

RTI Monitor

User's Manual

Version 4.5



Your systems. Working as one.



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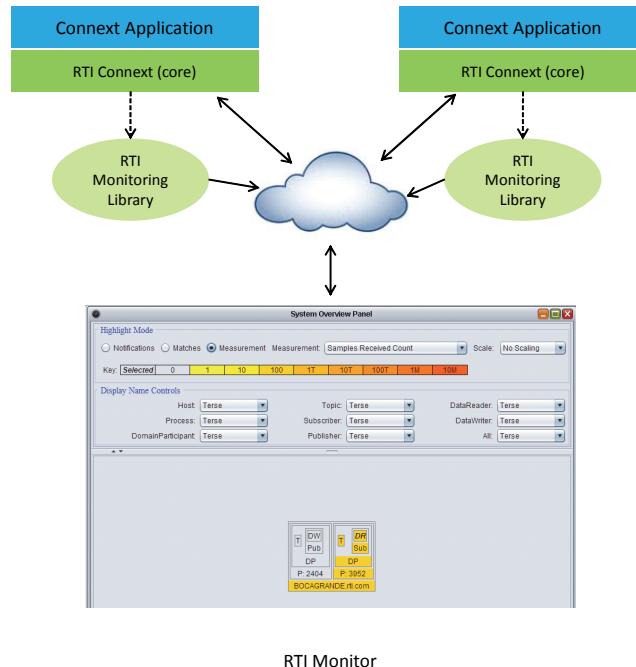
Chapter 1 Welcome

RTI® Monitor is a graphical tool that displays monitoring data from *RTI Connex™* (formerly *RTI Data Distribution Service*) applications.

Monitor will help you:

- ❑ **Understand your system** with an easy-to-use graphical view into your entire *Connext* application.
- ❑ **Verify your design** by making sure your *Connext* entities are communicating as expected.
- ❑ **Tune performance** by providing deep statistics on every aspect of the middleware's operation.
- ❑ **Optimize integration** with detailed information on every *Connext* entity in your system.
- ❑ **Monitor real-time operation** with a dashboard of tools to see traffic patterns, errors, lost samples, and more.

You can run *Monitor* on the same host as the *Connext* application or on a different host.



To enable a *Connext* application to provide monitoring data to *Monitor*, the application needs to use the *Monitoring Library* plug-in.

Connext notifies *Monitoring Library* every time an entity is created/deleted or a QoS is changed. *Monitoring Library* also periodically queries the status of all *Connext* entities. *Monitoring Library* sends all the data to *Monitor* once it gets the data from the *Connext* application.

Monitoring is enabled in the application by setting values in the DomainParticipant's PropertyQosPolicy (programmatically or through an XML QoS profile).

Refer to the *Monitoring Library Getting Started Guide*, included with the *Monitoring Library* bundle, for details. *Monitoring Library* is available from the RTI Support Portal (accessible from <https://support.rti.com/>).

Chapter 2 Starting Monitor

On Linux systems:

Start *Monitor* using the provided **rtimonitor** script.

For example, if you installed *Monitor* in **/opt/rti**, start it by entering:

```
> /opt/rti/RTI_Monitor_<version>/scripts/rtimonitor
```

On Windows systems:

Start *Monitor* by double-clicking **<installation directory>\scripts\rtimonitor.bat**.

You can also start it from the command-line if you need to use any of the options described in [Section 2.1](#).

2.1 Command-line Options

Monitor accepts the command-line options in [Table 2.1](#).

Table 2.1 Command-line Options

Option	Description
-aggregationPeriodSeconds <seconds>	<i>Monitor</i> periodically goes through all the monitored entities in the system (this information is saved in its own database) to calculate aggregated statistics and states. This value controls that minimum period (specified in seconds). Default: 5 seconds
-help	Displays all command-line options.

Table 2.1 Command-line Options

Option	Description
<code>-historyDepth <value></code>	<i>Monitor</i> saves some statistics' history, so it can be displayed in the charts. This option controls how much historical data (number of samples) is saved per monitoring topic. Default: 12 samples
<code>-ignoreTypeConflicts</code>	Instructs <i>Monitor</i> to ignore any type conflicts. In <i>Monitor</i> , type conflicts are based on type-code equality rather than type compatibility. This command-line option can be useful if you have types that have different type-codes but are compatible. Default: Not specified (do not ignore type conflicts)
<code>-initialDomainIds <domain_id_list></code>	Specifies which domains <i>Monitor</i> will join when it starts up. <code><domain_id_list></code> is a list of domain IDs, each separated by a comma. To specify multiple domain IDs on a Windows system , enclose the comma-separated IDs in quotation marks. For example: <code>-initialDomainIds "31, 32"</code> . Default: If not specified, you will be prompted to enter a domain ID when <i>Monitor</i> starts.
<code>-matchRefreshPeriodSeconds <seconds></code>	Specifies the period at which to refresh the system overview panel's matches. Default: 5 seconds
<code>-notificationHistoryDepth <value></code>	Specifies the number of notifications to keep per entity. Default: 12 notifications
<code>-pruneDeadObjectsPeriodSeconds <seconds></code>	Sets the period at which <i>Monitor</i> should clean up user-interface objects (such as the Host, and Process nodes in the tree views) that are no longer current (have no more children nodes in the tree view). This value should be increased when dealing with very large systems where the time to complete discovery is longer than the default value of 3 seconds. Default: 3 seconds

Table 2.1 Command-line Options

Option	Description
-spawnReadThreads	Instructs <i>Monitor</i> to use multiple threads (according to the number of cores on the host) to retrieve data from its <i>Connext</i> DataReaders (which contain monitoring data). This is typically only needed for very large systems. Default: Not specified (use a single read thread to retrieve data at a period of 1 second)
-verbosity <value>	Sets the verbosity for <i>Monitor</i> and <i>Connext</i> . 0: silent (both <i>Connext</i> and <i>Monitor</i>) 1: errors (both <i>Connext</i> and <i>Monitor</i>) 2: warnings (<i>Monitor</i> only) 3: warnings (both <i>Connext</i> and <i>Monitor</i>) 4: information (<i>Monitor</i> only) 5: tracing (<i>Monitor</i> only) 6: tracing (both <i>Connext</i> and <i>Monitor</i>) Default: 1

Chapter 3 Using Monitor

Monitor consists primarily of tree views and panels. There is also a toolbar for easy access to the most commonly used commands. This chapter provides more details on *Monitor*'s components.

