# ChartSmart EMR User's Manual

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# **Logging In**

Chart	Smart emr
Please Login with your	Employee ID and Password
I Am A Patient:	
Employee ID:	flnightingale1
Password:	•••••
	LOGIN
Nursing	Custom Software Systems

To log in: The Employee ID will consist of letters and numbers. The password must be at least six characters in length, will require one capital letter and at least one number.

Enter user login, type in the password, and click the Log In button. An error entering the password will create the following message:

#### Invalid credentials: -3 attempts left out

The system allows three attempts to enter the password correctly. If entered incorrectly three consecutive times, the system will place a lock on the account and a hospital or system administrator must unlock it before continuing.

Successful log in will take user to the Patient Selection screen.

# **Patient Selection**

Patients may be selected by department or by Look Up.

	Selection						
Select	t Department	Medical Surgery	~	or Look Up	<select sea<="" th=""><th>h</th><th>~</th></select>	h	~
Patie	nt List: Med	ical Surgery					
	ANDERSON	ALL	EN				^
	ABRAMCZY	K ANI	N				٤
	ENRIGHT	ANI	N L				
	LAMPHERE	AN	THONY M				
	KELLY	BEI	NIMAU				
	CRAFT	BET	ПΥ				
	MORENUS	CA	THERINE				
							~

**To Search by Department**: Access a department via the drop down list. Click on the department and a list of all patients currently in that department will appear in the Patient List.

To create a Patient List: Select patient name(s) via the Patient List and click "Add to My Patient List."

	tient Selection elect epartment	Please Select Department	. 👽 or Lo		elect Search <mark>Search</mark>	D Option>	<b>•</b>
м	y Patient List						
L	astName	FirstName	Room #	DOB	Primary Dx	Select for Removal	
A	BAJIAN HULICK	DARLEEN		01/01/1994			
A	LPAUGH	ROBERT F		09/03/1937			=
A	NDERSON	ALLEN		06/11/2008			
	SHER	BRYNNA		1/11/1994			
1111		BRIANNA		06/07/2001			
	LINEBRY	DRIANNA					

All patient names chosen will populate onto this list. Each subsequent login will default to the created list.

To remove a patient from the list: Select the name of the patient and then click "Remove from My Patient List."

LastName	FirstName	Room #	DOB	Primary Dx	Select for Removal
ABAJIAN HULICK	DARLEEN		01/01/1994		
ALPAUGH	ROBERT F		09/03/1937		
ANDERSON	ALLEN		06/11/2008		
ASHER	BRYNNA		1/11/1994		
BLINEBRY	BRIANNA		06/07/2001		
BONE	BEVERLY A		03/03/1939		

#### To Search by Look Up:

Click on the drop down list to select the search option.

or Look Up	Name	*	
	<select option="" search=""></select>		
	Name		
	Visit Number		
	DOB		
	MRN		
	SSN		

Complete the information and click Search.

or Look Up	Name 🗸
	Anderson
	Search

Click on selection box and then "Add to My Patient List" to complete your unique patient list.



## **Basic ChartSmart Functions**

ChartSmart is a very easy and user-friendly system of electronic documentation and order entry. Throughout the system there are drop-down boxes, text boxes, check boxes and radial buttons.

#### **Drop-Down Boxes**

To use the drop down function, click on the down arrow located to the right of the box and highlight the choice. If a choice is made in error, repeat the step and click on the correct choice.

				sion Data		٦
			Admitted From	< Select >	*	
Admission Data			Arrived	< Select >		11
Admitted	< Select >	*		Admitting Office		J
From			Information	Emergency Department		E
Arrived	< Select >	*	Information			
			Information	Doctor's Office		

#### **Text Boxes**

Text boxes are available to add more specific information on a patient. Text boxes have infinite character storage so narratives are not limited. A scroll bar will appear once a certain amount of space has been populated.

CNS Notes:		
Pt c/o headache on exertion.	~	
	~	

#### **Checkboxes and Radio Buttons**

Checkboxes are quick and easy ways to document assessments and treatments. If a box has been checked by mistake, click that box again and the checkmark will disappear. Click on the correct choice.

LOC / Orientation Check all that apply	
Alert (Responds readily)	^
Oriented to person, place, time & situation	
C Oriented to person	
Coriented to place	≡
Oriented to time	
Coriented to situation	
Confused at times	_
Confused at all times	
Disoriented	~
	>

Radio buttons allow one answer or another. Once a radio button has been clicked, you must select one of the provided choices.

Pupillary Response / Hand Grips Pupil Equality						
⊙ Equal C Uneq	🗹 Irregular					
Left Reaction to	Left Reaction to Light					
⊙ Yes C No		✓ Dilated				
Right Reaction t	o Light					
⊙ Yes O No	Constricted	✓ Dilated				

The system was designed to use logic. Since the Pupil Equality was assessed as "Equal," and "Dilated" was chosen for the Left Eye, the system automatically grays out "Constricted" and selects "Dilated" for the Right Eye. This saves clicks and time.

#### **Grayed Out Areas**

Areas that do not pertain to the patient stay, or become, grayed out. This saves time in documentation as the nurse may quickly move on to the next area.

Ooyou have challe ⊙ No C Yes	enges when learning?
Hearing Problem	Legally Blind
🗖 Deaf Left Ear	Trouble Speaking
🗖 Deaf Right Ear	Can't Understand
Vision Problem	

Additionally, some forms open up but stay grayed out until the previous box has been completed. This ensures not only thorough documentation but a thorough assessment on the patient as well.

Tube Placement	Peri-Drain/Tube Area	Suction	
Maintained	🗆 No redness or swelling noted	Continuous wall suction	
Chest Tube measured	Ecchymosis	Water-filled suction	
Chest Tube seal intact	Erythema	Dry suction	
	Excoriation		
	Maceration		
	Red		
~	Warm to touch		
< >	<	< >	

# **Changing Date/Time**

To change the date, click on the calendar icon to the right of the Change Date/Time box.

Change Date/Time	_	
02/11/2010 07:00 AM		Į

A calendar will pull up. Once a date has been selected, the new date will be highlighted, the calendar will disappear, and the desired date will appear in the Date/Time field.

<b>44 4 Feb 2010 → →</b>								
Su	Мо	Tu	We	Th	Fr	Sa		
	1	2	3	4	5	6		
7	8	9	10	11	12	13		
14	15	16	17	18	19	20		
21	22	23	24	25	26	27		
28								
(	07 : 00 AM 🗸 🗙							

Change Date/Time	
02/11/2010 07:00 AM	

To exit out and not make a change, click on the X at the bottom right hand corner of the calendar.

To change the time, highlight the current time and type in the desired time. Change AM/PM as needed.

Anything recorded on the flow sheet up until clicking SAVE will have the newly chosen date and time stamp recorded in the patient's record. On a report level, it will state the time the nurse has chosen for documentation but will also state the actual time the documentation occurred.

## **Patient Banner**

When a patient name has been selected from the Patient List, the record then opens up for use.

The Patient Banner contains at-a-glance important information:

Patient Identifiers: Name, Date of Birth, Medical Record Number, Visit Number, Gender

Vital Signs: The most recent set of Vital Signs with Date/Time stamp

Physician names: Attending Physician and Consulting Physician names are visible for easy reference

Additional: Height/Weight, Smoking Status, Diagnosis, Room #, Alerts, Diet, Glucose Reading, Code Status, and Isolations appear for quick views

BONE BEVERLY A	MRN: 1178859	Visit N	o: 110337	57 Room:	NONE	DOB:	03/03/193	39 Gender: F	emale	LOG OUT	[-]
Diet: Attending Physicia	an: AGALIOTIS	No Con	sulting Phy	/sician		C	Code Statu	s: Full Code	No S	moking Status	
2 Drug Allergies: 4 Sure Slim,A/B Otic	1 Food Aller Bananas	gies:	No Enviro Allergies			e <mark>rts:</mark> Co ent,Dia	onfidential betic	1 Isol Airbo	ations: rne	Acute appendiciti	s
Last Temp: 101(F)	Last BP: 134/9	8	Last Pulse	e: 76	Last F	Resp: 14	4	Admit Wt: N/A	La	st Wt: 108	
02/28/11 14:53	02/28/11 14:5	3	02/28/11	14:53	02/2	8/11 1	4:53	Admit Ht: N/A	02	2/28/11 14:53	
	BONE B Diet: Att 2 Drug A Slim,A/B Last Tem 02/28/11 Order Et Discharg	ending lergie Otic p: 1010 14:53 htry je	Physicia s: 4 Sure Allergen (F) Reaction Severity Entered Or Allergen	: 4 Sure Slim h: Urticaria ': Mild Date: 1/10/20 : A/B Otic h: Depression,	0 <b>TIS</b> Aller 011 1:23	No Cor gies: 3:16 PM	No Env Allergi Last Pu 02/28/	Physician /ironmental /es			
	Radiol		Entered 	Date: 1/5/20	11 1:09:	43 PM					

Allergies: Drug, Food, and Environmental allergens are noted. More detailed information about allergies may be found by holding your cursor over the allergen.

To Minimize banner: Click the [-] symbol on the right side of the banner:

 BONE BEVERLY A
 MRN: 1178859
 Visit No: 11033757
 Room: NONE
 DOB: 03/03/1939
 Gender: Female
 LOG OUT
 [+]

 Order Entry
 Order Review
 Documentation
 EMAR
 Reports
 Patient Info
 Patient Summary
 Care Card
 Floor Charges

Minimized banner has Patient Identification information only and allows larger viewing area of flow sheets.

**To Maximize banner:** Click the [+] symbol.

Switch patient: Click on patient name and return to the patient list.

Leave ChartSmart: Click the red "Log Out" button. Do not click X.

# **Order Entry**

Orders are added by department (Lab, Radiology, etc) and will populate into an Order Chart by department. Submit as a whole to save time, or submit as each order set is completed.

Laborator	y Order Cha	art							
Remove All	Ordered By	Order Nan	ne Priority	Frequency	y Specimen Type	•	Start n Date/Time	Nurse Collected	Collected Date/Time
		CBC WITH DIFFERENTI	AL Stat		Blood		03/29/2011		
Radiology	Order Char	t							
Remove All	Ordered By	Order P Name	riority Tra	nsport	IV			eason For rocedure	Start Date/Time
	AGALIOTIS	CHEST 2-VIEW R	outine Whe	elchair Yes	i	No			03/29/2011 17:00
-	Order Char								
Remove All	Ordered By	Order Name	Order Type	Dosage U	nit Flow I Rate	Route Freq		ison For ocedure	Start Date/Time
	AGALIOTIS	Demerol	Scheduled	50 m	g l	nj PM			)3/29/2011 16:00
			Submit	Orders		Cancel Or	lers		

To cancel an order in the cart, click on the order and then "Cancel Orders." The following screen will appear:

ł	Pharmacy	Order Char	t								
	Remove All 🔽	Ordered By	Order Name	Order Type	Dosage	Unit	Flow Rate	Route	Frequency	Reason For Procedure	Start Date/Time
	V	AGALIOTIS	Demerol	Scheduled	50 you really	mg v want	to cance	Inj el this ord	PM		03/29/2011 16:00
					Ye	s	Ν	10			
				Submit	Orders			Cance	el Orders		

Click the appropriate choice and the order will be deleted. Submit the remaining orders.

## Lab Order Entry

There are two lists available for Lab orders:

Top list: Contains the most frequently ordered labs for a specific unit, such as Med-Surg or OB. This list is the default list.

Alpha list: Contains all lab orders for the hospital.

Text box: For a more precise search, type in the specific order via the text box.

For example, if you want to search for a Urinalysis, type "urin" in the free text field and press enter. That will bring up all urinalysis orders for you to select.

urin
Top List
URINALYSIS
URINALYSIS WITH MICRO
URINALYSIS WITHOUT MICRC
URINE 24 HR HEAVY METAL(A
URINE 24 HR HEAVY METAL(LI
URINE 24 HR HEAVY METAL(M
URINE 24HR HEAVY METAL(CI
Alpha List



Single click the desired lab test and the order form will appear:

Ordered By: RISER EMIL	V			
Priority Stat Now Routine Timed Call MD Result	Frequency Every 12 Hours Every 4 Hours Every 6 Hours Every 0 Hours Every Other Day Four Times a Day Once a Day One Time	Start Date / Time	Specimen Type	
Special Instructions			1	

The order screen gives the ordering physician's name and lists the name of the lab in RED.

Multiple orders for the same Specimen Type may be ordered together. For example, single click on CBC and it will populate onto the order screen. Go back and click on Hemoglobin & Hematocrit and those tests will populate as well. Add more blood tests or continue with order.



#### **CBC WITH DIFFERENTIAL, HEMOGLOBIN & HEMATOCRIT**

#### **Stat and Now Orders**

After selecting tests, go to Priority and click "Stat." The system will not ask for the Frequency or the Start Date/Time as they do not pertain to Stat or Now orders. The Specimen Type is the only other required field.

A completed Stat order will appear as follows:

tat	Urine,Cath			URINALYS
Priority  Stat  Now  Routine  Timed  Call MD Res  Special Instruct		Frequency Every 12 Hours Every 4 Hours Every 6 Hours Every 8 Hours Every 0ther Day Four Times a Day Once a Day One Time	Start Date / Time	Specimen Type

If this is a specimen that Nursing will collect put a check mark in the box and enter the date and time of the collection. If this is an order where the specimen collection will take place in the future enter the date when the collection will take place. This order will then move over to the Care Card to remind the nurse that an item is due for collection.

