Bournemouth CPD Online Manual (for CPD leaders - setting managers)

(1) Logging On

The weblink to access CPD online is: www.bournemouthcpd.co.uk

Either:

Type this into a search engine such as Google

🗿 Google - Microsoft Internet Explo	rer				- 2 🛛
File Edit View Favorites Tools He	4p				
🕝 Back 🔹 🜍 🔹 📓 🏠	🔎 Search 🤺 Favorites 🚱 🎯 •	🎍 🗹 • 🛄 🎉 🦓			
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And select	- 0	About 5,280 results		Adva	inced search
the link -		Bournomouth			
	ST Everything	You can now access events	across Poole Bournemouth a	nd Dorset with one log in i	f you
	Images	have a user account with CF	PD On-line	is borot mill one log in i	,,
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		Home	New user		w
	News	Download Events by	Bournemouth		bi
	📔 🐤 Shopping	Role	Event details Integris G2 Tran	nsition Training (Cancelled) _
	More	Advanced search	venue event list		

Google currently displays the website as its top link when you search for 'bournemouthcpd'

OR

Directly type the weblink into the address bar of your internet browser

B Home - Microsoft Internet Explorer													
File Edi	t View	Favorites	Tools	Help									
G Bac	- 6		2	🏠 🔎 Search	☆ Favorites	Ø	∕⊇•	5	W	• 🧾	í.	**	
Address	www.b	ournemouth	cpd.co.u	ıkļ									



Select Early Years, then this screen will be displayed



Once you are logged in you arrive at your Home page, it looks like this



While you are logged in you can return to the Home page at any point by clicking 'Home'



(2) Searching for an event

From your home page click on 'Search Events', or use the shortcut over here



When you click on Search Events a drop down box appears

	1.00	CPD				
Portal Home Home My Portfolio	Search Events 💌	General Enguiry	Admin 🔻	Reports 🔻	Manage Events 💌	Log Out
Event catalogue	Search Events					
Advanced search	Advanced Search					
Cancel request	Event Catalogue		CPD			

You can search by any of the three methods listed

Selecting Search Events from the drop down list (or using the shortcut on the right hand side of the screen) and typing in BEY as illustrated below will bring up <u>all</u> workforce development opportunities organised by Bournemouth Early Years. (Leave Subject as 'All subjects', and Starts during or after as 'Today'

ortal Home	Home	My Portfolio	Search Ev	ents 🔻 Gi	eneral Enquiry	/ Admin 🔻	Reports 🔻	Manage Events 🔻	Log C
Develo	pme	nt Oppo	rtuniti	es					
Keyword		E	IEY						
,									

If you want to search only for a certain type of event you can use the **Advanced Search** function, as displayed here. Put in as much information as you want. The more information you input the more specific (and accurate to your search) your results will be. However, if you input lots of information any you enter inaccurately (e.g. a spelling mistake) your search may fail and not bring back any results. If you are unsure of information you can leave boxes blank. In the below example I have left the Tutor box blank.

	Fortiolio Search Events - General	Enquiry Admin •	Reports	Manage Events 🔻	Log Out				
Development	Opportunities					Ev	ent	Cale	eno
							1.1	Aug	jus
(eyword	Paediatric First Aid					5	M 1	2	
Subject	Early Years	Starts during	g or	November 2011		7	8	9	1
						21	22	23	2
utor	Select	Event Type		All events 🛛 🔽		28	29	30	3
Farget Audience Programme Area	Early Years	Engage carers in s	Select an establishmer e children, young p haping services	t 💌					
	Help children and young p healthy lifestyles	e 🔲 Identify and address causes of inequality and disadvantage							
	🗌 LA initiatives/Strategic ad	Make sure children are safe, particularly vulnerable children, and reduce bullving in schools							
	🗌 Other		Prevention/early intervention strategies for children and young people						
	Raise achievement/ambit potential of all children and y	ion and fulfil oung people	Raise t of children community	he reputation and and young people /	contribution in the wider				
	Safeguarding	Support the key role of families in bringing up children and young people							

When you are happy with the information you have entered click on search

Using the Event Catalogue is quite a different way to search. Its more hit and miss than other search methods because it relies on the course administrator having inputted the event by the subject or role you are looking for. The below shows events displayed by subject. \ Early Years events will be displayed under 'Other events'

	CPD	
tal Home Home My Portfo	io Search Events 🔻 General Enquiry Admin 👻 Repo	orts / Manage Events 🔻 Log Out
vent catalogue dvanced search ancel request Borrechoit Borough Council	Event Catalogue Click on one of the buttons below to access even Primary events Display Events by Subject Display Events by Role Secondary events Display Events by Subject Display Events by Subject Display Events by Role Display Events by Role	ts currently on CPD Online. d Events by Subject • d Events by Role • d Events by Subject • d Events by Role • d Events by Subject •
	Display Other Events by Subject CAF (5 Events) Dance (1 Event) Early Years Foundation Stage (7 Events) Hearing & Vision Support Service (1 Events)	<u>Childcare</u> (4 Events) <u>Early Years</u> (1 Event) <u>Health and Safety</u> (12 Events)
	Leadership and Management (8 Events) Physical Education (1 Event)	Learning Outside the Classroom (8 Events) Safeguarding children (1 Event)
	Teaching and Learning (10 Events)	Vision Impaired (1 Event) d Events by Role

If you do manage to find what you are looking for you can also choose to download all the events to Excel, which may help you to manipulate data or plan attendance. Click on either of the Download Events (by Subject or by Role) to do this.

Search Events - Quickest Method!

Probably the quickest way to search for an event is to use your Early Years Workforce Planner to find the date of the event you wish to attend and click on this date on the calendar on the left hand side of your Home screen.



If the calendar is not displaying the correct month click on the blue arrows either side of the month name.

