

AGILE CLOUD FAX V1.1

Operation Manual



INTRODUCTION

Screen Setup (User Information settings)

This manual is for Agile Cloud FAX Ver1.1. This manual allows users to understand the setup correctly.

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PURCHASE FAX UNIQUE ID

▶ Cart		▶ Purchase Unique			
Your Cart					
▶ Purchase					
Purchase Voip Products					
• Purchase Unique					
Purchase SIP Trunk					
Purchase Phone Number					
Purchase Options					
▶ Termination					
Terminate Unique					
Terminate SIP Trunk					
Terminate Phone Number					
Terminate Options					
▶ Your Orders					
Your Orders					
UIDType	Tips	Monthly Cost(Exc. Tax)	Initial Cost(Exc. Tax)	Number	
UID(SIP Phone)	標準的なIP電話機でのご利用	1,800	1,800	0 ↓	
mobility sip UID	スマートフォンや諸外国等のインターネットが遅い環境に、音声を圧縮することで最適化しています。	1,800	1,800	0 ↓	
softphone	弊社ソフトフォンをご利用の場合	1,800	1,800	0 ↓	
UID(FAX)	Web/メールからFAX送受信 ※ brotherMIP-3010 (VoIPルータ) でご利用の場合は、内線端末をご購入下さい。 ※ 020番号(D-Fax等)との発信は「KD」「ST」番号のみ可能です	1,800	1,800	0 ↓	
UID(WVPN)	ウィルコム端末を内線化 ※ウィルコムサービスは法人契約のみとなります。(個人事業主様は別途ご相談下さい。) ※キャンペーン価格	1,800	1,800	0 ↓	
UID(TelephoneConference)	電話会議室。内線、外線からの同時通話(最大5者まで)	1,800	1,800	0 ↓	
siwake	発信者番号の切り替えが可能 ※端末としてはご利用できません。	500	500	0 ↓	
transfer	携帯電話から03番号等で発信	1,800	1,800	0 ↓	
transfer call mk2	携帯電話から03番号等で発信。着信時に発信者の電話番号を表示。	3,600	3,600	0 ↓	
IVR	自動音声応答(曜日・時間・チャンネル数指定可能)	1,800	1,800	0 ↓	
UID(Video Phone)	テレビ電話がご利用できます。	4,000	4,000	0 ↓	

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Purchase FAX Unique ID

Please login from Circle page to purchase a FAX Unique ID.

When using Brother MIP-3010 (VoIP router), purchase an extension device.

GENERAL SETTINGS

Settings

- Base Setting
 - Sim-ring Setting
 - Voice Mail Setting
 - Your ID
 - Your Password
- Call History
 - Inbound Calls
 - Outbound Calls
- Voice Records
 - Voice Records
- Contacts
 - Contacts List
 - Contacts Group
 - Exten. List
- FAX
 - Fax Send
 - Fax History

Base Setting

UID	1234567890
ログインサーバー	Voipxxxx.agile.ne.jp
ログインID	1234567890
内線番号	未設定
発信者番号	外線発信禁止
着信電話番号	未設定
Fax受信形式設定	<input checked="" type="radio"/> PDF <input type="radio"/> TIFF
Fax送信リトライ設定	2
Fax送信用メールアドレス	<input type="text"/>
Fax受信用メールアドレス	<input type="text"/>
簡易ログインURL	<input type="text"/>
送付先アドレス	<input type="checkbox"/> ログインURLを変更して送信する。
alert_infoヘッダー設定	<input checked="" type="radio"/> 無効 <input type="radio"/> 有効

Update Reset メールを送信

1

EMAIL ADDRESS FOR SENDING FAX

When sending email via FAX, set an e-mail address for the fax transmission.

※ One (1) Unique ID for one (1) email address setting is required. Sharing of email address with other Unique ID is not possible.

2

EMAIL ADDRESS FOR RECEIVING FAX

When receiving email via FAX, set an e-mail address for receiving FAX.

Notification will be sent to the confirmed email address.

