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**USER MANUAL** 

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Thank you for choosing Lyric, the first and only 100% invisible extended wear hearing device used 24 hours a day, seven days a week, for months at a time.\*

This User Manual contains the information you will need to use Lyric most effectively. It is meant to supplement, not replace, the counseling you'll receive from your Lyric trained hearing professional. If you have additional questions, please write them down to ask during your next office visit, or go to www.lyrichearing.com for more information.

### WHAT MAKES LYRIC HEARING DIFFERENT?

Lyric is the first and only extended wear hearing device that is 100% invisible. Lyric is comfortably placed in the ear canal by a Lyric trained hearing professional and can be used 24 hours a day, seven days a week, for months at a time. No surgery or anesthesia is required. Unlike many other hearing devices, Lyric is positioned totally inside the ear canal, in the Acoustic Sweet Spot™, so it uses your ear's anatomy to provide natural sound quality.

Hear better and live life to the fullest. Forget the hassles of wearing a traditional hearing aid. Now there is Lyric Hearing.



### WHAT YOU CAN EXPECT WITH YOUR NEW LYRIC

#### ADJUSTING TO YOUR NEW DEVICE

Like all hearing devices, Lyric requires an adjustment period. Most people become comfortable with Lyric in a few days. Others may take up to two weeks to adjust to Lyric.

You may notice some initial discomfort sleeping at first. Try to sleep with as little direct pressure on your ears as possible. Sleeping on your back is ideal.

If your ear is itchy, do not scratch or pull at the ear. Instead, gently massage the side of your face near your ear. An over-the-counter antihistamine may also help.

### ACCLIMATING TO NEW SOUNDS AND SOUND QUALITY

For many people, hearing loss progresses slowly over years. So it's not unusual for things to sound a bit loud or strange when you first wear a hearing device. The voices of your friends and loved ones – and perhaps even your own voice – may sound different for a while.

At first, you may also notice normal environmental sounds such as the refrigerator running, tires on the car turning, and heels clicking on the floor while walking. Within a short period of time, you'll notice such sounds less as they become part of your everyday hearing world.

### USING THE SOUNDLYNC ADJUSTMENT TOOL

The SoundLync adjustment tool holds a small black magnet that functions like a remote control to change the settings of your Lyric (see instructions on pages 8-9). Inside the magnet is a small tool that can be used to safely remove Lyric from your ear in urgent situations



### TURNING LYRIC ON

- 1. Unscrew the magnet from the keychain housing.
- 2. Hold the magnet inside the ear canal without touching the device.
- 3. Wait until you hear 1 BEEP.
- 4. Immediately remove the magnet from your ear.

#### PUTTING LYRIC IN SLEEP MODE

- 1. While the device is ON, hold the magnet inside the ear canal without touching the device.
- 2. Wait until you hear 2 BEEPS.
- 3. Immediately remove the magnet from your ear.

### TURNING LYRIC OFF

- 1. While the device is ON, hold the magnet inside the ear canal without touching the device.
- 2. Wait until you hear 2 BEEPS.
- 3. CONTINUE TO HOLD the magnet in place until you hear 4 MORE BEEPS. (There is a short pause between the first 2 and the last 4 beeps.)
- 4. Remove the magnet from your ear.

#### ADJUSTING THE VOLUME

- 1. Put the device in SLEEP Mode (2 BEEPS).
- 2. Turn the device ON (1 BEEP). KEEP THE MAGNET INSIDE THE FAR CANAL.
- 3. CONTINUE TO HOLD the magnet inside your ear canal until you hear a series of beeps that will increase in volume from softest to loudest. If you leave the magnet in place, the beep sequence will begin again.
- REMOVE THE MAGNET from your ear when you reach the desired volume level

Note: Whenever you turn Lyric ON or take the device out of SLEEP Mode, the volume will be set automatically at the last volume level chosen.

### SOUNDLYNC QUICK REFERENCE

### REMOVING LYRIC

You should not have to remove Lyric between routine office visits. If you do need to remove the device for any reason, and a Lyric trained hearing professional is not available, a family member or friend can help you remove it, or you may remove the device yourself.

## **SELF-REMOVAL INSTRUCTIONS**









STEP 1

If Lyric is still working, turn it OFF using the magnet (see the instructions on page 7).

