# 56K USB Modem User Manual

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## 1. Package Contents

Carefully unpack and remove the contents and contact your dealer immediately if any of the following item is missing or damaged :

- ☑ USB 56K Analog Modem
- ☑ USB Cable
- ☑ Telephone cable
- ☑ Quick Start Guide
- ☑ CD-Title with Windows' driver and user manual

## 2. Minimum System Requirement

- PC-based computer with Pentium II and above processor.
- ☑ One free USB Port.
- ☑ 64MB RAM or more.
- 20MB hard disk space (System files and modem drivers only).
- ☑ CD-ROM drive.
- ☑ Windows 98SE/ME/XP/2000/Vista/7 Operating System

## 3. Panel Descriptions

## Back Panel :

LINE RJ-11 jack connecting to Telephone Line.

## Front Panel :

DATA	Steady Blue light indicates the USB Modem is powered on
	Blinking when the USB Modem is Sending/Receiving data
ОН	Steady Red light indicates active Modem session.

## 4. Hardware Installation

Please refer to Fig. 4 - 1 and proceed to following steps for how to insert your modem into the computer and connect telephone wire and audio accessories.



Figure 4-1 USB 2.0 modem diagram

- **1.** Turn the computer on.
- 2. Find an available USB 1.1/2.0 port of PC.
- 3. Plug the modem into the USB port carefully until the modem is properly seated.
- 4. Plug one end of telephone cord into the **RJ11** jack at the modem's bracket. Plug another end of the telephone cord into the telephone wall jack
- 5. Up to now, the hardware installation had been finished.

**NOTE**: The telephone wall jack you use must be for an ANALOG phone line (the type found in most homes). Many offices are equipped with digital phone lines. Please be sure you know which type of line you have. The modem will be damaged if you use a digital phone line.

## 5. Installing The Modem Drivers

## A. Windows 98SE:

## **Driver Installation :**

 Power on your computer to start Windows 98SE. Windows 98SE will detect the newly-installed modem and a "Add New Hardware Wizard" window will appear. Click "Cancel" to close the hardware wizard, then place your Driver CD into the CD-ROM drive.



2. Windows system will automatically run the CD Set-Up Wizard. Please click" Install Driver".



3. A "Install Driver" window will pop-up. Click "Windows 98/98SE" and Window system will automatically install the driver!.

Install Driver	
32 bit	64 bit
Windows 98/98SE	Windows XP
Windows ME	Windows Vista
Windows 2000&XP	Windows 7
Windows Vista	
Windows 7	
	(

4. A dialog screen will appear and ask you whether to install the modem driver.

Modem		×
	Do you want to install the modem driver?	
	OK Cancel	

Click OK. And the setup utility will copy the needed files into windows system

5. Click **OK** to continue.



The New Hardware Found information screen will appear. Click Browse to specify the driver for Win98 as below. The root may be D:\Data\Drivers\32-bit\Win98 (D is the letter of your CD-ROM device). Then click OK.



 Move your cursor as following sequence: "Start" → "Settings" → "Control Panel" and double click on the "System" icon.



8. The following window will pop-up. Select "Device Manager"



9. Click "**Modem**". You can find "**Agere Systems USB Soft Modem**", if there is no error message appears, your modem has been set up properly and functionally.

System Properties ? 🗙
General Device Manager Hardware Profiles Performance
View devices by type     C View devices by connection
Computer Co
Properties Refresh Remove Print
OK Cancel

### Making sure of Internet connection

- 1. Move your cursor as following sequence: "Start" → "Programs" → "Accessories" → "Communication" and then click "Dial –Up Networking".
- 2. A "Location Information" wizard will pop-up. Fill in your location information then click "Close" to continue.



3. A "**Make New Connection**" wizard will pop-up during the driver installation process. Manually enter a name for the computer you are going to dial then click "**Next**" to continue.



4. Manually enter the phone number to dial then click "**Next**" to continue. Check your ISP for the correct phone number and setting.

