



# User Manual Manuel d'Utilisateur



Provo  
Craft™

# Personal Electronic Cutter™





## Welcome to Cricut™!

Meijer.com

Cricut™ is a revolutionary cutting system that does not require a computer. Its cartridge-based system allows you to cut thousands of beautiful letters, shapes, or phrases in a variety of sizes and styles with just the touch of a button.

Creative Features built into every Cricut™ cartridge allow you to add special effects to letters, shapes, and phrases. There are literally thousands of custom combinations you can use to make each project uniquely your own.

**With Cricut™, you cut what you want!**

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## Bienvenu à Cricut™!

Cricut™ c'est un système révolutionnaire de découpage qui ne requiert pas l'utilisation d'un ordinateur. Son système sur la base de cartouches vous permet de découper milles de lettres, formes et phrases merveilleux dans toutes les tailles et tous les styles simplement en poussant un bouton. Les Fonctions Créatives intégrés dans chaque cartouche Cricut™ vous permettent d'ajouter des effets spéciaux à vos lettres, formes et phrases. Cricut™ compte littéralement milliers de combinaisons dessinées à la mesure du client qui vous pouvez utiliser pour transformer chacun de vos projets dans une œuvre exclusivement à vous. **Avec Cricut™, vous coupez tout ce que vous voulez couper!**

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## ¡Bienvenido a Cricut™!

Cricut™ es un sistema revolucionario de recortar que no requiere del uso de un computador. Su sistema en base a cartuchos le permite recortar miles de letras, formas y frases maravillosas en una variedad de tamaños y estilos con sólo apretar un botón. Las Funciones Creativas incorporadas en cada cartucho Cricut™ le permiten agregar efectos especiales a sus letras, formas y frases. Cricut™ cuenta con literalmente miles de combinaciones a la medida del cliente que usted puede utilizar para transformar cada uno de sus proyectos en una obra exclusivamente suya. **¡Con Cricut™, usted corta todo lo que quiere cortar!**

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## Willkommen bei Cricut™!

Cricut™ ist ein revolutionäres Schneidesystem, das keinen Computer braucht. Sein auf Kassetten gebautes System ermöglicht es Ihnen, Tausende von schönen Buchstaben, Formen oder Phrasen in einer Vielfalt an Größen und Stilen zu schneiden, indem Sie nur einen Knopf betätigen. Die in jede Cricut™-Kassette eingebauten Creative Features ermöglichen es Ihnen, Buchstaben, Formen und Phrasen mit Sondereffekten zu verzieren. Es gibt buchstäblich Tausende von kundenspezifischen Kombinationen, die Sie anwenden können, damit jedes Projekt einzigartig wird. **Mit Cricut™ können Sie schneiden, was Sie wünschen!**

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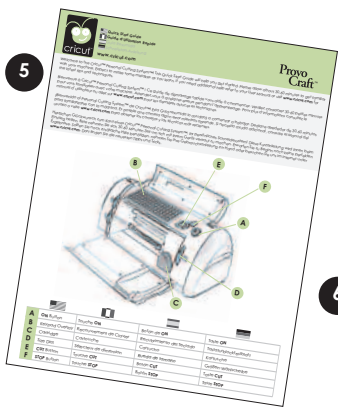
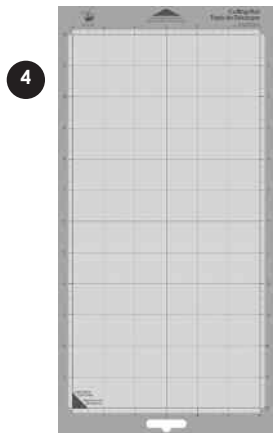
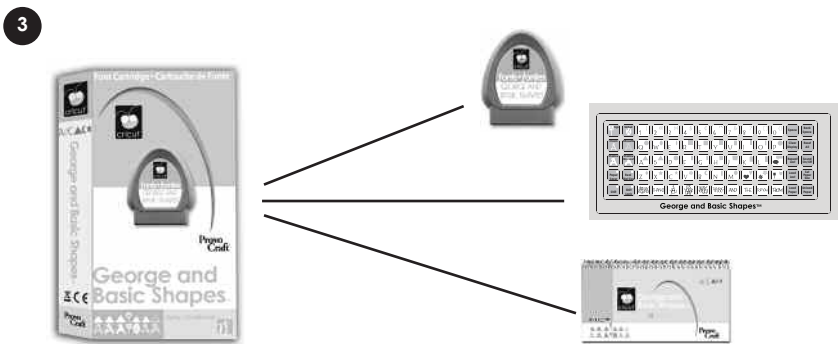
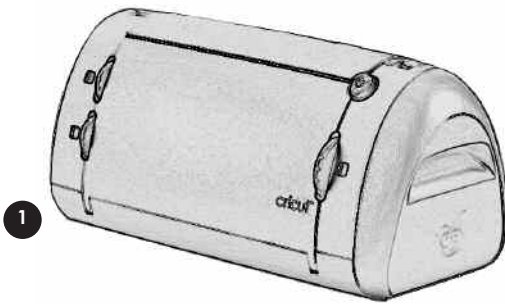
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# Unpack Your Box

