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www.verizonwireless.com

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quick reference guide



WELCOME TO VERIZON WIRELESS

W E L C O M E

▶ WELCOME AND THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the nation's largest wireless network, covering more cities, towns, and places than anyone else. This guide will help you understand your phone and all the things you can do with it.

For more details, please refer to the User Guide. If you ever have any questions and would like to access an online Q&A, please visit us online at verizonwireless.com and check out How to Use Your Phone.

Don't forget to give the enclosed CD a whirl to see all the great things your new device and service can do. You'll also get a glimpse of all that Verizon Wireless has to offer.

▶ WITH VERIZON WIRELESS, YOU WILL ENJOY THE BENEFITS OF OUR WORRY-FREE GUARANTEESM

1. You'll enjoy the largest, most reliable, nationwide wireless network.
2. You have the option to change to any qualifying calling plan or airtime promotion at any time. Note: You won't pay any additional fees to change plans. Some calling plans require specific equipment. You become eligible to take advantage of equipment upgrades

at promotional pricing during the last two months of your contract period. If you're not upgrading equipment within the final two months of your contract, you may have to pay full retail price. Promotional offers will require an extension of your customer agreement.

3. If you ever have a problem, it becomes our problem the first time you call. No runarounds, no hassles. If your issue can't be resolved during the course of your first call, we'll take the responsibility of getting back to you with an answer.
4. With our New Every TwoSM program, sign up for and maintain two years of service on a select digital plan of \$35 or higher to qualify for a phone (up to \$100 value), or receive \$100 toward the purchase of a more expensive phone with a two-year renewal (see New Every TwoSM brochure for details).
5. Your satisfaction is guaranteed on any equipment you purchase from us. We provide a 15-day satisfaction guarantee on any product you buy from Verizon Wireless. You pay only for the service you've used.

Note: Certain conditions and restrictions apply. See store for details. Annual Customer Agreement required. Network claim based on industry reports of carrier-operated covered population, and over 36 million customers. See the Worry-Free Guarantee brochure and our Return/Exchange Policy for details.

GETTING STARTED

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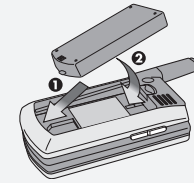


Samsung SCH-a790

Your Global Phone operates in a number of countries on both the CDMA (Code Division Multiple Access) network of Verizon Wireless and our roaming partners and the international GSM (Global Systems for Mobile) networks of Vodafone and their roaming partners.

■ Installing the battery

- 1.) Align the battery with the cavity on the underside of the phone.
- 2.) Insert the bottom end of the battery first, then push the top of the battery down and into phone until it clicks into place.



■ Charging the battery

- 1.) Plug the AC module from the travel charger into the AC outlet.

Note: If you are outside the United States, it may be necessary to attach one of the available adapters to the AC module before plugging it into the AC outlet.

- 2.) Plug the smaller end of the travel adapter into the Power/Accessory connector.

■ Powering the phone on and off

- 1.) Press and hold **END** for two seconds.

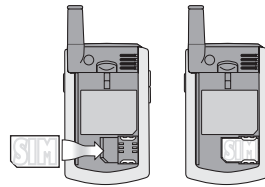
GETTING STARTED

▶ INSTALLING THE SIM CARD

The SIM card (Subscriber Identity Module) is fragile and is required for use of the phone in international GSM mode. Please use the following suggestions regarding SIM card handling and use.

- Keep SIM cards out of reach of children.
- SIM cards are easily damaged. Use care when handling.
- Battery removal is required to access the SIM card. Make sure the phone is turned off before removing the battery.

- 1.) With the battery removed from the phone, insert the SIM card face down into the slot provided.
- 2.) Slide the SIM card as far as possible to the right, beneath the metal latch tabs, which are above and below the SIM slot.



▶ PLACING AND RECEIVING CALLS

■ Placing Calls

- 1.) With the phone on and in standby mode, enter the phone number that you wish to call using the keypad.
- 2.) Press **SEND** to place the call.

■ Receiving Calls

- 1.) When you receive a call, the caller's number appears in the display, unless blocked.

Note: May not be available in all areas.

- 2.) Press **SEND** to pick up the call, the right soft key **Ignore** to send the call to voice mail, or the left soft key **Silent** to silence the ringer.

▶ CHANGING PHONE MODE

Note: GSM (Int'l) mode does not function in the USA.

