

All you need to know to get going.







Welcome!

Thanks for choosing Sprint. This booklet introduces you to the basics of getting started with Sprint and your Sprint Force™.

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at **sprint.com/readynow**. You can even schedule a one-on-one appointment at a Sprint Store near you.

For ongoing support and resources, visit **sprint.com/support**. There, you'll find guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.

Using This Guide

This Get Started guide is designed to help you set up and use your new Sprint Force. It's divided into four sections to help you find the information you need quickly and easily.

■ **Get Ready** — page 1 — Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.

Android[™] Basics – page 4 – Learn some basics about how to move around on your phone, use the Home screen, and enter text. If you're familiar with Android phones, you can probably skip these pages (although a refresher course never hurt anyone). Use Your Phone – page 10 – Take advantage of your phone's features and Sprint services, from the basics (making calls) to the more advanced (using Email, YouTube, GPS Navigation, and more).

Tools & Resources – page 31 – Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit <u>sprint.com/support</u>.

Your Sprint Force



Get Your Phone Ready

Install the Battery

- Insert a coin or other flat object into the slot at the bottom of the battery compartment cover and lift the cover up gently.
- Insert the battery, contacts end first, and gently press into place.
- **3.** Replace the cover, making sure all tabs have seated and there are no gaps.

Charge the Battery

- Plug the USB connector into the charger/ accessory jack on the lower left side of your phone.
- 2. Plug the AC adapter into an electrical outlet.

Turn the Phone On

Press and hold the Power button to turn your phone on.

Turn the Screen On and Off

- To quickly turn the display screen off, press the **Power** button on top of the phone.
- To turn the screen on and display the unlock screen, press the **Power** button.

Unlock the Screen

Touch and hold

 <u>(a)</u> to unlock the screen.

Turn the Phone Off

 Press and hold the Power button on top of the phone and then touch Power off > OK to turn the phone off.

Activate Your Phone

Activate Your Phone



If you purchased your phone at a Sprint Store, it is probably activated and ready to use.



If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a Hands Free Activation screen at startup. When it's finished, follow the onscreen instructions to continue.



If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), you can activate on your computer online or directly on your phone.

Activate on your computer:

• Go to <u>sprint.com/activate</u> and follow the instructions.

Activate on your phone:

- Turn on your new phone. (Make sure the old one is turned off.) Your phone will automatically attempt Hands-Free Activation.
- Touch Activate to override auto-activation and start the manual activation wizard.
- Follow the onscreen prompts to complete the activation process.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Phone Basics

Before you start: Visit sprint.com/readynow to learn about transferring contacts, calendars, and more from your old phone.

These instructions help you set up various options and applications, including setting up your Google™ Account.*

Sprint Connections Optimizer

Following phone activation, you may see a Sprint Connections Optimizer notice. Read the notice and touch I Agree to allow your phone to connect automatically to the best available data network, including WiFi.

Note: You can turn off Sprint Connections Optimizer at any time. Touch Settings > More... > Mobile networks > Connections Optimizer.

Set Up a Google Account

Setting up a Google Account lets you access many features of your Android phone. It also allows you to sync Google contacts and apps you may previously have used.

- 1. Touch > :::> Settings > Accounts & sync.
- 2. Touch ADD ACCOUNT and then touch Google.
- Follow the prompts to set up a new Google Account or sign in to an existing Google Account.
- * You do not need to sign up for a Google Account to use your phone; however, to download content from the Google Play™ Store app, you must link your phone to a Google Account.

Android™ Basics: Getting Around Your Phone

Move Around Your Phone's Menus and Screens Using Gestures

Your phone's touchscreen lets you control everything through various types of touches, or gestures.

Touch: When you want to press onscreen buttons, select items such as application and settings icons, or type, simply touch the screen with your finger. A light touch works best.

Touch and hold: To open the available options for an item (for example, options for a contact), simply touch and hold the item.

Drag: To scroll through a list or move slowly, drag across the touchscreen horizontally or vertically. For example, touch **People** and then drag the list up or down.

Flick: To scroll quickly through a list, flick across the touchscreen (drag quickly and release). When you're flicking through a long list, touch the screen to stop scrolling.

Tip: When you drag or flick a list, a scroll bar may appear. For example, in your Contacts list, drag the scroll bar to move quickly to a specific letter (A-Z).

