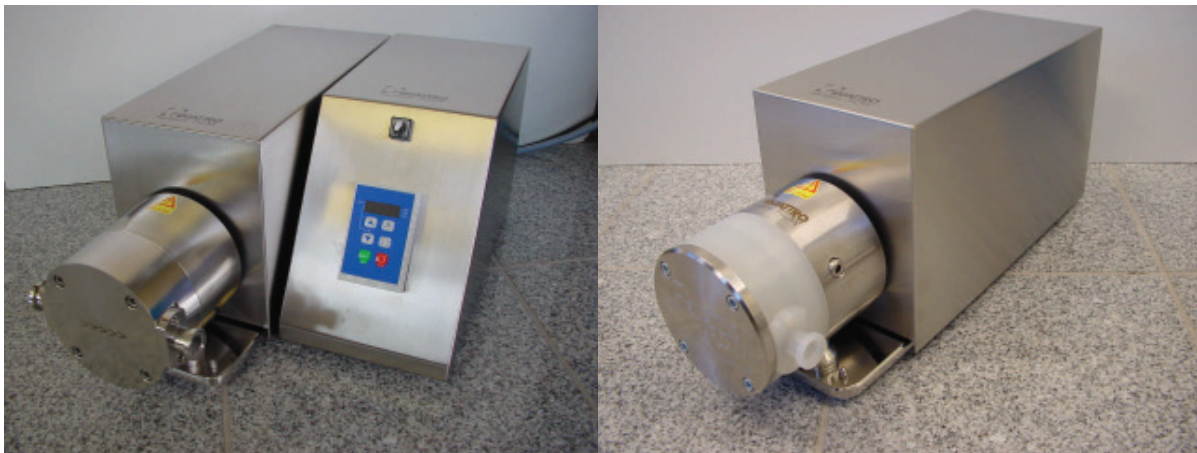


# User Manual

## Quattroflow-1200 Series 4-Piston Diaphragm Pump



These two photographs show a Quattroflow-1200 S pump. The left one with a stainless steel pump chamber. The right one with a "Single-Use" pump chamber made of Polypropylene. The control box can positioned beside, on top or separated from the pump housing. Other versions are available.

### **Safety**

These operating instructions contain hints to be observed during installation, operation and maintenance. Therefore, prior to mounting and commissioning, these operating instructions must be read by the user and must always be available at the place of installation.

### **Performance Data**

The exact performance data applying to the pump are to be taken from the order data sheet.

These Operating and Maintenance instructions contain information from the pump manufacturer. They may need to be supplemented by instructions of the operator company for its personnel.

Quattroflow Fluid Systems GmbH & CoKG is constantly working on improvements of the pump. Modifications of the design or materials might be done without prior notice.

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- 2.3 Responsible working
- 2.4 Dangers in case of non-compliance with the safety hints
- 2.5 Safety hints for the user and/or operator
- 2.6 Safety hints for maintenance, inspection and mounting operations
- 2.7 Arbitrary reconstruction and spare part production
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- 2.10 **Attention! Safety hints!**

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## 1. General:

### 1.1 Appropriate specification

This User Manual is valid for the Quattroflow-1200 S pump

**No liability will be undertaken for any damages caused by non-compliance with the operating instructions and service conditions! Original spare parts serve safety purposes. The use of other parts may cancel the liability for the consequences resulting therefrom.**

**Manufacturer:** Quattroflow Fluid Systems GmbH & Co KG  
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Internet: [www.quattroflow.com](http://www.quattroflow.com)

**"Quattroflow"** and **"Quattroflow Fluid Systems"** are registered trade marks of the Quattroflow Fluid Systems GmbH & Co KG.

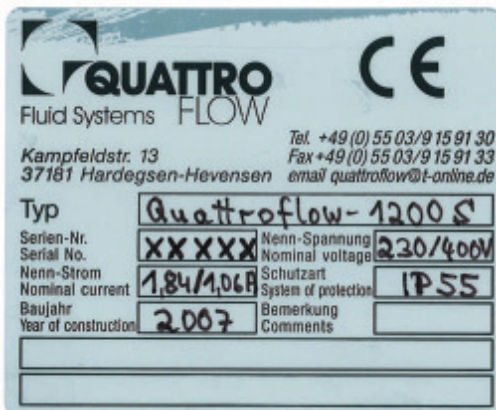
**Date of issue: November 2007**



### 1.2 Labelling of the pump

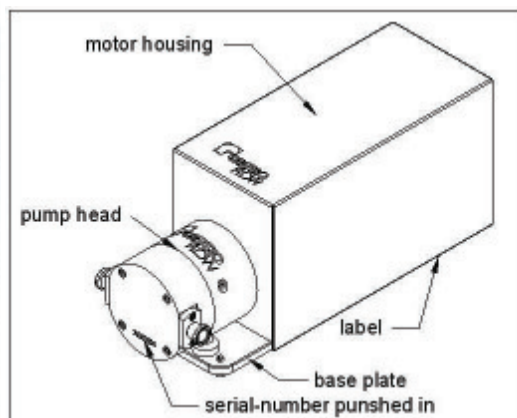
The type label of each Quattroflow pump can be seen on the bottom of the base plate

See blanket example below

The serial No of the pump head is pushed in, at the front cover



			
Kampfeldstr. 13		Tel. +49 (0) 55 03/9 15 91 30	
37181 Hardegsen-Hevensen		Fax +49 (0) 55 03/9 15 91 33	
		email <a href="mailto:quattroflow@t-online.de">quattroflow@t-online.de</a>	
Typ	Quattroflow-1200 S		
Serien-Nr.	XXXXX	Nenn-Spannung	230/400V
Serial No.		Nominal voltage	
Nenn-Strom	1,84/1,06A	Schutzart	IP55
Nominal current		System of protection	
Baujahr	2007	Bemerkung	
Year of construction		Comments	



## **2. Safety**

These operating instructions contain basic hints to be observed during installation, operation and maintenance. Therefore, prior to mounting and commissioning, these operating instructions must by all means be read by the fitter as well as the pertinent expert personnel/customer and must always be available at the place of installation of the pump. Not only are the general safety hints listed under this item "Safety" to be observed, but also the special safety hints such as for specific use at the user's site.

### **2.1 Marking of hints in the operating instructions**

The safety hints contained in these operating instructions which, in case of non-compliance, may cause danger to personnel, are particularly marked with the danger symbol.



