SHOTSAVER

TOUR PRO S320

From Tee to Green and Everything in Between

🇬🇧 **User manual**

🌀 **SNOOPER**

SHOTSAVER TOUR PRO S320

Contents

Important Safety Information

- Please read this carefully before using Shotsaver Tour Pro .
- Do not open the case of Shotsaver Tour Pro
- Always treat your product with care and keep it in a clean and dust-free place
- Do not expose Shotsaver Tour Pro to moisture or humidity.
- Do not expose Shotsaver Tour Pro to extreme high or low temperature.
- Do not attempt to disassemble your product.
- Use only the chargers and batteries approved by Performance Products Limited. The use of any other type may invalidate any approval and warranty.
- Never use the charger if the plug is damaged.
- Never touch the charger if your hands/ feet are wet.
- Do not expose the charger to water, it may cause electrical fires.
- Do not attempt to repair the charger yourself for your own safety.
- To reduce the risk of fire or burns, do not disassemble crush or puncture the battery.
- Do not let the metal contacts on the battery touch other metal object, it could lead to short-circuit and damage the battery.

Copyright

Declaration

This User Manual is published by SNOOPER without any warranty. Improvement and changes to this User Manual necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/ or equipment, may be made by Performance Products Limited any time and without notice. Such changes will, however, be incorporated into new editions of this User Manual.

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SHOTSAVER
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Components Included

The following components come as standard with your Shotsaver Tour Pro:

1 x Snooper Shotsaver Tour Pro system

1 x Quick Start Guide

1 x USB PC connection lead

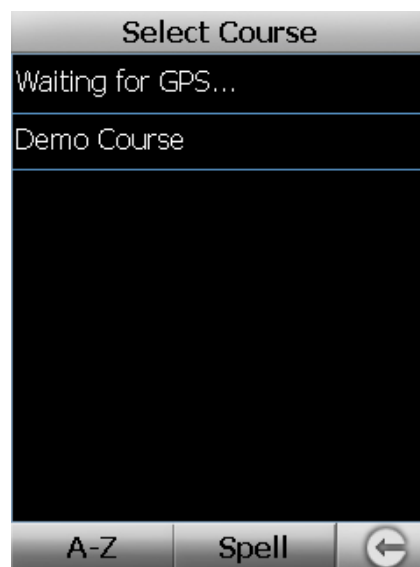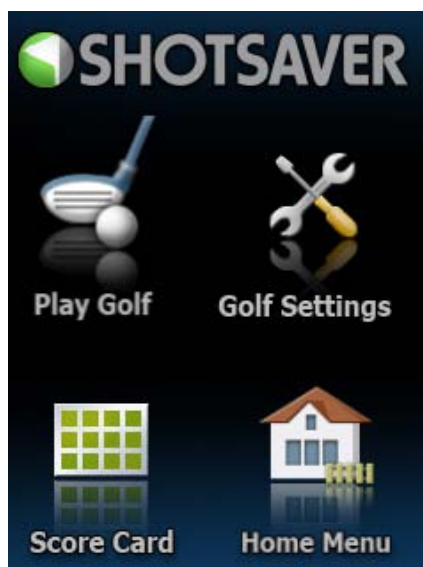1 x Download Software Disc, including the full user manual

PLEASE NOTE
Due to our desire to continually improve our products, the specification may change without notice.

Basic Operation

1. Register Shotsaver FREE at **www.snooperneo.co.uk**

2. Charge unit with charger provided until the LED on the front of the unit changes from red to green.

3. Power the unit on by pressing and holding the button below the LCD until the Shotsaver launch screen is displayed. Press an hold the power button.

4. Tap on the **'Golf'** icon on the home menu screen to launch the Shotsaver Tour Pro software.

5. **Play Golf**

    Tap the 'Play Golf' icon to enter the Tour Pro range finder software.

1. Register Shotsaver FREE at **www.snooperneo.co.uk**

2. Charge unit with charger provided until blue light on front button goes out.

3. Power unit on by moving the switch on the left hand side up towards the green marker. Then push and hold the switch on the right hand side of the unit in to the on position until the Snooper launch screen appears.