#### **Routine and Timed Orders**

Go to Priority and click "Routine." All fields including Frequency, Start Date/Time and Specimen Type will be required. For Lab orders which will occur for more than one day, select number of days for test to run. Choose Start Date/Time, Specimen Type, and Nurse or Lab to Collect (if desired) Add to Cart. The order will now populate into the cart.

To change the date/time a test is to begin, click on the Calendar icon and select date. Then change the time via the drop-down feature.

Routine	Once a Day	2 Days	Blood	CBC WITH AUTO DIFF
Priority C Stat O Now O Routine C Timed		Every 8 Hours Every 0 ther Day Four Times a Day Once a Day One Time Other Three Times a Da Twice a Day Select Number of Days	Start Date / Time 03/24/2011 18:00	Specimen Type C Amniotic C Anaerobic Blood C Cervicovaginal C CSF Specimen in Lab Nurse To Collect Lab To Collect

Specimen in Lab: Check this box if the lab has already been collected and sent to lab. Nursing Collect: Click on this feature if Nursing has collected or will collect the specimen Lab Collect: Click on this feature if Lab has collected the specimen.

Add this order to the cart:



	Order Ch								
		Order Name	Priority	Frequency	-	Special Instruction	Start Date/Time	Nurse Collected	Collected Date/Time
A	AGALIOTIS	CBC WITH AUTO DIFF	Routine	Once a Day	Blood		03/24/2011 18:00		
A	AGALIOTIS	CBC WITH AUTO DIFF	Routine	Once a Day	Blood		03/25/2011 18:00		

There are now two iterations of this order broken out from that one entry. As entered, the order will take place each day for the next two days at 18:00.

The nurse may now Submit, Cancel, or Continue with orders for other departments. Orders for other departments will populate into the order cart under the appropriate categories, such as Pharmacy or Radiology.

## **Radiology Order Entry**

To enter a Radiology order, click on the Radiology button to see the Radiology items for the facility.

Top lists are common to a certain department, such as Med-Surg or OB. Alpha Listings are for the entire facility.

Tests may be typed in via the text box. Type "chest" into the text box, press enter and the answer choices will appear.

11	chest	
	Top List	
	CHEST 1-VIEW CHEST 2-VIEW CHEST 4- VIEW CHEST FLUOROSCOPY CHEST-LORDOTIC CHEST-TOMOGRAPHY	
Clicking on Chest 2- View,		the following page appears:
	Alpha List	

Ordered By: ALPERT M	~	Reason for Procedure: Infection		۲
		CHEST 2-VIEW		
Priority Stat Now Routine C Timed	Start Date / Time	Transport: C Ambulatory w/assist C Wheelchair C Stretcher C Not Applicable	V? © Yes © No	02? ○ Yes ⓒ No
Special Instructions			~	Verbal Order

The name of the order appears in the center. Select Priority. For a Stat or Now order, the Start Date/Time field does not apply and remains grayed out. Check Transport, IV, and O2 as appropriate. The final step is to enter the reason for procedure. With the order completed, Add to the Cart or Cancel. A text box is available for special instructions as needed.

#### **Pharmacy Order Entry**

Medications are divided into two lists: Top List and Alpha List. The Top list contains medications common to a specific department in the hospital, such as Med-Surg. The Alpha list contains medications used hospital-wide.

A text box is available as a quick search feature. Type the first few letters of a medication and press Enter. Then click on the correct medication and continue with the order.

albuterol
Top List
Albuterol Sulfate Ipratropium-Albuterol Levalbuterol HCl Levalbuterol HCl (Bulk) Levalbuterol Tartrate

## Drug/Drug and Drug/Allergy Alerts

When a medication is selected, the system will give an Alert if there is a drug-drug or drugallergy interaction.

Click "Cancel" and the order screen will be removed.

Click "OK" and a drug monograph will appear giving information on this interaction plus the ability to cancel or override the order.

Drug - Allergy Interaction			
-			
		<b></b>	
	4		
Drug - Allergy Interaction		«	
The use of Tylenol Oral Suspension 80 MG/0.8ML (Acetaminoph Tylenol Oral Tablet 325 MG (Acetaminophen) may result in an a 166.67 MG/5ML (Acetaminophen) may result in an allergic react (Acetaminophen) may result in an allergic reaction based on a re	Illergic reaction based on a reported histo tion based on a reported history of allergy	ry of allergy to Tylenol (Acetaminophen). The use of Tylenol C to Tylenol (Acetaminophen). The use of Tylenol Oral Liquid 5	Dral Liquid

After referring to the monograph, user may "X" out of the form and cancel the order attempt. Click "Override" and type in a reason for overriding in the box, and the order screen for this medication will become available to the user.

### **Scheduled Orders**

To enter a scheduled order, type the medication name into the text box and press enter. After selecting the medication, the following screen will appear:

Pharmacy Or	der		
Ordered By:	AGALIOTIS	<b>v</b>	
		Albuterol Sulfate	
	Order Type	<order type=""></order>	
	Dose	<dosage> 🖌 <unit></unit></dosage>	
	Route	<route></route>	
	Frequency	<pharmacy frequency=""> Type Free Text</pharmacy>	

Order Type: Utilize the drop-down feature to select Scheduled, PRN, etc.

The next field is the Dose and Unit field. A drop down box offers dosages that pertain to that specific drug.

The dosages that pull are those that currently exist within the pharmacy formulary. If the order dose is not available from this list, click on "Type Free Text." Any information previously filled in will disappear.

2.5	~
<dosage></dosage>	
0.63	[
1.25	F
2	
2.5 2.5 mg	
200	
4	1
4 5 8	
-	
90	

Activate drop-down lists to complete the order with Route, Frequency, and Start Date/Time.

To enter orders manually:

Select the "Type Free Text" link on the order form. The following order form will appear:

Albuterol Sulfate			
Order Type	Scheduled	×	
Dose			
Route			
Frequency		Back	

To go back, select the Back link beside the Frequency field. All information filled in previously will reappear.

Albuterol Sulfate			
Order Type	Scheduled	~	
Dose	2.5	✓ mg/5 mL	
Route	Inhl	~	
Frequency	Three times a Day	Ype Free Text	

cart 😭

Once completed, add this order to the cart.

#### **One Time Orders**

To enter a One Time order, select "One Time" from the Order Type section. Frequency will auto-populate "one time." Select Start Date/Time to complete the order and Add to the Cart.

		Lasix			
Order Type	One Time		۷		
Dose	40	💌 mg		~	
Route	By Mouth		¥		
Frequency	One Time		*	Type Free Text	
🗆 Use Standard Times	Start Date Start Time	02/09/2010			
□ ve	rbal Order				
Comments / Instructions					

#### **PRN Orders**

Select PRN Meds from the Order Type. This selection will prompt a "PRN reason" drop down box. Select the appropriate reason and complete the order.

	Tylenol / Codeine No. 3
Order Type	PRN Meds
Dose	300/30 💌 mg 💌
Route	By Mouth
Frequency	Every 4 hours Y Type Free Text
PRN Reason	<prn reason=""></prn>
	Verbal Order
Comments / Instruct	ions

## **IV/IV Piggy Orders**

To enter an IV/IV Piggy order, select the medication additive from the formulary (i.e. Potassium Chloride).

To make this an IV/IV Piggy order, select IV/IV Piggy from the Order Type drop down menu.

Order Type	IV/IV Piggy		*	
Dees	20	~	MEQ/ML	~
Dose	Flow Rate (ml/hr):			

Next, select dose and frequency from the respective drop-downs:

Order Type	IV/IV Piggy	~
Dose	20 Flow Rate (ml/hr): 75	MEQ/ML V
Frequency	Continuous Infusion IV	7 Ype Free Text

There is still an option to enter free text information by selecting the "Type Free Text" link to the right of the frequency field.

Enter the date and time the IV should start:

Start Date	02/09/2010
Start Time	12:00 💙

The final step is to tell the system to dissolve this

medication in 1000 ml of Normal Saline. To do this, enter this information into the Comments/Instructions field at the bottom of the screen. These instructions will be read, along with the rest of the order, by Pharmacy.

- Comments / Instructions-

1000 ml of NS

Add the completed order to the cart.

#### **Sliding Scale Insulin Orders**

To enter a sliding scale insulin order, first choose the type of insulin.

Type in the name of the insulin and press the enter key.

Click on the correct medication.

Novolin 70/30 Innolet Novolin 70/30 Penfill 3 Ml Cartric Novolin N Novolin N Innolet Novolin N Penfill 3 Ml Cartridge Novolin R Novolin R Innolet Novolin R Penfill 3 Ml Cartridge	Top List Novolin	70/30
Novolin 70/30 Penfill 3 Ml Cartrid Novolin N Novolin N Innolet Novolin N Penfill 3 Ml Cartridge Novolin R Novolin R Innolet		
Novolin N Innolet Novolin N Penfill 3 Ml Cartridge Novolin R Novolin R Innolet		
Novolin N Penfill 3 Ml Cartridge Novolin R Novolin R Innolet	Novolin	N
Novolin R Novolin R Innolet	Novolin	N Innolet
Novolin R Innolet		
Novolin R Penfill 3 Ml Cartridge		
Novoli i ter chilli o Pir Carenage	Novolin	R Penfill 3 Ml Cartridge

The order will default to a one-time order. Change this by clicking on the Order Type drop down menu and selecting Sliding Scale.

	Novolii	I R	
Order Type	<order type=""></order>	*	
Dose	<order type=""> One Time</order>	~	
Route	Scheduled IV/IV Piggy		
Frequency	PRN Meds Sliding Scale	Type Free Text	

After selecting Sliding Scale as the order type, there are three options. Enter a sliding scale set up by the hospital, enter a sliding scale set up by the physician, or enter an entirely new sliding scale from beginning to end.

Гуре	Sliding Sca One Time Scheduled IV/IV Piggy PRN Meds Sliding Sca	/	Sliding	g Scale (Hospital) g Scale (ALPERT M) New Sliding Scale
		N	ovolin R	
Order 1	Гуре	Sliding Scale	*	
Select	Sliding Scale	HospSS	~	Sliding Scale (Hospital)
				Sliding Scale (ACKINS PAT) Enter New Sliding Scale
From		То		Unit
0		200		0
201		250		2
251		300		4
301		350		6
351		400		8
<				~

#### "Call MD" Feature

The "Call MD" feature may be added to any Sliding Scale order. When ordered, this will appear on the EMAR and will trigger an alert for the nurse when an out-of-range blood glucose value is entered (see EMAR).

From	То	Unit	^
0	200	0	
201	250	2	
251	300	4	=
301	350	6	
351	400	8 Call MD	
BG <60 Call MD			
<			>

In the body of the sliding scale order form, type in the details to notify the physician. Add order to the cart and SAVE.

## **PCA Medications**

To enter a PCA Medication, select a PCA Medication from the formulary by single-clicking.

Morphine
Top List
Apomorphine Morphine (Bulk) Morphine (PF) Morphine (PF) in 0.9 % NaCl Morphine (PF) in D5W Morphine Concentrate Morphine in D5W Morphine in NaCl 0.9 % Morphine Liposomal (PF) Morphine-Naltrexone

The order screen will appear:

		Morphine	
Order Type	PCA Infusion	*	
Route	PCA With Basal	~	
Enter PCA Proto	col	VS Q2H	
Bolus Basal Rate		Patient Administered Dose Lockout Time	
Hourly Limit		Initial Volume	
Verbal Order			
Comments / Inst	ructions		

Enter the PCA protocol by clicking in the first field and tabbing over to complete each subsequent field. Add the order to the cart.

#### Immunizations

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Ordering an Immunization is the same as placing a one time or scheduled order. To place an Immunization order, first select the medication from the formulary.

Type in "Tetanus" and press the enter key. The options listed appear as follows:

To select the order highlight the order and click one time.

Tetanus	
Top List	
Tetanus Tetanus Immune Globulin Tetanus Toxoid Tetanus Toxoid Fluid Tetanus Toxoid, Adsorbed	
1	

Complete the order form including the scheduled time for the immunization. The completed order form should look like this:

		Tetanus
Order Type	One Time	~
Dose	100	💌 ml 💌
Route	Injection	~
Frequency	One Time	✓ Type Free Text
🗌 Use Standard Times	Start Date Start Time	
□ Ve	rbal Order	
Comments / Instructions		

To complete this order, add to the cart.

## **Vitamins/Herbal Supplement Orders**

To place a Vitamin Order, type the name of the Vitamin and press the enter key.

Select the order with a single click and the order form will open up.

Vitamin A
Top List
Vitamin A Vitamin A & Vitamin D Ointment ( Vitamin A&D / Zinc Oxide Ointme Vitamin A, D, & C, Fluoride Vitamin A, Vitamin D, Vitamin C Vitamin A, Vitamin D, Vitamin C,

When complete the order screen will look like this:

	Vitamin A	
Order Type	Scheduled 💙	
Dose	20 VIITS V	
Route	By Mouth	
Frequency	Once a Day 🔽 Type Free Text	
🗌 Use Standard Times	Start Date 02/10/2010	
□ Ve	rbal Order	
Comments / Instructions		

To save this order, Add to the Cart.

## Ancillary Departments: PT/OT/ST, Dietary, Respiratory

To enter an order for any of the ancillary departments, simply click on the appropriate button and complete the order form.



