FILEMATE ®

FileMate Clear X2/X4
User Manual

Table of contents

1
Getting started

Charging the battery

The battery may not be fully charged at first. It's a good idea to fully charge it as soon as you get a chance, and for at least 6 to 8 hours prior to use. The best way to charge your Clear tablet is by connecting it to its wall charger ensuring that the charging pin of the wall charger is carefully inserted it into the charging port. Do not force the charging tip into the power port or wiggle it around. Failure to follow these guidelines will result in damaging your power port and may be considered incidental, accidental, or physical damage to your tablet which would not be covered under Wintec Industries' limited 1 year warranty. Here are some basic guidelines:

- Use only the charging unit and micro USB cable that comes with your FileMate Clear.
- Using a different charging unit or cable may damage your tablet. If you need a replacement wall charger, please contact Wintec Industries' customer support team at 1-866-989-4683.
- The best power source is the charging unit that comes with your tablet. Other sources, such as a laptop, may not work as well or may damage your Clear. Using non-approved or generic chargers may damage the power port which is not covered under the 1 year limited warranty with Wintec Industries.
- The tablet charges faster when you're not using it. So, please power your Clear off and let it charge.
- Have a charging routine is best. Decide where and when you plan to charge your Clear.
- It is not recommended to use and charge your Clear at the same time. There is a possibility of bending or flexing the charging port causing physical distress or damage.

- It is not recommended to charge or use your FileMate Clear while driving. The voltage output from your vehicle is different and may damage your FileMate Clear.
- The input voltage range between the wall outlet and this charging unit is AC 100V–240V, and the charging unit's output volt-age is DC 5V, 2A.
- The Clear's battery can't be removed. Don't attempt to open the Clear.
- Opening your Clear will violate your limited 1 year warranty with Wintec Industries.

Set up your Clear

To turn on your Clear, press the Power button on the top right hand side for a few seconds, and then release it.

The first time you turn on the tablet, you'll see a Welcome screen.

• To choose a different language, touch the menu
• To continue, touch **Start** and follow the instructions. If you do not completely finish the setup information per screen, the Clear will not allow you to advance.

IMPORTANT: You must have a Wi-Fi connection to complete the setup process.

When prompted, you can sign in with your Google Account or create one at that time. You can also choose to skip this step and create one later. An email address that you use for any of the following is acceptable as a Google Account:
• Gmail
• Google Apps
• YouTube
• Any other Google product

When you sign in with a Google Account, all the email, contacts, calendar events, and other data associated with that account are automatically synced with your tablet. If you have multiple Google Accounts, you can add the others later.

Favorites Tray

Every Home screen shows the Favorites tray: another quick way to get to your books, magazines, apps, movies, and music:

| Open folder for popular apps | View all your apps | Shop on Google Play |

At the bottom of the Clear's screen, no matter what you're doing, you'll always find these three navigation buttons:

Back

Opens the previous screen you were working in, even if it was in a different app. Once you back up to the Home screen, you can't go back any further in your history.

Home

By tapping on the Home icon, it opens the Home screen. If you're viewing a left or right Home screen, it opens the central Home screen. To open Google Now, swipe up. Google Now gives just what you need to know, right when you need it.

Recent apps

Opens a list of thumbnail images of apps you've worked with recently. To open an app, touch it. To re-move a thumbnail from the list, swipe it left or right

If you don't use these buttons often, they may shrink to dots or fade away, depending on the current app. To bring them back, touch their location.

On the All Apps screen available from the Favorites tray, notice the Settings icon. The Settings icon provides you with brings you all the different settings options for your Clear.   This is where you can turn on the Wi-Fi, adjust the brightness of the screen, turn off screen lock, view your downloaded app information, view your battery's charging information, and perform a backup and reset if necessary. Take your time to be familiar with all the different options in the Settings screen.

TIP:
You can use Quick Settings to access Wi-Fi settings, change display brightness, and more. To open Quick Set-tings, swipe down from the top right corner of any screen. At the top of the screen you'll find Google Search, which lets you search your tablet or the Internet.

Touch **Google** to type your search terms, or the Microphone icon to speak them.

Many screens in apps and Settings include a Menu icon. Touch it to explore additional options, often including a Help item that provides more information about that screen.

Browse & organize your Home screens

Browse Home screens

To move between Home screens, swipe left or right. There may not be anything there now, but you can customize your home screens to have what you want ranging from any of the widgets that can be found in the widget section in the Apps folder. Keep in mind that widgets are shortcuts to applications. Here is an example of the My Library widget displays music, movies, magazines, and books.

Touch any title to open it.

When you're ready to shop for more, try the suggestions in one of the Play Recommendations widgets:

Touch to avoid future suggestions like this

Touch to see a different suggestion

Touch to learn more

To resize a widget, touch & hold, then let go and drag the blue dots. To remove it, touch & hold, then drag it to the Remove icon at the top of the screen.

Organize Home screens

To add an app or widget to a Home screen:

1. Go to the Home screen where you want to place the app or widget.
2. Touch the All Apps icon.
3. Swipe right, if necessary, to find the app or widget you want.
4. Touch & hold the app or widget until the Home screen appears, slide it into place, and lift your finger.

To move an app or widget icon to a different location on a Home screen:

1. Touch & hold the icon.
2. Slide your finger to the new position.
To move between Home screens, slide toward the edge of the screen. To bump another icon out of the way, slide slowly into it.
3. Lift your finger. The icon drops into its new position.

To create a folder, slide one icon quickly over another.

To rename a folder, touch its name.

Touch & type

To select or activate something, touch it. To type something, such as a name, password, or search terms, just touch where you want to type. A keyboard pops up that lets you type into the field.

Other common gestures include:
• **Touch & hold.** Touch & hold an item on the screen by touching it and not lifting your finger until it responds.
• **Drag.** Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. For example, you can move apps around on the Home screen.
• **Swipe or slide.** Quickly move your finger across the surface of the screen, without pausing when you first touch (so you don't drag something instead). For example, you can slide a Home screen left or right to view the other Home screens.
• **Double-tap.** Tap quickly twice on a webpage, map, or other screen to zoom. For example, double-tap a picture in Chrome to zoom in, and double-tap again to zoom out.
• **Pinch.** In some apps (such as Maps, Chrome, and Gallery), you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).
• **Rotate the screen.** The orientation of most screens rotates with your device as you turn it. To lock or unlock the screen's vertical orientation, swipe down from the top right of any screen and touch the Rotation icon in Quick Settings

To change your tablet's notification sounds, volumes, and more, go to
Settings > Device > Sound.

To change your tablet's brightness, font sizes, and more, go to
Settings > Device > Display.

Type text by speaking

You can speak to enter text in most places that you can enter text with the onscreen keyboard.
1. Touch a text field, or a location in text you've already entered in a text field.
2. Touch the Microphone key on the onscreen keyboard.
3. When you see the microphone image, speak what you want to type.

Say "comma," "period," "question mark," "exclamation mark," or "exclamation point" to enter punctuation.

When you pause, what you spoke is transcribed by the speech-recognition service and entered in the text field, underlined. You can touch the Delete key to erase the underlined text. If you start typing or enter more text by speaking, the underline disappears. To improve processing of your voice input, Google may record a few seconds of ambient background noise in temporary memory at any time. This recording remains on the device only fleetingly and is not sent to Google.

To change your tablet's speech settings, go to **Settings > Personal > Language & input**

What's New in Android

If you are new to Android, or perhaps new to the version that is on your Clear, you may want to check out some of the new features in Android 4.2 (Jelly Bean). For a list of all changes since Android 4.0, please click below:

http://www.android.com/about/jelly-bean/

•**Gesture Typing** (Android 4.2)
Instead of typing each letter, use Gesture Typing to input a word without lifting your finger. You don't need to worry about spaces because they're added automatically for you.

