screen as a display screen, then jump to it.

## Trouble Updating Firmware

Check out the Downloading new firmware section in the Quick Start guide at the beginning of this manual.

## Trouble Downloading a Program

If you are getting the error ‘failed checksum test: e8, f8’, first go through the section below entitled ‘Troubleshooting Communications’. If you are still having trouble, go to the DOS prompt and try the following:

### Error / Solution Table

Box appears instead of bitmaps	Put bitmaps on the disk you are loading the program from
Error 1 on line xxx	There is probably a symbol or space in a screen or button name. Only use numbers or letters in your screen names, symbols such as _ and / will cause this error.
Error 44 on line xxx	It is likely the 950 is running firmware for a PLC other than the one your program is compiled for. Make sure OIBuild is setup for the correct plc, then update the firmware in the 950.

## If All Else Fails

- ★ If you are not able to download anything to the unit due to a program error, and you know that communications is fine, then you may try the following steps.

Remove power from the 950. Hold down the SHIFT, ▲, and 4 keys at the same time. Apply power to the 950 while holding those keys. The 950 should boot up to the Ready prompt. From here you should download new firmware, then download a new program. Note that normally you do not need to do this, since you can download a new program over and old one. This will help if you had downloaded a program with errors.

# Troubleshooting Communications

---

## Things To Check

- ★ Are you using a null modem cable between the PC and the 950?
- ★ Are you plugged in to com2 of the 950 for programming?
- ★ Have you downloaded the firmware for the PLC that you are using?
- ★ Have you selected the correct port of the PC in OIBuild (under the Builder... selection in the Setup menu)?
- ⊕ Is the communications port of your PC working properly?
- ⊕ If you get a communications error, make sure that the connections and communications configurations are correct. If they are OK, check to make sure that the PLC is powered up and ready to accept Commands.

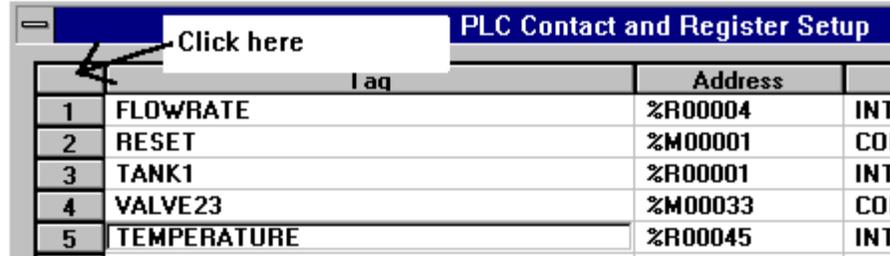
## Answers to Commonly Asked Questions

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### Documentation

Q: Is there a way to copy the register information from the PLC Contact and Register Setup screen to another program?

A: Yes, by clicking on the point shown in the diagram below. This will highlight all of



	Tag	Address	
1	FLOWRATE	%R00004	INT
2	RESET	%M00001	COI
3	TANK1	%R00001	INT
4	VALVE23	%M00033	COI
5	TEMPERATURE	%R00045	INT

the information in the table. Now when the text has been selected, hit Ctrl-C to copy the information to the clipboard. You can now paste the information into your favorite word processor or spreadsheet application.

### Messages and Alarm Conditions

Q: There is a second '0-Contact Closed' condition in my Messages and Alarm Conditions for a particular register, is this OK?

A: Yes it is, any row that is preceded by a '\*' will be ignored by OIBuild.

Q: Even though I selected the Trigger to None, there is still a screen name. Will this affect my program?

A: No it will not, the screen name will be ignored and no alarm will be generated.

### OIBuild

Q: My program stops in the middle with an Error 1 on line 235, what can cause this?

A: Using any character other than a letter or a number in a screen or button name will generate this error. This includes a space and underscore character. By renaming the screen or button, you should eliminate this error.

Q: Is there any way to speed up OIBuild?

A: The most effective way of speeding up OIBuild is to add more memory to your PC. Boosting your RAM to 20 Meg will speed up your compile time by 50-300%.

## **PLC General Information**

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<b>PLC</b>	<b>PLC type</b>	<b>Protocol</b>	<b>Communicate via</b>	<b>Com Parameters</b>
Any Modicon PLC Supporting Modbus: Micro 84, 484, 584, 184/384, 884, 984/381, etc.	Modicon	Modbus	Programming Port	Auto-Detect
GE Fanuc Series 90-30	GE 90	SNP	Programming Port	19.2 kbaud, 1 stop bit, 8 data bits, odd parity
GE Fanuc Series 90-70	GE 90	SNP	Programming Port	Same as 90-30
TI Model 315	TI 315	CCM	DCU	Auto-Detect
TI Model 330	TI 305	CCM	DCU	Auto-Detect
TI Model 435	TI 405	CCM	CPU Serial Interface Port	Auto-Detect
TI Model 520(C)	TI 505	TI Direct Connect	CPU Serial Interface Port	Auto-Detect
TI Model 530(C)	TI 505	TI Direct Connect	CPU Serial Interface Port	Auto-Detect
TI Model 525	TI 505	TI Direct Connect	CPU Serial Interface Port	Auto-Detect
Allen Bradley PLC-5		1785-KE	Computer (Asynchronous) Port	Set Full Duplex & BCC, All others auto-detected
Allen Bradley PLC-5		1770-KF2	Computer (Asynchronous) Port	Set Full Duplex & BCC, All others auto-detected
Allen Bradley SLC-500	AB SLC 500	1747-KE	Computer (Asynchronous) Port	Set Full Duplex & BCC, All others auto-detected
Allen Bradley SLC-503	AB SLC 500	DF1	DF1 Port	Set Full Duplex & BCC, All others auto-detected
Omron Host Link	Omron	Host Link	RS232C Port	Auto-Detect