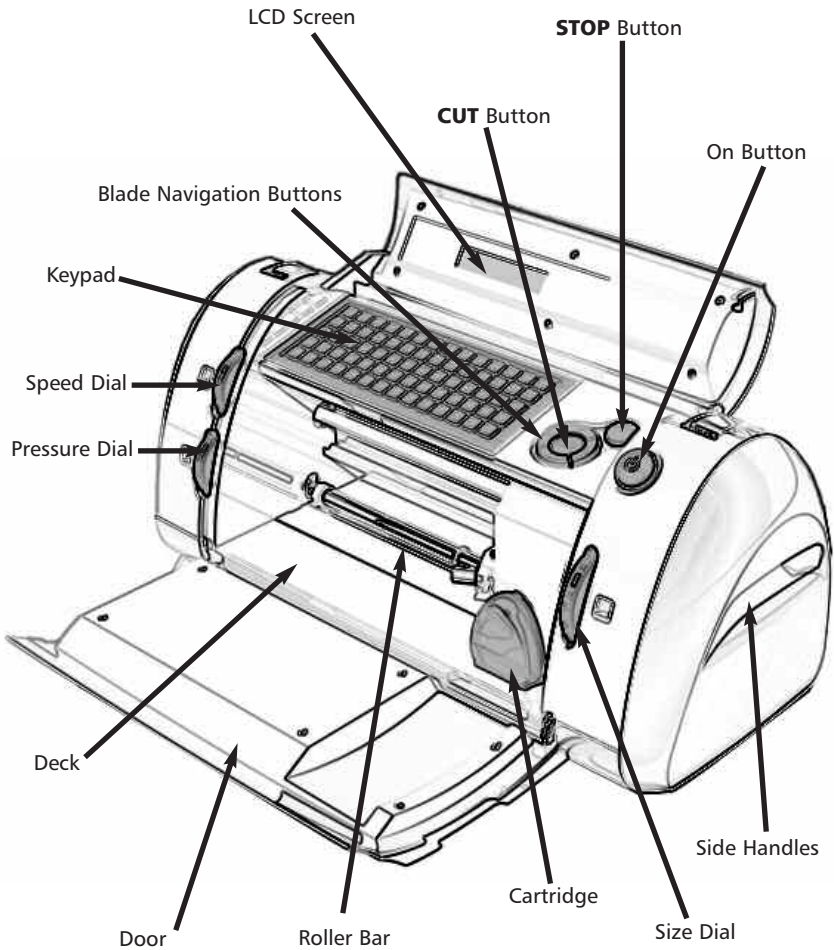
Your box should contain the following:

1. Cricut™ Personal Electronic Cutter™
2. User Manual
3. George and Basic Shapes™ Cartridge Binder  
George and Basic Shapes™ Cartridge  
George and Basic Shapes™ Keypad Overlay  
George and Basic Shapes™ Handbook
4. Cutting Mat
5. Cricut™ Quick Start Guide
6. Power Adapter



The illustration below will help you become familiar with your Cricut™ machine.

All the buttons, keys, and components shown will be described in more detail later on.



**WARNING:** Disconnect electrical power before servicing or cleaning. **DO NOT** place your fingers or other objects in the Cricut™ machine while connected to electrical power, powered on, or during cutting operations. Rapid movements of the cutting carriage during operation may cause bodily injury and/or damage to the Cricut™ machine.



When positioning your Cricut™ machine, choose a location that is:

- Inaccessible to children. The Cricut™ machine is not a toy and contains components, including a sharp blade, that could be hazardous to children.
- Stable, flat, and hard-surfaced, within 6 feet (1.8 meters) of a grounded electrical outlet, and that has a minimum clearance of 1 foot (30.5 cm) around the Cricut™ machine for paper movement.
- Indoors or in a dry location where the Cricut™ cartridges are not directly exposed to the effects of the weather.
- Away from direct exposure to sunlight or extreme temperatures such as in parked cars, storage sheds, sunrooms, etc.

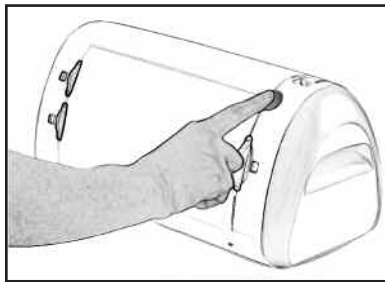
**WARNING!** Your Cricut™ machine should never be left or stored outside, in un-heated or un-air conditioned locations, or in environments where the machine or cartridges can come in contact with water.

## What Your Cricut™ Machine Can Cut

The Cricut™ Personal Electronic Cutter™ can cut a wide range of paper from vellum to cardstock up to 0.5 mm thick. Provo Craft has created cardstock pads and designer paper pads that coordinate with the Cricut™ shape cartridges. These 6" x 12" papers fit perfectly in the Cricut™ machine.

**TIP:** The repeated cutting of heavy cardstock and similar weights of paper may reduce the life of your Cricut™ machine's cutting blade and mat.

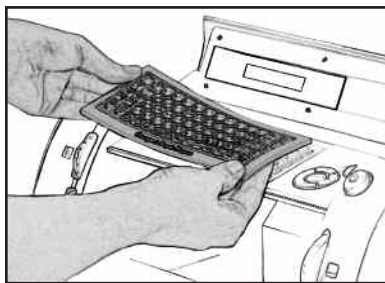
## Basic Operations



### Set-Up

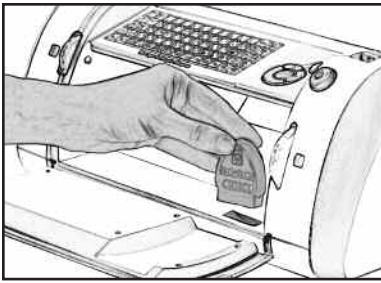
Plug your Cricut™ machine into a grounded electrical outlet, and turn it on by pressing the On button to the right of the machine door.

