Instruction Manual



Hitachi Air Purifier with Humidifying Function Model

EP-A8000



Thank you for purchasing a Hitachi air purifier.

This air purifier is for home use only. Do not use it for any other purposes besides purifying air.

Please read this instruction manual carefully before using this product to ensure the unit is operated correctly.

For future reference, keep this manual in an easily accessible place.

Read the "Safety Precautions" from page E-4 to E-7 to ensure correct use.

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Operation Buttons and Indicators /

P.* shows a page in the instruction manual with additional information.



Remote Controller When using the remote controller, point it at the infrared remote receiver on the unit indicator section.

Airflow Button ->P.E-16 When aimed squarely at the infrared remote receiver, the remote controller can be used at distances of up to approximately 6 m. Press this button to switch airflow rate. On/Off Button -> P.E-14 On/Off Airflow Mode Press this button to start or Mode Button ->P.E-15 stop operation. Press this button to switch eco Timer eco Button →P.E-21 operation mode. Press this button to start or Timer Button ->P.E-17 stop eco operation. Sensor Setting Max Press this button to set Off-timer. → P.E-17 Max Button Sensor Setting Button -P.E-20 Press this button to start HITACHI max operation. EPR-35 Press this button to switch sensor sensitivity. The remote control may not work in a room where inverter lighting apparatus or electronic quick Note start lighting apparatus is used, or when the infrared receiver is exposed to direct sunlight. The remote controller works best when aimed squarely at the remote infrared receiver. Whenever possible, use the controller from a point directly in front of the unit.

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Safety Precautions

• Please read the following safety precautions carefully before using the unit. To prevent injury to the user or other people and property damage, the following instructions must be followed. Also read the precautions appearing in the text carefully to ensure correct use.

Definition of each indication

Incorrect operation that are carried out as a result of ignoring instructions will cause harm or damage. The seriousness is classified by the following indications.



WARNING



Safety Precautions

Safety Precautions (Continued)

▲ CAUTION

Miscellaneous



- Securely hold the grip when carryingthe unit. Damaging or dropping it may cause injury.
- When you attach or detach the panel and water tank, do it slowly and carefully. Otherwise, water may leak out or fingersmay be pinched.
- •Use dry cell batteries after reading the relevant precautions.



• Refill water in the water tank on a daily basis using tap water and clean the tank periodically according to the instructions in the "Cleaning" section of this manual. Continued use without cleaning may propagate molds or bacteria due to dirt and water scale, which may lead to unpleasant odors. In rare cases, this may cause a health risk to those who are hyperactive. In rare cases, this may cause a health risk to those who are hyperactive. In such a case, please seek medical advice.

•Only use fresh tap water.

Otherwise, it may cause deformation or degeneration of parts, unit failure or unpleasant odors due topropagation of molds or bacteria.

Do not use hotwater (over 40°C), purified water, alkali ion water, mineral water, well water, or other similar typesof water.

Do not put organic solvents, chemicals, perfume or air freshener into the water tank.

- Do not drink or allow anyone to drink water in the water tank and water tray. Doing so may cause a health threat.
- Do not leave the detached water tank with its cap closed. The inner pressure of the tank changes according to ambient temperature changes and may cause water to leak or injury due to deformation or damage.
- Use a genuine filter for the Hitachi Air Purifier. Other filters may cause unit failure.

• Do not operate the unit when usingfumigating (smoking) type insecticide.

Use of such insecticides will cause chemicalsto accumulate in the unit and subsequently be emitted by subsequent operations, which can be harmful to your heath. After using insecticide, ventilate the room well before running the purifier.

• Do not allow water to freeze.

Doing so may damage the water tank, causing a risk of electric shock and unit failure. Whenever it is considered that water may freeze, drain the water tank and water tray.

• Do not use the purifier if water is leaking from it.

Doing so may cause an electric shock. If water is leaking out, unplug the power cord from the AC outlet and request repairs.

• Do not carry the unit when the water tank is full.

- · Doing so may cause water to leak or injury.
- If you carry the purifier when the water tank is full, the level of water in the tray will rise and cause the water to overflow when operated.
- \cdot Drain the water tank and water tray first, and set them on the unit before carrying.