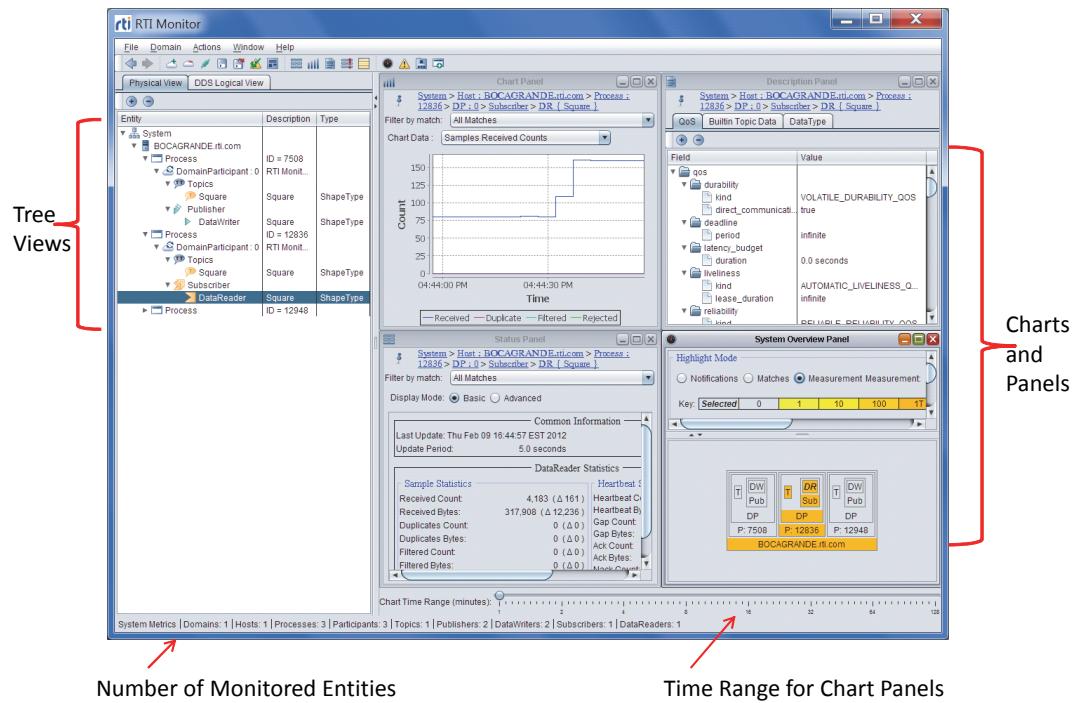
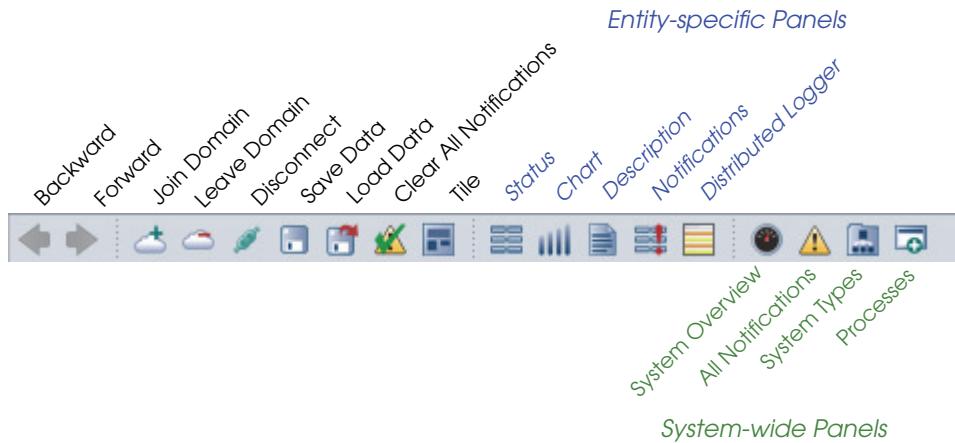


Figure 3.1 **Monitor's Toolbar**



3.1 Tree Views

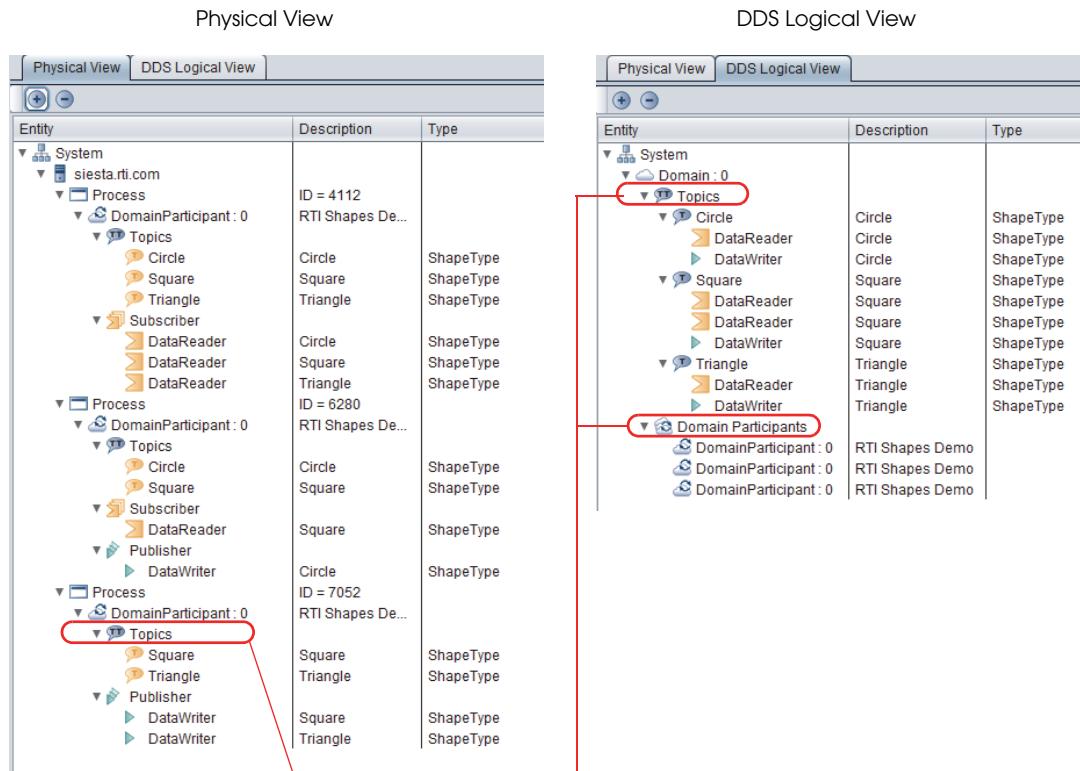
There are two tree views on the left:

- The **Physical View** displays all entities, arranged by their physical containment.
- The **DDS Logical View** displays all the entities, arranged by domains and topics.

When you select an entity in one of the panels, it becomes selected in the tree.

Similarly, when you select an entity in a tree, any entity-specific panels are updated to display information for the newly selected entity. One exception to this is if you use the pin button  in the upper-left corner of the panel. When a panel is pinned to an entity, it will periodically receive updated data for the pinned entity—even when another entity is selected in the tree.

Figure 3.2 Physical and DDS Logical Views



Note: "Topics" and "DomainParticipants" appear strictly to help organize the tree; they are not entities. If you select either of these while viewing an unpinned entity-specific panel, Monitor behaves as if you selected the domain or DomainParticipant above it in the tree.

3.2 Working with Monitor's Panels

Monitor has several panels that display monitoring data in graphical and tabular form. Some panels show data for a specific selected entity, while others show system-wide information:

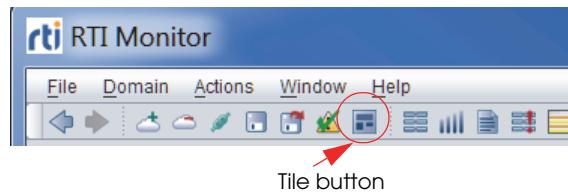
- Entity-Specific Panels
 - [Status Panel \(Section 3.3.1\)](#)
 - [Chart Panel \(Section 3.3.2\)](#)
 - [Description Panel \(Section 3.3.3\)](#)
 - [Notifications Panel \(Section 3.3.4\)](#)
 - [Distributed Logger Panel \(Section 3.3.5\)](#)
- System-wide Panels and Tables
 - [System Overview Panel \(Section 3.4.1\)](#)
 - [All Notifications Table \(Section 3.4.2\)](#)
 - [System Types Table \(Section 3.4.3\)](#)
 - [Processes Table \(Section 3.4.4\)](#)

You can create these panels by:

- Using the **Window, Create Panel** option from the menu
- Right-clicking an entity and selecting from the popup menu (entity-specific panels only)
- Clicking a button on the toolbar (see [Figure 3.1](#))

You may have multiple panels of each type open at the same time.