Make New Connection	×
	Type the phone number for the computer you want to call: Area code:
	< <u>B</u> ack <u>N</u> ext > Cancel

 The Setup Wizard will ask you to review your settings before it starts to copy necessary files to your system. Click "Finish" if you are confirmed with your setting, or click "Back" to make any necessary changes.



Move your cursor as following sequence: "Start" → "Programs" → "Accessories" → "Communications" → "Dial-Up Networking". The following window will pop-up. Double click on the "56K USB modem Connection" icon.



7. The following window will pop-up. Manually enter your "**User name**" and "**Password**" which provided by your ISP, then click "**Connect**".

📲 Connect To		?×
<b></b>	USB Modem C	
<u>U</u> ser name:	\$\$	
Password:	××	
	Save password	
Phone <u>n</u> umber:	40508888	
Dialing from:	New Location	Properties
	Connect	Cancel

8. The following connection and authentication icon will pop-up.



9. Launch your web browser, and enter the Google Web Address: "www.google.com" in the address field then press "Enter". The following Google website index page will display on your screen. This shows your 56K Modem connection is correctly set and access to the Internet is now available.



10. Once you have successful connected to the Internet, a connected icon will automatically appears in you Window System task bar. This icon will lit when receiving or transmitting data from or to the Internet. Double click the connection icon and the following window will be shown. Click "Disconnect" tab to end up the Internet connection.



#### **Uninstall Modem from Windows 98SE**

**STEP 1.** Click the **Start** on the Toolbars, and select **Settings** | **Control Panel.** The **Control Panel** window will appear as below, then click **Add/Remove Programs** icon.



STEP 2. In the Add/Remove Programs Properties configuration screen, choose Agere Systems Usb Soft Modem item as below, then click on Add/Remove....

Add/Remo	ove Programs Properties	? ×
Install/Un	iinstall   Windows Setup   Startup Disk	
Ð	To install a new program from a floppy disk or CD-R( drive, click Install.	м
	Install	
3	The following software can be automatically remove Windows. To remove a program or to modify its insta components, select it from the list and click Add/Remove.	d by alled
Agere 9	Systems Usb Soft Modem	
	[Add/Bemovi	
	OK Cancel A	oply

STEP 3. A Warning dialog screen will appear, click Yes to remove all of the Agere Systems Usb Soft Modem software drivers.



**STEP 4.** Click **Yes** to restart your computer for all of the changes to take effect.



## B. Windows ME:

#### **Driver Installation :**

 Power on your computer to start Windows ME. Windows ME will detect the newly-installed modem and a "Add New Hardware Wizard" window will appear. Click "Cancel" to close the hardware wizard, then place your Driver CD into the CD-ROM drive.



2. Windows system will automatically run the CD Set-Up Wizard. Please ckick" Install Driver".



3. A "Install Driver" window will pop-up. Click "Windows ME" and Window system will automatically install the driver!.



4. A dialog screen will appear and ask you to ensure for installing the modem driver.

Modem			×
<b>7</b>	Do you want to in:	stall the modem driver?	
	ОК	Cancel	

Click **OK**. The setup utility will copy the needed files into windows system.

- 5. If there is no error message appears during the system's installation, your modem has been set up properly and functionally.
- Move your cursor as following sequence: "Start" → "Settings" → "Control Panel" and double click on the "System" icon.



7. The following window will pop-up. Select "Device Manager"



8. Click "**Modem**". You can find "**Agere Systems USB Soft Modem**", if there is no error message appears, your modem has been set up properly and functionally.