Sometimes when you click on a date (try 5 October 2011) you find events that don't seem to be on 5 October. In the example below there are courses listed as starting in May and September. Although these courses did start in May and September they both have a session running on 5 October 2011. If this happens to a date you select scroll down towards the bottom and you will find courses that <u>start</u> on 5 October 2011.

bevelopmen	c opportunities								0 cto	berž	201/	/)
Keyword							S	Μ	Т	W	F	F	0
Subject	All subjects	*	Starts during or after	Today	~		2	3	4	<u>5</u>	<u>6</u>	7	1
							9 16	<u>10</u> <u>17</u>	<u>11</u> <u>18</u>	<u>12</u> <u>19</u>	<u>13</u> <u>20</u>	<u>14</u> <u>21</u>	1
SEARCH							23	24	25	26	27	28	2
4 events found.		Page 1	of 1	*	Print	ter friendly	Use ever Re Sh	this d its b- turn ow er th	calen ased to too vents	dar ti on st day's by si	o disj art d date ubjec	play ate. t and	
Teaching Assistants:	Certificate in Supporting 1	Feaching and	Learning Level 2	Bourtemain Children's T	(rust	Children's Trust							_
Starts: Wednesday	4 May 2011 12.00 - 15.00 (*	This event has :	sessions that are still to run se	e below)		¢							
Venue: Epiphany ZE V	A Primary School, Shillingston	e Drive, Musclif	f, Bournemouth, BH9 3PE	Map		Eventclosed							
About this event: This Level 2 qualification routine. They work und	on is for Teaching Assistants w der the direction of a Teacher	no carry out a and co-ordinate	range of activities, some of wl with others. They demonstra	iich may not be :e a range of	•	📰 Full details							
skills and apply knowle Ideal for those who an nitiaitive they andidates will	>dge and understanding in a n e new to the job, or whose res can take. need to provide their own re	umber of areas ponsibilities are	e limited in the amount of inde	pendence they	•	Print event							
e 25 sessions	between Wednesday 4 May 20)11 and Wedne	sday 14 March 2012		•	😼 Save event							
EYFS: New of Return	ning to the Early Years For	undation Stag	e - Teachers		c	Bourshalt Bourshalt Children's Trust							
Starts: Wednesday 2	28 September 2011 13.00 -	16.00				Paguact							
Venue: Early Years Ce Bournemouth, BH8 9PU	ntre for Professional Developn	nent (a, Queen:	s Park Infant School, East Way	Map	1	a place							
About this event:					►	Full details							
all aspects of providing child/adult interactions documentation; and th	achers hew or returning to Nu a high quality Early Years lea appropriate adult-led and ch e statutory EYFS profile asses	arsery or Recep arning experien ild-initiated lear sment.	tion classes, ine atternoon se ce, including: indoor and outdo ming; use of observational ass	ssions will cover or environment; essment;	•	Print event							
This training will be ru	o over two afternoons. Teache	rs are required	to attend both sessio										

(3) Booking a place on a workforce event

When you have found the training event you would like to book onto you simply click 'Request a place'

Transition: Moving On to Key Stage 1		Borrahosh hildren's Trust			
Starts: Wednesday 9 November 2011 09:00 - 16:00					
Venue: Early Years Centre for Professional Development (a, Queens Park Infant School, East Way, Map	•	Request a place			
About this event:					
Throughout this 4 day course, Professor Julie Fisher, author of Moving On To Key Stage 1, will take teachers on an inspiring journey to reflect upon and develop the crucial transition for children moving from Reception to Year 1. The course will cover all aspects of transition including how children learn best, strategies to prepare children for transition, key principles for effective transition, enhanced learning environments, and the balance of classroom learning experiences. Starting from s					
There are 4 sessions between Wednesday 9 November 2011 and Wednesday 16 May 2012	•	🔊 Save event			

If you would like more information before you book your place click on Full details,¹ Here is what it looks like:

View de	etails								
			🔨 Even	nt 🚺 Venue 🖪 Ti	utor ਜ Audience 📧 Cost				
	you click to request a place		Request a place Full details	Print event > S	ave event Event list	To go back to the main			
Transition	n: Moving On to Key Sta	ge 1				listing click here			
Venue		Early Years Centre for Professional Develo	opment (a, Queens Park Infant School	/					
Event Leader Ben		Ben Walliman		/ r		-			
Event Cont	ributor	Ben Walliman	/		If you are not sure				
Admin Contact		Ben Walliman (<u>ben.walliman@bournemout</u>	you can always						
Key Stages		EYFS-settings 🗙 - EYFS-schools 🗸 - KS1 🗸	- KS2 🗙 - KS3 🗙 - KS4 🗙 - 14-19 🗙 -	N/A 🗙	click to save the				
Every child	l matters	e healthy X Iake a positive contribution ✓ tay safe X injoy and achieve ✓ If you are booking the event for someone else in your settin should print the event of someone else in your settin							
Target Aud	ience	Headteachers / Teachers	snould print the event.	Often the e	event description con	attendees			
Event Type	5	Course	to bring along equipment or photo ID for exam courses.						
Event Desc	ription	Throughout this 4 day course, Professor Ju journey to reflect upon and develop the cr all aspects of transition including how child effective transition, enhanced learning env schools' current good practice, this course for our youngest children.	ucial transition for children moving fron Iren learn best, strategies to prepare ch ironments, and the balance of classroo will support and challenge teachers to	n Reception to Yea hildren for transitio om learning experi ensure transition i	ar 1. The course will cover on, key principles for ences. Starting from is a seamless experience				
Event Outc	omes	 Reflection on current practice Exploration of children's current transition experience Continuity of learning experience from Reception to Year 1 A place for child-led learning in Key Stage 1 Extended knowledge of child development through this phase Each participating school should be represented by a Reception and Y1 teacher. Headteachers are invited to attend the morning of the first day. 							
Event Subj	ect/Aspect Area	Early Years Foundation Stage / Teaching a	and Learning / Transfer and Transition A	Arrangements					
Bournemou	ıth Cost	£ 450 4 days for the price of 3 (£150 per (day)						
Costs for a	ll others	£ 600 £150 per day							
Supply cos	ts paid	×							

Booking your place

After you have clicked on 'Request a place' you will be taken to this page. There is very little that you need to fill in!

Request a place on	an event	Click here to a map showi			
	Request a place Full detail	s Print event	how to get to th venue		
Event Title	st a place on the event Transition: Moving On to Key Stage 1 (BM11-000336)				
¥enue	Early Years Centre for Professional Development (a, Queens Park In	fant School, BH8 9PU	Map		
Start time and date	09:00 - 16:00 Wednesday 9 November 2011				
Price	£450	If you have a	If you have any special requirements such as access needs		
Your name	Sue Whitelock Request a place on behalf of a colleague	requirement			
Your email address	sue.whitelock@bournemouth.gov.uk	- or -			
Your establishment	CLE - Early Years Foundation Stage	If you need a	additional supp		
Special requirements	(eq access, dietary requirements)	part in the c detailed her We will do a	e when you to when you bo when you bo		
/	I have read and agree to the terms and conditions. Terms and	l Conditions			
	You must tick this box agreeing to the terms and conditions for your booking to progress (click into box to tick)	Click r terms	nere to read th and conditions		

If you are requesting the place on the course for your setting colleague (not yourself) click here. The below screen will be displayed.

