

HS2016/2032/2064/2128 Alarm Panel

V1.1 User Guide



WARNING: This manual contains information on limitations regarding product use and function and information on the limitations as to liability of the manufacturer. The entire manual should be carefully read.

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1.0 Quick Reference













The PowerSeries Neo Alarm System uses shortcut keys to access options or features on all models of keypads. When using an LCD keypad, the PowerSeries Neo Alarm System additionally uses a menu based navigation system. The scroll keys can be used to [Scroll] through the list of options contained within the current menu. For more information on keypads see 2 “Understanding your Keypad Display”. Lookup detailed information on any of the listed actions using the accompanying Section number.



For detailed information about the PowerSeries Neo Alarm System, refer to the full online manual, which can be accessed from the DSC.com Web site.















Note: Some features must be enabled by installer.

Note: Bypass Groups are not permitted in UL listed installations.

Note: [*] - If configured by installer.

Status Lights	Function Keys	Function Keys	Status Lights	Emergency Keys	Emergency Keys
	Ready - Indicates system normal. Must be on to arm system. All zones must be secured or bypassed and the system disarmed for this light to activate.		Stay Arm		Fire Alarm
	Armed- Indicates system is armed. If the Ready light and the Armed light are both on, an Exit Delay is in progress.		Away Arm		Medical Alarm
	Trouble - On indicates a system malfunction or tamper. Flashing indicates that the keypad has a low battery condition. Follow the instructions displayed or enter [*][2] to view trouble. Correcting the trouble turns off the indicator.		Chime		Panic Alarm
	AC Power - Indicates AC Power is present. The AC Power light will turn off when AC is absent.		Reset Sensors		
			Quick Exit		

Action	Press
Arming and Disarming	
Away Arm	 for 2 seconds + [Access Code*]
Stay Arm	 for 2 seconds + [Access Code*]
Night Arm	When armed in stay mode [*][1] + [Access Code*]
Disarm	[Access Code]
No-Entry Arming	[*][9] + [Access Code*]

Action	Press
Quick Arm/Quick Exit	[*][0]
Abort Arming Sequence	[Access Code]
Bypassing - All bypass commands begin with [*][1] + [Access Code*]	
Bypass Individual Zones	[3 Digit Zone #]
Bypass All Open Zones	[9][9][8]
Recall Last Bypass	[9][9][9]
Clear Bypass	[0][0][0] OR [Scroll] Bypass Options + [*] + [Scroll] Clear Bypasses + [*]
Program Bypass Group	[3 digit zone #s] + [9][9][5] OR [3 digit zone #s] + [Scroll] Bypass Options + [*] + [Scroll] Prg Bypass Group + [*]
Load Bypass Group	[9][9][1] OR [Scroll] Bypass Options + [*] + [Scroll] Bypass Group + [*]
Common Functions	
Set Time and Date	[*][6] [Master Code] + [0][1]
Turn Chime ON/OFF	[*][4] + [Access Code*] OR 
Change Brightness	[*][6] [Master Code] + [1][2] +  
Change Contrast	[*][6] [Master Code] + [1][3] +  
Add/Delete User	[*][5] + [Master Code] + [Access Code] + 1
Reset Smoke Detectors	 OR [*][7][2]
View Troubles	[*][2] + [Access Code*] +  
View Alarms	[*][3] + [Access Code*] +  
Perform System Test	[*][6] + [Master Code] + [0][4] +  
Buzzer Volume	[*][6] + [Master Code] + [1][4] +  

- | | |
|-------------------------|--|
| 11. Chime | This icon turns on when the Chime function key is pressed to enable Door Chime on the system. It will turn off when the chime function key is pressed again to disable Door Chime. |
| 12. OPEN | This icon is used with clock digits 1 and 2 to indicate activated zones (not alarm) on the system. When zones are opened, the OPEN icon will turn on, and 7 segment displays 1 and 2 will scroll through the violated zones. |
| 13. AC | Indicates that AC is present at the main panel. |
| 14. System Trouble | Indicates that a system trouble is active. |
| 15. Night | Indicates that the panel is armed in the Night Mode. |
| 16. Ready Light (green) | If the Ready light is on, the system is ready for arming. If the toggle of the Ready LED flashes for Force Arming enabled, the LED flashes with force armable zones open on the partition. |
| 17. Armed Light (red) | If the Armed light is on, the system has been armed successfully. |

Note: For UL listed installations, zones can only be bypassed manually.

2.2 Keypad Models

Note: In the following list if x = 9 (the system operates in 912-919MHz), x=4 (the system operates in 433MHz band) or x=8 (the system operates in 868MHz band). Only models operating in 912-919MHz band are UL/ULC listed.

- | | |
|--------------------|---|
| HS2LCD | Alphanumeric LCD keypad |
| HS2LCDP | Alphanumeric LCD keypad with Prox. Tag support |
| HS2ICN | Icon keypad |
| HS2ICNP | Icon keypad with Prox. Tag support |
| HS2LED | LED keypad |
| HS2LCDRFx | Alphanumeric LCD keypad with wireless receiver |
| HS2LCDRFPx | Alphanumeric LCD keypad with wireless receiver and Prox. tag support |
| HS2ICNRFx | Icon keypad with wireless receiver |
| HS2ICNRFPx | Icon keypad with wireless receiver and Prox. tag support |
| HS2LCDWFx | Wireless Alphanumeric LCD keypad |
| HS2LCDWFPx | Wireless Alphanumeric LCD keypad with Prox. Tag support |
| HS2LCDWFVPx | Wireless Alphanumeric LCD keypad with Prox. Tag support & Voice Prompt |
| HS2TCHP | Touchscreen keypad. For additional information, refer to the HS2TCHP Touchscreen User Manual; part #: 29009060R001. |

Note: For systems compliant with EN50131-1 and EN50131-3 the HS2LED keypad shall be used in conjunction with an LCD type keypad (HS2LCD(P) or HS2LCDRF(P)8 or HS2LCDWF(P)8) in order to be able to review logged events and also to allow overriding of conditions that inhibit setting of the alarm system. The HS2LED keypad alone cannot support these functions.