For example, a PT/OT/ST order would be completed as follows:

Laboratory Nursing	Add PT/OT/ST Order
Radiology Pharmacy	
PT/OT/ST Respiratory	Order Type C PT C ST C OT
Dietary Order Sets	Order
	Frequency <frequency></frequency>
	Start Date / Time 02/10/2010 13:00 🗸
	Verbal Order
	Order Type

Enter the Order Type first:

In the next field, type the order name into the order box:

Order	ROM Exercises	

Next, enter the Frequency. Select the desired list from a drop down menu. To select the order, highlight the selection and click once.

Complete the Start Date and Time Fields. Leave the date as it is or change by clicking the calendar icon and selecting the desired start date.

Change the start time via the drop-down box. To exit out of the calendar and not make a change, click on the X at the bottom right hand corner of the calendar.



When completely filled out, the order form will look like this:

Ordered By: ALPER	ГМ	٩	
Order Type	⊙pt C st C ot		
Order	ROM Exercises		
Frequency	One Time 💌		
Start Date / Time	02/10/2010		
	Verbal Order		



Repeat this same procedure for any of the Ancillary Departments as needed.

## **Order Review**

To see the status of orders placed through NurseSoft, go to the Order Review tab.

to the right of this list.

Order Entry Order Review Documentation EMAR Reports Patient Info Patient Summary Care Card Core Measures

Select which orders are to be viewed. The orders selected will display

- Show All Orders
- C Show Lab Orders
- C Show Rad Orders
- C Show Pharmacy Order
- C Show Nursing Orders
- C Show PT/ST/OT Orders
- C Show Dietary Orders
- C Show Respiratory Orders

The scroll bar on the far right hand side of the screen gives the indication that there are further orders below the items listed. Scroll down to see the hidden orders below.

Туре	Cancel All	Order	Scheduled Date	Priority	Frequency	Status	CP Ordered By	Reason	Instruct	^
Dietary		Regular Diet	2/10/2010 2:00:00 PM			Active				
Pharmacy		Digoxin	2/10/2010 7:00:00 PM		Once a Day	Active	ALPERT M			
Pharmacy		Tetanus	2/10/2010 10:37:00 AM		One Time	Active	ALPERT M			
Pharmacy		Novolin R	2/10/2010 10:01:00 AM		One Time	Active	ALPERT M			
Pharmacy		Morphine Sulfate For PCA Pump	2/10/2010 10:00:00 AM			Active	ALPERT M			
<	-	Potassium	2/10/2010		Continuous	A _41	ALPERT		1000	~

To cancel a submitted order, locate the check box beside the order and click it. A check mark ( $\checkmark$ ) will appear in the box.

PT/ST/OT	•	ROM Exercises	2/10/2010 5:00:00 PM		One Time	Not Acknowledged				1
Click on	the Ca	ncel/Exit bu	tton at the	botton	n of the pa		ncel/Ex	cit		
The syste	m will	request a re	eason for t	his can	cellation.	с	MD Order			
Click the	reasor	and the sys	tem will v	erify th	ne cancella	ation. C	C Wrong Patient			
						C	Wrong Sc	hedule		
Do you re	ally wan	t to cancel this o	order?			C	Wrong Ite	m		
	Yes	No				С	Pt Discha	rged		
Select "Y	es" an	d the systen	n will canc	el the o	order.	С	Pt Not Av	ailable		

To review the Order details, click on the name of the order to review. The detail screen appears in the following form:

Order Review	Result				
riginal Order Inform	ation for :			GLUCOSE, CS	F
Medical Record Number	: 259446	Priority :	Stat	Ordered By CP :	ALEXANDER
Patient Last Name :	ABAJIAN HULICK	Frequency :		Entered D/T :	4/5/2012 1:50:08 PM
Patient First Name :	DARLEEN	Start Date :	4/5/2012	Entered By :	Steven Summersell
Dept :	Radiology	Start Time :	13:50	-	
Room number :	102B	Iterations :		Cancelled D/T :	
Patient visit Number : 11070388 Item Number :	11070388	Specimen Type :	Cervicovaginal	Cancelled By :	
		Specimen Type : Nurse Collected :	Yes	Cancelled Reason :	
Batch number :		Specimen in Lab :	No		
Order Number :	4212	opecimen in Lab .	NO		
Special Instructions : Subsequent Order Inform	ation	Status: Sched Date/Time:	Not Acknowledged 4/5/2012 1:50:00 PM	Acknowledged Date : Acknowledged By :	
				Order Processed D/ Order Processed :	π:

The user can also click the "Result" tab form this page and the user will be able to view all of the results for that particular lab order.

There is also a print function located at the bottom of this screen.

## Physician Order Sheet (POS)

When a physician enters an order into the system, it must first come to ChartSmart through a Physician Order Sheet, or POS. Here, the nursing staff will verify the order and complete the information required to submit that order to the various Ancillary departments.

Highlighted patient names on the Patient List will notify the nurse that there are new orders:

			Patient has	Order(s) to be /	Acknowledge
My Patient List					
Clarissa	Windham	9987099	93498677	506-90-7654	

Select the highlighted patient and the "Physician Order Sheet" will open. Pending orders will display according to department:

Acknowledge	cknowledge Order(s)													
Laboratory Orde														
Acknowledge	Ordered	Ву	Order Na	ame	Physician	Priority	Frequency	Specime	en Type	Special Ins	truction	Start Date/Tin	ne Nurse Collected	Collected Date/Tim
	ALPERT M	(	BC WITH DIFFERE	NTIAL		Stat		Select	···· ¥			08/15/2010		
	ALPERT M	ł	IEMOGLOBIN & HE	MATOCRIT		Stat		Select	···· ¥			08/15/2010		
Radiology Order	r													
Acknowledge	Ordered By	Order Nam	e Physician	Priority	Т	ransport		IV	0	2	Special In	struction	Reason For Procedure	Start Date/Time
	ALPERT M C	CHEST 2-VIEW		Now	Select	~	0	Yes C No	C Yes	C No		cc	ugh	08/15/2010
						Submit Or	ders	Cano	el/Exit					

Certain orders will require further information to be provided by the nurse such as Specimen Type and Transport to a study. Other orders will require only that a nurse acknowledge the order. Should a physician wish to discontinue an existing pharmacy order, nursing will acknowledge the order via the POS and then discontinue the order via the EMAR module.

Once all orders have been acknowledged by the nurse, the patient's name on the patient list will no longer be highlighted.

# **Documentation**

The following forms are pre-built into the software:

Admission History	Glasgow Child Scale	Pediatric Admission
Adult Assessment	Glucose Monitoring	History
AIMS Test	Hygiene/Dressing	Pediatric Assessment
Alcohol Screen	In Case of Death	Pediatric Developmental
APGAR Scoring for	Intake Assessment	Pediatric Discharge Plan
Newborns	IV Care	Pediatric Discharge
Braden Scale	Miscellaneous Nurses'	Summary
Cardio Treatments	Notes	Physical Therapy Discharge
Case Management	Mucositis Scale	Ramsey Sedation Scale
Discharge Plan	Multi-Line IV assessment	Respiratory Therapy
Clinical Participation Note	Neuro Treatments	Discharge Plan
Discharge Plan	Neurovascular Checks	Respiratory Treatments
Dietary Discharge Plan	Nursing Care	Restraints
Drains and Tubes Assessment	Nutrition Hydration	Richmond Agitation-
	Occupational Therapy	Sedation Scale
Drug Screen Elimination	OR Count	Riker Agitation-Sedation
	OR Operative Flow Sheet	Scale
ER Admission	OR Pre-OP Checklist	Skin Treatments
ER Assessment	Ortho Treatments	Smoking Screen
ER Discharge	Ostomy	Social Services Discharge
Fall Risk Assessment	Pain Assessment	Speech Therapy Discharge
Family Assessment	Pain Treatments	Teaching
FLACC Behavioral Pain	Pastoral Care	Urinary Treatments
GI Treatments	Patient Activity	Wounds
Glasgow Coma scale		

Flow sheets may be found by clicking the "Documentation" tab and locating the desired form to the left of your screen. These same flow sheets are also located within other forms, such as the Admission History form.

# **Admission History**

The Admission History form appears in broken out sections with links to all the other sections at the top of the page.

			Social Work Screen	Fall Risk
Home	Immunizations/Infectious Disease	PT Screen	Case Mgmt Screen	Organ Donation
Planning	Drug Screen	OT Screen	Pastoral	Valuables
Allergy Info	Smoking Screen	ST Screen	Braden	Orient to Unit
Home Meds	Alcohol Screen	Diet Screen	Pain Risk	Info Given

The current section is the one highlighted in black. The question and answer choices appear below:

	10 9:59:00 AM				
Admis Admitted From Arrived	<pre>sion Data &lt; Select &gt; &lt; Select &gt;</pre>	<b>•</b>	Vital Signs	Verbal Admission History I Patient unable to respond AND no family/friends available for information	nformation Una Check Only if necessary
	ant/Historian n Received From	< Select >	~	Name	
	ospital Admissions ital Admission	Reason		Where	
		Save	Next		

After filling out this section, click Next to save your information and proceed to the next listed section. Alternately, if you wish to choose a screen out of the listed order, click Save and your documentation will be saved without advancing to the next screen. Then click on a link at the top of the screen for the next desired section. For example, click Save and then click the "Drug Screen" link.

			SocWk Screen	Fall Risk
Home	Immunizations/Infectious Disease	PT Screen	Case Mgmt Screen	Organ Donation
Planning	Drug Screen	OT Screen	Pastoral	Valuables
Allergy Info	Smoking Screen	ST Screen	Braden	Orient to Unit
Home Meds	Alcohol Screen	Diet Screen	Pain Risk	Info Given

Drug Screen is now the highlighted section and the form that appears below is the drug screen form:

C Thave never taken street/recreational C Tourrently take street/recreational dru C Thave guit taking street/recreational d	ugs		
Drug Use History     What type drugs do you take?	< Select >	~	]
Amount per day:			When did you quit taking street drugs?
lave you used within the last 24 hours?	< Select >	~	Drug Use Information and Teaching
low long have you used street drugs?	< Select >	~	Printed information given with teaching.
Plan to quit?	< Select >	~	
/hat is your quit date?	2/11/2010		
Care Provider notified of Posit	tive Screen		Teaching

When completely filled out, the form looks like this:

Street/Recreational Drug Use C Thave never taken street/recreational	Idrugo		
I currently take street/recreational dru			
C Thave quit taking street/recreational of	-		
Drug Use History			
Vhat type drugs do you take?	Marijuana	*	
mount per day:	1-2	*	When did you quit taking street drugs?
ave you used within the last 24 hours?	Yes	*	
low long have you used street drugs?	1-5 years	*	Drug Use Information and Teaching Printed information given with teaching
lan to quit?	I have no plans to quit	*	ļ
hat is your quit date?			
Care Provider notified of Posit			Teaching
rovider Name	Dr. Alpert		

With the form completed, click the "Next" button to move to the next section. This action will save the data and display the next section of the form. Clicking the "Save" button will save the information and open another drug screen form.

#### Teaching

The "Teaching" button – pictured here: is a link and a reminder to the nurse to enter Teaching information. Once Teaching documentation is completed and Saved the user is taken back to the original form; in this case Admission History.

#### **Home Medications**

Home Medications may be pulled up and edited with each new hospital admission and throughout the patient's stay. The Teaching button is present for quick access to medication teaching.

Do you take any medic	ines, vitamins or supplements at home?	
C No C Yes	Teaching	
	lications Click "Yes" and the Home Medications button appears: ines, vitamins or supplements at home?	
C No @ Yes	Home Medications Teaching	

The Home Medications button is now active. Click this form and the Home Medication form will open.

	Medication:	Please Select Drug	*
	Dosage:		~
Use the drop down boxes to complete all fields.	Unit:		$\sim$
complete an neids.	Route:		~
	Frequency:		×
	Last Taken:		~
	Compliant:	C Yes C No C Unknown	
	Germania		~
	Comments:		~

Medication:	Novolog 70/30 Flexpen	¥
Dosage:	70/30	¥
Unit:	UNITS	¥
Route:	SubQ	~
Frequency:	As Needed	~
Last Taken:	This morning	¥
Compliant:	⊙ Yes C No C Unknown	
		^
Comments:		
		V

For example, enter an Insulin order as a Home Medication for a diabetic patient.



Now add these medications to the cart.

When added, the medication will pull into the cart below.

Medication Cart:

	Entered Date	Medication	Dosage	Unit	Route	Frequency	Last Taken	Compliant	Comments	^
	2/11/2010 2:07:19 PM	Nutropin Aq	70/30	UNITS	SubQ	As Needed	This morning	Yes		
1										×

If the medication is entered in error, click the checkbox beside the order and then click on the



## **Allergy Information**

It is critical to add Allergy information as soon as assessed. Allergy information is needed to ensure Drug/Allergy interactions are alerted to users at the time of Order Entry.

Allergy information may be entered by accessing the Admission History form, the Patient Info tab, or in the Flow Chart section of Documentation.

To enter Allergy Information in the Admission History form, click on the Allergy Info link at the top of the form (this form may also be found independently via the Patient Info Tab).

The following form appears below:

Allergy Information
Allergies to Medicines, Foods or Materials
Do you have any allergies to drugs, food or materials (environmental allergies)?
€ No C Yes
No Known Allergies
Save Next Cancel/Exit

Click "No" and the form will automatically check the "No Known Allergies" checkbox. Click Next to save and move on to the next screen.

Click "Yes" and the Allergies button will appear.



Click on the Allergies button and a new form will populate over the Admission History form.