USING WEB (SENDING AND RECEIVING)

Administration Unique Unique Select Language ▼

▶ Settings

- Base Setting
- Sim-ring Setting
- Voice Mail Setting
- Your ID
- Your Password

▶ Call History

- Inbound Calls
- Outbound Calls

▶ Voice Records

- Voice Records

▶ Contacts

- Contacts List
- Contacts Group
- Exten. List

▶ FAX

- Fax Send
- Fax History

▶ Fax Send

宛先電話番号(改行区切り) ?	0356146922 0356148903
送信ドキュメント ?	Choose File www-agile-ne-jp.pdf

FAX送信登録

SENDING METHOD

- 1 In the FAX document, press **Register Document Sending**.
- 2 Enter the FAX sending destination phone number in “Destination Phone Number”
In specifying multiple numbers, separate by using new row. Enter up to 1000 character for the destination phone number.
- 3 In “Document Sending”, select an image file.
Document Sending supports PDF, TIFF and JPEG. Send FAX by pressing "Send" button. Sending will start after a few minutes.

※ The user may send up to 5MB of image file per transmission.

USING WEB (DOCUMENT SENDING LIST (SEND AND RECEIVE))

The screenshot shows the 'Fax History' page in a web application. The left sidebar contains navigation menus for Settings, Call History, Voice Records, and Contacts. The main content area has search filters for '登録日時' (Registration Date/Time), '相手電話番号' (Recipient Phone Number), '送受信区分' (Send/Receive Type), and 'ステータス' (Status). A table below displays the history of fax transactions with columns for '区分' (Type), '登録日時' (Registration Date/Time), '完了日時' (Completion Date/Time), '相手電話番号' (Recipient Phone Number), 'ステータス' (Status), and '画像' (Image). Three red callouts are present: 1. A red box around the date and time selection fields (2013年08月01日 ~ 31日) with a red circle containing the number 1. 2. A red box around the status dropdown menu with a red circle containing the number 2. 3. A red box around the image icon in the status column of the table with a red circle containing the number 3.

1 **Sending (Receiving)**

Select here when narrowing down sent (received) date and time.

2 **Status**

Unspecified: Documents that are refined searched using date and time of receipt and caller's phone number.

Waiting for sending: Only document sending.

Waiting for resending: Document sending only. Retrying document. When the first sending/receiving failed, the next item will be prioritized.

Transmitting: Sending or Receiving.

Completed: Sending or receiving document completed successfully.

