PDi
Communication Systems, Inc

User Manual

PDI-P15Q

HDTV PAL/DVB-T
Arm Mounted Healthcare-Grade Television

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	This symbol indicates that dangerous voltage constituting a risk of electric shock is present within this unit.
	This symbol indicates that there are important operating and maintenance instructions in the literature accompanying this unit.

CAUTION

RISK OF ELECTRIC SHOCK,
DO NOT OPEN!

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL

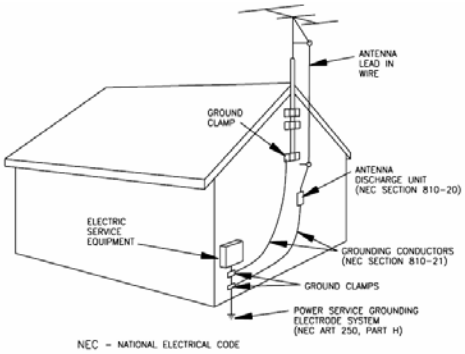
Cautions and Warnings

Overhead Falling Hazard
WARNING: To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions. TV's can pose a striking hazard when mounted at an elevated position. Use only PDi mounting brackets, support arms, and appropriate hardware to assure TV will not fall from the mounted position. Failure to do so may cause injury or death.

Rain and Moisture
WARNING: To avoid the hazards of fire or electrical shock, DO NOT expose this television to rain or moisture or use in a wet location.

Oxygen Environment
WARNING: Do not use in any oxygen tent or oxygen chamber. Such use may cause a fire hazard.

Note to Cable TV Installer
This reminder is provided to call the cable TV systems installer's attention to Article 820-40 of the National Electrical Code. The code provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of the cable entry as practical. Canadian installations shall be properly grounded in accordance with the Canadian Electrical Code, Part 1.



Regulatory Information

FCC
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Trademarks
All brand names and product names in this manual are trademarks, registered trademarks, or trade names of their respective holder. PDi is a registered trademark of PDi Communication Systems, Inc., Springboro, Ohio, manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

Maintenance and Servicing
The TV does not require periodic maintenance other than cleaning. Never remove the back cover of the TV; this can expose you to high voltage and other hazards. If the TV does not operate properly, unplug it and call an authorized service center or PDi.

Cleaning and Disinfection
Clean the exterior of this television by removing dust with a lint-free cloth. CAUTION: To avoid damage to the surface of the television, do not use abrasive or chemical cleaning agents. Spot test a new disinfectant by test cleaning a non-obvious small spot on the TV's back cabinet, keypad, and LCD panel. Allow the disinfectant to soak per its instructions and then wipe clean. Do not use the disinfectant if the TV's surfaces show any sign of discoloration or softening.

Product Modification
Do not attempt to modify this product in any way without written authorization. Unauthorized modification could void the user's authority to operate this product.

IMPORTANT SAFETY INSTRUCTIONS

CAUTION: THIS INSTALLATION SHOULD BE MADE BY A QUALIFIED SERVICE PERSON AND SHOULD CONFORM TO ALL LOCAL CODES. READ AND FOLLOW THE SAFETY INSTRUCTIONS BEFORE ATTEMPTING THIS INSTALLATION.

1. Read these Instructions – All the safety and operating instructions should be read before the product is operated.
2. Keep these Instructions – The safety and operating instructions should be retained for future reference.
3. Heed all warnings – All warnings on the product and in the operating instructions should be adhered to.
4. Follow all instructions – All warnings on the product and in the operating instructions should be followed.
5. Do not use this apparatus near water – for example, near a bath tub, wash bowl, in a wet basement; or near a swimming pool; and the like.
6. Clean only with dry cloth. Do not use liquid cleaners or aerosol cleaners.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. DO NOT defeat the safety purpose of the polarized or grounding-type plug. This product is equipped with a three-wire grounding-type plug, a plug having a third (grounding) pin. This plug will only fit into a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
11. Attachments – Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.

13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. Power Sources – This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your product dealer or local power company. For products intended to operate from battery power, or other sources, refer to the operating instructions.
16. Oxygen Environment – Do not use in an oxygen tent or oxygen chamber. Such use may cause a fire hazard.
17. Lightning – For added protection for this product during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product due to lightning and power-line surges.