TIP: Glide your finger over the letters you want to type, and lift it after each word.
•**PhotoSphere mode** (Android 4.2)
Use Photo Sphere mode in the Camera app to capture 360 degree photos.

TIP: Touch the Camera icon to open the app, then touch the mode options to select Photo Sphere mode.

• Google Play widgets

New widgets on your Home screens display recently used apps, music, movies, books, or games you already have including preloaded content that comes with your device. Other widgets offer suggestions for browsing Google Play.

TIP: Touch a widget to access its content on Google Play. Touch &hold a widget to resize it or remove it.

•Quick Settings (Android 4.2)
Use Quick Settings to easily access Wi-Fi settings, manage display brightness, open the main Settings menu, and more.

TIP: Swipe down from the top right corner of any screen to open Quick Settings, and then touch one of the boxes to open a specific setting.

•Expandable notifications

Expandable notifications were introduced in Android 4.1, including the option to perform actions from the notification itself. In Android 4.2, you can expand notifications more easily with a swipe of your finger.

TIP: Swipe down the notification shade from the top of the screen, then glide your finger down the notifications to expand them. Touch an icon inside a notification to handle a task directly.

•Rearrange Home screens
Slide an icon slowly to move other icons or widgets gently aside.
Touch & hold an icon and slide slowly to the location of your choice and then slide an icon quickly over another to create a folder.

•Screen magnification
Users with visual impairments can enter full-screen magnification by triple-tapping the screen.

Go to Settings **> System > Accessibility > Magnification gestures to turn on screen magnification.**

•Google Now

Google Now shows you information at just the right time, such as today's weather before you start your day, how much traffic to expect before you leave for work, and even your favorite team's score while they're playing.

Swipe up from the bottom center of any screen, or touch the Google Search bar on any Home screen.

•Say "Google" to search

When the Google Now screen is open, you can say "Google" to activate a voice search.
Open Google Now, and then say "Google" and what it is you want to search.

2

Exploring your Clear

Swipe up for Google Now

Google Now is about getting you just the right information, at just the right time. It tells you today's weather before you start your day, how much traffic to expect before you leave for work, and even your favorite team's score while they're playing. All of this happens automatically. Google Now brings you the information you want to see, when you want to see it. No searching required.

Swipe your finger up from the bottom of any screen, or touch the Google Search bar at the top of the Home screen. When you want to see more cards, touch
Show more cards at the bottom of the screen. When you don't need them anymore, swipe them out of the way.

You're in control
When you decide to use Google Now, you're turning on location reporting and location history. Google Now also uses location information provided by Google's location service.

If location services are turned on, Google Now uses data that you may have stored in other Google products. For example, if you have searches stored in your Web History, Google Now can show cards based on sports scores, flight status, and so on.
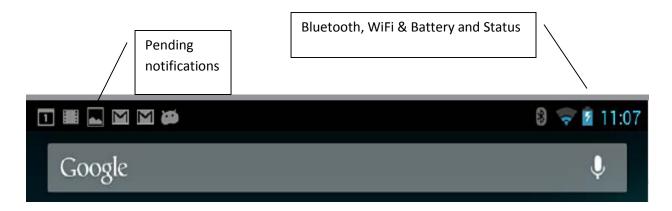
Similarly, Google Now can use data that you may have stored in third-party products that you allow Google to access. For example, your tablet's synced calendar may include entries from non-Google calendar products. If you have a synced calendar entry for a dentist appointment that includes the dentist's address, Google Now can check traffic and suggest when to leave.

You're in control. You can choose exactly which cards you'd like to see, adjust the details of what they display, and adjust your privacy settings. For more information about Google Now and your location information, contact Google Support. www.google.com/support

Swipe down for notifications & settings

Notifications alert you to the arrival of new messages, calendar events, and alarms, as well as ongoing events, such as video downloads.
When a notification arrives, its icon appears at the top of the screen. Icons for pending notifications appear on the left and system icons showing things like WiFi signal or battery strength on the right:

Bluetooth, WiFi & Battery and Status

Pending notifications

Google

To open the notification shade, swipe down from the top left corner of any screen.
Certain notifications can be expanded to show more information, such as email previews or calendar events. The one at the top is always expanded when possible.
To open the related app, touch the notification icon on the left. Some notifications also allow you to take specific actions by touching icons within the notification. For example, Calendar notifications allow you to Snooze (remind you later) or send email to other guests.

When you're finished with a notification, just swipe it away. To dismiss all notifications, touch the dismiss icon at the top right of the notification shade. You can perform these actions from the notification shade

Dismiss All

10:16 FRI, OCTOBER 26

Bookbinding class
8:45pm, San Francisco Center for the Book
Introduction to bookbinding techniques: first lecture

Snooze   Email guests

Touch to respond to other guests

3 new messages   8:35 PM
Google Calendar   Reminder: Bookbinding class @ Fri J...
Sean Cotter   Invitation: Bookbinding class @ Fri Jun 2...
Tina Zhou   Fwd: L10n Production Report: Android - 6/...

@google.com   174

Time to leave for Bookbinding class   8:34 PM
Leave by 8:26 PM to arrive on time

Swipe down using one finger to expand certain notifications

Permission requested   6:09 AM
for account @gmail.com

Google Reader   6/21/12
1 update found.

4 events   8:35 PM
TGIF Summer Solstice Social, RESERVED: 112: Tim Bray:

HILLCREST NETWORK

16

Quick Settings

Use Quick Settings to easily access Wi-Fi settings, manage display brightness, open the main Settings menu, and more. To open Quick Settings, swipe down from the top right corner of any screen:
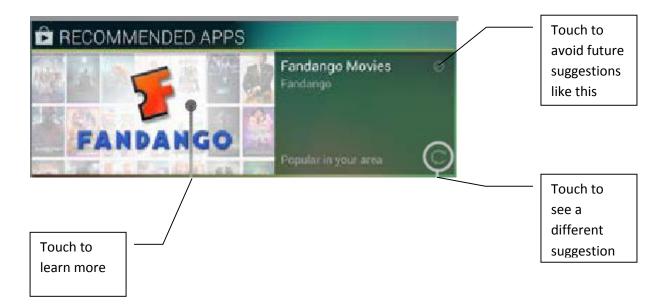

Touch to open all settings

Touch a square to open a specific setting

Relax with Google Play

Google Play brings together all your favorite content in one place– movies, TV shows, books, music, magazines, apps, and more –so you can reach it from any of your devices.

Use Google Play widgets

These widgets are available on your Home screens:

•**My Library.** Displays your most recently used music, books, and so on. Touch any of the images to see your content.

•**Recommended on Play.** Suggests music, movies, and other content that may interest you. Touch the suggestion to learn more about it.

•**Recommended apps.** Recommends apps that you can add to your Home screen. Touch the recommendation to learn more about it

Touch to avoid future suggestions like this

Touch to see a different suggestion

Touch to learn more

To resize a widget, touch & hold, then let go and drag the blue dots. To remove it, touch & hold, then drag it to the Remove icon at the top of the screen. To add another Google Play widget, touch the All Apps icon, then **Widgets**, and swipe from right to left until you see the one you want. Then touch & hold, and let go in the Home screen location you want.

Shop on Google Play

To open the Google Play Store app, touch the Play Store icon in your Favorites tray on every Home screen. Most things you purchase on Google Play are available from your computer as well as from any of your Android mobile devices. (Android apps are one exception – they run only on Android devices.)
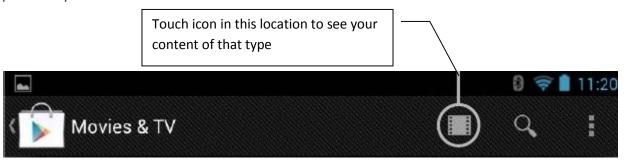
Sign in to play.google.com to get access to all of your entertainment. The Google Play Store has millions of applications, music and movies choices available.

Find your content

If you purchased on Google Play in the past, you'll automatically have access to those previous applications and content.