Request a place on an e	vent					
Complete the form below to request a pla	ce on the event for a colleague	Juest Full details Select ye drop do	our colleague's name from the wn box.			
Event Title	Transition: Moving On to Key Stage 1 (BM	11-000336)				
Venue	Early Years Centre for Professional Developm	ent (a, Queens Park Infant S	ey are not already registered			
Start time and date	09:00 - 16:00 Wednesday 9 November 2011	as a use	s a user on CPD online you can click			
Price	Please select a participant		set them up (more on this			
0-11	Select a colleague	Tatel !)				
colleague name	Click here to add a new colleague					
Your email address	sue.whitelock@bournemouth.gov.uk	Tell us a	bout any special			
Special requirements		addition	al support they need here.			
	(eg access, dietary requirements)	Tick the boxes to decide who receives the confirmation er about the training - safest to tick both you and the colleag Otherwise if there are last minute changes or cancellation				
Who would you like to receive email messages regarding this event	✓ Colleague Me					
	I have read and agree to the terms and c	e.g. snowed in tutors) one	e of you might not know!			
Click SUBMIT	Tick to agree the	L terms & conditions	Page 10 of 34			

When the booking has been made you will see this screen.



To book yourself or another colleague onto the same course click request a place and go through the process again.

Generally the CPD leader is the manager of a setting. Childminders working with assistants/volunteers can book their assistants/volunteers onto training as they are set up as a CPD leader. We have set up all childminders working with assistants/volunteers as CPD leaders. If you do not currently have an assistant/volunteer but this changes in the future you will need to contact us so you can be set up as a CPD leader. This enables you to retain control over the training any member of a setting or a childminding assistant/volunteer requests, to run reports on the training done, and keep an eye on expiry of essential training such as first aid or safeguarding.

Colleagues within the setting can book others within the setting onto training but it always goes to the CPD leader for authorisation no matter who makes the booking.

The Next Step: Authorising / Confirming the place booking

The CPD leader controls all booking requests from practitioners within their setting. Anyone can request a place on a course. It then goes to the setting CPD leader to give permission "authorise" or refuse the practitioner's place. This ensures the setting CPD leader is able to release the practitioner on that day and that the leader believes the training to be appropriate for that practitioner and is willing to support the practitioner to implement their learning from the training when they return to the setting.

It also ensures the leader is aware that the practitioner has requested the training as if the practitioner does not attend the training (and hasn't followed the cancellation policy) it is the setting that is charged for that practitioner's place absence. (It is the setting's choice whether to meet this charge themselves or pass it onto the practitioner, but the setting remains responsible for the payment.)

This is why the screen states "Please note that this does not confirm your place on..."

Once a practitioner has successfully **requested** a place the CPD leader must **authorise** the request. After the CPD leader has authorised the booking comes to Bournemouth Early Years to **approve** the booking. CPD leaders have to authorise all bookings, including bookings they make for themselves. This can be done in three ways. But first - the importance of the logos displayed against the training events...

IMPORTANT - Logo Spotting

CPD Online is shared by Bournemouth, Dorset and Poole Local Authorities. The Logo displayed at the top right of a training event tells you which local authority is putting on or supporting the training.



You will be able to request places on Dorset and Poole events, however, you will have to pay for the place yourself. The only exception to this is if the Bournemouth SEN team have asked you to attend an external event to support a SEN child you are working with.

Sometimes all of Bournemouth, Dorset and Poole early years teams work together to put events on. For example, the joint BDP EYP network events (e.g. search event: 2 Dec 2011 A Cry for Help?) Bournemouth Early Years will fund your place at joint events. If you are not sure check your Early Years Workforce Planner, if its listed on the planner we will fund your place. Or if you are still unsure contact <u>childcare.jobs@bournemouth.gov.uk</u> for clarification.



(4) Authorising a course place request

There are three ways to authorise or deny a booking made by your staff members (or yourself).

- 1. Through email
- 2. Through the Home page
- 3. Through My Portfolio

(1) Authorising Through Email

Bournemouth (BETAIMPORT) CPD - Event B	Booking Request - Message (HTML) 🛛 🔲 🔀
Eile Edit View Insert Format Tools Actions Help	
🕰 Reply 🖓 Reply to All 🗠 Forward 🎒 🗈 🗏 🔻 🔌 🤅	🔓 🗙 🐟 🔹 🖈 A* 🗞 🕎 📔 👘 🔽 📕
From: Natarsha Lillington [natarsha,lillington@bournemouth.gov.uk] To: Terri Jowett Cc: Subject: Bournemouth (BETAIMPORT) CPD - Event Booking Request	Sent: Tue 29/06/2010 14:08
Dear CPD2 Coordinator2,	·
Teacher Five has requested a place on the event below.	
To approve this request click on the link below.	Each time a booking is made you will receive an email notifying you of this. (If there is more than one CPD Leader at your establishment you will each receive this email.)
To decline this request click on the link below.	Approve or Decline this booking by selecting the appropriate link
This is an automated email and you do not need to reply.	
Event Information Fuent Title: One to One Tuition: Undated and Ouslity Accuracy	a procedures for school leads Drimary and Secondary
After clicking 'Approve' you will see th	his screen:

lome

Event Request Authorisation

The request has been approved

Click here to log in and view all unauthorised requests

(2) Authorising through the Home page

When you log into the site there will be a red notification message/



Click the underlined '<u>here</u>' to view the requests. This takes you to the Outstanding event request for your establishment page.

	purnemouth PD
Portal Home 🛛 My Portfolio Search Events 💌 General Enqu	uiry Admin 💌 Reports 👻 Manage Events 💌 Log Out
Outstanding event requests for your e	stablishment
2 outstanding event requests found Select all Sarah Harley (sarah.harley@bournemouth.gov.uk)	 Either click the box next to the name to authorise or deny each booking individually Or Click the box next to select all to authorise authorise of deny 18 August 2011
Administrator - CLE - Early Years Foundation Stage CPD Leader: Sue Whitelock Course: <u>Transition: Moving On to Key Stage 1</u> Starts: Wednesday 9 November 2011	OF DENY ALL DOOKINGS Booking Reference: 81438
Sue Whitelock (<u>sue.whitelock@bournemouth.gov.uk</u>) Administrator - CLE - Early Years Foundation Stage CPD Leader: Sue Whitelock	Booking received: Thursday 18 August 2011 Booking received: Thursday 18 August 2011
Course: <u>Transition: Moving On to Key Stage 1</u> Starts: Wednesday 9 November 2011 Venue: Early Years Centre for Professional Development (a, Queen	ns Park Infant School, East Way, Bournemouth, BH8 9PU
Authorise selected requests Vext	
Click the drop down arrow to displ	lay all three options
Select whether you authorise or de	eny Authorise selected requests Vext
the booking request	Authorise selected requests Delete selected requests Deny selected requests
	and then click 'Next'

After clicking 'Next' a warning message will pop up checking you meant to authorise or delete or deny the requests and warning you the action cannot be undone. Click 'OK' to

confirm your action.

