

Questions Asked by Attendee

Answer

Q: If you change information you imported from a spread sheet will it be added back to the ss?

A: No.

Q: Comment - very cool software - will have to check it out further

A: We hope you will!

Q: In the Jacksonville flooding when the water sand bagged and the flooding stopped why didn't the water behind the sand bags rise?

A: As far as Depiction is concerned, the water went away, since it doesn't naturally exist there.

Q: Can you elaborate on Aloha intergration?

A: We don't have native Aloha integration. We have had contact with the team at NOAA and are hoping to have integration. You can export shape files from Aloha and import them into Depiction.

Q: If I have metadata attached to a photo can Depiction georectify it for inclusion directly or would it have to be edited for that prior to inclusion?

A: Depiction can import geotiff photos, but the image element doesn't have viewable properties.

Q: On the radar question: is there an ability to create a live radar input from an internet connections such as weather radar and/or tracking systems such as air traffic control radars?

A: We are working on that capability.

Q: Add on's keep getting mentioned. What is the cost and process to obtain these?

A: You can purchase add-ons along with Depiction on our website for \$19.95 each: <http://www.depiction.com/purchase>

Q: Run through the participation instrictons again please.

A: Watch & enjoy. You can ask questions here at any time, Kim & David will pick & answer as many as they can towards the end of the hour.

Q: The Click here block on your main web page does not show on my browser session (IE V6).

A: The address it goes to is [www.depiction.com/amateurradio](http://www.depiction.com/amateurradio)

Q: system requirements

A: [www.depiction.com/systemrequirements](http://www.depiction.com/systemrequirements)

Q: mac friendly?

A: With a Windows emulator.

Q: Civil Air Patrol would find Depiction valuable for SAR missions and exercises. Bill Woody K4IRC Vero Beach, FL

A: Thanks. We'd like to put a use case together if you're interested.

Q: Would you be willing to offer this again for amatuer radio operators, i was letting a few know this morning at a breakfast meeting, they were interested but to late to join this morning?

A: We will be offering it regularly into January: [www.depiction.com/webinars/amateur-radio](http://www.depiction.com/webinars/amateur-radio)

Q: I do not see the place to click to get to the screen to enter live data.

A: Sorry about that.

Q: do you always need the internet to use this program

A: No. It's best to be connected when initially building a file ("depiction"), but then everything is saved in the file for offline use.

Q: please look into applying this for both Apple computers and Windows 7. I know a number of hams who MAC o/s (MACbook, et al.)

A: Request for Mac version noted. Depiction works well with Win 7.

Q: where do we find live reports on the depiction web site?

A: The Live Reports submission form is in testing, so we don't make it public right now. Our site may be lacking information about the feature, which we are working to rectify.

Q: If we obtain the Depiction software wouldthere be an additional charge for the APRS dd on

A: If you get a discount on the main product, yes, the APRS Quickstart add-on is \$19.95. Pay full price, and use "63" for a free add-on coupon through Saturday 10/31.

Q: I would like to obtain a DVD for our Search and Rescue group of your talk.

A: The recording of the Saturday session is available for download online. We've not yet determined if we will produce a DVD.

Q: Are updates lifetime updates included or just this revision? A: We have not yet determined the upgrade policy for version 2, but all version 1 updates are free to users.

Q: Please consider making the "remote posting" like he demonstrated for the dam as something we can purchase. This would be VERY useful. A: Live reports are standard in Depiction. We haven't yet determined how we will make the report form available.

Q: When is the iPhone version coming? ; ^ ) A: We are in talks with a couple of developers for an iPhone submitter for Live Reports. Depiction on iPhone? There's a thought...

Q: with the web site almost crashing, will you provide the discount beyond the first 100? I have been waiting for a while to check out. A: 8 days later we still have a few available, most people have asked for our volunteer discount.

Q: how often are the street maps updated? A: Anyone can suggest/input updates at [openstreetmaps.org](http://openstreetmaps.org)

Q: how can you share the info with other team members, can you make it available for viewing on teh web ? A: If they have Depiction, you can share elements via email. We do have a web viewer in alpha testing. More to come...

Q: What is the provider for the map data ? A: [Openstreetmaps.org](http://Openstreetmaps.org)

Q: you can provide a specific depiction web page with this silverlight deption, one per depiction customer A: We are considering our options there, yes.

Q: Thanks, guys. I like what I've seen and will pursue this with our DEC and local EC. A: Thanks. Let us know if we can help: [info@depiction.com](mailto:info@depiction.com)

Q: FOr me to share a depiction with two or three management staff in my chapter will cost mea large amount of money. Having information that only I can use is useless to me. Sorry - unless there is a more reasonable licensing structure, I'll be unable to use, support or recommend the product, no matter how much I like it. A: We've tried to make our pricing reasonable. Any comparable system would cost you tens of thousands of dollars. Please contact us to discuss: [info@depiction.com](mailto:info@depiction.com)

Q: How about a discount for hams that attended your webinar today? I'm sure the "100" has already been exceeded after today! A: Actually, it wasn't. We do have a volunteer discount available: see our [buy/purchase page](#).

Q: Awesome job - Thanks! A: Thanks.

Q: What is the price for the APRS add-on? A: \$19.95

Q: Might you consider an "add on" for WinLink 2000 also? A: Yes. Since the original webinar, we've made progress with a couple of uses on Winlink 2000 connectivity.

Q: K5CQJ-Albert A: --unanswered--

Q: Have you looked at the Winlink system for a 'all else fails' radio entry into Depiction? Using PacLink, you can import/export emails sent via radio (VHF or HF). Gary/K7GJT A: We've heard of it.

Q: Have you looked at the Winlink system for a 'all else fails' radio entry into Depiction? Using PacLink, you can import/export emails sent via radio (VHF or HF).Gary/K7GJT A: --unanswered--

Q: Have you looked at the global Winlink system for a 'when all else fails' radio entry into Depiction? Using PacLink and your normal or separate email client, you can import/export emails sent via radio (VHF or HF). A: --unanswered--

Q: Some of the Gov data is not available in certain areas, so one may have to have a POC to obtain the data set or access to. A: --unanswered--

Q: For hardcopy prints, are you limited to screenshot resolution or does Depiction create a high resolution file that could be sent to a drafting size (36"x44") plotter without pixelizing enormously? A: We don't have a plotter to test it on, but Depiction uses your installed drivers, which should make such printing work.