TIP: Ensure that you're signed in using the same account that you used to purchase it.
You can get to your content using any of the Google Play icons in your Favorites tray, including Books, Magazines, Movies, and Music. Or, touch the Play Store icon to open Google Play. In the top right corner, to the left of the Menu and Search icons, you'll find the My Library icon corresponding to the section of Google Play you're currently viewing. For example, while browsing the Movies& TV section, you'll see the Google Play Movies app icon, which will take you to My Movies & TV:

Touch icon in this location to see your content of that type

You can quickly access your content this way, from the Google Play Store app, even if you originally purchased it on Google Play using a different phone or tablet. If you get a new device, all your media will automatically be waiting for you here when you turn on and sign in.

Google Play settings

To adjust your Google Play settings, switch accounts, or get help, choose the option you want from the **Menu** in the top right corner. The Google Play Settings screen lets you control when

you're notified about updates to apps and games, clear your search history, and enable user controls.

TIP: To filter Android apps based on maturity level or require a PIN before completing any purchase, touch Content filtering or Set or change PIN.

Google Play support

For more detailed information about Google Play, including phone and email support options, visit

www.google.com/support

Use & customize the lock screen

You can add widgets to the top of the lock screen and swipe between them. Lock screen widgets let you scan recent Gmail messages, Calendar entries, and other app content without unlocking your screen.

If your tablet is set up for more than one user, you may need to touch your image at the bottom of the screen to see your own lock screen. To open Google Now from the lock screen, swipe up from the bottom of the lock screen. Enter your PIN, pattern, or password if prompted. To set

or change the type of lock, go to **Settings** > **Personal > Security > Screen lock**.

Add a widget to the lock screen

1. If the lock screen has no widgets yet, you'll see a large Plus icon. If you don't see it, swipe any existing widgets from left to right until it appears.
2. Touch the Plus icon. If prompted, enter your PIN, pattern, or password. A list of the available widgets appears. Apps that support lock screen widgets can add their own widgets to this list.
3. Touch the widget you want to add. You can add up to five widgets to your lock screen. To move between them, swipe across the top of the screen in portrait mode, or across the left side of the screen in landscape mode.

Reorder lock screen widgets

1. Touch & hold a widget.
2. Drag the widget and release it in the location of your choice.

Remove a lock screen widget

Touch & hold the widget, then drag it onto the Remove icon.

Try Face Unlock

You can set an automatic screen lock for your tablet. If a lock is set, the screen locks when your Clear's display goes to sleep or if you press the Power button. You can set locks of different strengths using lock settings:

1**. Go to Settings**   **> Personal > Security > Screen lock.**
2. Touch the type of lock you'd like to use. Face Unlock is one of the options available. After you've set it up, you can unlock your tablet simply by looking at it. Although Face Unlock is not very secure, it can be convenient and fun to use.

TIP: After you set up Face Unlock, look under Settings > Personal > Security for two additional settings:

Face Matching and Liveness can make Face Unlock more reliable and secure.

TIP: Wintec Industries does not store your security lock information. If you lock yourself out of your tablet, you will have to perform an external hard reset. All of your personal settings and information will be removed from the tablet. A secured and locked tablet is not a warranty issue.

Share content with Android Beam

You can beam a web page, a video or other content from your screen to another device by bringing the devices together (typically back to back).

TIP: Before you begin:Make sure both devices are unlocked, support Near Field Communication (NFC), and have both NFC and Android Beam turned on.

1. Open a screen that contains something you'd like to share, such as a webpage, YouTube video, or place page in Maps.
2. Move the back of your tablet toward the back of the other device. When the devices connect, you hear a sound, the image on your screen reduces in size, and you see the message **Touch to beam.**
3. Touch your screen anywhere. Your friend's device displays the transferred content. Or, if the necessary app isn't installed, Google Play opens to a screen where your friend can download the app.

To turn on NFC, go to **Settings** **> Wireless & networks> More > NFC**.

To turn on Android Beam, go to **Settings** **> Wireless &networks > More > Android Beam**.

Change the wallpaper

To change the wallpaper that's displayed on your Home screens:

1. Touch & hold anywhere on a Home screen that's not occupied. A list of options appears.

2. Touch a wallpaper source:

Gallery. Choose from pictures that you've synced with your tablet.

Live Wallpapers. Choose from a scrolling list of animated wallpapers.

Wallpapers. Choose from thumbnails of default images, or touch a thumbnail for a larger version. You can download additional wallpapers on Google Play.

3. To set a wallpaper, touch Set wallpaper or, for Gallery images, drag the blue dots to determine the cropping, and touch **OK** .

To change your tablet's wallpaper, go to **Settings** **> Device > Display > Wallpaper**.

IMPORTANT: Using Live wallpapers or downloading wallpapers may cause instability, freezing, or crashing on your Clear. Users are responsible for the settings they enact or for the applications that they download. If you notice glitches, freezing, or instability, please uninstall your wallpaper.

Take a screenshot

You can easily take a screenshot on your tablet that you can save in your Gallery or share with others:

1. Make sure the image you want to capture is displayed on the screen.
2. Press the Power and Volume down buttons simultaneously. The screenshot is automatically saved in your Gallery.

TIP: To easily share your screenshot via Gmail, Google+, and more, swipe down the notification shade and touch the Share icon next to the preview of your screenshot.

Connect to keyboards, mice, & other devices

You can connect a keyboard, mouse, or even a joystick or other input device to your tablet via USB or Bluetooth and use it just as you would with a PC. You may need an adapter to connect the keyboard or other device to your tablet's USB port. To connect more than one USB device at a time, use a powered USB hub to reduce the drain on your tablet's battery.

IMPORTANT: Using external devices such as keyboards via USB will cause a significant additional drain on your battery, as will continuous use of a mouse via Bluetooth.

To pair and connect a Bluetooth input device:

1. Make sure your Bluetooth input device is in pairing mode.

2. Touch **Settings**　　　　　 **> Wireless & Networks > Bluetooth**.
3. Make sure Bluetooth is turned on.
4. Touch the name of your device near the top of the screen, so that the text below says "Visible to all nearby Bluetooth devices".
5. Touch **Search for devices**.
6. When the name or ID of your Bluetooth device appears, touch it and follow the instructions.

Keyboards

In addition to entering text, you can use your keyboard to navigate features:

• Use the arrow keys to select items on screen.
• Pressing Return when an item is selected is equivalent to touching that item.
• Pressing Escape is equivalent to touching back.
• Press Tab or Shift-Tab to move from field to field in a form or other screen with multiple text fields.

Mice

When you connect a mouse and move the mouse, an arrow-shaped cursor appears, just as on a computer:

• Use the mouse to move the cursor.
• Clicking, pressing, and dragging with the mouse button is equivalent to touching, touching & holding, and dragging with your finger.
• Only one mouse button is supported.
• If your mouse has a trackball or scroll wheel, you can use it to scroll both vertically and horizontally.

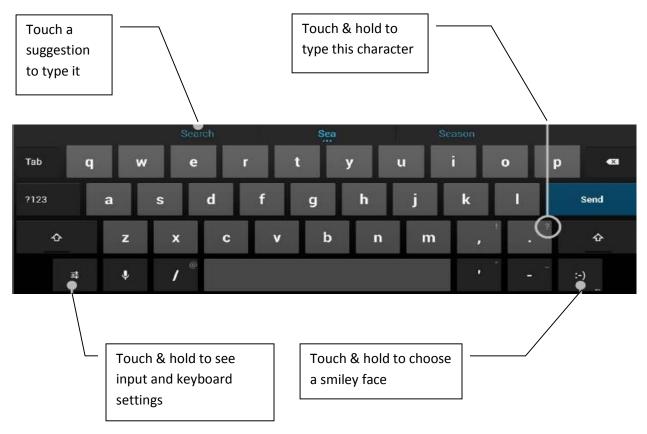### Other input devices

You can connect joysticks, gamepads, and other input devices to your Clear. If they work without special drivers or adapters on your PC, they will likely work with your Clear. However, games and other apps must be designed to support any special features of an input device, such as dedicated buttons or other controls, or they may not function properly or may be incompatible.