# STEP 2

Unscrew the cap on the magnet to expose the removal tool. Firmly hold the removal tool as you would hold a pencil, with your hand braced against your cheek. Slowly insert the removal tool into the ear canal to lightly touch the device

Note: Lyric can be removed using a blunt-nosed tweezer if the removal tool is not available. Use the tweezer to grasp the handle on the device and gently remove the device using a circular motion.

# STEP 3

Use a circular motion to engage the removal loop. You should feel a slight resistance when you tug on it. Gently remove the device using a small circular motion.

# STEP 4

When the device is out of the ear, place it into its container. See your Lyric trained hearing professional as soon as possible to have the ear canal examined

Warning: After removing Lyric, take extreme care to store it away from children and pets, as it contains a battery and other components that may be harmful if swallowed. Should a child or pet swallow any part of the device, immediately contact the National Battery Hotline collect at 1.202.625.3333. Lyric uses a proprietary zinc air battery.

12 and gently remove the device damp a chedial metal.

### FOLLOW-UP CARE AND REPLACEMENT

After Lyric is placed in your ear(s), your Lyric trained hearing professional may schedule a follow-up appointment to make any necessary programming adjustments or to answer any questions you may have.

For device replacements, your Lyric trained hearing professional will either instruct you to call the office for an appointment when the device stops functioning or will schedule an appointment for refitting your Lyric at a predetermined time interval (example: 60 days from placement). When the device ceases to function, it should be removed within 24 hours.

If removal by your Lyric trained hearing professional is not possible within 24 hours, you may have a friend or family member remove it for you or you may remove the device yourself.

### CARING FOR LYRIC

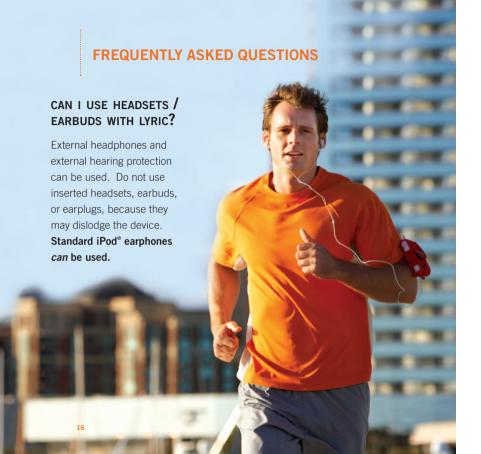
Lyric is water-resistant, but not waterproof.

You can protect Lyric by minimizing its exposure to hairspray, conditioner, gels, cologne, hair dye, or any corrosive liquid. To protect the SoundLync adjustment tool, avoid dropping it on a hard surface, exposing it to heat, or subjecting it to any other activities that may demagnetize it.

For more information, contact your Lyric trained hearing professional.

#### MAXIMIZING BATTERY LIFE

In normal use, the battery will last up to 2-3 months. Putting Lyric in SLEEP Mode or OFF when going to sleep will not extend the wear time.



# WILL AN MRI, X-RAY, OR CT SCAN DAMAGE LYRIC OR PLACE MY EAR AT RISK?

Lyric must be removed before you have an MRI because it contains metallic parts.

Unlike an MRI, an X-ray or CT scan will not damage or dislodge the device because a magnet is not used. However, you should inform the physician and/or technician about the device. If an X-ray or CT scan of the ear or head is needed, the device may need to be removed. Let your physician know that you are wearing Lyric if you are having surgery of any kind.

### CAN I FLY ON A PLANE WITH LYRIC?

Yes. It is safe to fly while wearing Lyric.

### CAN I SWIM WITH LYRIC?

Swimming is not recommended. However, Lyric is water-resistant and showering can be done while wearing Lyric.

# WHAT HAPPENS IF I DIVE UNDERWATER OR SKYDIVE WHILE WEARING LYRIC?

You should not use Lyric while diving underwater or skydiving. Pressure changes from underwater diving or skydiving may cause discomfort and/or feedback if Lyric moves in the ear canal. If you accidentally do these activities while wearing Lyric, visit your Lyric trained hearing professional to have your ear canal examined.

# SHOULD I COME IN IF THE BATTERY IS DEPLETED IN ONLY ONE EAR?

Yes. If the device in either ear stops working for any reason, it needs to be removed within 24 hours, and a Lyric trained hearing professional needs to examine your ear canal. If you cannot get to a Lyric trained hearing professional within 24 hours, you should remove the device at home using the SoundLync adjustment tool.