- 1.) In standby mode, press the left soft key **Menu**, then press **7 PQRS**, **1**.
- 2.) Use the up/down navigation keys to select **Verizon (CDMA)** or **Int'l (GSM)**, then press **OK**. You're prompted to confirm the change (**Yes/No**).
- 3.) Press the left soft key **Yes** to confirm the change or press the right soft key **No** to cancel. If you press **Yes**, the phone restarts.

U S I N G V O I C E M A I L

▶ SETTING UP VOICE MAIL

Note: It may be necessary to re-enter your phone number while accessing voice mail (and for callers that are leaving a message).

■ United States/Global

- 1.) In standby mode, press and hold **1** or enter *** 8TUV 6MNO** or dial your own mobile number to dial voice mail.
- 2.) Press **#** to interrupt the greeting.
- 3.) Follow the prompts in the new user tutorial to setup your mailbox.

▶ USING VOICE MAIL

Note: It may be necessary to re-enter your phone number while accessing voice mail (and for callers that are leaving a message).

■ CDMA Mode

- 1.) In standby mode, press and hold **1** or enter *** 8TUV 6MNO** or dial your own mobile number to dial voice mail. After connecting, you will hear your voice greeting.
- 2.) Interrupt your greeting by pressing **#**.
- 3.) You will then be prompted to enter your password.
- 4.) Enter your password, and follow the recorded prompts.

■ GSM Mode

- 1.) In standby mode, press and hold **1** or or press and hold **0** to display the + symbol, and then press **1** followed by your mobile number to dial voice mail. After connecting, a recorded message prompts you to press **#** if you have a mailbox on the system. You will then be prompted to enter your 10-digit mobile phone number.
- 2.) Enter your 10-digit mobile phone number.
- 3.) When you hear the voice greeting, press **#**, enter your password, and follow the recorded prompts.

▶ VOICE GEAR

Note: This feature may not function in all countries. Only available on the Verizon Wireless Network.

With Voice Dialing, you can make calls with just the sound of your voice.

- Press #84 SEND.
- Say "Call Someone."
- Say the person's name or number.

Service not available in all areas. Usage charged at subscription rates or per call, plus air-time fees.

► USING TXT MESSAGING

■ Sending a new TXT message

- 1.) In standby mode, press the left soft key **Menu**, then press **3DEF**, **1**.
- 2.) Enter the phone number of the recipient, then press **OK**.
- 3.) Enter your message using the keypad.
- 4.) Once you're finished entering the message, press **OK** to send the message.

■ Predictive Text Input (T9 Word)

T9 Word requires only one key press per letter, and recognizes the most commonly used word in a sequence of keys.

- 1.) While composing a message, press the left soft key **Option**. A pop-up menu appears in the display.
- 2.) Use the left/right navigation keys to display **T9 Word**, then press **OK**.
- 3.) Press the corresponding key on the keypad *only once* for each letter of the word that you're spelling. For example; to spell **Verizon**, press the following keys *only once*.

8TUV	3DEF	7PQRS	4GHI	9WXYZ	6MNO	6MNO
V	E	R	I	Z	O	N

► USING THE PHONE BOOK

- 1.) In standby mode, press the right soft key **Contacts**. Any contacts in your Phone book appear in the display.
- 2.) Press the left soft key **Option** to display the following Phone Book options.
 - **New** Add a new entry to the Phone Book
 - **Find** Find an entry in your Phone Book
 - **Edit** Edit an entry in your Phone Book
 - **Delete** Delete the highlighted entry
 - **Mark & Delete** Mark and delete an entry from your Phone Book
- 3.) Use the up/down navigation keys to highlight the desired option.
- 4.) Press **OK** to perform the highlighted option. Follow any on-screen instructions that follow, if necessary.

► COPY ENTRIES TO THE SIM CARD FROM THE PHONEBOOK

- 1.) With your phone in GSM (Int'l) mode and standby mode, press the right soft key **Contacts**. Your list of contacts appears in the display.
- 2.) Use the navigation key to highlight the entry that you wish to copy to your SIM card, then press the left soft key **Option**.
- 3.) Use the navigation key to highlight **Copy to SIM**, then press **OK**. The selected entry is copied to your SIM card.