Safety sign according DIN 4844 - W 9

**In case of warning against electric voltage with:**



Safety sign according DIN 4844 – W8

Safety hints which, in case of non-compliance, may cause danger to the pump itself or to parts of the systems are particularly marked with

the word: ***ATTENTION!***

Marking labels at the pump e.g.

- Pmax 8bar
- Direction of flow

must not be removed and care have to be taken that these labels are readable.

### **2.2 Safety hints for maintenance, inspection, mounting and operation**

The customer shall see to it that all maintenance, inspection and mounting operations are performed by authorized and qualified expert personnel who have sufficiently informed themselves by thoroughly studying the operating instructions. Basically, operations at the machine must be performed during standstill only. Pumps handling noxious fluids must be decontaminated.

### **2.3 Responsible working**

Please follow strictly the safety guidelines that are issued for your particular environment. Eg. the handling of chemicals, like caustic or acid, the handling of biological materials, the handling of tubing, piping, instrumentation, fittings etc.

## **2.4 Dangers in case of non-compliance with safety hints**

In case of non-compliance with the safety hints may cause danger to personnel, equipment and environment.

It can cause:

- Failure of the proper function of the pump/system.
- Danger to personnel by electrical, mechanical, chemical, biological impacts.
- Danger to equipment and environment

## **2.5 Safety hints for the user / operator**

- In case of hot parts (e.g. while CIP or SIP ) protective measures have to be taken.
- Protecting covers of moving parts (e.g. coupling, cover of motor) must not be removed.
- Leakages of dangerous materials to be handled must be discharged so as not to result in danger to persons or the environment. Legal stipulations are to be observed.
- Dangers by electrical energy are to be excluded (for details with regard to hereto, please refer to the regulations of the VDE and the local energy supply associations.

## **2.6 Safety hints for maintenance, inspection and mounting operations**

The customer shall see to it that all maintenance, inspection and mounting operations are performed by authorized and qualified expert personnel who have informed themselves by thoroughly studying the operating instructions.



**Basically operations at the machine must be performed during standstill only.  
Disconnect mains supply before opening the electrical cabinets (control box).**

Pumps or aggregates handling noxious fluids (e.g. caustic, bio hazardous) must be decontaminated.  
Prior to restarting all items and the pump are to be observed.

## **2.7 Arbitrary reconstruction and spare part construction**

Reconstruction of or changes to the machine are only admissible after consultation with the manufacturer. Original spare parts and accessories authorized by the manufacturer serve safety purposes. The use of other parts may cancel the liability for the consequences resulting herefrom.

## **2.8 Inadmissible modes of operation**

The operating safety of the machine supplied is only ensured with due application according to the operating instructions. The limit values given in the data sheet must by no means exceeded.

## **2.9 Attention! Warning hints!**

**These warning hints are to prevent the user from an inadmissible mode of operation. These warning hints are to be strictly followed to avoid any damage of the pump and/or any danger to personnel.**



Diaphragm pumps are positive displacement pumps and can theoretically generate an infinitely high pressure. With the discharge line closed, e.g. by clogging or by incidental closing of a valve, the pressure generated by the pump may reach a multiple of the admissible pressure of the plant. This may lead to bursting of the diaphragm or lines which must be absolutely avoided especially when handling dangerous products.

- Diameter of the suction line need to be sufficient to avoid cavitation.
- The use of a safety device (e.g. pressure switch) can be necessary.
- Please make sure that prior to the start of the pump the discharge line is checked. Make sure that there is no flow restriction in the discharge line to avoid any over pressure (e.g. closed valve).
- Check all seals (e.g. TC clamps) before the pump is started.



The maximum discharge pressure depends on the temperature of the fluid.

$$\begin{aligned} p_{\max} \text{ at room temperature} &= 8 \text{ barg} \\ p_{\max} \text{ at } 90^{\circ} \text{ C} &= 3 \text{ barg} \end{aligned}$$

Please allow the pump to cool down after heat treatment (e.g. CIP / SIP ).

Flush the pump prior to use with appropriate fluid (e.g. buffer)

- Foundation design: The foundation must be designed so that it can take the weight of the pump aggregate on the entire surface.
- Please make sure that the pump is operated with the proper mains voltage and frequency to avoid damages and electrical danger.
- Make sure that the slots for the cooling air are not blocked.



Due to the versatile possibilities to use the Quattroflow-1200 s pump it is highly recommended to check case by case if the Quattroflow-1200 S pump will be the right tool for the specific application. The user/operator is responsible to perform a proper method of testing if the pump should be applied for his specific application.

The chemical and thermal compatibility of the elastomeric parts of the pump with the fluid that will be pumped are to be checked by the operator before the first process run.

E.g. Oily, fatty fluids or solvents might cause a swelling and/or destruction of the elastomeric components.

If in doubt, please contact the manufacturer!

- Operating the pump in humid or aggressive air can cause damages to the motor and control box.
- The control box should not be exposed to spray/splash water or to heat sources.
- 

If the Quattroflow-1200 S pump is to be used under rough conditions (e.g. high-pressure cleaners, exposed to sea water), the manufacturer can supply special equipment, like motors and controls.

## **2.10 Attention! Safety Hints!**

**The following safety hints notify you of the potential of bodily harm or life danger of the user/operators!**

- Please read and follow the safety hints and warnings to avoid any risk of bodily harm, life danger and/or the damage of equipment.
- Please keep this User Manual available. Make sure that the operators of the pump have read and understood the User Manual. A training session might be appropriate.
- We recommend to install specific warning labels at the system.



Disconnect mains before doing any maintenance!  
The housing of the control box is to be opened only by skilled personnel.  
Check the electrical cables before connecting to mains supply.

- The Quattroflow-1200 S is a positive displacement pump and can theoretically generate an infinitely high pressure even at low speed (rpm). Prior to each start of the pump check and make sure that the discharge line is not closed or restricted. The design of the discharge line must not build up a pressure of > 8 barg.
- If suction and/or discharge line are flexible tubing, then make sure that these tubings do have the proper pressure rating for the full range of temperatures that are applied.



**pmax. = 8 bar, Do not exceed! Warning Label: p max: 8 bar! Do not remove!**

If the maximum pressure is exceeded it can happen that the diaphragm of the pump will burst. In this case the fluid will come out of the pump and can cause a danger for the personnel and/or environment (e.g. caustic cleaner).