Zoom: "Pinch" the screen using your thumb and forefinger to zoom out or zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.) You can also double-touch the screen to zoom in and then double-touch again to zoom out.

Home Screen

Touch 🗀 to display your Home screen.



Notifications Panel

When you see a notification icon on the left side of the status bar, drag the status bar down to display the notifications panel. Touch a notification to open the related application, such as messaging, call list, or event.

To close the panel, drag the bottom bar up.

Your Home Screen

Viewing Extended Screens

Your phone's Home screen extends horizontally to four additional screens. This gives you room to customize your phone and put the things you need front and center, just a swipe away.

- To display the Home screen, touch if from any screen.
- To view extended screens, flick the screen left or right. There are two additional screens on each side of the Home screen.



Add Items to Your Screens

- 1. Touch i on the screen you wish to change.
- 2. Slide the APPS or WIDGETS screens to find the item you wish to add.
- 3. Touch and hold an app icon or widget
- 4. Touching the item, move your finger to the place to add it.
- 5. Release your finger.

Keys

Function Keys

Just below the touchscreen, you'll find a row of three keys that let you perform specific functions.



- Back Key () Touch to return to the previous screen view.
- Home Key (
) Touch to return to the Home screen.

• Menu Key (:==) – Touch to open contextspecific menus.

Open Applications

- If an application is on one of your screens, just touch it to open it.



Touchscreen Keyboards

Your phone lets you choose between three onscreen keyboards: Android, TouchPal, and Swype.

Language and Keyboard Settings

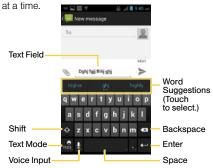
You can change your text entry options through the Language & keyboard settings menu. These may include selecting touchscreen keyboard options, word prediction, user dictionary, and language.

- ► Touch □> => System settings > Language & input and then touch an option.
 - To change the language for your keyboard, touch Language.
 - To select a keyboard type, touch **Default** and select an input method.
 - To edit your word suggestion dictionary for the multi-touch keyboard, touch Personal dictionary.

 To change your keyboard settings, touch next to Swype, Android keyboard, or TouchPal Keyboard.

Android Keyboard

Use the Android keyboard to enter text one letter



Typing: Swype Keyboard

Swype Keyboard

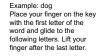
Swype™ lets you enter a word with one continuous motion. To enter a word, just drag your finger over the letters.

- To enter the small number or symbol at the top of a key, touch and hold the key.
- To enter several symbols, touch
- To enter apostrophes in common words (like "I'II"), drag through the apostrophe key.
- To correct a word, touch anywhere in the word. Swype shows a small menu of other word options. Swype might also show a menu if it can't guess your word.
- If Swype doesn't know a word, touch individual letters to enter it. Swype remembers, so next time you can just drag over the letters.



Example: cool For double letters, circle the letter.







Example: You To capitalize the letter, slide up over the keyboard.

Use Your Phone: Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

- 1. Touch $\bigcirc > \bigcirc$ to display the phone dialpad, and then touch and hold $\frac{1}{2}$.
- Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Your Voicemail

 \blacktriangleright Touch $\Box > \diamondsuit$ and then touch and hold $\frac{1}{\omega}$.

From any other phone:

- 1. Dial your wireless phone number.
- 2. When your voicemail answers, touch \bigstar .

Visual Voicemail

This gives you a quick and easy way to access your voicemail. Now you can find the exact message you are looking for without having to listen to every voicemail first.

- 1. Touch > ::: > Voicemail.
- 2. Touch Personalize now and follow the system prompts to set up your Visual Voicemail.

Make Phone Calls

Make a Phone Call

- 1. Touch $\square >$ to display the phone dialpad.
- Touch the digits of the number you want to call on the dialpad. Touch at to delete one or more digits.
- 3. Touch 📞 to place the call.

			Phone tab Tap to open, and then tap the keys on the phone dialpad to enter a phone number.	
l e	# 	▲ 1 9:46 sm	People tab Tap to open, and then	
Add to contacts			tap an entry to call.	
			Call log tab Tap to open, and then tap an entry to call.	
1 234-567-890			Delete	
1	2 ABC	3	Tap to delete a digit vou entered.	
4	5	6 MNC		
7 PORS	8 TUV	9 wxyz		
*	0+	#	Talk Enter a phone number	
Ш	<u></u>	:	and tap here to call it.	