• Do not tip over or drop the water tank when it is filled.

Doing so may cause an injury or the tank to become deformed or damaged. Hold the tank securely when you fill it with water.

Do not look into the indicator.

Doing so may cause an eye injury.

Miscellaneous



• Do not use near cooking utensils.

Heat, oily smoke, etc. may result in component deterioration, electric shock and ignition.

- Do not strongly push or pull the flap. Doing so may result in injury and failure.
- Do not move the body by holding the flap. Damaging or dropping the unit may result in unexpected injury.
- When using near a pet, do not let it urinate on the body, or bite the electrical cord. Doing so may result in electric shock and ignition. In such a case, disconnect the power plug from AC outlet and request repair.

To Prevent Floor Scratches or Wall Stains

During Cleaning / Place of Use



- During cleaning, lay a soft cloth on the floor and place the unit and detached components (panel, water tank, water tray, etc.) on it. Otherwise, it may cause scratches on the floor.
- •When you pull out the water tray from the unit, be careful not to scratch the floor with the bottom of the tray.



Do not use the air purifier near a wall that cannot be scrubbed, such as a white cloth-covered wall.

The air purifier will take in the surrounding air and may produce stains on a wall near its air outlet.

Cautions on Use

Do not install in an unstable or angled location, or near any obstacles.

Otherwise the unit may fall or drop, resulting in damage or unit failure. If the space between the unit and floor remains humid, mold may grow on the floor. If the unit is used at an angle,

water may leak out.



Do not drag the unit on any floor susceptible to scratches or on thick carpet.

Doing so may damage the floor or carpet surface.

Do not run with filter detached.

No cleaning effect can be expected unless the filter is used. Running without the filter may also cause unit failure.



Do not use near cooking utensils.

Heat, oily smoke, etc. may result in deformation and discoloration. Place at a distance of at least 1 m.



Do not block or touch the infrared receiver, odor sensor, dust sensor or humidity sensor.

- Doing so may result in the infrared receiver becoming stained or damaged, which may reduce its sensitivity.
- The sensitivity of sensors may be reduced.

Do not install in a location where the air from the unit will blow directly onto furniture, electric appliances, walls or ceiling.

Humid air may cause stains or deformation of furniture, or may cause unit failure.



Ventilate closed rooms occasionally. The purifier does not

have a ventilation effect. * The purifier cannot remove hazardous substance in cigarettes

hazardous substance in cigarettes (carbon monoxide, etc.). Do not directly fan animals and plants. Air drafts may adversely affect them.

Do not place anything on the unit, and do not block the air inlet or air outlet.

Doing so may cause a unit failure.



Do not touch or move the unit (angle or lift the unit) during operation.

Moving the operating unit may cause the fan to come in contact with the inner case, which may generate unnecessary noise and possibly unit failure.

Do not place the unit in a location exposed to direct sunlight.

Direct sunlight may cause deformation, discoloration or malfunction.



Do not subject the remote controller to impact.

Do not drop the remote controller or step on it, and do not place any object on it. Doing so may cause a unit failure.



Water may leak from the tank and wet the floor. Also water may drip from the tank cap and wet the floor.



Do not use near a television or radio.

Doing so may interfere with broadcasts. Install the unit 2m or more away from such devices.





Preparations for Operation (Continued)



Inserting Batteries into Remote Controller Remove the battery Insert batteries and close the cover. compartment cover. Insert the two provided AAA R03 batteries with the correct polarities as instructed. Cover Since the batteries are provided when shipped from the factory, their lives may be shorter than brand new batteries due to self discharge. Preparations for Operation Press in the cover until Batteries are consumable items. it clicks. When replacing batteries, replace two batteries simultaneously. Only use two manganese batteries or two alkali batteries. Do not mix different types of batteries. Filling Water Tank (for Humidify Mode and Skin Moisturize Modes) Quietly remove the water tank. As in the following illustration, 2 Pull the water tank toward you and remove it. applying your thumb to the top of the water tank handle, lift up the bottom to unlock. Handle Water tank CAUTION • When removing the water tank, water adhering to the tank cap may spill, so lay a dry cloth beforehand.