The Quattroflow-1200 S pump can pump air which means that most of the fluid inside the pump chamber will be pump out. However there will be a residual amount of fluid (appr. 1 – 5 ml) inside the pump chamber that should be flushed out of the pump before the pump will be opened.

- Please follow the general safety guidelines when handling chemical fluids (wear gloves and/or glasses) before the pump chamber will be opened.
- Never operate the pump without coupling and motor housing.
- The foundation must be designed so that it can take the weight of the pump on the entire surface.
- 



The Quattroflow-1200 S must not be operated in ATEX zones.  
Special versions for ATEX applicationen are available.  
Please contact the manufacturer in case that the Quattroflow-1200 S pump need to be modified for ATEX applications.

**Quattroflow Fluid Systems GmbH&Co KG**

**Attention! Inadmissible modes of operation, arbitrary reconstruction, spare parts production and/or any changes of the design (without admission of the manufacturer) may cancel the liability for the consequences resulting therefrom.**

### **3. Description of the Quattroflow-1200 S pump**

#### **3.1 Application and range of utilization of the Quattroflow-1200 S pump**

The Quattroflow-1200 S is a 4-piston Diaphragm pump, which is mainly used to pump water-like fluids that are typically handled in research-, pilot plant- or production facilities of the pharmaceutical, biotech, food or cosmetic research centers or plants.

##### **Typical examples of these fluids:**

- Solutions containing proteins (albumin, IgG, Clotting factors, monoclonale antibodies, enzymes, vaccines.)
- Solutions of polymers or suspensions (silicons, latex, chromatography media)
- Cell suspensions (bacteria, yeast, algae, fungi, mammalian cells)
- colloidale solutions
- Suspensions of virusses or phages
- Dairy products
- Gelatine
- Supplements and ingredients for cosmetic and food.

#### **3.2 Typical process steps in which the Quattroflow-1200 S pump is used**

##### **Filtration technology**

- To recirculate feed/retentate (e.g. membrane cassettes, hollow fibre, spiral wound, ceramic elements.
- Feed pump for filter cartridges or plate and frame depth filters

##### **Chromatography:**

- Packing of chromatography columns
- Feed pump to mix gradients
- **Feed pump for centrifuges or separators**
- **Feed pump for homogenizers**
- **Feed pump for filling machines**

#### **3.3 Discription of the working princple Quattroflow-1200 S**

The Quattroflow-1200 S pump is a 4-piston diaphragm pump. The 4 segments of the pump diaphragm oscillate back and forth. This alternate movement is created by a connector plate that is arranged on a ball bearing. The ball bearing sits on an eccentric shaft. The connector plate does not turn!

The stroke of the pistons is determined by the angle of the eccenter. There are eccentric shafts with 5° and 3° available. The range of flowrates can be modified by changing the eccentric shafts.

Range of flow rate:

5° eccentric shaft: appr. 20 -1200 L/hr

3° eccentric shaft: appr. 10 - 800 L/hr

The drive = motor + control needs to be choosen according to application.



***Please note:***

The direction of flow can be adjusted by turning the pump chamber in 90° steps.

The Quattroflow-1200 S is **self-priming and can run dry**. Inside the pump chamber there are no rotating parts that might cause heating up of the product or shed particles.

The pump-motor unit is mounted on a stainless steel base plate. In case that the pump will not be mounted on the base plate but in a frame or any other base measures have to be taken that there will be a proper alignment of the motor and the pump.

**3.4 Start-Up**

Prior to leaving our factory all pumps are subjected to a leakage and performance test. Only properly operating pumps leave the factory achieving the performances assured by us. It is possible that there will be a few mls of water inside the pump.

Prior to each use we recommend to flush the pump with a proper fluid (e.g. water or buffer)

Prior to the very first use it might make sense to clean and sanitize the pump chamber. A commercial caustic cleaner and/or 1n bis 0.5n NaOH can be applied. The choosen cleaning agent can be recirculated and also stored inside the pump chamber.

For flushing out of any cleaning agent do not recirculate! Check with appropriate analytical methods the success of the flushing procedure.



**Recommendation: Test run prior first use!**

Before using your pump in your process (e.g. as recirculation pump in a TFF system) perform a test run to get used to the specific properties of the pump.

***Please note:***

Quattroflow Fluid Systems is also building custom-made pumps and set-ups. These modified pumps can be different from this one that is described in here. However the basic information is applicable to all of the Quattroflow-1200 (S) Series pumps.

Please do not hesitate to contact us for further information:

**Quattroflow Fluid Systems GmbH & Co KG**

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D-37181 Hardegsen-Hevensen  
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Internet: [www.quattroflow.com](http://www.quattroflow.com)

#### **4. Maintenance/Serviceing of the Quattroflow-1200 S pump**

Due to the robust construction the Quattroflow-1200 S pump requires only little and easy- to-do maintenance.

The ball bearings do not need any extra lubrication.

The diaphragm and the valves are wear parts. These should be checked and if needed be changed once the performance of the pump decreases.

In case that the diaphragm broke it need to be replaced. Then it is also recommended to check the ball bearings if these are still working smoothly or if these are hard to turn and are noisy during operation.

#### **Attention! Safety hints!**



**After purging the pump with air there might be a small residual amount of fluid inside the pump chamber.  
Flush the pump chamber thoroughly and check the rinse fluid.**



**Please follow the general guidelines and safety advices when handling with chemicals.**



**Disconnect mains supply before opening the pump housing!**



**The dismantling and mounting of the pump should be done on a rigid table or work bench. Please note: the pump is heavy.**

#### **4.1 Changing of the diaphragm and valves**

The changing of the diaphragm and the valves can be done by the user.

