User Manual

Version 1.2 January 2013

Point-of-Sale Hardware System

Manual Version 1.2
Part Number: 3LMPP3450412

TRADEMARK

Safety

IMPORTANT SAFETY INSTRUCTIONS

1. To disconnect the machine from the electrical Power Supply, turn off the power switch and remove the power cord plug from the wall socket. The wall socket must be easily accessible and in close proximity to the machine.
2. Read these instructions carefully. Save these instructions for future reference.
3. Follow all warnings and instructions marked on the product.
4. Do not use this product near water.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.
7. This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where persons will walk on the cord.
9. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.

CE MARK

CE This device complies with the requirements of the EEC directive 2004/108/EC with regard to “Electromagnetic compatibility” and 2006/95/EC “Low Voltage Directive”

FCC

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation

CAUTION ON LITHIUM BATTERIES

There is a danger of explosion if the battery is replaced incorrectly. Replace only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions.

⚠ Battery Caution

Risk of explosion if battery is replaced by an incorrectly type.
Dispose of used battery according to the local disposal instructions.

⚠ Safety Caution

Note: To comply with IEC60950-1 Clause 2.5 (limited power sources, L.P.S) related legislation, peripherals shall be 4.7.3.2 "Materials for fire enclosure" compliant.

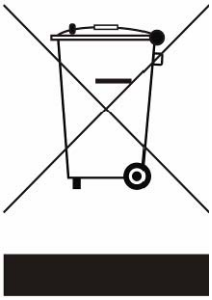
4.7.3.2 Materials for fire enclosures

For MOVABLE EQUIPMENT having a total mass not exceeding 18kg.the material of a FIRE ENCLOSURE, in the thinnest significant wall thickness used, shall be of V-1 CLASS MATERIAL or shall pass the test of Clause A.2.

For MOVABLE EQUIPMENT having a total mass exceeding 18kg and for all STATIONARY EQUIPMENT, the material of a FIRE ENCLOSURE, in the thinnest significant wall thickness used, shall be of 5VB CLASS MATERIAL or shall pass the test of Clause A.1

LEGISLATION AND WEEE SYMBOL

2012/19/EU Waste Electrical and Electronic Equipment Directive on the treatment, collection, recycling and disposal of electric and electronic devices and their components.



The crossed dustbin symbol on the device means that it should not be disposed of with other household wastes at the end of its working life. Instead, the device

should be taken to the waste collection centers for activation of the treatment, collection, recycling and disposal procedure.
To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract.

This product should not be mixed with other commercial wastes for disposal.

Revision History

Revision	Date	Description
V1.0	October, 2009	● Release
V1.1	May, 2011	● C46 MB added
V1.2	January,2013	● C56 MB added ● C36 MB and C46 MB removed ● VFD installation changed ● 2nd installation changed

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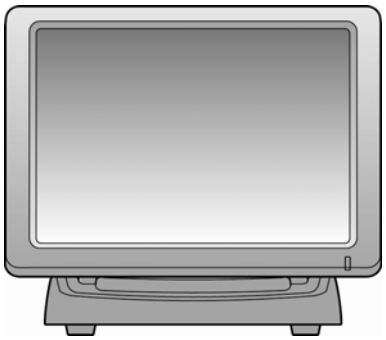
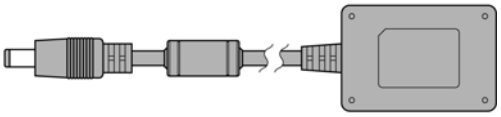
Table of Contents

1 Package Checklist

1-1 Standard items



a. System



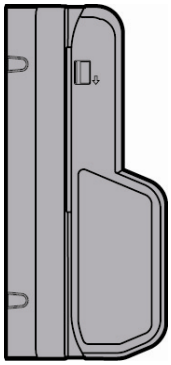
b. Power adapter

c. Power cord

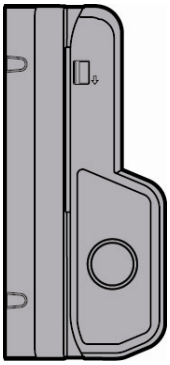
d. RJ45 to DB9 cable (x2)