Q: Can we obtain names of participants in the webinar from our particular area, so that we can work together developing our resources?  
A: We'll look into that.

Q: Thank you for the webinar! It has been very enjoyable, and software appears quite beneficial. I would like to receive ASAP, and waiting on call from your office. I have sent emails. KB3JRW  
A: Buy it at [www.depiction.com/purchase](http://www.depiction.com/purchase) me directly at [georger@depiction.com](mailto:georger@depiction.com)

Q: sorry, gotta go back to work  
A: Thanks for joining us!

Q: linux?  
A: No.

Q: CAMEO, Aloha, and Marplot already to that. Software and training is free, however.  
A: I'd like to see a demo. I'll contact you soon.

Q: Is this going to have the repeater directory information included or will we have to generate it as a spreadsheet?  
A: You'll need to make a spreadsheet at this time. We're working on linking FCC data in via Quickstart.

Q: <http://www.artscipub.com/repeaters/>  
A: Thanks!

Q: can it be set up to dload updating radar using open source feeds such as are used by GR Level 2 / 3  
A: Probably. We'll look into it.

Q: Is the APRS info brought in from one of the APRS Servers (which means an IGate is needed) or, can it be brought in via local rf?  
A: The current APRS add-on gets data via the internet. The add-on in development works with the radio: no internet needed.

Q: Will the APRS Add-on be available for free to those who purchase now, or will there be an extra charge?  
A: The APRS Quickstart add-on is 19.95, unless you use the coupon offered on our amateur radio page.

Q: Is there any plan for making this available to Mac and Linux users?  
A: Not natively at this time.

Q: can you show the "current doppler radar" weather from the quick start?  
A: --unanswered--

Q: Is there any consideration of trying to use this software with Winlink 2000?  
A: Yes. The process is in the works.

Q: How does it compare to iCAV?  
A: iCAV is a web application, Depiction is a desktop application. That's the first distinguisher I see. iCAV is also only available to approved users; Depiction can be used by anyone. You might be able to export iCAV data for use in Depiction.

Q: What is the telephone No. to order?  
A: Please order online [www.depiction.com/purchase](http://www.depiction.com/purchase)

Q: I assume depiction will used GPS coordinates from a CSV format?  
A: -Yes.

Q: has anyone tried to do this with packet based e-mail such as "outpost"?  
A: A connection to WinLink2K with PacLink is in the works. I'm not sure about outpost. Contact us for more: [info@depiction.com](mailto:info@depiction.com)

Q: Server Error in '/' Application.-----  
-----A potentially dangerous Request.Form value was detected from the client (Register="<SPAN>Register</SPAN...").  
A: --unanswered--

Q: same issue as above, would hope to get in in time for the discount, n2ltq  
A: --unanswered--

Q: What is the cost for the APRS "add-on"?  
A: --unanswered--

Q: Trying to order the product, but am stuck at the checkout screen with all fields entered.  
A: --unanswered--

Q: would purchase by an ares group include multiple or single unit liscense per purchase  
A: License codes are sent for each user.

Q: updates provided for how long?  
A: Through version 1 at least. We haven't started developing version 2 yet.

Q: Will Dipiction run on a Mac (no Windows emulator)?  
A: A virtual machine would also work, but Depiction does not run natively in Mac OSX.

Q: I live in a very rural area. We frequently lose Internet service during events. What sort of data rate would be required to remotely support Depiction over a radio link?  
Q: Very impressive.. must leave now thanks for the webinar

A: Once a Depiction file is established, the majority of functionality works off line. Radio link is in the works, sign up for the beta from [www.depiction.com/amateurradio](http://www.depiction.com/amateurradio)  
A: --unanswered--

Q: Have you looked at using NBEMS as a message delivery service add-in?  
Q: CAN I SETUP THE MAP ON MY DESKTOP THEN MOVE IT TO MY LAPTOP?

A: NBEMS is new to us, but we could consider an add-on. Please post on our forum for more.  
A: -Yes.

Q: Can you use other forms of text messages, for example: Winlink, NBEMS, etc.?  
Q: OUTSTANDING Gentlemen !

A: Email is the current form. We have an open API for developing others. Contact us: [info@depiction.com](mailto:info@depiction.com)  
A: --unanswered--

Q: Can you tell us which City or County agencies have used this software during a response?  
Q: Thanks!

A: Please contact us: [info@depiction.com](mailto:info@depiction.com)  
A: --unanswered--

Q: This is some wonderful software gentlemen I will be recommending this software to our Sheriff's dept/EOC as well as our local ARES/CERT teams. Thank you, on a side note I already purchased.

A: --unanswered--

Q: We have several leader volunteers in our Disaster Relief organization. Are there a volume purchase discounts?

A: We have a volunteer discount that you could share: [www.depiction.com/volunteer-discount](http://www.depiction.com/volunteer-discount) We also have a volume discount for 10+ copies.

Q: On Routing Resources around road closures, how is that route provided on a continual basis to your resources using Depiction?

A: You would have to share an updated image via texting or the like.

Q: In Determining Real Time availability of resources, how do those resources check in (By importing a real time data base)?

A: Email via live reports

Q: (Comment)GPS receiver data is typically NMEA. Hopefully someone can use that to do a plugin/addin

A: --unanswered--

Q: (Comment)This would be good for marathons/races, etc.

A: --unanswered--

Q: (Comment) Well done guys!!

A: --unanswered--

Q: will this also show live radar?

A: Not right now, but it's a possibility.

Q: ON the depiction website, I don't see the link as described.

A: It's a change to the page, so you may need to refresh your browser.

Q: Have you tried this with UIview, which is a spin off of APRS

A: We have been told about UIView, but have not looked into an interface.

Q: As the first 100 went fast, it would have been great for those that attended the webinar to have received the discount, as I was not aware of the article in QST

A: The first 100 didn't go so fast. You can still get a 50% discount: <http://www.depiction.com/volunteer-discount>

Q: what are the system requirements to run depiction

A: <http://www.depiction.com/system-requirements>

Q: comment: bug report - when I left out the e-mail addr for the LIVE mail and submitted, I got a web debug error page (I do have Web Dev s/w installed).. Product looks great.. Also, Winlink RMS interface??