System P	roperties					<u>?</u> ×
General	Device Manager	Hardware	Profiles	Performance	e	
⊙ Vie	ew devices by type	οv	iew devid	es by <u>c</u> onne	ction	
	omputer 2 CDRDM 3 CDRJM 4 Disk drives 4 Hard disk contro 4 Human Interface 4 Keyboard 4 Monitors 4 Monitors 5 Monitors 9 Monitors 9 Monitors 9 Monitors 9 Monitors 9 Monitors 9 Attorik dapter 9 Ports (CDM & LP 4 Sound, video an 5 Storage device 9 System devices 9 System System 9 System System 9 System System 9 Sy	llers Devices ns USB Sof s T) d game cor	t Modem trollers			
PIC	operties R	e <u>f</u> resh	Re	move	Pri <u>n</u> t	
				OK		Cancel

### Making sure of Internet connection

- 1. Move your cursor as following sequence: "Start" → "Settings" → "Dial-Up Networking".
- 2. Double Click "**Make New Connection**" icon and manually enter a name for the computer you are going to dial then click "**Next**" to continue.



3. Manually enter the phone number to dial then click "**Next**" to continue. Check your ISP for the correct phone number and setting.

Make New Connection	×
	Type the phone number for the computer you want to call: Area code: Telephone number: 02
	< <u>B</u> ack <u>N</u> ext> Cancel

4. The Setup Wizard will ask you to review your settings before it starts to copy necessary files to your system. Click "Finish" if you are confirmed with your setting, or click "Back" to make any necessary changes.



5. Move your cursor as following sequence: "Start" → "Settings" → "Dial-Up Networking". The following window will pop-up. Double click on the "56K USB Modem Connection" icon.



6. The following window will pop-up. Manually enter your "**User name**" and "**Password**" which provided by your ISP, then click "**Connect**".

🔩 Connect To	<u>?</u> ×
⊑∎, L ⊘	56K USB Modem Connection
User name:	55
<u>P</u> assword:	××
	Connect <u>a</u> utomatically
Phone <u>n</u> umber:	40508888
Dialing from:	New Location
	Connect Properties Cancel

7. The following connection and authentication icon will pop-up.



8. Launch your web browser, and enter the Google Web Address: "www.google.com" in the address field then press "Enter". The following Google website index page will display on your screen. This shows your 56K Modem connection is correctly set and access to the Internet is now available.



9. Once you have successful connected to the Internet, a connected icon will automatically appears in you Window System task bar. This icon will lit when receiving or transmitting data from or to the Internet. Double click the connection icon and the following window will be shown. Click "Disconnect" tab to end up the Internet connection.



### **Uninstall Modem from Windows Me**

**STEP 1.** Click **Start** on the **Toolbars** and select **Settings** item to open **Control Panel** window. In the Control Panel windows click on **Add/Remove Programs** icon.



STEP 2. In the Add/Remove Programs Properties configuration screen. Choose Agere Systems Usb Soft Modem item and then click Add/Remove...



STEP 3. Click Yes to remove all of the Agere Systems Usb Soft Modem software drivers.



**STEP 4.** Click **Yes** to restart your computer for all of the changes to take effect.



## C. Windows 2000 :

#### **Driver Installation :**

 Power on your computer to start Windows 2000. Windows 2000 will detect the newly-installed modem and a "Found New Hardware Wizard" window will appear. Click "Cancel" to close the hardware wizard, then place your Driver CD into the CD-ROM drive.



2. Windows system will automatically run the CD Set-Up Wizard. Please click" Install Driver".



3. A "Install Driver" window will pop-up. Click "Windows 2000&XP" and Window system will automatically install the driver!.



4. And then, a dialog screen will ask you whether to install the modem driver.

Modem			X
<b>7</b>	Do you want to ir	nstall the modem driver?	
	ОК	Cancel	

Click **OK**. The setup utility will copy the needed files into windows system.

5. The **Digital Signature Not Found** information screen will appear.

Digital Signature Not Fou	nd 🔀
	The Microsoft digital signature affirms that software has been tested with Windows and that the software has not been altered since it was tested. The software you are about to install does not contain a Microsoft digital signature. Therefore, there is no guarantee that this software works correctly with Windows. LSI USB 2.0 Soft Modem If you want to search for Microsoft digitally signed software, visit the Windows Update Web site at http://windowsupdate.microsoft.com to see if one is available. Do you want to continue the installation?
	Yes <u>No M</u> ore Info

Please click Yes to continue .

