

Document Manager 6.0 Users Manual

by Scanlon Associates

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1 Getting Started

1.1 Steps to a Successful Implementation

Steps to a Successful Implementation

The purpose of this section is to provide a brief outline of the basic steps necessary to quickly and successfully operate this software. Specific information on each item is detailed throughout this reference manual.

- 1. Add document type codes.
- 2. Add key types, and enter any desired linking behavior.
- 3. Add required fields (if any) to the documents types.
- 4. If necessary, add additional file types.

Once the first four steps have been completed, the system is ready for data entry.

- 5. Scan and/or acquire documents.
- 6. Enter required fields (if any) to the documents.

Once a document has been linked to a DrugPak record (by entering the required field data), you can see that document through DrugPak by pressing the camera button on the DrugPak tool bar while viewing the linked record.

1.2 Edit Document Types

Edit Document Types

This window allows you to specify what sort of document you're adding to the database (via scanning or acquiring). One example of a document type would be a chain of custody form.

To add a new document type, use the plus button on the navigation bar. Once the system is in edit mode (signified by the large check mark and an X), give your document type a name and press the check mark.

Document Type ID

This is an ID number automatically assigned by the system to each Document Type. It cannot be changed by the user.

Document type name

Enter the name of the Document Type.

Key Type

This column displays the Key Types (if any) associated with this Document Type.

Required

For each Key Type, this column displays whether or not this Key Type is required for this document type.

Add

Use this button to Add a Key Type to this Document Type. Pressing the Add button will open the Find Key Type window, which will allow you to choose from the available Key Types. The Key Types are

can be added, edited, and removed via the Edit Key Types item under the File Menu.

Remove

To remove a Key Type, select the desired Key Type from the list, and press the Remove button. The Key Types are can be added, edited, and removed via the Edit Key Types item under the File Menu.

Toggle Required

This function allows you to switch a Key Type from being required (Yes) to not being required (No), and vice-versa. To switch the "required" status of a key type, select the desired key type, and press the Toggle Required button. Pressing it again will revert it to the opposite value.

1.3 Edit File Types

Edit File Types

This window allows the user to specify what file types will be imported, and how to open them.

File Type

This is usually the three or four digit Windows file extension. When adding a new file type, you must add the correct extension (such as DOC for MS Word, or BMP for Bitmap). If you use an extension that Windows does not recognize, Document Manager will not be able to open the correct document type (unless you set a Specific Application). You may import a file whose type is not defined, but it will not be viewable in the Document Viewer window.

Viewer

This option determines where and how the current file type is opened. There are four options:

- Image Viewer Use this option to display image files using the built-in image viewer to view image files. This option also allows annotation of documents.
- Internal Browser Use this option to display documents using the built-in MS Internet Explorer. Only file types that have the required MS Internet Explorer plug-in will open. This option does NOT allow annotation of documents.
- Windows Default Handler This option will use the default application for this file format. The default application is the application that Windows uses to open files of this type.
- Specific Application- This option will allows the user to set a specific application to use to open files of this type. Use this option if you want to use an application other than the default application.

Open Document Automatically

Check this box to have documents of this type open automatically when browsing in the Document Viewer. Uncheck this box to have the Document Viewer *not* open the file of the above type automatically. If the box is unchecked, the user will have to double-click the file icon to open the document.

Application

When using a specific application (option above), press the browse button to navigate to the desired application.

Quoted Parameters

Leave this box unchecked, unless otherwise directed by Scanlon Associates' support staff.

1.4 Edit Key Types

Edit Key Types

The Document Manager allows you to "key" information for each document you scan. This key information makes it easy to find documents once they've been entered into the system. One example of a key category would be the Specimen ID on a chain of custody form. The Key Types editor allows you to create keys and determine their behavior.

Key Type ID

This is an ID number automatically assigned by the system to each Key Type.

Key Type Code

Create a code for this key type.

Key Type Name

Enter a descriptive name for the key type.

Date Type

The Data Type box allows you to specify what sort of data you'll be keying. There are six options:

- The Text type specifies that you'll be entering plain text.
- The Date type specifies that you'll be entering a date when you use this key category.
- The Decimal type denotes a number with decimal places.
- The Integer type denotes a whole number (one with no decimal places).
- The Time type denotes a time of day.
- The Yes/No type specifies a true or false value.

Masking

If necessary, choose an appropriate masking type: if entering a Social Security number as the key, choose SSN from the menu (entering 111225555 will become 111-22-5555.)