Remove the tank cap and fill with clean tap water at room temperature.

- When pressing the pin in the center of the tank cap, confirm it returns with a spring.
- Firmly fix the tank cap parallel to the surface of the water tank inlet. Wipe off the spilt water and turn the tank cap upside down to check that there is no water leakage.
 - * When carrying the tank, keep the tank cap upward.
- When water collects in the handle of the water tank, wipe it off.
- The tank cap is consumable.
 (When water leaks due to deterioration, etc. of the rubber packing, purchase the tank cap, a part separately sold to replace + P.E-32)



Preparations for Operation (Continued)



Remove the water tray, confirm the humidifying filter and tray cover are attached, and press it back in place.

• Water supplied from the water tank is sucked upward by the humidifying filter for humidification.



When removing the water tray, slowly pull it out by lifting it upward at a slight angle.



Set the water tank in the receiving portion of the body.

 Push in the handle of the water tank firmly until it clicks and ensure it will not come off. (When it is difficult to push in the water tank, move the handle up and down.) Insecure attachment may result in the water tank falling or water leakage.



- Please securely tighten the tank cap. After tightening, turn over the tank cap, wipe off any spilt water and check that there is no water leakage.
- If water leaks, retighten the tank cap firmly and recheck whether any water leaks.
 If water still leaks, stop using the unit. When carrying the water tank, keep the tank cap side up
- and hold the top and bottom of the water tank. If the water tank is wet, wipe off the drops before carrying.
- When water collects in the handle of the water tank, wipe it off. Do not apply excessive force to the water tank, for example, holding the front and rear with hands, placing something on it, stepping on it or dropping it.Do not freeze the water in the water tank.
- Do not freeze the water in the water tank.
- Do not leave the water tank removed from the body.
 When attaching the tank cap, be sure to install it on the body.
 Changes in the inner pressure of the tank according to ambient temperature change may cause water leakage, deformation or damage.
- Do not place the body anywhere exposed to high temperature and direct sunlight. Inner pressure of the tank changes according to ambient temperature change and may cause water leakage or deformation or damage.
- Remove the water tank before pulling out the water tray.
 Pulling out the water tray without removing the water tank may result in deformation and damage of the water tank and water tray.
- When removing the water tray from the body, quietly pull it out by lifting it upward at a slight angle.
- The bottom part may damage the floor.
- Do not mount the water tank with the water tray removed. The water tank may fall.

Note

 If water is present in the water tank or water tray, the humidification function operates regardless of the operation mode.

If you do not need humidification, do not fill the water tank and water tray with water.

• When installing the empty water tank on the product, do so by lifting up the handle.

Installation

- Install the unit on a level, stable and sturdy surface.
- Avoid any location close to cooling or heating appliances, and select a well-ventilated area.
- Keep the unit at least 90 cm away from the walls on both sides. Otherwise, discharged air will mix with surrounding air and the walls may become dirty.



Opening the flap

- Hold the tip of the flap with your hand and adjust it.
- The angle of the flap is adjustable in three stages.
 When in operation, use it in a diagonal or upward direction.



Position of the flap
 Closed (when not in operation)



When not in operation, close the flap to avoid dust ingress. When in operation, set it in a diagonal or upward direction. •Diagonal direction (in pollen mode)



Incline the airflow by the flap to improve the capture efficiency of pollen floating near the floor. Use in pollen mode. Upward direction



Normally use in the upward direction.

When changing the angle of the flap, move it until it clicks.

(CAUTION)

- Do not operate with the flap closed.
 Doing so may result in louder noise and greater vibration or failure.
- Do not apply excessive force to the flap. Doing so may result in failure and damage.

Do not move the body by holding the flap.
 Damaging or dropping the unit may result in unexpected injury.

Using Remote Controller

Here we describe how to operate the unit using the remote controller. For information about using the control on the unit, please refer to page E-18.