## PLC Registers Supported

### Modicon

00001 through 09999	CONTACT	Outputs (read/write)
10001 through 19999	CONTACT	Inputs (read only)
30001 through 39999	INTEGER	Inputs Registers (read only)
40001 through 49999	INTEGER	Holding registers (read/write)

### GE 90-30

%S1 through	%S16	CONTACT	Status
%I1 through	%I32765	CONTACT	Input
%Q1 through	%Q32765	CONTACT	Output
%R1 through	%R32765	INTEGER	Register
%R1.1 through	%R32765.16	CONTACT	Register
%M1 through	%M32765	INTEGER	Internal
%G1 through	%G7680	CONTACT	global
%AI1 through	%AI32765	INTEGER	Analog Input
%AIO through	%AO32765	INTEGER	Analog Output

### Keyence KV

DM0000 through	DM9999	INTEGER	Register
00000 through	99915	CONTACT	Relays
TM00 through	TM31	INTEGER	Temporary Memory
T000 through	T249	CONTACT	Timer Contacts
C000 through	C249	CONTACT	Counter Contacts

### TI305/TI315/DL330

X000 through	X157	CONTACT	Input
Y000 through	Y157	CONTACT	Output
CR160 through	CR377	CONTACT	Contact
V2000 through	V2177	INTEGER	Register
V2000.00 through	Y2177.15	CONTACT	Bit Position

### TI335/DL340

X0000 through	X0157	CONTACT	Input
X0700 through	X0777	CONTACT	Input
X1000 through	X1067	CONTACT	Input
Y0000 through	Y0157	CONTACT	Output
Y0700 through	Y0777	CONTACT	Output
Y1000 through	Y1067	CONTACT	Output
CR160 through	CR377	CONTACT	Contact

V400	through	V577	INTEGER	Register
V700	through	V777	INTEGER	Register
V400.00	through	Y577.15	CONTACT	Bit Position
V700.00	through	Y777.15	CONTACT	Bit Position

## TI405/DL230/DL240

X000	through	X477	CONTACT	Input
Y000	through	Y477	CONTACT	Output
CR000	through	CR377	CONTACT	Contact
V01400	through	V07377	INTEGER	Register
V01400.00	through	V07377.15	CONTACT	Bit Position

## TI505

X0001	through	X1024	CONTACT	Input
Y0001	through	Y1024	CONTACT	Output
CR0001	through	CR32768	CONTACT	Contact
V00001	through	V32768	INTEGER	Register
V00001.00	through	Y32768.15	CONTACT	Bit Position

## Allen Bradley SLC500

### Bits

*B file / bitposition* (file=3,10..255 / bitposition=0..4095)  
 example: **B3:1/4** is bit 4, element 1 of file 3

### Integers

*N file:element[/bitposition]* (file=7, 10..255 : element=0..255  
 [/bitposition=0-4095])

Timers -These are not supported in this version of OIBuild

*T file : number element* (file=4,10..255 : number=0..255 element=/EN, /TT,  
 /DN, .PRE, .ACC)

Counter -These are not supported in this version of OIBuild

*C file : number element* (file=5,10..255 : number=0..255 element=/EN, /TT,  
 /DN, .PRE, .ACC)

## Allen Bradley PLC5

### Bits

*B file / bitposition* (file=3,9..999 / bitposition=0..15)

### Timers

*T file : element/subelement* (file=4,9..999 : element=0..999  
 subelement: 0=control, 1=preset, 2=accum)

### Counter

*C file : element/subelement* (file=5,9..999 : element=0..255)

*subelement: 0=control, 1=preset, 2=accum)*

Integers

*N file:element*

*(file=7,9..999 : element=0..999)*

## Omron C200H

Internal Relays

IR000 through IR235 WORD  
IR00000 through IR23515 BIT

Registers

DM000 through DM999 WORD

Link Relays

R00 through R999 BIT

Holding Relays

HR000 through HR235 BIT

Aux Relays

AR000 through AR927 WORD  
AR000 through AR2715 BIT

## Siemens S5

DBL0	through	DBL62	INTEGER	Left Data Bytes
DBR0	through	DBR62	INTEGER	Right Data Bytes
DW0	through	DW255	INTEGER	Byte Registers (read/write)
DW0.0	through	DW255.15	CONTACT	Bit Registers (read/write)
IO.0	through	I127.15	CONTACT	Input Bits
IB0	through	IB62	INTEGER	Input Bytes
IW0	through	IW126	INTEGER	Input Words
Q0.0	through	Q127.15	CONTACT	Output Bits
QB0	through	QB62	INTEGER	Output Bytes
QW0	through	QW126	INTEGER	Output Words
FB0	through	FB62	INTEGER	Flag Bytes
FW0	through	FW254	INTEGER	Flag Words
FW0.0	through	FW254.15	CONTACT	Flag Bits
S0	through	S511	INTEGER	System Registers
S0.0	through	S511.15	CONTACT	System Registers

## Mitsubishi FX

X0 (octal)	through	X177 (octal)	CONTACT	Input
Y0 (octal)	through	Y177 (octal)	CONTACT	Output
D0	through	D115	INTEGER	Register
D80000	through	D8255	INTEGER	Register
M0	through	M1023	CONTACT	Internal