Please follow the schematic drawings "Dismounting of the pump chamber" and "Mounting of the pump chamber"

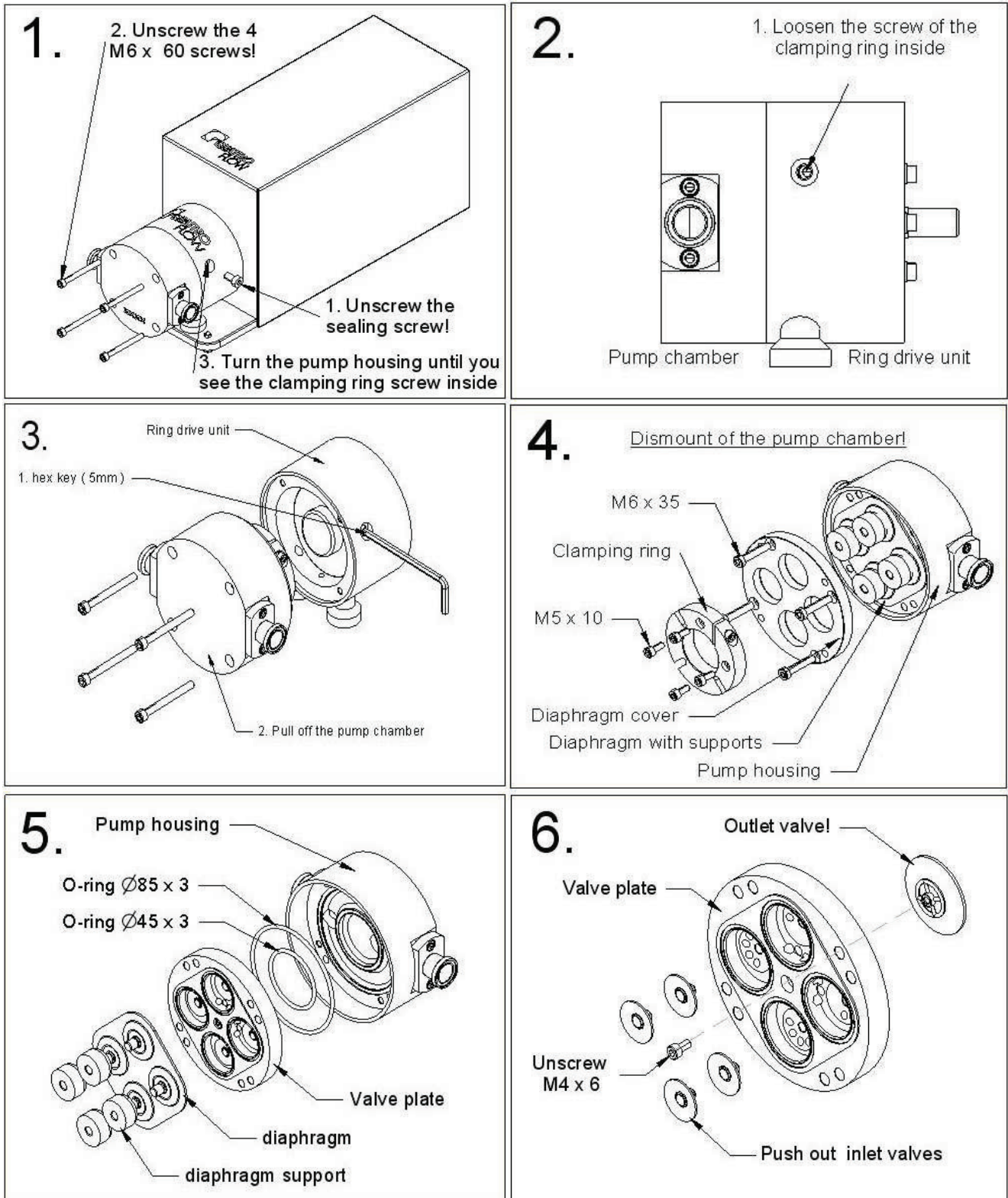
**Spare part kit: PSKITQ12**

#### **4.2 Changing of the shaft-bearing-cap unit**

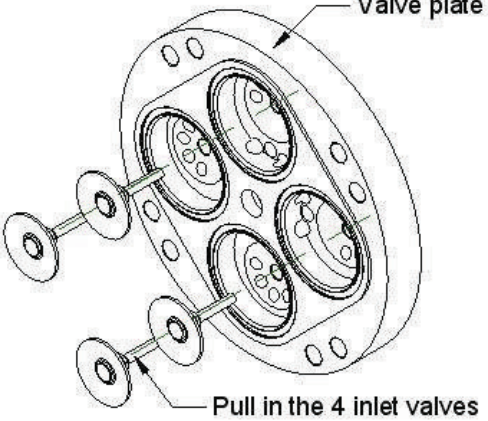
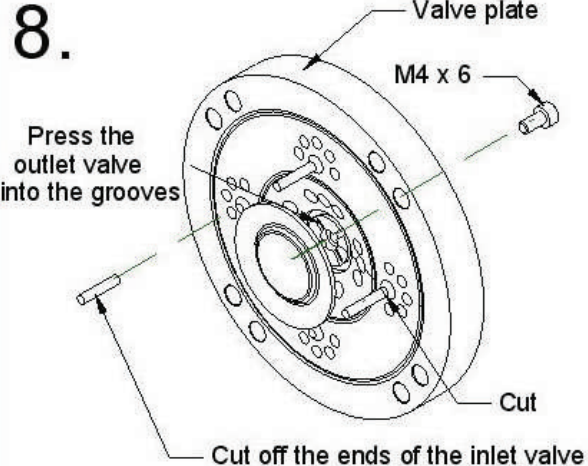
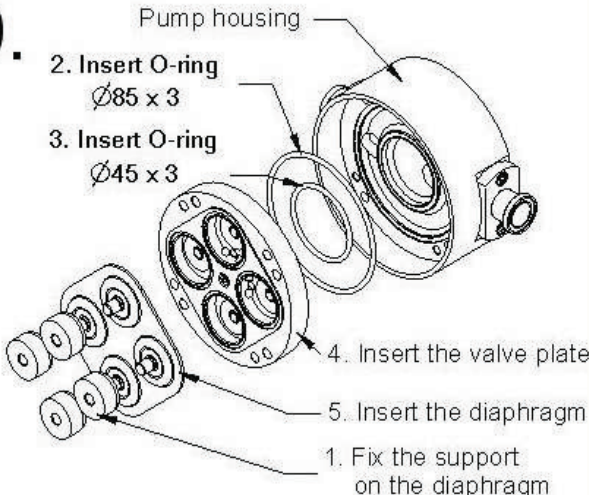
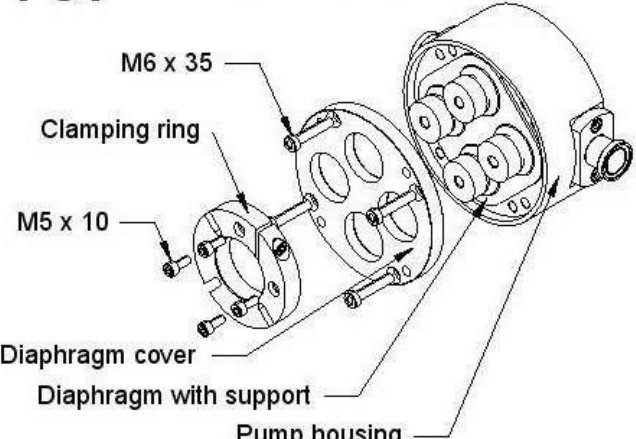
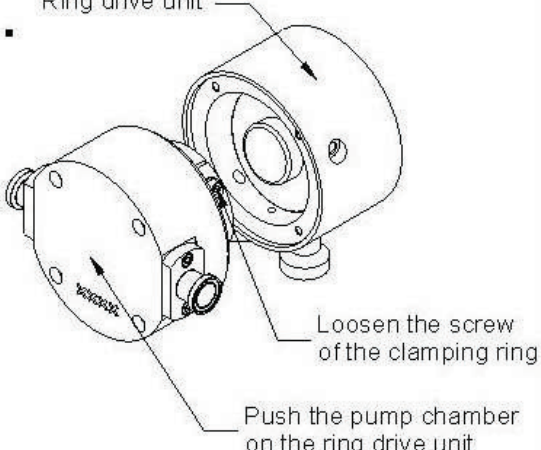
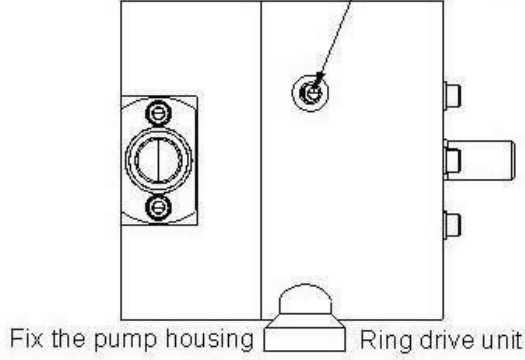
The changing of the shaft-bearing-cap unit can be done by the user. Please follow the schematic drawings "Dismounting of the ring drive unit" and "Mounting of the ring drive unit"