Answer Calls

Respond to an Incoming Call

- On the incoming call screen, flick 💽 to the Answer icon **C**.
- Flick to the Ignore icon to send the call to your voicemail inbox.
- Flick to the Ignore & Text icon 😦 to ignore the call and send a message to the caller.

Note: While on a call and holding the phone near your face to speak, the touchscreen automatically deactivates to avoid accidental screen presses. When you move the phone away from your face, the touchscreen automatically reactivates.

In-Call Options



visit sprint.com/readynow for more information to get your phone up and running

13

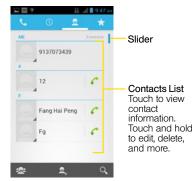
Contacts

Your phone's Contacts application lets you access and manage contacts from a variety of sources, including Gmail, Exchange, Facebook, Twitter, contacts synced from your computer, and old-fashioned contacts entered by hand.

View Contacts

- 1. Touch > III > People.
- 2. Scroll through the list to view your contacts.





Contacts

Add a New Contact

- 1. Touch $\bigcirc > \bigcirc > People > __+$.
- 2. Add as much or as little information as you want.
 - To add information in a field, touch the field to display the touchscreen keyboard.
 - To assign a number or address type (such as Home, Mobile, Work, etc.), touch the label next to the number or address field.
 - To assign a picture, touch the icon next to the name, select a location, and touch a picture.
 You can also take a new picture.
- 3. Touch Done when you're finished.

Note: If you have contacts associated with your Gmail account, they are automatically synced with your phone.

Edit Contacts

- 1. Touch \bigcirc > \bigcirc > People.
- 2. Touch a contact to open it, and then touch := > Edit.
 - Touch a field to add or edit information.
- 3. Touch Done when you're finished.

Note: To delete a contact, touch => Delete > OK.

Sync Contacts

When you change one of your contacts on your phone, your phone automatically updates your other social networking accounts. Also, your phone updates your Contacts and social networking accounts whenever you change a friend in your social networking accounts.

Messaging

Send a Message

- 1. Touch $\square > \bigcirc > Messaging > \blacksquare_+$.
- 2. Enter a phone number or email address in the "To" field.
- 3. Touch the "Type message" field and type your message.
 - To insert pictures or other files, touch
- 4. When you are finished, touch \triangleright .

Note: For information on taking pictures and recording videos with your phone, see "Camera & Camcorder" on page 23.

Access Messages

• Touch (> :::) > Messaging. Tap a message to open and read it.

-or-

 If you have a new message notification, drag the status bar down to open the Notifications panel. Tap a message to open and read it.

Messaging

Read and Reply to Messages

- - To open a message, touch it. Touching a text message or a social networking message opens the message and all its replies.
 - To reply to a text or social networking message, open it and enter your reply in the text box at the bottom.
 - To forward a text message, touch and hold the message to bring up an options menu, touch Forward, and select or enter a recipient.

Be a hero. Don't drive distracted.



Focus on driving

sprint.com/focusondriving

Email Setup

You can link multiple email accounts to your Sprint Force, including Exchange server accounts. You can set up email accounts through the setup application or directly through the settings menu or email application.

Set Up a Gmail[™] Account

You likely signed into your Gmail account when you first turned your phone on. If not, you can add it or another account at any time.

- Touch □ > = > System settings > Accounts & sync.
- 2. Touch ADD ACCOUNT > Google.
- **3.** Follow the instructions to set up or sign in to a Gmail account.

Note: Although you need a Gmail account to use certain features such as Google Play™, you do not have to use Gmail as the default account for your phone.

Note: When setting up a new Google Account, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your phone.

Email Setup

Set Up an Email Account

- 1. Touch 🗀 > 📖 > Email.
- 2. Follow the instructions to sign in to your email account.
 - If you're adding an account from a common email provider, such as Windows Live Hotmail or Yahoo Mail, enter your email address and password and touch Next. Your email should be set up automatically.
 - If you're adding an account from a less common provider, or if you have additional settings to configure, enter your email address and password and touch Manual setup. Follow the instructions to provide the required information.

Note: If you're not sure about your account, touch Next after entering your email address and password. If your phone can't autoconfigure your account, you'll then be asked to configure it manually.

Set Up a Microsoft[®] Exchange[®] Account

Use the **Exchange** option to set up Exchange server work email accounts. Contact your IT administrator for account sign-in requirements.

