

# *cue*

## CUE RESERVATION SYSTEM DEMO SET User Manual

---



10.10.2011

# CONTENTS

CONTENTS.....	3
OVERVIEW.....	4
BOX CONTENTS .....	4
CONNECTION DIAGRAM .....	5
INSTALLATION STEPS.....	5
ROOM USER INTERFACE .....	6
Basic Navigation .....	6
Reserve Now .....	7
EXCHANGE WEB INTERFACE .....	8
TROUBLESHOOTING.....	11
SUPPORT .....	11
SOFTWARE AND FIRMWARE LICENSE .....	12
NOTES.....	13

UM041\_CRS\_DemoSet

10.10.2011

Copyright © CUE, a.s., Praha, Czech Republic 1990 - 2011

All rights reserved. Specifications are subject to change without prior notice.

# OVERVIEW

Cue Reservation System Demo Set includes all necessary equipment for CRS functionality demonstration. It is fully programmed and configured.

CRS is based on connection to Microsoft Exchange server. This server is located in CUE company and it is available through Internet connection. For proper demonstration it is necessary to have network with working DHCP server and Internet connection.

PC with Microsoft Internet Explorer is necessary for demonstration and it is not part of demo set.

Microsoft Exchange server is not part of Demo set and it is available via Outlook Web Access on **<https://193.86.3.66/owa>**. We recommend to use Microsoft Internet Explorer 8 or higher. For more details how to use Web Outlook see chapter Exchange Web Interface.

All devices have to be connected regarding instructions on in chapter Connection Diagram and Installation Steps.

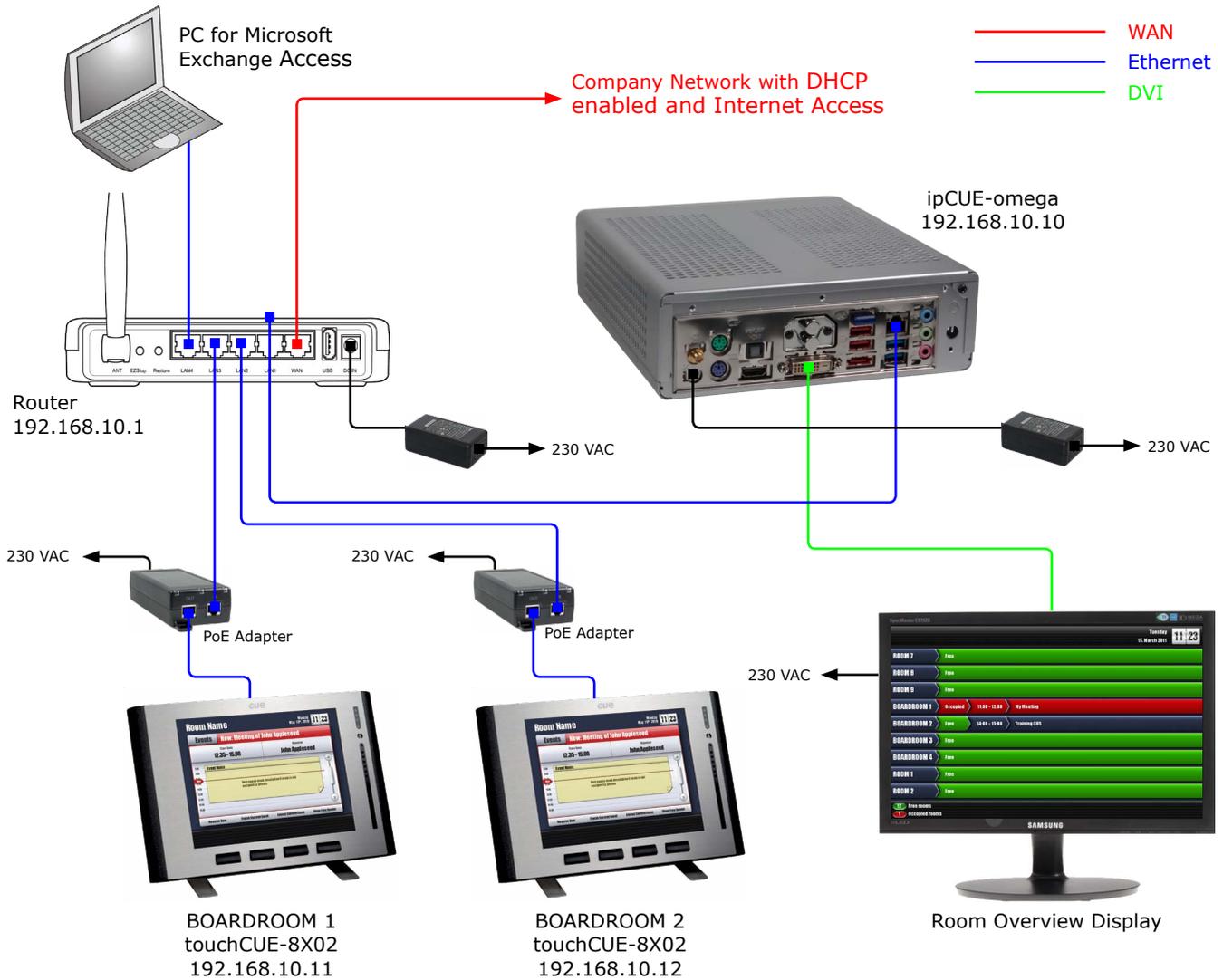
Demo set touch panels are configured for two rooms BOARDROOM 1 and BOARDROOM 2.