3.0 The PowerSeries Neo Security System

Your PowerSeries Neo has been designed to provide you with the greatest possible flexibility and convenience. Read this manual carefully and have your installer instruct you on how to operate your system and which features have been implemented in your system. All users of this system should be equally instructed in its use. Fill out section "System Information" with all of your zone information and access codes and store this manual in a safe place for future reference.

Note: The PowerSeries Neo security system includes specific false alarm reduction features and is classified in accordance with ANSI/ SIA CP-01-2010 Control Panel Standard - Features for False Alarm Reduction. Please consult your installer for further information regarding the false alarm reduction features built into your system as all are not covered in this manual.

3.1 General System Operation

Your security system is made up of a PowerSeries Neo control panel, one or more keypads and various sensors and detectors. The control panel will be mounted out of the way in a utility closet or in a basement. The metal cabinet contains the system electronics, fuses and standby battery.

All the keypads have an audible indicator and command entry keys. LED keypads have a group of zone and system status lights. LCD keypads have an alphanumeric liquid crystal display (LCD). The keypad is used to send commands to the system and to display the current system status. The keypad(s) will be mounted in a convenient location inside the protected premises close to the entry/exit door(s).

The security system has several zones of area protection and each of these zones is connected to one or more sensors (motion detectors, glassbreak detectors, door contacts, etc.). A sensor in alarm is indicated by the corresponding zone lights flashing on an LED keypad or by messages on the LCD keypad.

Note: Only the installer or service professional shall have access to the control panel.

3.2 Testing your System

Tests all system keypad LED's, keypad sounders, bells and/or sirens.

To ensure that your system continues to function as intended, you must test your system weekly.

IMPORTANT: For UL HOME HEALTH CARE listed applications the system shall also be tested weekly without AC power. To remove AC from the control unit, remove the screw from the restraining tab of the plug in adapter and remove the adapter from AC outlet. After completing the test of the unit using only the battery backup source, reconnect the plug in adapter and attach the screw through the restraining tab so that the adapter is securely attached to the outlet.

IMPORTANT: Should your system fail to function properly contact your installation company immediately.

IMPORTANT: All smoke detectors must be tested by your smoke detector installer once per year to ensure proper operation.

To Perform a Keypad and Siren Test

1. From the Ready state press and enter the [Master code] to access User Functions.

LCD Display

Press (*) for <> User Functions

2. Press [04] or use the scroll keys to navigate to System Test and press [*]. The system activates all keypad sounders, bells/sirens and keypad LEDs for two seconds.
3. To go back to the Ready state press [*].

Press (*) for <> System Test

3.3 Monitoring

This system is capable of transmitting alarms, troubles & emergency information to a central station. If you initiate an alarm by mistake, immediately call the central station to prevent an unnecessary response.

Note: For CP-01 systems, the monitoring function must be enabled by the installer before it becomes functional. There is a communicator delay of 30 seconds in this control panel. It can be removed, or it can be increased up to 45 seconds, at the option of the end-user by consulting with the installer.

3.4 Maintenance

With normal use, the system requires minimum maintenance. Note the following points:

- Do not wash the security equipment with a wet cloth. Light dusting with a slightly moistened cloth should remove normal accumulations of dust.
- Use the system test described in “Testing Your System” to check the battery condition. We recommend, however, that the standby batteries be replaced every 3-5 years.
- For other system devices such as smoke detectors, passive infrared, ultrasonic or microwave motion detectors or glassbreak detectors, consult the manufacturer’s literature for testing and maintenance instructions.

4.0 Arming the System

The PowerSeries Neo system can be armed using a keypad, a 2-way wireless key or a proximity tag.

4.1 Arming the System (Infinite Exit Delay)


In an attempt to reduce false alarms, your system is designed to notify you of an improper exit when arming the system. When using the Push to Set, or Final Door Set feature, attempting to arm your system will start an infinite exit delay. The keypad will sound a beep once per second. When you have opened and closed the final exit door, or after pressing the Push to Set button, the exit delay will be reduced to a programmable value, which is typically 10 seconds. The panel used this time period to allow time for the detectors on the system to return to their normal state. When this time expires, the system checks for detectors/windows/doors that may be open. If any of these are open, the panel will cancel the arming. If this occurs, you must re-enter the premises, check the system, close any open zones, and then attempt to arm again.

4.2 Away Arming the System with the Keypad

Away mode activates the complete alarm system by:




- Arming all perimeter sensors.
- Arming all interior sensors.

To Arm the System in Away Mode

1. Ensure all windows and doors are closed and that the Ready indicator is on.
2. To arm using the Away key , press and hold the Away key for 2 seconds and, if required, enter your [access code] or present your proximity tag.

OR

To Quick Arm the system press [*][0].

3. If zones have been bypassed, ICN or LED keypads bypass LED  will light and the bypassed zones #s will be shown. On an LCD keypad a warning appears.
4. After successfully initiating the arming sequence the:
 - Armed  indicator turns on.
 - Ready  indicator remains lit.
 - Exit Delay timer begins counting down.
 - Keypad beeps six times, continues beeping once per second until beeping rapidly in the final ten seconds.
 - The system may be configured to have a persistent exit delay that only ends when the exit door is opened and closed, or when a button is pressed outside the protected premises.
5. To cancel the arming sequence, enter your [access code] or present your proximity tag to the keypad reader.

LCD Display

Date Time
JAN 02/13 2:06a

System is
Ready to Arm

then

Present Tag or
Enter Code

* Warning *
Bypass Active

Exit Delay in
Progress

System Disarmed
No Alarm Memory

- Once the exit delay timer expires, thereby arming the system, the:

System Armed
in Away Mode

- Ready indicator turns off.
- Armed indicator remains on.
- Keypad stops sounding.

Note: The installer configures the exit delay timer and whether or not an access code is required for arming the system.

4.3 Exit Delay Time Restart

The control panel provides an option where, if a entry/exit zone is tripped a second time prior to the end of the exit delay, the exit delay time restarts. The exit delay timer can only be restarted once.