- 2. Touch ADD ACCOUNT and enter your email address and password.
- 3. Tap Corporate and enter the Exchange server account details and then touch Next.
 - Contact your Exchange Server administrator for required sign-in information.
- 4. Select the type of information you want to synchronize and touch **Done**.

Using Email

Access Email Messages

- 1. Touch \bigcirc > \bigcirc > Email or Gmail.
 - If necessary, touch the email account you want to use.
- 2. From the inbox, touch the message you want to view.



Send an Email Message

- 1. Touch 🗀 > 📖 > Email or Gmail.
 - If necessary, touch the email account you want to use.
- 2. On the email account inbox touch \square_{+} .
- 3. Enter an email address or contact name.
- 4. Enter a subject and a message.
 - To add attachments, touch => Attach file, and select an attachment.
- 5. Touch >.

visit sprint.com/readynow for more information to get your phone up and running

Wi-Fi

Connect to a Wi-Fi Network

When you're in range of an available Wi-Fi network, you can use your phone's Wi-Fi feature to access the Internet and other data services.

- Touch □> => System settings.
- 2. Touch the Wi-Fi ON/OFF icon to turn Wi-Fi on.
- 3. Touch Wi-Fi to display a list of available networks.
- 4. Touch a Wi-Fi network to connect. If necessary, enter the security key and touch **Connect**.
 - When you're connected to a Wi-Fi network, you'll see the Wi-Fi icon (
 in the status bar.

Note: When you're not using Wi-Fi, touch the ON/OFF icon to OFF on the WIRELESS & NETWORKS settings page to extend battery life.



Web

Find sports scores, news, and weather. Shop online. Tabbed browsing lets you browse the Web just the way you want to.

Go Online

- ► Touch \square > \square > Browser.
 - To go to a specific website, touch the address bar and enter the Web address.
 - To access and manage bookmarks, touch
 Bookmarks in the browser options menu or next to the address bar and then .

	📰 🛷 🛛 🛔 🦛 😫 9:4	8 am	
Sprin Sigi	Find on page	wint)>	-
Pho Ente	Request desktop site	\square	
Nur	Save for offline reading	es.	
0	Page info		
	Downloads		
	Settings		
	Exit		
	About browser		

Touch := to open a menu where you can open a new window, access your bookmarks, refresh a page, and more.

Google Play[™] Store App

Google Play™ is the place to go to find new Android apps, books, movies, and music for your phone.

Download Applications and Games

- 1. Touch \bigcirc > \bigcirc > Play Store.
- 2. The first time you visit the Google Play Store app, touch Accept to accept the Terms of Service.
- 3. To find what you want quickly:
 - Browse through featured apps and games. Scroll through the options or browse by categories within Apps, Games, Music, Magazines, Books or Movies & TV.
 - Search for an app or game. Touch is on the Google Play Store app home screen, enter the name or keyword, and then touch is on the keyboard.
- 4. Touch an app or game to read a description and user reviews.

5. Touch **Download** (for free applications) or the price button (for paid applications).

Note: You must have a Google (Gmail™) Account set up on your phone to purchase and download applications from Google Play.

Opening Installed Applications and Games

Use Your Phone

Camera & Camcorder

Take a Picture

- 1. Press and hold the camera button on the right side of the phone.
- 2. Touch and release or press the camera button to take the picture.

Record a Video

- 1. Press and hold the camera button on the right side of the phone.
- 2. Touch o then touch
- 3. Frame your subject in the screen.
- 4. Touch **end** to begin recording. Touch **end** to stop.

Camera & Camcorder

Camera & Camcorder Settings

From the camera or camcorder screen, touch to open the capture settings menu. These settings include Timing, Interval, Face mode, Image settings, White balance, and many more.

View Pictures and Videos

- 1. Touch 🗀 > 😳 > Gallery.
- 2. Select a folder to display pictures or videos.
 - Touch a picture or video to display it full size.
 - For video playback, touch the play S and pause (1) icons.

Share Pictures and Videos by Email, Gmail, or Messaging

- 1. Touch C > ::::> Gallery.
- 2. Touch an album to display the thumbnails.
- 3. Touch and hold a thumbnail and then touch <

– or –

Touch the thumbnail to open it and then touch \leq .

- 4. Choose Bluetooth, Messaging, Google+, YouTube, Email, or Gmail as a share method.
- 5. Compose your message and then touch > or Upload.