Microsoft Exchange Server is configured for totally 5 rooms (BOARDROOM 1 to 5) and all these rooms are displayed on room overview monitor.

# BOX CONTENTS

1. ipCUE-omega incl. power supply
2. 2x touchCUE-8X02 incl. PoE Adapter
3. Router Asus WL-520GU incl. power supply
4. 1x LCD monitor Samsung EX1920W incl. power supply cable
5. 6x Cat5 Straight Cable, 2 m, blue color
6. 1x Cat5 Straight Cable, 5 m, red color
7. 1x DVI cable
8. Power extension with surge protection
9. User Guide
10. CD including User Guide in PDF format
11. Carrying Case

# CONNECTION DIAGRAM



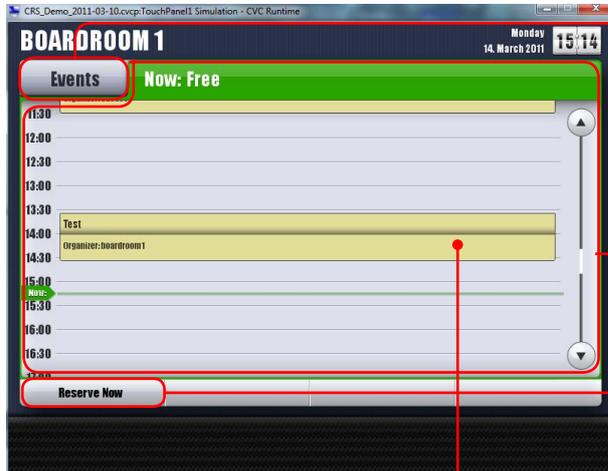
## INSTALLATION STEPS

1. Don't connect any power supply.
2. Connect Router WAN port to your network with Internet access. Network has to be DHCP enabled.
3. Connect ipCUE-omega CUEnet(LAN) port to the router output LAN1.
4. Connect both touch panels touchCUE-8X02 to the router outputs LAN2 and LAN3 using PoE Adapters.
5. Connect PC for Microsoft Exchange Access to router output LAN4. Ethernet card on PC has to be DHCP enabled.
6. Connect ipCUE-omega HDMI/DVI output to LCD display using cable HDMI to DVI.
7. Connect power supplies using following order
  - Router
  - Touch panels and LCD monitor
  - ipCUE-omega
8. Wait approx. 1 to 2 minutes for system initialization, connection to the Microsoft Exchange server and data download.

# ROOM USER INTERFACE

## Basic Navigation

Screen **Now** displays events for current day.

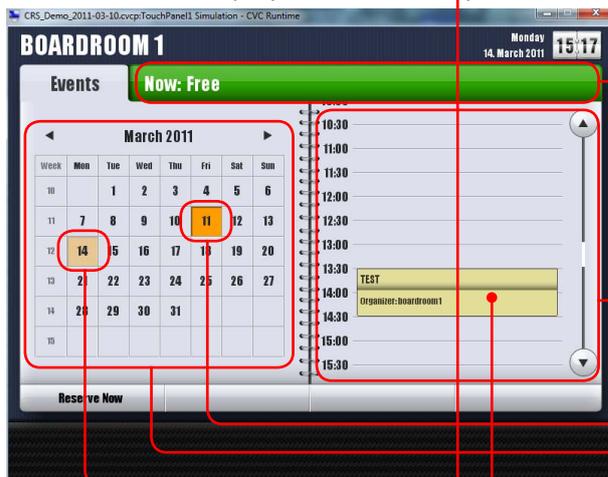


This Tab activates screen Events

This area contains events (appointments) for current day. Use arrows for time scrolling.

