

CyberPatrol SiteSURV Web Filtering User Manual

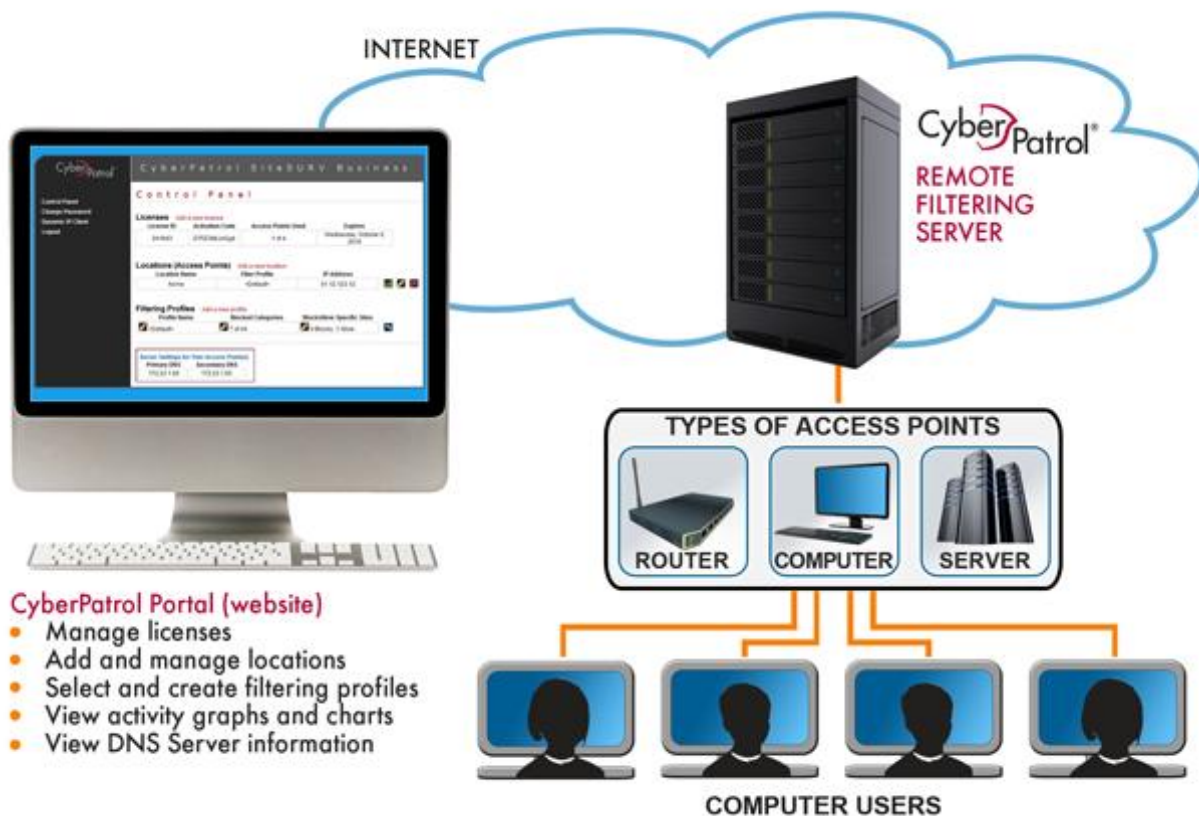
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Overview

Most home and small business computers access the Internet through a router or some other device that is connected to the Internet. A good example is the wireless router used at home. It connects all computers sharing a single 'access point' to the Internet. CyberPatrol's Business Web filtering is a service that works with routers and other types of access points to monitor and filter Internet access. Every computer that accesses the Internet through a common router, PC, or server is protected.

Product Diagram



Since this is a service, it requires no software installation on the PCs located behind the access point. Any PC that can normally access the Internet is filtered, including MAC and PCs.

How it Works

In a normal installation, the access point connects PCs directly to the Internet. In CyberPatrol's filtering mode, the access point called the Domain Name System (DNS) is changed to point to CyberPatrol's filtering servers instead of the Internet. The filtering server looks at all Internet web site requests and compares them to our list of categorized web sites to determine if the site you want is a good site (allowed) or an undesirable site (blocked). Allowed sites are processed as if you were going directly to the Internet. Blocked sites are stopped and not allowed to be viewed. Instead, a page is displayed notifying you that the site has been blocked by CyberPatrol.

Managing Internet Access

Internet access is managed through a portal site that can be viewed from any computer that has an Internet connection.

The Control Panel on the portal site gives you the following controls:

- Add and manage locations (access points)
- Select and create filtering profiles by category
- Create a custom Blocked/Allow list of web sites
- View activity graphs and charts

Parameters can be modified at any time. Additional access points can be added and managed under the same portal. Each product license lets you protect up to four access points.

Activating Your Account

Once you have purchased your CyberPatrol product, you can immediately activate your account. During the activation process, three things are accomplished:

1. Your account is registered with CyberPatrol and your subscription is activated.
2. You are provided with the DNS information required for setting up an access point.
3. Customers with Dynamic IP addresses (as opposed to Static IP addresses) are provided with a download link to the Dynamic DNS Client software.

You will receive an e-mail giving you the License ID, Activation Code, and a link to the account activation site. To begin the process, go to <https://config.cyberpatrol.com/ValidateLicense.aspx>.

The following will appear on the screen.

Add New License

Enter a New License

License ID

Activation Code

1. Enter the License ID provided with your order confirmation.
2. Enter the Activation Code provided with your order confirmation.
3. Click Next. The Customer Information screen will appear.