M800	through M8255	CONTACT	Internal
T0	through T255	CONTACT	Timer Contacts
C0	through C255	CONTACT	Counter Contacts
CV0	through CV199	INTEGER	Counter Values
TV0	through TV255	INTEGER	Timer Values
S0	through S999	CONTACT	States

## Generic

C0000	through C0007	CONTACT	Outputs (read/write)
R0000	through R0002	INTEGER	Registers (read/write)
R0003		INTEGER	Registers (read only; value ranges from 0-100)

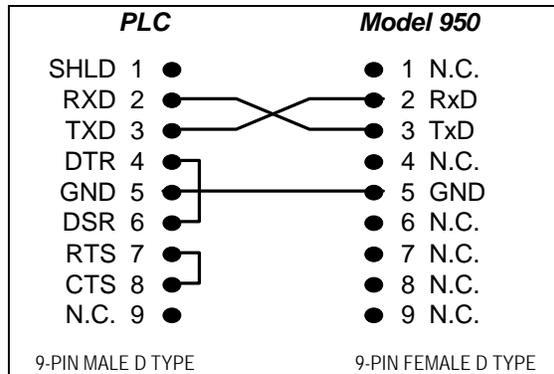
# PLC Specific Information

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## Modicon

The Modicon communicates via the Modbus protocol. It was developed to allow the 950 to communicate easily to the Modicon PLC's that use the Modbus protocols (Micro 84, 484, 584, 184/384, 884, 984/381, etc.) It also works well with communication modules available for other PLC's like GE Fanuc's Serial Communications Module (Cat.# IC693CMM311 used in RTU Mode). When used with a Modicon PLC, the communications occurs via the programming port. The 950 does auto-detect for the serial communications parameters, therefore no special procedures are necessary for configuring the serial port on the PLC.

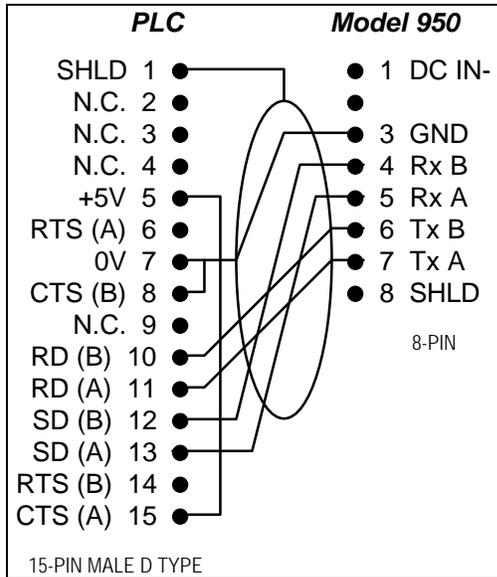
Please note that you must have the PLC in run mode to communicate.



**950 to Modbus Communications Connections**

## GE 90

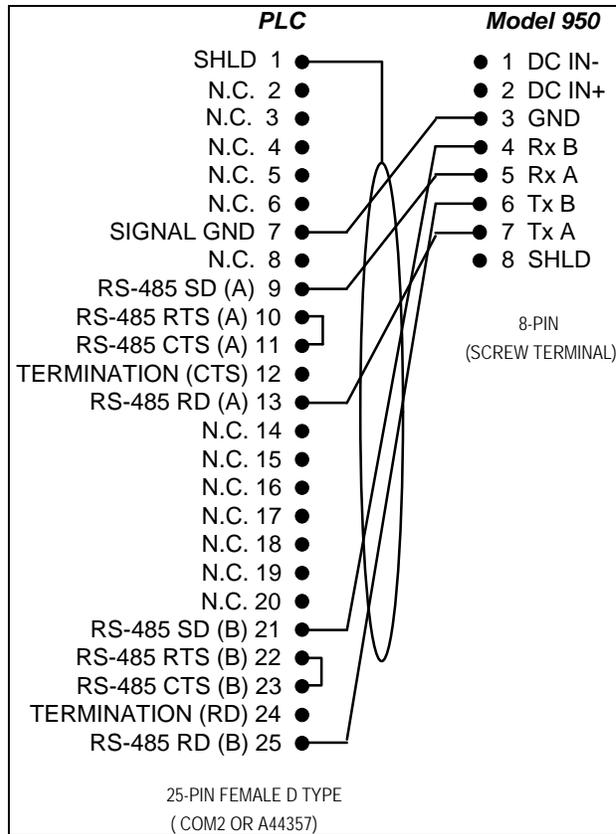
This option uses GE Fanuc's SNP Protocol to communicate to their Series 90 PLCs. Access to the PLC occurs via the programming port. The Eason will step through baud rates 19,200 to 1,200 with Odd, Even and No parity tried for each.



**950 to GE Series 90 Communications Cable**

### Using the CMM311 Serial Communications Module

Communication between the Eason 950 and a GE-Fanuc 90-30 with a CMM 311 module has been made easier with the newer versions of the CMM311 which supports the SNP protocol. The connection can be made via either the 25pin a44357 port or com port 2 when utilizing the RS-485 or RS-422 Modes. Be sure that the initialization address in the CMM311 matches that in the OIBuild PLC address.