- 6. If there is no error message appears during the system's installation, your modem has been set up properly and functionally.
- 7. Move your cursor as following sequence: "Start" → "Settings" → "Control Panel" and click "System".



8. The following window will pop-up. Click the "Hardware" tab and Select "Device Manager".



9. Click "Modem". You can find "LSI USB 2.0 Soft Modem", if there is no error message appears, your modem has been set up properly and functionally.



## Making sure of Internet connection

- 1. Move your cursor as following sequence: "Start" → "Settings" → "Network and Dial-up Connections" and the click on the "Make new Connection" icon.
- 2. Select "Dial-up to the Internet" and then click "Next" to continue



3. Select "I want to set up my Internet connection manually, or I want to connect through a local area network" and clink "Next" to continue.



4. Select "I connect through a phone line and a modem" and clink "Next" to continue.



5. Manually enter the phone number to dial then click "**Next**" to continue. Check your ISP for the correct phone number and setting.



6. Manually enter the User name and Password and then click "Next" to continue.



7. Type a name you want for this connection then click "Next" to continue.



8. Select "No" and click "Next" to continue.



9. Click "Finish" if you are confirmed with your setting.



10. Move your cursor as following sequence: "Start" → "Settings" → "Network and Dial-up Connections" then click on "56K USB Modem Connection".



11. The following window will pop-up. Manually enter your "**User name**" and "**Password**" which provided by your ISP, then click "**Dial**".

Connect 56K U	ISB Modem Connection
	1P2
User name:	\$\$
Password:	xx
	Save password
Dial:	40508888
Dial	Cancel Properties Help

12. The following connection and authentication icon will pop-up.

Connecti	ng 56K USB Modem Connection	
⊑₽, L ⊘	Dialing 40508888	
	Cancel	

13. Launch your web browser, and enter the Google Web Address: "www.google.com" in the address field then press "Enter". The following Google website index page will display on your screen. This shows your 56K Modem connection is correctly set and access to the Internet is now available.



14. Once you have successful connected to the Internet, a connected icon will automatically appears in you Window System task bar. This icon will lit when receiving or transmitting data from or to the Internet. Double click the connection icon and the following window will be shown. Click "**Disconnect**" tab to end up the Internet connection.

#### **Uninstall Modem from Windows 2000**

STEP 1. Open Control Panel window and choose Add/Remove Programs icon.



STEP 2. Select LSI USB 2.0 Soft Modem device in Change or Remove Programs tab, then click on Change/Remove.

🖬 Add/Remove	Programs		
12	Currently installed programs:	Sort by: Nan	ne 💽
Change or Remove	💥 LSI USB 2.0 Soft Modem	Size	<u>55.0кв</u> 📥
Programs	Click here for support information.	Last Used On	12/23/2009
<u></u>	To change this program or remove it from your computer, click Change/Remove.	⊆hange	e/Remove
	🕮 Microsoft .NET Framework 1.1	and a state of the second s	
Programs	🛃 Microsoft .NET Framework 1.1 Security Update (KB953297)		
8-4 <b>6</b>	🛃 Microsoft .NET Framework 1.1 Security Update (KB971108)		
	🛃 Microsoft .NET Framework 2.0 Service Pack 1	Size	187MB
Add/Remove Windows	Microsoft Base Smart Card Cryptographic Service Provider Package		
Components	😂 Microsoft Internet Explorer 6 SP1	Size	14.1MB
SP4	Na PrintKey2000	Size	0.98MB
N 20	C REALTEK 11n Single Chip USB WLAN NIC Massproduction Kil	: Size	6.67MB
Set Program	📸 Security Update for Windows Media Player (KB911564)	Size	482KB
Defaults	📸 Security Update for Windows Media Player 6.4 (KB925398)	Size	482KB
	🗂 Security Update for Windows Media Player 6.4 (KB954600)	Size	482KB
	🗂 Security Update for Windows Media Player 6.4 (KB974112)	Size	482KB
	👸 SiS 900 PCI Fast Ethernet Adapter Driver	Size	36.0KB 💌

STEP 3. Click Yes to remove all of LSI USB 2.0 Soft Modem software drivers.