Add Customer Information

Company

* First Name

* Last Name

* Address

Address 2

* City

State

* Postal Code

Country

* Phone

* Email

Create a password for your account

* Password:

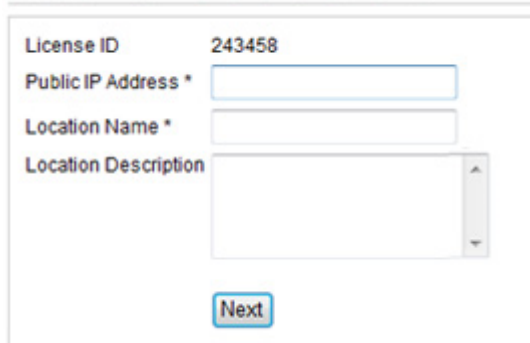
* Retype Password:

4. Complete the required customer information fields.
5. Select and enter a password for your account. **Your password must be at least 6 characters.**

Important: You will need to use your password during set up and to manage your account. Please take the necessary steps to assure you don't lose your logon information.

6. Enter the password again to verify the password and Click Next. The Add a Location Screen appears displaying your License ID

Add a Location



License ID 243458

Public IP Address *

Location Name *

Location Description

7. Enter the IP address assigned to one of the computers serviced by the access point you are protecting.

Note: You can determine the IP Address by going to <http://whatismyipaddress.com>. The computer used to go to this address must use the access point you intend to protect. Upon entering the web site, your IP Address will be displayed on the screen.

8. Enter a location name. Pick any name like office, home, etc. If you choose, you may also enter a description of the location. Click Next. **The Activation Complete message will appear indicating that your license was successfully activated.**

Activation Complete

Congratulations! Your CyberPatrol product is now activated and will be available for use within the next 15 minutes.

Next Steps

- 1 Click On "Control Panel" in the toolbar and review the information. Under filtering profiles, click the edit button under "Blocked Categories" and "Block/Allow Specific Sites" to set the level of filtering you require.
- 2 Change the DNS settings on your access point (router, computer, or server) to point to CyberPatrol's servers. Your new DNS settings are provided below and are also displayed in the Control Panel.
DNS IP Address #1: 172.23.1.65
DNS IP Address #2: 172.23.1.65
- 3 If your access point uses a dynamic IP address, and most do, you'll need to install the Dynamic IP Client on any one computer sharing the access point. The client notifies CyberPatrol if your IP address changes and automatically updates the information in your file.
[Click Here to Download the Client.](#)

For complete set up instructions, see the [online help manual](#).

9. Complete the set up process by reviewing the information displayed in the Control Panel. Select your blocked categories and add any blocked or allowed Web sites. Information on using the Control Panel can be found in this Help Manual located in the Control Panel section,

Control Panel

OVERVIEW

The Control Panel provides all the tools and information necessary to manage access to your computers including:

- Manage licenses
- Add and manage locations (access points)
- Select and create filtering profiles
- View activity graphs and charts
- View DNS Server information for Access Points

[help](#) | [cyberpatrol website](#) | [logout](#)

CyberPatrol SiteSURV Business

Control Panel
Change Password
Dynamic IP Client
Logout

Control Panel

Licenses [Add a new license](#)

License ID	Activation Code	Access Points Used	Expires
241943	DT5Z38KJoGg4	1 of 4	Wednesday, October 6, 2010

Locations (Access Points) [Add a new location](#)

Location Name	Filter Profile	IP Address	
home	<Default>	01.12.123.12	

Filtering Profiles [Add a new profile](#)

Profile Name	Blocked Categories	Block/Allow Specific Sites	
<Default>	7 of 44	0 Blocks, 1 Allow	

Server Settings for Your Access Point(s)

Primary DNS	Secondary DNS
172.23.1.65	172.23.1.65

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Action is controlled by four icons or buttons; Edit, Delete, Reset, and Statistics.



LICENSES

Control Panel			
Licenses Add a new license			
License ID	Activation Code	Access Points Used	Expires
241943	DT5Z38KJoGg4	1 of 4	Wednesday, October 6, 2010

The License Toolbar identifies all activated licenses by ID, Activation Code and the expiration date. Normally there is only one license listed. The number of access points assigned to each license is displayed in the toolbar.

To add a new license:

1. **Click on** add a new license. The following screen will appear:

Add New License

Enter a New License

License ID

Activation Code

2. Enter your license ID and Activation Code
3. **Click** Add License. The following screen will appear:

Control Panel			
New license added successfully.			
Licenses add new license			
License ID	Activation Code	Access Points Used	Expires
199392	6K6n9Md3	2 out of 4	Friday, May 7, 2010
199860	6K6n9Md3	0 out of 4	Thursday, May 13, 2010

4. The license is now added to your control panel and ready for use.

LOCATIONS (Access Points)

Control Panel			
Locations (Access Points) Add a new location			
Location Name	Filter Profile	IP Address	
home	<Default>	01.12.123.12	

The Locations Toolbar is used to manage the Locations or access points. The typical installation will only have a single location listed. Each license will accommodate up to four. Customers with additional locations (access points) will see a list of all installed locations.

Use the Icon buttons to edit a location, delete a location, or generate statistics for a location. Click on the graph, pencil, or X icon to initiate the action.