Panels can be arranged by various options in the **Window** menu. There is also a **Tile** button in the toolbar.



3.3 Entity-Specific Panels

The contents for entity-specific panels change to show whatever entity is currently selected in the tree view. You can, however, ‘pin’ a panel to an entity to prevent it from switching contents; to do so, use the **pin** button  in the upper-left corner of the panel. When a panel is pinned to an entity (you will see the pin button changed to ), it will periodically receive updated data for the same pinned entity—even when another entity is selected in the tree. The entity for the entity-specific panel (pinned or unpinned) is indicated by the entity hierarchy list at the top of the panel.

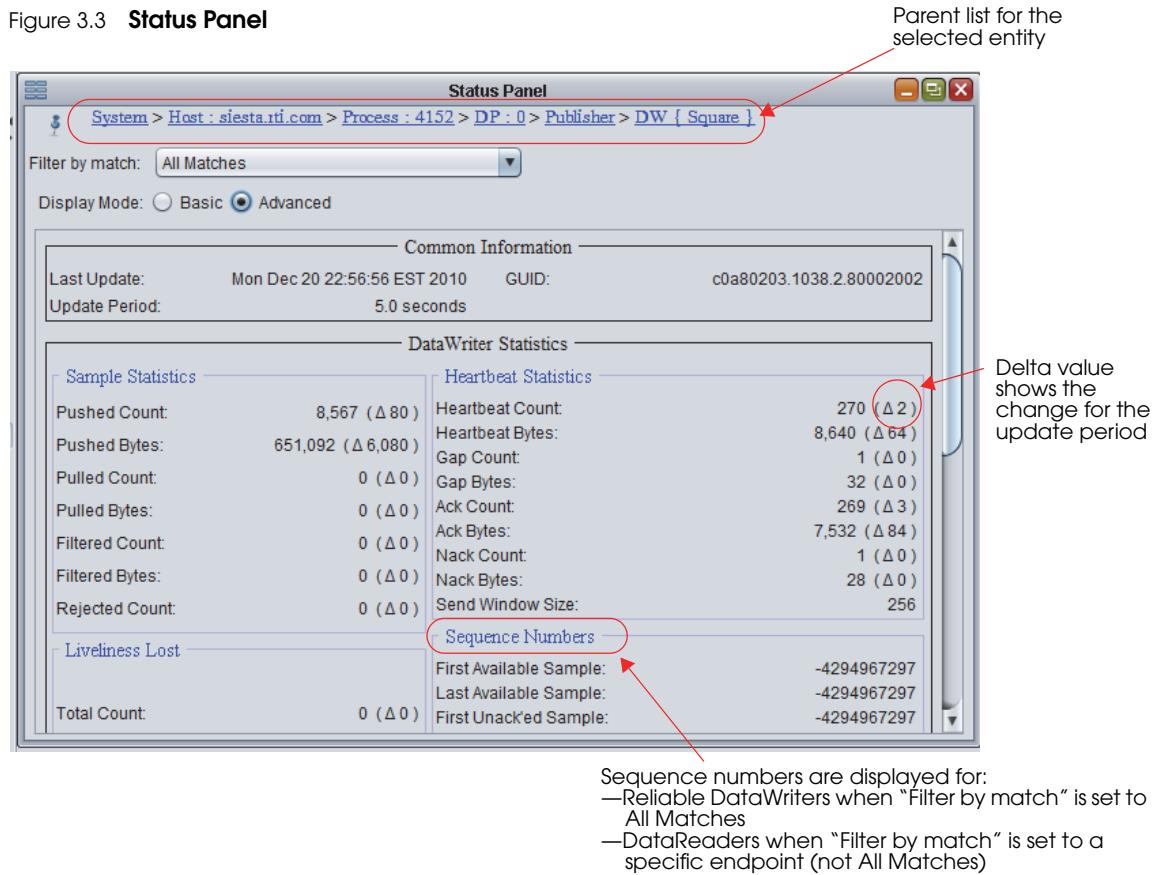
The **backward**  and **forward**  buttons in the toolbar can be used navigate through the entity-selection history.

3.3.1 Status Panel



The Status panel displays real-time statistics for the selected entity.

Figure 3.3 Status Panel



It displays statuses of the selected entity, or an aggregation of all the statuses of all the entities that belong to that selected item. For example, if you select a DataWriter, the statuses are just for that entity. If you select a Publisher, the statuses are an aggregation of those for all DataWriters that belong to that Publisher. Aggregation calculation period can be controlled by the command-line parameter **-aggregationPeriodSeconds** (see [Table 2.1](#) for details).

Basic and **Advanced** options are provided. **Basic** data only includes Sample Statistics and Heartbeat Statistics (for reliable readers or writers only). The **Advanced** option

shows all the available statuses for the entity (some of the data is only available for reliable readers or writers).

Warnings and Error Statuses

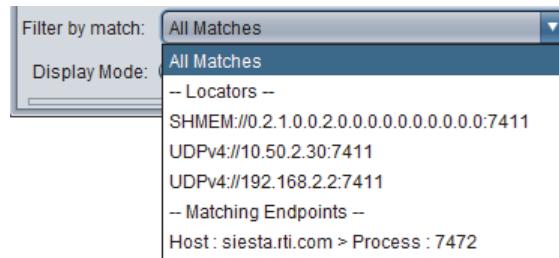
Warnings and errors are checked for some of the statuses; warnings are highlighted in yellow, errors are in red. See [Section 3.3.4](#) for details on which statuses are checked for warnings or errors. To clear the warnings and errors status of ALL entities in the system, select the  button from the toolbar or **Actions, Clear All Notifications** from the menu.

The **Common Information** section shows you general information about the entity—the GUID for the entity for this panel, when the data was last updated, and the current update period.

Filter by match only appears for DataWriters and DataReaders. If anything other than **All matches** is selected, the data shown in the Status panel will only include data that belongs to the matching kind that you have selected—a subset of the data for the entire entity.

Filter options for DataWriters

- All matches
 - A selected locator
 - A selected matching endpoint
(DataReader)



Above: Example filter options for a DataWriter. The locators are for the transports. The matching endpoint is a DataReader.

Filter options for DataReaders:

- All matches
 - A selected matching endpoint
(DataWriter)

Below: Example filter options for a DataReader. The matching endpoint is a DataWriter.



3.3.2 Chart Panel



The Chart panel graphs the selected statistics (on the Y axis) over time (the X axis) for the selected entity.

You can control the time range with the slider at the bottom of the main window, and other chart properties by right-clicking within the chart area.