The doors of the machine will open when the On button is pressed. If the doors do not open, use gentle pressure to open the Cricut™ machine's door completely.



Place the keypad overlay on top of the machine's keypad.



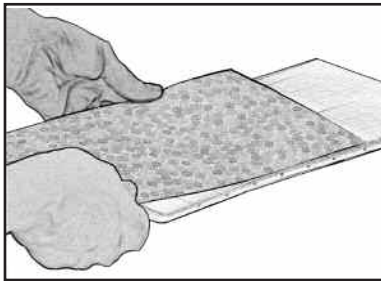


Insert a Cricut™ cartridge into the cartridge slot located in the front of your Cricut™ machine.

TIP: Make sure the title on the cartridge is the same as the title on the keypad overlay.

## Loading Paper

TIP: The Cricut™ machine can cut papers as large as 6" x 12". It is recommended that papers be no smaller than 3" x 3". Cardstock is recommended for the best results. We suggest that you practice on less expensive materials while becoming familiar with the features described in this section and in the "Advanced Operations" section.



### Place Paper on Cutting Mat

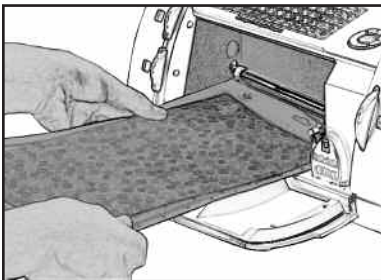
A 6" x 12" (15.2 cm x 30.5 cm) paper size is recommended for the first try.

1. Remove protective film from Cutting Mat.
2. Align a corner of the paper with the "Align paper corner here" icon in the lower left corner of the Cutting Mat (Figure 1).
3. Press the paper onto the Cutting Mat to adhere it well. Your paper is ready to be cut. To use other paper sizes, see "Advanced Operations."



Figure 1

TIP: The Cutting Mat surface is tacky to hold the paper in place during cutting. Remove paper slowly when using lightweight materials such as vellum.



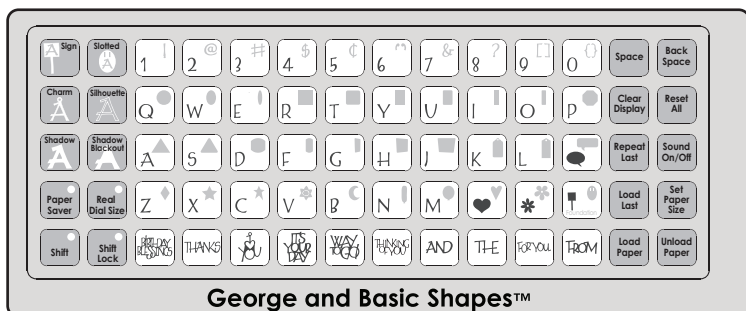
### Load Cutting Mat into Machine

1. Once the paper has been placed on the mat, insert the mat into the machine with the arrow pointing toward the machine.
2. While holding the Cutting Mat firmly between the roller bar and the deck, press the **Load Paper** key on the keypad overlay. The Cricut machine will then load the mat and paper. If the mat does not load, press the **Unload Paper** key and try again.

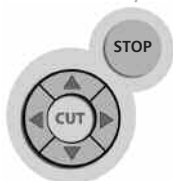
TIP: Your Cricut™ machine needs 1 foot (30.5 cm) of clear space in the front and back for paper movement in and out of the Cricut™ machine.

Select the letter(s), shape(s) or phrase(s) you want to cut (up to 16). Your selection will be displayed in the LCD screen above the keypad.

**TIP:** Letters will be cut as single characters.



## Basic Buttons You Should Know



If you want to stop the Cricut™ machine from cutting before it is finished, simply press the **STOP** button located adjacent to the **CUT** button. This will suspend any operation in progress.

The **Blade Navigation Buttons** (discussed in detail on page 12) move the cutting blade to any location on the paper.



The **Shift** key allows you to select the letter, shape, or phrase in the upper right corner of a key.

**TIP:** To select a letter, shape, or phrase from the upper right corner of a key, press the **Shift** key once (no need to hold it down) and make your selection. The **Shift** key will be backlit in green when active.



The **Shift Lock** key allows repeated selections of letters, shapes, or phrases in the upper right corner of a key. The **Shift Lock** key will be backlit in green when active.

**TIP:** If a letter, shape, or phrase takes up the entire key, that character will be displayed whether **Shift** is selected or not.



The **Space** key functions just like the space bar on a computer or typewriter keyboard. It inserts one space after the last letter, shape, or phrase entered, every time it is pressed.

**TIP:** You probably won't need the **Space** key if you are cutting one word at a time. Use it when you specifically want negative space in your cuts.



The **Back Space** key functions just like the back space key on a computer or typewriter. It deletes letter(s), shape(s), or phrase(s), starting from the last one entered, every time it is pressed.

**Clear Display**

The **Clear Display** key clears the contents of the Cricut™ machine's LCD screen when pressed.