e. Driver CD

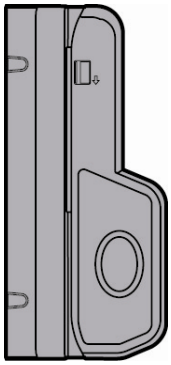
1-2 Optional items



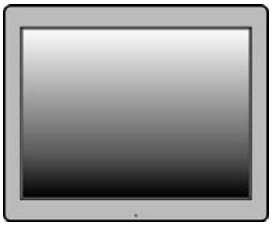
a. MSR



b. 2-in-1 MSR + iButton



c. 2-in-1 MSR + Fingerprint



d. 2nd display module

e. VFD module

2 System View

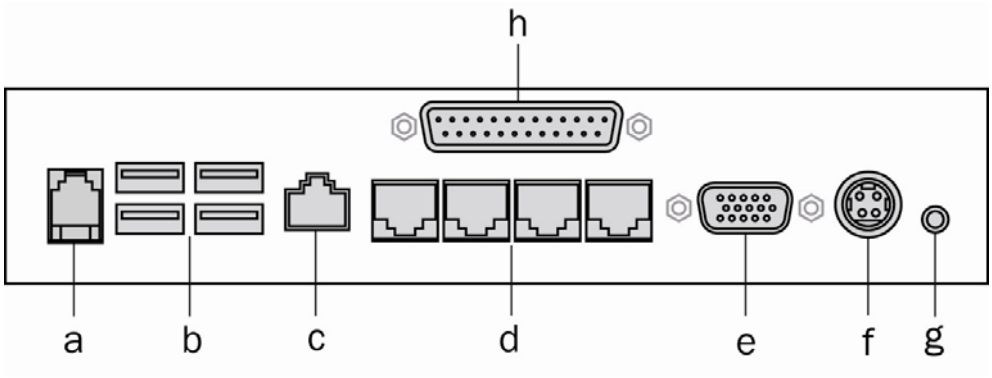
2-1 Front View

No.	Description
1	Touch screen
2	MSR/2-in-1 MSR (optional)
3	HDD door
4	Stand
5	Ventilation
6	Power button

2-2 Side View & Bottom View

No.	Description
7	Hinge cover
8	System box (motherboard inside)

2-3 I/O View



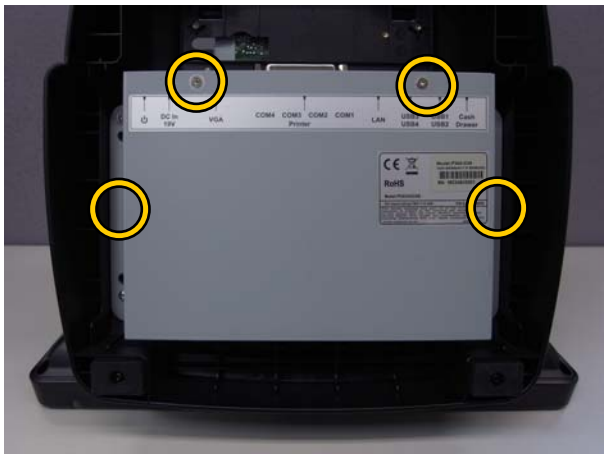
No.	Description
a	Cash drawer port
b	USB (x4)
c	LAN (10/100/1000)
d	COM1, 2, 3, 4 (from left to right)
e	2nd VGA
f	DC In 19V
g	Power button
h	Parallel port

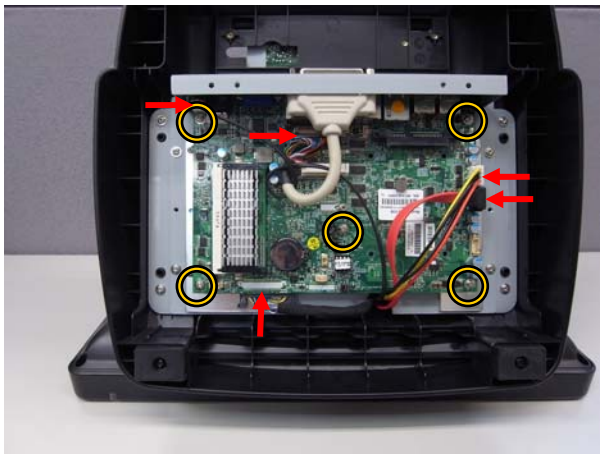
3 System Assembly & Disassembly

3-1 Replace the HDD

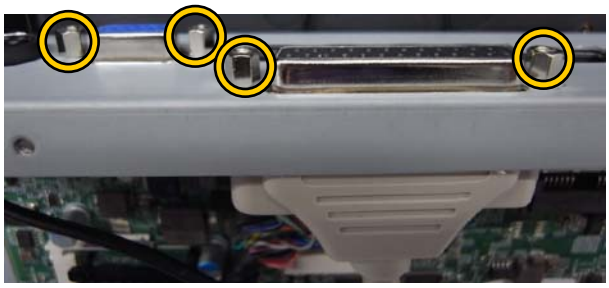
1. Remove the screw (x1) to remove the HDD cover.
2. Remove the screw (x1) that secures the HDD to the metal bracket.
3. Disconnect the HDD Cable and take out the HDD.