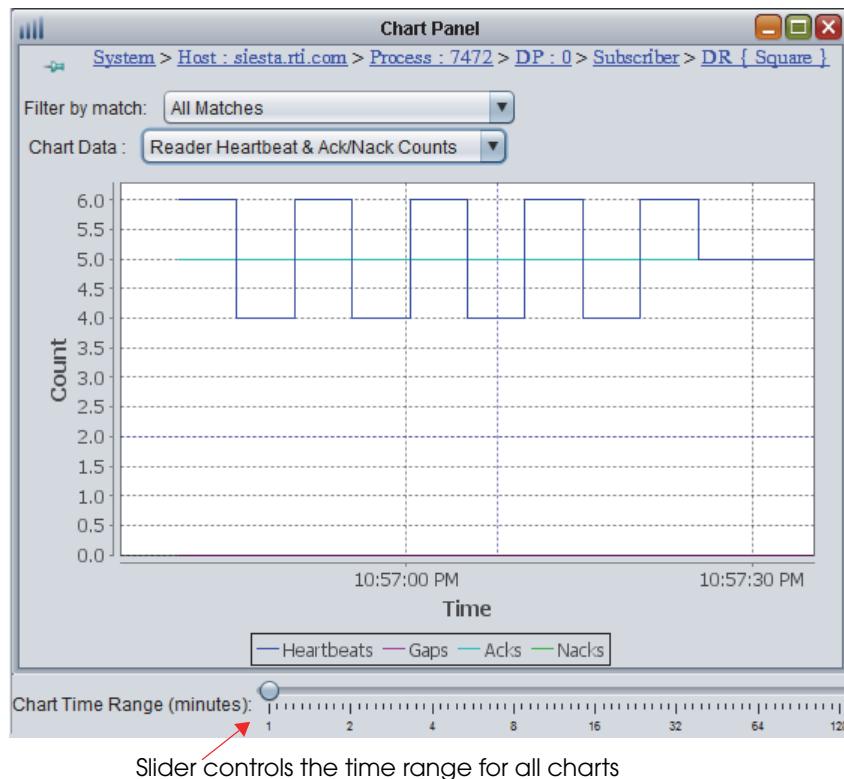
Filter by match only appears for DataWriters and DataReaders—[Section 3.3.1](#) describes the choices.

The **Chart Data** options depend on the type of the selected entity.

The number of samples that can be displayed in the chart is controlled by the **-historyDepth** command-line option (see [Table 2.1](#) for details).

To plot multiple chart data for the same entity at the same time, create multiple Chart Panels.

Figure 3.4 **Chart Panel**

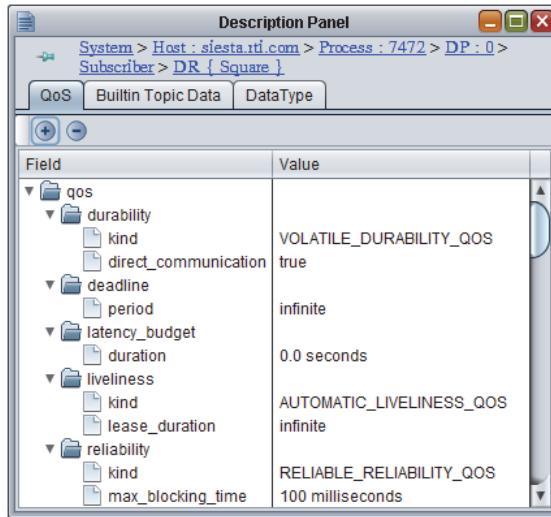


3.3.3 Description Panel

The Description panel's contents depend on what is selected in the tree view. There are three tabs which may appear:

- QoS** (appears for all *Connext* entities)—Shows the QoS settings for the selected entity.

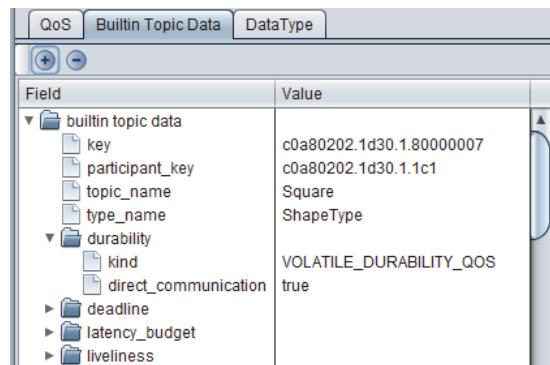
Figure 3.5 Description Panel's QoS Tab



Field	Value
durability	VOLATILE_DURABILITY_QOS
kind	true
direct_communication	
deadline	infinite
period	
latency_budget	0.0 seconds
duration	
liveliness	AUTOMATIC_LIVELINESS_QOS
kind	infinite
lease_duration	
reliability	RELIABLE_RELIABILITY_QOS
kind	100 milliseconds
max_blocking_time	

- Builtin Topic Data** (appears for DomainParticipants, DataWriters, and DataReaders)—Shows the propagated QoS in the builtin topic for the selected entity.

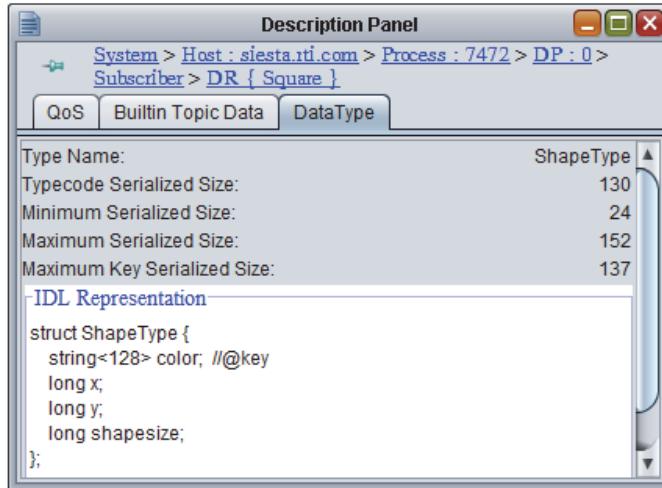
Figure 3.6 Description Panel's Builtin Topic Data Tab



Field	Value
builtin topic data	
key	c0a80202.1d30.1.80000007
participant_key	c0a80202.1d30.1.1c1
topic_name	Square
type_name	ShapeType
durability	VOLATILE_DURABILITY_QOS
kind	true
direct_communication	
deadline	
latency_budget	
liveliness	

- ❑ **Data Type** (appears for DataWriters and DataReaders)—Shows the type code, serialized size, and IDL representation of the associated data type:

Figure 3.7 Description Panel's Data Type Tab

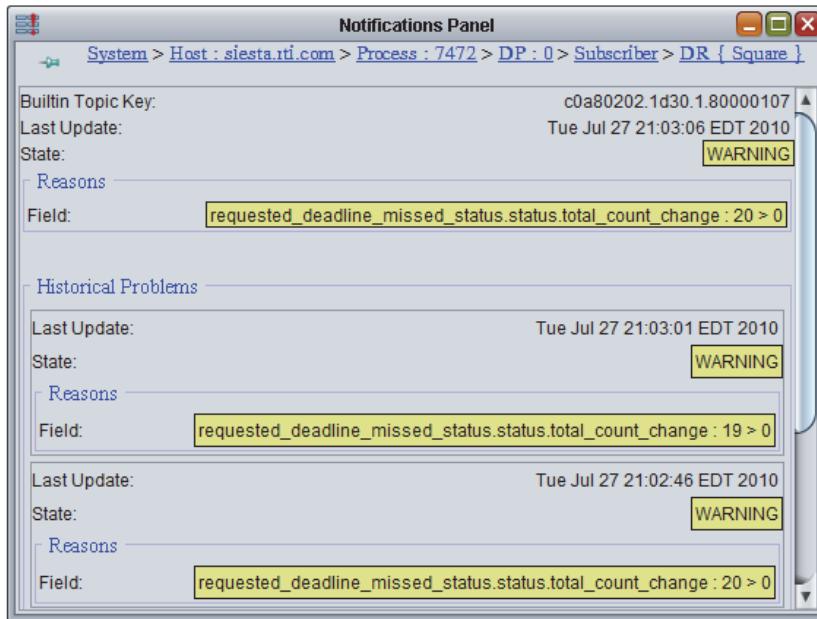


The Description panel is not applicable when a system, host, or process is selected, since they are not *Connext* entities.