**Spare part kit: PSKITWLC123 ( 3° excentric shaft ) or PSKITWLC125 ( 5° excentric shaft )**

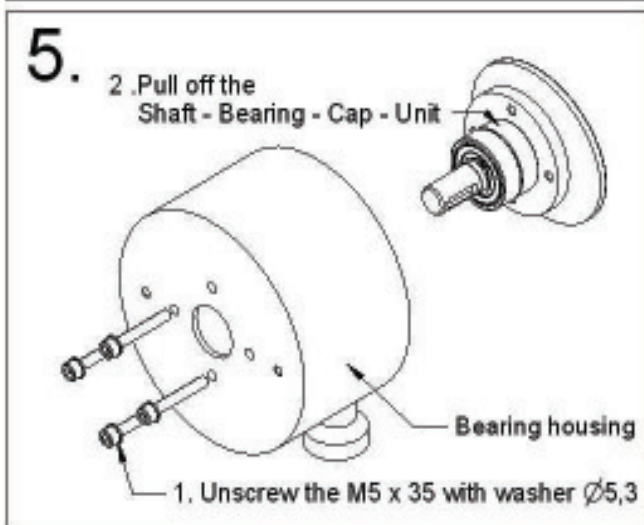
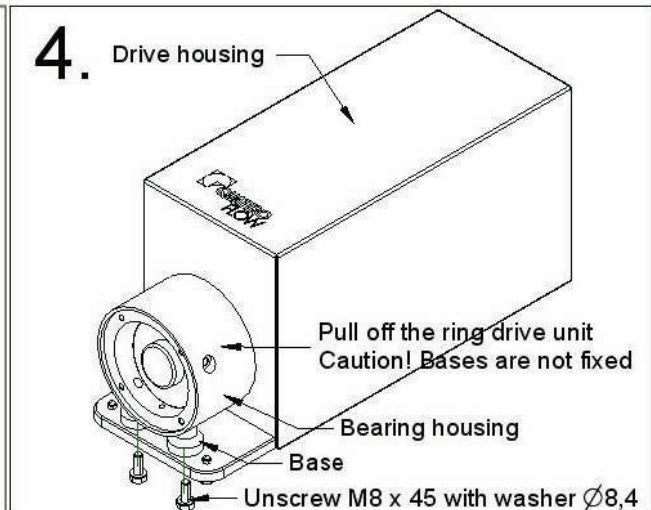
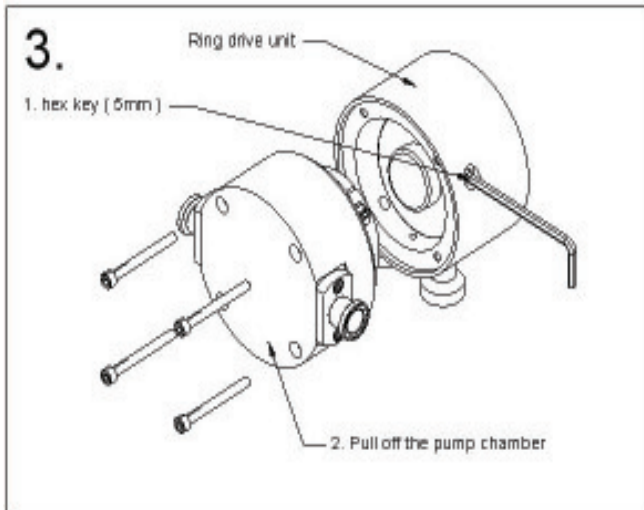
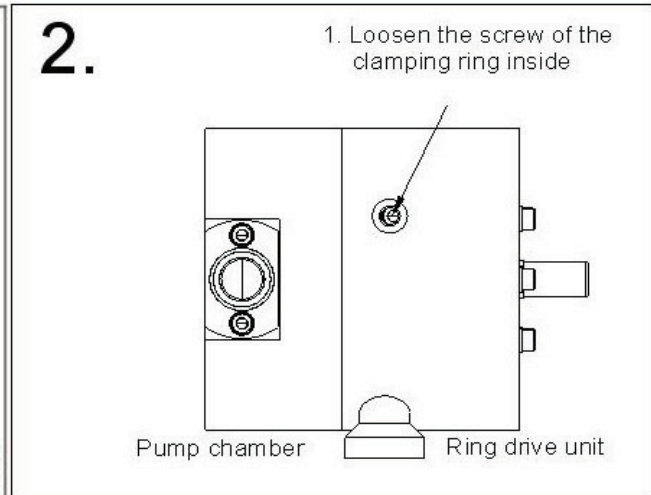
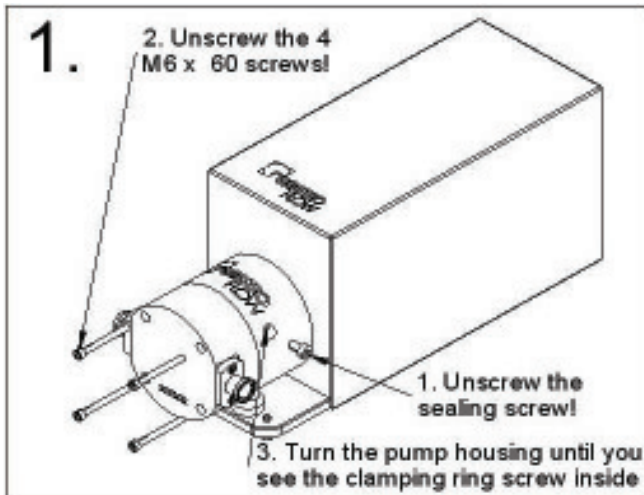
**4.3 Dismounting of the pump chamber:**