-	Microsof	ft Internet Explorer
011	?	Are you sure you want to authorise all selected requests (this cannot be undone)?

If you have successfully authorised/denied the requests you will see this screen-



(3) Authorising through My Portfolio

The final way to authorise or deny a place request is through 'My Portfolio'



It will take you to the 'Outstanding event requests for your establishment' page. Go through the same authorise/deny process as described previously.

If you deny the booking request the staff member will receive an email confirming this

Bournemouth (BETAIMPORT) CPD - Event Booking Request Denied - Message (P 🔲 🗖
Eile Edit View Insert Format Tools Actions Help
🗄 🗛 Reply 🖓 Reply to All 🙈 Forward 🥞 🗈 💐 🔻 🍅 🏪 🗙 - 🔹 At 🏤 🦉
Extra line breaks in this message were removed.
From: Bournemouth (BETAIMPORT) CPD Manager [cpd4betaimport-bournemouthcpd@webbased.co.uk] Sent: Tue 29/06/2010 16:09 To: Terri Jowett Cc: Subject: Bournemouth (BETAIMPORT) CPD - Event Booking Request Denied
Dear CPD2 Coordinator2,
We are sorry but we have been unable to confirm your place on the above event. Please speak to CPD2 Coordinator2 for more information. Event Information Event Title: One to One Tuition: Updates and Quality Assurance procedures for school leads - Primary and Secondary Date: 12 July 2010 Starts: 13:00 - 15:00
 A half termly forum Intended for school leaders for one to one tuition programmes within Primary and Secondary Schools. Regular updates Reference to DCSF guidance on developing one-to-one tuition Steps to support the delivery of effective tuition Quality assurance and guidance for school leaders on developing effective systems in schools Sharing good practice
Event Venue Main Hall - Bournemouth Training Centre, Jewell Road, Townsend, Bournemouth, BH8 OLT

When you authorise a booking it then goes to Bournemouth Early Years Workforce Development team for confirmation of the place. We respond to all booking requests within 10 days. If payment is required (e.g. for a restricted access course) we will not confirm your booking until we have received payment - however, we will contact you to confirm this and explain how long we will hold your place open for while we await payment.



Once confirmed the booked practitioner (and you if you selected to both receive emails) will

receive an email/ confirming their

(5) My Portfolio - all the tools at your fingertips!

Navigating the top menu: where to find everything



Below is how 'My Portfolio' appears. Its from this page that you can control everything!



Here are the functions of 'My Portfolio' explained line by line



Update your user profile

The subjects and event audience boxes that you tick are very important. These dictate which events are sent to you on the weekly update email. If you wish to receive all the courses that the Early Years Workforce team add you must select the following: Under 'Subjects'

- ★ Early Years (for all 0-5 years relevant training) and/or
- ★ Out of school provision (select this if you are interested in training relating to children aged 5+)

Under 'Event Audiences'

- ★ Early Years
- ★ Out of school club staff
- ★ Accredited childminders

If you are an accredited childminder you should select both Early Years and/or Out of school club staff AND accredited childminders.

These are the only tick options Early Years plans to use. If you tick other subjects or event audiences you are likely to have courses sent to you (via email) that are aimed at teachers / are put on by Poole or Dorset Early Years teams - so make sure you read the content of the events carefully and check the logos/your Bournemouth Early Years workforce planner to see if you would be charged for these external events.

Once you have selected (ticked) the options you are interested in scroll down to the bottom of the screen and click in the box 'activate event alerts by email', then 'save'.



<u>events due to attend and booking</u> <u>status</u>	cancel a booking	events attended	saved events
<u>events I have booked for</u> <u>colleagues</u>	<u>events colleagues are due to</u> <u>attend</u>	events attended by colleagues	
 ★ Cancel bookings ma ★ Events attended (you ★ Event details saved 	ade, bur training portfolio), to be looked at later		
The second row concer	ng the staff that the CDD Lea		

To access any of the events information simply click on the icon above the information you want. For example 'events I have booked for colleagues' brings up a screen like this:

Events I have booked on behalf of colleagues	
This list shows all events that are due to run that you have booked on behalf of colleagues	
5 events found	<u>Back to My Portfoli</u>
Page 1 of 1	
Participant: Sarah Carter	
Transition: Moving On to Key Stage 1 Date and time: Wednesday 9 November 2011 09:00 - 16:00 Early Years Centre for Professional Development (a, Queens Park Infant School, BH8 9PU Map	Code: BM11-0003
Show details Cancel booking	
Participant: Mandi Cracknell	
Transition: Moving On to Key Stage 1 Date and time: Wednesday 9 November 2011 09:00 - 16:00 Early Years Centre for Professional Development (a, Queens Park Infant School, BH8 9PU Map	Code: BM11-0003
Show details Cancel booking	
Participant: Linda Gape	
Test Event Date and time: Sunday 25 December 2011 08.00 to 12.00 Upton House, The Study, Upton Country Park, BH17 7BJ <u>Map</u>	Code: BM10-0005
Show details Cancel booking	
Participant: Sarah Harley	
Transition: Moving On to Key Stage 1 Date and time: Wednesday 9 November 2011 09:00 - 16:00 Early Years Centre for Professional Development (a, Queens Park Infant School, BH8 9PU Map	Code: BM11-0003
Show details Cancel booking	
Participant: Ben Walliman	
Test Event Date and time: Sunday 25 December 2011 08.00 to 12.00 Upton House, The Study, Upton Country Park, BH17 7BJ Map	Code: BM10-0005
Show details Cancel booking	

Where something is underlined e.g. '<u>Show details</u>' '<u>Cancel booking</u>' or '<u>Map'</u> it means you can click on these items to find further information or perform an action.