3.3.4 Notifications Panel

The Notifications panel displays the selected entity's current status (normal, warning or error) and a historical list of all related alarm statuses. Warnings are highlighted in yellow, errors are in red.

Figure 3.8 **Notifications Panel**



Clearing Notifications

To clear the warnings and error status of ALL entities in the system, select the  button from the toolbar or **Actions, Clear All Notifications** from the menu.

Historical statuses will never be cleared. The number of saved historical statuses is controlled by the **-notificationHistoryDepth** command-line option (see [Table 2.1](#) for details).

[Table 3.1](#) lists the conditions that are considered warnings or errors.

Type conflicts might be ignored if the **-ignoreTypeConflicts** command-line option is used (see [Table 2.1](#) for details).

Table 3.1 Warning and Error Conditions

Entity	Conditions	Warning or Error
DataReader	Type conflicts (equality comparison)	Error
	Incompatible QoS	Error
	Samples rejected	Error
	Deadlines missed	Warning
	Liveliness lost	Warning
	Samples lost	Warning
DataWriter	Using push_on_write = false with best-effort reliability or an asynchronous publisher	Error
	Type conflicts (equality comparison)	Error
	Incompatible QoS	Error
	Inactivated DataReaders	Error
	Liveliness lost	Warning
	Deadlines missed	Warning
DomainParticipant	On same host as another DomainParticipant that does not agree on using shared memory	Error
Topic	Inconsistent topic status	Error

3.3.4.1 Additional Information from RTI Distributed Logger

RTI Distributed Logger is a library that enables applications to publish log messages to *Connext*. If you are interested in purchasing *Distributed Logger*, please contact your RTI Sales representative.

If a *Connext* application uses *Distributed Logger*, the log messages it sends to *Monitor* are used as an integral part of the entity state kept for the associated Process. You can see this in [Figure 3.9](#), where log messages have changed the Process' state to **Error** because there are error-level log messages. This is a simple but powerful way to monitor the health of a distributed system with minimal integration work. If the application already tracks its state, it can write updates to the state for Warning and Error to the log. Those will be picked up by *Monitor* and reflected in the display.

See also: [Distributed Logger Panel \(Section 3.3.5\)](#).

Note: *Monitor* cannot downgrade entity state from Error to Warning to Normal. You can make this change explicitly with the **Clear All Notifications** button on the toolbar.

Figure 3.9 Notifications Panel: Integrating Log Message Level with Entity State



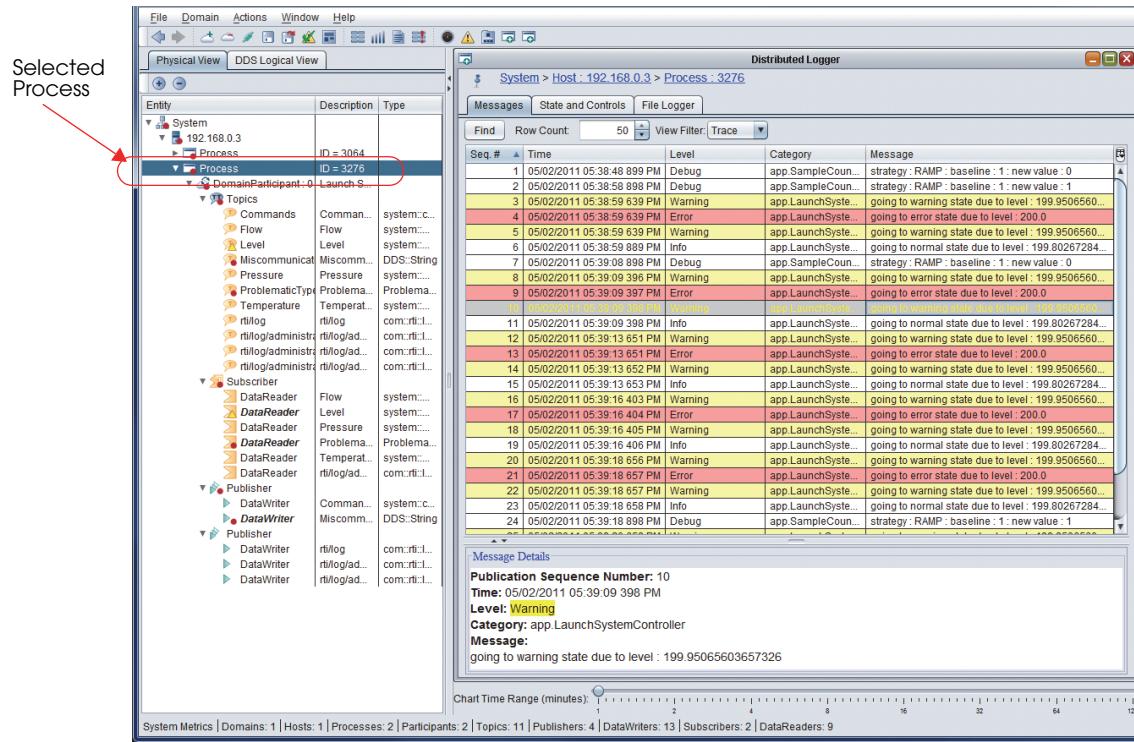
3.3.5 Distributed Logger Panel

Monitor's Distributed Logger panel allows you to see messages from *Distributed Logger*, a separate library that can be integrated with *Connext* applications. You can also use this panel to control *Distributed Logger*.

Distributed Logger is integrated into *Monitor's* entity state (normal, warning, and error) tracking feature. Therefore error and warning messages logged to an application's logging system and sent to *Monitor* through *Distributed Logger* will change a process' status to Error and Warning, respectively.

The Distributed Logger panel is associated with Process entities. Therefore it only displays information when a Process is selected from the Physical View and that Process is running an instance of *Distributed Logger*.

Figure 3.10 Distributed Logger Panel



As seen in Figure 3.10, the Distributed Logger panel has three tabs:

- Messages Tab (Section 3.3.5.1)**
- State and Controls Tab (Section 3.3.5.2)**
- File Logger Tab (Section 3.3.5.3)**

When a Process containing an instance of *Distributed Logger* is selected, the cached log messages populate the table in the **Messages** tab, and the **State and Controls** and **File Logger** tabs are updated to reflect the state of the *Distributed Logger* instance.