To add a new location (access point):

1. **Click** add a new location. The following screen will appear:

A d d N e w L o c a t i o n

Assign an Existing License

- OR Enter a New License -

License ID

Activation Code

Location Name *

Description

IP Address *

Filter Profile

2. You have two choices. Pick a license to assign from the drop down menu of existing licenses, or add a new license ID and Activation Code.
3. **Enter** a location name. Pick any name like office, home, etc. If you choose, you may also enter a description of the location.
4. **Enter** the IP address assigned to one of the computers serviced by the access point you are protecting. You can determine the IP Address by going to <http://whatismyipaddress.com>
5. Select a Filter Profile from the drop down list. Filter Profiles identify which categories of sites you wish to block. The normal profile is default. You can edit or change profiles at any time.
6. **Click** Add Location

- The following screen will appear indicating that your new location was successfully activated.

Control Panel

New location added successfully.

Licenses [Add a new license](#)

License ID	Activation Code	Access Points Used	Expires
241943	DT5Z38KJoGg4	1 of 4	Wednesday, October 6, 2010

Locations (Access Points) [Add a new location](#)

Location Name	Filter Profile	IP Address
home	<Default>	01.12.123.12

Filtering Profiles [Add a new profile](#)

Profile Name	Blocked Categories	Block/Allow Specific Sites
<Default>	7 of 44	0 Blocks, 1 Allow

- The location is now added to your control panel and ready for use.

Graph Activity

Control Panel

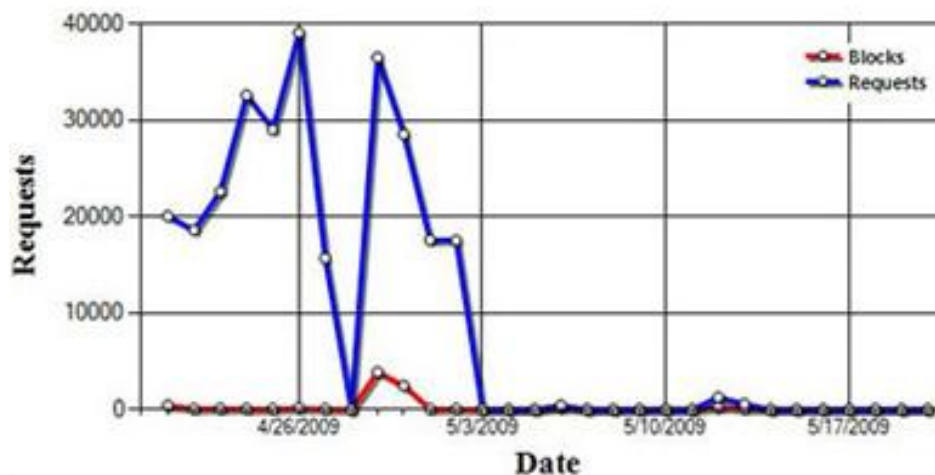
Locations (Access Points) [Add a new location](#)

Location Name	Filter Profile	IP Address
home	<Default>	01.12.123.12

Statistics are used to graph the number of web site requests and the number of requests blocked for the past 30 days. Graphs are generated by location using the statistics icon in the control panel.

To create a graph:

- Click** on the statistics icon next to the location you want to graph. The graph is generated and appears on the screen.



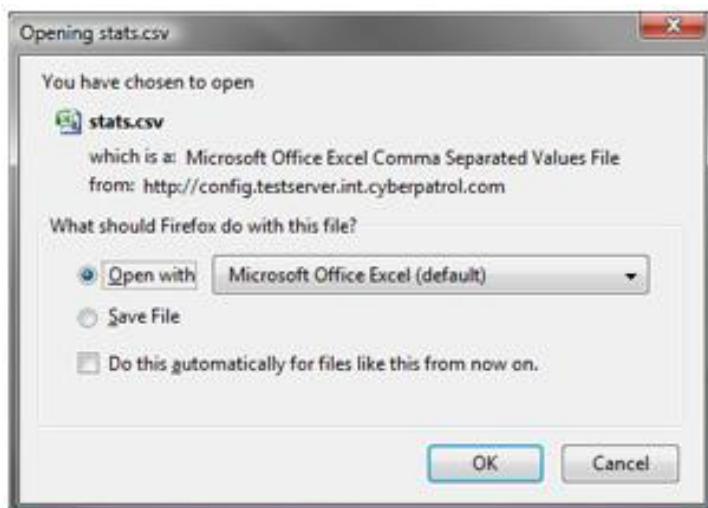
Note: We respect your privacy. Therefore, CyberPatrol does not keep detailed information on browsing activity. All statistical information is deleted after 30 days.

Download Statistics in CSV format

Data from statistics can also be downloaded and stored in the standard CSV (comma separated values) format. This common database format makes the files compatible with a wide range of programs like Microsoft Excel. This serves two purposes. You can keep a local history of all statistics. You can sort on the data using any compatible third party program.

To Download Statistics in CVS format:

1. **Click** Download Statistics in CSV format.
2. The following screen will appear:



3. **Save** or **Open** the file that now contains your data.

FILTERING PROFILES



Filtering Profiles are used to select Blocked Web site categories and create a custom blocked /allowed list. Any number of profiles can be created. But only one profile can be associated with a single location or access point.

You can add, edit, or delete profiles at any time. You can edit the default profile, but not delete it. To edit or delete a profile, click on the pencil or X icons to the right of the location. Use the reset icon to change back to default settings.



To add a new profile:

1. **Click** add a new profile. The following screen will appear:

Add New Profile

A Profile defines a level of filtering that can be assigned to any number of locations. Once created you can edit which categories are blocked and enter custom domain filters from the summary screen. Enter a name and description to help you identify this profile.

Profile Name *

Description

2. **Enter** a name for your profile. Add a description (optional).
3. **Click** Add Profile
4. The following screen will appear:

Control Panel

New profile added successfully.