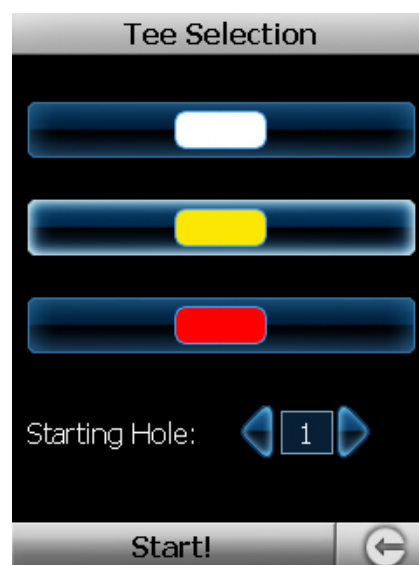4. Launch Shotsaver Tour Pro software by pressing the golf icon.

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Starting a new game and selecting a golf course.

Find a course using GPS

Wait a few moments for your unit to connect to GPS and it will automatically display the courses nearest to your location. If you a standing at the course you are about to play, the name of that course should be displayed at the top of the list. Simply tap the golf course you are going to be playing at, then select the colour of Tee box you will be using and press the 'Start' button to begin.

Find a course by name

Press the Spell button and then select the country that the course is in. Then, use the keyboard to type in the name of the golf course or the first few letters of the name you want to find and press the '**Search**' button. Your unit will display a list of golf courses that match your request. Tap the golf course you are going to be playing at, then select the colour of Tee box you will be using and press the 'Start' button to begin.

Changing courses or resuming a game in progress.

If you exit a course before completing it you will be shown three buttons. **'Start a new game, Continue current game, End current game'** If you want to start a new game, press the 'Start a new game' button. If you are in the middle of a game and want to return to it, press the 'Continue current game' button. If you want to end a game and exit the Shotsaver Tour Pro software, press the 'End current game' button.

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TOUR PRO s320

Using Tour Pro Hole View

Your unit will display an overhead view of the entire hole as per the example below

1. Hole number and Tee box colour selected. Press and use the arrows to mobe backwards and forwards through the holes. Press the hole number to select the hole you want to view.