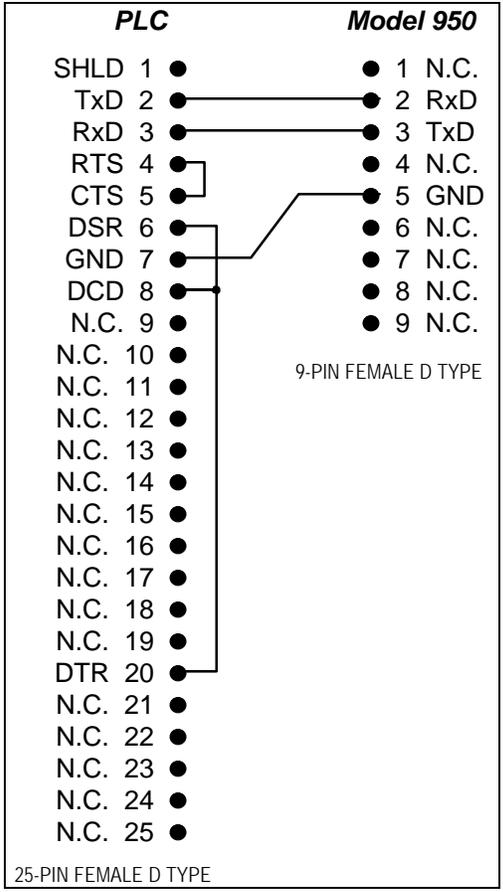
**950 to CMM311 communication module (SNP protocol) using RS-422**

## TI305/405 and Koyo DL205/305/405 Series

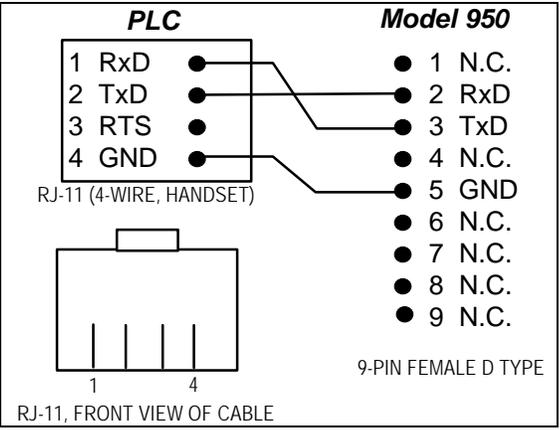
The 950 uses Texas Instruments' CCM (otherwise known as Hostlink or DirectNet) protocol for communicating to TI Series 305 and Series 405 PLC's. The Hex mode of transmission is used, so please check with the PLC manual to set up communications for Hex (as opposed to ASCII). The Series 305 PLC's (Models 315, 325, and 330) communicate via a DCU module. The communication parameters are auto-detected by the 950 device. Therefore, you don't need to set up any communication parameters in your PLC. The TI Model 425 communicates via the DCM module. It's communication parameters are also auto-detected. The TI Model 435 has a serial communication port built into the CPU module. No other communications module is necessary. As with the other Models, the 1000 Series auto-detects the 435's communication parameters. In all cases, the communication protocol is RS232C, so use the RS232C port, not the RS422 port, if you have a choice.

The Koyo PLCs use the PLC selections according to the following table:

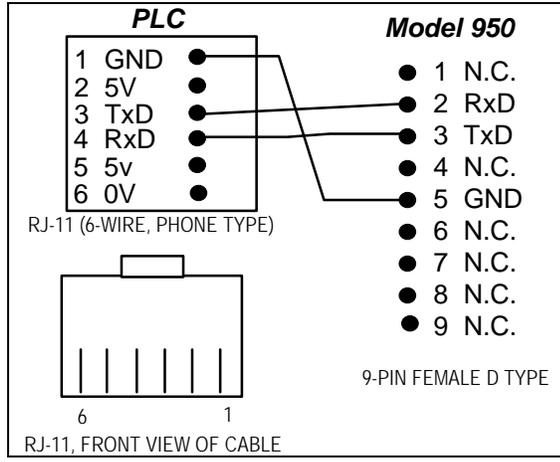
DL330	TI 315 on RS232
DL340	TI 335 on RS232
DL230/240/430/440	TI 405 on RS232



950 to TI Series 305/405 RS-232 Connections



950 to TI335/DL340 Port1 CPU Connections

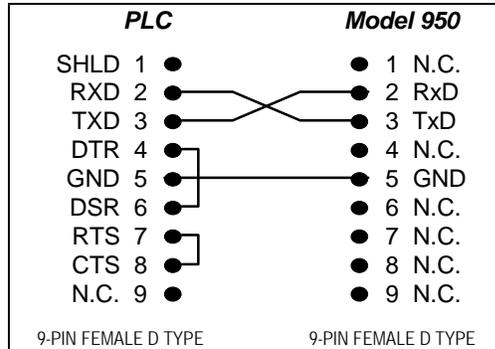


950 to DL240 CPU Communications Connections

## TI505

The 950 uses Texas Instruments' Direct Connect protocol (NTBP, binary mode) to communicate to the TI Series 505 PLC's. All models in the TI500/505 Series have an RS232C serial port on the CPU module. The 950 uses this port for communication to the PLC. The 950 auto detects the communication parameters, so no setup is needed to get the two devices communicating. The only caution is to make sure that no passwords exist that would not allow the 950 unit access to the programming port.

You can also communicate from the 950 to an the auxiliary communications port option plugged into a 505 rack if you are not also using more than one I/O rack at the same time. This is because the port uses hardware handshaking that the 950 does not recognize. If the I/O is being accessed frequently over the rack's bus, the auxiliary port will not be updated as frequently as the 950 needs. In the case of a very busy rack bus, a read by the 950 of a PLC register will return non-valid data.



### 950 to TI505 Communications Connections

## Allen Bradley SLC500

The 950 communicates to the Allen Bradley SLC-500 (DH-485™) through the DF1 channel only. On the SLC 500, this means adding the 1747-KE DH-485™ to RS-232-C Interface Module. The communications cable is Eason Technology's standard null modem cable (N-MODEM-9-9).