3

Use the keyboard

Enter & edit text

You can enter text using the onscreen keyboard. Some apps open it automatically. In others, you open it by touching where you want to type.

Touch a suggestion to type it

Touch & hold to type this character

Touch & hold to see input and keyboard settings

Touch & hold to choose a smiley face

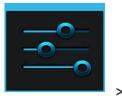To make the keyboard go away, touch the modified Back button below it.

Basic editing

• **Move the insertion point.** Touch where you want to type. The cursor blinks in the new position, and a blue tab appears below it. Drag the tab to move the cursor.

• **Select text** Touch & hold or double-tap within the text. The nearest word highlights, with a tab at each end of the selection. Drag the tabs to change the selection. The tab disappears after a few moments. To make it reappear, touch the text again.

• **Delete text.** Touch to delete selected text or the characters before the cursor.

• **Type capital letters.** Touch the Shift key once to switch to capital letters for one letter. Or touch & hold Shift key while you type. When you release the key, the lowercase letters reappear.

• **Turn caps lock on.** Double-tap or touch & hold Shift key, so it changes to . Touch Shift key again to return to lowercase.

• **Cut, copy, paste.** Select the text you want to manipulate. Then touch **Cut**, **Copy** or **Paste** button

Using next-word suggestions

1. Touch the location where you want to input text.
2. Start typing out a word. When the word you want is displayed in a list above the keyboard, touch it.
3. Continue to touch words unless the one you want doesn't appear. If so, type it. Your tablet continues to suggest words as you type.

To change your tablet's keyboard and input methods, go to **Settings** **>**
Personal > Language & input.

To turn next-word suggestions on or off, go to **Settings** **> Personal > Language**
& input > Keyboard & input methods > Android keyboard.

Touch the Settings icon, and then check the box next to **Next-word suggestions.**

Try Gesture Typing

Tip: Gesture typing works best for English. Quality varies for other languages, and some don't support it yet.

To input a word using Gesture Typing:

1. Touch the location where you want to type to open the keyboard.
2. Slide your finger slowly across the letters of the word you want to input.
3. Release your finger when the word you want is displayed in the floating preview or in the middle of the suggestion strip. To select one of the other words in the suggestion strip, touch it. If the word you want isn't shown while using Gesture Typing, you can type it out manually.

TIP: If the word you want isn't displayed in the suggestion strip, you can emphasize that you mean to include or repeat a particular letter by keeping your finger over it a little longer.

Use Gesture Typing without the space bar

When you use Gesture Typing, there's no need to use the spacebar. Just continue to slide your finger across the letters you want to input, and then lift your finger to start the next word.

To change Gesture Typing settings, go to **Settings** >**Language & input > Keyboard & input methods > Android keyboard**. Then touch **Settings** and look under **Gesture Typing**.

Use keyboard dictionaries

To manage keyboard dictionaries, go to **Settings** **> Personal >Language & input**.

Personal dictionary

You can add your own words to your personal dictionary so that your tablet remembers them. To add a word or phrase, including an optional shortcut, touch **Personal Dictionary**, then the Add icon.

Add-on dictionaries

1. Touch the Settings icon next to **Android keyboard**.
2. Touch **Add-on dictionaries**. You'll see dictionaries for other languages that you can download to your device.
3. Touch the dictionary you want, and then **Install**.

4

Try some apps

Use All Apps

 To see all your apps, touch the All Apps icon in the Favorites tray on any Home screen. This is where you can see all your apps, including those down-loaded on Google Play. You can move app icons to any of your Home screens.

From All Apps, you can:

• **Move between screens.** Swipe left or right.

•**Open an app.** Touch its icon.
• **Place an app icon on a Home screen.** Touch & hold the app icon, slide your finger, and lift your finger to drop the icon in place.

•**Browse widgets.** Touch the Widgets tab at the top of any All Apps screen.

•**Get more apps.** Touch the Play Store icon in the list of app icons, or the Shop icon at the upper right.

29

To remove an app icon from the Home screen, touch & hold it, slide your finger toward the top of the screen, and drop the app over the X Remove icon.

1. To view info about an app from an All App screen, touch & hold it, slide your finger toward the top of the screen, and drop the app over the ⓘ App Info icon.

Most apps include a ⋮ Menu icon near the top or bottom of the screen that lets you control the app's settings.

Start Gmail

Use the Gmail app to read and write email from any mobile device or browser. To open it, touch the Gmail icon on a Home or All Apps screen.

Gmail isn't just about email. You can use your Gmail account to sign in to all Google apps and services, including these and many more:

• Google Now, for getting just the right information at just the right time
• Calendar
• People, for keeping track of your contacts
• Google Drive, for working with documents, spreadsheets, or drawings

While you're reading a message:

• Touch the icons and menu along the top of the screen to archive, throw away, label, or perform other actions on that message.

• Swipe left or right to read the previous or next conversation. To organize your email, check the box beside a message to select it. Then use the icons and menu along the top of the screen to manage the selected messages.

To change your settings, add an account, or get help, touch the Menu icon. No matter where you are within Gmail, you can always get back to the Inbox by touching the Gmail icon at the top of the screen.

Find People

The People app gives you quick access to everyone you want to reach. To open it, touch the People icon on a Home or All Apps screen.

When you first turn on your tablet and sign into a Google Account, any existing contacts from that account are synced with your People app. After that, all your contacts stay in sync automatically on your tablet, another device, or a web browser.

If you use Exchange, you can also sync that contact information with People.

All your People information is available from Gmail, Google Talk, and other apps. As you add contacts from different sources, they're synced automatically across all the places you need them. When you open the People app, you can:

•**View all contacts, favorites, or groups.** Choose from the top left of the screen.

•**Read details.** Touch a name to see details for a contact or group.

•**View recent activity.** When viewing a contact, swipe to the right to see recent updates.

•**Edit details.** While viewing a contact, touch icons at the top of the screen or the Menu icon to edit or share contact details, delete a contact, etc… You can also touch the star beside the contact's name to add that contact to your Favorites list.

•**Change your settings.** While viewing the main list screen, touch the ▤ Menu icon to import or export contacts, choose display options for the Groups and All tabs, and add or edit accounts. No matter where you are within People, you can always get back to the main lists by touching the People icon at the top of the screen.

Manage your Calendar

Use the Calendar app to view and edit your schedule. To open it, touch the Calendar icon on a Home or All Apps screen.

When you first set up your tablet, you configured it to use an existing Google Account (such as Gmail), or you created a new one. The first time you open the Calendar app on your tablet, it displays any existing calendar events from that Google Account on the web.

As you edit events from any mobile device or web browser, they're synced automatically across all the places you need them.

To change the Calendar view, choose **Day**, **Week**, **Month**, or **Agenda** from the top of the screen.

From any of these views, you can:

• **Read or edit event details.** Touch an event to view its details.

• **Manage events and calendars.** Touch icons across the top of the screen or Menu to search or create events, return to to-day, or adjust settings.

To email everyone who's invited to an event, you have two options:

• Open the event from the Calendar app at any time and touch **Email guests.**
• When a notification of the event arrives just before the meeting starts, swipe down the notification shade. Then swipe using one finger to expand the notification if necessary, and touch **Email guests**.

Open & use Clock

To open the Clock, touch the Clock icon from a Home or All Apps screen.

Set an alarm

1. Touch the Alarm Clock icon in the lower left corner of the screen.
2. Touch the Add icon to add a new alarm.
3. Select the time you want, and then touch **OK**. Any existing alarms will show in the main Clock screen. To turn one On or Off, slide the switch.