Select value from list below

When the data type is text, you can enter possible values to pick from. To enable this function, check the "Select value from list" check-box, then, in the box below the "Select value from list" check-box, enter the list of values that the program should present to the user when keying this key category. Each value will appear on a separate line.

Linking

After creating a key type, you may link it to any DrugPak or MRO Management record. There are three options:

- This key does not link to anything Using this option will not link this key to any DrugPak record.
- When this key is entered, create a link Using this option will create a link to a DrugPak table and field. Once this option is chosen, two drop-down menus will appear, and require you to choose a table name and a field name.
- When this key is entered, it updates a linked record If a link already exists for a the table being linked to in this key, this options will "push" this value to the chosen table and field. For example: you have a key for specimen ID, and its linked to the specimen ID field of the tests table. Next, you create a key for status, and link it (using this option) to the status field of the tests table. After the specimen ID is entered, when you enter the status, this value is then "pushed" into the appropriate field. If the specimen ID has not yet been entered, but the status has, the Document Manager will hold on to the value. When the specimen ID is entered, the status value is then "pushed" to the appropriate field.

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If you choose "When this key is entered, create a link," or "When this key is entered, it updates a linked record," a window appears that allows you to choose which table, and which field within that table to link this key type to.



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2 Using Document Manager

2.1 Scanning Documents

Scan Documents

A document consists of one or more scanned pages. There are four ways to scan documents into the system:

One Page

Use this tab to scan single-page documents, one at a time. Set the document type you are scanning (if you know it) and click the Start button to scan a document. Each page you scan will be stored as a separate document. The items in the "Document type being scanned" are created in the Document Types window (File | Edit Document Types).

Multiple Pages

Use this tab to scan multiple page documents, when you know how many pages will be in each document. Set the document type (if you know it) and the number of pages to scan per document. For example, if you have (5) 3-page documents to be scanned, you would set your "Number of pages to scan per document" at 3. The program will automatically save the document and start a new document after the specified number of pages have been scanned. You can also click the Save Now button to save a document before the specified number of pages have been scanned.

Blank Separator

Use this tab to scan multiple page documents with blank pages as separators. This is a useful option for ADF (automatic document feed) scanners. Place a stack of documents into your scanner, with a blank page in between each document, and a blank page at the end of the document(s). After specifying the document type, click the Start button to start scanning. Each set of pages (separated by a blank page) will be saved as a separate document. You can also click the Save Now button to save a document at any time, without a blank page being scanned.

Append Until Done

Use this tab to scan multiple page documents, manually indicating how many pages are in each document. After indicating the document type being scanned, click the Start button to scan pages into a document. Keep clicking the Start button for each page you would like to be included in the document. Click the Save Now button to save the document with all of the previously scanned pages. After you click the Save Now button, you can click Start to begin scanning pages into a new document.

2.2 Acquiring Documents

Acquire Document

This option will allow you to acquire documents already in your system, and add them to your Documents Manager database.

- Navigate to the correct directory and select the document(s) that you want, and press the Open button. This will add the documents to you Document Manager database.
- Once you have selected the document(s) that you want, the system will ask you the type of document being imported. If they are all the same document type, you may enable the "Same for all" check box. Otherwise, the system will ask for the file type for EACH file being imported.

2.3 Viewing Documents

View Documents

This is the screen where you view and key the documents you've scanned into the system. Initially, you will see only those documents that are incomplete (the "Only incomplete documents" check box will be enabled). When there are documents in the system that have required fields, and data for those required fields has not yet been entered, those documents are considered "incomplete." In the sample below, there are no incomplete documents, so the window is empty.

- After scanning documents that do require data entry, they will show up in the document viewer.
- Below the navigator bar is a series of fields that allow you to key in information for the document you're viewing.
 - Use the left-hand drop-down list to specify the document type being viewed. This will be filled out automatically for you if you specified a document type during the scanning process. See Scan Documents for more information.
 - Use the middle drop-down list to enter information for a particular key type (See Edit Key Types for more information). Required key categories are listed with an asterisk (*).
 - Use the field on the right to set a value for the key category you just chose. Then, when you've entered the key category information, click the Add button to key the information to the document begin viewed. The system will automatically present you with each required key category. Once the required data has been entered, the document viewer will display the next document requiring data entry. You may also select a non-required key category from the middle drop-down list.

Add Button

Press this button once the required data has been entered (see above for more information on the menus and data entry field).