Licenses [Add a new license](#)

License ID	Activation Code	Access Points Used	Expires
241943	DT5Z38KJoGg4	1 of 4	Wednesday, October 6, 2010

Locations (Access Points) [Add a new location](#)

Location Name	Filter Profile	IP Address	
home	<Default>	01.12.123.12	

Filtering Profiles [Add a new profile](#)

Profile Name	Blocked Categories	Block/Allow Specific Sites	
<Default>	7 of 44	0 Blocks, 1 Allow	

5. The profile is now added to your control panel and ready for use with any location. Use the edit function within the Filtering Profiles toolbar to modify categories and create a blocked/allow list.

Blocked Categories

There are 44 categories of web sites, 8 of which are recommended to always be blocked. All categories are selectable by location (access point). The categories we recommend to be blocked are automatically selected in the default setting.

To select categories for a profile:

Filtering Profiles [Add a new profile](#)

Profile Name	Blocked Categories	Block/Allow Specific Sites
<Default>	7 of 44	0 Blocks, 1 Allow
Office	8 of 44	None

- In the Filter Profiles section of the **Control Panel**, under **Blocked Categories**, Click the pencil icon for the profile you wish to change. The following screen will appear:

Blocked Categories for '<Default>'

Select the categories to be blocked in this profile.

† Indicates categories that are recommended to always be blocked.

<input type="checkbox"/> Ad Services	<input type="checkbox"/> Health	<input type="button" value="Block Recommended"/> <input type="button" value="Block All"/> <input type="button" value="Allow All"/>
<input checked="" type="checkbox"/> Adult †	<input type="checkbox"/> Home	
<input checked="" type="checkbox"/> Alcohol and Tobacco †	<input checked="" type="checkbox"/> Illegal Activities †	
<input type="checkbox"/> Alternative Lifestyle	<input type="checkbox"/> Jobsearch	
<input type="checkbox"/> Anonymous	<input type="checkbox"/> Kids And Teens	
<input type="checkbox"/> Arts	<input type="checkbox"/> Lingerie	
<input type="checkbox"/> Auctions	<input type="checkbox"/> News	
<input type="checkbox"/> Blogs	<input checked="" type="checkbox"/> Parked Domains †	
<input type="checkbox"/> Business	<input type="checkbox"/> Recreation	
<input type="checkbox"/> Chat	<input type="checkbox"/> Redirectors	
<input type="checkbox"/> Computers	<input type="checkbox"/> Regional	
<input type="checkbox"/> Dating Personals	<input type="checkbox"/> Religion	
<input type="checkbox"/> Download Media	<input type="checkbox"/> Science	
<input type="checkbox"/> Downloads	<input type="checkbox"/> Sex Education	
<input type="checkbox"/> Education and Reference	<input type="checkbox"/> Shopping	
<input type="checkbox"/> Entertainment	<input type="checkbox"/> Society	
<input checked="" type="checkbox"/> Error or Blank †	<input type="checkbox"/> Sports	
<input type="checkbox"/> Finance Investment	<input type="checkbox"/> Travel	
<input type="checkbox"/> Free Hosting	<input type="checkbox"/> Weapon Related	
<input checked="" type="checkbox"/> Gambling †	<input type="checkbox"/> Webmail	
<input type="checkbox"/> Games	<input type="checkbox"/> World	
<input checked="" type="checkbox"/> Hacking and Warez †	<input type="checkbox"/> XXX †	

2. **Click** the boxes next to the categories you want to block. You can also use the menu bar on the top right to Block Recommended, Block All, or Allow All.
3. **Click** Save Changes.
4. The following screen will appear.

Control Panel

New profile added successfully.

Licenses [Add a new license](#)

License ID	Activation Code	Access Points Used	Expires
241943	DT5Z38KJoGg4	1 of 4	Wednesday, October 6, 2010

Locations (Access Points) [Add a new location](#)

Location Name	Filter Profile	IP Address
home	<Default>	01.12.123.12

Filtering Profiles [Add a new profile](#)

Profile Name	Blocked Categories	Block/Allow Specific Sites
<Default>	7 of 44	0 Blocks, 1 Allow

Block/Allow List

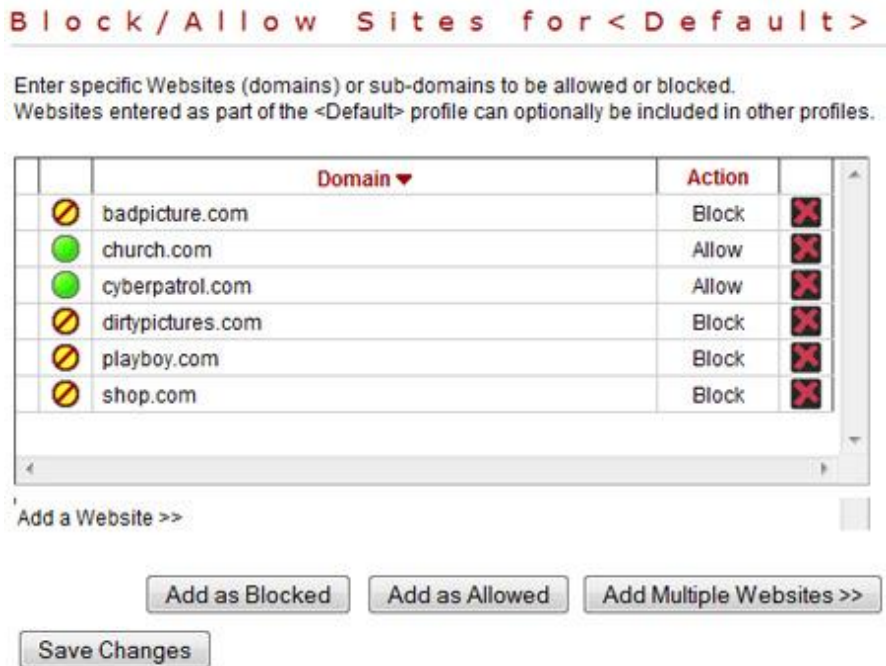
The Custom Block/Allow List is made up of web sites that you select to either always be blocked or allowed. Any site added to this list will override the settings in the blocked categories. If, for example, there are certain web sites you don't want employees to visit, such as sports sites or shopping sites, you add the web address of that site to the list and indicate you want them blocked. Even though access to these sites is normally allowed, adding them to your Block/Allow list assures that they are always blocked.