**Reset All**

The **Reset All** key clears the contents of the Cricut™ machine's LCD screen and returns all settings to their factory defaults.

**Repeat Last**

Press the **Repeat Last** key when you want to insert the last selections that were cut onto the LCD screen. Once the letter(s), shape(s), or phrase(s) appears on the screen, you can press **CUT** again, or you can change any settings (Features, Dial Size, Speed, Pressure, etc.) and then press **CUT**.

**Sound On/Off**

The **Sound On/Off** key turns the chirp on or off.

**TIP:** If you turn the sound key off, that will become your default setting. The next time you turn your Cricut™ machine on, the sound will still be off. If you want to turn it on, you will need to press **Sound On/Off** again.

**Load Paper**

Press the **Load Paper** key when you want the paper to be pulled into the machine.

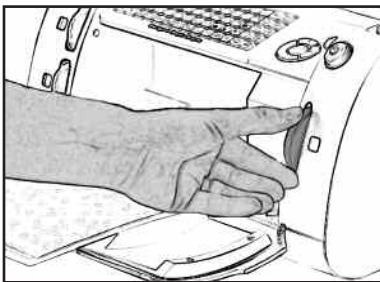
**Unload Paper**

Press the **Unload Paper** key when the Cricut™ machine is finished cutting. The Cutting Mat and paper will be ejected from the machine.

## Cutting Letters, Shapes, and Phrases

### Size Dial

Using the Size Dial, choose one of eleven size settings ranging from 1" (2.5 cm) to 5.5" (14 cm) tall. This will determine the height of your finished cuts.

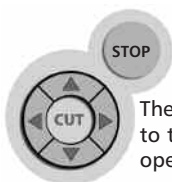
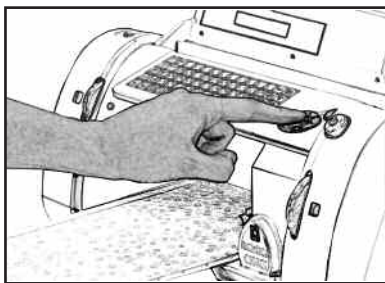


• 1"	(2.5 cm)
• 1-1/4"	(3.2 cm)
• 1-1/2"	(3.8 cm)
• 2"	(5.1 cm)
• 2-1/2"	(6.4 cm)
• 3"	(7.6 cm)
• 3-1/2"	(8.9 cm)
• 4"	(10.2 cm)
• 4-1/2"	(11.4 cm)
• 5"	(12.7 cm)
• 5-1/2"	(14 cm)

The selected size will be displayed on the LCD screen above the keypad.

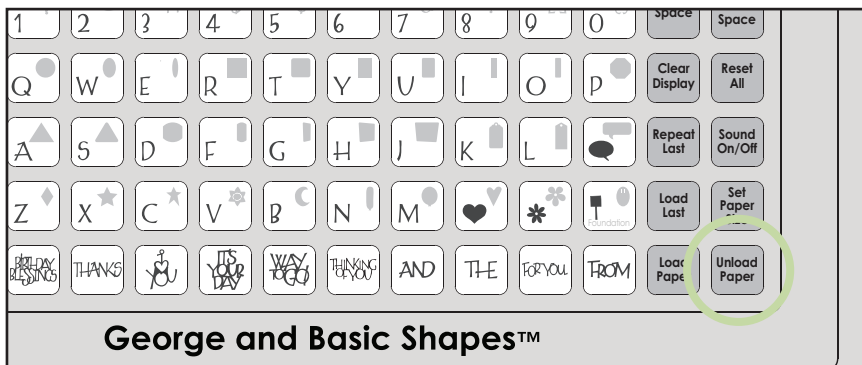
**TIP:** All letters in an alphabet set are cut in proportion to the tallest letter, known as the **Key Height Character**. (Refer to the handbook of each cartridge set to find out what the Key Height Character is.) For other letter, shape, or phrase sizing options, see "Advanced Operations" on page 10.

Press the CUT button.

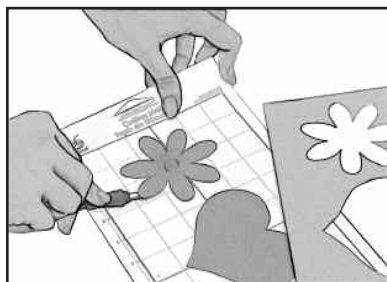


The **STOP** button, located adjacent to the **CUT** button, will stop any operation in progress.

When the Cricut™ machine is finished cutting, press the **Unload Paper** key on the keypad to eject the Cutting Mat from the machine.



## Removing Your Cuts from the Cutting Mat



Gently remove images from the Cutting Mat. If it is difficult to remove the cuts, use a craft knife or the Cricut™ Tools (sold separately) to lift the images. Once all cuts are removed, clean off any small scraps of paper remaining on the Cutting Mat. This will help the Cutting Mat perform well in the future.