You can also add a label to an alarm and change the ringtone. To change these options for a single alarm, touch the arrow underneath the On/Off switch.

Set a timer

> 1. Touch the Timer icon in the top left corner of the screen.
> 2. Enter the time you want, and then touch **Start**.

When the timer is going, you can add an additional minute, pause the timer, or delete the current timer.

The timer beeps when the time is up. It keeps beeping until you touch **Stop**.

Use the stopwatch

1. Touch the Stopwatch icon in the top right corner of the screen.
2. Touch **Start** to start the stopwatch. If you want to pause the stopwatch, touch **Stop**. You can also add laps while the stopwatch is running by touching the icon to the left of the stopwatch. To share your results, touch the Share icon to share via Google+, Gmail, and more.

View your Clock

To view the current date and time, touch the Clock icon at the top center of the screen.

Manage downloads

To manage most downloads; touch the Downloads icon on the All Apps screen. Movies and some other content that you downloaded don't show up in the Down-loads app.

Google Play streams your purchases and rentals from Google servers while you're playing them. They don't occupy permanent storage space. However, you can pin (download) books, movies, and other content in order to access it offline.

In addition to downloading content from Google Play, you can download files from Gmail or other sources.

Use the Downloads app to view, reopen, or delete what you downloaded in this way. From the Downloads app:

• Touch an item to open it.
• Touch headings for earlier downloads to view them.
• Check items you want to share. Then touch the Share icon and choose a sharing method from the list.
• Check items you want to delete. Then touch the Trash icon.
Downloads

• At the bottom of the screen, touch **Sort by size** or **Sort by date** to switch back and forth. When your tablet is connected to a computer, look in the Download directory to view files available in the Downloads app. You can view and copy les from this directory.

5

Google Now & Search

About Google Now

Google Now gives you just the right information at just the right time. Swipe up from the bottom of your tablet to get commute traffic before work, popular nearby places, your favorite team's current score, and more.

You can turn Google Now on or off at any time. Swipe up the same way and touch **Menu > Settings > Google Now.** If the keyboard's covering the menu, touch the modified Back button to lower it.
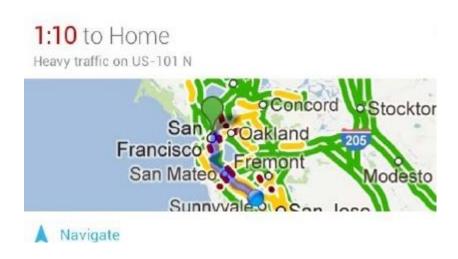
After you decide to start using Google Now, you don't need to do anything else. If you like, you can fine-tune some settings, but Google Now doesn't need any elaborate setup. The information you need is always at your fingertips.

To know when to display what information, Google Now uses data from your Clear and from other Google products, plus data from third-party products that you allow Google Now to access.

For example, Google Now uses the time of day, your current location, and your location history to show you what the traffic on your commute is like when you wake up in the morning. It also uses information from Google services such as your Web History for sports or flight updates, or from your synced calendar entries for appointment reminders.

35

About Google Now cards

A Google Now card is a short snippet of useful information that slides into view right when you're most likely to need it. For example, here's a traffic card:

To see some sample cards from the main Google Now screen, touch ⋮ **Menu > Sample cards.** When you're finished and want to get back to the main Google Now screen, touch **Hide samplecards.**

In addition to the cards shown in the list of samples, you may also see a Public Alerts card. Public Alerts provide emergency information from sources such as the National Weather Service and State Issued Amber Alerts. Coverage is currently provided by a limited number of key partners, and only in the United States. Google can't guarantee that you'll see every relevant alert. However, Google Now attempts to show you what's important when you need it, in the hope that such alerts are a useful additional source of information. To learn more, visit support.google.com/publicalerts .

About location access, reporting, & history

Location access settings determine whether your tablet can use your current location. When location access is turned on, apps can use it to give you more relevant information, such as nearby restaurants or commute traffic.

To turn off location access for all apps, go to **Settings** > **Personal> Location access.**

If you prefer, you can turn off location access by Google apps while still permitting its use by

non-Google apps just go to **Settings**　　　　　　　**> Accounts > Google > Location settings.**

Location reporting refers your tablet's ability to report your current location for the purpose of recording your location history.

Location history refers to your tablet's ability to store your past locations, including home and work. When you decide to use Google Now, you'll start reporting your location and turn on your location history. Google won't share this information with other users or marketers without your permission. If you opted in to location history in the past, Google Now uses your previously recorded locations as well as ongoing locations when making suggestions. Turning off location history pauses the collection of location information, but doesn't delete your history. To manage or delete your location details, visit http://google.com/locationhistory.

Along with location history, Google Now uses your tablet's location access service, which must also be turned on for Google Now to work. To manage this setting, go to

Settings　　　　　　　**> Personal >Location access**.

About Web History & other data

Google Now uses data from multiple sources to help predict what you need. For example, if you have a synced calendar entry for a dentist appointment, Google Now can check traffic and suggest when to leave If you have relevant searches saved in your Web History, such as for your favorite sports team or for upcoming flights, Google Now can also show cards for sports scores, flight status, and more. To manage your Web History, visit google.com/history. You can delete or pause your Web History and still use Google Now, but certain kinds of information, such as flight details, won't show up.

About Google Search versions

Google Now is part of the Google Search app. To check which version of Google Search you're using, follow these steps:

1. From any Home screen, go to 　　All Apps.

2. Touch & hold the 　　Google icon, and drag it to the 　　App Info icon at the top of the screen. The version number appears under **Google Search** at the top left.

Use Google Now

To view the Google Now cards that are waiting for you at any particular time, swipe up from the bottom of your tablet, or touch **Google** on any Home screen.

Google Now displays cards when they're most likely to be useful and relevant based on the current time and your current location. To expand that search and get additional ones, touch **Show more cards** below the last card displayed.

Swipe cards away

Swipe cards away when you don't need them.

You'll occasionally be asked whether a card was useful. By answering, you can help Google Now learn which cards are most useful to you and when.

Turn cards off or on

1. From the main Google Now screen, go to **Menu** ⋮ **> Settings >Google Now**.
2. Locate the type of card.3. Touch the card's **On/Off** switch.

Edit card settings

To learn why a card appears when it does, or to adjust your preferences for that card type, touch the ⓘ Info icon. The icon turns blue, and the card expands downward, like this:

The italicized text explains why the card has appeared at the current time or location. In some cases, you can also adjust preferences related to that card (such as Fahrenheit or Celsius for the Weather card). Some cards also let you answer questions that help Google Now upgrade its performance.

To hide this information, touch the Info icon again. Some cards rely on details you specify about your home and work addresses, the sports team or stocks you're following, and so on. To edit

such details, go to **Menu** [icon] **> Settings > My stuff**.

Adjust notifications

When cards appear, you'll receive a notification. You can touch the notification to open the card, or swipe to dismiss it. For high-priority card notifications, you can set a ringtone or turn Vibrate on or off. You can also turn notifications for specific types of cards off completely. To adjust notifications:

• Touch **Menu** [icon] **> Settings > Notifications**

Use the Google Now widget

The Google Now widget displays a summary of your current Google Now cards, either on a Home screen or on the lock screen. Touch the widget anywhere to see the details in Google Now.

To add a Google Now widget:

1. Go to the lock screen: Touch the + Add icon and follow the instructions.

2. To the Home screen: Touch the All Apps icon and swipe left until you find the widget. Then touch & hold the widget to activate a Home screen, and drag the widget to the location you want.

Turn Google Now on or off

You can turn Google Now on or off from within the Google Search app:

1. Swipe up from the bottom of any screen, or touch **Google** on a Home screen.

2. Touch **Menu** **> Settings**.

 NOTE: You may need to lower the keyboard to see the Menu icon.