To Add an Allergy: Select Drug Allergies, Food Allergies, or Environmental Allergies and click "Add." The following form will appear:

DateTime				
	🗌 No Known Dr	ug Allergies		
	Unable to Ass	sess		
Reason to Assess	:		*	
Allergen	:Please Select	Allergen	*	
Reactions:				
Abdominal Pain	Anaphylaxis	🗖 Anemia	Anorexia	Arrhythmias
Blurred Vision	Bradycardia	CNS Depression	Confusion	Constipation
Cramping	Depression	Dermatitis	Diaphoresis	🗖 Diarrhea
Difficulty Breathing	🗌 Dizziness	Dry Mouth	🗌 Dyspepsia	🗌 Dysphoria
Dyspnea	🗌 Eczema	Erythema	🗌 Euphoria	Fainting
Gastric Distress	Gastric Ulceration	Headache	Hives	Hypertension
Hypotension	Increased ICP	Ltching	Jaundice	🗌 Leukopenia
Light-headedness	🥅 Metallic Taste	Muscle Cramps	🗆 Nausea	Nausea and Vomiting
Neutropenia	Paralytic lleus	Paresthesias	🗌 Peripheral Edema	Photosensitivity
Postural Hypotension	🗌 Pruritis	Rash	🗌 Renal Failure	Respiratory Depression
C Rhinitis	Rhinorrhea	Sedation	C Seizures	Swelling
Syncope	Tachycardia	Thrombocytopenia	Tingling Sensation	Tinnitus
Urinary Frequency	Urinary Retention	Urticaria	□ Vomiting	Weakness
Severity: -	-Please Select Se	everity	*	
Informant: -	-Please Select In	formant	*	
Confidence Level: -	-Please Select C	onfidence Level	*	
	Save	Ca	ncel/Exit	

If unable to assess a patient's allergies and there are no family members available to answer these questions, select: Unable to Assess and enter reason in the text box provided.
Reason to Assess:		×
	Patient Unresponsive	

The system will notify of the need to come back and assess this patient later: Need to address allergies. This will be noted in the Patient Banner as a reminder.

If the patient has verifiable drug allergies begin by first selecting the medication.

Going to the Allergen field, click on the down arrow to the right of the medication. The list of medications will populate the drop down menu. To begin, type the first letter of the drug name, then scroll down until the desired medication is found.

Drug Allergy Setup	Nutropin AQ
DateTime:	Nutropin AQ Nuspin Nutropin Depot NuvaRing Nuvigil Nuzon Nybcen Nydrazid
Reason to Assess:	NyQuil NyQuil Hot Therapy NyQuil Liquicaps O-Cal FA O-Cal Prenatal OA 1 Powder

The selection displays in the box:

Allergen:	NyQuil	¥	
Allergen:	NyQuil	¥	

Next, select the patient's reaction(s) to that medication via the checklist provided on that screen.

Address level of severity, informant, and confidence level via the drop down boxes provided.

Severity:	Moderate	¥
Informant:	Patient	¥
Confidence Level:	Very Reliable	*

Once saved, this drug allergy information will appear in the patient banner.

To view complete allergy information in the patient banner, hover the cursor over the Allergy listed and an information box with that information will appear. Move the cursor away and the box disappears.



To Remove an Allergy:

First select which type of allergy to remove: Drug, Food, Environmental, or All.



Click Remove and the complete list of allergies in that category will pull up:

iew Allergi	25					
Orug Alle	rgies C Food /	Allergies (	C Environme	ental Allergies	All Allergies	
Allerge	en Reaction	Severity	Informant	Confidence Level	Entered By	Date
Abilify	Anaphylaxis	Severe	Brother	Very Reliable	Joe Smith	6/8/2010 1:25:08 PM
Add		emove				

Click on the entry to delete and then click Remove.

/iew Allei	gies							
			5	Selected record	ds have been rem	oved.		
• Drug /	Allergies C F	Food Allerg	ies C Envi	ronmental Allergie	es C All Allergies			
	dd	Remo						
		Kenno	ve					
	Reaction			Confidence Level	Entered Date/Time	Entered By	Removed By	Removed Date/Time

The allergy has been removed from the active record and placed in a view-only section where it will remain as a permanent part of the record.

Further Allergy entries will now be done in the Patient Info section of the chart.

When a patient chart is initially opened where allergies have not yet been addressed, the following alert will open up in the center of the chart:



Click "OK" and the Allergy section will open up. Proceed as described earlier. Once Allergies have been addressed for this patient, the alert will no longer pop up.

## **Adult Nursing Assessment**

The Adult Nursing Assessment is broken out into body systems from head-to-toe. The default body system is the Neurological Assessment.

Neuro	Cardio	Musculo-Skeletal	GU	IV	Safety
ensory	Pulmonary	GI	Integument	Pain	Special Precaution
leurologi	ical Assessmer	nt			
LOC / Orientat Check all that a		Emoti	onal all that apply		
Alert (Respond		Calr			
	erson, place, time & situation		perative 🗌 Angry		
Oriented to per Oriented to pla		П Нар	py  Hostile ooperative Distressed		
Oriented to pla     Oriented to tim			bative Withdrawn		
Coriented to situ			ious 🗌 No eye cont	tact	
Confused at tir	imes	Sad			
Confused at a	Il times	Cryi	ng 🗌 Labile		
Disoriented		🗸 🗌 🖂 Agit	ated		
<					
LOC/Orientation	Notes:	Emotion	Notes:		
		<u>~</u>			<u> </u>
		~			~
Pupillary Resp Pupil Equality	oonse / Hand Grips	CNS	Assessment		
		Irregular	CNS Problems evide	nt Check all that apply	,
					~
Left Reaction	Constricted D		adache ncope		
			izures		
Right Reactio	on to Light		emors		
					=



Documentation is completed by clicking on selections as well as free text boxes with unlimited space for narrative notes. Areas that do not pertain will stay or become grayed out, expediting movement throughout the screens.

Once documentation is completed, clicking SAVE or NEXT will record the data as part of the patient's record.

SAVE will save the documentation but not advance to the next body system, allowing the nurse to choose which system to address next.

NEXT will save the documentation and advance to the next body system on the list.



Once saved, the system puts a link at the bottom of the page recording the date and time of the entry (see circled date/time stamp above). This link will provide a review of the documentation entered. If the care provider who authored this documentation is the one reviewing it, there is the ability to modify it. If not authored by that care provider, the documentation is reviewable by another care provider but that care provider cannot modify it.

Throughout the documentation process, there are "NurseMinder" buttons located in flow sheets that open up additional forms that pertain to this area of documentation. For instance, a Neuro Tx button appears at the bottom of the Neurological Assessment screen. These links will open up over the existing screen and once closed, the user will be taken right back to their last screen making navigation very quick and easy.

### Reassessment

When the time comes to reassess the patient during a shift a new option becomes available:

leurological Assessment		
		🗌 No Change From Previous Assessme
LOC / Orientation Check all that apply		Emotional Check all that apply
Alert (Responds readily)	~	Calm Calm Restless
Criented to person, place, time & situation		Cooperative Angry
Criented to person		Happy Hostile
Criented to place	≡.	Uncooperative Distressed
Criented to time		Combative Withdrawn
Criented to situation		Anxious No eye contact
Confused at times	_	🗖 Sad 🔲 Flat affect
Confused at all times		Crying Labile
Disoriented	~	Agitated
<	>	

The "No Change From Previous Assessment" feature allows a caregiver to review previous documentation from that shift and choose to save that information if patient status is unchanged.

Click the "No Change From Previous Assessment" checkbox and the previous assessment will appear:

LOC / Orientation Check all that apply	Emotional Check all that apply
Alert (Responds readily)	Calm Restless
Criented to person, place, time & situation	Cooperative Angry
Criented to person	Happy Hostile
Criented to place	Uncooperative Distressed
Vriented to time	Combative Withdrawn
Oriented to situation	Anxious No eye contact
Confused at times	Sad Flat affect
Confused at all times	Crying Labile
Disoriented	Agitated
<	
OC/Orientation Notes:	Emotion Notes:
×	V

Previous documentation is reviewed and if there has been no change, click SAVE and move on to the next screen. In a report, the documentation will not include "No Change From Previous Assessment," but will include those assessments that had been previously documented.

If an assessment reveals there has been a change in patient status, unclick the "No Change From Previous Assessment" checkbox and the screen will become active for documentation.

You may still access additional links at the bottom of the page as necessary.

### **Care Plans**

To access the Care Plan module, click on the Documentation tab and click on the Care Plan link beneath the list of ChartSmart documentation forms.



All of the available Nursing Diagnoses pull at the top of the Care Plan form. The remaining fields will populate with information relative to the Diagnosis selected.

Care Plan			
Change Date/Time 02/18/2010 01:24 PM	]		
Alteration in Comfort: Pain	Nursing Diagnosis Alteration in Comfort: Pain Alteration in Family Processes Alteration in Health Maintenance Alteration in Nutrition: More Than Body Requirements Alteration in Nutrition: Less Than Body Requirements		
Actual or Potential	Alteration in Parenting Alteration in Patterns of Urinary Elimination: Incontinence Alteration in Patterns of Urinary Elimination: Retention Alteration in Sensory Perception Alteration in Thought Processes (Geriatrics)	<b>v</b>	

#### Select Diagnosis and proceed with Care Plan.



As with other forms, boxes remain inactive (grayed out) until the previous box has been addressed, to ensure that all areas are addressed.

All fields are required in the Care Plan flow sheet. A reminder will prompt the user to address a forgotten area.



Narrative notations may be made in the text boxes provided.

Related To:	
Immobility/improper positioning	~
Information	
Musculoskeletal disorder	_
Overactivity	~
<	>
Other:	
Pt states discomfort while sitting up in chair. Walking relieves pain.	

Example of a completed care plan:

	Nursing Diagnosis		
Alteration in Comfort: Pain Actual of Potential C Actual C Potential	Alteration in Fomily Process Alteration in Family Process Alteration in Health Mainten Alteration in Nutrition: More Alteration in Nutrition: Less Alteration in Patterns of Uni Alteration in Sensory Perce Alteration in Sensory Perce Alteration in Thought Proce	ance Than Body Requirements Than Body Requirements nary Elimination: Incontinence nary Elimination: Retention otion	<ul> <li>A</li> <li>B</li> <li>B</li> <li>C</li> <li>C</li></ul>
Related To		As Evidenced By	
Wacubakeital disorder     Visceral disorder     Cancer     Information		P Pr reports or demonstrates discomfort     P Autonomic response to acute pain     Increased BP, P, R     Dephorese     Other:	
Pan and Outcome:		Nursing Interventions:	
The patient will experience relief	totpan AEB	Assess characteristics of pain Assess location of pain	1
The patient will verbalize reports		Assess severity of pain on a scale of 1-10 Assess frequency of pain	
		Other	

When a care plan is saved, it will populate at the bottom of the screen in a box of saved items.

Select	Nursing Diagnosis	Related To	As Evidenced By	Plan and Outcome	Nursing Interventions	2
Ē	Atteration in Comfort: Pain	Anxiety/stress	Abdominal heaviness; Autonomic response to acute pain	The patient will experience relief of pain AEB, The patient will have less autonomic responses to pain	Assess characteristics of pain,Assess frequency of pain,Assess location of pain	
<i>c</i> .						3

## Assessment Scales: Basic Functions and Features

Throughout the system, there are links for scales such as the Braden Scale, Fall Risk Assessment, FLACC Scale, Glasgow Coma Scale, Pain Risk Assessment and others.

Scales are present in assessment forms such as the Admission History or Adult Assessment and may also be accessed separately via the Flow Chart selection box.

		Flow Charts			
		C By Departme	nt		
		Show All			
		Please Select a	Flow Chart		
		Admission Hist Adult Assessm Adult Discharg Adult Discharg AIMS Test Alcohol Screer APGAR Scoring Braden Scale f Cardio Treatm Care All Adult	ent e Plan e Summa g for Newt for Power ents Physical T		
	Admissio	n History			_
Change Date/Ti 8/16/2010 11:4					
			Social Work Screen	Fall Risk	
Home	Immunizations/Infectious Disease	PT Screen	Case Mgmt Screen	Organ Donation	
Planning	Drug Screen	OT Screen	Pastoral	Valuables	
Allergy Info	Smoking Screen	ST Screen	Braden	Orient to Unit	

All risk assessment scales operate in the same manner:

- Each scale consists of a series of assessment questions.

- Each answer has a corresponding numeric value which the system will auto-populate. Note below, "No Impairment" has been selected and has a numeric value of "4." The system auto populates the "4" into the Sensory Score.

Braden Scale for Predicting Pressure Sore Risk
Braden Scale for Predicting Pressure Sore Risk Copyright. Barbara Braden and Nancy Bergstrom, 1988. Reprinted with permission. Change Date/Time 8/16/2010 12:21:25 PM
Sensory Perception
Sensory Perception
Ability to respond meaningfully to pressure-related discomfort
• NO IMPAIRMENT = 4 Responds to verbal commands. Has no sensory deficit which would limit ability to feel or voice pain or discomfort.
C SLIGHTLY LIMITED = 3 Responds to verbal commands but cannot always communicate discomfort or the need to be turned OR has some sensory impairment which limits ability to feel pain or discomfort in 1 or 2 extremities.
C VERY LIMITED = 2 Responds only to painful stimuli, cannot communicate discomfort by moaning or restlessness OR has a sensory impairment limiting ability to feel pain or discomfort over 1/2 of body.
C COMPLETELY LIMITED = 1 Unresponsive (does not moan, flinch, or grasp) to painful stimuli, due to diminished LOC or sedation OR limited ability to feel pain over most of body.
Sensory Score=4

- The system will identify any questions that have been missed and alert you to complete.
- Activity Not Entered Please Address Activity



- Once complete, the system will compute the final assessment score for you, thereby eliminating calculation errors.
- Once a score has been calculated, a list of suggested nursing interventions will be given (such as with the Braden Scale and Fall Risk Assessment) based on that score.
- Risk assessments should be completed within 24 hours of admission and repeated as needed throughout the hospital stay.