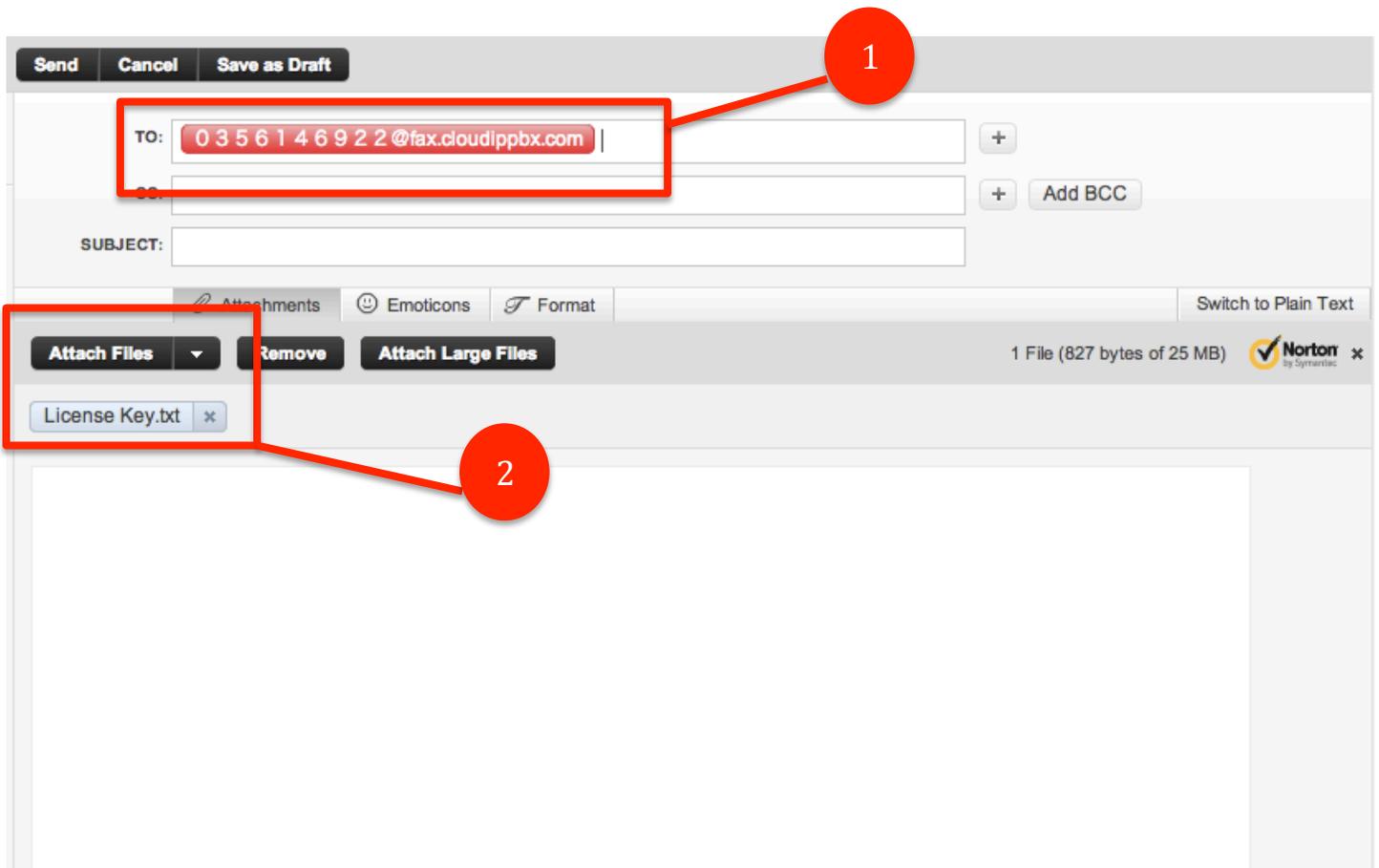
Failed: Sending or receiving documents failed. Failed will be displayed after 3 sending failures.

Line is busy: When at the process of receiving the document.

3 **Image**

Confirming the sent or received FAX image is possible.

How to use Email (Send)



▼ SENDING METHOD

- 1 Send mail from e-mail address for FAX sending.**
In mail recipient, enter the FAX destination using this form:
Fax No. + @fax.cloudippbx.com
Example: 0312345678@fax.cloudippbx.com

- 2 Attaching FAX image.**
Document Sending supports PDF, TIFF and JPEG. Send FAX by pressing "Send" button. Sending will start in a few minutes.

- ※ Multiple destination is supported in multiple images.
- ※ The user may send up to 5MB of file per transmission.

How to use - Mail (receive)



▼ HOW TO RECEIVE

When receiving FAX, notification mail will be sent to the confirmed email set in the FAX.

Caller and callee phone number will also be included in the notification email.

FAX image can be confirmed from the notification email attachment.

TIFF is the only file format supported currently. However, PDF will be supported in the future.

※ When sending FAX, specifying multiple destinations can be done at once but simultaneous sending/receiving is up to the number of FAX Unique ID. Terminal extension is not integrated within the channel.

※ One (1) Unique ID is good for one email address only. Email address cannot be shared with other Unique ID.

※ Sending status is not included in the email. Send the transmission time to PDF.

T.37 Sending/Receiving from Compatible Devices

T.37 refers to an Internet FAX emailing system. It functions as a personal computer's FAX software and composite device for business use.

Model	Remarks
Brother MFC-8890DW, MFC-9970CDW MFC-J6910CDW, MFC-J6710CDW	Supports T.37 function
Brother FAX-7860DW, Brother MFC-7460DN	Executing an update from Brother USA's webpage would allow the internet FAX to work. For detailed method, see Brother FAX-7860DW, MFC-7460DN's Firmware Update Method below.
Other product/s manufactured by Brother	Some product works well with this device. However, confirmation of operation in this company is not executed.
Product/s from other manufacturers	It works basically if T.37 when used. However, there is no guarantee that every T.37 compatible device will work well with this product.