(How to cancel a place is explained fully in the next section - Section 6: Cancellations.)



Click Add CPD Event/Activity. Then fill in the title, description of event and date of event. Click Save. Easy!

Add CPD Event / Activity			
Use this area to keep a record of CPD you have ta	ken part in that has not been recorded as part of I	Sournemouth CPD.	
Title of CPD event / activity	External Activity	*	
Description of CPD event / activity	Training event		
Date of CPD event / activity	22 June 2010		
SAVE CANCEL			

If you wish to add an event the whole setting or several staff members attended use the bottom row of My Portfolio - Establishment Events.



This will ensure the event goes into everyone in the setting's (or those that you select) training portfolio record on CPD online.

Establishment Events		
📄 🔍		
add establishment event	<u>manage establishment events</u>	

Click Add Establishment event

		My Portfolio Manage Establishment Ever
Event Title	In school training event	*
Event Date	27 June 2010	
Time	[10.00 - 13.00] (use 24 hour clock e.g. 16:30 - 19:00)	
Subject Area(s) may wish to select 'Early s' as your subject area. CPD as illustrated here	Asset Management AVCE / GNVQ / GCSE Behaviour and Attendance Business studies CAF Citizenship Computity Cohesion CPD Dance Design and Technology	Enter the information about the event and select 'submit'
Description		

Add Establishment Event

| <u>My Portfolio</u> | <u>Manage Establishment Events</u> |

You have successfully added In school training event as a school event
 <u>View details of this event</u>
 <u>Add another Establishment event</u>

Once this information has been added you can 'View' the details or 'add another event'

View details		
	Edit Repl	icate Details Print Delete Attendance Back to Event List
In school training event		
Event Date	Sunday 27 June 2010	Viewing the details will allow you to
Time	10.00 - 13.00	replicate the event and check/add
Subject Area(s)	CPD	attendance
Description	Whole school training	

Click 'attendance', then 'add staff to attendance $\ensuremath{\mathsf{list'}}$

Event Attendance		
Event Title	In school training event	
Event Date	Sunday 27 June 2010	X
		Print Page Print List Add staff to attendance list Back to school events
No attendees found		

-Then simply click to tick the box against the staff members that attended and select 'Add selected staff to the attendance list' from the drop down box and click 'go'

Event Title Event Date	In school training event Sunday 27 June 2010	Edit Replicate Details Print Delete Attendance Back to Event List
18 members found		
	Page 1 of	1
🗜 Fred Bloggs (stewart.strachan@bour	nemouth.gov.uk)	
Joe Bloggs ()		
Joe Bloggs (terri.jowett@bournemout	h.gov.uk)	
CPD2 Coordinator2 (terri.jowett@bou	rnemouth.gov.uk)	
David David ()		
Teacher Eight ()		
Teacher Five (terri.jowett@bourhemo	uth.gov.uk)	
Teacher Four (terri.jowett@boyrnemo	uth.gov.uk)	
Test Mentee (Terri.jowett@bournemo	uth.gov.uk)	
Test Mentor (Terri.jowett@bournemou	uth.gov.uk)	
Teacher Nine (teacher.nine@bournem	outh.gov.uk)	
Teacher One (terri.jowett@oournemo	uth.gov.uk)	
▶	nouth.gov.uk)	
Teacher Six ()		
Teacher Teacher ()		
Teacher Three (robert.butcher@bourr	emouth.gov.uk)	
Teacher Two (robert.butcher@bourne	mouth.gov.uk)	
Test User (terri,jowett@bournemouth	.gov.uk)	

A screen will then be displayed showing ticks against the staff names added to the event

Add Staff to Event Attendance

Event Title Event Date	testidy test test Monday 22 August 2011	Edit Replicate Details Print Delete Attendance Back to Event List
31 members found		Back to Event Attendance
	(Page 1 of 2 1 <u>2</u> Next>	2)
🔲 cynthia beeden (cynthia@beer	den.fslife.co.uk)	
🔲 Dina Blagden (dina.blagden@ł	bournemouth.gov.uk)	
🔲 Teresa Bunter (teresa.bunter(@bournemouth.gov.uk)	
 Sarah Carter (sarah.carter@bou 	urnemouth.gov.uk)	
🗸 Sarah Carter (sarah.carter@bou	urnemouth.gov.uk)	
🗸 Rosa Collins (rosa.collins@bourr	nemouth.gov.uk)	
Z Paca Collins (roca collins@bour	amouth day uk)	
Click 'back to	o event attendance'	

From here you can print a list (or register) of event attendance or edit the list to remove any mistakes. A common mistake is adding the attendees twice. Simply click 'Remove' against each duplicate entry or staff member that should have been entered.

Event Attenda	ance				
Event Title testidy Event Date Monday	test test (22 August 2011				
			Print Page Print List	Add staff to attendance	list Back to school events
8 members found					
		Page 1 of 1			
Sarah Carter (sarah.ca <u>Remove</u>	irter@bournemouth.gov.uk)				
Sarah Carter (sarah.ca <u>Remove</u>	ırter@bournemouth.gov.uk)				
Rosa Collins (rosa.colli <u>Remove</u>	ns@bournemouth.gov.uk)				
Rosa Collins (rosa.colli <u>Remove</u>	ns@bournemouth.gov.uk)				
Mandi Cracknell (aman <u>Remove</u>	da.cracknell@bournemouth.gov.uk)				
Mandi Cracknell (aman <u>Remove</u>	da.cracknell@bournemouth.gov.uk)				
Sarah Harley (sarah.ha <u>Remove</u>	arley@bournemouth.gov.uk)				
Sarah Harley (sarah.ha <u>Remove</u>	arley@bournemouth.gov.uk)				

The Manage Establishment events icon opens a search page

Establishment Even	ts
add establishmer	<u>it event</u> <u>manage establishment events</u>
Manage Establishn	nent Events
	<u>My Portfolio</u> <u>Add Establishment Event</u>
Keyword	Customer Service Skills
Starts during or after	Today 🔽 Ends during or before Anytime 💌
Subject	All subjects
Search	

- ★ Enter the information getting the Keyword correct is the most important.
- ★ You may also wish to leave the Subject as 'All subjects' as this will bring up all entries relating to the keyword you enter.
- ★ If the event is in the past remember to adjust starts during or after to a date in the past.