The SLC-500 needs to have a 1747-KE interface module installed in it. If the processor is a stand-alone type (SLC500), you may have to add a two slot option rack to add this interface module. The SLC 5/03 and SLC 5/04 have the DF1 channel port built into the CPU as channel 0. The null modem cable plugs into the 9-pin D-shell on the front of the CPU.

Please note that that you must be running a program in the SLC500 that is accessing the save registers that the 950 is programmed to access. You will receive an error if you try and access any registers that are not accessed in a running program. Currently, timers and counters can be accessed indirectly by moving the values in the PLC ladder program to memory areas where the values can be read by the 950.

#### DF1 setup:

Follow the setup guidelines for the DF1 port exactly. If possible, use your Allen-Bradley programming software to communicate to the SLC-500 once you perform all of the setup operations. In general you can use the default settings as long as you change the DF1 Port Setup Parameters, select the correct node address, and select FULL DUPLEX operation. If you want to check all of the parameters using a terminal connected to the setup port, use the following parameters:

#### DF1 Port Setup Parameters:

19.2K baud (this is not critical, the 950 will auto-baud and find your baud rate)  
 8 data bits  
 No parity  
 1 stop bit.

#### DH-485 Port Setup Parameters:

Node Address - 2 Set the PLC to node address 1 (this is performed with the Allen-Bradley setup software for the PLC). The -SL5 interface will reside at node address 0.  
 Max Node Address - 31

Message Time-out - 1000ms  
 Pass Through - Enabled  
 Baud Rate - 19200

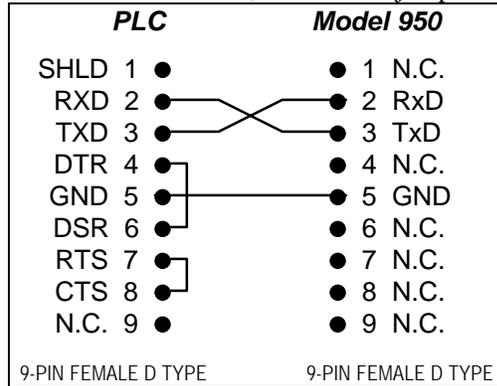
DF1 Protocol Menu:

Full Duplex

DF1 Protocol Full Duplex Setup Menu:

Duplicate Packet Detection - Disabled  
 Checksum - BCC  
 Constant Carrier Detect - Disabled  
 Modem Init String - (blank)  
 Embedded Response Detect - Embedded Response  
 ACK Time-out - 1.0 Seconds  
 ENQuery Retries - 2  
 NAK Received Retries - 2

Be sure to return the 1747-KE module to the Run mode (jumper settings), and jumper the 1747-KE for RS-232. Connect the DF1 port to COM1 on the 950, and you should be able to communicate. If that does not work, make sure you are plugged into the DF1 port, not the configuration port on the 1747-KE. Make sure you are no longer in setup mode for the 1747-KE, and that the jumpers are set to RS-232.

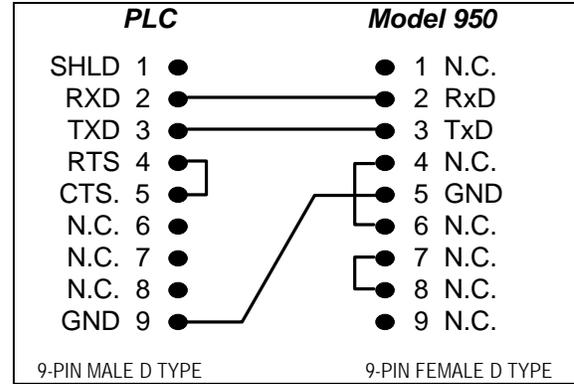
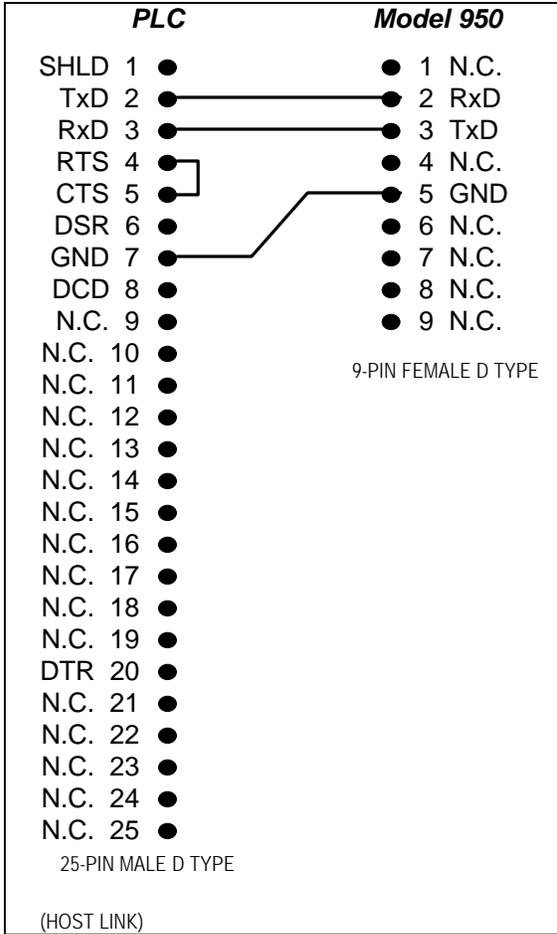


950 to SLC500 Communications Connections

## Omron C200H (Host Link)

The 950 uses the Omron Host Link protocol for communicating to all suitably equipped Omron PLC's. The Omron Host Link port is connected to COM1 of the 950 via the communications cable. On the C200H-CPU31, the 950 communicates via the RS232 port (9-pin D-type female) located on the CPU. To the C200H-LK201 rackmount Host Link module, we communicate via the 25-pin host link connector. The 950 auto detects the communication parameters, so no setup is needed to get the two devices communicating. Just make sure the Device Address is set correctly (typically 0) in the Builder Setup dialog box.