Starting Operation



• From the second time onward, the memory function enables the operation with memorized conditions. -> P.E-18

Stand-by Power Consumption

• As long as the power plug remains inserted in the AC outlet, approximately 4W power will be consumed even if the unit is not used. (Unplug the power cord when the unit will not be used for an extended period of time.)

Selecting Operation Mode (Basics)

- 5 operation modes are available.
- In every operation mode, the fan will not stop during operation.
 (In eco operation mode, the fan may stop. -> P.E-21)
- In every operation mode, the air purifying function will work.
- When the operation mode is switched, airflow rate is set to "Auto".

Operation Modes and Tips for Selection

Operation mode	Tips for Selection
Air Purify (Green)	 This is a normal operation mode. The odor sensor and dust sensor detect the degree of air contamination, and airflow rate is switched automatically. During the auto sensor operation, airflow rate ranges from Silent to High.
Pollen (Green)	 This mode is recommended for users who are concerned about pollen contamination. The odor sensor and dust sensor detect the air contamination level, and the unit operates automatically. In the automatic operation mode, airflow rate will be Silent to Med.
Strong Deodorization (Green)	 This mode is recommended for users who are concerned about room odor. The odor sensor and dust sensor detect the degree of air contamination and the unit switches to the operation with higher airflow than Air Purify mode. During auto sensor operation, airflow rate ranges from Low to Max. In the first minute, Max airflow operation is performed regardless of the level of air contamination.
Humidify (Orange)	Room air humidity is controlled to approximately 50%. • During auto sensor operation, airflow rate ranges from Silent to High.
Skin Moisturize (Orange)	Room air humidity is controlled to approximately 60%. • During the automatic operation, airflow rate ranges from Silent to High.

Note

• During operation, vibrations from the unit may slightly rock the water in the water tank.



Using Remote Controller

Using Remote Controller (Continued)

Airflow rate

When "Auto" is lit, the following airflow rate is used according to the selected operation mode. The airflow rate indicators from "Silent" to "Max" do not light up.

Mode	Airflow Range
Air Purify	Silent Low Medium High
Pollen	Silent Low Medium
Strong Deodorization	Low Medium High Max
Humidify	When humidity level indicates 60% or higher Silent Low Medium High
Skin Moisturize	When humidity level indicates 70% or higher Silent Low Medium High

According to the level of air contamination and humidity detected by the odor sensor, dust sensor and humidity sensor, airflow rate is automatically switched to an appropriate level.

Note

So far as the water tank and water tray are filled with water, humidifying function works in any of "Air Purify", "Pollen" and "Strong Deodorization" modes. If you do not want the humidifying function, drain the water tank, water tray and humidifying filter.

Switching Airflow Rate

You can select a desired airflow rate from the four different levels.



Max Operation (Air Purify Mode)

This operation is useful in an environment where many people are smoking or when you want to clean room air quickly.



It takes about 10 seconds until the air flow rate reaches Max.

Using Timer



Using the Control on Unit





Memory Function / Sensors / Auto Detection

Memory Function

- •When you stop operation and then restart, the purifier will resume the operation that was running before shutdown.
- · If you operate the Purifier for approximately 5 seconds or longer, the operation status will be stored in memory. (If you stop operation before 5 seconds have elapsed, the operation status will not be stored in memory.)
- Even if you unplug the power cord, the operation status will be stored in memory. However, the airflow rate is automatically set to "Auto".

Air Sensor

Level of air contamination detected by the odor sensor and dust sensor is shown by the way the indicator is activated. Indicator action Skin Moisturize ⁽¹⁾Timer(4hr Air Sensor Contamination level: Clean ← → Contaminated

Note

- You can adjust the air sensor and dust sensor sensitivity setting as desired. P.E-20
- ullet In case the purifier is installed in a location where air contamination is difficult to detect or in case the sensor itself is not clean, the indicator action may not change. P.E-29

Odor Sensor

- The sensor detects odors in the air such as cigarette smoke or animal odors. Even if you think the air is clean, the unit may continue the operation if the odor sensor detects any gas component that has not been removed by the filter. Any of the following may also be detected by the odor sensor.
- · Combustion gases from heating appliances, alcohol, odor of perfumes or cosmetics used in beauty parlors or aesthetic salons, sprays, vapors, abrupt temperature changes, etc.