A: The webform requires email address to work. Thanks... Working on winlink now...

Q: Server overload blocks "1st 100" orders

A: Those were available after server recovery.

Q: What about "ownership" and control? whowouldbe the primary control, the EOC? ARC? ARES?

A: That is up to the users/organization.

Q: Will the file size work with Packet so it can be sent over radio if internet is down?

A: Not an entire file, but elements. This capability is in development.

Q: Will the order tell me if I have the \$100 discount or will I be charged \$199 if I am not one of the first 100 purchasers?

A: Yes.

Q: Can one create an element for vetted volunteers? I'm not interested in walk-ups with whom I have no idea what their qualifications or skill set might be, etc.

A: The volunteer element is intended for use with those you know.

Q: if the data url changes , can you update or do you need to do that?

A: We provide the only live web links, and update those as needed. Any data you get off the web, you need to download to your machine, then import it to Depiction.

Q: What happens if you are not in the WA area and submit a live report?

A: It will show up where ever you are. On the WA depiction, you'd need to zoom way out to see MO. Live Reports will work anywhere though.

Q: You guys have done an amazing job, I look forward to doing whatever I can to help your company out down the road. Thank you for the great presentation. -- ReadyToHelp.org Webmaster

Thanks!

Q: Note: it's possible the reports are outside your map, e.g. mine contains an address in another state...

A: --unanswered--

Q: Thanks guys - and yes, I do use WebEOC - that's what I was thinking of...

A: --unanswered--

Q: Is there a way to use depiction desktops to connect to a central data souce, with multiple people updating the situation(s) and everyone getting an updated assesment?

A: Not at this time.

Q: I'm only seeing a buy option, is there a 30-day demo that doesn't need to be purchased up front?

A: Not at this time.

Q: check with these folks for a repeater database:

A: Thanks!

<http://www.artscipub.com/repeaters/>

Q: Can you overlay Radar data?

A: In static image form, yes. A live connection has yet to be developed.

Q: so is the data netoworkable IE i make an update on 1 copy and another copy can see the changes?

A: Multiple users can view a depiction at the same time. Changes made by one will only be seen by another if they close & reopen the file.

Q: Are the cached maps zoomable?

A: Yes.

Q: Is the \$199 for a single user or can it be server based and a group access it?

A: \$199 per user.

Q: What is the cost of the software per user license?

A: \$199, with a volunteer discount available.

WN5PQW -Kelly

Q: What is the appl d/l size?

A: 50MB.

Q: I subscribe to QST and QEX, but several of my 1st copies are in another city. I would like to get the APRS add on. What is the page # in that issue. I only have the Sept QST

A: 63

Q: what are the system requirements? on a modest computer how many depictions can be open at once?

A: A modest computer works well. Our CEO uses a 6 year old XP laptop.

Q: What would the cost be for Encinitas CERT to purchase the software?

A: A single CERT volunteer can apply for a discount on the \$199 price at [www.depiction.com/volunteer-discount](http://www.depiction.com/volunteer-discount)

Q: is the data for amateur radio operators overlay free

A: All data shown here is free

Q: are the possible deployment locations pre-loaded in the software or by the user?

A: All elements are brought in by the user. Many here cam from spreadsheets.

Q: What's your software "updating" policy? Charging for all updates, just major updates, etc.

A: All updates are currently free.

Q: Is it possible to import data from the ARRL or FCC databases on amateurs to map out their addresses/locations?

A: Any information that you can put in a spread sheet can be imported into Depiction via a comma separated value file. You can go to the FCC or ARRL sites to copy out that data. That's what we did for our purposes.

Q: Am I able to install the software I have purchased on another of my computers or do I need to buy another license?

A: Any license purchased since 8/1/09 is good for 2 installations by the same user for non-concurrent use.

Q: Are reduced price copies for Amateurs still available?

A: As far as we know.

Q: Does Live Reports let other users see the very same thing that you are seeing on your mapping? And does everyone have to be running Depiction? Or is there a web site similar to aprs.fi, that we can get to to observe

A: At this time all users need Depiction, which allows all to see the data in a given email account.

Q: Are the background maps included with Depiction or an add-in app?

A: Background maps are included with the standard \$199 Depiction.

Q: What was the web site to get the information about hams in your location (city and/or county)?

A: Check [arrl.org](http://arrl.org)

Q: Can you provide links to generate amateur operators, and possible repeater sites for a given area?

A: Check [ARRL.org](http://ARRL.org).

Q: Great, and next, since this is not "live" data, would it be possible to import APRS location and other data periodically via radio/TNC setup with GPS data? My thought is to periodically, (every few minutes), poll the live data on the computer running the APRS side of things with Depiction on top/next to it on the same machine.

A: Check out [www.depiction.com/amateurradio](http://www.depiction.com/amateurradio)

Q: Will Depiction interact with d-rats?

A: Contact us at [depiction.com](http://depiction.com)

Q: I did not detect any new display when the APRS interface was clicked. Can you demo that again please? Tnx WO4U

A: Contact us for a personal demonstration: [info@depiction.com](mailto:info@depiction.com)

Q: If I put a Mississippi address, it wouldn't appear on the Everett WA map, right?

A: Correct. Your depiction needs to be in the area you are attempting to place data.

Q: How is this package integrated into/with ESRI desktop software such as ArcInfo and Editor? Can it be supported coincident with ESRI software and is there any advantage to having this on a single machine or local network?

A: Depiction can import .shp files. We don't currently support an active connection with ESRI databases.

Q: Which version will it run on?

A: Depiction will run on Windows XP, Vista, and 7.

Q: What are the minimum hardware requirements? (Thinking about using an EeePC or similar think system for mobile use)

A: Depiction works on netbooks, laptops and desktops. See [depiction.com/system-requirements](http://depiction.com/system-requirements) for more.

Q: Does Depiction zoom in and out, to show streets. Or does it require another mapping software to create maps for it?

A: Depiction zooms in and out with background tiling from openstreetmaps, USDA imagery, Terraserver urban imagery, or NASA's Landsat 7 imagery.

Q: We are looking for a speaker for our WECA member meeting near NYC, any suggestions?

A: Do you need a Depiction user?

Q: You have all volunteers listed and (~500) potential volunteers in the area. Does this include duplicates and can they be filtered?