Turn on Google Now from the Settings screen:

> 1. Touch Google Now from the Settings screen.
> 2. In the screen that appears, touch **Yes, I'm in.**

Turn off Google Now from the Settings screen:

1. Touch **Google Now.**
2. Slide the On/Off switch to **Off.**
3. In the dialog that appears, decide whether you also want to turnoff Location History. If so, check **Also turn off Location history.** Lastly, Touch turn off.

NOTE: Selecting this option may affect the way other Google products work.

Turning off Google Now stops the display of cards and returns any card settings you may have changed to their initial state. Turning off location history doesn't delete existing history or turn off location reporting.

Control location access, reporting, & history

Define home & work

As you use Google Now, you may be asked to confirm your home or work address to get commute traffic information, travel help, and more. You can change these addresses in several other ways:

•When a Traffic card appears for home or work, touch the Info icon.

• On the main Google Now screen, go to **Menu** **> Settings > Mystuff > Places**, then edit **Home** or **Work**

• Visit <u>maps.google.com</u> from a browser and open **My Places**

• Visit <u>Location history dashboard</u> from a browser, click **Change** next to Time at Work or Time at Home, edit the address, and click **Save.**

Turn off location reporting & history

To turn off both location reporting and location history for your Clear:

1. Go to **Settings** **> Google > Maps & Latitude**. This brings you to the **Location settings** screen for Google Maps.
2. To turn off location reporting, touch **Location reporting > Do not update your location**.
3. To turn off location history, uncheck **Enable location history**.

You can turn off and delete your location history and still use Google Now, but certain kinds of information, such as commute traffic, may be limited or won't show up at all.

Delete location history details

Even if you turn off both location reporting and location history, your previously recorded history is still available to Google services such as Google Now.

To delete location history details, follow these steps from a desk-top computer:

1. Open a web browser and make sure you're signed in with the account whose location history you want to manage.
2. Visit <u>http://google.com/locationhistory</u>. A page appears that allows you to view your location history for any date.
3. To delete all your recorded location history, click **Delete all history.**
Alternatively, from this screen you can delete a portion of your location history starting from a date you choose in the calendar.
4. Click **OK.**

Turn off location access for your tablet

Even when location reporting and location history are turned off, Google can periodically report data for use by various apps from sources such as Wi-Fi, mobile networks, and GPS to determine your precise location at any given time. To turn off access to precise

location information for your Clear, go to **Settings** **> Personal > Location access** and slide the switch to **Off.**

IMPORTANT: Turning off location access for your tablet also turns it off for Google Now, other Google apps, and third-party apps. That means that no apps can receive your precise location information and many useful features will be disabled. To keep location access on, you must keep GPS satellites, Wi-Fi &mobile network location, or both settings checked. If you prefer, you can turn off location access by Google apps

while still permitting its use by non-Google apps just go to Settings **> Accounts > Google > Location settings.**

Use your voice on Android

You can speak into your Android phone or tablet to search, get directions, send messages, and perform other common tasks. To initiate an action or a search using your voice, touch the

 Microphone icon on the Home screen or in the Google Search app. If your device is running Android 4.1 or later, you don't have to touch the microphone, just open the Google Search app and say "Google."

IMPORTANT: To detect when you say "Google" to launch Voice Search or Voice Actions, Google analyzes sound picked up by your tablet's microphone in intervals of a few seconds or less. The sound is immediately discarded after analysis and is not stored on the device or sent to Google.

Turn hotword detection on or off

The ability to trigger a search or action by saying "Google" is called hotword detection. To turn

it off or on, open the Google Search app and touch **Menu** **> Settings > Voice > Hotword detection**.

Voice Search

After you touch the Microphone icon or say "Google," Google listens as you speak and initiates the search or action you describe. If Voice Search doesn't understand you, it lists a set of possible meanings. Just touch the one you want.

If you ask your question to Google, the answer can be spoken to you. The answer can be a fact, weather condition, stock price, flight status, sports score, currency conversion, mathematical calculation, and more. Some examples include:

- Weather: What's the weather like tomorrow morning?
- Locations: Where's the nearest pharmacy?
- Flight status: When does United Airlines flight 900 depart?
- Time: What time is it in Belgium?
- Events: When is sunset?
- Math: What is the square root of 2209?
- Translation: How do you say cucumber in German?
- Sports: When do the Buffalo Bills play?
- Finance: How is the Netflix stock doing?
- Trivia: When was the Navy Seals program started?
- Conversions: How many dollars is 1200 Pesos?
- Images: Show me pictures of the BMW K1300 S Motorcycle

NOTE: Spoken answers are supported for English only at this time. This feature is turned on by default for Voice Search.

Voice Actions

Note: Voice Actions are supported only in English, French, German, Spanish, and Italian.

You can use Voice Actions to perform common tasks, such as sending an email or opening an app. After touching the Microphone icon or saying "Google," speak the Voice Action you want to use. Or say "help" to see examples of the kinds of things you can tell Google to do for you.

Examples include:

- "Set alarm for 8:30 a.m."
- "Send email to Marcus Foster. Subject: Coming tonight? Message: Hope to see you later."
- "Navigate to Mike's Bikes in Palo Alto."

Voice Actions commands

Voice Actions are only supported in English, French, German, Spanish, and Italian.

To see examples of Voice Actions commands on the Google Now screen, say "Google," then "Help."This table also lists some key Voice Actions phrases.

Say	Followed by	Examples
"OPEN"	App Name	"OPEN Gmail"
" CREATE A CALENDAR EVENT"	"Event description" & "day/ date" & "time"	"create a calendar event: Dinner in San Francisco, Saturday, at 7:00pm"
"MAP of"	Address, name, business Name, type of business, or Other location	"Map of Golden Gate Park, San Francsico"
"Post to Google"	What you want posted to Google +	"Post to Google + I'm going out of town."
"What's this song?"		When you hear a song, ask, "what's this song?"

Google Now Card list

Cards are displayed when you're most likely to need them. Most are based on information available to your Google account, such as your current location, recent searches, or calendar entries.

Gmail cards display information based on recent confirmation messages in the Gmail account you've selected for use with Google Now.

Travel cards appear when you're away from home. The samples that follow show some typical Google Now cards. New cards are added all the time. For a complete list of cards available with the most recent Google Now release, go to [Google Now card list](#).
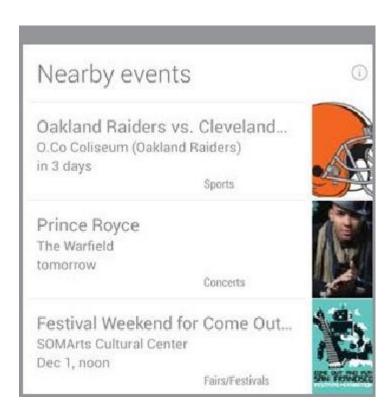
Activity Summary

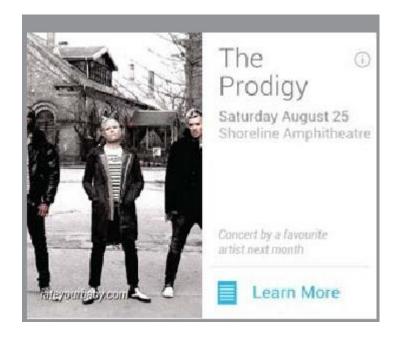Shows a rough estimate of how far you have walked or cycled during the past month.

Birthdays

Displays an interesting fact about your birth date On your birthday and reminds you of your friends' birthdays.

Google Now Cards can even let you know of events in your area. Some examples are provided below.