BROTHER FAX-7860DW AND MFC-7460DN FIRMWARE UPDATE METHOD

1. Download FAX driver and Internet FAX firmware.

From <http://www.brother-usa.com/mfc/>, go to *Support*. Then, select *Downloads*.
Select the device model and download.

2. Connect FAX to a network.

3. Run the downloaded .EXE file and update the FAX firmware.

➔ Username: admin Password: access

※ When the FAX's memory is full or update cannot be done, restart the FAX machine.
This will allow the Internet FAX function to be used.

METHOD FOR SENDING AND RECEIVING

[Send]

Set the paper to the analog FAX machine. Enter the partner's FAX number.

Fax No. + @fax.cloudippbx.com

[Receive]

When message transmits from a partner's FAX machine to an Agile FAX number, it is possible to receive through the paper from the T.37 function.

T.37: Sending/Receive from Compatible Devices

- Example: FAX Model name; brother MFC-9320CW
- Use a non-SSL email account. (Refrain from using Gmail, Yahoo! and Hotmail accounts.)

1 From the Settings page, go to *Internet FAX Settings*.

brother
MFC-9320CW

- Home Page
- Maintenance Information
- Lists/Reports
- Find Device
- Administrator Settings
- Network Configuration
- General Setup
- Fax Settings
- I-Fax Settings
- Copy Settings
- Printer Settings
- USB Direct I/F

Brother Solutions Center

Select or OK
1. TCP/IP

Automatic Refresh

Contact

Location

Web Language: Auto

Serial no. : G2J902178
Firmware Version : L
Sub Firmware Version : 1.06
Memory Size : 64 Mbytes
Page Counter : 1200
Color : 352
B&W : 848

Installed Options List

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2 Enter the *Internet Fax Settings*.

brother
MFC-9320CW

- Home Page
- Maintenance Information
- Lists/Reports
- Find Device
- Administrator Settings
- Network Configuration
- General Setup
- Fax Settings
- I-Fax Settings
- Copy Settings
- Printer Settings
- USB Direct I/F

Brother Solutions Center

I-Fax Settings

- E-mail Send
- E-mail Receive
- Relay Function
- Fax to Server

Brother Settings

1 Go to *POP3/SMTP*.

※ Turn the *Automatic Reception* ON.

I-Fax Settings

E-mail Send	E-mail Receive
Relay Function	Fax to Server

E-mail Send

Subject of Sent Mail

Scan to E-mail Document

Limit Size of Sent Mail Off On

Request Delivery Notification (Send) Off On

[Configure POP3/SMTP](#) 1

Brother Settings

Network Configuration

TCP/IP | NetBIOS | Protocol

Configure POP3/SMTP

Status: Enable

SMTP Server Address: smtp.mail.yahoo.co.jp

SMTP Port: 587

SMTP Server Authentication Method:

 none

 SMTP-AUTH

 POP before SMTP

SMTP-AUTH Account Name: _2000

SMTP-AUTH Account Password:

Enter password:

Retype password:

Printer E-mail Address: *****@yahoo.co.jp

POP3 Server Address: pop.mail.yahoo.co.jp

POP3 Port: 110

Mailbox Name: _2000

Mailbox Password:

Enter password:

Retype password:

Using APOP

Segmented Message Timeout: 120 min

1

Set up POP3/SMTP

Outgoing mail server (SMTP)	Ex: smtp.●●●.co.jp
SMTP port	Ex: 587
SMTP-AUTH account name	Email address the user wishes to use
SMTP-AUTH account password	Email address password
E-mail address of the printer	Email address the user wishes to use
Incoming mail server (POP3)	Ex: pop3.●●●.co.jp
POP3 port	Ex: 110
Account name (user name)	Email address the user wishes to use
Password	E-mail address password