Arm Mounting

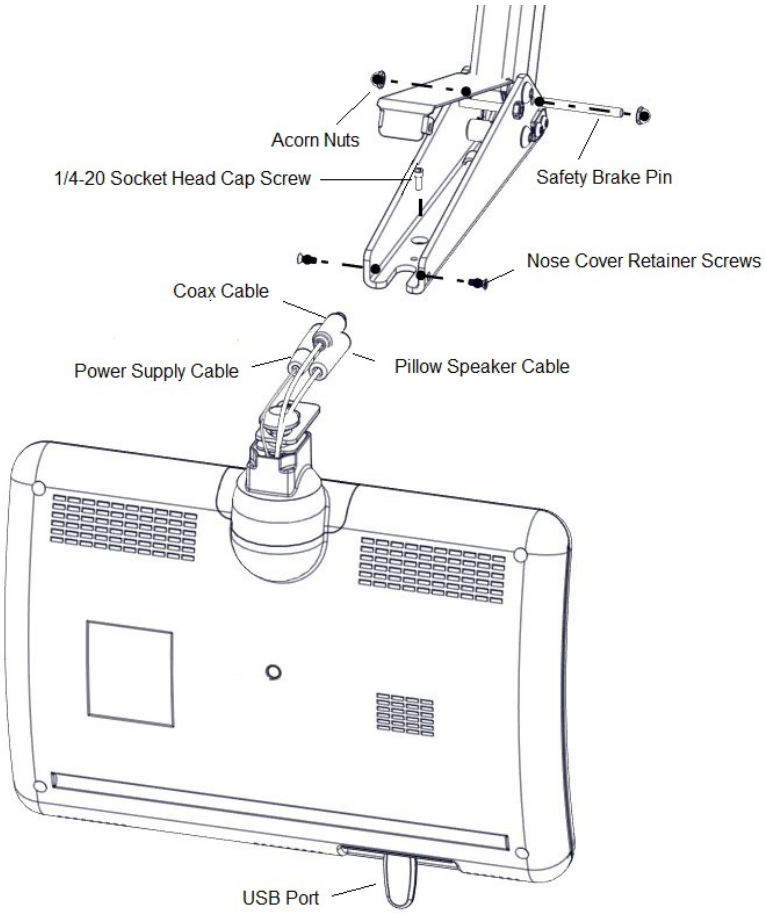
This television is designed to attach to a wall mounted suspension arm capable of supporting a television weighing 9.5 pounds (PDI-AA410 Series). The single coaxial cable on top of the TV is used to supply the RF signal to the television.

DANGER: ARM RECOIL HAZARD
The safety brake pin must remain in the SAFETY BRAKE PIN HOLE whenever the television is removed from the arm or when the arm is removed from the wall bracket to prevent the arm from springing open.

1. Remove and save the 1/4-20 Socket Head Cap Screw from the TV's Swivel.
2. Remove the two Nose Cover Retainer Screws and raise the metal nose cover.
3. Slide the TV's swivel completely into the arm's clevis (slot) such that the Upper and Lower Swivel Plates sandwich the arm's nose. The nose of the support arm should rest between the plates.
4. Align the Retainer Plate's mounting hole over the arm mounting hole. Thread the 1/4-20 Socket Head Cap Screw through the Top Retainer Plate, the arm's nose and then into the Lower Retainer Plate. Tighten.
5. The coax cable in the nose of the arm should be joined with the coax cable from the television. Wrench tighten the connection and cover by sliding the plastic boot sections into mating position.

IMPORTANT: Finger only tightening of this cable connection will result in reliability problems weeks or months later. Wrench tighten all "F" fitting connections!

6. For PDI-500 series arms, remove the Safety Brake Pin from the Safety Brake Pin Hole, reattach the acorn nut to the pin, and store the assembly inside the nose of the arm by attaching it to the coax cable using the attached plastic clip. DO NOT store the pin inside the nose of PDI-AA410 series arms.
7. Close the metal nose cover onto the nose. Reinstall the two Nose Cover Retainer Screws.



Remote Control

PD108-420 programming remote control is required to perform all setup operations for the television. One remote is sent with each order and additional remotes must be purchased separately.
PD108-210 is the patient remote and must be purchased separately.

Pillow Speaker

The pillow speaker for the PDI-P15Q is a pre-ordered option.