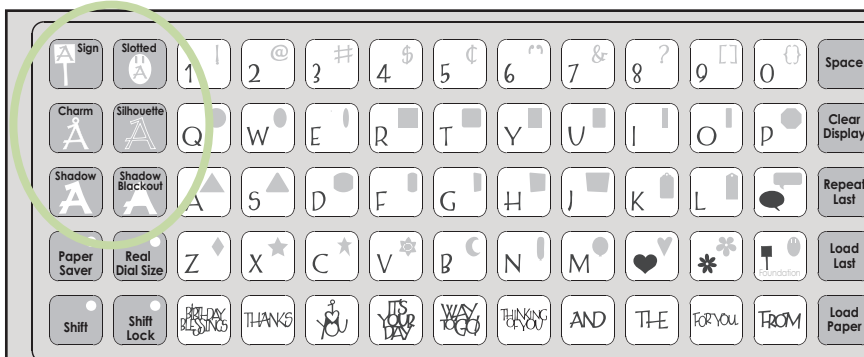
**TIP:** The Cricut™ Scoop, Hook, Blade, and Scraping tools are specifically designed for lifting cuts and cleaning scrap paper from the Cutting Mat. These are available for purchase.

## Advanced Operations

Your Cricut™ machine has a variety of advanced operations designed to enhance your creativity. We recommend you become familiar with basic operations before moving on to the advanced operations described in this section.

**TIP:** For the latest information and updates, visit [www.cricut.com](http://www.cricut.com)

Creative Features are found in the top 3 rows of keys on the left side of the keypad overlay. Creative Features vary from cartridge to cartridge and provide a multitude of creative options. Refer to a cartridge's Cricut™ handbook for a full review of the Creative Features that are available on that particular cartridge. When a Feature key is selected, it will be backlit in green. A Feature can be selected before or after a letter(s), shape(s), or phrase(s) has been selected, but before the **CUT** button is pressed. Once pressed, a Feature key will remain lit until it is turned off in one of the following ways: the Feature key is pressed a second time, the **Reset All** key is pressed, or a different Feature is selected. Only one Creative Feature key can be selected for each cut, and that Feature will be applied to all characters on the LCD screen.



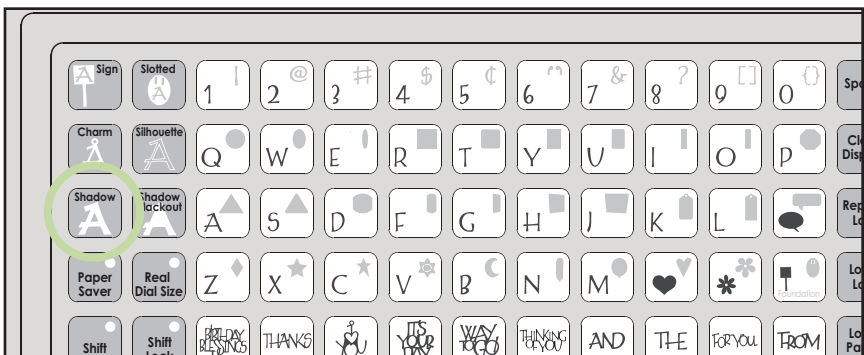
**TIP:** Due to their sizes and shapes, a Feature may not work with all letters, shapes, or phrases. Please refer to the handbook included with each cartridge for Creative Feature details.

Two of the most common Creative Feature keys offered on Cricut™ cartridges are the **Shadow** and the **Shadow Blackout/Blackout** keys.

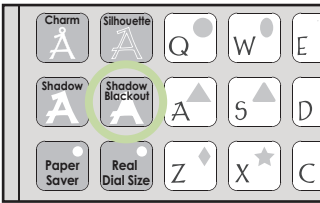
### Shadow Feature

The Shadow Feature is available on all Cricut™ font and shape cartridges. When selected, this Feature creates a proportionately larger shadow image of every letter, shape, or phrase that is selected. When the Shadow Feature is active, the **Shadow** key will be backlit in green.

**TIP:** Using just the Shadow by itself creates a chunky version of the original font.

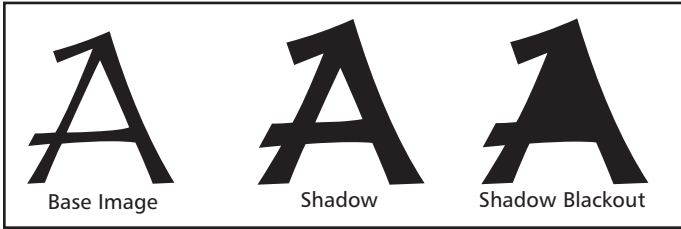


**TIP:** When sizing a Shadow to fit a letter, shape, or phrase, use the same dial size that was selected on the base image or original letter. Example: If you've cut a 2-inch "A" and you now want a Shadow of it, keep the Size Dial set at 2 inches.



### Shadow Blackout Feature

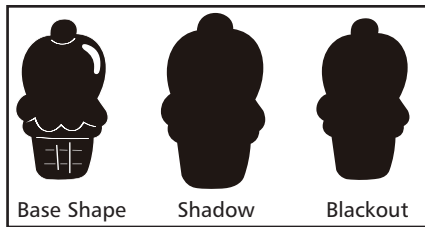
This is the solid version of the Shadow Feature. When sizing a Shadow Blackout to fit a letter, shape, or phrase, use the same dial size that was selected on the base image or original letter. Example: If you've cut a 2-inch "A" and you now want a Shadow Blackout of it, keep the Size Dial set at 2 inches.



**TIP:** Because the maximum cut height is 5.5 inches, and because the Shadow and Shadow Blackout Features are proportionately larger than the original character, these Features don't always work when the Dial Size is set at 5.5 inches. A warning on the LCD screen will appear if you try to cut a character that will not fit on the paper.