A: Duplicate filtering can be done in the spreadsheet before importing to Depiction. We do provide filtering through our Revealer technology (you select which elements you want to show).

Q: And will one license cover my Red Cross chapter and users, or would each user/viewer require an additional license?

A: Each user needs a license. Please contact us about large purchases: [info@depiction.com](mailto:info@depiction.com)

Q: Will one license cover all users and locations associated with my Red Cross chapter (all of whom would need to view, and possibly manage, the same Depiction)?

A: Each user will need a license

Q: Desktop app is great for one user. How do I share the Depiction with my incident management staff, who may be located at different locations than I am? Is there network and shared user capability?

A: Each user will need a license. Depiction files can be shared on a network.

Q: OK, interested in exploring solutions via the API/SDK for radar access.

A: email us: [info@depiction.com](mailto:info@depiction.com)

Q: How often does the APRS data update once its added to Depiction?

A: Every 3 minutes.

Q: My APRS data is loadiing ...tnx

A: Excellent!

Q: I know that you are doing other webinars for use of the software shown on your home page. Can you give a date for them more specifically?

A: Go to <http://www.depiction.com/webinars> Depiction 101 & 102 are on Weds 10/28

Q: How do I set elements to a revealer rather than the background? I think you already covered it and I missed it.

A: Go to the Display menu. Deselect the element(s) from the Show Always tab. Go to the Revealer tab, create a new revealer, then select the element(s) you want in it.

Q: Hi George -it's BK

A: Good morning!

Q: Thanks, I'll check the APRS again..also I signed up, I think, into the APRS Beta group

A: Great.

Q: also can live ("government sponsored") traffic data be overlaid?

A: Haven't built a link to do that yet, because the Source would be different for every community.

Q: how did you establish the net

A: I believe it was a previously established net.

Q: can you overlay radar?

A: If it is in image or shapefile format.

Q: On the aprs can it see the dstar aprs

A: If it is on openaprs.org, it shows up in Depiction with the APRS add-on

Q: Is this compatable with the NAOMI overlay software?

A: If NAOMI can output an image file or shape file, yes. You can also take a screen capture of any geographic software and align that in your depiction.

Q: can you increase audio on your end ?

A: If volume on your computer is insufficient, please use the GoToWebinar phone service (numbers provided in your confirmation email).

Q: Can you overlay a grid system on the depiction? USNG?

A: If you have it as a shapefile of kml file, yes.

Q: Will it work with Ui-View32?

A: I'm not familiar with Ui-View32, so I know we don't have an interface. However, if you can output CSV or JPG, those files can be brought into Depiction.

Q: My APRS loaded with icons, so the audio web is not live but pre recorded?

A: I'm not sure I understand your question.

Q: Is there a way when importing from FCC for Ham licences to only show active licences?

A: I'm not sure. That depends on if the FCC filters active licenses. You may need to contact your local club to find out who is active.

Q: Can multiple users of depiction sync their displays?

A: In effect, yes, with Live reports. Multiple users can get the same data by checking one email account. Search for Situational Awareness on our site for more.

Q: an input page, with long/lat field, would be nice to id a specific spot..example is place icon on map at xxx/yyyy (like a plane crash)

A: In the Add window, there is a By Address option. You can use lat/lon there.

Q: what about mms or packet radio text messages? Can it extract addresses and other info if a set format is used?

A: In the works. Check out our amateur radio page

Q: do u have to be online for the software to work we are in a very rural area and internet is limited

A: Initial maps, imagery and data come from the web, but once that data is saved, you do not need to be connected to the web.

Q: I downloaded the APRS add on, but it does not show a "hot link" like this demo, it shows "cancelling" APRS... what did I do wron?

A: Is it possible that you clicked the red X on the loading window? That cancels the connection.

Q: I got a stack error when I tried to send a live reoirt over.

A: It's not a perfect system. Please try again.

Q: Are webinar viewers getting a discount code?

A: KE7GOY

Q: what is david's call sign again

A: KE7GOY

Q: I tried my Topo 8 but I dont know how to link the application to a background choice as only the default list shows what is available and not a direct to user own software applications

A: Let's take your questions offline. I'll be glad to help you on Monday. -George: georger@depiction.com

Q: is the price for two computers life time or do u have to renew yearly

A: Lifetime

Q: Active DStar repeaters can be found at <http://www.dstarusers.org/repeaters.php> and last heard stations at <http://www.dstarusers.org/lastheard.php>. Can a dynamic link be made like APRS?

A: Likely. I'll pass this to our developers.

Q: What are the internet access requirements for the software? I'm thinking about cases where internet access is not available/slow.

A: Live reports and setting up a depiction require the internet. After a depiction is saved, however, all the data is included, and all interactions will function: flood, route changes by road barrier, etc.

Q: Is there data available for Mineral County Nevada

A: Most likely. Certainly maps and imagery.

Q: When you drag the icon, is the accompanying file modified to show new position. Also, can you restore the moved resource to original location?

A: Moving an element only changes information in Depiction. We don't provide an automatic way to return an element to its original location. You could do so in a couple of ways: save the depiction with changes with a different name, or delete the moved element and reimport the file it came from.

Q: Will Depiction operate under Linux?

A: No.

Q: Does Depiction need a GPS linked to the couputer to access the ariel view shown here?

A: No.

Q: Will the picture image update if you have a camera that takes a picture every so often?

A: No.

Q: Do I need to be online when using this software?

A: No. Depiction collects data from the internet, or loads it from your local machine. All data you have in a file while you are online is saved for offline use.

Q: does it read excel files directly

A: No. Excel files need to be Saved As a CSV (comma separated value) file, then imported into Depiction.

Q: Is there a Mac version of Depiction?

A: No. We do, however, have a few users running Depiction in Windows emulators on Mac machines.

Q: Anyway that the report can be set up as a local xml based form then emailed as an attachemnt?

A: Not as an attachment. Details can be included in the body of the email message.

Q: Is there a possibility that you might have a Mac version of this program?

A: Not at this time

Q: Linux OS?

A: Not at this time.

Q: Any known succes with an emulator for linux?

A: Not at this time.

Q: Does the plume element allow for the physical characteristics of various chemicals and for variations in the size of the spill or pressure, in the case of gaseous emmissions?

A: Not at this time.

Q: can it interface with grlevel 3 radar software?