USING YOUR PHONE INTERNATIONALLY

► COUNTRY CODE LIST

Following is a list of countries (aside from the United States) that are compatible with this phone's modes of operation. Consult this table to determine the correct operational mode (GSM or CDMA) and country codes. This list is subject to change.

Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. For the most current service information, please check www.verizonwireless.com.

CDMA Mode

Country	Country Code
Canada	1
Mexico	52
Puerto Rico	1-787 and 1-939
South Korea	82

GSM Mode - Europe/ Former USSR

Country	Country Code
Albania	355
Andorra	376
Austria	43
Belgium	32
Bosnia	387
Bulgaria	359

GSM Mode - Asia/Middle East

Country	Country Code
Bahrain	973
Brunei	673
Cambodia	855
Egypt	20
China	86
Hong Kong	852

GSM Mode - Europe/Former USSR (Cont)

Country	Country Code
Croatia	385
Cyprus	357
Czech Republic	420
Denmark	45
Estonia	372
Faroe Islands	298
Finland	358
France	33
Germany	49
Gibraltar	350
Greece	30
Guernsey	44
Hungary	36
Iceland	354
Ireland	353
Isle of Man	44
Italy	39
Jersey	44
Kosovo	381
Latvia	371
Liechtenstein	423
Lithuania	370
Luxembourg	352

GSM Mode - Asia/Middle East (Cont)

Country	Country Code
Indonesia	62
Jordan	962
Macau	853
Israel	972
Malaysia	60
Maldives	960
Oman	968
Palestinian Authority	970
Qatar	974
Singapore	65
Sri Lanka	94
Syria	963
Taiwan	886
Thailand	66
United Arab Emirates	971
Vietnam	84

GSM Mode - Africa

Country	Country Code
Botswana	267
Cameroon	237
Kenya	254

**U S I N G Y O U R
P H O N E I N T E R N A T I O N A L L Y**

GSM Mode - Europe/Former USSR (Cont)

Country	Country Code
Macedonia	389
Malta	356
Monaco	377
Montenegro	381
Netherlands	31
Norway	47
Poland	48
Portugal	351
Romania	40
San Marino	378
Slovak Republic	
(Slovakia)	421
Slovenia	386
Spain	34
Sweden	46
Switzerland	41
Turkey	90
United Kingdom	
(England/Scotland/ Wales/N. Ireland)	44
Uzbekistan	998
Vatican City	39, 379

GSM Mode - Africa (Cont)

Country	Country Code
La Reunion	262
Madagascar	261
Malawi	265
Mauritius	230
Morocco	212
Mozambique	258
Namibia	264
Seychelles	248
South Africa	27
Tanzania	255
Tunisia	216
Uganda	256
Zambia	260

GSM Mode - Americas

Country	Country Code
Brazil	55
Curacao	
(Dutch Antilles)	599
French Antilles	
(Guadeloupe/ Martinique)	596

GSM Mode - Europe/Former USSR (Cont)

Country	Country Code
Yugoslavia/	
Serbia	381
GSM Mode - Australasia	
Country	Country Code
Australia	61
Fiji	679
New Zealand	64

GSM Mode - Americas (Cont)

Country	Country Code
French Guiana	594
St. Barth	590
St. Martin (French/ Dutch Antilles)	590
Bonaire	599
Suriname	597
Venezuela	58

Country Code Area Code Prefix and Number

+ 123-555-456-7890

Automatic Exit
Code Symbol
Press and hold "0"
(GSM Only)

USING YOUR PHONE INTERNATIONALLY

▶ CALLING LOCALLY WHEN TRAVELING INTERNATIONALLY

■ Calling locally in GSM mode

- 1.) Dial the Area Code or National Direct Dial number (NDD) if applicable.
- 2.) Dial the number for the party you are calling.
- 3.) Press **SEND**.

Note: Country codes and the + symbol are used for international calling. They are not necessary for local dialing.

▶ CALLING ANOTHER COUNTRY WHEN TRAVELING INTERNATIONALLY

- 1.) Press and hold **0** to display the + symbol. The + symbol automatically inserts the exit code for the country *from which you are calling*.
- 2.) Enter the country code.
- 3.) Enter the area code without the leading zero followed by the subscriber number. There are a number of exceptions for leaving out the leading zero, such as Italy, Finland, Spain, US, and Russia.