This button allows to create reservation using screen Reserve Now.

Screen **Events** displays events for any selected date.



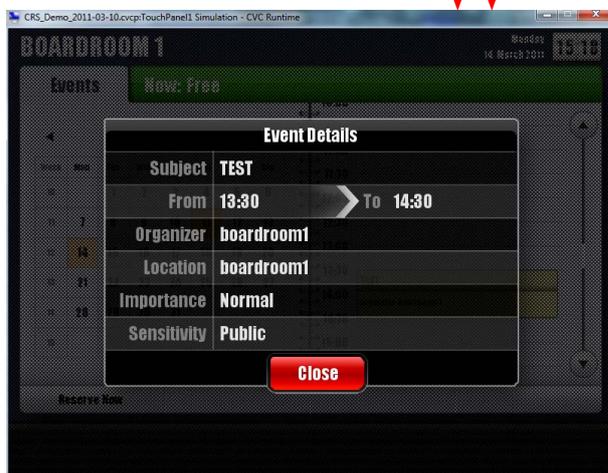
This Tab activates screen Now.

This area contains events (appointments) for day selected by date picker. Use arrows for time scrolling.

Selected day  
Date picker  
Current day

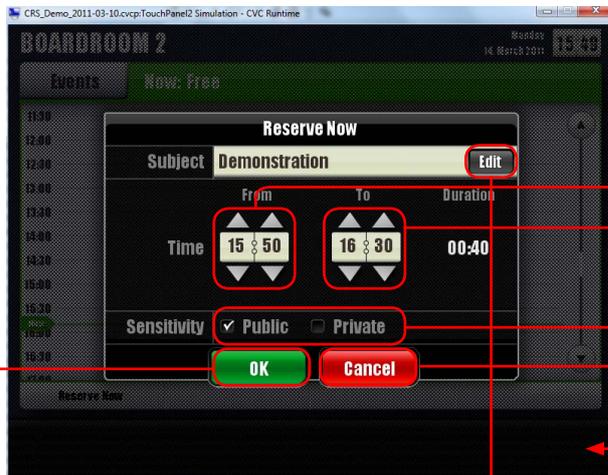
Click event for more event details.

Screen **Event Details**



# Reserve Now

Screen **Reserve Now**



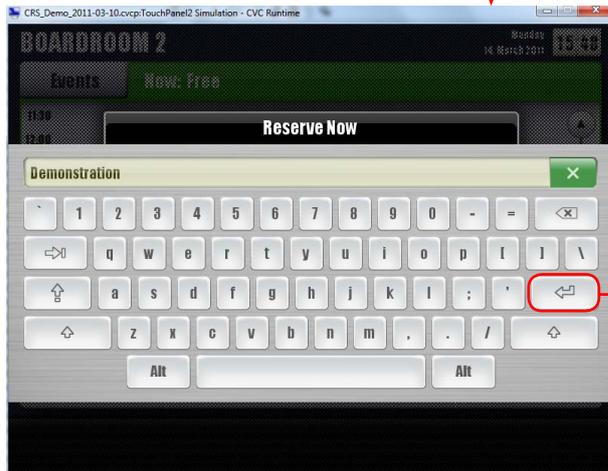
Set event start time

Set event end time

Set event sensitivity\*

Cancel reservation

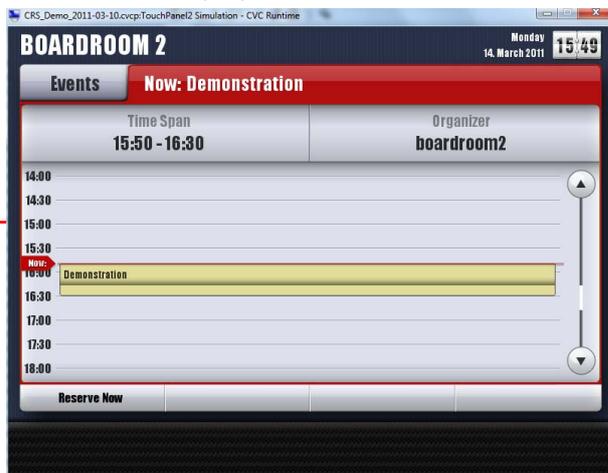
Keyboard allows to input Subject



Set event subject (description name)