3-2 Replace the Motherboard





1. Turn off the power.
2. Remove the screws (x4) to open the system box.
3. Disconnect all the cables (x5) from the motherboard as the arrows show in the picture.
4. Remove the screws (x5) fixing the motherboard on the motherboard tray

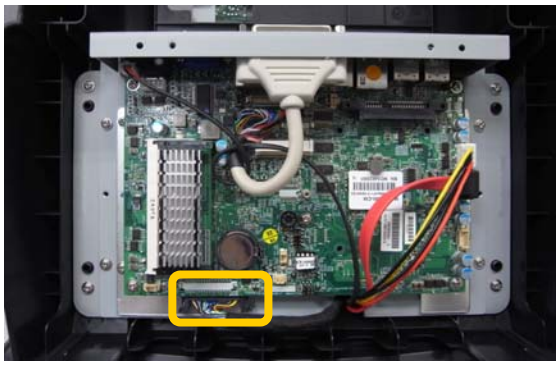


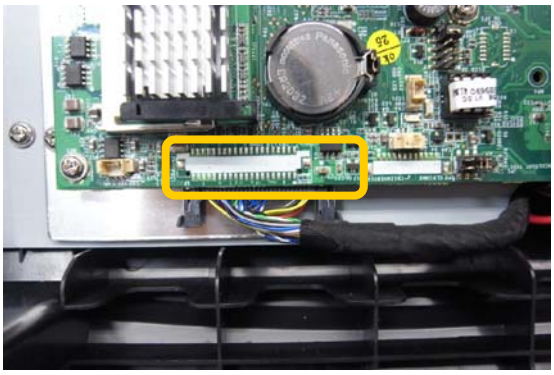
5. Remove the hex screws (x4) to release the VGA and parallel port from the I/O metal bracket.

3-3 Stand Disassembly

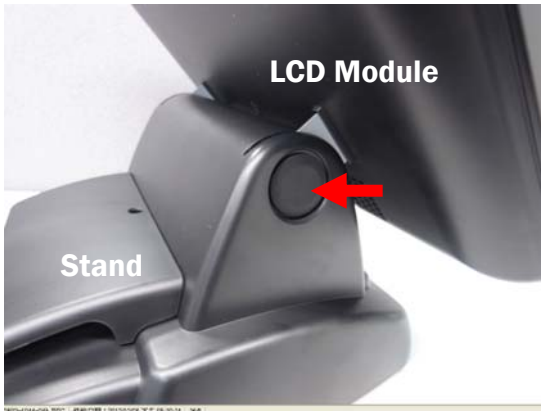
To remove the stand, you need to disconnect the LCD cable firstly.

1. Follow the steps 1 and 2 in Chapter to open the system box to access the motherboard.





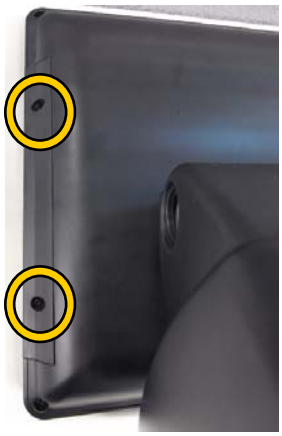
2. Find the LCD cable and disconnect it from the motherboard.



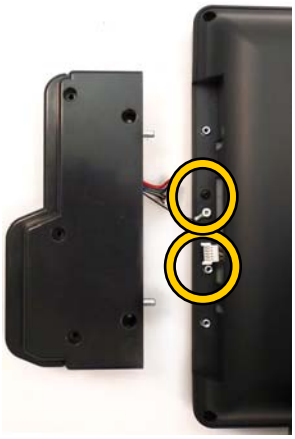
3. Remove the hinge cover at both sides.
4. Remove the screws (x6) at both sides to release the LCD panel and the stand.