### WHAT SHOULD I DO IF MY EAR HURTS?

You may experience initial discomfort that may be alleviated by an over-the-counter pain reliever. If the pain continues, call your Lyric trained hearing professional.

### WHAT DO I DO WHEN MY EAR ITCHES?

Do not move Lyric around. If your ear gets itchy, gently massage the side of your face, in front of the ear. An over-the-counter antihistamine may also help. If your ear continues to itch, or if the skin becomes irritated, return to your Lyric trained hearing professional for evaluation.

# HOW DO I CLEAN EARWAX FROM MY EARS WHILE LYRIC IS IN PLACE?

You should not attempt to remove earwax from your ear canal while Lyric is in place. Do not use cotton swabs. During device replacement visits, your Lyric trained hearing professional will clean earwax from your ear.

# WILL LYRIC SET OFF A METAL DETECTOR?

No. Lyric's metal components are too small to set off a metal detector.

# WHAT IS THE LIFE OF MY LYRIC DEVICE?

Lyric is designed to be worn until it stops functioning (meaning there is no amplification) OR for a maximum of 120 days. Varying factors affect device life including but not limited to, time in the SLEEP Mode, time turned OFF, noisy environments, excessive water exposure, and earwax production.

# DO I HAVE TO RETURN TO THE ENT / AUDIOLOGIST OFFICE EACH TIME I WANT A NEW DEVICE?

Your Lyric trained hearing professional needs to reinsert and program each Lyric device after evaluating your ear(s). Placing replacement devices takes approximately 10 minutes.



### FDA-REQUIRED INFORMATION

#### WARNING TO AUDIOLOGISTS

A hearing professional must advise a prospective hearing device user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a device if the hearing professional determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

- Visible congenital or traumatic deformity of the ear.
- History of active drainage from the ear within the previous 90 days.
- History of sudden or rapidly progressive hearing loss within the previous 90 days.
- Acute or chronic dizziness
- Unilateral hearing loss of sudden or recent onset within the previous 90 days.
- Audiometric air-bone gap equal to or greater than 15 decibels at 500 Hertz (Hz), 1,000 Hz, and 2,000 Hz.
- Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.
- · Pain or discomfort.

A hearing device does not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. In most cases, infrequent use of a hearing device does not permit a user to attain full benefit from it. The use of a hearing device is only part of hearing habilitation and may need to be supplemented by auditory training and instruction in lipreading.

# IMPORTANT INFORMATION FOR PROSPECTIVE HEARING DEVICE LISERS

Good health practice requires that a person with hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing device. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists, or otorhinolaryngologists (ENT). The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing device is purchased.

Following the medical evaluation, the physician will give you a written statement indicating that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing device. The physician will send you to a hearing professional for a hearing evaluation.

The hearing professional will conduct a hearing and device evaluation to assess your ability to hear with and without a hearing device. This evaluation will enable the hearing professional to select and to fit the hearing device to your individual needs.

Federal law restricts the sale of hearing devices to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

#### CHILDREN WITH HEARING LOSS

In addition to seeing a physician for a medical evaluation, a child with hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

Federal law restricts the sale of hearing devices to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

### **CLIENT WARNINGS**

- 1 Do not submerge your head in water. Water submersion may cause damage to the device.
- 2 Do not scuba dive or dive underwater. Diving while wearing Lyric may cause injury to your ear or damage to the device.
- 3 Do not skydive.
- 4 Lyric must be removed before you have an MRI because it contains metallic parts.
- 5 Once Lyric is removed, it cannot be reinserted.
- 6 Do not put cotton swabs or anything else in your ear canal. It may damage the device and/or injure your ear.
- 7 If Lyric stops working for any reason, it must be removed within 24 hours, and a Lyric trained hearing professional should examine your ear canal.
- 8 The SoundLync adjustment tool should not rest against the skin of those with known allergies to nickel.

# WHEN TO CALL YOUR LYRIC TRAINED HEARING PROFESSIONAL:

- 1 If the device malfunctions.
- 2 If you experience pain beyond initial discomfort.
- 3 If you experience a sudden or significant change in your hearing.