Confirm reservation

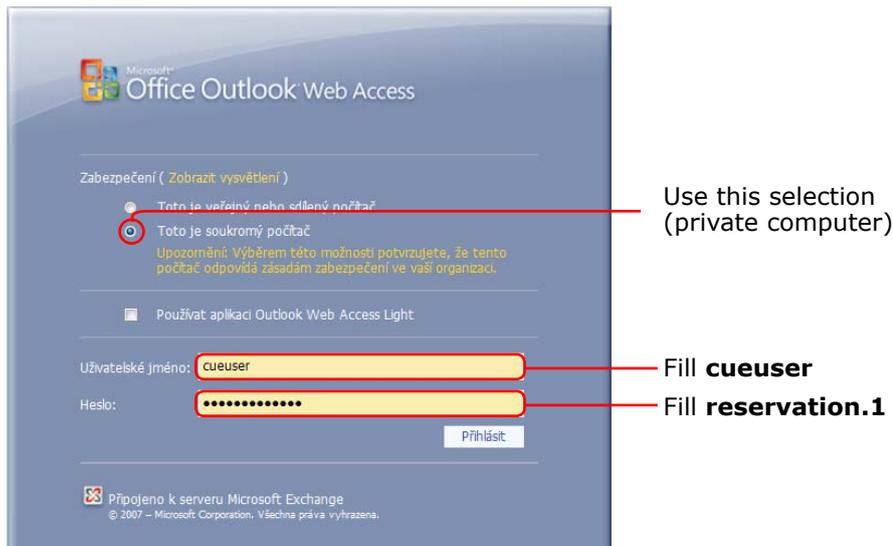
Screen **Now** displays new event.



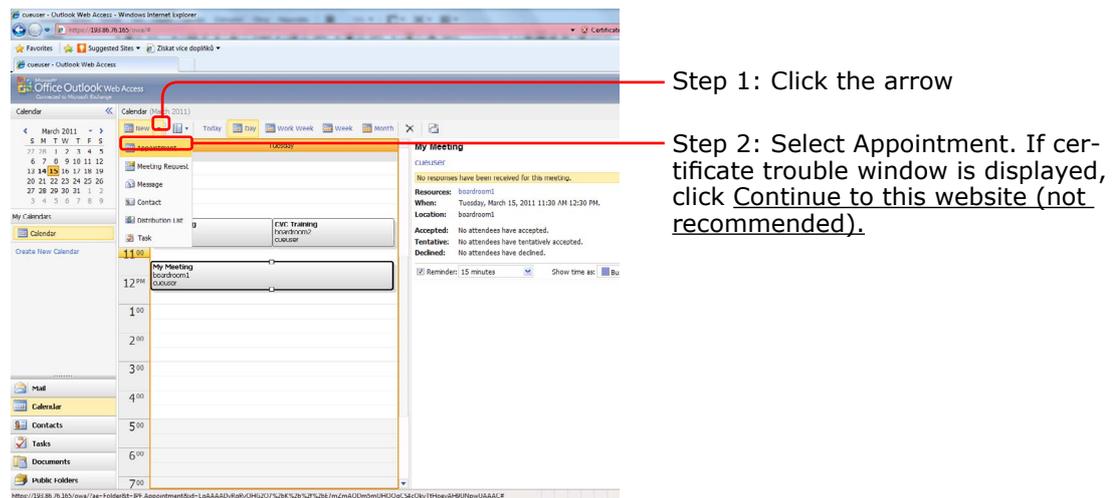
\* If meeting is marked as PRIVATE, title "PRIVATE MEETING" is displayed instead of real event subject. All details of this event will be hidden.

# EXCHANGE WEB INTERFACE

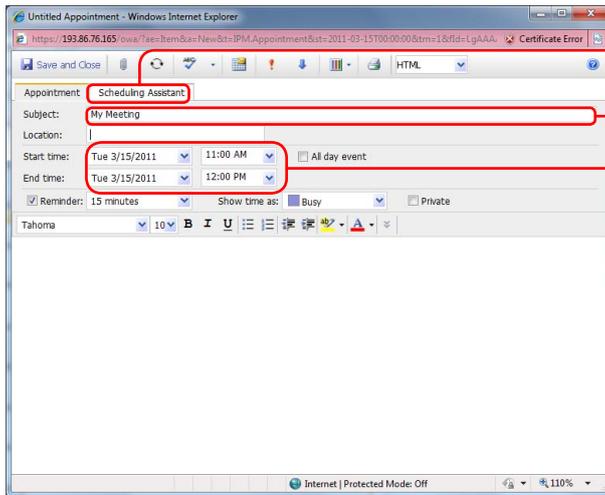
- Run Internet Explorer on PC for Microsoft Exchange Access.
- Go to <https://193.86.3.66/owa>.
- Don't worry to click Continue to this website (not recommended). It is standard feature of trial version of Microsoft Exchange server which is used for demonstration. If any time this window appears, click Continue to this website (not recommended).
- Be patient and wait for response.
- Login to Web Access  
Check Private Computer  
Fill User name: cueuser and Password: reservation.1