Clean

Filter

Max(Blinking) Humidifying

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E-18

Dust sensor

The dust sensor is capable of sensing dust in the air such as cigarette smoke, house dust, pollen, etc.

The dust sensor may fail to sense dust stirred up when you lay out or put away bedding, which contains significantly fewer contaminants than cigarette smoke, etc. In such a case, the displayed air contamination level may appear to be lower.

 Carry out periodical cleaning every 3-6 months. Otherwise the performance of the dust sensor will drop.
 P.E-26
 Dust Se



Humidity Sensor

- The humidity sensor detects humidity of room air during operation.
- Humidity levels should be taken as a guide only.
 - $\boldsymbol{\cdot}$ The indication may differ from hygrometer readings.
 - Humidity will change as temperature changes.
 - · Humidity levels may differ between well-ventilated and poorly-ventilated places.



Auto Detection

The air purifier performs automatic operation by detecting room air contamination using the "Odor Sensor" and "Dust Sensor", and room air humidity using the "Humidity Sensor".

During the first 3 minutes after the power cord is plugged in, the unit will check the air condition of the room and save it in memory. During this time, the "Air Sensor" and "Humidity Level 50" indicators will blink. After 3 minutes, both the "Air Sensor" and "Humidity Level 50" indicators will go off and the purifier will now be ready to operate.

- You may start the operation within 3 minutes after the power cord is plugged in. In this case too, the "Air Sensor" and "Humidity Level 50" indicators will continue to blink, meaning the unit is checking room air condition. After 3 minutes have elapsed, the indicators will stop blinking.
- If you plug in the power cord in an environment containing contaminated air, the sensitivity of the sensor may be reduced. In such a case, perform the High or Max operation. Or open a window and plug the power cord into the AC outlet when ambient air is clean. If the sensitivity of the sensor remains low after doing so, change the sensor sensitivity setting.

Memory Function / Sensors / Auto Detection (Continued)

Adjusting Sensor Sensitivity Setting

•Sensor sensitivity can be adjusted in 3-step fashion.



•The factory setting is "Medium".

Useful Feature

Eco Operation

In the eco operation mode, the unit automatically pauses when the air in the room is clean in order to save money on electricity. Furthermore, if this state continues for longer than 8 hours, the unit automatically stops operation. (During humidifying operations, the unit will not pause at a certain humidity level.)



*The degree of air contamination is detected by the odor sensor and dust sensor during eco operation. If the sensors detect odor or dust, the airflow rate switches according to the degree of air contamination. When the air becomes clearer and the unit runs for 10 consecutive minutes or longer using "Silent" airflow, the unit starts intermittent operation.



Note

ullet When using the unit together with the Hitachi air purifier with ionizing function

• Pressing the
multiple button on the remote controller in front of the Hitachi air purifier with ionizing function (model whose

ionization setting / release is switched using the remote controller) sets and releases ionization. Furthermore, pressing the ionizing button on the remote controller of the model with the ionizing function sets and releases eco operation.

Dimmer Control

If you feel uncomfortable about indicator lightings when you go to sleep, press for 3 seconds or longer to dim the indicators.

) button on the unit



Memory Function / Sensors / Auto Detection Useful Feature

Cleaning

■ Before cleaning, be sure to stop operation and unplug the power cord from the AC outlet.

Awarning	 Do not splash water on the unit. Doing so may cause a unit failure. Do not use volatile solvents, such as gasoline, thinner, benzene, wax, kerosene, alcohol, etc. or polishing powder, or detergent (used for kitchen or laundry). Such chemicals could cause deformation, discoloration, damage or removal of prints. Do not tip over or tilt the unit.
	 When using a chemically treated cloth, follow relevant instructions. Never use a dryer or heater to dry the unit case. Heating could cause deformation, discoloration, damage or removal of prints. Lay a soft cloth or similar material beneath the unit to protect the floor against scratches.