Nearby events

Oakland Raiders vs. Cleveland...
O.Co Coliseum (Oakland Raiders)
in 3 days

Sports

Prince Royce
The Warfield
tomorrow

Concerts

Festival Weekend for Come Out...
SOMArts Cultural Center
Dec 1, noon

Fairs/Festivals

The Prodigy

Saturday August 25
Shoreline Amphitheatre

*Concert by a favourite
artist next month*

Learn More

rateyourbaby.com

About Gmail Cards

Gmail cards are based on confirmation messages sent to the Gmail account you've selected for use with Google Now. For example, cards appear before restaurant reservations you've made with OpenTable or when you receive email updates for packages in transit. Gmail cards typically include links to other useful information, such as a link to the email on which the card is based, or directions to a restaurant or hotel from your current location. You can turn Gmail cards off or on from the main Google Now screen:

- All Gmail cards at once. Go to **Menu**   **> Settings > Google Now** and touch the On/Off switch for **Gmail cards**

- Individual Gmail cards. Go to **Menu**   **> Settings > Google Now >Gmail** and check or uncheck each card.

IMPORTANT: Gmail cards appear only if your device and Gmail languages are set to English, and they're currently not available when you're using Google Now with a Google Apps account.

About the Activity summary card

The Activity summary card appears once a month. It provides a very rough approximation of how far you've walked or cycled during that month compared to the previous one. These estimates are based on occasional samples of the accelerometer in your tablet, which are then compared to typical movements involved in walking or cycling. This information isn't available unless you've turned on location reporting and history for at least one of your Android devices. If you've turned these on for more than one device, the Activity sum-mary card reflects the one you used most often that month.

Search settings

Settings may vary depending on the version of the Google Search app you're using.
To view Google Search settings (including Google Now) to the bottom of the Google Now screen

and touch **Menu**   **> Settings**.

IMPORTANT: "Google Now is turned off for your domain:" If you see this message, you're using Google Apps for Business, and your system administrator has turned off Google Now for your organization. Before you can turn it on, your administrator needs to turn it on for the whole domain. To get more information about the settings

available from this screen, choose Menu   > Help. Or open one of these corresponding online articles:

6

Settings

To open Settings, touch its icon in ⊕ All Apps. To open Quick Settings, swipe down from the

top right of any screen. To get more information about most Settings screens, touch
Menu > Help.

Quick Settings provide the fastest way to adjust settings that you access frequently, such as Wi-Fi or brightness. You can also reach the main Settings screen from Quick Settings. Most apps

include their own settings, typically available from **Menu > Settings.**

These are the main types of settings available.

- **Wireless & Networks**: Wi-Fi, Bluetooth, data usage, Android Beam, and related settings.

- **Device**: Sound, battery, sleep, and other display settings

- **Personal**: location access, language, and backup and reset options.

- **Security**: Passwords and certificates, app verification, screen lock and encryption.

- **Accounts**: Sync and other account settings.

- **System**: Date, time, accessibility and device information.

IMPORTANT: Wintec Industries is not responsible for the settings that the user installs or activates. Please remember that this operating system is a Google Android operating system owned and managed by Google. Should you have any issues in regards to Settings, Wintec Industries can certainly assist you, but ultimately Google is the best resource for instructions and implementation.

IMPORTANT: Wintec Industries is not responsible for digital content that the user downloads from the internet or from Google Play. It is the user's responsibility to ensure that they are familiar with the FileMate Clear, Android operating system, and the applications that have chosen. Wintec Industries does not guarantee that your experience will be error-free. With other several million applications available to download, it is a best practice to be familiar with what the user is downloading, and knows how to maintain those applications.

IMPORTANT: Wintec Industries is not responsible for managing or maintain the users installed application. The user must install, store, and manage their application correctly, or the FileMate Clear may exhibit freezing, crashing or instability. If the user has any questions in regards to a specific app, please contact the developer of the application through the Google Play Store or contact Google Support.

How to move an application to the correct internal memory

Once an application is downloaded from the Google Play Store it is natively installed on the Clear's internal memory. There are two internal memory storage partitions.

Tap on Settings > **Tap on Apps** > **Tap on Storage.** On the right, there is a smaller memory partition and then listed below is a larger memory partition. Applications are automatically installed on the smaller of the two internal memory partitions. The Clear can hold about 20 downloaded apps on the smaller internal memory prior to the user receiving low storage warnings. It is not recommended to keep the installed apps on the smaller internal memory. Failure to move those apps from the smaller internal memory will cause freezing, crashing, system rebooting, and instability. Please note it is the users' responsibility to install, store, and maintain their applications. Below are the steps to move installed apps to the larger internal memory.

Tap on Settings **> Tap on Apps > Tap on SD card.**

A populated list of apps will appear with boxes on the right hand side. If the box has a check mark, the app is already installed on the larger internal memory. If there is no check in the box, the app may be a candidate to be moved.

PLEASE NOTE: Developers of the applications are responsible for how their applications are stored. If they designed the application to be natively installed on the smaller internal memory it cannot be moved to the larger internal memory.

Tapping on app that does not have checkmark in their box, will open to view the details of the application.

Typically, there are four main boxes.

- Force Stop
- Uninstall
- Move to SD
- Clear Data

Tapping on 'Move to SD' moves the application from the smaller internal memory to the larger internal memory.

PLEASE NOTE: Moving an application to the SD does not mean the user is moving the application to an external microSD card or SD card. Applications cannot live outside of the internal memory unless aided by third party software.

Wintec Industries recommends moving all applications to the larger internal memory for system stability. Failure to follow this best practice may result in freezing, crashing, constant rebooting, and instability.

Wintec Industries recommends using the bar graphs as a tool to know how much memory is being used and in what memory storage partition.

IMPORTANT: The user is responsible for maintaining their applications on the Clear tablet.

7

Accessibility

To use the accessibility options available on your tablet, open ![icon] **Settings > System > Accessibility**.

Options for people with visual impairments include:

• **TalkBack** is a pre-installed screen reader from Google. It uses spoken feedback to describe events, such as notifications, and the results of your actions, such as opening an app.

• **Explore by Touch** is a system feature that works with TalkBack, allowing you to touch your tablet's screen and hear what's under your finger via spoken feedback. This feature is helpful to people with no vision.

• **Accessibility settings** let you modify your tablet's display and sound options, such as increasing the text size, changing the speed at which text is spoken, and more.

NOTE: If you need further assistance with Accessibility, please contact Google directly.

www.google.com/support

8

Warranty

Wintec Industries, Inc. ("Wintec") warrants and tests the Product to be free from defects in material and workmanship and to conform to published specifications. During the warranty period, should the Product fail under normal use in the recommended environment due to improper workmanship or materials, Wintec Industries, Inc. will repair the Product or replace it with a comparable one.

This warranty is valid for a specific period from the date of purchase. Proof of date of purchase is required. Wintec will inspect the Product and make a decision regarding repair or replacement. Wintec reserves the right to provide a functional equivalent, or refurbished replacement Product.

This warranty does not apply to Product failure due to accident, abuse, mishandling, improper installation, and alteration, acts of nature, improper usage, or problems with electrical power. In addition, opening or tampering with the product casing, or any physical damage, abuse or alteration to the product's surface, including all warranty or quality stickers, product serial or electronic numbers will also void the product warranty. Wintec is not responsible for any data recovery in the event of a defective flash memory. The Product must be used with devices that conform to the recommended industry standards. Wintec will not be liable for damages resulting from a third party device that causes the Product to fail.

Wintec shall in no event be liable for any consequential, indirect, or incidental damages, lost profits, lost revenues, lost business investments, lost goodwill, or interference with business relationships as a result of lost data or images. Wintec is also not responsible for damage or failure to any third party equipment, even if Wintec Industries, Inc. has been advised of this possibility. This limitation does not apply to the extent that it is illegal or unenforceable under applicable law.

The limited warranty is exclusive, with no other warranties, implied or statutory, including, but not limited to any implied warranty of merchantability or fitness for a particular purpose. This warranty is not affected in any part by Wintec Industries, Inc. providing technical support or advice.

For print on insert cards please use above for the respective DRAM and Flash based manufactured consumer products.