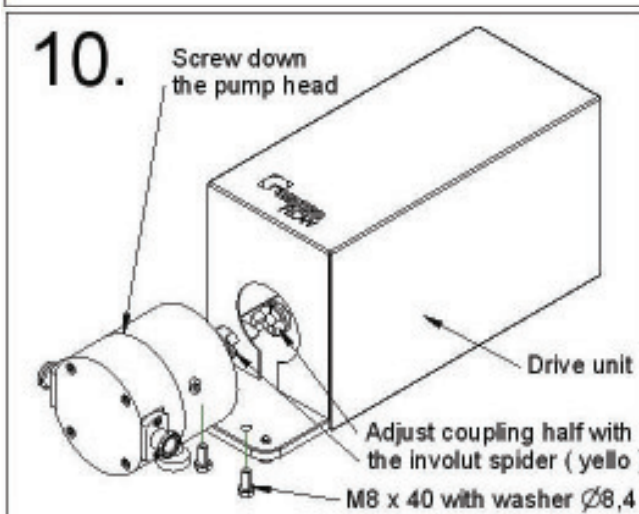
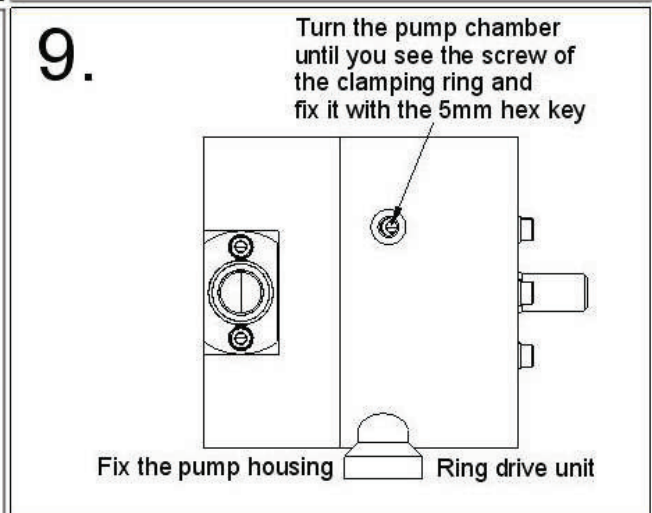
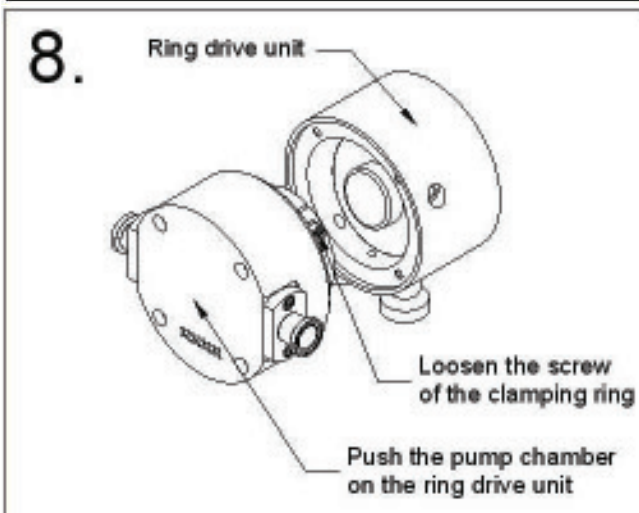
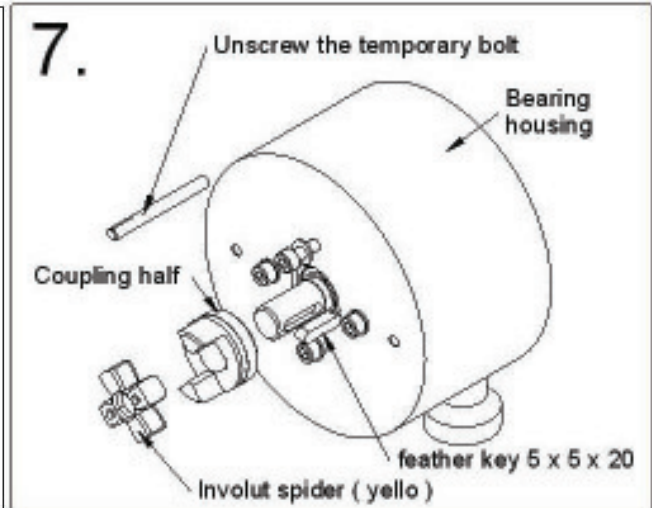
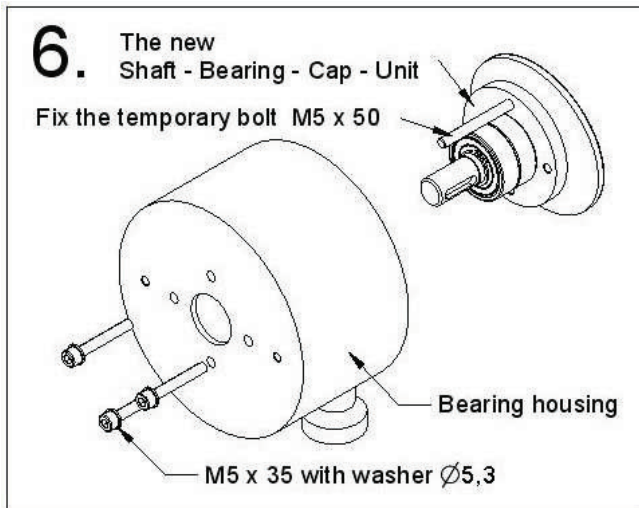
**4.4 Mounting of the pump chamber:**