- When the "Clean Humidifying Filter" indicator lights up, clean the humidifying filter, water tray and tray cover. The "Clean Humidifying Filter" indicator will come on approximately one month (approximately 720 hours) after the start of use or after the reset button was pressed after the previous cleaning operation finished. Depending on the tap water used, water scale may adhere earlier. If there is heavy filter contamination, clean the filter more than once a month before the "Clean Humidifying Filter" indicator lights up.
- After cleaning, press the reset button. The "Clean Humidifying Filter" indicator will go off.





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Cleaning

Cleaning (Continued)





E-24



When pre-filter needs to be replaced due to damage, purchase the replacement part (Part No. EP-JV1000-002).

Cleaning

Cleaning (Continued)

Unit (Guide for cleaning: Once a month)

- For dust, etc. attached to the back of the panel, the odor sensor part, the dust sensor part, the humidity sensor part and the surface of the remote light receiver, suck it up with the nozzle brush of a vacuum cleaner and wipe with a soft cloth.
- When wiping the surface of the panel, use a soft and clean cloth. Since the panel is transparent, wiping with a hard or soiled cloth may result in damage. If the stain remains, soak a soft cloth in dilute neutral kitchen detergent with water and wipe. After removing the stain, wipe off sufficiently so that no detergent remains.
- If it is difficult to remove the stain from the back of the panel, remove the stain using a soft brush.
- For stains on the body, wring a soft cloth soaked with water dry and wipe. If the unit is significantly soiled, soak a soft cloth in dilute neutral kitchen detergent with water and wipe. After removing the stain, wipe off sufficiently so that no detergent remains.
- When oil or chemicals such as insecticide, etc. is attached, clean out on each occasion.
- For dust, etc. attached to the surface of the flap, wipe it off with soft cloth.
- For stains on the remote light receiver, wipe with a narrow cotton swab soaked with a little water and subsequently wipe with a dry cotton swab.





• Do not use anything other than neutral kitchen detergent. Otherwise cracking, discoloration, damage or scratches to the panel surface may be caused.

Dust sensor (Cleaning guide: every 3-6 months)

Carry out periodical cleaning every 3-6 months.
 Otherwise the performance of the dust sensor will drop.



Filter Replacement

Replacement Interval					
 The filters are consumable items parts. The standard life of the dust filter is approximately 8 years, and that of the deodorizing filter is approximately 10 years. Testing was conducted according to JEM1467 of the Japan Electric Machine Industry Association. If 5 cigarettes are smoked per day: [Dust filter] Years until the air purifying time is double that of when the filter is new [Deodorizing filter] Years until the deodorizing rate is reduced by half compared to when the filter is new The dust filter should be replaced early if its color resembles any of the colors on the dirtiness label attached to the unit. The colors on the dirtiness label are shown as a guide only. Depending on the installation location, the actual color of the contaminated filter may differ from the color shown on this label. 					
For a room where there have only been a few people smoking cigarettes For a room where many people have been smoking cigarettes					
 For the deodorizing filter replacement interval, use approximately 10 years as a guide. Replace the filter earlier when the filter performance is degraded. The filter may need to be replaced earlier depending on the installation location and conditions of use. When it becomes difficult to remove dirt or odor, replace the filter earlier than suggested. Otherwise, the filter may generate odors. The filter should be replaced earlier in the following cases. When the purifier intakes oily smoke, carbon substances (soot), etc. or when the smell of new building materials remains after a new house has been built or the house has been remodeled. When used in stores, such as in coffee shops, game parlors, barber shops, beauty parlors, or in offices or hotels and inns. When the purifier intakes large amounts of cigarette smoke. When the purifier intakes solvent content of paint, adhesive, etc. When used in dusty locations near roads subject to heavy traffic. 					
Precautions regarding Filter Handling					
 Be sure to take the filter out of the plastic bag before use. Do not set the filter when it is still in a plastic bag. Otherwise, a malfunction may occur. Avoid handling it roughly. Do not crush, knead or roll the filter. Once the filter is broken, it will not have any cleaning effect. 					
 Do not wash the filter. The filter is not washable for reuse. Purchase a new filter for replacement. The filter contains plastics. Dispose of the filter according to local regulations. 					