STEP 4. Click Yes to restart your computer for all of the changes to take effect.



## D. Windows XP :

#### **Driver Installation :**

 Power on your computer to start Windows XP. Windows XP will detect the newly-installed modem and a "Found New Hardware Wizard" window will appear. Click "Cancel" to close the hardware wizard, then place your Driver CD into the CD-ROM drive.

Welcome to the Found New
Hardware Wizard
This wizard helps you install software for:
Agere USB2.0 V.92 SoftModem
or floppy disk, insert it now.
What do you want the wizard to do?
What do you want the wizard to do?
What do you want the wizard to do? [Install from a list or gpecific location (Advanced)] Install from a list or gpecific location (Advanced)

2. Windows system will automatically run the CD Set-Up Wizard. Please click" Install Driver".



3. A "Install Driver" window will pop-up. Click "Windows 2000&XP" and Window system will automatically install the driver!.

64 bit Windows XP
Windows XP
Windows Vista
Windows Vista
Windows 7

4. And then, a dialog screen will ask you whether to install the modem driver.

Modem		
<b>7</b>	Do you want to ins	tall the modem driver?
	ОК	Cancel

Click **OK**. The setup utility will copy the needed files into windows system.

5. The prompt screens will be warning you that the digital signature of programs have not found as shown in figure.



Please click **Continue Anyway** button to continue.

- 6. If there is no error message appears during the system's installation, your modem has been set up properly and functionally.
- 7. Move your cursor as following sequence: "Start" → "Settings" → "Control Panel" and click "System".

+- 1 + + (1) Q5000	a Spolars	Gratory 2	U C X L	-00				
iddress 🖃 Control Panel		-						- Pa
Control Panel	Accessibility Optione	Add Bancow Hardware	Add/Remove Programs	Administration Tools	Dute/Time	Display	a na star na star a na na star a na	
Phone and Modern Options Configures your telephone daing vales and modern properties	Fakter Options	Forks	Game	Starnet Options	teyboard	5 Mouse	Network and Deliver Co	
htrobers Labolati Mindoers 2000 Suborst	Prove and Hodes Options System	Power Options Users and Facewords	Disters	Segonal Options	Scarces and Canceras	Scheduled Tasks	Sounds and Materiada	
dazes voz telechore dekonder	and modern proper	rties					Hy Compute	

8. The following window will pop-up. Click the "Hardware" tab and Select "Device Manager".



9. Click "**Modem**". You can find "**LSI USB 2.0 Soft Modem**", if there is no error message appears, your modem has been set up properly and functionally.

🚇 Device Manager	
Eile Action View Help	
Image: Second system       Image: Second system         Image: Second system system       Image: Second system         Image: Second system system       Image: Second system system <td< th=""><th></th></td<>	

## Making sure of Internet connection

1. Move your cursor as following sequence: "Start" → "Control Panel" and the click on the "Network Connection" icon.

	All 14 14	to attached to a star	Anna tan	Normali ipinesi	
Can ar Ten	B	-	D faite Georg		
See Cetales	Parent (prev	1	Sen rational	-0	
	talant long weat	Section Constrant	💽 tilli rise lasta farape		
	free ad face	nand and any any laters	Same of Same	🕑 Sheided Tarle	
Security Carton	Ø, 144 H A A A A	<u>s</u>	<b>W</b>	Turbe and the Pers	
Ver bounds	Contract Transf	and a benefit for a black			

2. Click "New Connection Wizard" to continue.



3. **"New Connection Wizard"** will pop-up during the driver installation process. Click **"Connect to the Internet"** then click **"Next"** to continue.