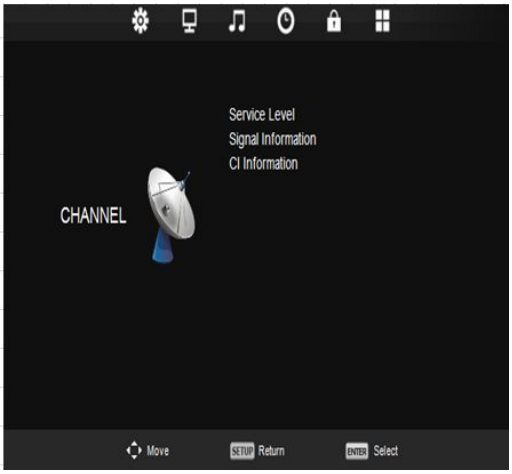
Headphone Operation

Inserting a headphone in the headphone jack will disable the internal speakers. All audio will be available through the headphone. Remove the headphone to enable the internal TV speakers.
Change the Headphone Sound Mode to Mono or Stereo, depending on what type of headphones you are using.
Note: Internal speakers must be enabled for headphone operation.

Headphone Jack

Channel Menu

Note: The following instructions assume you have a programming remote, have correctly mounted the TV and connected an RF coax cable signal.



Service Levels Setup
This TV contains a Disable and three separate Service Levels; Free, Basic, and Premium. Only one Service Level is usable at a time.

Disabled – This is like a mechanical key lock – when in *Disabled* Service Level, the TV can be turned off and on, but it cannot be used for viewing. A standard message appears on a black screen.

Free – This lets patients watch hospital education and information channels without renting the TV. The channels containing programming for no charge are typically programmed into this level of service. This is the factory default setting for Service Level.

Basic – This service level typically allows additional channels beyond those offered in the FREE level.

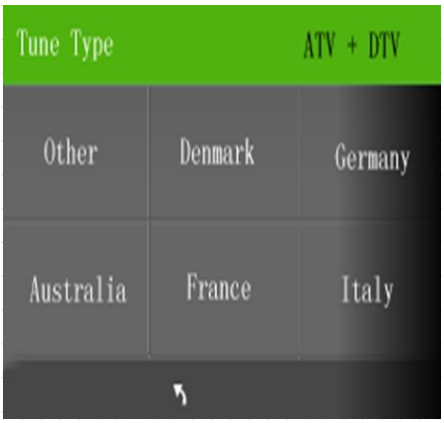
Premium – This is the highest service level with typically the most channels available for viewing.

1. In “Channel” screen, press ▼ to highlight “Service Level”.
2. Press ► to take you to next screen and select desired service level. Once desired service level is shown it automatically saves and you may exit the screen.

Auto Tuning

The TV automatically scans each available channel for activity. Channels that display activity are memorized into the selected service level.

1. In the “Channel” screen, press ▼ to highlight “Auto Tuning”. Press “OK”.
2. Press ► to select ATV, DTV, or ATV+DVT.
3. Press ▼ and ► to select origin.
4. Press “OK” for auto programming. This step could take several minutes.
5. Press SETUP to leave screen.



DTV Manual Tuning

For tuning of digital signals

1. In the “Channel” screen, press ▼to enter service level menu.
2. In the Service Level menu, press ► to enter tuning menu.
3. Press▼ to enter DTV Manual Tuning menu.
4. Press “OK” to enter DTV Manual Tuning Screen.
5. Press ◄ or ► to choose channels or OK to search.
6. Press “SETUP” to return to previous screen.

ATV Manual Tuning

For tuning of analog signals

1. In the “Channel” screen, press ▼to enter service level menu.
2. In the Service Level menu, press ► to enter tuning menu.
3. Press▼ to enter ATV Manual Tuning menu.
4. Press “OK” to enter ATV Manual Tuning Screen.
5. Press ▲ or ▼ to select and ◄or► to adjust menu item.
6. Press “SETUP” to leave screen.

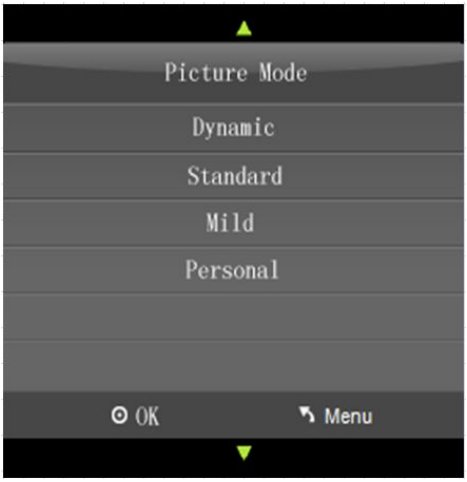
Copy Channel
This allows you to copy from one service level to another.
1. In Service Level menu, press ▲or▼ to highlight “Copy” choice.
2. Press ► to select Free, Basic, Premium, or None to copy.
3. Press “SETUP” to return to previous screen.