4.4 Alarm Cancel Window

The control panel provides a period of time in which the user can cancel the alarm transmission. The minimum duration of this time is five minutes.

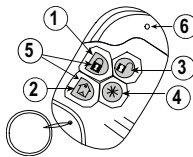
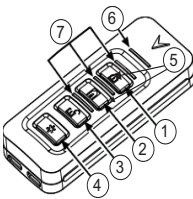
If the programmed alarm transmission delay has expired, canceling an alarm sends a message to the monitoring station. Upon a successful transmission of the cancellation message the keypad will beep 6 times.

Note: Must be enabled and configured by installer.

Note: For CP-01 systems, alarm transmission delay must not exceed 45 seconds.

4.5 Using 2-way Wireless Keys and Proximity Tags

2-way wireless keys allow users in the close proximity of their house the ability to readily arm/disarm their system, and to call for help. For information on enrolling wireless keys see "User Labels (LCD keypads only)".



1. Away Arm
2. Stay Arm
3. Disarm
4. Panic
5. Command Output 1
6. Message LED
7. Status LEDs

1. Away Arm
2. Stay Arm
3. Disarm
4. Panic
5. Command Output 1
6. LED

Note: Panic feature has not been evaluated by UL. All wireless key buttons are programmable. Verify the functions assigned to each key with your installer. When using compatible wireless keys there is one bell squawk for arming and two bell squawks for disarming.

4.5.1 Arming the System with a 2-way Wireless Key

If configured, the PowerSeries Neo system can be armed using the following wireless keys:

- PG4929/PG8929/PG9929
- PG4939/PG8939/PG9939

To Arm the System with a 2-way wireless key

- Press the desired Arming mode button anytime the system Ready indicator is on.

4.5.2 Arming the System with a Proximity Tag

If configured, the PowerSeries Neo system can be armed using MPT proximity tags.

To Arm the System with a Proximity tag


- Present your Proximity tag to a keypad equipped with a proximity sensor anytime the system Ready indicator is on.
- If configured by your installer, enter your access code.

4.6 Disarming the System


Depending on your system configuration, there are multiple methods you can use to disarm your system. You can disarm the system using a:

- Keypad
- 2-way wireless key
- Proximity Tag

To Disarm the System with a Keypad

1. Enter your [access code] or present your proximity tag anytime the system is armed. (Armed  indicator is on).
2. If you walk through the entry door the keypad will beep. Disarm within ____ seconds to avoid an alarm condition.

To Disarm the System with a 2-way Wireless Key

1. Press the disarm button anytime the system is armed. (Armed  indicator is on).
2. If you walk through the entry door the keypad will beep. Press the disarm button within ____ seconds to avoid an alarm condition.

Note: After disarming a system with an HS2LCD keypad using a 2-way wireless key, always check the alarm memory to determine if any alarms have occurred during the armed period.

To Disarm the System with a Proximity Tag

1. Present your Proximity Tag to a keypad equipped with a proximity sensor anytime the system is armed. (Armed indicator is on) and if configured as required, enter your access code.
2. If you walk through the entry door the keypad will beep. Present your Proximity Tag within ____ seconds to avoid an alarm condition.

Note: Duration of Entry timer is programmed by installer.

4.6.1 Disarming Error

If your code is invalid, the system will not disarm and a 2-second error tone will sound. If this occurs, press [#] and re-enter your access code.

5.0 Emergency Keys

IMPORTANT: EMERGENCY USE ONLY!

Pressing both the emergency keys generates a Fire, Medical, or Panic Alarm, and alerts the monitoring station. e.g., to generate a medical alarm press both of the medical alarm keys for 2 seconds and the display on an LCD keypad will show Hold down keys for Med. Alarm. The keypad beeps to indicate that the alarm input has been accepted and sent to the monitoring station.



Fire Alarm



Medical Alarm



Panic Alarm

Note: Verify with your alarm company that your system is equipped with emergency keys.

Note: Fire keys can be disabled by the installer.

Note: Having an optional audio verification module installed in your system allows the monitoring station to open 2-way communication when notified of an alarm.

6.0 Access Code Types

The alarm system provides the following user access code types:

Code	Add User	Delete User	Arm	Disarm	Access Codes	User Functions	Installer
Master	All	All	Yes	Yes	Yes	Yes	No
User	No	No	Yes	Yes	No	No	No
Supervisor	All but Master	All but Master	Yes	Yes	Yes	Yes	No
Duress	No	No	Yes	Yes	No	No	No
One-time user	No	No	Yes	1/day	No	No	No

Installer and Master code are system codes that can be changed but not deleted. The other codes are user-defined and can be added or deleted as necessary. By default, access codes have the same partition and attribute programming as the code used to program them.

Note: When using 6-digit access codes, the minimum number of access code variations is 10526 per user. Additionally, there are no disallowed codes.

Master Code By default the master code can access all partitions and can perform any keypad function. This code can be used to program all access codes, including the supervisor and duress codes. The master code is code # [01].

User Codes This type of access code is used to arm and disarm assigned partitions and can access the User Functions menu.

Supervisor Codes Use when you want to allow additional users to manage Access Codes [*5] or User Functions[*6]. Supervisor codes created by the master code will have the same attributes as the master code. Supervisor codes created by another supervisor code will have the same attributes, except the supervisor attribute. Must be assigned manually afterward. After creation, attributes can be changed for all supervisor codes. For information on how to program a supervisor code see "Configuring additional User Options".

Duress Codes Use if forced to access your keypad under threat. Duress codes function the same as user access codes, except they transmit a Duress Report to your monitoring station when used to perform any function on the system. Duress codes cannot be used to access Access Codes[*5], User Functions[*6] or Installer[*8] menus. For information on how to program a Duress Code see "Configuring additional User Options".

One Time User Code Use when needing to grant someone one time access to your home once per day, i.e., a cleaning person or contractor. The ability to disarm the system is reset at midnight or when the one time user code is keyed in by the master code user. For information on how to program a One Time User Code see "Configuring additional User Options".