Bluetooth

Pair and Connect With a Bluetooth* Device

- 1. Touch
 →>
 System settings >
 Bluetooth.
 - If Bluetooth is not turned on, touch the Bluetooth ON/OFF icon to ON.
- Select an available device and follow the prompts to pair the devices. You may be required to enter a passcode (often 0000) to complete pairing.
- 3. Once you're paired, your connection should launch.

Share Contacts, Files, or Pictures Using Bluetooth

- Open the application containing the file you want to share. (For example, touch)>
 Sallery.)
- 2. Locate the file you want to share.
 - You can send pictures and videos directly from the camera or from Gallery, Calendar events, or Contacts. Not all devices will be able to receive all file types.
- 3. Touch <> Bluetooth.
- Touch the name of the device to which you're sending the file. (If prompted, touch Turn on to turn Bluetooth on.)

Google Mobile[™] Services

Your Sprint Force provides easy access to a variety of Google services including Gmail™, Google Talk™, Google Maps™, Google Navigation, and YouTube™.

- Gmail The Google mail service. Your Gmail account lets you access many Google-related services as well as Google Play. (See "Set Up a Gmail™ Account" on page 17.)
- Google Talk Google's instant messaging service. Touch > :::> >Talk to begin using the service. (If you're signed in to Gmail, you are already signed in to Google Talk.)

GPS Navigation

Get turn-by-turn directions to a known address, and find nearby restaurants, stores, and other points of interest.

Google Maps[™]

Scout™

Scout[™] by Telenav is a daily personal navigator that helps you get where you're going. It lets you see and hear turn-by-turn directions and it can provide important, personalized information about traffic and alternate routes.

Get Scout

- 1. Touch $\square > \bigcirc >$ Play Store \square .
- Touch Apps > Sprint > Scout and follow the prompts to download and install the app.

Use Scout

- 1. Touch 🗀 > 🐽 > Scout.
- 2. Follow the onscreen instructions to access, launch, and use.

Note: Before using any navigation programs, make sure your phone is set to allow location detection, and then select which sources you want to use.

Touch (> :::) > Settings > Location services. Select Use wireless networks and/or Use GPS satellites for location sources.

Portable Wi-Fi Hotspot

Portable Wi-Fi Hotspot allows you to turn your Sprint Force into a Wi-FI hotspot.

Set Up and Activate Your Mobile Hotspot

Note: Risks can be associated with connecting to the public Internet. Your phone allows you to create a mobile hotspot. It is recommended that you use a password or other possible steps to protect against unauthorized access.

- 1. Touch
 →> >> System settings > More... > Tethering & portable hotspot and touch the check box next to Portable Wi-Fi hotspot to turn on this feature.
- 2. Touch Configure Wi-Fi hotspot and enter your settings.
 - Network SSID Enter a unique name for your hotspot.
 - Broadcast SSID Choose to enable or disable.
 - Channel Select a channel you wish to be on.

- Security Select the type of security you want. Other users can access your mobile hotspot only if they enter the correct password.
- Password Add a password depending on your Security settings.

Connect a Device to the Mobile Hotspot

- 1. Enable Wi-Fi on your device (for example, a laptop computer).
- 2. Select the Network SSID for your mobile hotspot and enter the password if prompted.
- 3. When "Connected" appears on your device, launch your Web browser to confirm you have an Internet connection.

Music

Open Your Music Player

- ► Touch (> :::) > Play Music. The Music library screen appears.

Getting Music

Before you can listen to your music, you need to load songs into your phone's microSD card. Here's one way to do it:

1. Use the supplied USB cable to connect your phone to an available USB port on your computer.

- 2. Touch Media Transfer.
- 3. On your computer, locate the new removable disk, open it, and open or create a Music folder.
- Copy music files from your computer to the music folder, follow the procedures to safely remove the drive, and then disconnect the phone from the USB cable.

Sprint Applications

Access additional exclusive Sprint features right from your phone.

Download Sprint Applications

- 1. Touch \bigcirc > \bigcirc > Sprint Zone.
- From the Sprint Zone Web page, scroll up or down and touch an item to check your account, read the latest news about your phone, load an application, and more.

Sprint TV & Movies

Note: The Sprint TV & Movies application does not come preinstalled on your phone. You will need to download it from the Sprint Zone as described above.