The search results will be displayed under your search criteria

Manage Establishment Events					
Keyword Starts during or after Subject Search 4 events found	test August 2010 V Ends during or before Anytime V All subjects	<u>Mv Portfolio</u> <u>Add Establishment Event</u>			
	Page 1 of 1				
TEST event - CPD online trai Edit Replicate Details Print	inig ; <u>Delete</u> <u>Attendance</u>	Date: Sunday 21 August 2011, 00:00-01:00			
TEST event - CPD online trai Edit Replicate Details Print	ining2 ; <u>Delete</u> <u>Attendance</u>	Date: Sunday 21 August 2011, 00:00-01:00			

From the results you can make changes (edit) replicate the event (e.g. if you ran the event again but on a different date - replicate and simply change the date), print, view or amend attendance.

My Portfolio - the fourth row holds the CPD leader tools. We've already looked at how you can click 'unauthorised booking requests' to see events you staff team have requested a place on.

The other icon cpd leader reports allows you to view either a Colleague Report or an Event Attendance History/report (select which report you want by clicking on the drop down arrow)

CPD Leader Tools			
*		<u></u>	
<u>cpd leader repo</u>	orts unauthorised	booking requests	
CPD Leader Rep	orts		
	•	Coloct o vonort	Back to My Portfolia
Report	Select a report 🛛 💙	Colleague Report	Duck to Hy Fortiono
LA	Bournemouth	Event Attendance History	
Establishment name	CPD Online Demo School	,	-
Date range	Anytime 💽 to Anytime	×	
Event subjects	14-19 Administration Art Assessment Asset Management AVCE / GNVQ / GCSE Behaviour and Attendance Business studies CAF Citizenship		
Target Audience	14-19 Managers Administrators Advanced Skills Teachers All School Staff AOTTs Artists Assessment Co-ordinators Bursars / Finance Officers By Invitation Only Chair of Governors (Hold down Ctrl to select more	e than one subject) CPD Le order what, what,	eaders are able to create reports in to establish who has attended and when, in setting.

Example of a Colleague Report. Click on Show details for more information about the events they have attended. Its also downloadable to Excel so you can manipulate the data further

5 colleagues found				Excel Vers	ion (5 colleagues
First name	Last name	Job Titles	Bookings (all)	Options	
CPD2	Coordinator2	Teacher	1	Show	details
Teacher	One	Teacher	45	Show	details
Teacher	Seven	Teacher	1	Show	details
Teacher	Three	Teacher	1	Show	details
Teacher	Two	Teacher	1	Show	details

Example of an Event Attendance History Report.

Again the report is downloadable to Excel so you can manipulate the data or store the records elsewhere.

Keep an eye out as the information may go across several pages. Click Next Page to view ` the next set of information.

First name	Last name	Job Titles	Register status	School name	Event title	Subjects	Start date	Time of event	Booking Price
CPD2	Coordinator2	Teacher	Not marked	CPD Online Demo School	<u>Test event</u>	CPD	Tuesday 27 March 2007	9.00 - 13.30	0.00
CPD2	Coordinator2	Teacher	Not marked	CPD Online Demo School	CPD Demonstration	Administration / CPD	Monday 12 February 2007	9:00 17:00	0.00
Teacher	Five	Teacher	Not marked	CPD Online Demo School	Test event	CPD	Tuesday 27 March 2007	9.00 - 13.30	0.00
Teacher	Four	Teacher	Not marked	CPD Online Demo School	Test Event Three for CPD Forum	CPD / Management Information Systems / Leadership and Management	Thursday 29 March 2007	9:00 - 18:00	0.00
Teacher	Nine	Teacher	Event Cancelled	CPD Online Demo School	Behaviour Management: Preventing and Tackling Bullying in Schools	Behaviour and Attendance / Safeguarding children / Healtd and Safety / Inclusion and SEN / Pupils Welfare/Health, School Improvement /	riday 25 January 2008	9.00 - 15.30	240.00

Depend on the search parameters you set this report can illustrate all the training the practitioners in your setting have attended. Its great for showing Ofsted how you value the professional development of your staff team.

Section 6: Cancellations

Once a practitioner has **requested** a place, and you, the CPD leader, has **authorised** their attendance, Bournemouth Early Years will then **confirm** the place is booked.

Bookings cannot be cancelled through CPDonline until the original place request has been confirmed by Bournemouth Early Years. If you need to cancel a place that has not be confirmed yet telephone 01202 456393 or email <u>childcare.jobs@bournemouth.gov.uk</u>

To cancel a booking for yourself

To cancel a booking access My Portfolio, under Events click 'cancel a booking'

Portal Home Home My Portfolio Search	n Events 🔻 General Enquiry 🛛 Admin 👻	Reports 👻 Manage Events 👻 Log Out	
My Account		/	
S	S	<u></u>	
change username & password	change contact details	update your user profile	
Events	/		
events due to attend and booking status	cancel a booking	events attended	saved events
events I have booked for colleagues	<u>events colleagues are due to</u> <u>attend</u>	events attended by colleaques	
Other CPD Events			
view other cpd events	add cpd event	other cpd events attended by colleagues	add other cpd events on behalf of <u>colleagues</u>
CPD Leader Tools			
	<u></u>		
cpd leader reports	unauthorised booking requests		
Establishment Events			
add establishment event	manage establishment events		

The Cancel booking screen will display with all the future events you are booked onto. Click Cancel booking against the event you wish to cancel

Cancel booking	
▶ The list of events below shows those due to attend with the option to cancel	<u>Back to My Portfolio</u>
2 events found	
Page 1 of 1	
Test Event Date and time: Sunday 25 December 2011 08.00 to 12.00 Upton House, The Study, Uptor Country Park, BH177BJ Map	Code: BM10-000592
Show details Cancel booking	Booking status: Confirmed
Transition: Moving On to Key Stage 1 Date and time: Wednesday Shovember 2011 09:00 - 16:00 Early Years Centre for Professional Development (a, Queens Park Infant School, BH8 9PU Map	Code: BM11-000336
<u>Show details</u> <u>Cancel booking</u>	Booking status: Unconfirmed

Then complete the Cancel Request box, this is a safeguard to ensure you intended to genuinely cancel the booking.

Cancel Request	
Your Name	Sue Whitelock
Your Establishment	CLE - Early Years Foundation Stage
Your Email Address	sue.whitelock@bournemouth.gov.uk
Your Telephone	
Event Title	Transition: Moving On to Key Stage 1
Event Start Date	9 November 2011
Additional Information	
Enter the code exactly as you see it in the image (Cookies must be enabled)	Type the two words:
SUBMIT CANCEL	

Click submit when you have filled in all the information.