<p><b>7.</b></p>  <p>Valve plate</p> <p>Pull in the 4 inlet valves</p>	<p><b>8.</b></p>  <p>Valve plate</p> <p>M4 x 6</p> <p>Press the outlet valve into the grooves</p> <p>Cut</p> <p>Cut off the ends of the inlet valve</p>
<p><b>9.</b></p>  <p>Pump housing</p> <p>2. Insert O-ring <math>\varnothing 85 \times 3</math></p> <p>3. Insert O-ring <math>\varnothing 45 \times 3</math></p> <p>4. Insert the valve plate</p> <p>5. Insert the diaphragm</p> <p>1. Fix the support on the diaphragm</p>	<p><b>10.</b> <u>Assembly of the pump chamber!</u></p>  <p>M6 x 35</p> <p>Clamping ring</p> <p>M5 x 10</p> <p>Diaphragm cover</p> <p>Diaphragm with support</p> <p>Pump housing</p>
<p><b>11.</b></p>  <p>Ring drive unit</p> <p>Loosen the screw of the clamping ring</p> <p>Push the pump chamber on the ring drive unit</p>	<p><b>12.</b></p>  <p>Turn the pump chamber until you see the screw of the clamping ring and fix it with the 5mm hex key</p> <p>Fix the pump housing</p> <p>Ring drive unit</p>

#### 4.5 Dismounting of the ring drive unit:



**4.6 Mounting of the ring drive unit:**



## 5. Operating troubles, causes and remedial action

No.	Operating troubles									Causes and remedial action
	Pump does not start	Pump does not prime	Delivery is not obtained or reduced	Pressure head is not obtained	Irregular pump delivery	Pump operates noisily	Pump is leaky	Motor gets too warm	Display show Error code	
	5.1	5.2	5.3	5.4	5.5	5.6	5.7	5.8	5.9	
										The 4-piston diaphragm pump operate trouble-free at any time provided they are applied according to the operating conditions mentioned in this manual. If indought please contact Quattroflow Fluid Systems
1		X					X			The screws of the pump-chamber maybe not thightened enough. Fixe it!
2		X								Check the direction of flow showed by the arrow on the pump, in case of wrong way, turn the pump head
3		X	X			X				Check suction pipeline and TC- seals for tightness
4		X	X	X	X					Check suction head-increase suction line cross section.
5		X	X	X						Check viscosity of liquid pumped.
6	X								X	Check pump speed. Control speed of drive motor. Check voltage and frequency and the fuse ( 6,3A T in the controlbox )
7			X	X	X					Avoid air inclusions in the liquid to be pumped
8			X		X					Check pressure head-open valve in discharge line completely, remove obstruction in discharge line
9							X			Pressure line completely or partly clogged Diaphragm maybe broken Change diaphragm!
10			X							The diameter of the pipes in suction or pressure line are to small
11						X				Check the coupling halves. They must be fixed with at least 2-3mm space.
12						X				Check longitudinal play of coupling rod pins. The spider might be worn.
13		X	X		X					Check whether foreign bodies in pump. Disassemble pump, remove foreign bodies, replace defective parts
14	X							X	X	Pump stopped by the Thermistor switch. Please allow the motor to cool down – please reduce the power consumption.
15	X					X				Bearings are worn or defektive Disassemble pump, replace the shaft – bearing – cap unit (PSKITWLC123 or /PSKITWLC125)
16		X								The valves are dry (e.g. not in use for a long time), deformed or worn. Change valve or wet the pump.
17							X			The diaphragm is burst ( the discharge pressure was too high) – replace it PSKITQ12
18		X	X	X			X			O – rings between valve plate and pump housing are defective PSKITQ12
19						X				Align coupling accurately
20			X			X				The clamping ring screw got loose – fixe it! See 4.4 Mounting of the pump chamber ( picture 12 )