1. In the Profiles section of the **Configuration Summary**, under **Block/Allow Specific Sites**, **Click** the pencil icon for the profile you wish to change.

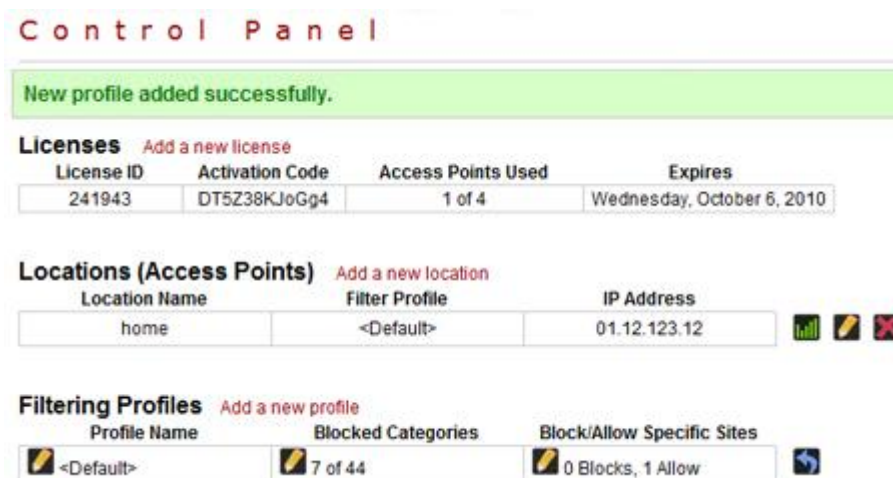
Filtering Profiles [Add a new profile](#)

Profile Name	Blocked Categories	Block/Allow Specific Sites
<Default>	7 of 44	0 Blocks, 1 Allow
Office	8 of 44	None

2. The following screen will appear:



3. **Click** Add a Web site.
4. **Type** the address of the Web site in the format: domainname.xxx (com, org, gov, etc.).
5. **Click *Add as Blocked*** or ***Add as Allowed*** depending on your preference.
6. **Click** Save Changes.
7. The following screen will appear indicating your changes.



Adding Multiple Web sites

You can create lists in other programs like Excel or Word and paste them into the dialog box. This feature makes it easy for you to maintain a custom Block/Allow list.

1. **Click** Multiple Domains. The following screen will appear:

Block/Allow Sites for <Default>

In addition to the domains specified here you can also include those from the <Default> profile. If a domain is specified in both profiles then the action chosen below is used.

Include domains from the <Default> profile when filtering

Add a Website >> You may enter a new domain on each line below and add them with a single click.

Type the url in the format: *websitename.xxx (com, org, gov, etc.)*

2. **Copy** your lists from Excel, Word, or other program. Web address should in the format: domainname.xxx (org, gov, etc.) and separated by a comma. Lists stored in an Excel column can be cut and pasted directly into the dialog box.
3. **Click** Add a Web site.
4. **Click *Add as Blocked*** or ***Add as Allowed*** depending on how you want to treat the web sites. The screen is updated to reflect your changes.

Block/Allow Sites for <Default>

Enter specific Websites (domains) or sub-domains to be allowed or blocked. Websites entered as part of the <Default> profile can optionally be included in other profiles.

	Domain	Action	
	cyberpatrol.com	Allow	
	playboy.com	Block	
	nastypictures.com	Block	
	jobsite.com	Block	

Add a Website >> You may enter a new domain on each line below and add them with a single click.

playboy.com, nastypictures.com, jobsite.com

Type the url in the format: *websitename.xxx (com, org, gov, etc.)*

5. **Click** Save Changes.

Setup an Access Point

Setup requires changing the DNS of your access point (router, PC, or server) to point to CyberPatrol's filtering server. Your CyberPatrol activation e-mail provides you with the new DNS addresses. They are also displayed at the bottom of the Control Panel.

Control Panel

Server Settings for Your Access Point(s)	
Primary DNS	Secondary DNS
172.23.1.65	172.23.1.65

You will receive two IP addresses, a Primary and Secondary, also referred to as DNS1 and DNS2. Both must be changed in the access point.

Changing a DNS server varies both by the type of access point (PC, router, server) and the manufacturer. Most small businesses and many homes access the Internet through a router.



Write down current DNS settings before switching your DNS. You will need this information if you decide to return to your old settings for any reason.

CHANGING THE DNS ON A PC



If your PC connects directly to the Internet or connects to the Internet through another PC on a shared network, you will need to change the DNS on the PC connecting to the Internet. Procedures vary by operating systems but the basic process is as follows:

1. Choose your Network Connection (In Windows systems, you get to the Network Connection by using the Control Panel)
2. Open the Network Connections Properties
3. Locate the section where you can change Internet Protocol (TCP/IP)
4. Change the IP addresses for the DNS servers to CyberPatrol's DNS server addresses

Links to DNS procedures for specific manufacturers and operating systems are provided in the online help manual.

