

## **NESCAFÉ ALEGRIA A510 COFFEE MACHINE WARRANTY TERMS**

- Your NESCAFÉ ALEGRIA A510 machine is warranted against defects inherent in materials or workmanship, for a period of 12 months in Singapore from the date of purchase, subject to the prevailing terms of this warranty. This warranty is only applicable in the territory of Singapore, in respect of your NESCAFÉ ALEGRIA A510 machine purchased in Singapore from authorized resellers. Please retain the original proof of purchase as evidence that your NESCAFÉ ALEGRIA A510 machine is within the warranty period. Nestlé Singapore (Pte) Ltd's ("Nestlé") determination if any defect qualifies for this warranty shall be final and conclusive on you and any other party.
- During the warranty period, if your NESCAFÉ ALEGRIA A510 machine suffers from a defect, please consult the instructions for use and troubleshooting guide located in your user manual and online. Alternatively, you may call our customer care number +65 6835 7030.
- During the warranty period, if Nestlé establishes the defect arises from materials or workmanship, Nestlé will at its option either:
  - Arrange for the repair or replacement of your NESCAFÉ ALEGRIA A510 machine.
  - Supply to you replacement parts and guidance to replace broken exterior components.
- Nestlé and its affiliated companies' sole obligation and liability to you under this warranty is limited to the repair or replacement of your NESCAFÉ ALEGRIA A510 machine for defects arising from materials or workmanship only. This warranty shall apply to repaired or replaced NESCAFÉ ALEGRIA A510 machines if a defect arises during the original warranty period commencing on the date of purchase from the retailer. This warranty is non transferable and is only valid to the original registered purchaser with proof of purchase.
- This warranty shall not extend to any defect, fault or damage to your NESCAFÉ ALEGRIA A510 machine arising out of or in connection with :
  - Misuse or improper handling (including not setting up, using or maintaining the NESCAFÉ ALEGRIA A510 machine in accordance with Nestlé's instructions).
  - Using ingredients other than original NESCAFÉ ALEGRIA A510 cartridges.
  - Use with a voltage in excess of that stamped on the underside of the machine.
  - Negligence or accident.
  - Normal wear and tear.
  - Tampering, modifications or repairs made other than by Nestlé or its authorised service provider.
  - Use of the machine with third party accessories, products, ingredients or equipment.
  - Use other than by a small business, small office or domestically.

- This warranty shall also not extend to damage to any glass or porcelain in the product, or to consumables or accessories that must be replaced periodically as outlined in the user manual.
- This warranty is in addition to and does not exclude your statutory rights, if any. To fullest extent not prohibited by law, save as expressly set out in this warranty, all other warranties express or implied are excluded and will not apply.
- The terms of this warranty may be amended by Nestlé from time to time, and any such changes will be binding on you with immediate effect.
- This warranty shall be governed by Singapore law, and you will submit any disputes, claims and/or controversies of whatever nature to the exclusive jurisdiction of the courts of the Republic of Singapore.