The Omron PLC must be in the monitor mode to enable write commands to perform without errors.



**950 to C200H-CPU31 Communications Connections**

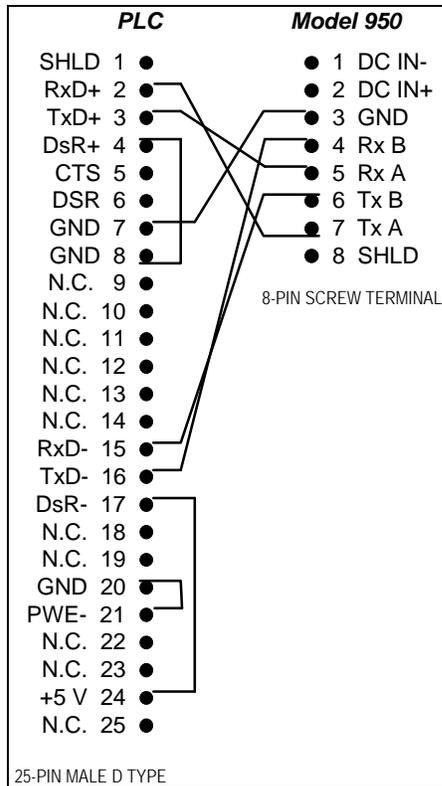
**Communications Connections**

**Mitsubishi FX Series**

The 950 uses the Mitsubishi FX's RS422 port to communicate with the 950.

If you get a communications error, make sure that the connections and communications configurations are correct. If they are OK, check to make sure that the FX is powered up and ready to accept Commands.

**950 to Omron C200H-LK201 Host Link**



**950 to Mitsubishi FX Series Communications Connections**

## Allen Bradley PL5

The -PL5 Interface Option allows the 950 to communicate to the Allen Bradley PLC-5 (Data Highway Plus™) through the 1785-KE or 1770-KF2 Series B Data Highway™ RS-232-C Interface Modules. The communications cable is Eason Technology's standard Null Modem cable (N-MODEM-25-25 for the Model 1100 and N-MODEM-9-25 for the Model 1000).

### Allen-Bradley 1785 KE and 1770 KF2 Set-Up:

Correctly setting the dip switches on the 1785 KE or 1770 KF2 Interface Module is an important step in the set up process. Furthermore it is a good idea to make sure that your 1785 KE or 1770 KF2 is working properly by communicating to the PLC5 via the KE or KF2 interface and Allen Bradley's programming software (APS). Follow the appropriate Allen-Bradley user's manual for setting up your system to communicate in this fashion. Once you have successfully communicated with between the PC and your PLC, communicating with the Eason is a snap.

Configure the 1785 KE dip switches in the following manner:

SWITCH NUMBER:

	1	2	3	4	5	6	7	8
SW1	UP	UP	UP	UP	UP	UP		
SW2	DN	DN	UP	UP	UP	UP	UP	UP
SW3	DN	DN	UP	DN	DN	DN		

SW4	UP	UP						
-----	----	----	--	--	--	--	--	--

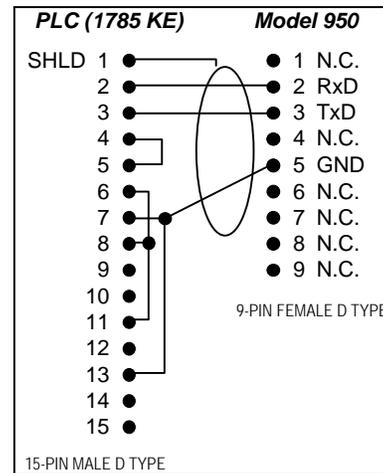
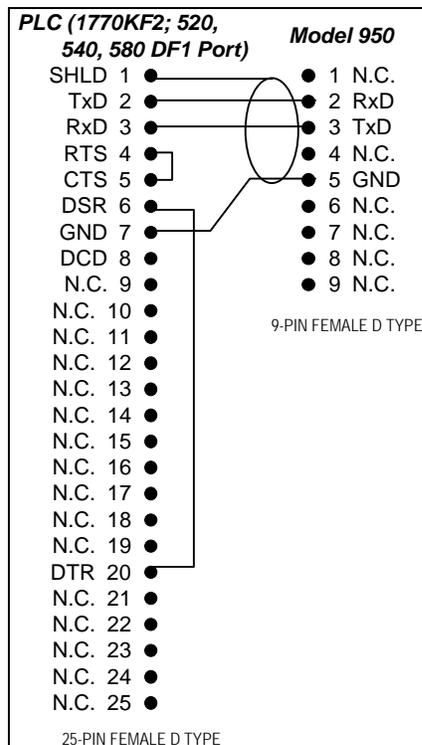
Configure the 1770 KF2 dip switches in the following manner:

SWITCH NUMBER:

	1	2	3	4	5	6
SW1	DN	DN	UP	DN	DN	
SW2	DN	DN				
SW3	UP	UP	UP			
SW4	UP	UP	UP			
SW5	UP	UP				
SW6	DN	UP	UP	UP		
SW7	UP	DN				
SW8	DN	UP				

### Connections:

The -PL5 Option comes with the proper cable to interface direct to a PLC-520,540 or 580 DF1 port. You may also choose a cable to interface to either a 1785-KE or a 1770-KF2 Series B Data Highway™ RS-232-C Interface Module. The cable sections are as follows:



### 950 to 1785KE Module Communications Connections

### 950 to 1770 KF2; 520, 540, or 580 DF1 Port Communications Connections

## Keyence KV

The -KV Interface Option allows the 950 to communicate to the Keyence KV series PLC's. The communications cable is Keyence connector kit OP-97047.