4. Select "Set up my connection manually" and click "Next" to continue.



5. Select "Connect using dial-up modem" and click "Next" to continue.



6. Manually enter the ISP Name and phone number to dial then click "**Next**" to continue. Check your ISP for the correct phone number and setting.

New Connection Wizard	New Connection Wizard
Connection Name What is the name of the service that provides your Internet connection?	Phone Number to Dial What is the phone number you will use to make this connection?
Type the name of your ISP in the following box. ISP Ngme	Type the phone number below. Phone number: 140509898
The name you type here will be the name of the connection you are creating.	You might need to include a "1" or the area code, or both. If you are not sure you need the extra numbers, dial the phone number on your telephone. If you hear a modem sound, the number dialed is correct.
< <u>Rack</u> Next> Cancel	<back next=""> Cancel</back>

7. The following windows will pop-up. Manually enter your "User name" and "Password" which provided by your ISP, then click "Next".

New Connection Wizar	d
Internet Account Info You will need an acc	rmation ount name and password to sign in to your Internet account.
Type an ISP account safe place. (If you ha	name and password, then write down this information and store it in a ve forgotten an existing account name or password, contact your ISP.)
User name:	User Name
Password:	•••
Confirm password:	•••
Use this account this computer	name and password when anyone connects to the Internet from
Make this the del	ault Internet connection
	< <u>₿</u> ack <u>N</u> ext > Cancel

8. Click "Finish" if you are confirmed with your setting.



 Move your cursor as following sequence: "Start" → "Settings" → "Network Connections" then click on "56K USB Modem Connection".

the two factors for	Sand D failer The	
IIII R Martine Constants		20-
Name's Last	Procession of the second	
SAL UNI Modern Connection Drive Decomment (2012) Such for Moles with SearC2 4050000		

10. The following window will pop-up. Manually enter your "User name" and "Password" which provided by your ISP, then click "Dial".

Connect 56K	USB Modem Connection 🛛 ? 🔀
P	
User name: Password:	\$\$ ••
Save this us Me only Anyone	ser name and password for the following users: who uses this computer
Dial:	40508888
Dial	Cancel Properties Help

11. The following connection and authentication icon will pop-up.

Connec	ting 56K USB Modem Connection
3	Dialing 40508888
	Cancel

12. Launch your web browser, and enter the Google Web Address: "**www.google.com**" in the address field then press "**Enter**". The following Google website index page will display on your screen. This shows your 56K Modem connection is correctly set and access to the Internet is now available.



13. Once you have successful connected to the Internet, a connected icon will automatically appears in you Window System task bar. This icon will lit when receiving or transmitting data from or to the Internet. Double click the connection icon and the following window will be shown. Click "Disconnect" tab to end up the Internet connection.

🖕 56K USB Modem	Connection State	ıs 🤶 🔀
General Details		
Connection		
Status:		Connected
Duration:		00:00:05
Speed:		31.2 Kbps
Activity	Sent — 🛐 -	- Received
Bytes:	1,660	213
Compression:	0%	0%
Errors:	0	0
Properties D	lisconnect	
		Close

#### **Uninstall Modem from Windows XP**

STEP 1. Open Control Panel window, then click on Add or Remove Programs icon.



STEP 2. Choose LSI USB 2.0 Soft Modem device in Change or Remove Programs tab, then click on Change/Remove.

🐻 Add or Re	move Programs			
-	Currently installed programs:	Show upgates	Sort by: Name	~
Change or Remove Programs	Cick.here for support information.			0.06MD satebr
Add News	To change this program or remove it from yo	ver computer, click Change/Remove.	Last Used On 1 Chang	2/23/2009 e/Remove
Programs	A PCI SoftV92 Modem		526	0.71MB
E .	PrintKey2000		526	0.99MB
Additionme	🙀 SIS VGA Utilities		Size	11.90MD
Windows Components	C Windows Internet Explorer 8 Windows XP Service Pack 3		\$29	4.39MB
Set Program	WIRRAR archiver		Size	3.22MD
Access and Defaults				

STEP 3. Click Yes to remove all of LSI USB 2.0 Soft Modem software drivers.