Filter Replacement (Continued)



Alert Display

Symptom

Cause

All airflow indicators $\sim \approx \approx \approx$ are blinking.

Faulty fan rotation.

Stop the operation, unplug the power cord from the AC outlet and contact your dealer for service.

Troubleshooting Guide

Before asking for repair Check the following again

Symptom	Check to see	Solution	
No air blows out or no power is	 Is power plug securely inserted into the AC outlet? 	Securely insert the power plug into the AC outlet.	
supplied	• Is the breaker switched off?	Switch on breaker.	
Smoke or smells are not efficiently removed, or there is an odor	● Is the pre-filter very dirty?	Clean the pre-filter, referring to the "Pre-filter" in "Cleaning".	
	● Is the filter dirty?	Replace the filter, referring to the "Filter Replacement". The filter may need to be replaced earlier depending on the installation location and conditions of use.	
No romoto	• Are battery polarities correct?	Insert the batteries with correct polarities.	
No remote operation	• Are batteries dead?	Replace the batteries.	
	Is the remote infrared receiver dirty?	Clean the remote infrared receiver.	
Airflow rate does not decrease even	• Has airflow rate been switched?	Press the airflow button and select Auto Sensor or another airflow rate. →P.E-15,E-18	
	Is the operation in the "Humidify" mode?	Airflow rate will not decrease when humidity is low.	
though the air is clean	Is sensor sensitivity high?	Change the sensor sensitivity setting.	
	• Has airflow rate been switched?	Press the airflow button and select Auto Sensor or another airflow rate.	
Airflow rate does not	Is the odor sensor hole blocked by dust or other obstacles ?	Clean the odor sensor. \rightarrow P.E-26	
increase even though the air is	Is sensor sensitivity low?	Change the sensor sensitivity setting. \rightarrow P.E-20	
contaminated	• Was the ambient air clean when the unit power cord was plugged into the AC outlet?	Change the airflow rate. Or open a window and plug the power cord into the AC outlet when ambient air is clean. \rightarrow P.E-19	
"Air Sensor" indicator	 Is the unit installed in a location away from odor or dust? 	Relocate the air unit.	
remains constantly lit in green	Is the odor sensor hole blocked by dust or other obstacles ?	Clean the odor sensor. \rightarrow P.E-26	
"Air Sensor" indicator is kept	Is the dust sensor covered with dust?	Clean the dust sensor.	
blinking in green.	Is the odor sensor hole blocked by dust or other obstacles ?	Clean the odor sensor. \rightarrow P.E-26	

Troubleshooting Guide (Continued)

Symptom	Check to see	Solution		
"Air Sensor" indicator is kept blinking in	 Is there anything nearby that the odor sensor might detect? Any appliance generating combustion gas Alcohol, cosmetics, sprays, etc. 	The Purifier may detect components of invisible gas that cannot be cleaned by the filter and continue operation. Ventilate the room by opening windows, etc. \rightarrow P.E-19		
green.	 Is the odor sensor hole blocked by dust or other obstacles ? 	Clean the odor sensor. \rightarrow P.E-26		
	• Is there water in the water tank?	Fill the water tank with water.		
No humidifying effect	 Is the operation in any of "Air Purify", "Pollen" or "Strong Deodorization" mode? 	Change the operation mode to "Humidify" or " Skin Moisturize" mode. → P.E-15		
enect	Is the humidifying filter dirty?	Clean or replace the humidifying filter, referring to the "Humidifying Filter" in " Cleaning".		
Humidifying performance	Is the airflow rate set to "Auto"?	Depending on the installation location and conditions of use, water may not be consumed. Set the operation mode to "Skin Moisturize" and the airflow rate to "High" or "Max".		
is inadequate when operated in "Humidify" mode	Is the pre-filter or the filter dirty?	Clean the pre-filter, referring to the "Pre-filter" in "Cleaning".		
	Is the humidifying filter set properly, or is it dirty?	Set the humidifying filter correctly. If it is dirty, clean or replace it.		
When operated in "Air Purify", "Pollen" or	Is there water in the water tank and water tray?	Discharge water and then operate.		
"Strong Deodorization" mode, air is humidified	Is the humidifying filter wet with water?	Drain the humidifying filter.		
	Is the water tank set correctly?	Set the water tank correctly. \rightarrow P.E-12		
	 Is the tank cap closed firmly, or is the tank cap packing set securely? 	Close the tank cap firmly.		
	Is the water tray cover closed properly?	Close the water tray cover correctly.		
Water leaks	 Is the humidifying filter set securely? 	Set the humidifying filter securely.		
	Is the unit tilted, or was it carried with water in the tank?	Place the unit on a level, stable surface. Avoid carrying the unit with water in the tank.		
	 Is there any opening in the water tank or water tray? 	Stop using the unit immediately and contact your dealer for repairs.		
	Is there any leakage from the water tank?	Stop using the unit immediately and contact your dealer for repairs.		
Indicator is dim	 Has the dimmer control been activated? 	Cancel the dimmer control setting. →P.E-21		
The "Clean Humidifying Filter" indicator does not go off	 Was the reset button pressed after cleaning? 	Press the reset button.		