3.3.5.1 Messages Tab

The Messages Tab, shown in [Figure 3.10](#) and [Figure 3.11](#), displays a table containing the log messages from the currently selected Process. The messages can include those logged using the application's logging library, RTI Logger, as well as the standard out and standard error of the application, depending on how the application configured *Distributed Logger*.

By default, the messages are presented sorted based on the order in which they were written. By clicking on the column headers, you can re-sort the table to meet your needs. The panel also has a "Find" button to do simple string searches, a control to limit the number of rows which are displayed, and a view filter which shows filters messages that are less severe than the selected level. At the bottom of the panel is a detailed display for the selected messages from the table. This is primarily useful when the log message contains multiple lines (only a single line is displayed in the table).

[Figure 3.11 Distributed Logger Panel's "Messages" Tab](#)

Messages from all Distributed Logger instances for the selected Process

Details for the selected message

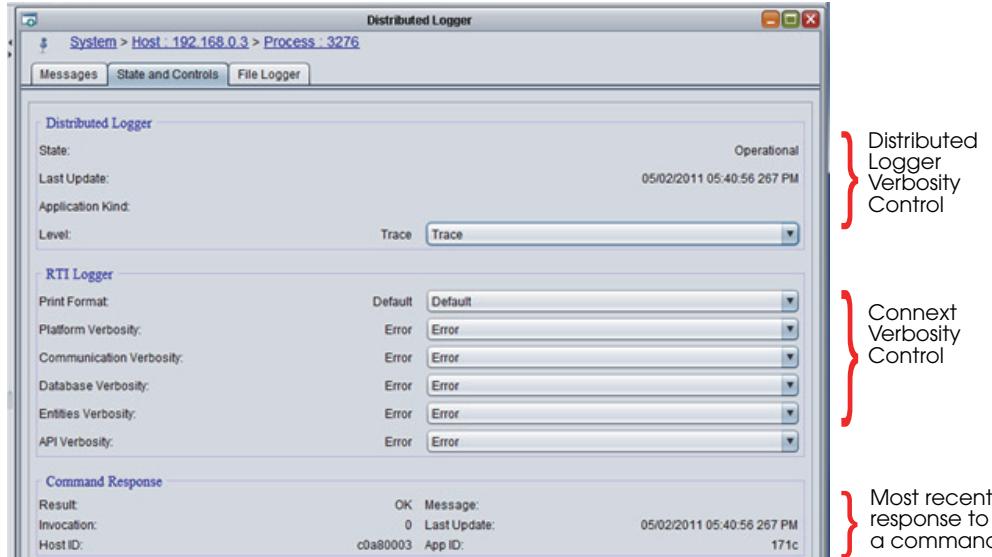
Message Details

Publication Sequence Number: 10
Time: 05/02/2011 05:39:09 398 PM
Level: Warning
Category: app.LaunchSystemController
Message: going to warning state due to level : 199.95065603657326

3.3.5.2 State and Controls Tab

The State and Controls tab, shown in [Figure 3.12](#), provides the ability to control the verbosity of the Distributed Logger instance directly from *Monitor*. It also provides control over the RTI Logger verbosity and shows the most recent (if any) response to commands it has processed.

[Figure 3.12 Distributed Logger Panel’s “State and Controls” Tab](#)



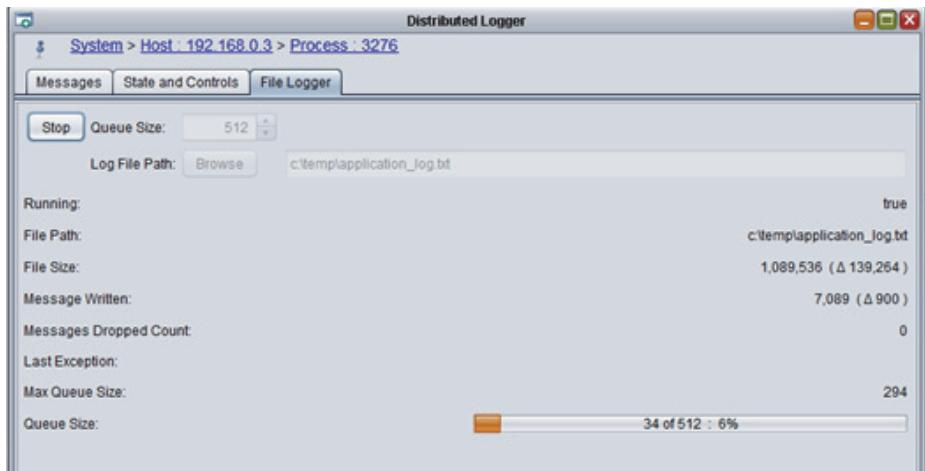
3.3.5.3 File Logger Tab

The File Logger tab, shown in [Figure 3.13](#), provides a way to save log messages for a single Process to a file. This is especially useful when issues are noticed for a Process and you want to capture the output to share with others for analysis. Another more general-purpose way to save log messages to a file is provided as an example with *Distributed Logger* and is detailed in the *Distributed Logger Getting Started Guide*.

The File Logger tab provides inputs for the file path and the queue size. There are displays that show how many messages have been written as well as dropped (due to queue size). The current and maximum queue sizes are also displayed.

Note: The **File Size** may not update as quickly as the **Messages Written** count. In fact, the **File Size** is usually zero until several messages have been written. This is because buffering is used to increase the throughput performance while writing to the file.

Figure 3.13 Distributed Logger Panel's "File Logger" Tab



3.4 System-Wide Panels and Tables

System-wide panels and tables show a summary of the states of the whole system.

3.4.1 System Overview Panel

The System Overview panel displays a map of the entities in the system.

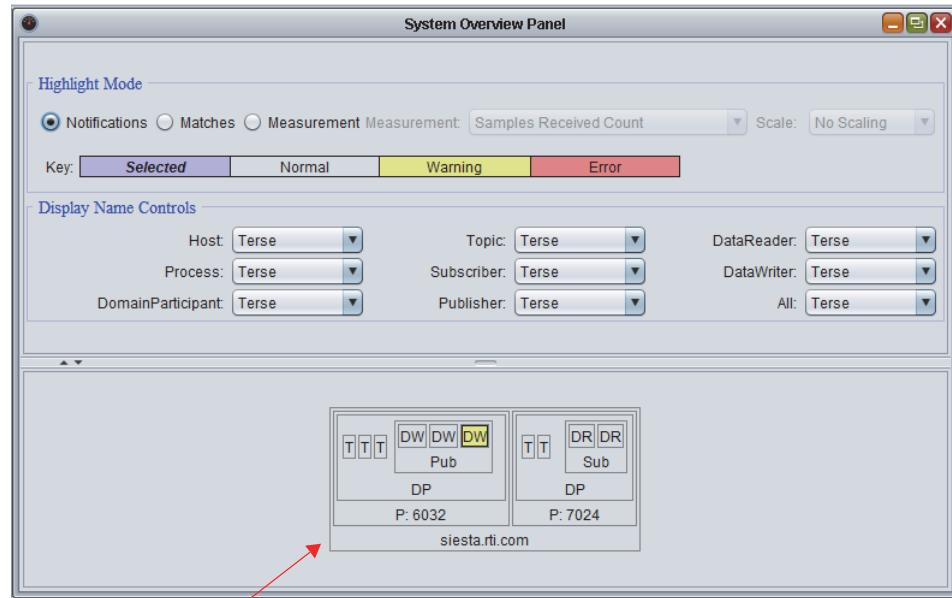
You can change the criteria for how items in the map are highlighted by selecting the **Notifications**, **Matches**, or **Measurement** option. A **Key** is provided to indicate the meaning of the different highlights in the map.