### Blackout Feature

The Blackout Feature (not included in the George and Basic Shapes™ but found in most shapes sets) is the solid version of the base shape. Images from the Doodlecharms cartridge are shown here.



## Advanced Keys and Buttons



**Blade Navigation Buttons** are the four directional buttons marked with arrows and arranged around the **CUT** button. They allow you to move the cutting head up, down, left, or right so you can easily position the cutting head exactly where you want to start a cut.

### Set Paper Size

Use the **Set Paper Size** key when you are using a paper size smaller than 6" x 12" (15.2 cm x 30.5 cm). Place the paper on the Cutting Mat, aligning it in the lower **LEFT** corner of the mat as indicated. Once the paper has been placed on the mat, insert the mat arrow first into the machine, holding it firmly between the roller bar and the deck. Then press **Load Paper**. Move the cutting blade to the upper **RIGHT** corner of the paper using the Blade Navigation Buttons, and then push the **Set Paper Size** key. The size of your paper will appear on the LCD screen. You can now begin entering your project information.

**Load Last**

Use the **Load Last** key instead of the **Load Paper** key when you want the blade to start cutting at the point on the paper where the previous cut ended.

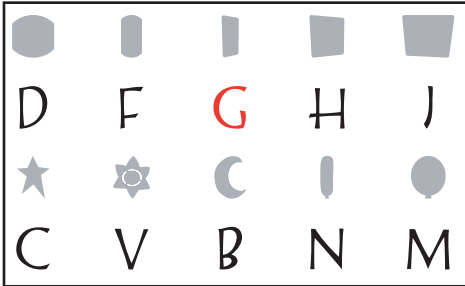
**Paper Saver**

The **Paper Saver** key automatically rearranges your selections to take up the least amount of space possible on your paper. If you turn the Paper Saver function on, that will become your default setting. The next time you turn your Cricut™ machine on, Paper Saver will still be activated. If you want to deactivate it, you will need to press **Paper Saver** again.



## Sizing

Characters are measured from the lowest possible point to the highest possible point.

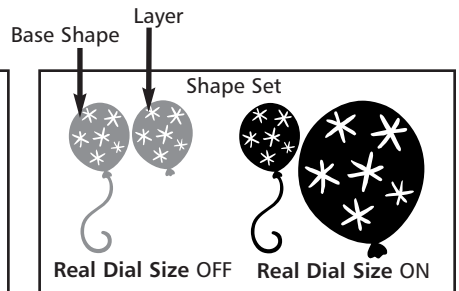
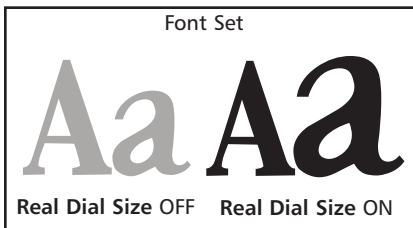


In font sets, the **Key Height Character** (shown here in red) is the tallest character in any one font set. All other characters will be sized in proportion to the **Key Height Character**, unless **Real Dial Size** is selected.

In shape sets, all images are created at the same height unless an image is cut as a "layer," in which case it is proportionate to its base shape.

**Real Dial Size****Real Dial Size**

If **Real Dial Size** is selected, all letters or shapes will be sized according to the selected dial size, rather than cutting proportionate to the **Key Height Character** or the **base shape**.



**TIP:** Only one dial size can be selected for each cut, and that dial size will be applied to all characters on the LCD screen. For example, you cannot select an "A" at 1" (2.5 cm) and then immediately select a "B" at 2" (5.2 cm) in the same cut. We recommend you check the size appearing in the LCD screen prior to pressing the **CUT** button.



Your Cricut™ machine can cut a variety of papers. For an optimal cut on lightweight papers such as vellum or heavy papers such as thick cardstock, you may need to adjust the blade depth, the speed of the cut, and/or the cut pressure (all discussed below).

## Adjusting Blade Depth

You will need to remove the cutting blade assembly from the Cricut™ machine before you change the setting on the Adjustment Knob.

**WARNING!** Always unplug your Cricut™ machine before removing the cutting blade assembly!

To remove the cutting blade assembly (Figure 1), locate the thumbscrew and turn it counterclockwise until it loosens enough that you can swing the thumbscrew to the right (Figure 2). Be careful not to loosen the screw too much, or it will fall out. Remove the cutting blade assembly from the machine. Next, locate the Adjustment Knob (Figure 3) on the top of the cutting blade assembly, and turn it to your desired setting (see the paragraph below).



Figure 1



Figure 2

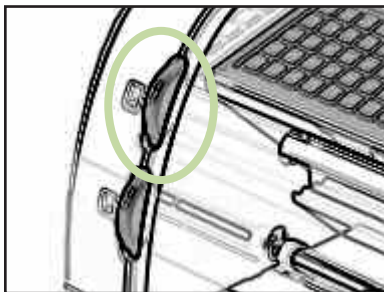


Figure 3

The smaller the number, the shorter the blade depth. Shorter blade depths are recommended for lighter weight materials such as vellum, longer blade lengths for heavier materials such as heavy cardstock. Reinstall the cutting blade assembly into the Cricut™ machine by reversing the procedure to remove the cutting blade assembly. Test the setting on a scrap piece of paper and make adjustments as necessary.