2. Par

3. Stroke Index

4. Distance to the front of the green

5. Distance to the middle of the green

6. Distance to the back of the green

7. Switch between 2D view, 3D view & Green View
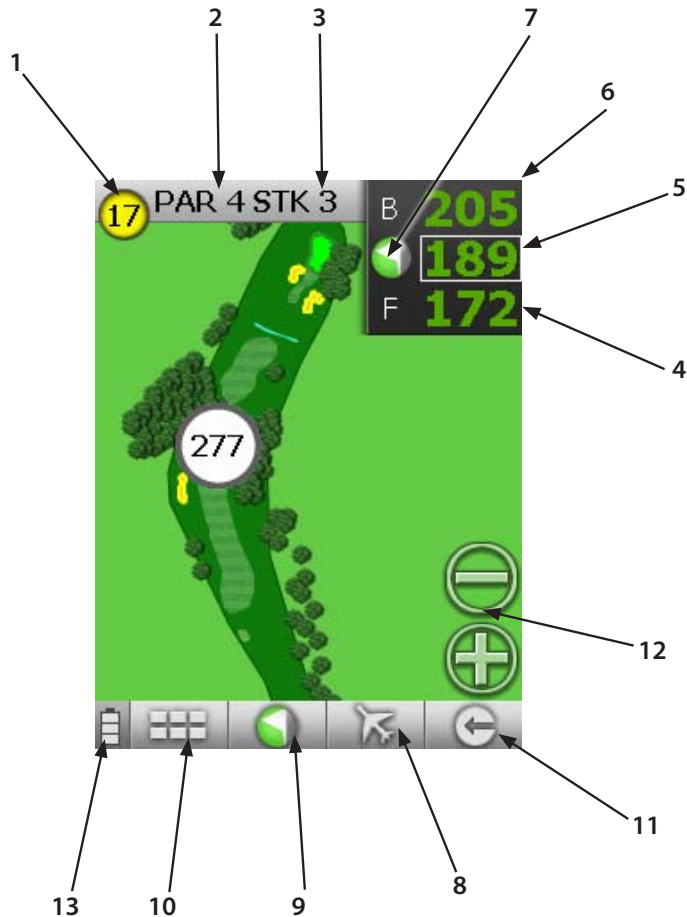
8. See Flyover of hole.

9. Move to next hole

10. Scorecard/Record Club Distance

11. Exit round

12. Zoom in or out

13. Battery power indicator.

2D View

3D View

Green View

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Display lay-up distances and distances to hazards

Using a tee peg or similar, tap anyway on the screen to display the distance to that point from the point where you are standing. The distance from that point to the front, centre and back of the green will also be displayed as indicated.

Using FCB (Front, centre, back) Hole View

If you select a course where Tour Pro technology is not available the FCB Hole View will be displayed instead. FCB will display distances to the front, centre and back of each green as well as the distances to selected bunkers and other hazards around the course.

1. Hole number and Tee box colour selected. Press and use the arrows to move backwards and forwards through the holes. Press the hole number to select the hole you want to view.

2. Par

3. Stroke Index

4. Distance to the front of the green

5. Distance to the middle of the green

6. Distance to the back of the green

7. Move to next hole

8. Scorecard

9. Exit round

10. Battery power indicator.

11. See Flyover of hole.
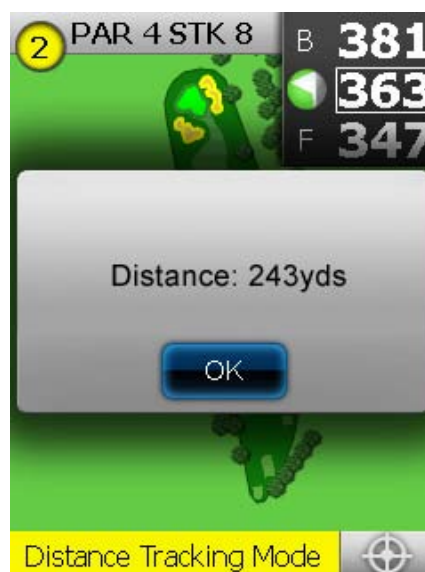
Using the Electronic scorecard

First you need to set up your '**User profile'** and also the '**Player list'** if you want to save scores for yourself and any other players in your group. Go to the Shotsaver menu and tap on '**Golf settings**' and then '**User profile'**. Then enter your initials or a short name up to 8 characters long and your handicap. Next go to '**Player list**', press '**Add**' and enter the name and handicap of any other players in your group. To set up the scorecard for play, first find and select the course you wish to play. Once the course has loaded, press the '**Menu**' button followed by the '**Scorecard**' button. Next press the '**Scorecard menu**' button and press the '**Add player**' button. You will then be shown a list of all the players you have stored on your device. Highlight the player you want to add and press '**Select'**

During play when you want to enter a score, press the (menu) button, followed by the scorecard button. Tap the box in the column below the name that corresponds with the hole you have just played, enter your score and press OK to save it. Press the back button to return to Hole view. The Electronic scorecard will automatically calculate your Net and Stableford scores.

Score Card						
Chorlton-Cum-Hardy Golf Club			Yellow		Par 70	
			◁	1/1	▷	
Hole	SI	Yds	Par	JACK	Net	Pts
1	5	428	4	4	4	2
2	11	274	4	3	3	3
3	3	413	4	3	2	4
4	9	175	3	3	3	2
5	15	258	4	3	3	3
6	18	259	4	5	5	1
7	1	459	4			
8	8	517	5			
9	7	387	4			
OUT		3171	36	16	20	15
Total		5807	70	16	20	15

Recording club distances

You can only record club distances whilst playing a course, so first find and select the golf course you are playing at. Once the course has loaded, press the '**Menu**' button followed by the '**Record club distance**' button. Then highlight the club you want to record, stand alongside the ball before you strike it and press '**Select**'. 'Distance Tracking Mode' will be displayed at the bottom of the screen. Next, play your shot and walk to where the ball has landed. When you are alongside your ball again press the '**Target**' icon at the bottom right hand corner of the screen. The distance of that shot will be displayed on the screen and saved for future reference.