If the **Notifications** option is selected, the map will show all the entities in the system and their colors will show if they are in normal, warning or error mode.

If the **Matches** option is selected, the map will show all the entities that are currently matched and all the entities that are currently unmatched due to potential errors.

For an 'ideal match,' opposing endpoints (DataWriters and DataReaders) must have the same domain ID, same topic name, and belong to compatible partitions (if any are specified). This list of ideal matches is compared to the list of actual matches received from *Monitoring Library* to determine which entities are marked as matches or mismatches in

Figure 3.14 System Overview Panel (Notifications Option)



A visual map of the system.

The outer-most box represents the host.

T = Topic

DR = DataReader

DW = DataWriter

Sub = Subscriber

Pub = Publisher

DP = DomainParticipant

P:# = process ID

the map. There are various reasons for a mismatch, such as incompatible QoS or data types, misconfigured discovery peers, or use of the `Connext ignore_*` APIs, among other reasons.

The matches are shown at the peer-level only. That is, if you select a Publisher, you will not see matches for the DataWriters that belong to it. [Table 3.2](#) provides more information on what matches are shown for selected entities.

Table 3.2 Peer-Level Objects

If you select this type of object ...	You will see matching information for ...
Host	Hosts
DomainParticipant	DomainParticipants
Publisher	Subscribers

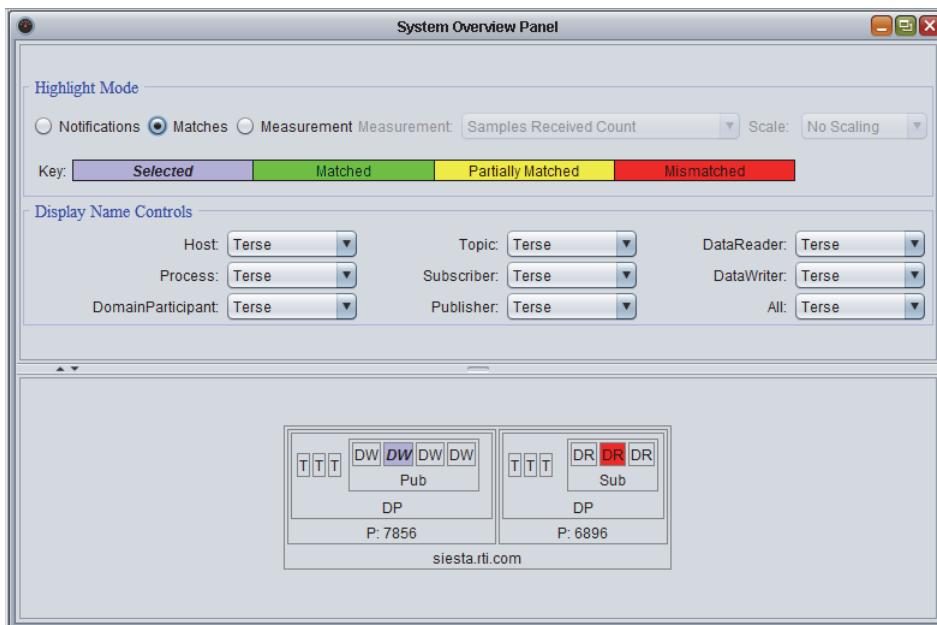
Table 3.2 Peer-Level Objects

If you select this type of object ...	You will see matching information for ...
Subscriber	Publishers
DataWriter	DataReaders
DataReader	DataWriters
Topic	Topics

If an entity is highlighted as 'Partially Matched,' *some* (not all) of its child entities are not matched (such as a Publisher that has one matched DataWriter and one or more unmatched DataWriters.)

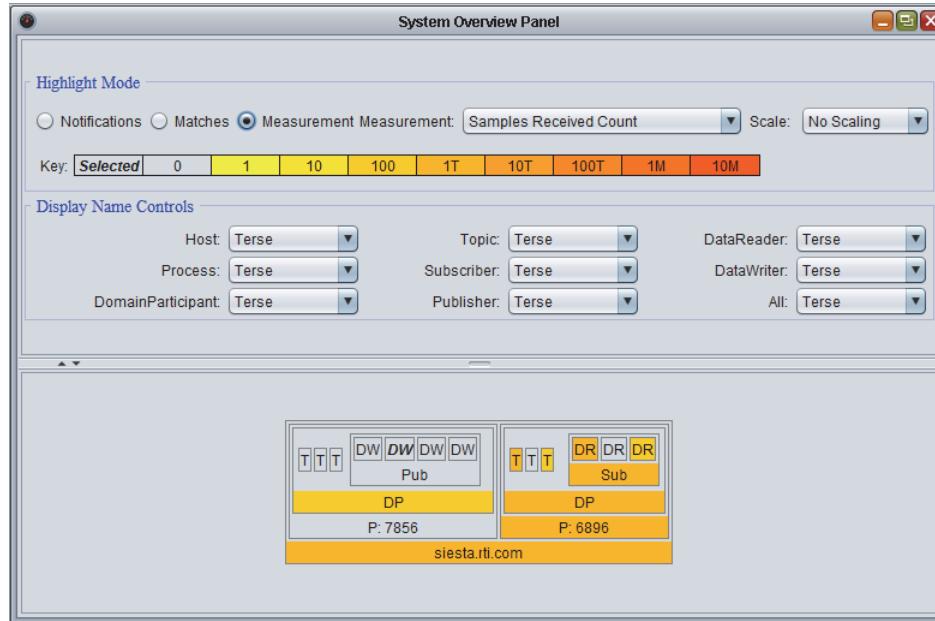
The **-matchRefreshPeriodSeconds** command-line option controls how often the matching information is refreshed (see [Table 2.1](#) for details).

Figure 3.15 System Overview Panel (Matches Option)



If the **Measurement** option is selected, the **Measurement** and **Scale** drop-down menus are enabled. **Measurement** allows you to select which data value to display in the map. **Scale** allows you to control the scaling factor of the data value.

Figure 3.16 System Overview Panel (Measurement Option)



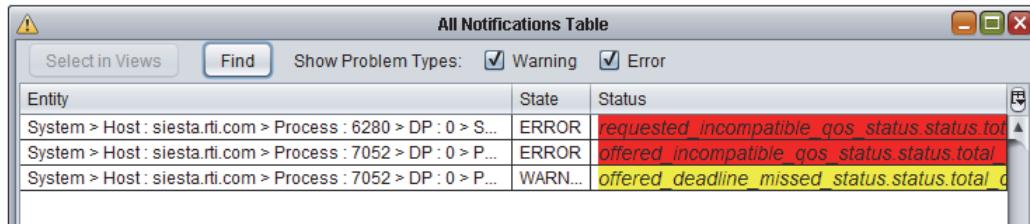
Move the mouse over an entity in the map will show you the details of that entity for the selected highlight mode.

The **Display Name Controls** simply control how the items in the map are labeled (or whether they are hidden). Each entity types can be hidden from the map, labeled tersely (with just an abbreviation for the entity type, such as T for a Topic), or include more information, such as T {Topic Name}.

3.4.2 All Notifications Table

The All Notifications Table shows you all the current errors and warnings for the entire system (not just the currently selected entity).