Keys Button

Press this button to view all of the keys that have been entered for this document.

Save Pos Button

Press this button to save the current view (zoom and position) for the key category you're entering. This makes it easier to find key information on a document image while you're entering information for a particular key category. For example, perhaps the Specimen ID on your chain of custody form is located in the bottom right hand corner of the Chain of Custody form. Select Specimen ID from the middle drop-down list, then scroll and zoom the document image so that you can see the specimen ID. Then click the Save Pos button. The next time Specimen ID is selected from the middle drop-down list, the document image will scroll and zoom to wherever you were when you clicked the Save Pos button.

• Below the Document Type and Key Category fields is a tool bar that lets you manipulate the image being viewed. Use this tool bar to zoom in and out, rotate, and to save or print out the document being viewed. Hold the mouse cursor over each button to see what it does.

2.4 Searching for Documents

Search Documents

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This window allows you to search for document(s) based on your search criteria.

Search Terms

Enter your search criteria here.

Search document types

You may choose either "All documents types" or, by using the drop-down menu, pick a specific document type (specified in File | Edit Document Types).

Search in

If you have chosen "All document types" above, you may choose "Keys," which will limit your search to just the key types that you have created (specified in File | Edit File Types), or you may choose any of the possible database tables (Results, MRO Work Area Results, Participants, Companies, Home Bases, Labs, Collection Sites, and Third Parties). If you have chosen a specific document type (in the "Search document types" field), you may choose either "Keys," which will limit your search to just the key types that you have created (specified in File | Edit File Types), or any table to which your keys are linked (see Linking, in Edit Key Types for more information on linking).

- The items available in the left-hand drop-down menu is determined by the combination of what is chosen in the "Search document type" and "Search in" menus. When a table is chosen in the "Search in" field, then this menu will display all possible fields in that table. If Keys is chosen, then this field will show all available keys.
- The items available in the middle drop-down window allow you to enter a logical parameter "is equal to," "is not equal to," or "is one of." The right-hand field is where the value being searched upon is entered.

These are best described with examples:

1. You want to search for a chain of custody document linked to a specimen ID of 1001. Assuming the appropriate key type and document type have been added, you would choose Chain of Custody from the "Search document types" menu, Keys in the "Search in" menu, Specimen ID in the left-hand drop-down menu, "is equal to" in the middle drop-down menu, and enter 1001 in the right-hand field.

2. You want to search for all chain of custody forms that are linked to pre-employment tests and random (RND) tests. Assuming the appropriate key type and document type have been added, you would choose Chain of Custody from the "Search document types" menu, Results --- TESTS.DBF in the "Search in" menu, Specimen ID in the left-hand drop-down menu, "is one of" in the middle drop-down menu. You will now need to enter the two possible values by entering each test type (PRE and RND), and pressing the Add button after each one. Each value entered, and added, will appear in the box below. To remove an item from the list, select a value from the list, and press the Rmv button.

Once you have entered your search criteria and terms, press the Add button. This will place your criteria in the bottom box labeled Condition. The Search button uses the criteria in this box to execute the search. If you need to further specify your search criteria, you may add more search terms by following the above steps, and pressing the Add button. If you choose to delete any of your search criteria, select a condition, and press the Remove button. To remove ALL conditions, press the Clear button.

When you have all necessary conditions in the Condition box, press the Search button, the the program will display all result(s) (if any) meet your search criteria.

2.5 Annotation of Documents

Annotation

The annotation tool bar allows you to add text, images and highlighting. When viewed through the Image Viewer (see Edit File Types), and image can be annotated with additional information, notes, and images.

Graphics Tool

This tool allows you to create a variety of shapes and lines. The color of the resulting item is determined by the color chosen in the palette tool (in the middle of the tool bar - see below). The pattern (solid, striped, empty, etc.) is determined by the pattern tool (to the right of the Sample Text box), and the width of the line is determined by the number entered in the pen width box (far right end of tool bar).

Text Tool

This tool allows you to create a text box, and note pad text box, or enter the system date. The background color of the this item is determined by the color chosen in the palette tool (in the middle of the tool bar - see below). The font, font style, point size, and color are determined by the the font tool (to the left of the Sample Text).

Highlight Tool

This tool allows "highlighting" of any portion of the image. Highlighting enables the user to draw attention to a portion of the image, by creating a transparent colored box. The background color of the highlighted box is determined by the color chosen in the palette tool (in the middle of the tool bar).