To Open the Access Codes Menu**LCD Display**

1. Press [*][5]
OR
press [*] and use the scroll keys to navigate to Access Codes and press [*].
2. Enter [Master or supervisor code].
3. Enter [2 digit user #]
OR
scroll through the list of users and press [*]. On an LED keypad the user number will begin flashing.
4. To go back to the Ready state press [#].

```
Press (*) for <>
Access Codes
```

```
Present Tag or
Enter Code
```

```
Press (*) for <>
{User Label}
```

6.1 Adding, Changing and Deleting Access Codes

Each configured user is assigned a number from 01-95. Access codes cannot be duplicated.

To Add or Change User Access Codes**LCD Display**

1. From the desired user press [*] or [1].
2. Enter a new 4 or 6 digit access code. After entering a new code you will be automatically returned to the previous menu, and on an LCD display the flag is changed to P from -. On an ICN or LED keypad the programmed user will have their digits displayed. If a duplicate code is entered the error tone will sound. After the code is programmed, the keypad returns to the previous LCD display.

```
Press (*) for <>
Access Code
```

```
Enter New Code
AAAA
```

To Delete a User Access Code**LCD Display**

1. From the desired user press [*] or [1].
2. Press [*]. The code is deleted, and you are returned to the previous screen. The flag is changed to - from P. On an ICN or LED keypad the programmed user's digits will cease being displayed. After the code is programmed, the keypad returns to the previous LCD display.

```
Press (*) for <>
Access Code
```

```
Enter New Code
030516
```

Note: Any proximity tags associated with deleted user codes will need to be re-enrolled.

6.2 Burglary Verification

The Control Panel includes cross zone and sequential detection features that require a trip on two or more zones within a given time period, to generate a confirmed alarm and immediate police response.

Note: Must be enabled and configured by installer.

6.3 Swinger Shutdown

The Control Panel has a swinger shutdown feature that when enabled a programmable number of trips shall shut down the zone. All burglary zone types have this feature enabled in CP-01 installations.

Note: Must be enabled and configured by installer.

6.4 Call Waiting

The Control Panel includes a programmable option for call waiting to prevent a call waiting line from interfering with the alarm verification process. This option is disabled by default.

Note: Must be enabled and configured by installer.

6.5 Fire Alarm Verification

Fire Alarm Verification is an available option for Fire zones. If configured, once the conditions for alarm verification are met the fire alarm will sound and an alarm transmission will be sent to the monitoring station.

Note: Must be enabled and configured by installer.

6.6 System Lockout due to Invalid Attempts

If too many invalid access codes are entered, your system can be configured to automatically lock out inputs from all keypads, wireless and proximity keys, and SMS commands for a specified duration. When any keys are pressed, an error tone will sound. FMP keys are still active during Keypad Lockout.

Note: Feature and lockout duration must be configured by installer.

6.7 User Labels (LCD keypads only)

Adding or editing labels is done by using a pre-programmed word library. The following table library lists the full library and the associated three digit code.

To Edit a User Label

1. From the applicable user, press [3] or use the scroll keys to scroll to User Labels and press [*].
2. Press [*] [*] to enter word library.
3. Use the scroll keys to scroll through the list of words or use the [3-digit number] to display the desired word. Press [*] to select the word.
4. To enter an additional word, repeat step 3.

LCD Display

```
Press (*) for <>
User Labels
```

```
Program Name
{User 1 Label 1}
```

```
Press (*) for <>
{User Label}
```


Word Library											
#	Text	#	Text	#	Text	#	Text	#	Text	#	Text
001	Aborted	041	Communicator	081	Front	121	Memory	161	Screen	201	7
002	AC	042	Computer	082	Furnace	122	Menu	162	Second	202	8
003	Access	043	Control	083	Gallery	123	Monoxide	163	Sensor	203	9
004	Active	044	Date	084	Garage	124	Mother's	164	Service	204	A
005	Activity	045	Daughter's	085	Gas	125	Motion	165	Shed	205	B
006	Alarm	046	Degrees	086	Glass	126	No	166	Shock	206	C
007	All	047	Delay	087	Goodbye	127	North	167	Shop	207	D
008	AM	048	Den	088	Gym	128	Not	168	Side	208	E
009	Area	049	Desk	089	Hallway	129	Now	169	Siren	209	F
010	Arm	050	Detector	090	Heat	130	Number	170	Sliding	210	G
011	Armed	051	Dining	091	Hello	131	Off	171	Smoke	211	H
012	Arming	052	Disarmed	092	Help	132	Office	172	Son's	212	I
013	Attic	053	Door	093	High	133	OK	173	Sound	213	J
014	Auxiliary	054	Down	094	Home	134	On	174	South	214	K
015	Away	055	Download	095	House	135	Open	175	Special	215	L
016	Baby	056	Downstairs	096	In	136	Opening	176	Stairs	216	M
017	Back	057	Drawer	097	Install	137	Panic	177	Stay	217	N
018	Bar	058	Driveway	098	Interior	138	Partition	178	Sun	218	O
019	Basement	059	Duct	099	Intrusion	139	Patio	179	Supervisory	219	P
020	Bathroom	060	Duress	100	Invalid	140	Pet	180	System	220	Q
021	Battery	061	East	101	Is	141	Phone	181	Tamper	221	R
022	Bedroom	062	Energy	102	Key	142	Please	182	Temperature	222	S
023	Bonus	063	Enter	103	Kids	143	PM	183	Test	223	T
024	Bottom	064	Entry	104	Kitchen	144	Police	184	Time	224	U
025	Breezeway	065	Error	105	Latchkey	145	Pool	185	To	225	V
026	Building	066	Exercise	106	Laundry	146	Porch	186	Touchpad	226	W
027	Bus	067	Exit	107	Left	147	Power	187	Trouble	227	X
028	Bypass	068	Exterior	108	Level	148	Press	188	Unbypass	228	Y
029	Bypassed	069	Factory	109	Library	149	Program	189	Unit	229	Z
030	Cabinet	070	Failure	110	Light	150	Progress	190	Up	230	(Space)
031	Camera	071	Family	111	Lights	151	Quiet	191	West	231	' (Apostrophe)
032	Canceled	072	Father's	112	Living	152	Rear	192	Window	232	- (Dash)
033	Car	073	Feature	113	Load	153	Receiver	193	Zone	233	_(Under- score)
034	Carbon	074	Fence	114	Loading	154	Report	194	0	234	*
035	Central	075	Fire	115	Low	155	RF	195	1	235	#
036	Chime	076	First	116	Lower	156	Right	196	2	236	:
037	Closed	077	Floor	117	Main	157	Room	197	3	237	/
038	Closet	078	Force	118	Master	158	Safe	198	4	238	?
039	Closing	079	Foyer	119	Mat	159	Saver	199	5	239	
040	Code	080	Freeze	120	Medical	160	Schedule	200	6	240	

7.0 Trouble Conditions

Trouble Conditions (Level 1) are comprised of various trouble types (Level 2) which may in turn be related to a specific zone, module, device or additional type of system equipment (Level 3). For an explanation of possible trouble conditions and the recommended actions required.