A: Not at this time. Please email us your interest at [info@depiction.com](mailto:info@depiction.com)

Q: Can this software tie in to GARMIN devices? Garmin has the ability to locate via a built in GMRS/FRS capability. That would be useful to many I'm sure.

A: Not at this time. Post your desire on our forum under New Ideas.

Q: Does this software utilize Common Alerting protocol to share info with other agencies?

A: Not at this time. We have a custom communication system called Live Reports which uses email. Kim & David will be demonstrating that shortly.

Q: When DA info is submitted via email, can a photograph be included in the email and added to the map?

A: Not automatically at this time.



Q: can you display radar images on depiction?

A: Not live. You can import static images. We have had a separate request for connecting with FalconView.

Q: The software does not seem to retain 127.0.0.1 as an 'Other Pop3 account' server for the Live Reports feature. It does poll it once and when I close the Add Content window it seems to forget about it and not query the account regularly. This question is relevant to using Winlink 2000 as a radio based email like provider of live reports. Any ideas?

A: Not off the top of my head. We may need to continue this outside the webinar: please send a mail to support@depiction.com, or post on the forum. Thanks.

Q: can u merge multi-depiction open maps into one map?

A: Not sure I understand your question.

Q: Can a file created in Depiction be opened in ArcView?

A: Not that I know of.

Q: Has the current version been tested with Parrall Desktop (Windows emulator) for Mac?

A: Not that we are aware of.

Q: will depiction import and display webcams and traffic cams in real time?

A: Not yet.

Q: Will we need notes or will this meeting be online for later review?

A: Notes are a good idea, and we are recording. We will post it at <http://www.depiction.com/webinars>

Q: Can this software interact with vehicle tracking software to plot current locations?

A: Only if they use APRS at this time. But we have an open API so that such communications could be supported in the future.

Q: Can an image be time-stamped to show its currency?

A: Only if you have that capability with your own imagery, or if the service is provided by the system serving the imagery (most do not).

Q: What does the topographic and map informaton cost (per update)?

A: Our current topographic and map sources (showing now) are free.

Q: Your wallpaper is a map of the world. How global is Depiction?

A: Our maps and some data are global.

Q: How do you handle conflicting map projections...how do you resolve which takes priority?

A: Our native coord system is Mercator with WGS84 datum. Everything else automatically gets projected to this native system.

Q: Can the forms be integrated in to individual websites? (A form on my site that my volunteers can submit)

A: Please contact us about that potential.

Q: I trierd the APRS for our area but the icon has cancelling after the box. The demo program linked up to aprs site and loaded the hams, so what gives?

A: Please contact us after the webinar, we'll be glad to help you: support@depiction.com

Q: I fixed my excel file, but help should explain the "scheme" of what exists needs to be the same as any of the users files so it will load proper.

A: Please contact us after the webinar: support@depiction.com

Q: I am also interested in dynamic sensor input such as various radar and optical systems. Will we have a place on the web site to discuss this among ourselves along with the company?

A: Please post on our forum under New Ideas.

Q: I would also like to see a Mac and Linux option. Many amateurs I know use/prefer alternatives to Windows based products for various reasons.

A: Please post on our forum [www.depiction.com/forum](http://www.depiction.com/forum)

Q: Why not make a Linux or Mac version so that you can adapt to any OS you have available during a Emergency. I know windows is considered standard, but just in case you not able to get a working wndows platform?

A: Please put your interest on our forum on [depiction.com/forum](http://depiction.com/forum)

Q: My attempt to send the livereport failed. WOuld you like me to send the screenshot of the .Net error?

A: Please send it to support@depiction.com. Thanks

Q: yes, that would be helpful

A: Please send me an email to that effect: georger@depiction.com. I'll look through our users and see if anyone in the area is interested. We could also do a webinar for your group from here (Seattle area).

Q: Please provide links to the resources that you are highlighting.....such as the electronic data of amateur radio operators to overlay on the map. Tnx, KB3JRW

A: Please send us a request for this data: [info@depiction.com](mailto:info@depiction.com)

Q: Your website has TOO many connections. Is there a number we can call to place an order since the website is down?

A: Please try our site again later today.

Q: is there a way to convert from xml to gml?

A: Possibly, not that we provide.

Q: I use GR Level3 and an interface would be areal nice feature

A: Post your interest on our forum. Thanks.

Q: Is there a size restriction on printing maps? I know you can print a letter sized map on many plotters, but just "blowing it up" to a larger map loses detail.

A: Printing from Depiction is based on your system drivers.

Q: With the sandbag barrier, would not the depth on the upstream side of the barrier increase?

A: Probably. Depiction shows the likely path of water, but is not 100% accurate.

Q: where can you get depiction

A: Purchase Depiction at [www.depiction.com](http://www.depiction.com)

Q: I cannot find the link to go to the live report

A: Refresh your view of [www.depiction.com](http://www.depiction.com)

Q: where do we get the information on downed trees, closed roads etc\

A: Reports from the field, usually.

Q: what do you need under the hood to run depiction like we see here..a few at a time?

A: See our system requirements at [www.depiction.com/system-requirements](http://www.depiction.com/system-requirements)

Q: can u use different long/lat formats, such as UTM ?

A: Shape files imported with a different lat/lon format will be converted to Depiction's native format (a projection file needs to be included).

Q: does this already have the info you are showing or do we have to do the input of info

A: Some data came in from our Quickstart sources, much of it was added manually.

Q: can the map points be exported back out to a database or spreadsheet (using the "flood" example he just gave)?

A: Some of the data can be exported to a gml file, or via email

Q: Source Error: An unhandled exception was generated during the execution of the current web request. Information regarding the origin and location of the exception can be identified using the exception stack trace below

A: Sorry about that. This is a beta system.

Q: so far like what we see just wondering if it works in the field as like at a command post

A: Sure. If you have power, you can work offline and if you have the internet, then you can exchange reports via Live Reports/Send as Email

Q: thanks, very informative

A: Thank you.

Q: thankyou

A: Thank you.

Q: Thanx!!

A: Thank you.

Q: hey it happen to the best of us !

A: Thanks

Q: You both have done an excellant job today thank you.

A: Thanks

Q: Online repeater list here

A: thanks

<http://www.artscipub.com/repeaters/>

Q: this webinar/information was very interesting thank you. Something for our club to consider.