4 Peripheral Installation

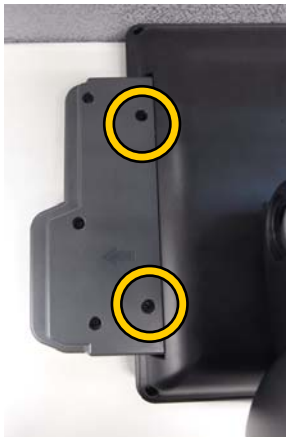
4-1 MSR installation



1. Remove screws (x2) to open the MSR dummy cover.



2. Fasten the grounding cable (x1) and connect the MSR cable (x1).
3. Insert the MSR module in place.



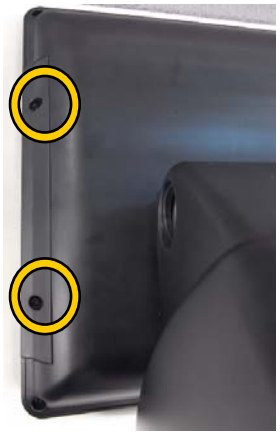
4. Fasten the screws (x2) on the back to secure the MSR module.

4-2 2-in-1 MSR + iButton Installation

1. Remove screws (x2) to open the MSR dummy cover.

2. Connect the 2-in-1 MSR + iButton cable to the connector on system side.
3. Insert 2-in-1 MSR + iButton module in place and fasten the screws (x2) on the back to secure the module.

4-3 2-in-1 MSR + Fingerprint Installation



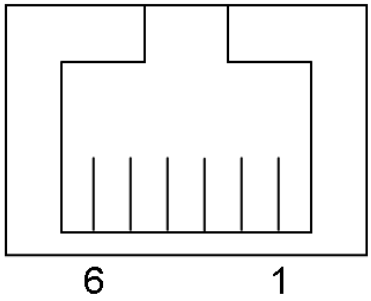
1. Remove screws (x2) to open the MSR dummy cover.

2. Fasten the grounding cable (x1) and connect the 2-in-1 MSR + Fingerprint cable to the connector on system side.
3. Insert 2-in-1 MSR + Fingerprint module in place and fasten the screws (x2) on the back to secure the module.

4-4 Cash Drawer Installation

You can install a cash drawer through the cash drawer port. Please verify the pin assignment before installation.

Cash Drawer Pin Assignment



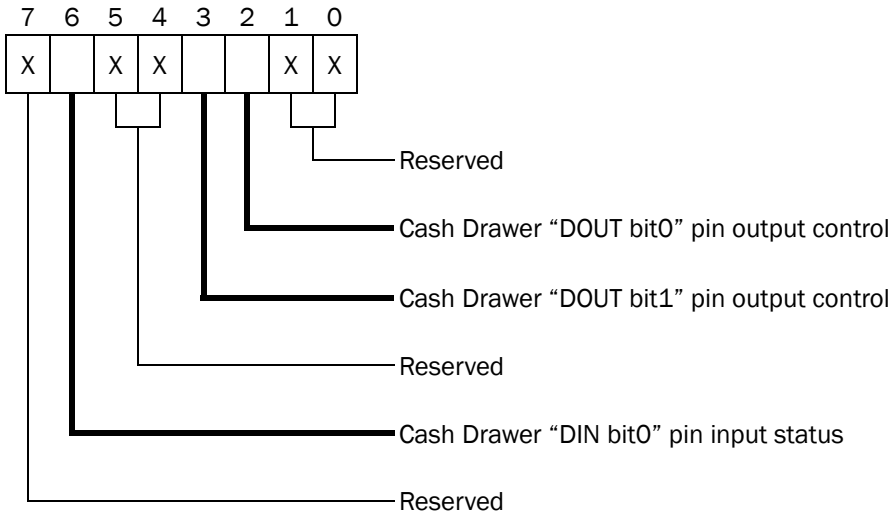
Pin	Signal
1	GND
2	DOUT bit0
3	DIN bit0
4	12V / 19V
5	DOUT bit1
6	GND

Cash Drawer Controller Register

The Cash Drawer Controller use one I/O addresses to control the Cash Drawer.

Register Location: 48Ch
Attribute: Read / Write
Size: 8bit

BIT	BIT7	BIT6	BIT5	BIT4	BIT3	BIT2	BIT1	BIT0
Attribute	Reserved	Read	Reserved		Write		Reserved	



Bit 7: Reserved

Bit 6: Cash Drawer “DIN bit0” pin input status.