CHANGING THE DNS ON A ROUTER

If your PCs connect to the Internet through a router, whether wireless or connected via a network cable, you will need to change the DNS on the router to those supplied by CyberPatrol. Procedures vary by manufacturer and model. For specific directions on changing the DNS on your router, refer to the documentation supplied with your router or on the manufacturer's web site. Links to DNS procedures for specific manufactures are provided in the online help manual. The basic process is as follows:



1. Open the preferences for your router.
2. Find the DNS settings
3. Change the DNS settings to the CyberPatrol's DNS settings
4. Click Save and Apply the new settings

CHANGING THE DNS ON A DNS SERVER



If your PCs connect to the Internet through a DNS Server you will need to enable CyberPatrol DNS' on the server. Procedures vary widely by operating systems. For specific directions on changing the DNS on your server, refer to the operating system documentation or the manufacturer's web site. Links to DNS procedures for specific manufactures and operating systems are provided in the online help manual.

Dynamic IP Client

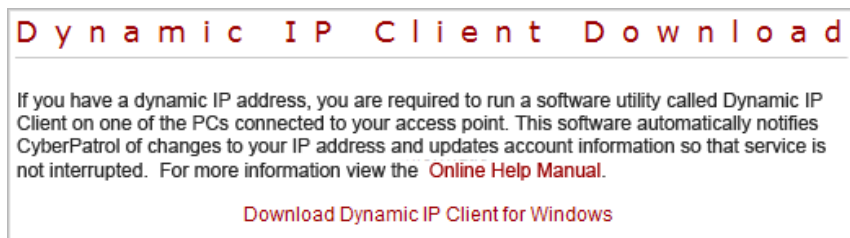
There are two types of IP Addresses, static and dynamic. Static IP addresses are permanent numbers assigned to an access point computer by an Internet service provider. Not every access point connects to the Internet with a static IP address. A static IP address usually needs to be specially requested or purchased from your ISP. Most Internet service providers typically assign temporary IP addresses called a Dynamic IP address. A Dynamic IP addresses can change at any point in time. This can present a problem to programs that identify who you are by your IP address.

Most small businesses and home users have Dynamic IP addresses. If you have not requested a static IP address or if you don't know that your IP address is static, it is safe to assume your IP address is a dynamic one.

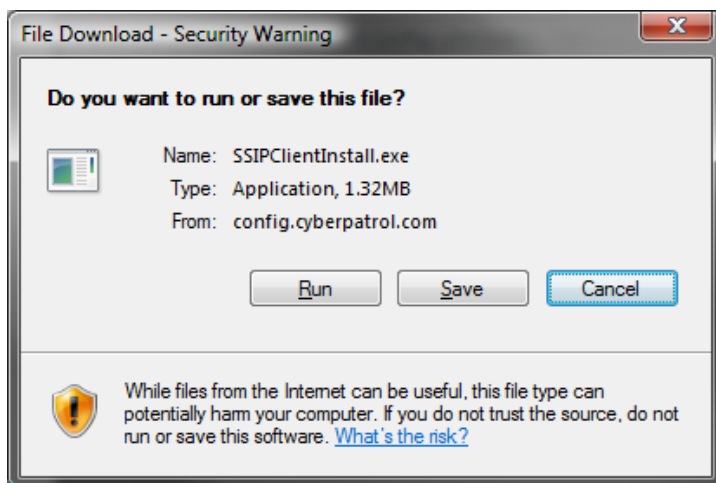
Dynamic DNS Clients

If you have a dynamic IP address, CyberPatrol requires you to run a software utility called Dynamic DNS Client on one of the PCs connected to your access point. This software automatically notifies CyberPatrol of changes to your IP address and updates account information so that service is not interrupted.

1. To download the software, **Click** Dynamic IP Clients in the left toolbar. The following Screen will appear:



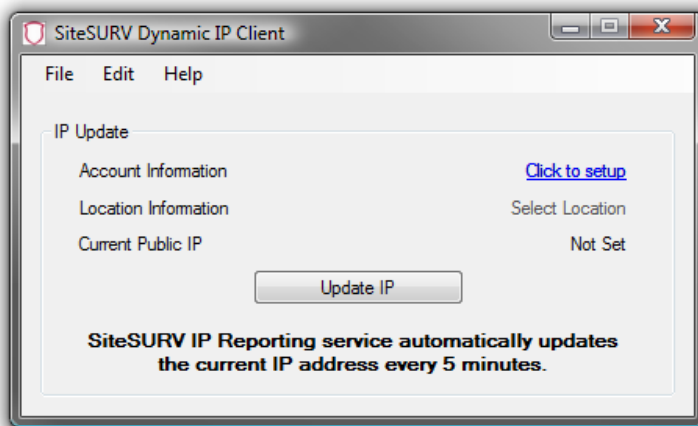
2. **Click** on [Dynamic IP Client Setup for Windows](#).
3. When the file download screen appears, **Click** Run.