A: Thanks 25% discount with Webinar1024 as coupon.

Q: <http://www.emcommwest.org/> this is the website for the Reno Conference someone else mentioned.

A: Thanks!

Q: OK, this is mostly for later posting. I've talked with you by phone about this extensively already. It may assist the current viewer talking about his radar needs.

A: Thanks.

Q: KE7WHC

A: Thanks.

Q: This has been very informational. Thanks!

A: Thanks.

Q: making me homesick from enumclaw, wa

A: Thanks.

Q: This is my second time and I am still blown away of the capabilities... Great Job!

A: Thanks.

Q: You might want to consider looking at the EMWINS feeds from NOAA for overlaying the data they send via both internet and the EMWIN satellites as a hook-in for displaying radar, etc. Their feeds are free.

A: Thanks. We'll look into that.

Q: How much time is needed to build the data for a typical situation?

A: That depends upon the amount of data, usually under an hour.

Q: How much time is needed to learn the software?

A: That depends upon the user.

Q: I would suggest for all the add on icon critters that an export of the headers (scheme) be allowed to a blank excell file so the user could re-customize his data set to the existing to expedite typing etc.

A: That's a good idea. Thanks.

Q: I presume that the field officer would need to be using a mobil laptop that will handle the program, besides having it in the EOC

A: That's probably a good idea.

Q: can we just get APRS app?

A: The APRS app is an add-on to Depiction, and will not work on its own.

Q: are the background maps in the software or do they come from the internet?

A: The background maps come from the internet and are saved with your depiction file.

Q: For this demo he indicated the icons would not show up as 3rd partry developer in work, but I see my area...not sure if it updates all of them

A: The current APRS add-on gets data via the internet. The add-on in development works with the radio: no internet needed.

Q: How is Damage Assesment data entered and stored? Can that data then be output into separate reports?

A: The data you are seeing is entered and stored via email. The account used provides a record and a place to collect the data.

Q: Would a CAP volunteer get the discount?

A: The discount is open to all volunteers. Apply at [www.depiction.com/volunteer-discount](http://www.depiction.com/volunteer-discount)

Q: I seen on our demo that it said live doppler radar. Will this also show current live doppler radar?

A: The doppler radar data is obtained at the time of download: it is not dynamic

Q: Is the flood module included in the software or is it an extra addon module?

A: The flood element is standard in Depiction.

Q: If you move an element by mouse ... does that change it's info in it's database record? In otherwords, if I move my Icon to a new location, does my record now show the new locatio in my database?

A: The information is kept only in depiction. We do not support a 2-way database connection at this time.

Q: Who develops the layers for the overlays?

A: The map and image elements you see come from free web sources: Terraserver, USGS, and Openstreetmaps.org

Q: how up to date are the maps/ overhead imagery, and what is the zoom level resolution?

A: The maps come from openstreetmaps.org, which is constantly updating, and any user can correct information there. We have severel sources of imagery at various zoom levels and age.

Q: Is there a size restriction on printed maps? I know you can print an letter sized map on many plotters...but just

A: The only restriction is your printer

Q: which servier is that for the geo code?

A: The primary is Yahoo.

Q: what is the cost of the software

A: The regular price is \$199. We offer a discount for volunteers. Just click buy at the top of our home page: [www.depiction.com](http://www.depiction.com)

Q: "Depiction then geocodes them using an online service"....does this online access come with the license or is this an extra cost to the user? Presumably this means you must be on the internet to geocode on the fly?

A: The service is free to Depiction users. We pursue only free data sources and services. And, yes, you need to be online to geocode. However, if you have lat/long data, Depiction can place that in your depiction without being online.

Q: Where do you get grid coordinates for the volunteers

A: The spreadsheet contains addresses for the volunteers. Depiction then geocodes them using an online service.

Q: Can the data for a "Volunteer List" be exported to use for mailing lists, etc.? Or, to make quick contact via email or text messaging with a single or group of volunteers from within Depiction?

A: The volunteer list exists separately in a spreadsheet for mailing lists and the like.

Q: we support many public service events with many hams using radio and APRS near NYC, how can we use Depiction?

A: There are many uses for Depiction. Contact me to discuss: georger@depiction.com

Q: Can the APRS data be pulled off the air as opposed to from the internet?

A: There is a beta add-on in progress for this, sign up to test at <http://www.depiction.com/amradio-beta>

Q: Is there a way to get the APRS info locally rather than have to use the internet feed?

A: There is a method in progress see this page for more: [www.depiction.com/amateurradio](http://www.depiction.com/amateurradio)

Q: IS there an annual cost to keep the software current?

A: There is no annual cost.

Q: we are a SAR team and ARES group that work in a mountain area with limited internet is this program internet only or is this a pc run program.

A: This is a PC program. Build the depictions with all the data you need before you go and you'll have them in the field without the need for the internet.

Q: No head set, can't talk

A: This is a presentation only. We'll take questions throughout here and answer some verbally at the end.

Q: If you build the path and API to use NOAA data, could it be available to configure tactical radar to take advantage of that dynamic capability? I am seeking to use the software to overlay live radar on our aircraft to the maps on the computer. Currently we use separate systems and it's not as useful as it should be with the available software. Any options possible?

A: This is likely. We have an open API and an SDK in beta. Contact us if you are interested in developing a solution, or working with our developers.

Q: Trying to refresh so I can participate in training however not working, any ideas??

A: Try another browser. Or go directly to <http://trial.depiction.com/LiveReports/submit/55>

Q: Announcements are playing at double normal speed. It sounds like mickey mouse.

A: Try audio by phone.

Q: how is the depiction data being shared with the "net"

A: Via email/Live Reports.

Q: yes a recording would be good so i can show others

A: Watch for it on our site.

Q: Have you looked at compatibility with other Sit Awareness products like WebEOC?

A: We are aware of WebEOC, but have not yet embarked upon an interface.

Q: APRS is not supported on CAMEO, Marplot and Aloha. Does Depiction model Hazmat?

A: We are currently working on a grant and collaborating with NOAA just on that (integration with aloha/comeo)

Q: Is a Linux version coming?

A: We are not planning a Linux version. Much of the technology is Windows dependence. Please express your interest at [www.depiction.com/forum](http://www.depiction.com/forum)

Q: I think your server is overloaded. I am trying to purchase and received "Unable to connect to database server" Would like to receive the discount. KB3JRW

A: We are seeing that and working on a resolution.