= 1: the Cash Drawer closed or no Cash Drawer

= 0: the Cash Drawer opened

Bit 5: Reserved

Bit 4: Reserved

Bit 3: Cash Drawer “DOUT bit1” pin output control.

= 1: Opening the Cash Drawer

= 0: Allow close the Cash Drawer

Bit 2: Cash Drawer “DOUT bit0” pin output control.

= 1: Opening the Cash Drawer

= 0: Allow close the Cash Drawer

Bit 1: Reserved

Bit 0: Reserved

Note: Please follow the Cash Drawer control signal design to control the Cash Drawer.

Cash Drawer Control Command Example

Use Debug.EXE program under DOS or Windows98

Command	**Cash Drawer**
O 48C 04	Opening
O 48C 00	Allow to close
➢ Set the I/O address 48Ch bit2 =1 for opening Cash Drawer by “DOUT bit0” pin control. ➢ Set the I/O address 48Ch bit2 = 0 for allow close Cash Drawer.	

Command	**Cash Drawer**
I 48C	Check status
➢ The I/O address 48Ch bit6 =1 mean the Cash Drawer is opened or not exist. ➢ The I/O address 48Ch bit6 =0 mean the Cash Drawer is closed.	

4-5 VFD Installation

1. The package includes a metal plate for assemble the VFD module. Please insert the VFD to the metal plate and fasten screws (x4) on the bottom.

2. Follow steps 1~3 in Chapter 3-1 to take out the HDD.

3. Thread the VFD cable through the hole of the stand and route it as shown in the picture.

4. Install the HDD to the position.
5. Connect the other end of the VFD cable to the USB port on the system.

4-6 2nd Display Installation

1. The package includes a metal plate for assemble the 2nd display module. Please insert the 2nd display to the metal plate and fasten screws (x4) on the bottom.