When the system detects a trouble condition the following occurs:

- The Trouble indicator turns on.
- The keypad beeps once every 10 seconds.
- Press the [*] key to silence the keypad beeps.

Examining troubles is done by pressing [*][2]. When viewing troubles, the trouble indicator flashes to identify the level of trouble being viewed. One flash = level 1, two flashes = level 2 etc.

Arming of your system may be impeded by a trouble. To override this condition, enter [*2] and scroll to acknowledge all troubles and press [*] or enter 999.

Trouble Condition	Trouble # Level 1	Description	Trouble Types	Trouble # Level 2	Trouble Notification Level 3
Note: Trouble #s are used to identify the number to view the trouble and depending on the keypad type being used, identifies which LED or digit illuminates to display the trouble. Similarly, Trouble Notification identifies the range that may be displayed on the keypad. When exploring the trouble levels, the Trouble indicator will flash to identify which level you are currently viewing.					
Service Required	01	Assorted Trouble types. Time and Date troubles can be resolved by resetting the Time/Date. To set Time/Date press [*][6][0][1]. For all other troubles call for service.	Bell Circuit	01	
			RF Jam	02	
			Auxiliary Supply	03	
			Loss of clock	04	
			Output 1 Fault	05	
Battery Trouble	02	The system has detected a battery trouble condition. Call for service.	Low Battery (System Label)	01	n/a

			No Battery service (System Label)	02	n/a
			High Current Output Low Battery	04	Module 1-4
			High Current Output No Battery	05	Module 1-4
			Power Supply Low Battery	07	Module 1-4
			Power Supply No Battery	08	Power supply 1-4
Bus Voltage	03	A module has detected a low voltage on its corbus red terminal.	HSM2HOST	01	n/a
			Keypad	02	Keypad 1-16
			Zone Expander	04	Zone expander 1-15
			Power Supply	05	Power supply 1-4
			High Current Output	06	Output terminal 1-4
			Output Expander	08	Output module 1-16
			HSM2955 Bus Voltage (Audio Expander)	09	n/a
AC Troubles	04	The system is experiencing loss of power. Call for service. If the building and/or neighborhood has lost electrical power, the system will continue to operate on battery for several hours.	Zone	01	Zone label or 001-128

			Siren	03	Siren 1-16
			Repeater	04	Repeater 1-8
			Power Supply	05	Power supply 1-4
			High Current Output	06	Output terminal 1-4
			System Label	07	n/a
Device Faults	05	The system has detected an issue with one or more connected devices. Call for service.	Gas		
			Heat		
			CO		
			Freeze		
			Probe Disconnected		
			Fire		
			Zone	01	Zone label or 001-128
			Keypad	02	Keypad 1-16
			Siren	03	Siren 1-16
Repeater	04	Repeater 1-8			
Device Battery	06	The system has detected an issue with one or more of the device batteries. For Zone, Keypad and Wireless Key battery troubles see the accompanying documentation for how to change the batteries. For all other troubles call for service.	Zone	01	Zone label or 001-128
			Keypad	02	Keypad 1-16
			Siren	03	Siren 1-16
			Repeater	04	Repeater 1-8
			User	05	Wireless key 1-32
Device Tamper	07	The system has detected a tamper condition with one or more devices on the system. Call for service.	Zone	01	Zone label or 001-128

			Keypad	02	Keypad 1-16
			Siren	03	Siren 1-16
			Repeater	04	Repeater 1-8
			Audio Station	05	Audio Station 1-4
RF Delinquency	08	The system has detected wireless signal interference that is causing improper system operation. Call for service.	Zones	01	Zone label or 001-128
			Keypad	02	Keypad 1-16
			Siren	03	Siren 1-16
			Repeater	04	Repeater 1-8
Module Supervision	09	The system has detected a supervisory trouble condition with one or more modules on the system. Call for service.	HSM2HOST	01	n/a
			Keypad	02	Keypad 1-16
			Zone Expander	04	Zone Expander 1-15
			Power Supply	05	Power supply 1-4
			High Current Output	06	Output terminal 1-4
			Output Expander	08	Output module 1-16
			Audio Expander	09	n/a
Module Tamper	10	The system has detected a tamper condition with one or more modules on the system. Call for service.	HSM2HOST	01	n/a
			Keypad	02	Keypad 1-16
			Zone Expander	04	Zone Expander 1-15
			Power Supply	05	Power supply 1-4
			High Current Output	06	Output terminal 1-4
			Output Expander	08	Output module 1-16

Chapter 7.0 Trouble Conditions

			Audio Expander	09	n/a
			Alt. Comm	10	n/a
Communications	11	The system has detected a communication trouble. Call for service.	TLM Trouble	01	n/a
			FTC Trouble	02	Receiver 1-4
			SIM Lock	03	n/a
			Cellular	04	n/a
			Ethernet	05	n/a
			Receiver	06	Receiver 1-4
			Supervision Receiver	07	Receiver 1-4
			Alt Comm Fault	09	n/a
			Alternate Communicator FTC	10	Receiver 1-4
Not Networked	12	The system has detected a network trouble condition with one or more modules on the system. If the trouble does not restore within 20 minutes, call for service.	Zone	01	Zone label 001-128
			Keypad	02	Keypad 1-16
			Siren	03	Siren 1-16
			Repeater	04	Repeater 1-8
			User	05	Users 01-95

8.0 Safety Instructions

This equipment is stationary-fixed and must be installed by Service Persons only (Service Person is defined as a person having the appropriate technical training and experience necessary to be aware of hazards to which that person may be exposed in performing a task and of measures to minimize the risks to that person or other persons). It must be installed and used within an environment that provides the pollution degree max 2, over voltages category II, in non-hazardous, indoor locations only.