**STEP 4.** Click **Yes** to restart your computer for all of the changes to take effect.



## E. Windows Vista :

## **Driver Installation :**

1. Power on your computer to start Windows Vista. Windows Vista will detect the newly-installed modem and install the driver software automatically.



2. Windows system will automatically install the device driver and copy all the necessary files to your system.



- 3. Place your Driver CD into the CD-ROM drive.
- 4. Windows system will automatically run the CD Set-Up Wizard. Please click "Install Driver".



5. A "Install Driver" window will pop-up. Click "Windows Vista" and Windows system will automatically install the driver.



6. The prompt screens will be warning you that the digital signature of programs have not found as shown in figure.



Please click Install button to continue.

7. Move your cursor as following sequence: "Start" → "Settings" → "Control Panel" and click "System".



8. The following window will pop-up. Click the "Device Manager".



9. Click "Modems". You can find "LSI USB 2.0 Soft Modem", if there is no error message appears, your modem has been set up properly and functionally.



## Making sure of Internet connection

 Move your cursor as following sequence: "Start" → "Settings" → "Control Panel" and click "Network and Sharing Center".



2. Click "Connect to the Internet" in Control panel home.



3. Click "Dial-up"



4. The following window will pop-up. Fill in the "**Dial-up phone number**", "**User name**" and "**Password**" and click "**Connect**" to continue

Type the information f	rom your Internet service provider (ISP)	
Dial-up phone number:	4125678	Dialing Rules
User name:	808	
Password:		
	Show characters	
Connection name:	Dial-up Connection	
🕐 📃 Allow other people to	use this connection	tion
This option allows an	yone with access to this computer to use this connec	Carbon .

5. Once you have successful connected to the Internet, a connected icon will automatically appears in you Window System task bar. This icon will lit when receiving or transmitting data from or to the Internet.

## **Uninstall Modem from Vista**

STEP 1. If your want to remove the driver, just Open Control Panel window, then double click on Program and Features icon. Double click LSI USB 2.0 Soft Modem item to remove the installed driver.

Control Panel	<ul> <li>Programs and Features</li> </ul>	Search	م
Tasks View installed updates Get new programs online at Windows Marketplace	Uninstall or change a program To uninstall a program, select it from the list Organize ~ III Views ~ & Uninstall/	t and then click "Uninstall", "Change", or 'Change	"Repair".
(digital locker)	Name	Publisher	Installed On
\varTheta Turn Windows features on or	LSI USB 2.0 Soft Modem	LSI Corporation	12/23/2009
off	愛Microsoft .NET Framework 3.5 SP1 PrintKey2000	Microsoft Corporation	12/22/2009 12/23/2009
1	۰ ( III III III III III III III III III		•

STEP 2. Click Yes to remove all of LSI USB 2.0 Soft Modem software drivers.

Warning!			8
?	You are about to remove all of your sure you want to proceed?	modem driver softv	vare. Are you
		<u>Y</u> es	No

**STEP 3.** Click **Yes** to restart your computer for all of the changes to take effect.



## F. Windows 7 :

### **Driver Installation :**

- 1. Power on your computer to start Windows 7. Windows 7 will detect the newly-installed modem and install the driver software automatically.
- 2. Windows system will automatically install the device driver and copy all the necessary files to your system.
- 3. Place your Driver CD into the CD-ROM drive.
- 4. Windows system will automatically run the CD Set-Up Wizard. Please click "Install Driver".



5. A "Install Driver" window will pop-up. Click "Windows 7" and Windows system will automatically install the driver.



6. The prompt screens will be warning you that the digital signature of programs have not found as shown in figure.

Windows Security
Would you like to install this device software?
Name: LSI Modems Publisher: LSI Corporation
Always trust software from "LSI Corporation".
You should only install driver software from publishers you trust. How can I decide which device software is safe to install?

Please click **Install** button to continue.