Clear Channel
This clears programs out of a selected service level.
1. In Service Level menu, press ▲or▼ to highlight “Clear” choice.
2. Press ► to select Free, Basic, Premium, or None to clear.
3. Press “SETUP” to return to previous screen.

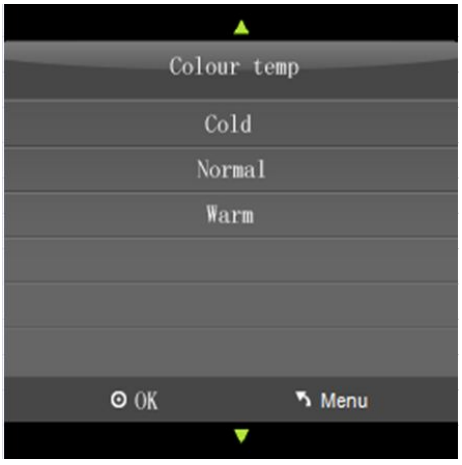
Programme Edit
This shows the available channels
1. In “Channel” screen, press ▼ to highlight “Service Level”.
2. Press ▲or▼ to highlight “Programme Edit”, press OK.
3. Press ▲or▼ and red, green, or yellow buttons to choose service levels of channels.
4. Press “SETUP” to return to previous screen.

Signal Information (Digital signal only)
This menu item gives information on channel, frequency, quality, and signal strength.
1. In “Channel” screen, highlight “Service Level” by pressing “OK” on the remote.
2. Press ► to take you to next screen and select desired service level. Once desired service level is shown it automatically saves and you may exit the screen.

Picture
This menu allows you to adjust the settings for your personal preferences.



Picture Mode
This menu will let you choose from four settings: Dynamic, Standard, and Mild. When choosing “Personal”, Contrast, Brightness, Color, Tint, and Sharpness are all adjusted according to the selection you choose. You can then further customize your picture by adjusting the Color Temperature and Noise Reduction.
1. Press ► to enter the PICTURE menu.
2. Press ▼ to highlight Picture Mode.
3. Select your preferred mode and press “OK”.
4. Press “SETUP” to return to previous screen.



Color Temperature
Color Temperature adjusts the color balance of the picture. Cold, Normal, and Warm are preset adjustments.
1. Press ► to enter the PICTURE menu.
2. Press ▼ to highlight Color Temp.
3. Press “OK” to enter Color Temp menu.
4. Press ▼ to highlight desired selection.
5. Press “OK” to select and return to previous screen.

Noise Reduction

Additional picture improvement may be achieved by enabling the Noise Reduction function found in the Picture Menu. You may choose from Off, Low, Middle, and High or use the Default (Middle)

1. Press ► to enter the PICTURE menu.
2. Press ▼ to highlight Noise Reduction.
3. Press ► to enter the Noise Reduction menu.
4. Press ▼ to select the desired noise reduction level.
5. Press “OK” to select and return to previous screen.

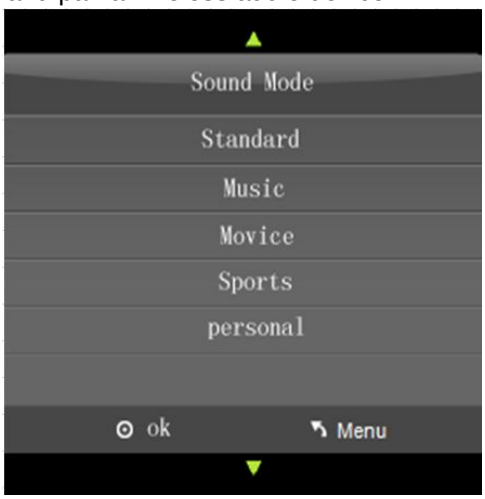
Sound

The sound menu allows precise adjustment of several sound parameters.
You may also choose your sound source, audio description, internal speaker and pair a wireless audio device.

Sound Mode

This will allow you to customize the sound for Standard, Music, Movie, Sports, and Personal listening preferences.

1. Press ► to enter the SOUND menu.
2. Press ▼ to highlight Sound Mode.
3. Press ► to enter the Sound Mode menu.
4. Press ▼ to select the desired sound preference.
5. Press “OK” to select and return to previous screen.