The KV communicates to the 950 through the RS-232C port on the PLC module. Please consult the Keyence KV series manuals for more information.

**KV Setup Parameters:**

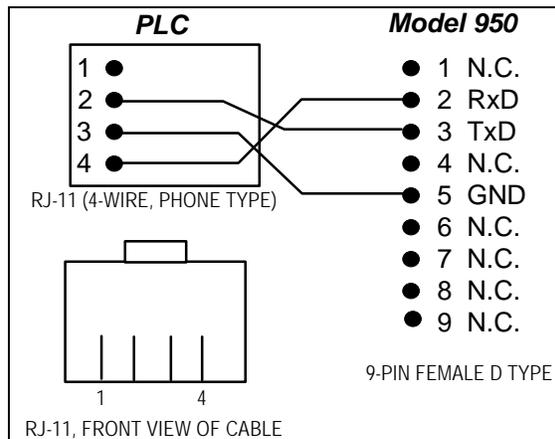
Baud rate - 9600

8 data bits

Parity - even .

1 stop bit.

The Keyence KV must be in run mode for communication to the 950.



### 950 to Keyence KV Communications Connections

## Aromat FP1

The Aromat C14, C16, C24, C40, C56 and C72 use an RS422 to RS232 adapter and Aromat's cable AFP15201-US9.

## Siemens S5

The -S5 Interface Option allows the 950 Interface to communicate to the Siemens S5 series PLC's. At present the 100 and 115 Series PLC's are supported by this interface. Currently timers and counters can be accessed indirectly by moving the values in the PLC ladder program to memory areas where the values can be read by the 950.

The S5 communicates to the 950 through the programming port on the PLC module. Please consult the Siemens S5 series manuals for more information on the location of this port. **Use the Siemens RS232 to current loop cable, Siemens part number 6ES5734-1BD20 for this interface. This cable must be obtained from Siemens or a Siemens distributor.**

100,115 - Series Setup Parameters:

Baud rate - 9600

8 data bits

Parity - even .

1 stop bit.

**Be sure to return the system module to the Run mode.**

## **Generic**

This allows you to create a program for the 950 for test or demonstration purposes that will run independent of a PLC. The default values for all of the registers, contact and integer is zero, except for R0003 which is a read-only register that changes from zero to one-hundred and back again automatically.

# HARDWARE REFERENCE

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## Electrical/Mechanical Specifications

- Memory:**  128K bytes Flash ROM standard
- Communications:**  One RS232C programming port (com 2)  
 One RS232C port for RS232C based PLC protocols (com 1)  
 One RS422C port for RS422C based PLC protocols (com 1)  
 Optically isolated
- Display:**  High-contrast, black-on-white FSTN LCD technology  
*Size:* • 8 lines by 40 characters  
*Characters:* • 5 x 8 dot matrix; 0.095 x .15 (2.40mm x 3.84mm)  
*Dot Size:* • 0.019" x 0.019" (0.48mm x 0.48mm)  
*Backlight:* • CFL (*auto-shutdown feature*)
- Keyboard:**  30 large, full-travel keys, rubber elastomer type  
*Functions:* • 9 programmable function keys  
• Cursor, insert, delete, and alpha keys
- Power:**  10V - 30V DC, 7.5 Watts maximum  
 1.3 Amp power-on inrush current  
 24VDC, 14W with -HTR option
- Weight:**  4.0 lb. (1.8Kg)
- Environment:**  +32°F to +122°F (0°C to +50°C)  
 -5°F to +122°F (-20°C to +50°C) with -HTR option  
 5% to 95% relative humidity (non-condensing)  
 Designed to NEMA 4 (water-tight) and NEMA 12 (dust-tight) specifications.
- Mounting:**  Panel mount or flat surface mount (hardware included)  
 Rugged, cast front housing
- Physical Size:**  8.5" *height* X 8.5" *width* X 2.44" *depth*

## Connector Pin-Out Specifications

Pin	Function
1	Shield
2	Tx A
3	Tx B
4	Rx A
5	Rx B
6	Logic Ground
7	DC IN+
8	DC IN-

Power/RS-422C Connector

Pin	Connection
Housing	Shield
2	RS-232C Rx (Input)
3	RS-232C Tx (Output)
5	Signal Ground

COM1 & COM2 Pin-Outs

## Technical Support

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Eason Technology offers several options for responsive technical support.

Your first line of support is this Help system and the product manuals supplied. We continually strive to make these tools valuable. Let us know if one of them does not fulfill your needs so we can make future improvements based on your inputs.

The next most effective support is the local Eason Technology Representative or Distributor from whom you purchased your unit. All Eason Representatives and Distributors have technical support staff trained for Eason Technology products. By knowing your specific applications, they are positioned to provide immediate support. They also work in your time zone and are often much closer than Eason Factory personnel if a face to face meeting is necessary.

Also, there are two types of support available directly from Eason.