2. Follow steps 1~3 in Chapter 3-1 to take out the HDD.

3. Thread the 2nd display cable through the hole of the stand and route it as shown in the picture.

4. Install the HDD to the position.
5. Connect the other end of the 2nd display cable to the VGA port on the system.

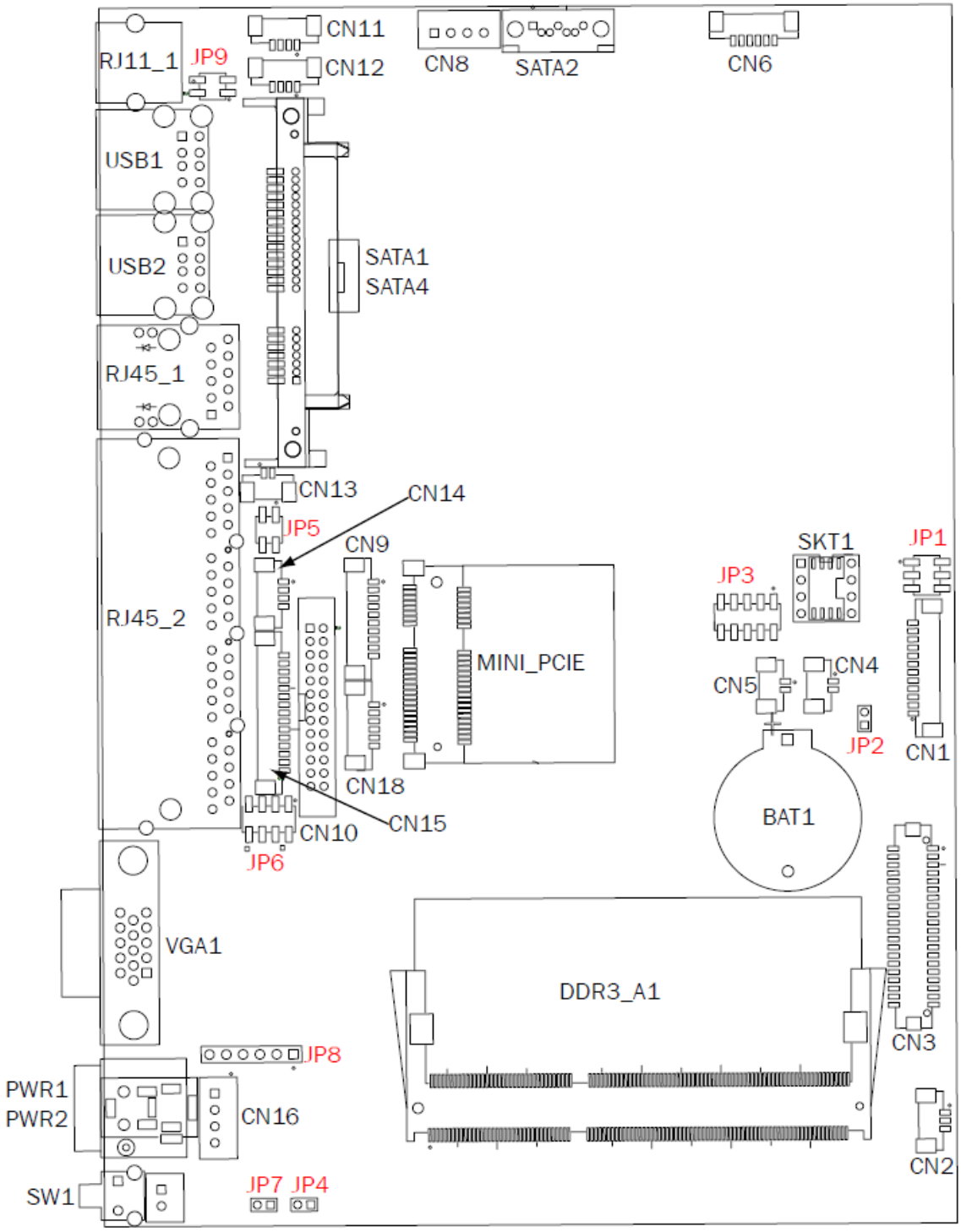
5 Specification

Model Name	**POS 345**
Motherboard	**C56**
CPU Support	Intel Cedarview D2550 dual-core 1.86GHz, L2 1M
Chipset	CPU integrated graphic + NM10
System Memory	1 x DDR3 SO-DIMM up to 4GB, 1066MHz
Graphic Memory	Intel GMA 3650 (Gfx frequency up to 640MHz), DX9
LCD Touch Panel	
LCD Size	15” TFT LCD
Brightness	250nits
Maximal Resolution	1024 x 768
Touch Screen Type	Resistive
Tilt Angle	0° ~ 70°
Storage	
HDD	One 2.5" SATA HDD bay
Flash Memory	SATA SSD flash card (optional)
Expansion	
PCI-E Socket	support 802.11 B/G/N WLAN card
Front I/O Ports	
Power Button	1
Rear I/O Ports	
USB	4 ports (V2.0)
Serial / COM	4 x RJ45 COM (COM1 standard RS232; COM2 0V, COM3 5V, COM4 12V, power enabled by BIOS)
Parallel	1 (optional)
LAN (10/100/1000)	1
DC Jack	1 (19V-IN)
2nd VGA	1 (12V power enabled by BIOS)
Cash Drawer Port	1 x RJ 11 (12V / 19V)
Power	
Power Adapter	65W /19V
Peripherals	
MSR	3 Tracks MSR (USB)

Model Name	**POS 345**
2-in-1 MSR	MSR (USB) + iButton (USB) MSR (USB) + Fingerprint (USB)
Customer Display	2 x 20 VFD customer display (COM)
Second Display	8.4" /15.1" LCD display
Environment	
EMC & Safety	FCC/CE Class A, LVD
Operating Temperature	0°C ~ 35°C (32°F ~ 95°F)
Storage Temperature	-20°C ~ 60°C (-4°F ~ 140°F)
Humidity	20% ~ 80% RH non condensing
Dimension (W x D x H)	LCD 0 degree : 368 x 302 x 321 mm
	LCD70 degree : 368 x 290 x 221 mm
Weight (N.W./G.W.)	6.4kgs / 7.4kgs
OS Support	Windows XP, POS Ready 2009, XP Embedded, XP professional for Embedded, Linux, Windows 7 (32bit), POSReady
* This specification is subject to change without prior notice.	