Treble, Bass, Balance

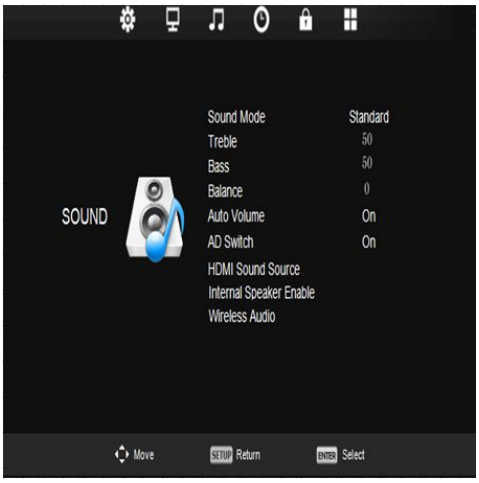
This controls the treble, bass, and how the sound is distributed between the left and right speakers.

1. Press ► to enter the SOUND menu.
2. Press ▼ to highlight desired item.
3. Press “OK” to enter the menu and ◄ or ► to select the desired number.
4. Press “OK” to select and return to previous screen.

Auto Volume

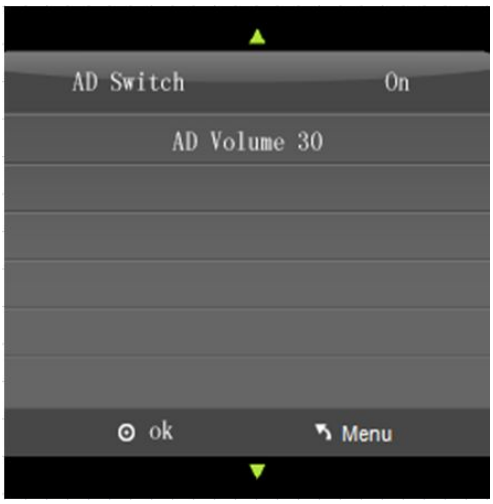
This will suppress any unusually high volume.

1. Press ► to enter the SOUND menu.
2. Press ▼ to highlight auto volume.
3. Press ► to select off or on.
4. Press “SETUP” to return to previous screen.



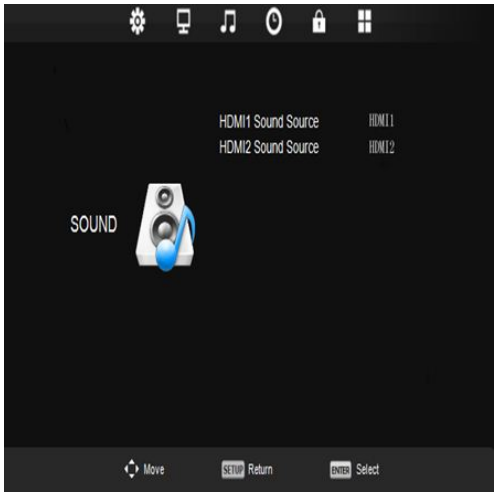
Audio Description (AD) Audio Description)
(Where available) This will add audio description to scenes for the visually impaired.

1. Press ► to enter the SOUND menu.
2. Press ▼ to highlight AD Switch.
3. Press ► to enter AD Switch screen and choose Off or On.
4. Press ▼ to adjust the AD volume from 0 to 100.
5. Press “SETUP” to return to previous screen.



HDMI Sound Source
This will let you choose the source of your sound from between HDMI1 and HDMI2.

1. Press ► to enter the SOUND menu.
2. Press ▼ to highlight HDMI Sound Source.
3. Press ► to enter the screen and choose sources.
4. Press “SETUP” to return to previous screen.



Internal Speaker Enable
This will allow you to enable or disable the sound from your different sources.

1. Press ► to enter the SOUND menu.
2. Press ▼ to highlight Internal Speaker Enable.
3. Press ► to enter the screen and choose sources to enable or disable.
4. Press “SETUP” to return to previous screen.

Time

From this menu, you can set the clock and different time functions of the unit.

Sleep Timer

This allows you to set a timer to turn off the TV from 10 to 90 minutes.

1. Press ► to enter the TIME menu.
2. Press ▼ to highlight Sleep Timer.
3. Press ► to enter the screen
4. Press ▼ to choose “Off” or the number of minutes.
5. Press “OK” to return to previous screen.

Note: You may also press the sleep timer on the remote to desired time.

Auto Standby

This will automatically shut off the TV after a programmed amount of inactivity.

1. Press ► to enter the TIME menu.
2. Press ▼ to highlight Auto Standby.
3. Press ► to enter the screen.
4. Press ▼ to choose Hours.
5. Press “OK” to return to previous screen.