- Go to Calendar section using menu on the left side.



- Create new Appointment: Select Menu - New - Appointment
- Fill the appointment subject and time

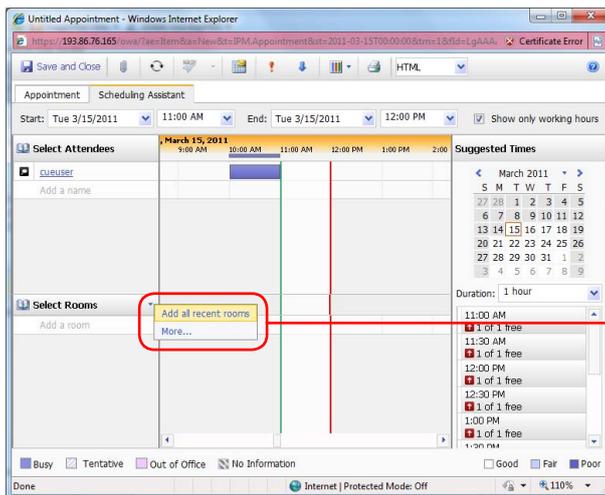


Step 3: Select room in scheduling assistant

Step 1: Fill Subject

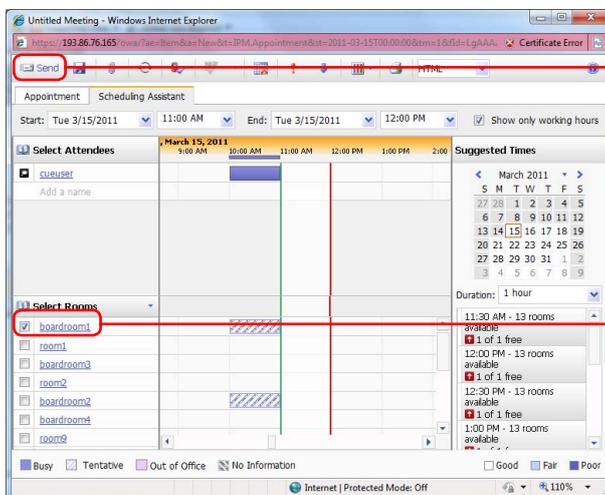
Step 2: Set Start time and End time

- Select room and confirm appointment as described on the picture below. More rooms can be selected in one step.



Step 1: Click arrow

Step 2: Select Add all recent rooms



Step 4: Confirm

Step 3: Select room where appointment will be held. Boardroom1 or Boardroom2 will be displayed on touch panels, other rooms are displayed only on room overview monitor.

- New appointment will be displayed on the touch panel BOARDROOM 1. By the same way you can create appointment for BOARDROOM 2. All new appointments are displayed on room overview LCD monitor too.



# TROUBLESHOOTING

**Data not available** displayed on room overview display

- Check Internet access of the router. You can use PC for Microsoft Exchange Access connected to the router.
- Check all Ethernet data cables.
- Switch off and on ipCUE-omega.

**Lost CUEnet** displayed on touch panel

- Check all Ethernet data cables.
- Switch off and on ipCUE-omega.

**How to check local Ethernet functionality**

- Start Web Browser on PC for Microsoft Exchange Access connected to the router.
- Enter address 192.168.10.10 for ipCUE-omega Admin Web.
- Enter address 192.168.10.11 for Boardroom 1 touch panel Admin Web.
- Enter address 192.168.10.12 for Boardroom 2 touch panel Admin Web.
- If all Admin Web pages are accessible the local network is OK.

**Time problem**

- If room overview display or touch panels show wrong time or date, set proper time zone using Admin Web of ipCUE-omega and touch panels.
- NTP server (Internet clock) in ipCUE-omega and in touch panels is switched on. In case of troubles switch off Internet clock and set date and time manually.