Image Stamp Tool

This tool allows you to "rubber stamp" any image onto an existing Document Manager image. The image that is rubber stamped is determined by the item chosen in the drop-down menu to the right of the rubber stamp tool. To add images to this list, choose Tools | Add Rubber Stamps from the main Document Manager screen, navigate to the desired image, then press Open. This tool assumes that you have already have images to use as rubber stamps. If not, use any image editing software to create them, or use the Document Manager to scan an image.

Color Palette

This tool allows you to set the color of any graphics, text or highlighting.

Font Tool

This tool allows you to set the font, font style (regular, bold, italic, etc.), point size and color of any text entered using the text tool.

Sample Text

This window displays a sample of text using the font, font style, point size, font color, and background color chosen.

Pattern Tool

This tool allows you to set background pattern (if any) of any shape created by the graphics tool.

Pen Width

Enter the line width for any non-solid graphic.



3 Menus

3.1 File Menu

File Menu

Overview

The File Menu is located at the top left of the software window. It provides quick access to the main functions of Document Manager.

Scan Documents Acquire Document View Documents Search Documents

Edit Document Types Edit Key Types Edit File Types

3.2 Preferences

Preferences > Global Settings

The Global Settings screen lets you specify how the Document Manager will behave in various circumstances.

Do not prompt user for confirmation if only one specimen match found

This check box controls the behavior of the Document Manager's automated drug test results matching. For example, when you enter a specimen ID, the Document Manager automatically looks in the DrugPak system for a drug test that matches the specimen ID you entered. If it finds more than one test that matches the specimen ID entered, it will present the user with a list of tests, and allow the user to select the correct one. If this box is checked, the system will automatically select a test when only one test matches the specimen ID, without presenting the user with a prompt. When this box is unchecked, the system will present the user with a list of tests to choose from, even when this list includes only one matching test. If no record exists in DrugPak with that specimen ID, it will link to the test once it is entered.

Warn during key entry if no link was made

If you prefer not to be warned when no link is made during key entry, uncheck this box.

Examine results collected in the last # days

This setting allows you to specify how far back in time the Document Manager will look for matching DrugPak test results. This may help reduce the number of tests the system will find for a given specimen ID.

Wait for image after scan is complete # seconds

This setting allows for slower network connections to complete the creation of a scanned file before moving to the next image (i.e., setting the number higher.). The default value is 2 seconds.

Pause after scanning is complete 'N' seconds

Enabling this function will force the scanner to pause for the desired number of seconds after each

scan. Leave this option disabled unless otherwise instructed by the Scanlon Associates' support staff.

Lock documents when viewing in the document viewer

Check this box to prevent other users from modifying the current image or its links.

3.3 Tools Menu

Tools Menu

Update Incomplete Status

If you add a required field to a document type, any documents of that type remain "complete." Use this tool to set any documents that are complete, but that now require additional data entry. In this case, set the appropriate start and ending Add dates, and press the OK button. All documents that are complete and were scanned or added within the specified date range will now be set back to "incomplete."

Purge Documents

Use this feature to remove old documents. Choose a cutoff date (documents acquired/scanned on or before will be removed). You may also choose to remove all documents; only unlinked documents, or only linked documents. *Warning: use this feature with extreme caution. There is NO way to "un-purge" documents.*

Add Rubber Stamps

A rubber stamp is an image that can be "stamped" on any scanned or acquired image document. Selecting this item will open the standard Windows file selection window. After this appears, navigate to the desired image, and press the Open button. Any images chosen here will then be available for use as a "rubber stamp" when using the annotation tool bar.

Enable Profiler

This is a diagnostic tool for the use the Scanlon Associates' support staff. Leave this tool DISABLED, unless otherwise directed.

Delete Scanned Files

Enable this to delete scanned images from scan directory after they have been imported into the database.

3.4 Help Menu

Help Menu

This menu provides various options to help you become familiar with the software. It offers several options.

Contents

Takes you to the Contents section of the Help file.

Search

Takes you to the Search window of the Help file.

Print User's Manual

Print the PDF version of the users manual. (*Free*) Adobe Acrobat reader is required: http://www.adobe.com/products/acrobat/readstep2.html)

Register

Change your registration status. Call 800-321-7826 to receive your key.

Drugpak.com

This will launch your default web browser and automatically take you to the main DrugPak home on the Internet.

Program Updates

This will launch your default web browser and automatically take you to the main DrugPak updates page.

About

Check the version number of your software. Click the directory link on the About screen to open the program folder in an Explorer window.