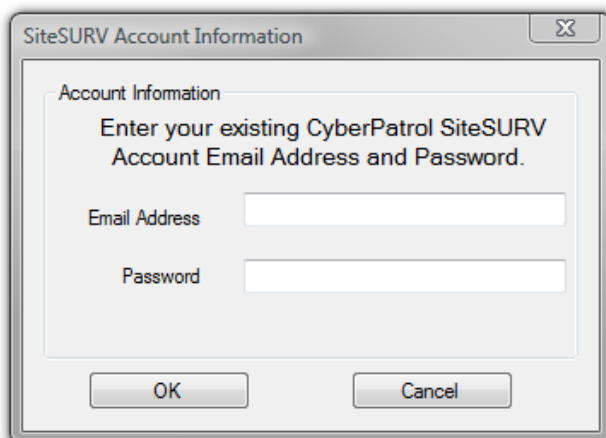
4. Once the software is downloaded, you will be asked if you want to run the software. **Click** Run.
5. The setup window will appear. **Click** Setup.



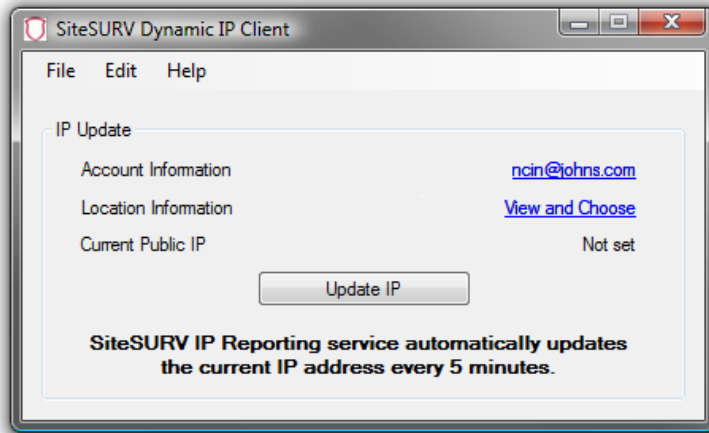
6. Follow the setup directions. Once setup is complete, **Click** Finish. The following screen will appear:



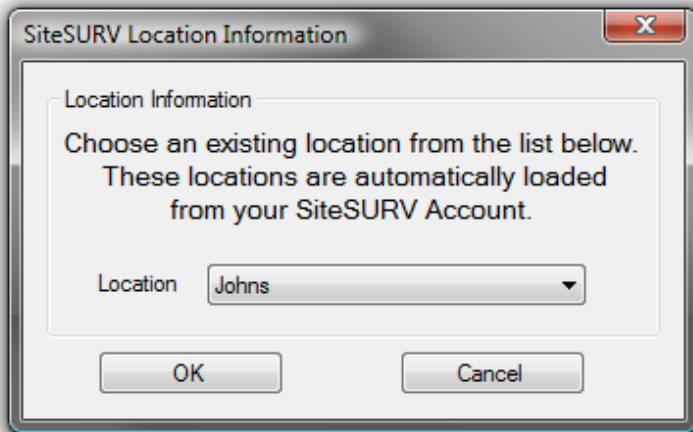
7. **Click** on “Click to setup”. The following screen will appear:



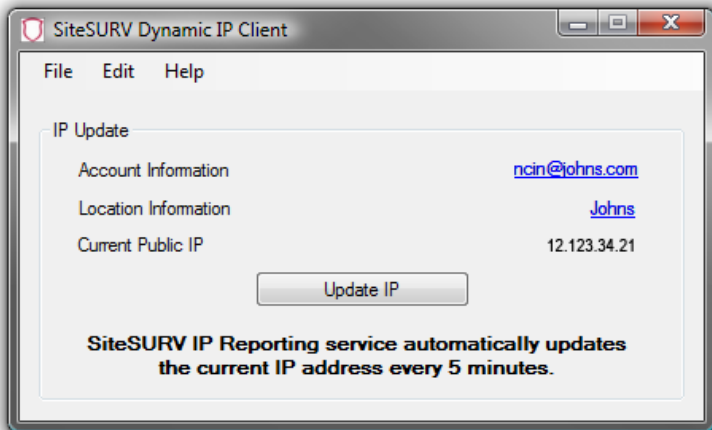
8. Enter the e-mail address and password used to setup and access your CyberPatrol account. **Click** OK. The following screen will appear:



9. **Click** on View and choose location. A screen will appear with a dropdown menu listing the locations you have created in your account.



Select a location from the dropdown list and **Click** OK. The following screen will appear.



10. Installation is complete. The client will automatically detect your IP address and notify the CyberPatrol servers of any changes down the road. Installation is now complete. You can access the client at anytime by clicking on the CyberPatrol icon in your system tray.

Restore Prior Settings

For whatever reason, if you want to discontinue using SiteSURV the process is simple. All you need to do is restore the DNS on your access point to their original settings. Follow the directions in the “Setup an Access Point” section. Instead of entering the CyberPatrol DNS enter the DNS provided by your Internet Service Provider (ISP). If you did not record the ISP DNS numbers at the time of installation, contact your ISP to get the appropriate DNS.

Troubleshooting

If you experience problems, try the following solutions. If you are unable to solve your problem contact CyberPatrol Support: Support@CyberPatrol.com

Before You Begin Trouble Shooting:

- Ensure your DNS is pointing to the DNS proved by CyberPatrol.
- Ensure that your ISP allows the usage of third party DNS systems.
- You can setup your local machine to use the DNS Filter directly to ensure your network allows third party DNS filtering.

If you set your DNS at a DHCP server and do not see the blocked page during testing it usually means your local machine(s) still have the old DNS information. You can perform a DHCP release / renew manually, or just reboot the machine.

You may also need to run an IPCONFIG /FLUSHDNS to clear the DNS lookups, to make sure you are not pulling a cached copy of the website.