## 6. Performance chart of the Quattroflow-1200 S pump

### Performance Diagram Quattroflow-1200 S Pump

Testmedia: Water at ambient temperature

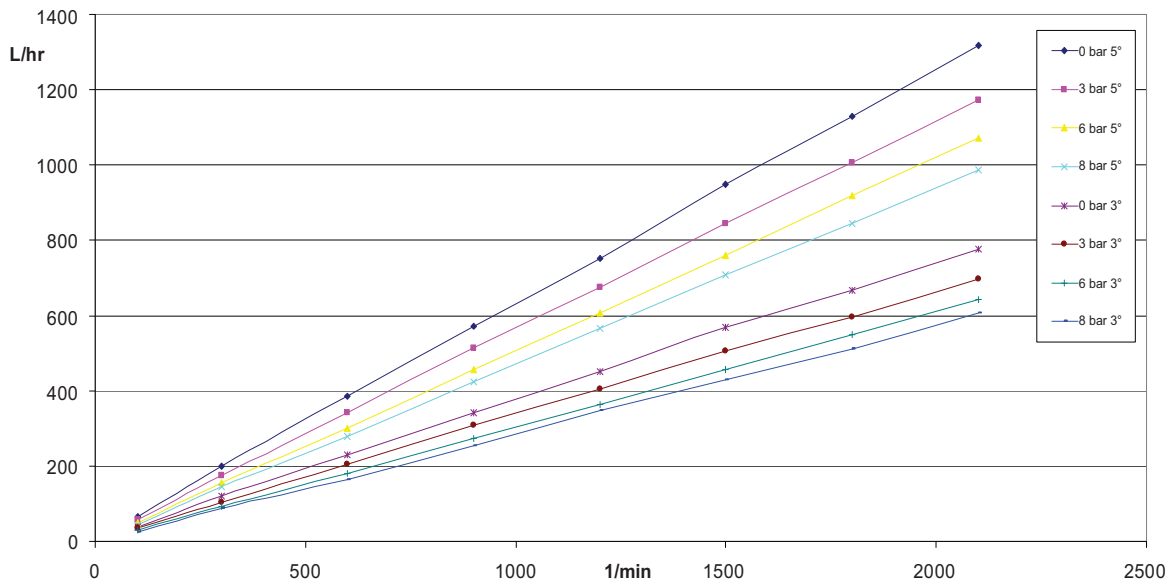
Eccentric shaft: 3° resp. 5°

Discharge pressure: 0 to 8 barg

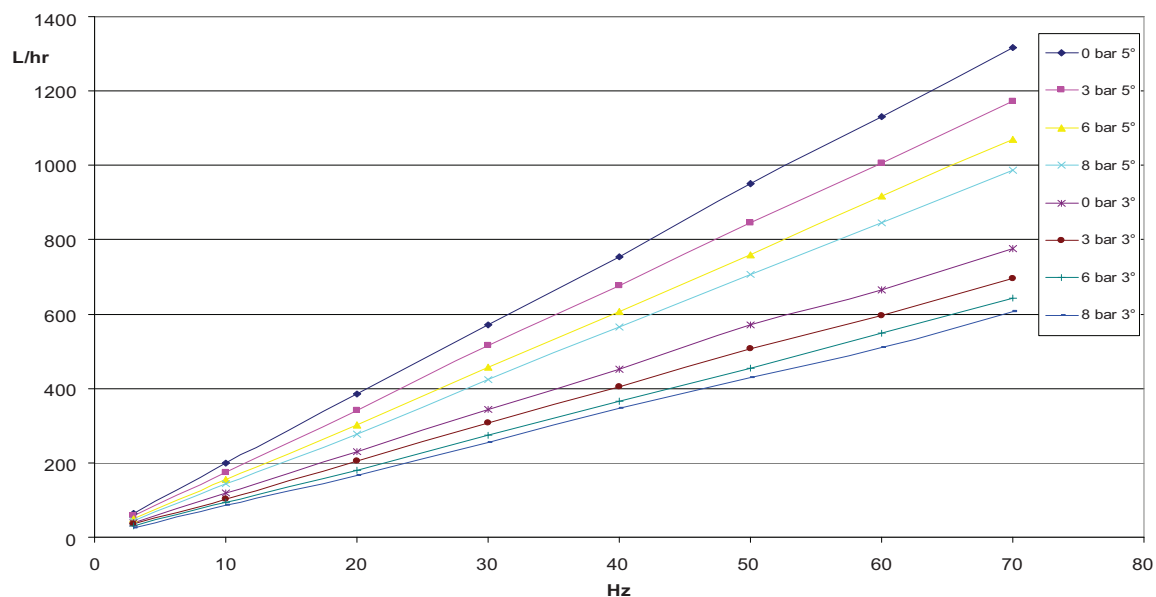
#### 6.1 Diagram 1: Shows appr. Flow rates as function of pump rpm.

Please note: If motor is directly coupled to pump: Pump rpm = motor rpm

If reducer gear drives are used: Pump rpm = motor rpm x reduction ratio



#### 6.2 Diagram 2: Shows appr. flow rates as function of the frequency when a frequency inverter is used to control a 4-pole AC drive, which is directly coupled to the pump.





## 7. Technical data of the Quattroflow-1200 S pump

	<b>4-piston-diaphragm pump:</b>	
Eccentric shaft:		5° or 3°
Flow rate max 5°:		appr. 1200 L/h at 0 bar (appr. 70 Hz)
		appr. 800 L/h at 8 bar (appr. 70 Hz)
Flow rate min 5°:		appr. 30 L/h at 0 bar (appr. 3 Hz)
		appr. 20 L/h at 8 bar (appr. 3 Hz)
Pressure ( temperature of fluid < 40 °C) max:		8 bar
Pressure ( temperature of fluid > 40 °C) max:		4 bar
Volume of pump chamber without connectors:		appr. 75ml
Surfaces area with contact of fluid:		appr. 175cm <sup>2</sup>
Residual volume, depends on position of ports:		1- 5ml
Temperature of fluid:		CIP 90°C, SIP 125 °C, Autoklav 125°C
Speed range:		60 - 2400 rpm
Diaphragm:		EPDM/PP compound (Santoprene)
Valves:		EPDM
O-rings:		EPDM
Available certificates for elastomer parts:		FDA 177.2600, USP Class VI, ADIfree
Valve plate:		Stain steel 1.4435 optional 1.4539, e-polished, Ra < 0,4µm, Ferrite < 1%
Pump housing:		Stain steel 1.4435 optional 1.4539, e-polished, Ra < 0,4µm, Ferrite < 1%
Connector inlet ( standard ) other dimetions are available:		TC-clamp 3/4", Stain steel 1.4435 optional 1.4539, e-polished Ra<0,4µm
Flange diameter inlet:		25 mm
Internal diameter inlet:		15,75 mm
Connector outlet ( standard ): other dimetions are available:		TC-clamp 3/4", Stain steel 1.4435 optional 1.4539, e-polished Ra<0,4µm
Flange diameter outlet:		25 mm
Internal diameter outlet:		15,75 mm
Available certificates for stainless steel parts:		DIN EN 10204 3.1 B, Ra / Ferrite
Position of connectors:		In line (other positions are available)
Flow directions:		4 ( in 90° steps )
<b>Motor ( standard ):</b>		370 W, 4-pole, thermistor, IP 55
Additional cooling fan:		12,5 W
Coupling:		KTR
Base plate:		Stainless steel 1.4301, e-polished
Motor housing:		Stainless steel 1.4301, e-polished
Dimensions ( L / W / H):		520 x 155 x 210 mm
Weight of the pump:		appr. 24 kg
<b>Controlbox:</b>		PCACTLZ37, IP 54
Frequency inverter:		Lenze, Typ SMVector, 0,37kW
Panel:		Lenze, Typ ESV
Power supply:		230 V / 50 Hz or 115V / 60Hz
Power cabel:		appr. 2 m
Dimensions ( L / W / H):		350 x 155 x 210 mm
Weight of the controlbox:		appr. 8 kg
<b>German coustom tarif number:</b>		84138190