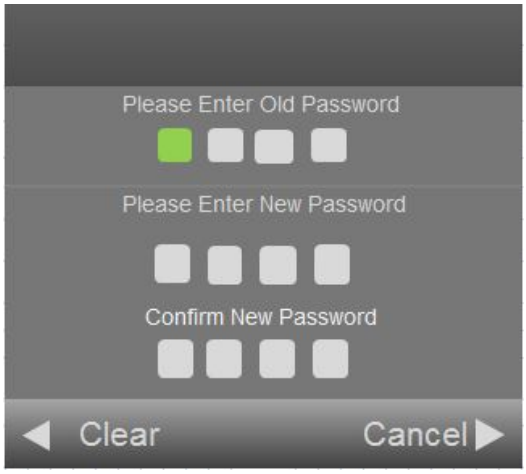
OSD (On Screen Display) Timer

This will allow you to set how long the channel screens will be visible (in seconds).

1. Press ► to enter the TIME menu.
2. Press ▼ to highlight OSD Timer.
3. Press ► to enter the screen.
4. Press ▼ to choose time.
5. Press “OK” to return to previous screen.

Lock

Allows you to enable or disable certain features and functions of the TV.



Set Password

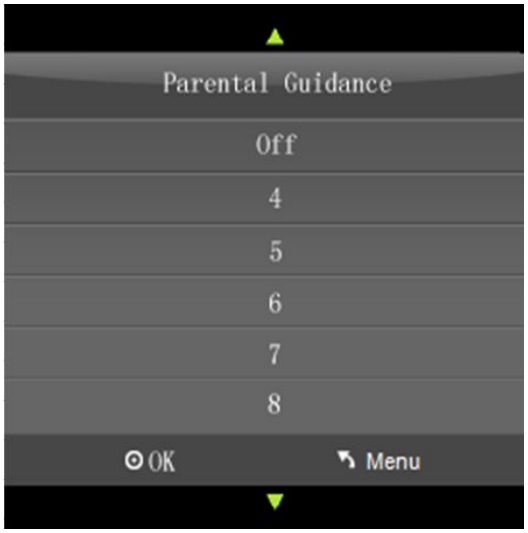
This will let you choose a four digit password to secure the settings on your TV. You can change the password by entering the old and a new password then re-entering it to confirm the new one. The default code is "0000"

1. Press ► to enter the LOCK menu.
2. Press ▼ to highlight Set Password.
3. Press ► to enter the screen.
4. Type in your password using the remote keypad.
5. Press "OK" to return to previous screen.

Note: If you forget your password, resetting the TV will not restore the default code. Pressing "4711" will allow you to enter a new code.

Parental Guidance

This allows you to block programs that may not be suitable for children.



1. Press ► to enter the LOCK menu.
2. Press ▼ to highlight Parental Guidance.
3. Press ► to enter the screen.
4. Press ▼ to choose "Off" or the desired age level.
5. Press "OK" to return to previous screen.

Key Lock (Not implemented on this model)

This allows you to lock the side buttons so that the TV can only be changed with the remote.

1. Press ► to enter the LOCK menu.
2. Press ▼ to highlight Key Lock.
3. Press ► to turn the lock Off or On.
4. Press "SETUP" to return to previous screen.

Locks

This allows you to set multiple locks and default settings.

1. Press ► to enter the LOCK menu.
2. Press ▼ to highlight Locks.
3. Press ► to enter the "LOCKS" screen.
4. Press ▼ to choose the item you want to control.
5. Press "SETUP" to return to previous screen.

Source Lock – Allows the blocking of sources
Default Source – ATV, DTV, or Last
Default Prog – Choose a channel to set when powered on
Min Volume – Allows the setting of a minimum volume
Max Volume – Allows the setting of a maximum volume
Default Volume – Allows the setting of volume when powered on
Default Aspect – Allows the setting of aspect ratio when powered on
Default Service Level – The service level used when powered on.
Import – Lock or unlock the ability to import
Export – Lock or unlock the ability to export
Clear Lock - Will change settings to last used settings for this menu.

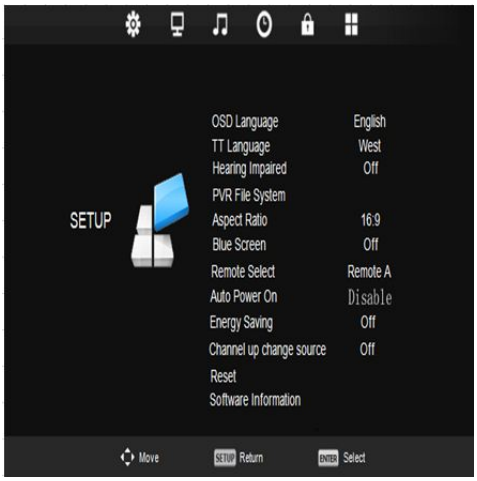
Setup

The Setup Menu lets you personalize your TV with the following options:

OSD (On-Screen Display) Language

This will let you choose the language of your on-screen display.