Cancelling a booking for another staff member

To cancel a booking for a staff member other than yourself access My Portfolio, Events, then events colleagues are due to attend

1	/	/	
Events			
<u>events due to attend and booking</u> <u>status</u>	<u>cancel a booking</u>	events attended	saved events
events I have booked for colleagues	<u>events colleagues are due to</u> <u>attend</u>	events attended by colleagues	

The screen will list all the future events the team are booked onto. Click cancel booking against the name of the person you need to cancel the event for

Events your colleagues are due to attend	
The list of events below show events your colleagues are due to attend	<u>Back to My Portfolio</u>
21 bookings found	Back to My Portfolio
(Page 1 of 2) 1 <u>2</u> Next>>	
Event: Test Event	<u>Show details</u>
Date and time: Sunday 25 December 2011, 08.00 to 12.00 Venue: Upton House, The Study, Upton Country Park, BH17 7BJ Map	Code: BM10-000592
Sarah Carter - CLE - Early Years Foundation Stage Cancel booking	Booking status: Confirmed
Mandi Cracknell - CLE - Early Years Foundation Stage Cancel booking	Booking status: Confirmed
Carol-Anne McNicol - CLE - Early Years Foundation Stage	Booking status: Cancelled
Event: Test (Booking Cancelled)	<u>Show details</u>
Date and time: Sunday 25 December 2011, 9.00-10.00 Venue: Early Years Centre for Professional Development (a, Queens Park Infant School, BH8/SPU Map	Code: BM10-001119
Sarah Carter - CLE - Early Years Foundation Stage	Booking status: Cancelled
Rosa Collins - CLE - Early Years Foundation Stage	Booking status: Cancelled
Event: Transition: Moving On to Key Stage 1	Show details
Date and time: Wednesday 9 November 2011, 09:00 - 16:00 Venue: Early Years Centre for Professional Development (a, Queens Park, Afant School, BH8 9PU Map	Code: BM11-000336
Mandi Cracknell - CLE - Early Years Foundation Stage Cancel booking	Booking status: Unconfirmed
Sarah Harley - CLE - Early Years Foundation Stage Cancel booking	Booking status: Unconfirmed
Event: Including the Hearing Impaired Child in Your School or Setting	Show details

Fill out the cancel request screen and click submit/



Selecting My Portfolio, Events, 'Events your colleagues are due to attend' again will provide the summary screen so you can check your cancellation was successful.

Events your colleagues are due to attend	
The list of events below show events your colleagues are due to attend	Back to My Portfolio
21 bookings found	Back to My Portfolio
(Page 1 of 2) 12 Next >>	
Event: Test Event (Cancellation requested)	<u>Show details</u>
Date and time: Sunday 25 December 2011, 08.00 to 12.00 Venue: Upton House, The Study, Upton Country Park, BH17 7BJ <u>Map</u>	Code: BM10-000592
Sarah Carter - CLE - Early Years Foundation Stage	Booking status: Confirmed
Mandi Cracknell - CLE - Early Years Foundation Stage Caper booking	Booking status: Confirmed
Carol-Anne McNicol - CLE - Early Years Foundation Stage	Booking status: Cancelled
Event: Test (Booking Cancelled)	<u>Show details</u>
Date and time: Sunday 25 December 2011, 9.00-10.00 Venue: Early Years Centre for Professional Development (a, Queens Park Infant School, BH8 9PU <u>Map</u>	Code: BM10-001119
Sarah Carter - CLE - Early Years Foundation Stage	Booking status: Cancelled
Rosa Collins - CLE - Early Years Foundation Stage	Booking status: Cancelled
Event: Transition: Moving On to Key Stage 1	Show details
Date and time: Wednesday 9 November 2011, 09:00 - 16:00 Venue: Early Years Centre for Professional Development (a, Queens Park Infant School, BH8 9PU <u>Map</u>	Code: BM11-000336
Mandi Cracknell - CLE - Early Years Foundation Stage Cancel booking	Booking status: Unconfirmed
Sarah Harley - CLE - Early Years Foundation Stage Cancel booking	Booking status: Unconfirmed
Fuent: Including the Hearing Impaired Child in Your School or Setting	I Show detaile I

The practitioner will receive an email confirming their booking has been cancelled within a short time period of the cancellation being made. These cancellation confirmation emails are automated and generated by the system not sent by Bournemouth Early Years. If the practitioner has not received the cancellation confirmation email within 24 hours Select My Portfolio, Events, 'Events your colleagues are due to attend' to ensure you successfully cancelled. As the example on the previous page illustrates it shows up in red (Booking cancelled) or on the right hand side of the page the Booking states changes to Booking status: Cancelled.

Cancellation Periods

Please note there are minimum cancellation periods in place to ensure all training places can be fully utilised and to provide enough time to offer a cancelled place to a practitioner on the waiting list. If you cancel your place through CPD online and you are not within the cancellation deadline you will still be charged for your place.

There are two periods for cancelling, this is to try to provide settings with as much flexibility as possible while still maximising attendance.

- ★ If your cancellation is for a training event you must provide three clear working days notice (minimum 72 hours before event start date and time) to avoid charge.
- ★ If you cancellation is for a meeting we ask that you provide as much notice as possible when cancelling your place (confirmed booking) at a meeting. If you are unable to attend on the day of the meeting you must telephone 01202 456393 within two hours of the start time of the meeting to avoid non-attendance charges

If you are unsure which cancellation period applies to the event you wish to cancel view the details of the event on CPD online - the cancellation period will be towards the end of the event description. It is also described in the course information sheet which is accessible from www.bournemouth.gov.uk/earlyyears

Cancellations can only be made via CPD online or direct to a member of the Early Years Workforce Development Team.

Workings days are calculated as Monday-Friday for cancellation purposes.

If you do not feel confident cancelling your place through CPD online you can call the Early Years workforce team on 01202 456393. When we are not able to answer the phone the call will default to voicemail, please leave a message, we accept cancellations left as messages on this phone's voicemail. You can also choose to email childcare.jobs@bournemouth.gov.uk to cancel your place.

Charges raised for non-attendance or late cancellations vary as they reflect the true cost of a place on the course. As many events are advertised at a fully funded or subsidised rate the cancellation charge (true cost) may be a higher charge than the advertised cost of a place. The non-attendance or late cancellation charges are subject to a minimum charge of £50. Charges are waived only for unannounced Ofsted inspections and significant personal illness requiring hospitalisation.