### Eason Electronic Bulletin Board System

The Eason Technology Electronic Bulletin Board System (BBS) is a valuable tool accessible 24 hours each day, where you can:

- get answers to commonly asked questions.
- ask application specific questions of your own.
- converse with Eason employees and other BBS users.
- download the latest demo software releases and demo application programs.
- leave your programs for our application engineers to review for you.

BBS telephone: 707-433-4947

BBS Settings: Up to 14.4k baud, 8 data bits, no parity, 1 stop bit (8-N-1) Supports RIP and ANSI terminal emulation

### Eason Application Engineering Department

Eason Technology Application Engineers are available for phone support from 8:00 AM to 5:00 PM, Pacific time, Monday through Friday. These hard working individuals may be available at other times as well. Outside normal working hours, use the Eason Automated Phone Attendant and Directory to find your favorite Application Engineer.

The Application Engineering Department telephone number is **707-433-2854**. The department may also be reached by fax at **707-433-3706**, or by e-mail at **eason.technology@industry.net**.

# Warranty Information

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Congratulations and thank you for purchasing one of Eason Technology's operator interface products. We strive to provide customers with unparalleled service and support. Your feedback and suggestions are crucial to our success.

Please take a few minutes to complete the Warranty and Product Registration Form so that we may better serve your needs. Completing and returning this form within 30 days registers and validates your warranty. Upon receipt of this form, we will ensure that you receive information about product and documentation updates.

Thank you for your response.

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THIS EASON TECHNOLOGY, INC. PRODUCT IS WARRANTED AGAINST DEFECTIVE MATERIALS OR WORKMANSHIP FOR A PERIOD OF 365 DAYS FROM THE DATE OF ORIGINAL SHIPMENT.

PRODUCTS COVERED BY THIS WARRANTY WILL BE REPAIRED WITHOUT CHARGE EXCEPT FOR SHIPPING. BEFORE RETURNING PRODUCT FOR WARRANTY SERVICE, CALL OUR CUSTOMER SERVICE DEPARTMENT AT (707) 433-2854 TO OBTAIN AN RMA # (RETURNED MERCHANDISE AUTHORIZATION NUMBER). WHEN RETURNING YOUR EQUIPMENT FOR WARRANTY SERVICE, THE SHIPPING CHARGES MUST BE PREPAID AND THE RMA # MUST BE CLEARLY MARKED ON THE BOX. SEND THE EQUIPMENT TO EASON TECHNOLOGY, INC., 241 B CENTER STREET, HEALDSBURG, CA 95448, ALONG WITH A DESCRIPTION OF THE PROBLEM. WE WILL PAY NORMAL GROUND SHIPPING CHARGES TO SEND THE PRODUCT BACK TO YOU. IF OTHER MEANS OF SHIPPING ARE REQUESTED, YOU WILL BE BILLED AT COST FOR ADDITIONAL SHIPPING FEES.

THIS WARRANTY ONLY COVERS DEFECTS IN MATERIALS OR WORKMANSHIP WHICH OCCUR DURING NORMAL USE. IT DOES NOT COVER DAMAGE WHICH OCCURS IN SHIPMENT OR FAILURES WHICH ARE CAUSED BY PRODUCTS NOT SUPPLIED BY EASON TECHNOLOGY OR FAILURES WHICH RESULT FROM ACCIDENT, MISUSE, ABUSE, NEGLIGENCE, MISHANDLING, MISAPPLICATION, FAULTY INSTALLATION, IMPROPER MAINTENANCE, ALTERATION, MODIFICATION, LINE POWER OR SERVICE BY ANYONE OTHER THAN A FACTORY AUTHORIZED TECHNICIAN.

THIS WARRANTY COMPRISES THE SOLE AND ENTIRE WARRANTY PERTAINING TO ITEMS PROVIDED HEREUNDER. SELLER MAKES NO OTHER WARRANTY, GUARANTEE, OR REPRESENTATION OF ANY KIND WHATSOEVER. ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO, MERCHANTABILITY AND FITNESS FOR A PURPOSE, WHETHER EXPRESS, IMPLIED, OR ARISING BY OPERATION OF LAW, TRADE USAGE, OR COURSE OF DEALING ARE HEREBY DISCLAIMED. NOTWITHSTANDING THE FOREGOING, THERE ARE NO WARRANTIES WHATSOEVER ON ITEMS BUILT OR ACQUIRED WHOLLY OR PARTIALLY, TO BUYER'S DESIGNS OR SPECIFICATIONS.

LIMITATION OF REMEDY: EASON TECHNOLOGY'S LIABILITY ARISING FROM OR IN ANY WAY CONNECTED WITH THE PRODUCTS SOLD SHALL BE LIMITED EXCLUSIVELY TO REPAIR OR REPLACEMENT OF THE ITEMS SOLD OR REFUND OF THE PURCHASE PRICE PAID BY BUYER, AT SELLER'S SOLE OPTION. IN NO EVENT SHALL EASON TECHNOLOGY INC. BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES OF ANY KIND OR NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS ARISING FROM OR IN ANY WAY CONNECTED WITH ITEMS SOLD HEREUNDER, WHETHER ALLEGED TO ARISE FROM BREACH OF CONTRACT, EXPRESS OR IMPLIED WARRANTY, OR IN TORT, INCLUDING WITHOUT LIMITATION, NEGLIGENCE, FAILURE TO WARN OR STRICT LIABILITY.

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**RETAIN THIS WARRANTY SHEET FOR YOUR REFERENCE.**

Model: \_\_\_\_\_

Date Purchased: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Purchased From: \_\_\_\_\_