WARNING! When using equipment connected to the mains and/or to the telecommunication network, there are basic safety instructions that should always be followed. Refer to the safety instructions provided with this product and save them for future reference. To reduce the risk of fire, electric shock and/or injury, observe the following:

- Do not attempt to service this product yourself. Opening or removing the cover may expose you to dangerous voltage or other risk. Refer servicing to service persons. Never open the device yourself.
- Use authorized accessories only with this equipment.
- DO NOT leave and/or deposit ANY object on the top of the cabinet of this equipment! The cabinet as it is installed on the wall is not designed to support any supplementary weight!
- Do not spill any liquids on the cabinet.
- Do not touch the equipment and its connected cables during an electrical storm; there may be a risk of electric shock.
- Never touch uninsulated wires or terminals unless the equipment has been disconnected from the mains supply and from the telecommunication network!
- Ensure that cables are positioned so that accidents cannot occur. Connected cables must not be subject to excessive mechanical strain. Do not spill any type of liquid on the equipment.
- Do not use the Alarm system to report a gas leak if the system is near a leak.
- Do not subject the connected cables to an excessive mechanical strain.

These safety instructions should not prevent you from contacting the distributor and/or the manufacturer to obtain any further clarification and/or answers to your concerns.

8.1 Regular Maintenance and Troubleshooting

Keep your Alarm Controller in optimal condition by following all the instructions that are included within this manual and/or marked on the product. It is the end-user and/or installer's responsibility to ensure that the disposal of the used batteries is made according to the waste recovery and recycling regulations applicable to the intended market.

8.1.1 Cleaning

- Clean the units by wiping with a damp cloth only.
- Do not use abrasives, thinners, solvents or aerosol cleaners (spray polish) that may enter through holes in the Alarm Controller and cause damage.
- Do not use any water or any other liquid.
- Do not wipe the front cover with alcohol.

8.1.2 Troubleshooting

Occasionally, you may have a problem with your Alarm Controller or telephone line. If this happens, your Alarm Controller will identify the problem and displays an error message. Refer to the provided list when you see an error message on the display. If additional help is required, contact your distributor for service.

Note: There are no parts replaceable by the end-user within this equipment, except for the keypad batteries. Dispose of used batteries as per local rules and regulations.

This publication covers the following models x = 9 (912-919MHz UL/ULC systems) 4 (433MHz) or 8 (868MHz).

- HS2016
- HS2128
- HS2032
- HS2064
- HS2TCHP
- HS2LCD
- HS2LCDP
- HS2LCDRFx
- HS2LCDRFPx
- HS2LCDWFx
- HS2LCDWFPx
- HS2LCDWFPVx
- HS2LED
- HS2ICN
- HS2ICNP
- HS2ICNRFx
- HS2ICNRFPx

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WARNING: DSC recommends that the entire system be completely tested on a regular basis.

However, despite frequent testing, and due to, but not limited to, criminal tampering or electrical disruption, it is possible for this SOFTWARE PRODUCT to fail to perform as expected.

Always ensure you obtain the latest version of the User Guide. Updated versions of this User Guide are available by contacting your distributor.

The following is a list of warnings applicable when this equipment is connected to the New Zealand Telecom Network.

GENERAL WARNING

The following is a list of warnings applicable when this equipment is connected to the New Zealand Telecom Network.

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

Reverse Numbering (Decadic Signalling)

Decadic signaling should not be used as it is being progressively phased out of the network. DTMF dialling is 100% available and it should always be used.

Line Grabbing Equipment

This equipment is set up to carry out test calls at pre-determined times. Such test calls will interrupt any other calls that may be set up on the line at the same time. The timing set for such test calls should be discussed with the installer. The timing set for test calls from this equipment may be subject to 'drift'. If this proves to be inconvenient and your calls are interrupted, then the problem of timing should be discussed with the equipment installer. The matter should NOT be reported as a fault to Telecom Faults Service.

D.C. Line Feed To Other Devices

During dialing, this device unit does not provide DC voltage to the series port connection and this may cause loss of memory functions for the terminal devices (local telephone) connected to T-1, R-1.

General Operation (ringer sensitivity and loading)

This device only responds to Distinctive Alert cadences DA1 and DA2.

In the event of any problem with this device, it is to be disconnected. A CPE item connected to one of the device's terminal ports may be connected directly in its place. The user should then arrange for the product to be repaired. Should the matter be reported to Telecom as a wiring fault, and the fault is proven to be due to this product, a call-out charge will be incurred.

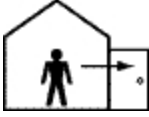
10.0 Reference Sheets

Fill out the following information for future reference and store this guide in a safe place.

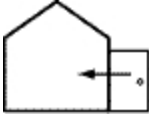
10.1 System Information

Mark if Buttons are Enabled

[F] FIRE [M] Medical [P] PANIC



The Exit Delay Time is _____ seconds.



The Entry Delay Time is _____ seconds.

10.2 Service Contact Information

Central Station Information

Account #: _____ Telephone #: _____

Installer Information:

Company: _____ Telephone #: _____

Battery Installation / Service Date:

IMPORTANT: If you suspect a false alarm signal has been sent to the central monitoring station, call the station to avoid an unnecessary response.