**DHCP not available on Company Network**

- Open admin web pages of the router on 192.168.10.1, login: admin, password: admin.
- Go to WAN Section and set WAN port IP address manually to meet the requirements of company network.

# SUPPORT

In case of troubles please contact

- Richard Milek, richard.milek@cuesystem.com
- Jakub Zelenka, jakub.zelenka@cuesystem.com

# SOFTWARE AND FIRMWARE LICENSE

END-USER NOTICE AND LICENSE AGREEMENT FROM CUE, a.s.

NOTICE TO END-USER: CAREFULLY READ THE FOLLOWING LEGAL AGREEMENT (THIS "LICENSE").

INSTALLATION OR USE OF THE ENCLOSED CUE, a.s. SOFTWARE PROGRAMS (COLLECTIVELY, "SOFTWARE") ON YOUR COMPUTER SYSTEMS OR HARDWARE DEVICES CONSTITUTES YOUR ACCEPTANCE OF THESE TERMS. IF YOU DO NOT AGREE TO THE TERMS OF THIS LICENSE, PROMPTLY DELETE THE SOFTWARE FROM YOUR COMPUTER SYSTEMS AND HARDWARE DEVICES, DESTROY ANY COPIES YOU MADE OF THE SOFTWARE OR ANY INSTALLATION MEDIA OF THE SOFTWARE INCLUDED WITH YOUR SYSTEM, AND DISPOSE OF ALL WRITTEN MATERIALS IN YOUR POSSESSION REGARDING THE SOFTWARE.

License Grant: CUE grants to You, as an individual, a license to install and use one (1) copy of the Software on a single computer at a time; provided, however, that You may make copies of the Software solely for Your development of applications for CUE hardware and demonstration versions of such applications. Any applications created with the Software may only be used with Cue hardware. Your license to use the Software is conditioned upon Your compliance with the terms of this License. A License is required for each end-user of the Software. A license is required for each installation of the Software. You may make one (1) copy of the Software for archival purposes only. You may use this Software only in connection with CUE hardware. You must have acquired the Software directly in connection with the purchase of CUE hardware from CUE or from a CUE approved reseller for this license to be effective. If You have purchased a Site License, You may complete only the number of installations specified in the License Agreement accompanying the Software.

Copyright: The Software and software built into CUE hardware ("Firmware") are protected by copyright law and international treaty provisions. You acknowledge that no title to the intellectual property in the Software and Firmware is transferred to You. You further acknowledge that title and full ownership rights to the Software and Firmware will remain the exclusive property of CUE, and You will not acquire any rights to the Software and Firmware except as expressly set forth in this License. You agree that any copies of the Software will contain the same proprietary notices which appear on and in the Software.

Prohibited Uses: Without obtaining prior written permission from CUE, You may not (a.) use, copy, modify, alter, or transfer the Software or documentation except as expressly provided in this License; (b.) translate, disassemble, decompile, reverse program or otherwise reverse engineer the Software and Firmware; (c.) sublicense or lease the Software or its documentation (d.) use this Software with any hardware other than products produced by CUE or in connection with applications being developed for CUE hardware; or (e.) use the Software in a multi-user, network, or multiple computer environment or in a rental, time sharing or computer service business. Without prejudice to any other rights, CUE may terminate this License if You fail to comply with its terms and conditions. In such event, You must immediately destroy all copies of the Software.

No Other Warranties: CUE DOES NOT WARRANT THAT THE SOFTWARE AND FIRMWARE IS ERROR FREE. CUE DISCLAIMS ALL WARRANTIES WITH RESPECT TO THE SOFTWARE AND FIRMWARE, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OF THIRD PARTY RIGHTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS OF HOW LONG AN IMPLIED WARRANTY MAY LAST, OR THE EXCLUSION OF LIMITATION OF INCIDENTAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

No Liability for Consequential Damages: IN NO EVENT SHALL CUE BE LIABLE TO YOU FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OF ANY KIND ARISING OUT OF THE PERFORMANCE OR USE OF THE SOFTWARE, EVEN IF CUE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Label on Hardware: Use of this hardware and the software programs controlling this hardware is subject to the terms of the Software and Hardware License Agreements (the "License Agreements"). You should not use the software and hardware until you have read the License Agreements. By using the software and hardware, you signify that you have read the Licenses Agreements and accept their terms. The "License Agreement" is available at [www.cuesystem.com](http://www.cuesystem.com).

Trademark Notice: CUE and the CUE logo are trademarks of CUE, a.s. in the United States and in other countries.