▶ CALLING THE UNITED STATES FROM ANOTHER COUNTRY

- 1.) Press and hold **0** to display the + symbol. The + symbol automatically inserts the exit code for the country *from which you are calling*.
- 2.) Press **1**, then enter the area code and the number.
- 3.) Press **SEND**. The number is dialed.

▶ CALLING ANOTHER COUNTRY FROM THE UNITED STATES

- 1.) Enter the three-digit exit code (011) necessary for calling a number outside the United States.
- 2.) Enter the country code for the country that you are calling. Refer to the country code list earlier in this guide for a partial list of countries. A list of all country codes can be found at www.verizonwireless.com.
- 3.) Enter the city code (if necessary), then the number. Press **SEND**.

▶ USING CALLER ID AND CALL WAITING IN DIFFERENT COUNTRIES

Caller ID and Call waiting function the same regardless of location. However, in GSM (Int'l) mode you'll need to enable functionality for each in the **Settings** menu.

Note: Caller ID and Call Waiting may not function in all countries.

- 1.) In GSM standby mode, press the left soft key **Menu**, then press **7 PQRS** + **8 TUV**.
- 2.) Press **3 DEF** to display the sub menu for **Call Waiting**. Press **5 JKL** to display the sub menu for **Caller ID**.
- 3.) Once inside the sub menu for the function that you wish to enable, use the navigation key to highlight **Enable**, then press **OK**.

▶ **PAUSE AND WAIT CODES**

You can insert special characters into phone numbers that instruct the system to pause or wait (for a response from you) before dialing the numbers that follow. You can insert these codes manually, whenever you enter a number or you can save them along with the number to your Phone Book. The following dialing strings are available.

- While entering a phone number, press the left soft key **Option** to display a pop-up menu for inserting pause and wait codes.

p - Pauses for 2.5 seconds before sending the numbers that follow

T - Your phone waits for you to press **SEND** before it sends any numbers or codes that follow.

▶ **MOBILE WEB BY VZW WITH MSN**

Note: Only available in the Verizon Wireless Enhanced Services Area. Additional charges apply.

■ **Mobile Web by VZW with MSN**

Now you can access e-mail, instant messaging, and personalized content on your Verizon Wireless TXT-messaging or web-enabled device. Mobile Web Service delivers nation-wide access from Verizon Wireless with useful MSN services. Sign up for VZW with MSN today!

■ **Launching the browser**

1.) In standby mode, press the left soft key **Menu**, then press **5 JKL**, **1**.

■ **Ending the browser session**

1.) Press **END**.

When it comes to keeping in touch, your new phone with Verizon Wireless service is all you'll ever need. Nonetheless, here are some great ways to accessorize your phone.

▶ **HANDS-FREE VEHICLE KITS AND HEADSETS**

Headsets plug directly into your phone and include a microphone and earpiece. Use only the headset provided with your phone. This headset should not be used on any other phone.

▶ **VEHICLE POWER CHARGERS AND TRAVEL CHARGERS**

Use your car's battery to power your phone. Use the travel charger supplied with your phone to charge your phone rapidly from any compatible AC outlet.

▶ **ADDITIONAL BATTERIES**

For those instances when your first battery runs out and you need additional usage time.

▶ **THREE WAYS TO ACCESSORIZE**

- Visit our Communications Stores.
- Go to verizonwireless.com, click on Accessories.
- Try our Accessories Hotline at 1.866.VZ GOT IT.

▶ **MANAGE YOUR ACCOUNT ONLINE**

The key word here is "ease" When you manage your account online, everything you need to do can be done with ease. No more phone calls. No more checks to write. No more waiting for statements.

Check balances. Make payments. Add or remove features. Whatever you want to do, 24 hours, 7 days - with ease. So register today at verizonwireless.com. It's fast and free.

Not available in all areas.

Verizonwireless.com is open 24 hours a day for customer service, general information, even shopping. But just in case, be sure to keep these numbers handy.

■ **Inside the United States**

- Customer Service (6am-11pm): *611 SEND
- 24-Hour Technical Support (24 hrs.): *611 SEND
- 411 ConnectSM Directory Assistance: 411 SEND (charges apply)
- Emergency Assistance: 911 SEND

■ **Internationally** (for technical issues)

- While in GSM or overseas: Subscribers can contact the Global Phone Specialty Team 24/7 at +1-803-400-4455.
- While in CDMA (U.S.): Subscribers can contact Customer Service at 800-922-0204 or *611 to be transferred to the Global Phone Support Team