To view the club distances you have recorded, go to the main menu, press '**Golf Settings**' and then '**View Club Distance**'

Golf settings

Unit of measurement

Tap the '**Units:**' button to change the unit of measurement between metres and yards

User profile

Tap on the '**User profile**' button to set up your name and handicap. You will need to do in order for the Electronic score to calculate your Net and Stableford scores correctly.

Player list

Tap on the '**Player list**' button to add the details of additional players. This is required if you would like to use the Electronic scorecard to calculate scores for other players in your group as well as your own.
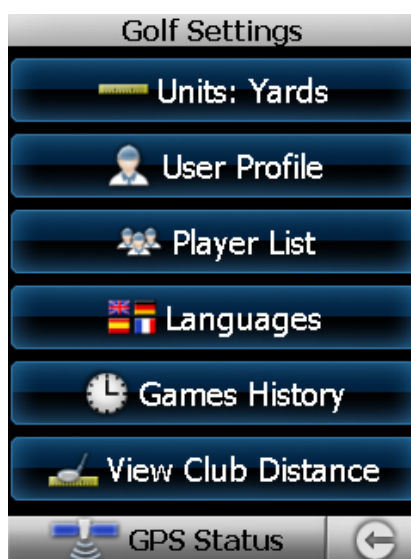
Languages

Tap on '**Languages**' to change to a different language

Games history

Tap on '**Games history**' to view historical Electronic scorecard data. Highlight the round of golf you would like to review and press '**View scorecard**'

View club distance

Tap on '**View club distance**' to view all club distances you have you recorded. The View club function enables you to see the distance of your last shot recorded, your average distance, maximum distance and minimum distance recorded for each club.

Registering your S320 Tour Pro

To keep the golf course data on your S320 Tour Pro up to date, you will need to update the Shotsaver Golf Course database periodically. Before you can perform an update you will need to register your unit. To register please visit **www.snooperneo.co.uk**. Registration is free of charge.

Updating S320 Tour Pro

The Shotsaver S320 Tour Pro comes preloaded with all the golf course data we have available at the time it is produced. However we continue to expand this database and new golf course information is added weekly. To update your S320 with the latest Shotsaver golf database take the CD Rom included and insert it on to a PC with internet connection and follow the on-screen instructions. Please note that you will need to register your S320 first at **www.snoopernoe.co.uk**. Registration is free of charge.

General Unit Settings

To change the settings of your device press the Settings' button in the main menu.

Brightness

To adjust the brightness of the display press the brightness button in the Menu. Use the + and - buttons to increase or decrease the brightness of the screen. Press the **X** button to confirm and exit the setting.

Volume

To adjust the volume press the volume button in the menu. Use the + and - buttons to increase or decrease the volume. Press the **X** button to confirm and exit the setting.

Language

To change the language press the language button in the menu and then the language you require. Press the **X** button to confirm and exit the setting.

Calibrate the screen.

To re-calibrate the screen press the Calibrate button in the menu and then follow the on-screen instructions.

Power Save

The battery life of your Shotsaver Tour Pro will vary depending on what settings you use.

Backlight permanently on - up to 5 hours
With the backlight permanently on the battery will last up to approximately 6 hours.

Backlight auto off setting - up to 10 hours
Extend the battery life up to 11 hours by setting the backlight to automatically switch off after a short period of activity (similar to most mobile phones) Go to the **SETTING** section in the Main Menu of the device displayed when you first power the unit on. Click on **POWER SAVE** and choose your preferred **BACKLIGHT OFF TIME** - 1min, 30 sec, 20 sec, 10 sec.

Information

Press the information button for information on the software and hardware version of your device.