### **Wound Assessment**

The Wound Assessment flow sheet may be accessed individually via the flow chart selection box or through the Integumentary and Musculo-skeletal links of the Adult Assessment flow sheet.



Body forms are gender-specific and will open up as per the patient's noted gender. There is the ability to turn this body 360 degrees. To do this, click on the drop down menu and select the desired view.



The new position will display.

To identify a wound site, click on the affected body site. A numeral will appear to number the wound.

The Wound Location will display to the right of the body.

Select Wound Type on the left. This will determine the information that will populate to further specify the type of wound or means of closure.

### Wound Assessment

Back Clear		Posterior Coccyx
	Wound Type C Surgical C Lesion C Decubitus O Burn C Body Modifications	Wound Type

## **Surgical Wounds:**

Wound Location:	Posterior Coccyx
Wound Type	Means of Closure
<ul> <li>Surgical</li> <li>Lesion</li> <li>Decubitus</li> <li>Burn</li> <li>Body Modifications</li> </ul>	C Sutures C Staples C Surgical Glue C No Means of Closure
	Length(cm) Width(cm) Depth(cm)

Surgical wound selection elicits Means of Closure to open up. Notice Length and Width are available for documentation; however, Depth is not necessary to record for a surgical wound.

Wound Type	Means of Closure
Surgical	C Sutures
C Lesion	Staples
C Decubitus	C Surgical Glue
C Burn	C No Means of Closure
C Body Modifications	
	Length(cm) Width(cm) Depth(cm)

The surgical wound has Staples documented as a means of closure.

The user will have the ability to upload a picture of the wound, if a picture of the wound has been saved to the computer.

 $1^{st}$  the use will need to use the dropdown box to specify the wound for the picture being uploaded.

The "select" dropdown will populate the # corresponding with every wound that has been documented.

Once a wound is selected, the user can use the attach button to attach a picture the same way as attaching a document to an email.

Upload Documents	
Please click on Browse to attach a document:	
Select from the currently available wounds to attach the image (Only used to associate multiple images to 1 wound):	Select
Attach Please click on attach:	

Continue with documentation of care and assessment of the wound area.

Wound Area							
Sutures intact     Ec	lges are well approximate	ed					^
Sutures not intact	lges are not approximate	d					
Staples intact	ehiscence						
Staples not intact No	o odor						
Steri-strips in place	oul odor						_
							>
Wound Drainage/Exudate				Peri-Wound Area			
No drainage noted	Draining blood-ting	ed fluid	^	No redness or swelling noted	🗆 Re	ed	
C Scant drainage/exudate	🗌 Draining bloody flu	id		Ecchymosis	□ w	arm to touch	
Minimal drainage/exudate	Draining greenish	fluid	=	Erythema	□ sv	wollen	
Moderate drainage/exudate	🗆 Draining purulent f	luid		Excoriation	🗆 Pa	inful	
Copious drainage/exudate	No odor			Maceration			
<b>F a a a a a a a a a a</b>	<b>T</b> = 1 - 1		~				
Dressing and Wound Care						Solutions Used	
No dressing, open to air		Dressing change per MD or	rders			Normal Saline	
Gauze dressing		Steri-strips applied				Betadine	
C Occlusive dressing		Aseptic technique during w	vound ca	re			
Dressing clean, dry and inta	ct	Sutures removed per MD o	rders				
Dressing reinforced, MD to p	perform 1st drsg change	Staples removed per MD or	rders				

Wound Notes				
				~
				~
Drains and Tubes	Teaching			
	Review	Save	Cancel/Exit	Zoom to Top

Narrative notes may be charted via the infinite text box. Use this text box to record method of wound measurement and other pertinent data.

Other assessments may be documented or reviewed via the buttons provided.

Click SAVE to enter your documentation, otherwise click Cancel/Exit to exit the flow chart without saving data.

Notice the numbered wound is now Red. This is to signify an active wound.

Wound Type and Means of Closure are now grayed out and cannot be changed. Once a wound has been identified as a specific type of wound, it will always be known as that wound type even after it has been healed.

	Wound Location:	Posterior Coccyx
	Wound Type	Means of Closure
3 1/16	Surgical	C Sutures
	C Lesion	Staples
	C Decubitus	Surgical Glue
	C Burn	No Means of Closure
	Body Modifications	
////		

## **Decubitus Ulcers**

Information for Decubitus Ulcers is entered in the same way as Surgical Wounds.

Identify the location of the wound on the body.

Identify the Wound Type as Decubitus. This will open up a box labeled Decubitus Stage. Select the correct stage based on the wound assessment.

The system will base	Wound Type	Decubitus Stage
further assessment	[	
questions on the	C Surgical	C Stage I - Redness, no skin break
information entered.	C Lesion	Stage II - Blister, abrasion or skin break
	Decubitus	◯ Stage III - Skin break; subcutaneous tissue exposed
	C Burn	C Stage IV - Skin break; subcutaneous tissue, muscle/bone exposed
	C Body Modifications	C Stage V - Eschar: Dark, hard necrotic tissue
		C Stage VI – Unstageable
Record the size and depth		
of the wound. In the		Length(cm) Width(cm) Depth(cm)
Wound Care Notes at the		2 2 1
bottom of the form, note		Zoom to Save/Cancel
the method of measurement	used	
the method of measurement	uscu.	
Wound Area	Tunn	
Abrasion	Dehis	
☐ Skin tear	Gran	nulation tissue present at wound bed
Skin break with subcutaneous tissue expose	d 🗌 Sloug	gh present at wound bed
□ Skin break; subcutaneous tissue exposed an	id muscle/bone visible 🔽 No oc	ldor
Eschar present: dark, hard, necrotic tissue c	overing wound 🗌 Foul (	odor 🗸 🗸
<		>
Wound Drainage/Exudate		Peri-Wound Area
	blood-tinged fluid	No redness or swelling noted Red
Scant drainage/exudate Draining t	-	Ecchymosis Warm to touch
Minimal drainage/exudate Draining g		Erythema Swollen
Moderate drainage/exudate Draining p	ourulent fluid	Excoriation Painful
Copious drainage/exudate No odor		Maceration

## Wound Location: Posterior Sacrum

Dressing and Wound Care			Solutions Used
🗖 No dressing, open to air 🔽 Dressing clean, d	Normal Saline		
□ Gauze dressing □ Dressing change	E Betadine		
Hydrocolloidal dressing 🛛 Wet to dry dressi	Dankin's Solution		
C Occlusive dressing	during wound care		
Interventions			Patient Response
Increase nutrition and hydration	Protecting elbows and heels	<u>^</u>	No complaints at this time
Keep skin clean and dry	🗌 Using foam wedges		Tolerated procedure well
🗌 Use paper tape	Using pressure-reduction support	=	Reports procedural pain
Tape removal done slowly	🗌 Head of bed kept at less than 30 degrees		Refused dressing change
$\square$ Use absorbant dressings to absorb exudate	Lift sheet used during turning		Compliant with nursing regimen
Use debriding products	Toileting offered during turning schedule		Voices understanding of teaching
Pack wound to increase proper healing	Pads used to wick moisture away from skin	~	~
<		>	< >

With the wound

Review assessment complete, click

Save



Save to record this as part of the patient's permanent record.

For further documentation on this wound, click on the wound and the assessment area will open up.

When the wound heals, document this by clicking into the "Healed" box just below the size boxes.

Wound Location:	Posterior Sacrum
Wound Type	Decubitus Stage
<ul> <li>Surgical</li> <li>Lesion</li> <li>Decubitus</li> <li>Burn</li> <li>Body Modifications</li> </ul>	<ul> <li>Stage I - Redness, no skin break</li> <li>Stage II - Blister, abrasion or skin break</li> <li>Stage II - Skin break; subcutaneous tissue exposed</li> <li>Stage IV - Skin break; subcutaneous tissue, muscle/bone exposed</li> <li>Stage V - Eschar: Dark, hard necrotic tissue</li> <li>Stage VI - Unstageable</li> </ul>
	Length(cm) Width(cm) Depth(cm) Zoom to Save/Cancel

When healed, the wound will turn green and is no longer an active wound. No further documentation may be entered on a healed wound. If the wound were to reoccur, click as close as possible to that same wound site and a new number will appear.



For review of care on all wounds or to Remove documentation, click on the Review button and the following screen will appear:

Select	Date/Time	Employee	No.	Healed	Location	Category	Туре		Width (cm)		Wound Area	Drainage	Peri-Wound
	2/11/2010 4:36:40 PM	Joe Smith	1	No	Posterior Sacrum	Decubitus	Stage II - Blister, abrasion or skin break	2	2	1	Fluid- filled blister^No odor	No drainage noted	Red^Warm to touch^Swolle
	2/11/2010 4:43:35 PM	Joe Smith	1	Yes	Posterior Sacrum	Decubitus	Stage II - Blister, abrasion or skin break	0	0	0			
													2

Click on the appropriate checkbox to remove an entry, if necessary. Only the user who entered the information may remove it. Other users will have read-only access.



easy access to this much-used function.

To access, click on the link once and the form will open up.

To enter a set of Vital Signs type in the value then hit the TAB key.

If there is a required site for that value, the TAB key will move to that field.

To enter a site, Tab over to the desired box and either use the down arrow on the computer keyboard, or click on the drop down arrow on the screen and make the selection from that menu.





Vitals are graphed by Temperature, BP, and Pulse. Graphs may be viewed separately by clicking the corresponding buttons. View all graphs at once by clicking Graphs button.

Pulse



Vital sign information can be graphed in 5-day increments. Via calendar icons, user may choose begin and end dates and a graph showing the Vital Signs of those days will appear.

t Date Range for Graph									
m: 09/15/2010 10:07 AM)	To:							]	Update Graph
Temperature					201				
remperature		Su	Мо	Tu	We	Th	Fr	Sa	
				1	2	3	4	5	Temp
110 -		6	7	8	9	10	11	12	
		13	14	15	16	17	18	19	
		20	21	22	23	24	25	26	
					30	-			

To remove a mistaken Vital Signs entry:

Shift: 7:00 A.M. to 7:00 P.M.									
	Entry Time	Temperature	Pulse	Respiratory	BP	O2 Sat (%)	Entered By		
	03/29/2011 14:19	39.44 Tympanic	76 Radial	12	138/88	99	Joe Smith	Edit <	

Click the "Edit" link and the Vital Signs window with user's most recent entry will populate. Correct the mistaken entry and click "Save Changes. "

	Sh	ift: 7:00 /	A.M. to 7:00	Р.М.			
Entry Time	Temperature	Pulse	Respiratory	BP	O2 Sat (%)	Entered By	
03/29/2011 14:19	39.44 Tympanic	76 Radial	12	142/88	99	Joe Smith	Edi

## **Intake and Output**

To access Intake a software.	nd Output there are multiple
DateTime:	2/12/2010 2:13:48 PM
	INTAKE
PO:	PO Type 🗸 Amt: Unit:Unit 🗸
IV Fluids:	IV Fluids 🛛 Amt: 🔤 ml
Misc:	Misc 💙 Amt: Unit:Unit 💙
Meals:	Meals 💙 % Consumed:Meals Consumed 💙
	OUTPUT
	O Volume C Frequency
Type:	Output Type 💙 Amt: ml
	Save Cancel/Exit

Enter Intake: Select the Intake Type. Click on the drop down arrow to the right, highlight choice, and click once on that selection. Hit the TAB key on the keyboard to go to Amount and type in the amount. Hit the TAB key once more and select the unit value from the drop down menu.

PO:	P.O. Fluids	¥	Amt:	250	Unit:	ml	1

Enter

Output: Select Volume or Frequency. Select the desired output from the scroll down menu. Tab over to the Amount section and type in the amount.

			C Frequence	cy		
	Type:	Urine		M Am	it: 150	ml
	<b>C  .</b>					
	C Volume	Frequency				
Type:	Stool	~	/ Times: 2	2	ml Size:	Medium 💙

To finish this entry, click "Save." The entries graph at the bottom of the form. The gold bars are Intake Values and the Blue bars are output values.



All entries are also added in text format per shift (shown) and in 24 Shift Totals (not shown):

Shift: 7:00 A.M. to 7:00 P.M.									
INTAKE									
Entry Time	In Type	Amount	Entered By						
08/17/2010 10:41	P.O. Fluids	240 ml	Joe Smith						
08/17/2010 10:41	IV Fluids	75 ml	Joe Smith						
	Shift Total:	315 ml							
Ουτρυτ									
Entry Time	Out Type	Amount	Entered By						
08/17/2010 10:41	Urine	460	Joe Smith						
08/17/2010 10:42	JP Drain	20	Joe Smith						
	Shift Total:	480 ml							

÷

# **Electronic Medication Administration Record (EMAR)**

To document the patient's medications, click the EMAR tab to open this module:

Order Entry Order R Discharge Docume		entation EMAR Rep	orts Patient Info Patient	Summary Care Card Floor Charges
			Sliding Scale	PCA
Order Verification	Vital Signs	IV Assessment	None	None
Administration History	I and O	IV Care		
Home Medications	Pain Assessme	ent		
• All Medications C Sched		PB C IV Fluid C Current C I	Forward 24 Hours O Back 24 Hours	Administration Date/Time: 03/25/2011 16:31

The EMAR contains links for various Medication Administration functions.