1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight OSD Language.
3. Press ► to enter the "OSD" screen.
4. Press ► or ▼ to choose the language you wish.
5. Press "EXIT" to continue setup.



TT Language (Teletext)

This will let you choose the language of any Teletext information that may scroll on your screen.

1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight TT Language.
3. Press ► to enter the "TT" screen.
4. Press ▼ to choose the language you wish.(West, East, Russian, Arabic, or Farsi)
5. Press "EXIT" to continue setup.

Hearing Impaired

This will allow the more descriptive settings for use by the hearing impaired.

1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight Hearing Impaired.
3. Press ► to select "Off" or "On".
4. Press ▼ or "EXIT" to continue setup.

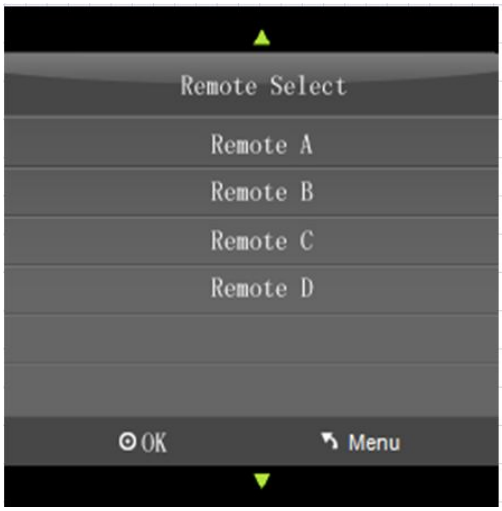
Aspect Ratio

This will automatically set the aspect ratio for the TV or let you choose from the menu.

1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight Aspect Ratio.
3. Press ► to enter the Aspect Ratio screen.
4. Press ▼ to choose desired setting.
5. Press "EXIT" to continue setup.

Blue Screen
This allows you to use a blue background screen when no signal is available.

1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight Blue Screen.
3. Press ► to select “Off” or “On”.
1. Press “EXIT” to continue setup.



Remote Select
This allows you to choose which remote controls a TV.

Press ► to enter the SETUP menu.
2. Press ▼ to highlight Remote Select.
3. Press ► to enter the “Remote Select screen.
4. Press ▼ to choose desired remote.
5. Press “EXIT” to continue setup.

Note: Always select “Remote A” on this model for keypad to function.

Auto Power On
This will allow the TV to be always on when plugged in.

1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight Auto Power On.
3. Press ► to enable or disable.
4. Press ▼ to continue setup.

Energy Saving
Changes boot time from 3 sec. max to 25 sec max to save energy.
1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight Energy Saving.
3. Press ► to turn “Off” or “On”.
4. Press ▼ to continue setup.

Note: When Energy Savings is enabled and the TV is in Standby Mode, the pillow speaker will be disabled.

Channel up Change Source
This will allow you to change input sources from your remote.
1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight Channel up Change Source.
3. Press ► to choose Enable or Disable.
4. Press ▼ to continue setup.

Reset
This will restore the TV to factory default settings.
1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight Reset.
3. Press ► or “OK” to enter confirmation screen.
4. Press ◄ to continue reset.
5. Press “EXIT” to continue setup.

Note: Resetting the TV will not reset the password for lock control.

Software Information
This will show you your firmware versions and allow for updates.

1. Press ► to enter the SETUP menu.
2. Press ▼ to highlight Software Information.
3. Press ► to enter the Version screen.
4. Press ◄ to return to setup menu or ▼ to update software.

Software Update (USB Mcu)
This TV can be updated to have the most current software versions available.

5. Highlight Software Update (USB).
6. Insert USB with desired software.
7. Press "OK" to copy software to TV.
8. Confirm "Yes" to begin update.