Voiding of Warranty

All warranties are voided if any of the following occur:
•There is evidence of tampering or attempted repair of parts.
•Rework of any parts without written consent from Wintec,
•User abuse (e.g. broken handles or face plates/bezels),
•Accident
•Misuse
•Natural or personal disaster,
•Removal or defacement of the products' serial number from the products.
•Warranty for memory modules is void if label is removed.
•Using or operating product out of manufacture suggested specifications, i.e. Over clocking. Warranty is also voided on products physically damaged through shipping and/or improper packing.

Refurbishing Terms and Conditions

Wintec Industries warrants that refurbished product to be free from defects in workmanship and materials for a period of three (3) months from the date of return. Refurbished products are covered under an exchange warranty for manufacturing defects (excluding power surges and/or electrical spikes). If the refurbished product fails during normal and proper use within the refurbished warranty period Wintec Industries will, at Wintec Industries' discretion replace the product with an exchanged product equivalent in performance and reliability. Refurbished products feature internal components that are not end user replaceable and therefore are warranted in the same manner as the complete unit.

Software Support

Any software (if applicable) delivered with the refurbished product is provided "as-is". Wintec Industries does not guarantee uninterrupted or error-free operation of any software provided with the Product. If you have any software related technical problems when using your FileMate Product, we suggest you check the Quick Start Guide or Wintec Industries support web site to carry out preliminary trouble shooting

Refurbished Shipping Terms

The customer is responsible for sending their original or refurbished FileMate product as instructed to offer product for evaluation as part of the regular RMA process. Wintec Industries will cover the return shipping cost of sending back replacement or original items to the customer after service inspection and any necessary repairs or replacements, as applicable, to complete the warranty claim request.

Limitations of Liability

If the product fails during normal and proper use within the warranty period, Wintec Industries will, at its discretion, replace the product with a like or similar item that is functionally equivalent to the originally supplied product during the warranty period defined for the model, using new or refurbished parts or units. If the product is replaced under warranty, the owner agrees that by submitting for warranty claim services, they will commend ownership of the replaced defective item as automatically transferred to Wintec Industries. All components repaired or replaced by Wintec Industries will be warranted for the remaining period of the warranty period started from the original date of purchase.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, AND WINTEC INDUSTRIES SPECIFICALLY DISCLAIMS ANY WARRANTIES OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE.

IF THIS PRODUCT FAILS TO WORK AS WARRANTED ABOVE, THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY AND WINTEC INDUSTRIES' SOLE LIABILITY SHALL BE REPAIR OR REPLACEMENT. ALL WINTEC INDUSTRIES' WARRANTY TERMS AND AGREEMENTS ARE NON-TRANSFERABLE AND ONLY APPLY TO THE ORIGINAL UNIT AND ORIGINAL PURCHASER. WINTEC INDUSTRIES IS NOT LIABLE FOR A CLAIM MADE BY A THIRD PARTY OR MADE BY YOU FOR A THIRD PARTY.

Exclusions from this Limited Warranty Service

Wintec Industries does not warrant uninterrupted or error-free operation of this Product. Any technical or other support provided for the Product under warranty, such as assistance via telephone with "how-to" questions and support regarding product setup and information will be provided without warranties of any kind.

The Product Warranty only covers failures or malfunctions that occurred within the warranty period with normal and proper use. The warranty will not apply if:

a. The serial number of the FileMate product, components or accessories has been altered, cancelled, removed, or otherwise not valid as Wintec Industries.
b. The product has been tampered with, repaired and/or modified by non-authorized personnel.
c. The product warranty seals have been broken or altered.
d. There is damage caused by natural disaster, intentional or unintentional misuse, abuse, neglect, acts of war, improper maintenance, or use under abnormal conditions.
e. There is damage caused by accidental drops, spills, fire, or power surges.
f. There is damage from improper installation, improper connection, or use of parts and/or components not manufactured or sold by Wintec Industries.
g. There is damage from use outside of the operation or storage parameters or environment detailed in the Quick Start Guide or reasonably acceptable for similar product usage models deemed industry standard best practices.
h. There is damage from third party software or from virus (es) from items downloaded unto the FileMate product.

Wintec Industries is not responsible for:

- Software loss or data loss that may occur during the repair or replacement of the FileMate Product (if applicable).
- Damage to or loss of any program, data, or removable storage media.

9

Troubleshooting

There are many different software issues that can be troublesome to an Android device/tablet including your FileMate Clear. It is important to know where to go for support when trouble happens.

There are two distinct types of issues:

- Hardware
- Software

Hardware is a typically an issue with the workmanship of the device and is covered under the terms of the warranty. Here are some examples that include but are not limited to:

- Wi-Fi Antenna Radio will turn on, but then will immediately turn off
- The tablet will not power on even though it is charging and there is no physical damage to the tablet or its ports and it has not been dropped.
- The camera is not functional
- The wall charger or the accessories that were supplied are defective and not due to physical damage
- The screen will not turn on or has pixel issues.
- The tablet reboots after a factory data reset or is constantly rebooting into a power cycling loop after a factory data reset with no physical damage.

Software is typically an issue that is related to what is installed by the user or an issue that is related to Google's operating system and/or Google's Play Store. Here are some examples that include but are not limited to:

- App is not responding, close, report, or wait
- Insert SD card first prior to using Camera, even though SD card is mounted
- Wi-Fi Authentication error
- WiFi out of Range
- WiFi Avoided poor internet connection
- App is not compatible
- Google Play has stopped unexpectedly
- App has stopped unexpectedly
- Force Close
- Cannot move App to the SD card
- Cannot download app
- Cannot update app
- App is not available
- Cannot install app to the SD card
- SD card has unmounted unexpectedly

In most of the cases above, the first action to do is to uninstall an underperforming app or an app that this not responding. Please remember that apps are generated by the tablet's manufacturer. Apps are generated by the developer of the app. If the user encounters any issue with an application, please contact the developer of the app first. If the issue is still unresolved, please contact the Google Play Support.

If issues persist, it is recommended to the restore to the tablet's original factory conditions. Here are the steps.

- Tap on Apps folder
- Tap on Settings
- Tap on Backup and Reset
- Tap on Factory Data Reset
- Tap on Reset Tablet

It is important to note that a factory data reset does not fix issues with apps that have errors. If there was an issue with an app, and a factory data reset was performed, and the user downloads the same app, it is highly possible, that the user will experience the same issue again.

Some app issues can be solved by either uninstalling them, moving them to the correct internal storage, or by deleting their data and cache.

Here are the steps to perform each of those actions.

Uninstalling an App:

- Tap on Apps folder
- Tap on Settings
- Tap on Apps
- Tap on Downloaded
- Tap on the offending app
- Tap on Uninstall
- Tap on Ok

Moving an app to the internal SD card:

- Tap on Apps folder
- Tap on Settings
- Tap on Apps
- Tap on Downloaded
- Tap on Offending app
- Tap on Move to SD
- Tap on Ok

Deleting the Cache or Data for an App:

- Tap on Apps folder
- Tap on Settings
- Tap on Apps
- Tap on All
- Tap on offending app
- Tap on Delete Cache
- Tap on Ok
- Tap on Clear Data
- Tap on Ok

If any issues related to the Google Android operating system, please contact Google's technical support team at 1-650-253-0000 Press 5

Google can also be accessed through this link: http://www.google.com/contact/
For Google Play support, please visit them through this link:

https://support.google.com/googleplay/digital-content/?hl=en#

There will be following options:

- Get Started with Google Play
- Using Google Play
- Purchases and Downloads
- Managing devices
- Account and password
- Refunds and returns
- Troubleshoot issues
- Help by product type

IMPORTANT: PLEASE ENSURE THAT YOU SIGNED IN WITH YOUR GOOGLE ACCOUNT SO THEY CAN BETTER ASSIST YOU.

If you would like to contact a Google customer support representative, please click on the 'Contact Us' link in the upper right corner of this link:

https://support.google.com/googleplay/digital-content/?hl=en#