### **Order verification**

Some hospitals have a policy that certain medications need to be verified by a second nurse prior to administration. In this case, new medication orders will first appear gray. To become active, Order Verification must be completed.

To verify that an order is correct, click on the "Order Verification"

**Order Verification** 

button in the top left hand corner of the screen.

The unverified orders appear:

Selection	Medication	Order Details	Start Date	Start Time	Care Provider	1
	Coumadin	10 mg By Mouth Once a Day	2/15/2010	12:00	ALPERT M	
	Crestor	20 mg By Mouth Once a Day	2/15/2010	10:00	ALPERT M	
	Humulin R	100 Units/ML SubQ One Time	2/15/2010	10:26	ALPERT M	
	Lasix, Furosemide	80 mg By Mouth One Time	2/15/2010	10:22	ALPERT M	_
	Morphine Sulfate For PCA Pump		2/15/2010	10:00	ALPERT M	
	Potassium Chloride	20 MEQ/ML 75 By Mouth Continuous Infusion IV	2/15/2010	10:24	ALPERT M	
		100 ml				1
	Co-signer Use	er Name:				
	Co-signer Pa	ssword:				
	Save Changes	Cancel/Exit		ancel Orde		_

To Verify Orders: A second nurse will look at these orders and check them against the written order from the physician. If correct, each medication may be individually selected, or, click on the "Select All" box at the top of the page.

The second nurse will then sign in with user name	Co-signer User Name:	
and password.	-	
	Co-signer Password:	

### Once orders have been verified, the new medications become active in the EMAR.

Home Medi	tion History cations	Vital Signs I and O Pain Assessm		None			
<ul> <li>All Medica</li> </ul>	Start Date	End Date	Details	Med. Due	Care Provider	Action Taken	Date/Time: 03/25/2011 16:48
Gentamicin in NaCl (Iso-osm) Info	3/25/2011 17:00	03/25/2011	100 mg/100 mL 75 IV Three times a Day	3/25/2011 17:00	AGALIOTIS	C Address C Undo Action C Discontinue	
Albuterol Sulfate Info	3/25/2011 17:00	03/25/2011	2.5 mg mg/5 mL Inhi Four Times a Day	3/25/2011 17:00	AGALIOTIS	C Given Not Given Discontinue	<
Phenergan- Codeine Info	3/25/2011 17:00	03/25/2011	6.25-10 mg/5 mL Orai PM	3/25/2011 16:48	AGALIOTIS	C Given Not Given Discontinue	

Sliding Scale

PCA

There are different color codes for different medication types:

- Green indicates that the order is currently due
- Gold is a One Time Order
- Yellow indicates that the Order is Overdue
- White is an active order but not currently due
- Black is an inactive or discontinued medication

A discontinued medication will remain on the EMAR for 24 hours before falling off.

## **Medication Administration**

To document that a medication was "Given:" Click on the white circle labeled "Given". Then click the Submit button below the form. To clear a mistaken entry, click "Undo Action."

3/25 Info				3/25/2011 17:00	AGALIOTIS	C Not Given C Discontinue C Undo Action	
Phenergan- Codeine 3/25 Info	5/2011 17:00	03/25/2011	6.25-10 mg/5 mL Orai PM	3/25/2011 16:48	AGALIOTIS	C Given Not Given Discontinue	Discontinued A per MD order.

Text boxes are available for any necessary narratives.

"One Time" ordered medication: Once this medication has been documented as "Given," the medication order is no longer active. The system will discontinue the medication automatically:

Name	Med. Due	Action Taken	Administration Date	Details	Care Provider	Not Given/Disc Reason/Comments
<del>Lasix,</del> Furosemide	<del>2/15/2010-10:22</del>	<del>Given</del>	<del>02/15/2010 10:28</del>	<del>80 mg</del> <del>Dy Mouth One Time</del>	ALPERT M	

To document that a medication was "Not Given:" Click on the circle labeled "Not Given" and provide a description of the reason in the free text box to the right:

Crestor	2/15/2010 10:00	00/45/2040	20 mg By Mouth Once a Day	2/15/2010 10:00	ALPERT M	◯ Given ⓒ Not Given	Patient Not on Floor
Clestor	2/13/2010 10:00	02/13/2010		2/13/2010 10:00	ALFERTM	C Discontinue	~

Click "Submit" and the order pulls to the bottom of the page. Administration details including the reason for not giving the medication are included.

Crestor	2/15/2010 10:00	Not Given	02/15/2010 10:28	20 mg By Mouth Once a Day	ALPERT M	Patient Not on Floor
---------	-----------------	-----------	------------------	---------------------------------	----------	----------------------

To Discontinue an active medication: Click the "Discontinue" button and then provide the reason in the free text box provided. A discontinued medication will be inactive, but will remain on the EMAR for 24 hours before falling off:

	Start Date	End Date	Details	Med. Due	Care Provider	Not Given/Disc Reason/Comments
Lasix Info		03/29/2011	40 mg Inj AM	3/29/2011 09:15	COUNSELMAN	Medication A dosage changed per MD order. V

Click "Submit" and the medication order will turn black.

	Med. Due	Action Taken	Administration Date	Details	Care Provider	Not Given/Disc Reason/Comments
<del>Lasix</del> <del>Info</del>	<del>3/29/2011 09:15</del>	Discontinued	<del>03/29/2011 09:15</del>	<del>40 mg</del> Inj AMI	COUNSELMAN	Medication dosage changed per MD order:

## **Changing Time of Administration**

To Change Administration Date/Time:

Locate the Administration Date/Time at the top of the page:

Administration Date/Time: 02/15/2010 10:28

Now click on the calendar Icon. The current date shows highlighted in yellow and red. Click on the desired date and the calendar will go away.

- 44	<b>44 4 Feb 2010 → </b> →									
Su	Мо	Tu	We	Th	$\operatorname{Fr}$	Sa				
	1	2	3	4	5	6				
7	8	9	10	11	12	13				
14	15	16	17	18	19	20				
21	22	23	24	25	26	27				
28										
		10	: 28		)	<				

To change the time: Use the arrows in the time field to adjust to the desired time. To leave the calendar, click on the X.

Administration Date/Time: 02/15/2010 08:00

0800.

Now the system shows that the documentation time is

## **EMAR Links**

Above the primary form, there is a series of links which make verification and documentation of medications quick and easy:

Order Entry Order R Discharge	eview Docum	entation EMAR Re	ports Patient Info Patient S	Summary Care Card Floor Charges
Order Verification Administration History Home Medications	Vital Signs I and O Pain Assessme	IV Assessment IV Care ent	Sliding Scale None	PCA None

Sliding Scale and PCA orders are set apart because they require specific information when administered.

Click on the PCA order located on the EMAR and the PCA record box will open up over the EMAR. SAVE documentation and the box will close, enabling full view of the EMAR once again. Box is movable with your cursor.

Windham	Claris	<u>sa</u>	MRN: 9349867	7	Visit No: 9987099	Room: NONE	DOB: 06/2	9/1981	Gender: Female	LC	OG C
					AN Consulting Phys		Code Statu	s: Full	Smoking Status: I	curr	ently
No Drug Allergies	e	Custon	i Software Syste	ems	- Chart Smart Web	page Dialog					
Last Temp:	10	PCA	Infusion							_	130
01/20/11 1	_				Morphine	(PF) in 0.9	% NaCl				11
Order Ent		Orde	red By: COUNSELN								· Ch
Discharge		Detai	25 mg/25 g		mg/mL) IV AM						
Order Verif	cat	Admir	nistration Date/Time:	01	/20/2011 14:26						9 %
Administrat		Status							Vital Signs		
Home Medi	cati	Jun		•	Given C Not Given C	Discontinued					
All Medica	tions			B	olus:	1					011
No Orders fo	und			-	itient Administered Dose:				Pain Assessment		
Med.	Due				asal Rate:			Deedies Det	e 1/20/2011 2:24:32 PM		
Lasix					ourly Limit:			Reading Dat Tem			
<del>3/29/2(</del>	<del>)11</del> 1							Puls			<b>R</b> .
				LC	ockout Time:			В	P 96/68		
		Initial '	Volume:					Respiratio			
		Previo	ous Amount:	25	ml			0	2 98		
		Amou	nt Left in Syringe:	22							
		Volun	ne Used by Patient:	3							
					Save	Cancel	Exit				
	<					Ш				>	

## **PRN Administration**

To document on a PRN order, find the section labeled PRN and select the desired medication from the list of medications present:

```
    PRN

    Tylenol / Codeine

    No. 3

    Once selected, the PRN form will open up:
```

	Tylenol / Codeine No. 3	
Ordered By: ALPERT Details: 300/30 m Pain	M g By Mouth Every 4 hours	
Administration Date/Time:	02/15/2010 12:08	Pain Assessment
Status:	● Given ○ Not Given ○ Discontinued	Note: If cognitively impaired, use FLACC pain sca
PRN Reason:	⊙ Sleep C Anxiety C Pain C Other	Pain Assessment
Route:	€ PO	
	C N	
	C Subcutaneous	
	C Intramuscular	
Patient Tolerated Treatment Well:	⊙ Yes C No	
Comments:		
	Save Cancel/Exit	

The medication order appears at the top of the screen. To the far right there is instant access to the Pain Assessment link. To open the form, just click on the link. When finished documenting the Pain Assessment, save the information and the form will close, returning to the medication screen.

#### Status:

Status is defaulted to "Given." If choosing "Not Given" or "Discontinued," the system will request a reason. This will be a free text field to type in any needed details.

Status: © Given © Not Given © Discontinued

#### **PRN Reason:**

Choose just one reason per medication administration.

PRN Reason: 
 Sleep C Anxiety C Pain C Other

#### **Route:**

Click on the appropriate route and continue with documentation.

### **Patient Tolerated:**

To complete the form, indicate how the patient tolerated the treatment and add any necessary comments into the comments section below.

Patient Tolerated Treatment Well:	⊙ Yes C No	
Comments:		~ >
	Save	Cancel/Exit

Click "Save" to record this information as a permanent part of the patient's chart.

## **Sliding Scale Administration**

To administer a sliding scale based Insulin, locate and click on the Sliding Scale link.

Order Entry Order R Discharge Docume		entation EMAR Repor	rts V Patient Info V Patient Su
			Sliding Scale
Order Verification	Vital Signs	IV Assessment	Insulin Regular Human
Administration History	I and O	IV Care	
Home Medications	Pain Assessm	ent	

Clicking on the link will bring up the record for this medication.

	Insulin Regular Human		
Ordered By: SMITH PHOEBI Details: 0 Injection	E J Three times a Day		
Administration Date/Time:	03/30/2011 09:44		
Glucose Reading:		From	To Unit
Status:	Given C Not Given C Discontinued     Second Secon	0	200 0
		201	250 2
	O Subcutaneous ○ Intramuscular	251	300 4
Subcutaneous:	<choose following="" of="" one="" the=""> 💙</choose>	301 351	350 6 400 8 Call MD BG
Amount of Insulin (Units):		<	
Other Nursing Interventions:	Gave 1 Amp D50 Slow IV Push     Gave Orange Juice		
	Received New Order From Doctor		
	Monitoring Glucose Levels Every 5 Minutes		
	Save Cancel/Exit		

The name of the medication in this form appears at the top of the page, the medication details appear below the medication name. In the center-right of the page, find the sliding scale displayed. Scroll down to see the entire sliding scale.

When entering the Glucose Reading, the system will pull over the corresponding insulin dose.

Glucose Reading:	275	From	То	Unit	^
Status:	Given ○ Not Given ○ Discontinued	0	200	0	
		201	250	2	
Route:	Subcutaneous ○ Intramuscular	251	300	4	Ξ
		301	350	6	
Subcutaneous:	<choose following="" of="" one="" the=""> 💙</choose>	351	400	8 Call MD BG >400	~
Amount of Insulin (Units):	4	<			

Clicking on Subcutaneous or Intramuscular will prompt the drop down menu for administration sites.

Route:	⊙ Subcutaneous C Intramuscular
Subcutaneous:	<choose following="" of="" one="" the=""> 🛩</choose>
Amount of Insulin (Units):	<choose following="" of="" one="" the=""> Stomach Right Arm</choose>
Other Nursing Interventions:	Left Arm Right Leg Left Leg
	Buttocks

"Save" the data and the Administration record will be created. To view, click on "Administration History" link on the EMAR. All insulin administration records will be visible.

Order Type	Admin. Date	Care Provider	Glucose Reading	Amt Given	Details	~
Insulin Regular Human	3/30/2011 9:44:00 AM	SMITH PHOEBE J	275	4		
						~
<		IIII			>	
	(	Cancel/Exit				

### **Call MD Feature**

For extreme high or low values, there is the Call MD feature. When added in the order entry process, this feature prompts the nurse to call the physician when an out-of-range blood glucose value is entered in the administration record.