Picture

View pictures on SD card
To view pictures on this device first put the images you want to view on suitable micro SD card. Put the SD card in to the SD card slot on the underside of the unit. Press the Picture icon and to view the pictures on the SD card tap SDMMC Card. The images you have placed on the SD card will be shown in the Preview section. Scroll up or down using the arrows and tap the 'thumbnail' of the image you want to view. Use the back and forwards arrows to scroll through your images. Tap the '**X**' button to exit the Picture at any time.

Slide show
First select the speed of the slides to be viewed. You can select the images to be displayed for 1, 2, 3, 4, 5 or 10 seconds. Once you have selected the time you require, press the play button and all your images will be displayed in rotation. To exit the slide show at any time tap anywhere on the screen.

Downloading new courses

As and when new courses are plotted you can download them on to your unit - **FREE OF CHARGE**. To download new courses put the CD ROM included with your Shotsaver Tour Pro in to the CD drive of your PC and follow the on-screen instructions.

Satellite navigation & GPS speed trap locator

It is also possible to use your device as a satellite navigation and GPS speed trap locator. There are two sat nav packages available, the S320 TP Xi sat nav with either UK & Ireland mapping or Western Europe. Please visit **www.snooper.eu** for further details. S320 TP Xi sat nav comes preloaded on a micro SD card. To install the sat nav software simply take the micro SD card and insert it in to the SD card slot on the bottom of the unit. To operate the sat nav function simply power the unit in the normal way and press the Navi button in the main menu. The S320 TP sat nav software will automatically launch. For further information on how to use this software refer to the operating instructions provided with it.

Troubleshooting Shotsaver

Downloads

If you are having difficulty performing a download to your Shotsaver you should consult the following checklist first before contacting technical support. If you are still unable to perform a download after following this checklist then please contact our Technical Helpline on 0870 787 0700 and select Option 3. There is also additional help available on the **www.snooperneo.co.uk** website.

This guide is in two sections; the first section is a list of things to check before performing a download and the second section consists of possible reasons and solutions to error messages encountered while trying to perform a download.

Section One

1. **Have you registered your Shotsaver?**
   You will not be able to download the database unless the Shotsaver is registered. Please register online at **www.snooperneo.co.uk.**

2. **Is the USB computer cable supplied with the Shotsaver connected correctly?**
   Please check that the USB lead is plugged into the USB socket on the Shotsaver and is fully plugged in as far as possible. Check the computer USB connection is secure.

3. **Have you installed the USB drivers correctly for the USB cable?**
   After installing the USB driver from the Software Disc the computer requires rebooting. Once rebooted the Shotsaver needs to be connected to the USB lead. The 'Found New Hardware' wizard will eventually launch and you need to select 'Install the software automatically (Recommended)' and the wizard will complete the USB driver installation.

4. **What operating system are you using on your computer?**
   The Snooper download software will only work on the following Windows 32 bit operating systems: Windows 2000, Windows XP and Windows Vista **THE SOFTWARE WILL NOT WORK ON WINDOWS 95/98, 98SE and Millennium. Apple Macintosh is not supported. Windows XP and Vista 64bit systems are not supported.**

   To determine which operating system you have on your computer:

   a) Right click on the 'My Computer' icon on your desktop and select 'Properties' from the drop down menu.

   b) When the 'System Properties' dialogue box opens the 'General' tab is selected by default. Under the heading 'System' the operating system is displayed.

   c) If you do not have a 'My Computer' icon on your desktop (common in Windows XP) click on 'Start' and two columns will appear. In the right hand column you will see the option of 'My Computer'. Right click on this option as instructed in (a) above.

5. **Have you installed the Snooper download software onto your computer?**
   If you have not installed the software you will not be able to perform a download to your Shotsaver. Once the software is installed there will be a new icon on your desktop: 'Shotsaver Updater'. Please check to see if you have the latest version of this software by visiting www.snooperneo.co.uk and clicking on the link 'Download software'.

6. **Have you connected the computer to the internet?**
   The computer needs to be connected to the internet before you can begin to download the database to your Shotsaver. Please make sure that your internet connection is established and that you have signed in to your broadband account (if required).