**TIP:** Cutting on cardstock and other heavy materials will reduce the life of your blade, but it will produce the best cuts.

## Speed Dial



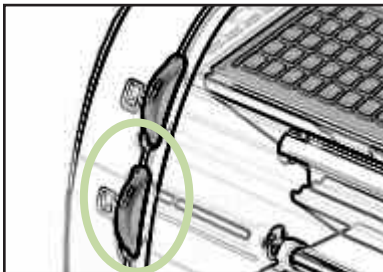
The Speed Dial allows you to control the cutting speed for an optimal cut on a variety of papers. If you regularly cut on thicker papers or cardstock, you may want to turn the dial up to increase the cutting speed. For lighter papers such as vellum, or for smaller, more detailed cuts, you may want to turn the dial down to decrease the cutting speed. After each adjustment, we recommend that you test the setting with a scrap piece of paper, readjusting as necessary until you achieve the desired results.

The LCD screen will indicate the speed level, and the window next to the dial will display an indicator band that becomes thicker when the speed is increased and thinner with the speed is decreased. As a general rule, decrease the cutting speed if your cuts are being torn. If this doesn't work, the blade depth may need to be adjusted (see page 14).

### Speed Adjustment Chart

LCD Screen	Speed/Material
Max	Extra fast for heavy cardstock or very simple cuts
High	Fast for cardstock, textured papers or simple cuts
Med	Factory default setting for printed papers or normal cuts
Low	Slow for lightweight papers or detailed cuts
Min	Extra slow for vellum or very detailed cuts

### Pressure Dial



The Pressure Dial allows you to control how hard the cutting mechanism presses against the paper. For thicker papers, you may want to move the dial up to increase the cut pressure. For lighter papers such as vellum, you may want to turn the dial down to decrease the pressure.

After each adjustment, we recommend that you test the setting with a scrap piece of paper, readjusting as necessary until you achieve the desired results. The LCD screen will indicate the pressure level and the window next to the dial

will display an indicator band that becomes thicker when the pressure is increased and thinner when the pressure is decreased. As a general rule, increase the pressure if your selections are not being cut completely through the paper. If this doesn't work, the blade depth may need to be adjusted (see page 14).

### Pressure Adjustment Chart

LCD Screen	Pressure/Material
Max	Extra firm for heavy cardstock
High	Firm for cardstock, textured, high fiber content papers
Med	Factory default setting for printed papers
Low	For lightweight papers
Min	Light for vellum

## Basic Care

### Blade Life

You can expect anywhere from 500 to 1500 single cuts from your cutting blade before it requires replacement. Your actual cutting blade life will vary, depending on the settings you use and the papers you cut. When the quality of your cuts decreases, it is probably time to replace your cutting blade. For best results, use only genuine Cricut™ Replacement Cutting Blades, available at retailers everywhere (Part #29-0002).

**WARNING! Always unplug your Cricut™ machine before replacing cutting blades!**

To change the cutting blade, you must first remove the cutting blade assembly. Refer to page 14 in this manual for instructions.

After removing the cutting blade assembly, locate the blade release at the top of the cutting blade assembly and push it in (Figure 1). The blade will emerge from the cutting blade assembly. You will need to gently pull the blade away from the magnet holding it in place (Figure 2).

To install the new blade, let go of the blade release and carefully insert the shaft of the blade into the hole in the bottom of the cutting blade assembly. The blade should be “sucked” up inside the shaft if properly installed (Figure 3). The replacement cutting blade is now installed. Reinstall the cutting blade assembly into the Cricut™ machine by reversing the procedure to remove the cutting blade assembly.

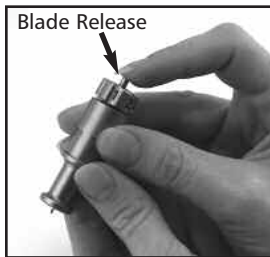


Figure 1



Figure 2



Figure 3

**WARNING! Cutting blades are extremely sharp and should be handled with the utmost care. They are also potential choking hazards; they should be kept away from children.**

## Caring for the Cutting Mat

You can expect anywhere from 25-40 full mat cuts from your Cricut™ Cutting Mat before it requires replacement. Your actual Cutting Mat life will vary, depending on the settings you use and the papers you cut. When your paper no longer sticks to the Cutting Mat, it's time to replace the mat. Use only genuine Cricut™ Replacement Cutting Mats, available at retailers everywhere (Part #29-0003).

**TIP:** We recommend that you use several mats, rotating them often. This will extend the overall life of each mat.

## Cleaning Your Cricut™ Machine

**WARNING! Always unplug your Cricut™ machine before cleaning!**

To clean the Cricut™ machine, gently wipe exterior panels with a damp cloth. Immediately dry any excess moisture with a chamois or other soft cloth. Do not use chemicals or alcohol-based cleaners (including, but not limited to, acetone, benzene, and carbon tetrachloride) on the machine. Abrasive cleansers and cleaning tools should also be avoided. Do not immerse the machine or any component of it in water.

### Additional Basic Care Tips:

- Keep away from food and liquids
- Keep in dry, dust-free location
- Avoid excessive heat or cold
- Do not leave in car, where excessive heat may melt or damage plastic components
- Do not expose to direct sunlight for any extended period of time

TIP: For our complete list of frequently asked questions, plus the latest updates to the User Manual, visit [www.cricut.com](http://www.cricut.com)

Q- Do I have to hold down the **Shift** key to use it?