Glucose Reading:	402	From	То	Unit	^
		0	200	0	
Amount of Insulin (Units):	Call MD	201	250	2	
	New Order Received	251	300	4	=
Other Nursing Interventions:	-	301	350	6	
other warsing interventions.	Gave 1 Amp D50 Slow IV Push	351	400	8 Call MD BG >400	4
	-	<	I		
	Call MD				

To enter the new order, click the blue link: New Order Received

The following screen will open up for quick entry of a new One Time order:

Pharmacy Ore	der	
Ordered By:	ALPERT M	
Drug:	Insulin Ultralente Human 🛛 💌	
Order Type:	One Time	
Dose (Units):		
Route:	Subcutaneous O Intramuscular	
Subcutaneous:	<choose following="" of="" one="" the=""> 💌</choose>	
Comments / In	structions	1
		~
		~
~	Submit Orders Cancel Orders	

Select the drug via the drop down feature. Enter the dose and the site. When complete, the order screen should look like this:

Pharmacy Order				
Ordered By: A	LPERT M		*	
Drug:	Novolin R		~	
-	One Time			
Dose (Units):	8			
Route:	⊙ Subcutaneous C Intr	amuscular		
Subcutaneous:	Left Arm	*		
Comments / Instru	uctions			
				1
				1
	Submit Orders	Cancel C	Orders	

To complete the order click Submit.



The Novolin R was the one-time order issued by the physician. The system documents that the care provider gave this insulin in the Left Arm and discontinues the medication because it was a one-time order.

#### PCA Medication Administration

To document on a PCA pump, find the area at the top of the page labeled:

PCA Medications

Morphine Sulfate For PCA Pump (VS Q2H)

Click one time and the form will open.

PCA Infusion Morphine Sulfate For PCA Ordered By: STELLY T Details: Right Arm					
	Morphine	Sulfa	ate For PCA Pump	)	
-	1				
Administration Date/Time: Status:	02/15/2010 15:08	Disco	ntinued		ital Signs
	Bolus: Patient Administered Dose:	2		Pain	Assessment
	Basal Rate:	1		Reading Date 2/1	5/2010 3:07:40 PM
		·		Temp	98.6
	Hourly Limit:	3		Pulse	78
	Lockout Time:	5		BP	130/40
Initial Volume:	30			Respiration	14
	30			02	99
Previous Amount:	28				
Amount Left in Syringe:					
Volume Used by Patient:					
	Save		Cancel/Exit		

The name of the medication appears in the top of the screen. The protocol entered during the order entry process is located in the box in the center of the screen.

The most recent Vital Signs appear on the far right side with a link to the Vital Signs Module to enter a new set of vitals.

The Pain Assessment link is there for the care provider's convenience to assess the patient's pain level.

Syringe Volume: When "Amount Left in Syringe" is entered, the system will auto-calculate the "Volume Used by Patient" and enter that in the space provided.

## **Home Medications**

The ChartSmart EMAR allows the care provider to activate Home Medications from the EMAR page without having to return to the Order Entry module.

To begin, find the "Home Medications" button on the left side of the screen.

lect	Check	Drug	Dosage	Unit	Route	Frequency		Start Date	Start Time	Comments		Last Taken	
]	Confirm	Ambien	5	MG	Oral	Select	¥	05/10/2012	14:00	*	ĵ.		
	Confirm	PROzac	10	MG	Oral	Select	v	05/10/2012	14:00	•	î,		

The Home Medication list will pull from the Home Medication assessment in the Admission History form or the Patient Info section.

The top of the Home Medications page shows the ordering physician and the date and time to start the medication.

Click the "Select" box at the left of the order and then select the frequency. Click "Save" to set up this New Order. This will populate as a verbal order in CPOE for the ordering physician to sign.

Based on the protocol of the facility, there might be a need to have a second nurse verify this order. Once verified the order appears on the EMAR.
	Name	Start Date	End Date	Details	Med. Due	Care Provider	Action Taken	Not Given/Disc Reason/Comments
N	utrilyte	2/15/2010 15:00			2/15/2010 15:00	ALPERT M	C Given Not Given Discontinue	

### **Administration History**

To review a complete history of a patient's drug profile throughout the length of stay, select the "Administration History" button on the left side of the EMAR screen.

Medications display according to Order Type (Immunization, Sliding Scales, etc.)

Immuniza	itions							
Order Typ	e Admin. Da	ite (	Care Provider	Status	Reason	Decider	Relation to Patient	
Tetanus	2/15/2010 11:57:0	0 AM AL	.PERT M	Consent		Alicia Lott	Self	
Sliding Sca	ale Insulins							
Order Type	Admin. Date	Care Provide	Gluco r Readi		Amount Given		Details	
Novolin R	2/15/2010 1:58:00 PM	ALPERT M	350	8		Received	New Order From Doctor	
Novolin R	2/15/2010 1:46:00 PM	ALPERT M	350	8				
Medicatio	n List							
Order Ty	pe Admin. Date	Care Provide	Action er Taken		)etails		Comments	
Lasix, Furosemide	2/15/2010 10:28:00 AM	ALPERT M	Given	80 mg By Mouth One Time				
Crestor	2/15/2010 10:28:00 AM	ALPERT M	Not Given	20 mg By Mouth Once a D		Patient N	ot on Floor	

To view the Administration for a particular medication, click on the name of a medication in the EMAR. A complete Administration History will open up for that particular medication.

EMAR Albuterol Sulfate										
					ate					
Name	Med. Due	Action Taken	Administration Date	Details	Care Provider	Not Given/Disc Reason/Comments				
Albuterol Sulfate	3/25/2011 12:00:00 AM 17:00	Scheduled		2.5 mg mg/5 mL Inhl Four Times a Day	AGALIOTIS					
Albuterol Sulfate	3/25/2011 12:00:00 AM 23:00	Scheduled		2.5 mg mg/5 mL Inhl Four Times a Day	AGALIOTIS					
Albuterol Sulfate	3/26/2011 12:00:00 AM 05:00	Scheduled		2.5 mg mg/5 mL InhI Four Times a Day	AGALIOTIS					
Albuterol Sulfate	3/26/2011 12:00:00 AM 11:00	Scheduled		2.5 mg mg/5 mL Inhl Four Times a Day	AGALIOTIS					

### **Care Card**

The Care Card is a real-time guide to patient care and should be referred to frequently via ChartSmart rather than printing out the Care Card to plan out patient care.

The Care Card is divided into Nursing Categories which may be viewed by groups as show below, or as one continuous flow sheet with the ability to scroll down to each category and view orders.

ll Nursing Categories		Caro Card	All Cotogorios			
Alerts/Code St/Iso		Care Caru -	All Categories			
Act/Hyg/Pos/Safety	Alerts		Code Status			
Vital Signs/I & O/Gluc						
Nutr/Hydr/Elim	Select Order Status	Start Date Date	Select Order Status	Start Date Date		
Skin/Drsg/Drain/Ost						
IV/Pain Consults/Consents	Γ					
Cond Orders/Misc						
Blood/Pre- & Post-Op						
Cardio/Respiratory						
GI/GU						
Neuro/Ortho						
NurseCollect	Completed P	erformed Discontinued	Completed P	erformed Discontinue		
	Isolation					
	Select Order Status	Start Date Date				
			•			

Orders on the Care Card are generated from the Order Entry system either directly from the Nursing Order section:

Nursing Order		 
Ordered By: ALPERT M	✓	٩
	Alerts	
Admit to Dr. :_	History of :	^
Admit to ICU	No B/P or sticks in Left arm	
Admit to L&D	No B/P or sticks in Right arm	
Admit to Med Surg	Notify Dr :_ of Admission and Room #	=
Admit to Nursery	✓ Old Charts to floor	
Admit to Peds		>
Alerts Othe	r	

Or by selecting "Nursing to Collect" in a standard lab order:

Ordered By: ALPERT M	×	
Now	Urine,CI Catch	URINALYS
Priority C Stat C Now C Routine C Timed	Frequency Every 12 Hours Every 4 Hours Every 6 Hours Every 8 Hours Every 0 H	Specimen Type C Synovial C Throat C Urine,Cath C Urine,Cl Catch C Wound
		Specimen in Lab

Orders flow to the Care Card and are separated by category.

ll Nursing Categories Alerts/Code St/Iso		Care Card - All Categories									
Act/Hyg/Pos/Safety	Alerts	llerts					Code Status				
Vital Signs/I & O/Gluc											
Nutr/Hydr/Elim	Select	Order	Status	Start Date	Date	Select	Order	Status	Start Date	Date	
Skin/Drsg/Drain/Ost		Admit		6/14/2010			Chemical		8/20/2010		
IV/Pain		to Med		6:43:47 PM			Code		1:54:23 PM		
Consults/Consents		Surg					Only				
Cond Orders/Misc		No B/P									
Blood/Pre- & Post-Op		or sticks		6/14/2010							
Cardio/Respiratory		in Left		6:43:47 PM							
GI/GU		arm									
Neuro/Ortho		Admit		8/19/2010							
NurseCollect		to Med Surg		2:38:50 PM							
		No B/P or		0/10/0010			Complet	ted) Pe	rformed Disc	ontinued	

An alert for specimen collection shows up in **RED** at the top of the Care Card and may be accessed by clicking the NurseCollect link which will take user to the specimen collection list.

All Nursing Categories Alerts/Code St/Iso			Care	Card	- All Categ	jories		
Act/Hyg/Pos/Safety Vital Signs/I & O/Gluc Nutr/Hydr/Elim	Alerts		Items remaining to be collected by Nurse Code Status					
Skin/Drsg/Drain/Ost	Select	Order Status	Start Date	Date	Select Order	Status	Start Date	Date
IV/Pain Consults/Consents Cond Orders/Misc		Admit to Med Surg	6/14/2010 6:43:47 PM					
Blood/Pre- & Post-Op Cardio/Respiratory GI/GU Neuro/Ortho		No B/P or sticks in Left arm	6/14/2010 6:43:47 PM					
NurseCollect		Admit	0/40/0040					

All specimens for Nursing collection will populate in this section:

t/Hyg/Pos/Safety tal Signs/I & O/Gluc ıtr/Hydr/Elim	Nurse C	Items re collected	emainin	g to be collected	I by Nurse
in/Drsg/Drain/Ost /Pain	Select	Specimen Type	Collect Date	Status	Order Date
sults/Consents d Orders/Misc		Blood	06/29/2010 14:01	Nurse to collect	6/29/2010 2:01:29 PM
Pre- & Post-Op					
o/Respiratory U					
o/Ortho					
Collect					

Select the specimen and press the "Completed" button to show this order has been filled. Orders will cross out in green but will remain on the list for easy reference of all past specimen orders.



All Nursing Categories	
Alerts/Code St/Iso	
Act/Hyg/Pos/Safety	Alert
Vital Signs/I & O/Gluc	
Nutr/Hydr/Elim	Sele
Skin/Drsg/Drain/Ost	
IV/Pain	
Consults/Consents	

Care Card - All Categories									
Alerts Code Status									
Select	Order	Statue	Start Date	Date	Select	Order	Status	Start Date	Date
Jereet	oruer	Status	Start Date	Date	aciect	order	Status	Start Date	Date

Once all specimens have been collected, the alert at the top of the page disappears.

## **Patient Info**

This section allows the user to enter many different types of information under the same Tab. Much of this information populates onto the Patient Banner such as Code Status, Diagnosis, and most recent Height/Weight and Vital Signs.

Other information under this section includes patient demographic information which populates over from the registration process and may only be viewed in the EMR.

Many of the links have already been covered in this manual (such as Allergies and Home Meds). Tabs are presented in order of appearance in this section:

#### **Review**

This link gives an overview of all the links in the Patient Info section. This is a read-only section. No documentation is done under the Review section.

### **Alerts and Isolation**

Select the appropriate checkboxes and click "Save." Content will populate onto the banner.

Alerts And Isolation Setup	
Alerts	Isolation
<ul> <li>Z3 Hour Observation</li> <li>Confidential Patient</li> <li>Diabetic</li> <li>Fall Risk</li> <li>History of MRSA</li> <li>No BP or sticks in Left Arm</li> <li>No BP or sticks in Right Arm</li> <li>Seizure Precautions</li> <li>Suicide Risk</li> </ul>	<ul> <li>✓ Airborne</li> <li>Contact</li> <li>Droplet</li> <li>✓ Respiratory</li> </ul>
	Save

#### **Care Providers**

Click "Add" to list a care provider's name.



Use the drop-down feature to select a provider.

Click the checkbox if this is the Primary Care Provider and Select Provider's Role.

Care Provider Set	tup
Care Provider:	Please Select Care Provider
	Primary Care Provider
Role:	Please Select Role 💌
Start DateTime:	3/29/2011 4:05:52 PM
	Save Cancel/Exit

The completed entry will contain the following information:

Care Provider Set	sup
Care Provider:	ALLEN HERB
	Primary Care Provider
Role:	Admitting 🖌
Start DateTime:	3/29/2011 4:05:52 PM
	Save Cancel/Exit

Information may be viewed and edited. To remove a care provider, click Remove and enter a reason in the box provided. Click Save and the provider will be removed from the banner.