Q: OK, maybe I wasn't clear on the APRS question. Other than importing APRS data from the internet which is nice, can you insert APRS location data from local users via repeaters that may not be on the internet or if you don't have internet access?

A: We are working on that see [depiction.com/amateurradio](http://depiction.com/amateurradio)

Q: maybe we could have a standard library download area where users can upload their icons and others can obtain them. We'd use the same icons then for multi-users. thank you.

A: We are working on that. Thanks.

Q: Do you offer Advanced training on-site or at your place?

A: We are working on this please contact us.

Q: Is this ran strictly on the APRS radio system, or is this usable on other frequencies

A: We currently have only the add-on for APRS. Please post your desires for more on our forum at <http://www.depiction.com/forum>

Q: can you get street level to like track a tornado

A: We do have tornado track history available via our Quickstart data with the Preparedness Add-on

Q: Where can I review the manual before I purchase the software?

A: We do not currently have a separate manual available.

Q: Will you be adding mac software anytime soon?

A: We do not currently plan to develop a Mac version. If you would like us to, please post that on [www.depiction.com/forum](http://www.depiction.com/forum)

Q: What about data in a database ? how does that get imported ? What about dynamic data, e.g. current shelter status or water levels?

A: We do not currently support dynamic databases. Depiction can import data from a CSV file, which most database programs can output.

Q: I see ARES icons, do u have a icon library available?

A: We do. You can also import your own images as icons, as David did here for the ARES volunteers.

Q: in addition to storm surge can we depict standard tides? Here on the Columbia River that is a deciding factor

A: We don't currently have a way to depict tides. We will look into it, though.

Q: Does this work with none online maps like delorme?

A: We don't have a direct link to DeLorme or other desktop map software, though that might be possible in the future. We have an open API, and an SDK in progress.

Q: I also asked in a blog if an audio file could be addressed via Ham radio audio capture for Hot emergency broadcasts.

A: We don't have a way to do that right now.

Q: If you have multiple maps open, can you merge them into a single map overlay? example is have several local maps and you want to make one larger more detailed county map.

A: We don't have a way to merge depiction files at this time. You could create another depiction for the county and email data from the city depictions to a common address, then import them to the county map via live reports.

Q: How does this improve on Aloha, Marplot, and CAMEO?

A: We don't necessarily improve upon those programs. You can output data from them in shapefile format and view them in Depiction. We also allow for different ways of viewing data.

Q: Can it receive arps messages?

A: We don't show APRS messages at this time, though we are looking into a way to do that.

Q: are there applications available for predicting wind drift of haz-mat contamination?

A: We have a plume element that will give an approximation.

Q: Can this be tied into APRS?

A: We have an APRS add-on that reads in data from [openaprs.net](http://openaprs.net)

Q: Are these location such as fire stations or hospitals etc automatically in the system or is this a data base that has to be loaded in by the local agency

A: We have found those locations in shape file format from the state of Washington. Similar dataset are available in many locations.

Q: Has it been tested to run under linux, using WINE?

A: We have not tested this, but will consider it. I just read about WINE last week.

Q: for ARES/RACES use, we are volunteers with limited budgets, what deals do you offer to volunteers?

A: We offer a 50% discount, apply at [www.depiction.com/volunteer-discount](http://www.depiction.com/volunteer-discount)

Q: Is there on line training available for this software?

A: We offer regular webinars.

Q: I am still receiving the "...will begin shortly" message. Is the trouble on my end? It is now 11:25 EDT

A: We start at 11:30EDT

Q: How much memory does depiction and a typical emergency situation require?

A: We suggest 1GB of RAM a typical file size is 8MB, but that is dependent upon the size of your depicted area and how much data you put in. The main file here is about 20 MB.

Q: How does Depiction "Geolocate"?

A: We use a free web service to geolocate addresses. The software is natively aware of lat/lon position, as you can see in the bottom left of the screen.

Q: What will we get from the webinar after its over

A: We will post a recording on our website.

Q: can we get a copy of this presentation so we can go over it again?

A: We will post a recording on our website. Weds' recording is already up.

Q: how could we get a copy of this webinar to show our EM Director?  
A: We will post the recording on our website: [depiction.com/webinars](http://depiction.com/webinars)

Q: Do you plan to do any live seminars or workshops at such venues as EMCOMM Conferences such as the one in Reno,NV?  
A: We would like to. Please send us dates and contact info. Thanks.

Q: FEMA has some proposed standard icons. Anyone have those available?  
A: We've based some of ours on those. Check the FEMA website.

Q: OK - let's talk about the Red Cross applications and licensing structure. Reach out sometime after the webinar. Greg Becker NA2N Emergency Services Director, American Red Cross of Dutchess County, NY 845 471 0200 ext 302. Thanks!  
A: Will do. If you don't hear from us soon, please contact [info@depiction.com](mailto:info@depiction.com)

Q: I was not able to access Depiction. How do I do this?  
A: [www.depiction.com](http://www.depiction.com)

Q: As you zoom in on a map, do the icons "resize" accordingly so they don't cover too much turf?  
A: Yes

Q: once purchased, would we be privy to all future updates?  
A: Yes - at least until we have a new version of the software; which is a long ways off. Currently, we are averaging an update/month

Q: Will this be repeated Saturday or recorded and retransmitted?  
A: Yes the Saturday session will be live.

Q: CAN YOU COPY YOUR SCREEN AND SEND IT TO A VOLUNTEER SO THAT HE COULD OVERLay it on his dipiction?  
A: Yes, and you can share data via email, or send that actual depiction file to the volunteer.

Q: can you change the flood level e.g. crest expected at 27 ft  
A: Yes, and you will see the resultant effects. Keep watching.

Q: will depiction work if the internet is down?  
A: Yes, any data you have saved in a depiction is available offline.

Q: You say that you can install it on 2 computers. Can you uninstall it and move it to a different computer?  
A: Yes, but you need to contact us to do so.

Q: So does the software automatically update the maps as they become available  
A: Yes, if you are connected to the internet.