A- No. Just press it once and it will be backlit in green, indicating it is in use.

Q- Are the Creative Feature keys the same for each cartridge?

A- Only the Shadow Feature is the same for each set. The other five Creative Features are handpicked by the artist and design team and will vary.

Q- How long will the blade last?

A- Anywhere from 500 to 1500 single cuts, depending on what kind of paper/stock you use. Replacement blades are inexpensive and easy to change. Refer to the "Replacing the Cutting Blade" section on page 16 in this manual.

Q- How long will a Cutting Mat last?

A- Each mat will last anywhere from 25-40 full mat cuts, depending on the size of cuts and what kind of paper/cardstock you use. We recommend that you use several mats, rotating them often. This will extend the overall life of each mat.

Q- Can I use a smaller paper size than 6" x 12" (15.2 cm x 30.5 cm)?

A- Absolutely! Just align a corner of the smaller paper with the bottom left corner of the mat. Once the mat is loaded, use the Blade Navigation Buttons to move the cutting blade down to the upper right corner of the new paper. Then press the **Set Paper Size** key on the keypad overlay to let the machine know where to start cutting on the new size of paper.

Q- Do I have to finish cutting a full page before unloading the Cutting Mat?

A- No. You can unload the paper and remove just the pieces you need. You can then reload the paper at a later time and navigate the cutting blade to any open area to resume cutting. If you immediately use the same paper for a new cut, press the **Load Last** key instead of the **Load Paper** key. The **Load Last** key will automatically return the cutting head to the place where it stopped cutting.

Q- How does the Paper Saver mode work?

A- The Paper Saver mode will "pack in" any selected cuts to optimize the space needed. See the example on page 13 of this manual.

Q- What does Real Dial Size do?

A- By default, your Cricut™ machine will cut characters in proportion to each other. However, if you want to "break" this proportion and get any character to cut at the literal dial size, press the **Real Dial Size** key. For instance, with the Size Dial set at "2," a lowercase "a" will actually cut out approximately 1" to fit proportionately with any other cut letter. With **Real Dial Size** selected, that same "a" would cut at a full 2".

Q- How is a letter, shape, or phrase cut measured?

A- From the lowest possible point to the highest possible point.

**TIP:** For our complete list of Cricut™ troubleshooting tips, plus the latest updates to the User Manual, visit [www.cricut.com](http://www.cricut.com)

**Problem:** The Cutting Mat won't load when I push the **Load Paper** key.

**Possible Cause and Solution:** Try pushing the Cutting Mat slightly into the roller bar as you press the **Load Paper** key.

**Problem:** The Cutting Mat didn't load when I pushed the **Load Paper** key. And now, when I try to push it again, it doesn't do anything.

**Possible Cause and Solution:** You need to press **Unload Paper** first. Your Cricut™ machine "thought" that it loaded the mat, even if it didn't pull it in. The machine needs to be given the command to unload before another paper load attempt is made. Pressing the **Unload Paper** key will reset the roller bar, allowing for another paper load attempt.

**Problem:** The blade is not cutting all the way through the paper.

**Possible Cause and Solution 1:** The first and easiest possible solution would be to increase the cut pressure. Do this with the Pressure Dial found on the left side of the front of the Cricut™ machine. See page 15.

**Possible Cause and Solution 2:** The blade depth may need to be adjusted, particularly if you are trying to cut through thicker stock. See page 14.

**Possible Cause and Solution 3:** The blade may be getting dull. The greatest key to a sharp cut is a sharp blade. Try replacing the blade. Refer to the "Replacing the Cutting Blade" section on page 16.

**Problem:** The paper lifts off the mat as my Cricut™ machine is cutting.

**Possible Cause and Solution 1:** Make sure you press the paper firmly onto the mat when setting up the cut.

**Possible Cause and Solution 2:** The mat may be getting old. Each mat will last anywhere from 25-40 full-page cuts, depending on the size of cuts and the kind of paper/cardstock you use. Try using a different or new mat.

**Problem:** I can't get some letters, shapes, or phrases to cut out with one of the Features selected.

**Possible Cause and Solution:** Some letters, shapes, and phrases don't always work with all of the Features available on a font or shape cartridge. Refer to the particular cartridge's handbook for which Creative Features work with which letters, shapes, and phrases.

**Problem:** I've placed a smaller sized paper on the mat, for example, 5" x 5" (12.7 cm x 12.7 cm), and navigated to the upper right corner of the Cutting Mat. But when I cut a line of letters, the blade returned and started cutting back at the top of the Cutting Mat.

**Possible Cause and Solution:** After you've navigated to the upper right corner using the Blade Navigation Buttons, you need to press the **Set Paper Size** key. This will tell the Cricut™ machine that you have selected a smaller paper size, and it will know where to begin cutting. Otherwise, the machine "thinks" that a 6" x 12" (15.2 cm x 30.5 cm) paper is loaded.

**Problem:** The Cutting Mat is too sticky. It's ripping my paper when I try to remove it from the Cutting Mat.

**Possible Cause and Solution:** The best solution is to use the Cricut™ Tools (sold separately) to successfully remove the paper/cardstock from the mat. These custom tools are built for lifting, pulling, or cleaning up the cut letter, shape, or phrase. You may also want to use an older or more worn mat for thin papers and use your new mats with cardstock for optimal results.