If you still experience issues on machines that you have confirmed as using the correct DNS information, this may be due to them using previously cached DNS query results. To clear your local DNS caches, close any Browser windows and type IPCONFIG /FLUSHDNS from a command prompt.;

You can also type IPCONFIG /ALL from a command prompt to view the currently assigned DNS servers for your machine.

Command Line Test

A very simple command line test may also be performed from your location.

Go to a command prompt and type the following command: nslookup blocktest.com nslookup blocktest.com 1.2.3.4
Replace the 1.2.3.4 with the IP's provided to you. Note the IP returned by the two lookups. They should be different. If they are the same then your ISP may be filtering all outbound DNS traffic.

Web Site Categories

44 categories are used to define groups of web sites, all of which are selectable. 8 are normally blocked and 36 normally allowed.

Below is a list of the categories of web sites normally blocked. All categories are selectable.

Adult	Sites that discuss adult topics, phone sex, adult chat rooms. Nudity may be included, but not graphic sexual content. Hate, advocating of violence, Satanism and other subversive groups are included. Domains that sell adult novelty items (vibrators, and sex toys), or adult videos.
Alcohol and Tobacco	Sites that sell alcohol or tobacco, or discuss how to make alcohol and mixed beverages.
Error or Blank	Domains that either do not resolve to a valid server, or are misconfigured.
Gambling	Online gambling, bookmaking, sports betting, dog tracks, horse race betting. Sites that host gambling events but do not allow online betting are not included.
Hacking and Warez	Sites that discuss or distribute tools for hacking, cracking, attacking, or phreaking systems. Any site that contains keys, serial numbers, or cracked downloads for pirated programs.
Illegal Activities	Illegal online pharmacies (prescription free purchasing), how to modify weapons, bomb making, phishing, credit card fraud, illegal drugs and drug manufacturing, or recreational drug usage.
Parked Domains	Domains that are parked. These include companies like Seeq.com and others who hold domains and pay people for their usage.
XXX	Graphic adult material. Pornographic sites and sites that sell pornographic material.

Categories on the following list of are normally allowed and are selectable by the system administrator by accessing the Control Panel.

Ad Servers	Companies that serve or provide banner or other types of advertising.
Alternative Life Style	Gay, Lesbian, Nudist Colony, etc. No nudity may be expressed on the site. These sites talk about these alternative lifestyles only.
Anonymizers	Attempt to bypass Internet filters or provide information about how to do it. May include systems to make your Internet connection anonymous or hide your identity.
Arts	Museums, art galleries, artist sites, photographers. Artistic nudes may appear.
Auctions	Allow auctions and/or bidding on their site.
Blogs	Either offer blogging services, or personal pages for individuals or families.

Business	Run by a business. They may or may not be trying to sell something. If they are trying to sell something online they will also be put in the shopping category.
Chat	Contain a chat area or are primarily dedicated to online chat.
Computers	Computer related sites. May discuss computer software, programming, how to repair them, etc. Computer companies will also be listed here. Sites that offer downloads of products will also be listed in the downloads category.
Dating and Personals	Online dating guides and matchmaking services.
Download Media	Music, streaming radio, movie trailers or any other media type of download.
Downloads	If there is any type of application available for download from a site it will be in this category. Sites that specialize in downloads (like download.com) are in this category. Sites that offer downloadable music are also in this category.
Education and Reference	Schools, universities, and sites that are primarily dedicated to research for schools. Online homework help sites are included in this category.
Entertainment	Sites that include information about the entertainment industry, or are for personal entertainment. Movies, television, and magazines are included here. Joke sites and other online gaming sites may be included here. Games are also included in the game category.
Finance and Investment	Any site that offers stock trading, investment advice, or online banking.
Free Hosting	Companies that allow free webpage hosting. If they have a canonical name for their free hosting only that is entered.
Games	Gaming sites, and gaming related activities sites. Gambling related sites are not included here. Casino and other online betting are in the blacklist for gambling. Poker and other gambling games (that do not allow betting) may be included here.
Health	Health related sites that are legal in nature. Hospitals, and medical related sites like legitimate pharmacies. Online pill sites are classified in the blacklist for illegal activities.
Home	Home decorating, appliances and things that are purchased for homes. Real estate for homes is also in this category.
Job Search	Resume posting and job hunting sites.
Kids and Teens	Sites appropriate for children and teens. Some teen online help sites are included.
Lingerie	Sell or promote lingerie. No graphic photos allowed.
News	News agencies and outlets. This includes press release sites.
Recreation	Recreational activities (Canoeing, hiking, boating, sailing, skating, weightlifting). Includes both outdoor and indoor recreation. Sports is found in a separate category.
Redirectors	Primary purpose to redirect you to another site. This may be to hide the identity of the destination site. Tinyurl.com is an example.
Regional	City, state, country, military, or government sites.
Religion	Religious discussion sites, and sites for churches. No hate or pro violent religious sites allowed.

Science	Science and discussions of science related information. Biology, DNA, and science related companies (Science labs).
Sex Education	Sexual education and additional sites. No graphic adult material allowed.
Shopping	Offer something for sale on their site.
Society	Clubs, organizations for causes (non profits), social issues like politics.
Sports	College, amateur, professional, and Olympic sporting events and activities. Sporting equipment sites are also included here. Locations that primarily offer sporting activities are included (bowling alleys, gyms, etc).
Travel	Travel agents, destinations or companies who specialize in travel services.
Weapon Related	Weapon related sites for guns and knives that are not illegal. Gun clubs, hunting, legal weapon sales, etc.
Web Mail	Offer webmail from their domain.
World	Domains here may be in some categories above if they have an English speaking page. No graphic sites are in this category. If a domain contains no English it will be classified here.