Newsletter

Number 59, January/February 2010 **by Doug Meuross**

Cyberfreight

Software Designed to Deliver

Travelex

Cyberfreight now has an electronic interface to Travelex. This facility allows you to electronically interface with Travelex for foreign currency payments. The payments are fully integrated with Cyberfreight accounts. This should save you a considerable amount of time arranging foreign currency payments as everything can be done from your desk and your accounts are automatically updated. This new facility comes at no charge other than for setup. We have used Travelex and found that their rates have been far better than the banks. We will email a user manual shortly. You can contact Travelex directly by email - Cyberfreight@travelex.com.au .

Changes by your computer tech

This is a reminder to make sure that you computer technician contacts our support team before making any changes to your computer network. Changes to your network, including your email server, anti-virus, fire walls, Internet line etc. can stop your Customs messaging working and also prevent us connecting for support. If changes are made and we have no knowledge of the changes then when your messaging to Customs fails it may take many hours to diagnose the problem. The Customs messaging system is very fragile and difficult to diagnose at the best of times so if changes are made without our knowledge that break the system then you may be off the air for some time. Many times computer technicians have said that the changes will have no effect, then there is a disaster after they leave!

Screen savers on your server

Some screen savers demand a surprising amount of CPU resources to run. For best server performance do not activate a screen save and simply turn off the monitor. Turning off the monitor also saves power consumption and reduces the risk of fire, especially with the older CRT monitors.

Project Management

Version 3.19 of Cyberfreight has a new Project Management feature. This new feature allows you to group a number of jobs together as a project. The jobs can be a mixture of sea, air, import, export. Project Management allows you to manage a number of shipments to meet a common target date.

Invoice line format

Optionally, invoice lines can show a quantity, unit of quantity and rate with these items then being used to calculate the line sell amount. For example the line could have 124 KG at a rate of $10 giving a sell amount of $1,240. To select this option tick the ***With Qty and Rate*** option at the top of the charge screen. You can have mixed line formats on an invoice. The quantity and rate option can be defaulted on in Admin in the Globals tab.

Fraud

The global financial crisis has resulted in an increase in fraud. Most of the culprits are inside the company and include staff at all levels. Some of the fraud is external from sources such as organized crime and opportunistic individuals. The increase in internal fraud cases may be due to staff being under more financial stress and to better detection methods. We have put a lot of effort into Cyberfreight to reduce the opportunities for fraud and into providing tools for you to detect fraud. Do not assume that it will not happen to you – we have seen several cases over the last few years.

HI-TECH FREIGHT SOLUTIONS

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