Figure 3.17 All Notifications Table



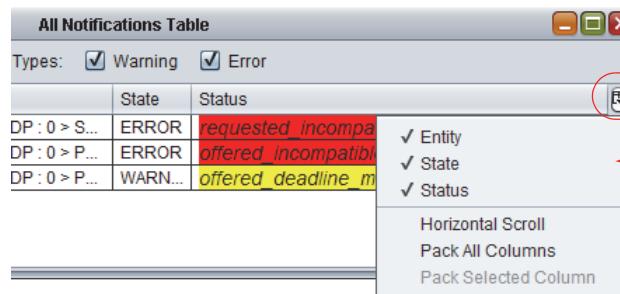
This panel has filters to include or exclude warnings/errors. Errors are shown in red. Warnings are shown in yellow.

If a row is selected in the table, the **Select in Views** button selects the entity in tree views on the left.

The **Find** button is useful for searching through a large table. (This is a simple string search, so you must use the exact same form as displayed in the table.)

Clicking on a column heading will sort the table by the values in that column. Clicking it again will sort in the opposite order.

The  button just above the vertical scrollbar allows you to choose which columns appear in the table. It also has options to pack (resizes) columns and enable a horizontal scrollbar. (Note: to enable the 'Pack Selected Column' option, select a cell in the top row.)



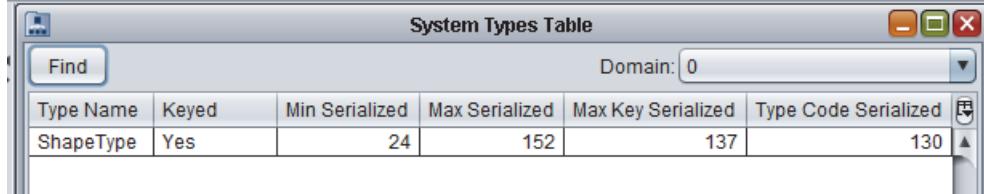
You can change the order of the columns by simply dragging them to a new place in the table.

Clearing Notifications

To clear the notifications, select the  button from the toolbar or **Actions, Clear All Notifications** from the menu.

3.4.3 System Types Table

The System Types table displays all the known data types in the selected domain.



Type Name	Keyed	Min Serialized	Max Serialized	Max Key Serialized	Type Code Serialized
ShapeType	Yes	24	152	137	130

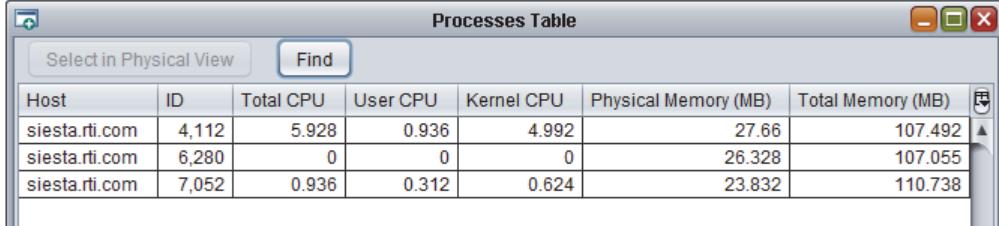
The **Domain** drop-down menu includes a list of all the joined domain IDs for you to select.

Like the [All Notifications Table \(Section 3.4.2\)](#), this table also has a  button (above the vertical scrollbar) to control the columns that appear in the table. You can also sort the table based on any of the columns by clicking the column heading.

The **Find** button is useful for searching through a large table. (This is a simple string search, so you must use the exact same form as displayed in the table.)

3.4.4 Processes Table

The Processes table displays memory and CPU information for all the processes in the system.



Host	ID	Total CPU	User CPU	Kernel CPU	Physical Memory (MB)	Total Memory (MB)
siesta.rti.com	4,112	5.928	0.936	4.992	27.66	107.492
siesta.rti.com	6,280	0	0	0	26.328	107.055
siesta.rti.com	7,052	0.936	0.312	0.624	23.832	110.738

These values are valid only if the host is a Linux or Windows system.

For multi-core machines, CPU usage can be greater than 1.

Like the [All Notifications Table \(Section 3.4.2\)](#), this table also has a  button (above the vertical scrollbar) to control the columns that appear in the table. You can also sort the table based on any of the columns by clicking the column heading.

For example, you can quickly sort by Total CPU to see which process is using the most. When the process row is selected in the table, you can use the **Select in Physical View** button to see where this process is within the physical tree.

The **Find** button is useful for searching through a large table. (This is a simple string search, so you must use the exact same form as displayed in the table.)

3.5 Joining and Leaving Domains

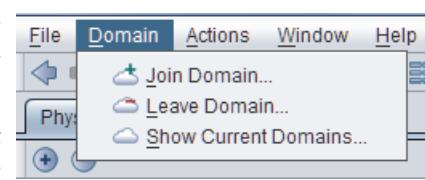
You must specify the domain(s) in which you want *Monitor* to monitor.

When *Monitor* starts, you will be prompted to enter a domain ID (unless you start it with the `-initialDomainIds` command-line option).



You can also join and leave domains by using the  and  buttons on the toolbar or the commands in the **Domain** menu:

To see the currently joined domains, select **Domain, Show Current Domains...** from the menu.

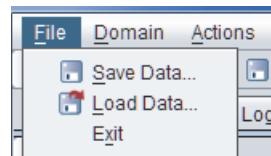


3.6 Saving and Loading Data

Monitor can work with live data or data that's been saved to a file. To save monitoring data, use the  button on the toolbar or select **File, Save Data...** from the menu. The file will be saved in a Serialized Java Objects format (.ser).

To load a data file, use the  button on the toolbar or select **File, Load Data...** from the menu.

When *Monitor* is working with saved data, you will see (**Historical data mode**) in the title bar, followed by the filename. For example:



Monitor will save notifications, descriptions, and statistics (for DomainParticipants, DataReaders, and DataWriters), up to the history depth or notification history depth for every object being monitored.

Notes:

- While viewing saved data, you will not see built-in topic data or the IDL representation of the data type in the Description panel. This information is not saved in the data file.
- You cannot save data while using a loaded data file.
- After viewing saved data, to return to live data you must reconnect to the domain(s) that you want to monitor by joining the domain (see [Section 3.3.5](#)).

3.7

Connecting and Disconnecting the Display

To stop *Monitor* from updating the display (while still receiving data), select the  button on the toolbar or **Actions, Disconnect Display** from the menu.

To resume display updates, select the  button on the toolbar or **Actions, Connect Display** from the menu.

Note: Data samples may be lost at the *Connext* level while *Monitor's* display is disconnected because the History QoS is configured to only keep the last few samples.

3.8 Changing Transport Settings in the Configuration File

The QoS used by *Monitor* are in `<installation directory>/config/rtimonitor_qos_profiles.xml`. You can edit this file to adjust the QoS to fit your system's needs. The typical use case is to adjust the transport settings so that they align with the other applications in the system, as these are critical for communication. However changing any other settings in this file may result in unpredictable behavior and is not supported.

Generally, the configuration file is editable on the system. There are certain circumstances where it cannot be updated, such as on Windows 7 when *Monitor* is installed in the "Program Files" directory. If this is the case, open your text editor with 'administrative' permissions before opening the QoS file.