Care Providers							
Active Care Providers	C Inactive Care F	Providers O F	Removed Care Provid	ers			
Care Provider	Credentials	Role	Start Date	End Date	Reason		
ALLEN HERB		Admitting	3/29/2011 4:05:52 PM		< >		
Add							

# Health Hx



Click "Add" to add any health problems the patient may report. The following screen will open up:

Health History Setup		
Health History:		
Adrenal Disorder	Alzheimer's	🗖 Angina 🔷
C Arrhythmia	C Arthritis	C Asthma
Athrosclerosis	Bladder Stones	Eleeding Disorder
Bronchiactasis	Cancer	
Cataracts	Cerebral Palsy	Chest Pain
СНЕ	Chronic UTI	Cirrhosis
COPD	Crohn's Disease	Dementia
Diabetes	Diverticulitis	□ DVT
Emphysema		Epilepsy
	Faintino/Dizziness	
Save		

Saved information will appear as noted and may be edited as necessary:

View Health History						
	Health Hx	Entered By	Date			
	Cerebral Palsy	Joe Smith	03/29/2011			
	Diabetes	Joe Smith	03/29/2011			
	dd Remove					

### Visit Hx

This is read-only information which populates from the ADT (Admission, Discharge, and Transfer) part of the electronic system. A sample visit history would include the following information:

w Visit Info			
Visit #	Primary Care provider	Admit Date	Discharge Date
9987099	COUNSELMAN	01/16/2010 2:49PM	
04	ALPERT M	07/15/2009 09:45 AM	07/22/2009 09:45 AM

### Diagnosis

Diagnosis Setup

To enter a Diagnosis, click on the link and the following box will appear if no diagnosis already exists:



Click the "Add" button and the order screen will appear. You can search for a diagnosis by text or by ICD9 code. You key in characters in the "filter" box, hit enter, and the list of options will populate in the dropdown box next to "diagnosis".

	By Text	By ICDS	
Type in to fitter Diagnosis:			
Diagnosis:		¥	
Te Primary Disgnoeis			
Name			
1009:			
Date Observed :			
Sav	/0	Cancel/Exit	

Click "Save" and the diagnosis will be saved in three areas: Patient Banner, Diagnosis link, and Problem List.

١	/iew D	iagnoses					
		Primary Diagnosis	Secondary Diagnosis	Diagnosis	ICD9	Nurse Name	Entered Date
		Diseases of the respiratory system (460-519)	chronic obstructive pulmonary disease and allied conditions (490-496)	COPD, NOS	496.0	Joe test Smith	3/29/2011 2:54:25 PM
	C	Add Remove					

To remove a diagnosis, click the checkbox and then click "Remove."

To add another diagnosis, click "Add" and proceed as noted above.

### **Problem List**

The Problem List is derived in the same way diagnoses are generated via a 3-tier system and include much of the same information; however, there is also a section to Change Status to Resolved, Active, or Inactive.

Primary Diagnosis	Secondary Diagnosis	Diagnosis	ICD9	Status	Status Date	Entered By	Entered Date	Change Status
Diseases of the skin and subcutaneous tissue (680- 709)	infections of skin and subcutaneous tissue (680-686)	Cellulitis/abscess, leg	682 6	Resolved	3/29/2011 3:01:18 PM	Joe test Smith	3/29/2011 3:00:57 PM	C Resolved C Active C Inactive
Diseases of the respiratory system (460- 519)	chronic obstructive pulmonary disease and allied conditions (490-496)	COPD, NOS	4960	Active	3/29/2011 2:54:25 PM	Joe test Smith	3/29/2011 2:54:25 PM	C Resolved

All diagnoses will flow into the Problem List.

Problem List entries will not flow into the Diagnosis section.

### Height/Weight

Entries will be stored in this section and will populate onto the Patient Banner. Click the Height/Weight link and the following box will appear:



Click "Add" to make the initial entry.

To add this data to a Growth Chart, click the checkbox noted below. Check appropriate boxes for Admit information.

Height Weight Setup	
	Add this data to Growth Chart Calculation
Height:	Check if this is the Admit Height
Height:	0 ft 0 in cm
Weight:	Check if this is the Admit Weight
Weight:	0 lbs 0 kg
Head Circumference:	0 cm 🗌 Is Admit ?
Date Time:	3/29/2011 3:30:18 PM
BMI and BSA will o	calculate once there are both height and weight values for this patient.
BMI:	
BSA(Mosteller):	
BSA (DuBois)	BSA (Haycock)
BSA (Gehan and George)	BSA (Boyd)
	Save Cancel/Exit

Add Height and hit enter key. Metric measurement will auto-populate.

Add Weight and hit enter key. Now that Height/Weight are entered, BMI and BSA values appear.

Height Weight Setup	
<b>V</b>	Add this data to Growth Chart Calculation
Height:	✓ Check if this is the Admit Height
Height:	ft 38 in 96.52 cm
Weight:	Check if this is the Admit Weight
Weight:	31 lbs 14.06 kg
Head Circumference:	0 cm 🗔 Is Admit ?
Date Time:	3/29/2011 3:30:18 PM
BMI and BSA will o	calculate once there are both height and weight values for this patient.
BMI:	15.09
BSA(Mosteller):	0.61
BSA (DuBois)	BSA (Haycock)
BSA (Gehan and George)	BSA (Boyd)
	Save Cancel/Exit

Click "Save" and information becomes part of the permanent record.

### Immunizations

Immunization	
	No Data Found
• Received O Not Received O All Immunizations	
Recommended Immunization Schedule Review 0 years through 6 years 7 years through 18 years	Recommended Immunization Catch up Schedule 4 months through 6 years Over 18 years
CPT CODE CPT Description	CVX Code Vaccine Name History
Re	cord

Current Recommended Immunization Schedules are available for pediatric and adult patients. Click on an age link to pull up a PDF with literature on these schedules. Record all immunizations given during hospital stay.

Add Immunizatio	n	^
Immunization	90732 - Pneumococcal polysaccharide vaccine, 23-valent, adult o 💌	
Manufacturer	Select 🗸	
Date Received	4/6/2011 3:49:56 PM	
Vaccination		
Lot Number		
Administered Amount		
Administered Unit	Select Unit	
Notes		
	Save Cancel/Exit	>

To record an immunization, click the "Record" button.

Select the immunization via the drop-down window. Use the calendar icon if the immunization occurred on a different date. Complete Vaccination and Lot Number information. Use the Note box for any narrative information.

Click "Save" to make this a part of the patient record. Click "Cancel/Exit" to leave this section without saving any data.

### **Internal Patient Messaging**

Select Department	<please departr<="" select="" th=""><th>nent: 💙</th><th>or Look U</th><th><select opt<="" search="" th=""><th>ion&gt; 💌</th></select></th></please>	nent: 💙	or Look U	<select opt<="" search="" th=""><th>ion&gt; 💌</th></select>	ion> 💌
My Patient List	FirstName	Room #	DOB	Primary Dx	Select for Removal
ALPAUGH	ROBERT F	102	09/03/1937	Presenile dementia (290.1)	Removal
BAKER	ZOE	102	02/14/1974	No Primary Diagnosis Entered	
CARPENTER	VIVIAN M	102	10/10/1931	Acquired hemolytic anemias (283)	
RASMUSSEN	NANCY L	102	05/05/1943	No Primary Diagnosis Entered	
SCOTT JR	WALLACE A	102	07/01/1962	No Primary Diagnosis Entered	

This system of messaging allows for confidential information to be passed along to caregivers without becoming a permanent part of the patient record.

Click on the "Check Patient Messages" link and a listing of all messages will appear:

Patient Selection         Change Hospital         AD HOC           MU Calculations         Out Patients         Discharge	Query Clinical Quality Measure ged Patients BI Reports								
Below are a list of patients with messages that hav	e been assigned to them.								
Name Messages									
ROBERT F ALPAUGH	1								

Click on a patient's name and you will be taken to the message within the patient's chart:

RASMUSSEN NANC	<u>Y L</u> MRN: 150164	Visit No: 10645443	Room: 102	DOB: 05/05/1943	Gender: Female	LOG OL	<mark>ר דו</mark>				
Admit Datetime: 15/1	Admit Datetime: 15/12/2008 08:09 No Attending Physician No Consulting Physician										
Diet: NONE	No Code St	atus	1	No Smoking Status							
1 Drug Allergies:	No Food Allergies	No Environment	tal Allergies	No Alerts	No Isolations	No Diagno	sis				
Last Temp:	Last BP: Las	st Pulse: Last	Resp:	Admit Wt: N/A	Last Wt:	Last BG:					
				Admit Ht: N/A							
Order Entry Discharge	v –	ion EMAR Report H & P Progr Notes	ess		ry Care Card	Floor Charge	25				
		eated By	Me	essages		Acknowledged	Creation Date				
		Joe Patient's husband w mith tomorrow.	ill be staying with her	tonight as she is nervou	s about treatment	Γ	8/18/2011 3:57:59 PM				
				New							

User is able to acknowledge and answer messages from this screen. Only the author of a message is able to delete the message. Once a message has been acknowledged by another user, however, the message cannot be deleted.

### Documents

A CCD/CCR document is an electronic form of the patient's record which can be sent to another facility upon patient discharge.

To create the document, click the "Create CCR" button. (Currently not functioning)

RASMUSSEN N	IANCY L	MRN: 150164	Visit No: 1064	15443	Room: 102	DOB:	05/05/1943	Gender: Fema	ale LOG O	JT <sup>[</sup>
Admit Datetime:	15/12/2008	08:09	N	o Attend	ing Physic	ian No	Consulting Pl	hysician		
Diet: NONE		No Code Stat	tus			No Sn	noking Status			
1 Drug Allergies:	No Foo	od Allergies	No Enviro	nmental /	Allergies		No Alerts	No Isolations	No Diagn	bsis
Last Temp:	Last BP:	Last	Pulse:	Last Re	sp:			Last Wt:	Last BG:	
						Admit	t Ht: N/A			
	rder eview	Documentatio	on VEMAR VI	Reports	V P I	atient nfo	Patient	ry Car Car		es
Discharge D	ocuments	Messages		Progress Notes						
			Upload Docur Upload Docu Please click Please click of Create CO	n attach:	Attach			Browse		

### **History & Physical**

To access physician History and Physical entries, click the H&P Tab and the following screen appears:

Order Entry Discharge	Order Review Documents	Documentation EMAR Messages		Patient Info	Patient Summary	Care Card	Floor Charges	)
		Current Visit 8/19/2011 1:39:00 PM	History and Hist Aller Current M	ory gies ledication	Review of Systems Physical Exam Lab Results red Date & Time: 8/19/2011 1	Curre Phy	gy Transcription nt Problem List rsician Notes	
			Selected		ranscriptions			
								~
								~
					Next			

Click on the date under "Current Visit" and the note for that date/time will appear:

Current Visit	History and Physical		
8/19/2011 1:39:00 PM	History	Review of Systems	Radiology Transcription
	Allergies	Physical Exam	Current Problem List
	Current Medication	Lab Results	Physician Notes
		Entered Date & Time: 8/19/2011 1:3	39:00 PM
	History		
	Chief Complaint :		
	Pt presented with mild co for 2 hours this morning;	onfusion, headache, and dizzin ; left side affected.	ness. Contralateral paralysis
	History of Present Illn		
		ears ago, Left-sided weaknes	ss resulted, much improved
	with PT and medication.	-	
	Past Medical History (I	РМН):	
		rtic valve replacement one ye	ear ago.
	Past Surgical History (		
	Aortic valve replacement	t by Dr. Beaver June 2010.	
	Family History (FH) :	Positive for cardiac "conditions	- "

As with all documentation, this is a read-only document for anyone other than the physician who authored the entry.

Access other physician-entered information via the blue links located within this tab.

### **Progress Notes**

To access physician Progress Note entries, click the Progress Note Tab and the following screen appears:



Click on the date under "Current Visit" and the note for that date/time will appear:

Order Entry	Order Review	Documentation	EMAR		Patient Info	Patient Summary	Care Card	Floor Charges	)
Discharge	Documents	Messages	Н & Р	Progress Notes					
		Current Visit 8/19/2011 2:06	:07 PM	Progress Not	es				
				albeit weak		Patient able t purpose and im in.			^
									$\mathbf{v}$

# **Clinical Decision Support and Alerts in ChartSmart**

ChartSmart includes a number of Alerts and Clinical Decision Support features which serve to both aid care givers in documentation and order entry as well as improve patient care.

### New Order Acknowledgment

Nurses will be alerted to new orders, patient messages, and critical lab values with each log in.

Clicking on the patient name brings the nurse to the Physician Order Screen where all new orders are waiting to be acknowledged before continuing on to respective departments (see pg. 29).

iect Department	<please departm<="" select="" th=""><th>ent: 🗙 or</th><th>Look Up</th><th><select option-<="" search="" th=""><th>&gt; 💌</th></select></th></please>	ent: 🗙 or	Look Up	<select option-<="" search="" th=""><th>&gt; 💌</th></select>	> 💌			
eck Patient Messa	ges		Patie	nt has Order(s) to be A	cknowledge			
My Patient List								
LastName	FirstName	Room #	DOB	Primary Dx	Select for			
LastName					Removal			
LastName PAUGH	FirstName ROBERT F ZOE	<b>Room #</b> 102 102	09/03/1937	Primary Dx Presenile dementia (290.1) No Primary Diagnosis Entered	Removal			
	ROBERT F	102	09/03/1937	Presenile dementia (290.1)	Removal			
LastName PAUGH KER	ROBERT F	102 102	09/03/1937 02/14/1974 10/10/1931	Presenile dementia (290.1) No Primary Diagnosis Entered Acquired hemolytic anemias	Removal			

### **Critical Lab Values**

Critical Lab Value alerts are also noted on the Patient Selection Screen.

				Search	
Critical Lab Values					
My Out Patient L			202		
My Out Patient L LastName	.ist FirstName	Room #	DOB	Primary Dx	Select for Removal

Click on the red link and a message box with all alerts will open up.

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Critical Lal	b Val	ues Last Name	First Name	Visit Number	Critical Lab Value	Critical Value	7
		ANDERSON	ALLEN	10672911	CULTURE, EAR	204	
My Out P				Acknowled	ged		
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Alert messages are removed by selecting the box next to the patient's name and then click "Acknowledged."

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