Section 7: New Users

Bournemouth Early Years has only set up CPD leaders and childminders. This means most (if not all) of your setting staff are not set up to use CPD online yet.

There are two ways to set up new users (i.e. practitioners in your setting without a CPD online account).

The easiest way is for staff members to set themselves up! Here's how: Access <u>www.bournemouthcpd.co.uk</u>



🕨 New user

New Bournemouth user acc	ount-Step 1
Complete the form below to create your ner	w Bournemouth online account
Title	Miss 💌
Firstname	Test *
Lastname	Practitioner *
Job Title	Consultant / Advisor Councillor CPD Leader / Training Authoriser Dom tiv / Gestard / Mactacober
	Designated Child Protection / Safeguarding Staff Designated Child Protection / Safeguarding Staff Director Extry Years Practitioner / Manager / Owner Education Social Worker Education Welfare Officer (Hold down Ctrl button to select more than one job)
Where is your employer based?	Bournemouth
Employer	Select an establishment
Email address	test@testing.co.uk * (You can use your work or a personal email address)
Username	test@testing.co.uk *
Password	*
Confirm password	*
Enter the code exactly as you see it in the image (Cookies must be enabled)	Some duchrowi
Data sharing	The information you provide is for the purpose of facilitating CPD and will not be used in any way which is incompatible with that purpose and its use will be in accordance with the Data Protection Act 1998. It will be held on a web-based system jointly owned by Dorset County Council, Bournemouth Borough Council and Poole Borough Council. Please note that selected, approved third parties have access to your name, email address and establishment name if you book onto their events but these third parties do not have permission to use your details for any other purpose, including marketing, or to pass on your details. Further advice on how we protect your information to be between the state the second to constitue Data Poste state.

The job title you select is important, this is because course administrators select the job roles the training will suit when they add courses onto CPD online. Please only select from one of the five following job titles to ensure you receive Bournemouth Early Years training for early years/childminders/children's centre/out of school club staff members:

- ★ Childminder
- ★ Children's Centre Practitioner/Outreach/Manager
- ★ Early Years Practitioner/Owner/Manager
- ★ Childcare settings Owner/Manager (for out of school club owner/managers only)
- ★ Childcare settings work (for all other out of school club staff)

Page 18 of this manual states the Subjects/Event audiences new users should select to ensure they receive the Bournemouth Early Years training events.

At the very bottom of the second screen the new user sees is the tick box to Activate event alerts by email. Ticking this box will send a weekly email to the practitioner informing them of any new events that have been added within their subject or event audience choice. Practitioners do not have to tick this box, but without it they won't be informed of new courses added.



The other way to add setting colleagues is when requesting places for them on events.

Request a place	▶ Full) details	•	arint event	•	Save	levent	•	🛟 Event list
Complete the	form belo	w to rec	juest	a place on	the e	vent	for a c	ollea	gue
Event Title				On (BN	e to 109-0	One 00021	Tuition 7)	n: Ul	odates and
Venue				Mai	in Ha	II - Bo	ournem	outh	Training Ce
Start time an	d date			13:	00 -	15:00) Mond	ay 1	2 July 2010
Price				£70)				
Colleague na	me			Sel	lect a lect a i	collea; colleac	gue iue		
Your omail a	Iduaca			Blo	ggs, F ggs, J	red - (loe - Cl	CPD Onli PD Onlin	ne De Ie Der	erno School no School
tour email a	luress			Blo Dav	ggs, J vid, Da	loe - Cl avid - C	PD Onlin CPD Onlii	ie Der ne De	no School mo School
				Eigl Five	ht, Tea e, Tea	acher - cher -	- CPD Or CPD On	nline (iline D	erno School
Special requi	rements			Fou Mer	ur, Tea ntee, 1	icher - Fest - (CPD Or CPD Onli	nline De ine De	erno School erno School
				Nin	ntor, I e, Tea e, Tea	est - (icher -	CPD OF	ne De Iline D Iline D	mo School Jemo School
Who would y messages re	ou like to garding t	receiv his eve	e en ent	nail Sev	ven, T Teac	eachei :her - (r - CPD (Online De De	enio School Demo School mo School
N SUBMIT	N CANOR			Tea Thr	acher, ree, Te	Teach	er - CPI) Onli Online	ne Demo Scho Demo School
8 3 1 1 3 10 10 1	FLANCE	L		Tw	o, Tea	acher -	CPD Or	nline D	emo School



Request a place on an ev	rent	
Request a place Full details Print e	ant > Save event > Event list	
mplete the form below to request a plac	e on the event for a colleague	
nt Title	One to One Tuition: Updates and Quality (BM09-000217)	ssurance procedures for school leads - Primary an
ue	Main Hall - Bournemouth Training Centre, Jew	ll Road, BHS OLT <u>Map</u>
rt time and date	13:00 - 15:00 Monday 12 July 2010	
e	£0	
aque name	Ten, Teacher - CPD Online Demo School 🛛 💌 🕷	
cugue nome	New colleague has been added	
email address	terri.jowett@bournemouth.gov.uk	Once the new staff member
ague email address	terri.jowett@bournemouth.gov.uk	has been added, you can
		nroceed as normal
cial requirements		
	(eg access, dietary requirements)	
o would you like to receive email	Colleague	
concerns and not the strend	Ma	

Section 8: Course Closure

CPD online closes the bookings for all courses three days before the course start date. If you wish to make a last minute booking contact the workforce team on childcare.jobs@bournemouth.gov.uk

Training place bookings are only accepted in writing however you can telephone us for general enquiries on 01202 456393.

If you have not booked and had your place on a course confirmed by Bournemouth Early Years please do not turn up 'just in case' there is space for you. We agree strict number limits based on the content of the teaching with our tutors. When extra practitioners attend over our limits we incur financial penalties for stepping outside of our contracted maximum numbers on top of the cost for the course per person. If a practitioner turns up to a course they do not have a confirmed place on we will either ask the practitioner to leave or charge the practitioner/setting the cost and the penalty cost of the place.

Section 9: Light at the end of the tunnel

There is light at the end of the tunnel! If you need further help after reading through this manual for CPD leaders you can contact us:

Bournemouth Early Years Workforce team Carol McNicol and Sarah Carter Telephone: 01202 456393 Email: <u>childcare.jobs@bournemouth.gov.uk</u>

Ben Walliman - Early Years Foundation Stage Improvement Advisor Telephone: 01202 458938 Email: ben.walliman@bournemouth.gov.uk