6 Jumper Setting

6-1 C56 Motherboard Layout



6-2 Connectors & Functions

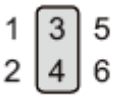
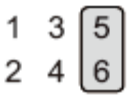
Connector	Function
CN1	LVDS Inverter Connector
CN2	System FAN Connector
CN3	LVDS Connector
CN4	Power LED Connector
CN5	SATA LED Connector
CN6	Speaker & MIC Connector
CN8	SATA Power Connector
CN9	COM5(Touch) Connector
CN10	Printer Port Connector
CN11/12	USB Port(Internal)
CN13	LAN LED Connector
CN14	PS2 Keyboard Connector
CN15	Card Reader Connector(COM6)
CN16	+19V DC IN Connector
CN17	Power button(Internal)
CN18	Front I/O Connector(USB/power LED/ Power button)
PWR2/3	+19V DC JACK
RJ11_1	Cash Drawer Connector
RJ45_1	LAN Connector
RJ45_2	COM1/ COM2/ COM3/ COM4
DDR3_A1	DDR3 SO-DIMM
SATA1/2/4	SATA Connector
SKT1	BIOS Connector
USB1	USB6 USB7
USB2	USB4 USB5
VGA1	VGA Connector
SW1	Power button
JP1	Inverter Select
JP2	CMOS Operation Mode
JP3	LCD ID Setting
JP4	H/W Reset
JP5	COM2 Power Setting
JP6	COM3/COM4 Power Setting
JP7	Auto Button Setting
JP8	Touch Connector
JP9	CASH DRAWER Power Setting

6-3 Jumper Setting

Cash Drawer Power Setting

Function	**JP9** (1-2) (3-4)
▲+19V	
+12V	

Inverter Selection

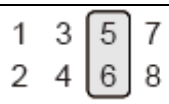
Function	**JP1** (1-2) (3-4) (5-6)
▲LED	
CCFL	

COM2 Power Setting

Function	**JP5** (1-2) (3-4)
▲ No Power	
COM2 +5V	
COM2 +12V	

▲ = Manufacturer Default Setting  OPEN  SHORT

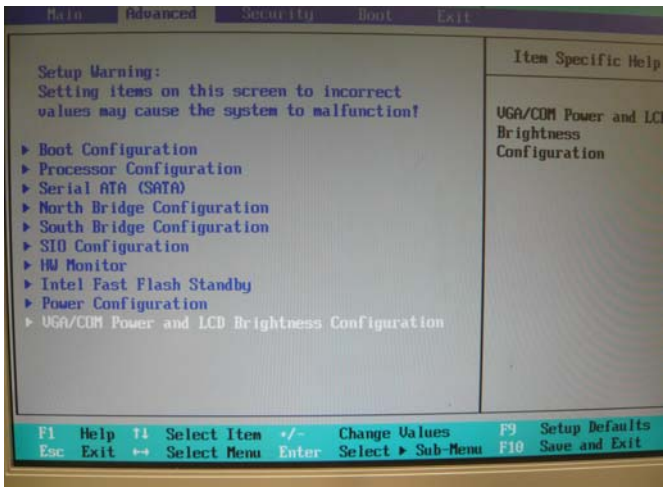
COM 3 & COM4 Power Setting

Function	**JP6** (1-2) (3-4) (5-6) (7-8)
▲COM3 +5V	
COM3 +12V	
COM4+ 5V	
▲COM4 +12V	

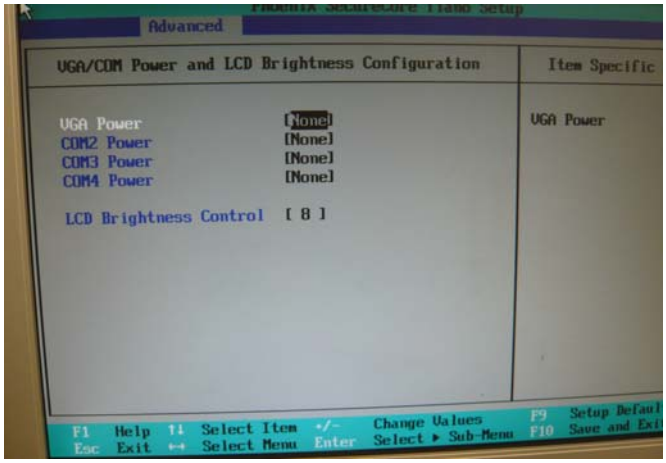
COM2/COM3/COM4 Power Setting

COM2, COM3 and COM4 can be set to provide power to your serial device. The voltage can be set to +5V or +12V by setting jumper JP5 and JP6 on the motherboard. When enabled, the power is available on pin 10 of the RJ45 serial connector. If you use the serial RJ45 to DB9 adapter cable, the power is on pin 9 of the DB9 connector. By default, the power option is **disabled** in the BIOS.