Following Conditions Are Normal

Noise/vibration

NOISE/VIDIALION	
Symptom	Cause
Snapping noise sounds when plugging power cord into the AC outlet.	It is because electric components are energized when power is supplied. This is normal.
Unit vibrates during the "Max" operation.	Vibration is caused by fan rotation. This is normal.
Bubbling noise	The noise is produced by air bubbles when water in the water tank is supplied to the water tray. This is normal.
Clicking noise sounds during operation.	This is a switching sound of the shutter. This is normal.
leat/odor	
Symptom	Cause
The wind coming out of the outlet smells.	When first using, the odor of the parts inside the body may be noticeable. Otherwise, the deodorization performance of the filter has declined. \implies P.E-27 Or, odor may have contaminated the humidifying filter. Clean the humidifying filter. \implies P.E-22-E-24
The remote control or the remote control receiving part is warm.	The control substrate is built into the body. Therefore, the remote control or remote control receiving area may get warm.
Operation/other	
Symptom	Cause
No vapor or mist visible	As the unit employs an evaporation system that produces moisturized air by passing an air stream through the humidifying filter, no vapor or mist is visible. This is normal
Humidity level indication differs from hygrometer reading.	Humidity level is indicated as a guide only. Also, differences in the environment in different parts of the room may cause different indications.
Shutter is stopped midway.	Performance is not affected even if the shutter is not fully opened. This is normal.
Water surface in the water tank waves.	This is caused by vibration during operation. This is normal.
Unit indicators repeatedly turn on and off one after another, and the fan is stationary.	The unit is in demo mode. Unplug the power cord once, wait for a few seconds and then insert the power plug into the AC outlet.
Pressing the eco button operates the ionization setting / release of the other Hitachi air purifier with ionizing function. Pressing the ionizing button on the remote controller for the other Hitachi air purifier with ionizing function operates the setting / release of eco operation.	Because the signals from the remote controllers are the same, both functions respond. This is normal.

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Troubleshooting Guide (Continued)

Operation/other

Symptom

The fan is stopped.

The humidifying filter clean lamp lights up although the humidification function was not used.

Cause

When the eco operation is selected, the fan may stop. \rightarrow P.E-21

When the power plug has been inserted into the AC outlet for about 1 month (about 720 hours), the lamp lights up. P.E-22

Replacement Parts (Separately Available)



Specifications

Model	EP-A8000					
Power supply	AC220-240V 50-60Hz					
Airflow switching	Max High Medium Silent					
Power consumption (W)	70	22	14	4		
Airflow rate (m ³ /min)	7.5	4.5	3.4	1.0		
Applicable floor space	55m ²					
Humidifying performance (mL/h)	Approx. 670 (Max operation)					
External dimensions	584(H) x 430(W) x 268(D) mm					
Weight	10kg					
Length of power cord	Approx. 1.8m					