11.0 Access Code and Sensor/Zone information

Master Code [01] : _____

Access Code Reference Sheet

Code	Access Code	Code	Access Code	Code	Access Code	Code	Access Code
01		13		25		37	
02		14		26		38	
03		15		27		39	
04		16		28		40	
05		17		29		41	
06		18		30		42	
07		19		31		43	
08		20		32		44	
09		21		33		45	
10		22		34		46	
11		23		35		47	
12		24		36		48	
49		55		61		67	
50		56		62		68	
51		57		63		69	
52		58		64		70	
53		59		65		71	
54		60		66		72	
73		79		85		91	
74		80		86		92	
75		81		87		93	
76		82		88		94	
77		83		89		95	
78		84		90			

Sensor/Zone Information

Sensor Protected Area	Sensor Type	Sensor	Protected Area	Sensor Type
01		65		
02		66		
03		67		
04		68		
05		69		
06		70		
07		71		

Sensor	Protected Area	Sensor Type	Sensor	Protected Area	Sensor Type
08			72		
09			73		
10			74		
11			75		
12			76		
13			77		
14			78		
15			79		
16			80		
17			81		
18			82		
19			83		
20			84		
21			85		
22			86		
23			87		
24			88		
25			89		
26			90		
27			91		
28			92		
29			93		
30			94		
31			95		
32			96		
33			97		
34			98		
35			99		
36			100		
37			101		
38			102		
39			103		
40			104		
41			105		
42			106		
43			107		
44			108		

Sensor	Protected Area	Sensor Type	Sensor	Protected Area	Sensor Type
45			109		
46			110		
47			111		
48			112		
49			113		
50			114		
51			115		
52			116		
53			117		
54			118		
55			119		
56			120		
57			121		
58			122		
59			123		
60			124		
61			125		
62			126		
63			127		
64			128		

12.0 Locating Detectors and Escape Plan

The following information is for general guidance only and it is recommended that local fire codes and regulations be consulted when locating and installing smoke and CO alarms.

12.1 Smoke Detectors

Research has shown that all hostile fires in homes generate smoke to a greater or lesser extent. Experiments with typical fires in homes indicate that detectable quantities of smoke precede detectable levels of heat in most cases. For these reasons, smoke alarms should be installed outside of each sleeping area and on each storey of the home.

The following information is for general guidance only and it is recommended that local fire codes and regulations be consulted when locating and installing smoke alarms.

It is recommended that additional smoke alarms beyond those required for minimum protection be installed. Additional areas that should be protected include: the basement; bedrooms, especially where smokers sleep; dining rooms; furnace and utility rooms; and any hallways not protected by the required units. On smooth ceilings, detectors may be spaced 9.1m (30 feet) apart as a guide. Other spacing may be required depending on ceiling height, air movement, the presence of joists, uninsulated ceilings, etc. Consult National Fire Alarm Code NFPA 72, CAN/ULC-S553-02 or other appropriate national standards for installation recommendations.

- Do not locate smoke detectors at the top of peaked or gabled ceilings; the dead air space in these locations may prevent the unit from detecting smoke.
- Avoid areas with turbulent air flow, such as near doors, fans or windows. Rapid air movement around the detector may prevent smoke from entering the unit.
- Do not locate detectors in areas of high humidity.
- Do not locate detectors in areas where the temperature rises above 38°C (100°F) or falls below 5°C (41°F).
- Smoke detectors should always be installed in USA in accordance with Chapter 11 of NFPA 72, the National Fire Alarm Code: 11.5.1.1.

Where required by applicable laws, codes, or standards for a specific type of occupancy, approved single- and multiple-station smoke alarms shall be installed as follows:

1. In all sleeping rooms and guest rooms.
2. Outside of each separate dwelling unit sleeping area, within 6.4 m (21 ft) of any door to a sleeping room, the distance measured along a path of travel.
3. On every level of a dwelling unit, including basements.
4. On every level of a residential board and care occupancy (small facility), including basements and excluding crawl spaces and unfinished attics.
5. In the living area(s) of a guest suite.
6. In the living area(s) of a residential board and care occupancy (small facility).

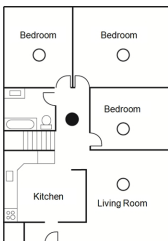


Figure 1

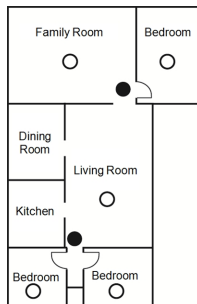


Figure 2

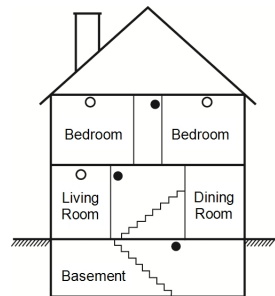


Figure 3

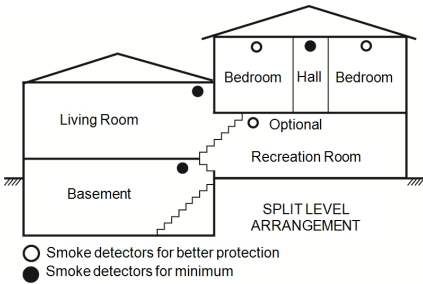


Figure 3a

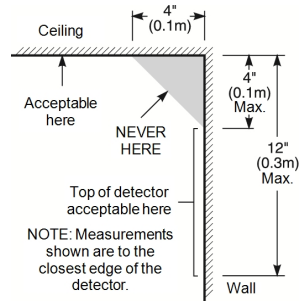


Figure 4

12.2 Fire Escape Planning

There is often very little time between the detection of a fire and the time it becomes deadly. It is thus very important that a family escape plan be developed and rehearsed.

1. Every family member should participate in developing the escape plan.
2. Study the possible escape routes from each location within the house. Since many fires occur at night, special attention should be given to the escape routes from sleeping quarters.
3. Escape from a bedroom must be possible without opening the interior door.