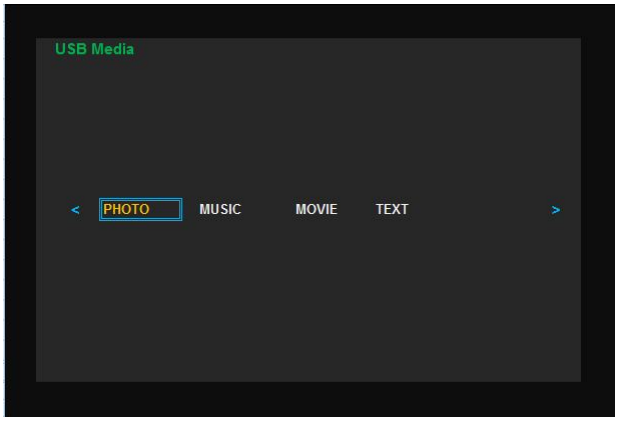
Note: If you happen to try to reinstall firmware that is already on the TV, the process will lock and you must turn the TV off to exit.

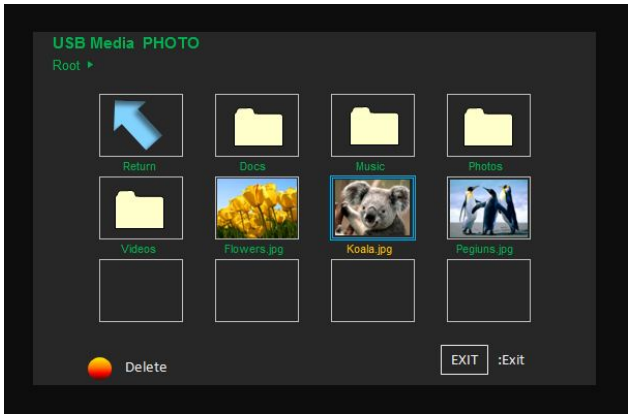
Playing USB-Media Devices

This TV can play a number of multimedia files. Channel down ▼ from first channel on TV to enter media device screen.
Note: Confirm "source lock" is off to view media.

View Picture, Play Music, View Movie, View Text

1. In the media menu, press ◄or► to choose desired menu.
2. Press OK to enter menu.
3. Press ◄or► to choose desired viewing item and press OK to select.
4. Press "OK" to enter overlay screen with menu options.
5. Channel ▲ to return to exit media screen.





Overlay Screen

1. Press OK to enter the movie command mode.
2. Press CH ▲ and CH ▼ to highlight desired command.
3. Press OK to control options.

**When media viewing is complete, press "INPUT" to choose next viewing source.*

Troubleshooting

Before contacting a service technician, perform the following simple checks. If problem persists, call PDi for assistance.

No picture on screen and no sound from speakers	• Confirm power cord in securely plugged in. • Confirm TV is turned on (Green button on front of TV will illuminate).
No picture from external source	• Make sure external source is connected properly. • Confirm source is not being blocked by Parental Control setting.
Picture, but no sound from speakers	• Check internal speaker is not disabled • Confirm sound is not muted • Confirm no headphones are plugged in. • If using an external source, confirm proper connection
Remote control does not work	• Change batteries • Confirm no interferences with infrared window in TV. • Confirm the “remote select” in the setup menu is correct.
Pillow speaker does not control the TV	• Confirm pillow speaker is securely plugged in • Connect the pillow speaker directly to the TV and verify that the across-room or bedside wiring is not faulted. • Try another pillow speaker. • Confirm “Energy Saving” in setup menu is off • Confirm the switch for the pillow speaker is in correct position.

Limited Warranty

PDi Communication Systems Inc., ("PDi") warrants, to the original purchaser only, that the PDI-P15Q will be free from defects in materials and workmanship, under normal use, for 2 years from the date of original purchase. This warranty does not cover any other equipment that may have been included with PDi's shipment of this product.

After receipt of written notice of a defect or malfunction occurring during the warranty period, PDi will repair or replace goods returned to its Springboro, Ohio location, at its discretion, free of charge to the original purchaser, the whole or any component part of any product manufactured by PDi and found by PDi to be defective.

As a condition to obtaining warranty service, written notification must be received by PDi within at least ten (10) days after defect is first observed. Repair of said product requires it to be shipped to the PDi factory in Springboro, Ohio. All shipments shall be F.O.B. Springboro, Ohio, and all shipping and freight charges to PDi's factory shall be paid by the customer.

This warranty shall not apply to any PDi products subjected to improper use, negligence or accident; nor to tampering, alterations, or repairs by others, without PDi's specific prior written authorization. For information regarding authorized servicing and all other information pertaining to this warranty, please contact PDi COMMUNICATION SYSTEMS at 40 Greenwood Lane, Springboro, Ohio 45066 or phone 937-743-6010.

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Additional Information

Additional information is available on the company web sites or by contacting PDi

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