Q: Are these webinars saved, for replay later? If so, where?  
A: Yes, just visit the webinars page of the website

Q: Are there any plans to allow radio e-mail to work with the APRS addon for field updates?  
A: Yes, Kim and David just mentioned the beta sign up at <http://www.depiction.com/amateurradio>

Q: Since our group work with the County Emergency Management can this be bought with a purchase order?  
A: Yes, please contact [georger@depiction.com](mailto:georger@depiction.com) for assistance with that purchase.

Q: Dynamic radar input would be extremely valuable. Send suggestions to the web site?  
A: Yes, please.

Q: Will it automatically track moving APRS stations?  
A: Yes, the APRS data is updated every 3 minutes with the add-on

Q: Does the software require Windows?  
A: Yes, this is Windows software.

Q: Can Depiction pull up entire counties?  
A: Yes, though it works best for smaller communities.

Q: Are you the same company which hosts a discussion group in the "Volunteers Connect" portion of [www.readytohelp.org](http://www.readytohelp.org) ?  
A: Yes, we are happy to be part of the Volunteers Connect community at [readytohelp.org](http://readytohelp.org).

Q: will u be offering an advanced webinar for maybe specific events, like flooding?  
A: Yes, we are working on a schedule for the next few months.

Q: Does Depiction include maps for areas other than the US mainland?  
A: Yes, we get maps worldwide from [openstreetmaps.org](http://openstreetmaps.org).

Q: Being shown is on this webinar is things that have already occured or demonstrated what could occur. Can this software work in real time?  
A: Yes, you can input real time data. That is how the first depiction shown was originally used. I personally have been in an EOC during live events and excercises. - George, Depiction

Q: I see tools in the lower left for zoom, etc. Are these native to Depiction? A: Yes.

Q: If you are data sharing, does it require both to have separate Depiction software licenses? A: Yes.

Q: Can you turn on Volunteers? A: Yes.

Q: How hard is it to "reorder" the menu order of layers displayed...is it click and drag? A: Yes.

Q: Is this compatible with ArcView/Shapefile outputs? A: Yes.

Q: if a computer crashes can u reload it to the new computer without paying again A: Yes.

Q: Can a list of all the questions and answers from Wed and Sat deomo get posted as a summary on the web site? A: Yes.

Q: Can more than one user share the same data across a network? A: Yes.

Q: can you import .kml files? A: Yes.

Q: Would you please consider an add-on with WXSPOTS at wxspots.om for reporting severe weather and storm damage? A: Yes.

Q: Is there a way to depict other natural disasters, such as earthquakes, hail storms, track the path of a tornado? A: Yes.

Q: Can I use depiction for tornado outbreaks when storm chasing? A: Yes.

Q: Once your operation situation is setup is this data stored offline. I'm basing this on a seniro all public comm channels are down. A: Yes. All data in a depiction is saved for offline use.

Q: I may have missed it, had a call on radio, are the maps cached to use offline? A: Yes. All data in the depiciton is saved for offline use.

Q: Since we work with our county Emergency managment can this be purchase with a purchase order? A: Yes. Contact us for assistance: info@depiction.com

Q: Can it be used on a smaller scale to manage resources and assignments within basecamp and some field teams. A: Yes. Depiction is designed with the community level in mind.

Q: Can you add ESRI format layers such as shape files? A: Yes. ESRI .shp files can be imported and will be geographically correct in a Depiction file.

Q: Can WinLink stations and repeaters be added? A: Yes. If you have the locations in a spreadsheet, or know the lat/long position.

Q: Can we obtain a copy of the question and answers during and after the seminar? A: Yes. Please mail your request to info@depiction.com

Q: Would you please make the Q&A (from both Wednesday and today) available either by link or email? Thanx, I must say thank you for making the webinar interesting enough for me to participate both days, and expect to review them from your archive again. Each time I take away more valuable information. A: Yes. Sometime next week.

Q: Is there a way to share data entry with the whole group of volunteers? (Assuming they all have a valid copy of Depiction) A: Yes. Via live reports.

Q: Can you track like APRS with this software? A: Yes. We have an APRS Quickstart add-on that collects data from openaprs.net. There is also a 3rd party developer we are working with to develop and APRS system that works through the radio (no internet). We are taking sign ups for beta testing at <http://www.depiction.com/amradio-beta>

Q: will depiction run in a virtual machine ( like VMFusion under an OSX machine) so long as the guest OS is windows? A: Yes. We use virtual machines for our testing.

Q: Is this webinar being recorded so it can be viewed later? A: Yes. We will post it at [depiction.com/webinars](http://depiction.com/webinars)

Q: Is the GIS mapping data available worldwide? A: Yes: [openstreetmaps.org](http://openstreetmaps.org) is world wide.

Q: Are any Red Cross chapters using this software? A: Yes: Snohomish County and Seattle/King Count in Washington, among others.

Q: Another idea is how to link an element to another user to be used as an analyst so logistic data, logging, etc. can be made into summary reports. i.e., specialize SA groups A: You can also call me on Monday: 425-297-1950. I'm in a little after 8am pacific. Thanks

Q: If your volunteers move to staff a shelter or other location, does this show their current locations, or would have to physically change the information in the database? A: You can move any element by mouse or by changing it's properties. You can also send that info by email via Live Reports (demonstrating now).

Q: Can you print (or export) high resolution images of the depiction? A: You can print anything you have showing in Depiction.

Q: Can you have datasets automatically forwarded? For instance, any data that came in to [exercise@depiction.com](mailto:exercise@depiction.com) that pertains to flooding is automatically processed and sent to [redcross@depiction.com](mailto:redcross@depiction.com) ? A: You can send to multiple accounts.

Q: how is data plotted on the map? can you use gps coordinates? A: You can use gps or lat/lon coordinates. We also use a free service that will geographically code (or geocode) any address, and place it in your depiction.

Q: Can Depiction filter the APRS data, to only show the stations actively participating in the event for example? A: You could put the APRS elements you know to be active in a revealer, so that only thos would be shown.

Q: does the spreadsheet like the ARC vols need to be in a specific format...or use specific headers? A: You do need specific headers. The best guide is in our help file under Using Depiction and Importing from spreadsheets. We are working on a printable PDF user manual.

Q: ok thank!!!! A: You're welcome.

Q: ok thanks A: You're welcome.

Q: thanks A: You're welcome.

There is also a radio reception add-on for APRS in progress. Sign up for the beta program at [www.depiction.com/amateurradio](http://www.depiction.com/amateurradio)