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7.   What version of Internet Explorer / Netscape Navigator are you using?
The software will only operate if you have Internet Explorer or Netscape Navigator 6 or above.

To check what version of Internet Explorer you have; open your browser, click on the 'Help' menu and select 'About Internet Explorer'. This should now display what version you currently have installed. If you have a version older than 6 (e.g. 5), open your browser, click on 'Tools' and select 'Windows Update'. This will take you to the Microsoft website where you can download the latest version of internet explorer.

To check what version of Netscape Navigator you have: open the browser, click on the 'Help' menu and select 'About Netscape Navigator'.

Section Two

This section is for supplying possible reasons and solutions to problems you may be experiencing whilst trying to download the database to your Shotsaver. If after going through section one you are still experiencing difficulty or have received an error message please read through the following:

ERROR MESSAGE – 'Error 521 - There was a problem connecting to the Performance Products server'

If you get an error message similar to the one above this normally means there is something blocking communication between the software, most typically a firewall, and our server. Windows XP and Vista are supplied with a firewall as standard.

If you have a Firewall on your computer the software may appear to hang and your Firewall software will inform you that the Updater software is trying to access the internet. Please make sure that you grant/allow/permit /unblock access through the Firewall. Please read the messages supplied by your Firewall software carefully before choosing your option. If you do not allow the program to access the internet through the Firewall, the download process will fail.

If no message was prompted by the firewall software uninstall and then re-install the software and perform a download again.

Warning: We do not recommend disabling your firewall software in order to perform a download to your Shotsaver nor can we advise how to alter the settings on third party software nor can we be held responsible for any action taken by the computer user that makes the computer more vulnerable to viruses and computer hackers. Any changes made to the computer firewall settings are at the user's discretion. We would recommend contacting the third party software manufacturer for information of how to configure the firewall software.

Other Problems

The unit cannot be switched on
Check that the unit has been charged.

The unit cannot acquire satellite connection
Check that the Shotsaver's built in GPS antenna has a clear view of the sky above.

If this is the first time you have powered up your Shotsaver please remember that the first 'cold' start can take up to 30 minutes to acquire sufficient satellite connection. The unit requires time to calibrate and you will find that with subsequent use that the time for acquiring satellites will reduce. Eventually the unit should take approximately 90 seconds to acquire satellite connection.

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Snooper Accessories & Additional Software

Golf Trolley bracket
only £24.99 inc vat

Mount your Shotsaver on this specially made golf trolley bracket. Fit's most golf trolleys.

Sat Nav software
from only £64.99!

Shotsaver will navigate you perfectly round a golf course but with the addition of Snooper's satellite navigation and speed camera location software, your Shotsaver can also navigate you in your car as well! Mapping covering the UK & Ireland is available for only **£64.99 inc vat** with the whole of Western Europe available for only **£99.99 inc vat.**

Visit www.snooper.eu for further details.

Protective hard carry case

Protective silicon case
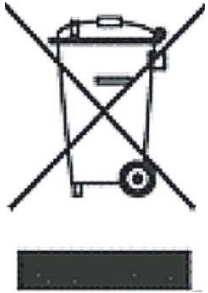
Service under Warranty

Your Shotsaver comes with a standard one year manufacturer's warranty.

If, for some reason, your unit requires service under warranty return your Shotsaver, via special delivery (insured) and in suitable packaging to:

The Returns Department
Performance Products Limited
Cleaver House
Sarus Court
Manor Park
Cheshire WA7 1UL

Enclose the following information:

(a) Your name, address and a full description of the problem.

(b) A telephone number where you can be reached during business hours.

(c) Your units' serial number.

Disposal of Old Electrical & Electronic Equipment (applicable in the European Union).

This symbol on a product or its packaging indicates that this product shall not be treated as household waste. It should be handed over to an applicable collection point for the recycling of electrical equipment.

By ensuring that this product is disposed of correctly you will help/prevent potential negative impact on the environment. The recycling of materials will help to conserve natural resources.

For further details about recycling please contact your local civic office or the shop where it was originally purchased.