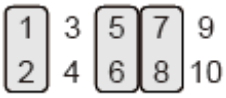
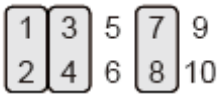
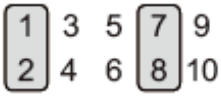
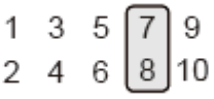
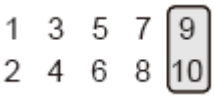
1. Power on the system, and press the <DEL> key when the system is booting up to enter the BIOS Setup utility.
2. Select the Advanced tab.
3. Select **VGA/COM Power and LCD Brightness Configuration** Ports and press <Enter> to go to display the available options.



4. To enable the power, select COM2 , COM3 or COM4 Power setting and press <Enter>. Select Power and press <Enter>. Save the change by pressing F10.



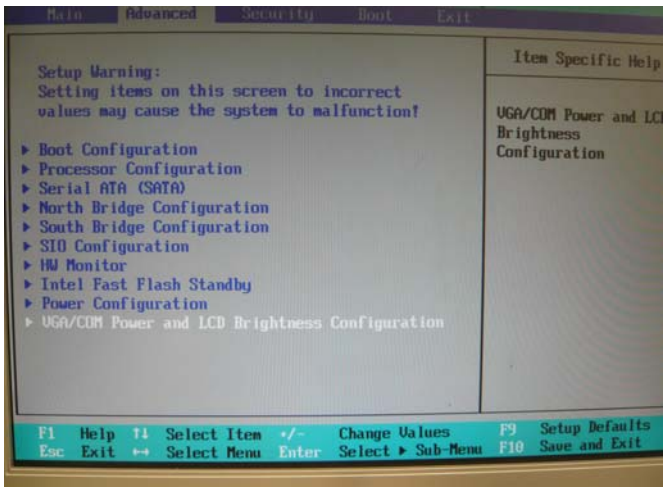
LCD ID Setting

Panel Number	Resolution	LVDS		Output Interface	JP3 (1-2) (3-4) (5-6) (7-8) (9-10)
		Bits	Channel		
1	800 x 600	18	Single	LVDS Panel	
2	800 x 600	18	Single	LVDS Panel	
3	800 x 600	24	Single	LVDS Panel	
4	1024 x 600	18	Single	LVDS Panel	
5	1024 x 768	18	Single	LVDS Panel	
6	800 x 600	24	Single	LVDS Panel	
7	1024 x 768	24	Single	LVDS Panel	
10	1366 x 768	18	Single	LVDS Panel	
11	1366 x 768	24	Single	LVDS Panel	
				CRT	

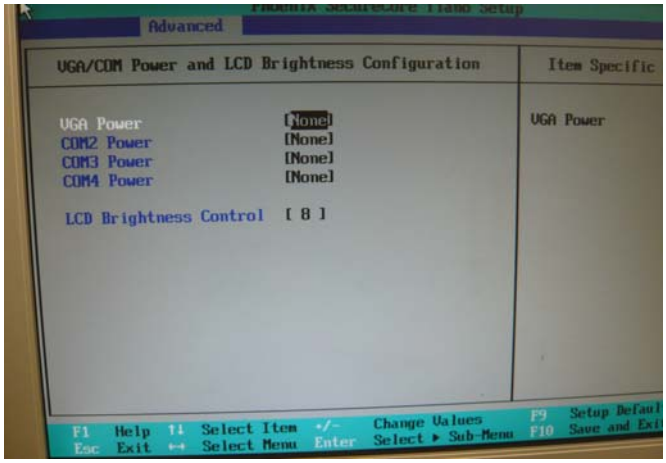
*Panel No.6 for 8.4” (HSD0841SN1-A01)HANNSTAR and 10.4” (A1048N03 V.1) AUO

2nd VGA Power Setting

1. Power on the system, and press the <DEL> key when the system is booting up to enter the BIOS Setup utility.
2. Select the Advanced tab.
3. Select **VGA/COM Power and LCD Brightness Configuration** Ports and press <Enter> to go to display the available options.



4. To switch on the power, select "+12V" press <Enter>. Please Save the change by pressing F10.



7 Appendix

Drivers Installation:

The shipping package includes a Driver CD. You can find every individual driver and utility that enables you to install the drivers in the Driver CD.
Please insert the Driver CD into the drive and double click on the “index.htm” to pick up the models. You can refer to the drivers installation guide for each driver in the “Driver/Manual List”.