 Move your cursor as following sequence: "Start" → "Control Panel" → "System and Security" and click "Device Manager"



With part land

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Click "**Device Manager"**  8. Double Click "**Modems**". You can find "**LSI USB 2.0 Soft Modem**", if there is no error message appears, your modem has been set up properly and functionally.



## Making sure of Internet connection

 Move your cursor as following sequence: "Start" → "Control Panel" and click "Connect to the Internet".



2. Double click "Dial-up"

Double click	Connect to the Internet      How do you want to connect?      Broadband (PPPoE)      Connect using BS, or cable that requires a user name and password.      Definition      Connect using a doluge mediate or KINM	. 8
	Ebilu.ms.choose	Cancel

 The following window will pop-up. Fill in the "Dial-up phone number", "User name" and "Password" and click "Connect" to continue

Type the information f	rom your Internet service provider	(ISP)
Dial-up phone number:	4125678	Dialing Rules
User name:	203	
Passwordt	•••	
	Show characters	
	Bemember this password	
Connection name:	Dial-up Connection	
This option allows an	use this connection yone with access to this computer to use this	connection.
don't have an ISP		

4. Once you have successful connected to the Internet, a connected icon will automatically appears in you Window System task bar. This icon will lit when receiving or transmitting data from or to the Internet.

### **Uninstall Modem from Windows 7**

STEP 1. If your want to remove the driver, just Open Control Panel window, then click on Uninstall a program . Double click LSI USB 2.0 Soft Modem item to remove the installed driver.

🕒 🔾 🗢 🚾 🕨 Control Panel	Programs      Programs and Features	← Search Programs and Feature	s 🔎
Control Panel Home View installed updates Tum Windows features on or off	Uninstall or change a program To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.		
	Organize 🔻 Uninstall/Change		• •
	Name	Publisher	Installed Or
	Cisco EAP-FAST Module Cisco LEAP Module	Cisco Systems, Inc. Cisco Systems, Inc. Cisco Systems, Inc.	12/22/2009 12/22/2009 12/22/2009
	LSI USB 2.0 Soft Modem	LSI Corporation	12/23/2009
	PrintKey2000	REALTEK Semiconductor Corp.	12/23/2009 12/22/2009
	•		•
	LSI Corporation Product version: 2.2.98.10 Size: 16.0 KB		

STEP 2. Click Yes to remove all of LSI USB 2.0 Soft Modem software drivers.



STEP 3. Click Yes to restart your computer for all of the changes to take effect.



## 6. Troubleshooting :

#### ☑ Windows doesn't detect Modem

- 1. Check whether the Modem is properly plug into a free USB port through the provided USB cable to your computer.
- 2. Check whether the Power LED of the USB Modem is lighting once connected to your computer.

#### ☑ There is no dial tone

- 1. Ensure that the telephone cable is securely connected at both ends.
- 2. Ensure the telephone cable is plugged into the correct jack on the modem.
- 3. Unplug the telephone line cable from the computer, and connect it directly to a telephone from the wall outlet. Check for a dial tone. If there is none, the problem is in the telephone line or system. Call the service provider.
- 4. Check whether the Modem driver is properly installed.

#### Modem is calling, but no connection is established

- 1. Call again later.
- 2. Try the direct outgoing line to ensure proper telephone service.
- 3. Check the number you are dialing is correct.
- 4. Your ISP is busy. Try to call again later.

#### Error report of "No Dial-tone"

- 1. Wait until the telephone line is free.
- 2. Test the telephone line with an ordinary phone set to ensure the line is in service.

#### ☑ The modem disconnects during a connection

- 1. Ensure that the telephone cable is securely connected at both ends.
- 2. Ensure that call-waiting is disabled.
- 3. Another phone extension in the house might have been picked up.

#### ☑ Data is not transmitted or received for unusually long periods of time

- 1. Re-dial the call. ( The telephone line connection may be poor. )
- 2. Try another ISP number, the server could be bus.