Live TV and video on demand. Complete episodes and clips of your favorite primetime shows and movies. Over 50 channels of news, entertainment, weather, sports, and streaming music.

- 1. Touch C > C > Sprint TV & Movies.
- In the top bar, touch Home, Live TV, On Demand, Movies, or Shop to find what you want to watch.
 - For quick access, touch a featured item in the center of the screen or select a live option in the bottom bar.

Visit <u>sprintchannels.mobitv.com</u> for more information on channels and pricing.

Mobile ID

Sprint ID lets you instantly personalize your phone with mobile ID packs featuring apps, ringtones, wallpapers, widgets, and more, customized to suit your lifestyle.

- 1. Touch $\square > \bigcirc >$ Sprint ID.
- From the Choose your ID screen, touch an ID pack to apply it, or touch Get New ID Packs to search for new ID packs.
 - To download a new ID pack, browse through the selection and touch an ID pack to see its details. Touch Install and follow the prompts to download the pack.
 - Once it has been downloaded, drag the Notifications bar down and touch **OK**.

Battery-Saving Tips

Manage the Display Brightness and Screen Timeout

► Touch □>:==> System settings > Display > Brightness or Sleep to modify your settings.

Manage Your Phone's Wireless Functions

Disable the portable Wi-Fi hotspot, Wi-Fi, Bluetooth, and GPS functions of the phone when you're not using them.

- ► Touch □> => System settings and disable any of these functions that are not in use under WIRELESS & NETWORKS or Location services. - or -
- Add a Power Control widget to your Home screen. (See "Add Items to Your Screens" on page 6 for more information about adding widgets.)

For more useful tips about battery care and safety, see the User Guide at www.sprint.com/support.

Tools & Resources: Settings

Explore ways to customize your phone, set permissions, update your phone, and more in the **Settings** menu.

Accessing Settings

Touch □ > => System settings.

- or - Touch $\square > \square > Settings.$

 Select the settings category you want to change. To select or clear check boxes (a common setting method), touch the check box.

Categories include:

- Wi-Fi
- Bluetooth
- Data usage
- Call
- More...
- Sound
- Display

- Storage
- Battery
- Apps
- · Connect to PC
- · System updates
- · Activate this device
- Accounts & sync
- Location services
- Security
- Language & input
- · Backup & reset
- Date & time
- Accessibility
- Developer options
- About phone

For detailed information about settings, please see the *User Guide* at <u>sprint.com/support</u>.

Manage Your Account

Online: www.sprint.com/mysprint

- Make a payment, see your bills, enroll in online billing.
- Check minute usage and account balance.
- See or modify the details of your Sprint service plan.
- · Get detailed instructions and download content.

From Your Sprint Phone

- Touch 🗀 > 📞 * 4 📞 to check minute usage and account balance.
- Touch 🗀 > 📞 🏌 _{def} to make a payment.
- Touch > * 2 to access the Sprint Zone, where you can check your account, update your phone, watch video tutorials, or contact Sprint Customer Service.

From Any Other Phone

- Sprint Customer Service: Dial 1-888-211-4727
- Business Customer Service: Dial 1-888-788-4727

Resources

Resources For Your Phone

- This *Get Started Guide* to get you up and running.
- Ready Now Visit <u>sprint.com/readynow</u> for additional help to get started on your new phone. You'll find more information on basic setup, activation, maximizing your phone's performance, and personalization. Plus, you can even schedule a personalized one-on-one Ready Now appointment at a Sprint Store near you.
- Online Support For ongoing help over the life of your phone, visit <u>sprint.com/support</u> to find videos, tutorials, troubleshooting tips, and the complete User Guide for your Sprint Force.

- Community Visit <u>community.sprint.com</u> to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.
- On Your Phone Touch
 > :::> > Sprint Zone to access account services, Sprint news, phone information, suggested applications, troubleshooting, and more.

Sustainability

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

So where is my user guide?

We took the full printed user guide out of the box and put it, along with expanded support resources, online for you. Less paper, more and better information. Just visit <u>sprint.com/support</u> from any computer to access your complete user guide and the rest of our support materials.

What else has Sprint been doing?

Plenty. To find out just what we've been up to, use your phone to scan the QR code below or visit <u>sprint.com/green</u> for more information.



To scan the code, download and install a QR code reader from the Google Play Store app, launch the reader, and aim your phone's camera at the image.



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