Consider the following when making your escape plans:

- Make sure that all border doors and windows are easily opened. Ensure that they are not painted shut, and that their locking mechanisms operate smoothly.
- If opening or using the exit is too difficult for children, the elderly or handicapped, plans for rescue should be developed. This includes making sure that those who are to perform the rescue can promptly hear the fire warning signal.
- If the exit is above the ground level, an approved fire ladder or rope should be provided as well as training in its use.
- Exits on the ground level should be kept clear. Be sure to remove snow from exterior patio doors in winter; outdoor furniture or equipment should not block exits.
- Each person should know the predetermined assembly point where everyone can be accounted for (e.g., across the street or at a neighbor's house). Once everyone is out of the building, call the fire department.
- A good plan emphasizes quick escape. Do not investigate or attempt to fight the fire, and do not gather belongings as this can waste valuable time. Once outside, do not re-enter the house. Wait for the fire department.
- Write the fire escape plan down and rehearse it frequently so that should an emergency arise, everyone will know what to do. Revise the plan as conditions change, such as the number of people in the home, or if there are changes to the building's construction.
- Make sure your fire warning system is operational by conducting weekly tests. If you are unsure about system operation, contact your installer.

We recommend that you contact your local fire department and request further information on fire safety and escape planning. If available, have your local fire prevention officer conduct an in-house fire safety inspection.

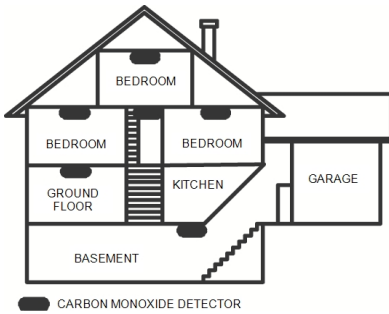


Figure 5

12.3 Carbon Monoxide Detectors

Carbon monoxide is colorless, odorless, tasteless, and very toxic, it also moves freely in the air. CO detectors can measure the concentration and sound a loud alarm before a potentially harmful level is reached. The human body is most vulnerable to the effects of CO gas during sleeping hours; therefore, CO detectors should be located in or as near as possible to sleeping areas of the home. For maximum protection, a CO alarm should be located outside primary sleeping areas or on each level of your home. Figure 5 indicates the suggested locations in the home.

Do NOT place the CO alarm in the following areas:

- Where the temperature may drop below -10°C or exceed 40°C
- Near paint thinner fumes
- Within 5 feet (1.5m) of open flame appliances such as furnaces, stoves and fireplaces
- In exhaust streams from gas engines, vents, flues or chimneys
- Do not place in close proximity to an automobile exhaust pipe; this will damage the detector

PLEASE REFER TO THE CO DETECTOR INSTALLATION AND OPERATING INSTRUCTION SHEET FOR SAFETY INSTRUCTIONS AND EMERGENCY INFORMATION.

13.0 Regulatory Agency Statements

13.1 CE Compliance Statement

This Product is in Conformity with EMC Directive 2004/108/EC based on results using harmonized standards in accordance with article 10(5), R&TTE Directive 1999/5/EC based on Following Annex III of the directive and LVD directive 2006/95/EC based on results using Harmonized standards.

13.2 EN50131 Compliance Statement

This product meets the requirements of Class II, Grade 2 equipment as per EN50131-1:2006+A1:2009, EN50131-3:2009, EN50131-6:2008 (Type A), EN50136-1-1:1997, EN50136-2-1, EN50136-2-3 (ATS2) Standards. This device is suitable for use in systems with the following notification options.

- A (use of two warning devices and internal dialer required)
- B (self-powered warning device and internal dialer required)
- C (use of DSC compatible alternate communicator in back-up or redundant mode)
- D (use of DSC compatible alternate communicator with encryption enabled required.)

Note: For EN50131 compliant installations only the intrusion portion of the alarm system has been investigated. Fire Alarm and Auxiliary (Medical) Alarm functions were not included in the evaluation of this product under the requirements of the above mentioned standards.

The model HS2128, HS2064, HS2032, HS2016 Control Panel has been certified by Telefication according to EN50131-1:2006 +A1:2009, EN50131-3:2009, EN50131-6:2008 (Type A) and EN50136-1:1997 (ATS2) for Grade 2, Class II.

13.3 UK Compliance Statement

In the UK this product is suitable for use in systems installed to conform to PD 6662:2010 at Grade 2 and environmental class 2 with the following notification options: A, B, C, D, X

Hereby, DSC, declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The complete R&TTE Declaration of Conformity can be found at http://www.dsc.com/listings_index.aspx

(CZE) DSC jako výrobce prohlašuje, že tento výrobek je v souladu se všemi relevantními požadavky směrnice 1999/5/EC.

(DAN) DSC erklærer herved at denne komponent overholder alle vigtige krav samt andre bestemmelser gælt i direktiv 1999/5/EC.

(DUT) Hierbij verklaart DSC dat dit toestel in overeenstemming is met de eisen en bepalingen van richtlijn 1999/5/EC.

(FIN) DSC vakuuttaa laitteen täyttävän direktiivin 1999/5/EC olennaiset vaatimukset.

(FRE) Par la présente, DSC déclare que ce dispositif est conforme aux exigences essentielles et autres stipulations pertinentes de la Directive 1999/5/EC.

(GER) Hierdurch erklärt DSC, daß dieses Gerät den erforderlichen Bedingungen und Voraussetzungen der Richtlinie 1999/5/EC entspricht.

(GRE) Δια του παρόντος, η DSC, δηλώνει ότι αυτή η συσκευή είναι σύμφωνη με τις ουσιαστικές απαιτήσεις και με όλες τις άλλες σχετικές αναφορές της Οδηγίας 1999/5/EC.

(ITA) Con la presente la Digital Security Controls dichiara che questo prodotto è conforme ai requisiti essenziali ed altre disposizioni rilevanti relative alla Direttiva 1999/05/CE.

(NOR) DSC erklærer at denne enheten er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

(POL) DSC oświadcza, że urządzenie jest w zgodności z zasadniczymi wymaganiami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/WE.

(POR) Por este meio, a DSC, declara que este equipamento está em conformidade com os requisitos essenciais e outras determinações relevantes da Directiva 1999/5/CE.

(SPA) Por la presente, DSC, declara que este equipo está en conformidad con los requisitos esenciales y otros requisitos relevantes de la Directiva 1999/5/EC.

(SWE) DSC bekräftar härmed att denna apparat uppfyller de väsentliga kraven och andra relevanta bestämmelser i Direktivet 1999/5/EC.



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